**Supplemental TABLE 1.** Characterization of participating patients (n=5,354)

|  |  |
| --- | --- |
| **Item** | **Frequency (%)** |
| Age (years)≤ 1718-2930-3940-4950-5960-69≥ 70Missing data | f: 0.1, m 0.1f: 20.1, m 23.8f: 17.2, m 17.4f: 16.8, m 16.1f: 17.2, m 17.1f: 14.1, m 12.0f: 12.2, m 10.2f: 2.4, m 3.4 |
| Duration of symptoms< 4 weeks4 weeks - < 3 months3 months - < 6 months6 months - < 1 year1 year - < 5 years≥ 5 yearsMissing data | 19.321.619.212.416.710.20.5 |
| Impairment due to complaints (1 none to 6 maximum)123456Missing data | 0.75.316.929.233.813.50.6 |

Abbreviations: f, female; m, male.

**Supplemental TABLE 2.** Recognition of a successful doctor-patient conversation by the physicians (n=520)

|  |  |
| --- | --- |
| **Question** | **Rating in % (n)** |
| Not at all Very |
| 1 | 2 | 3 | 4 | 5 | 6 |
| I have the feeling that my patient is satisfied afterwards. | 1.6(8) | 25.0(130) | 72.9(379) |
| I am satisfied afterwards | 2.7(14) | 30.4(158) | 66.3(345) |
| The patient's wishes coincided with my recommendations. | 6.0(31) | 41.9(218) | 51.7(269) |
| I have enough time for the patient. | 15.0(78) | 34.6(180) | 50.0(260) |

If percentage values do not add up to 100%, values were missing from single physicians for this item.