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| --- | --- |
| **Key clusters** | **Related researches** |
| **Individual level factors** entrepreneurial characteristics (enterprise’s owner background, human capital , entrepreneurial orientation, entrepreneurial resilience, entrepreneurship, and social capital), employee life satisfaction, employee resilience, psychological capital, coping mechanisms | (Prayag et al., 2020; Branicki et al., 2017; Prayag et al., 2020; Herbane 2019; Wedawatta and Ingirige, 2016; Sun, 2011; Steiner and Cleary, 2014; Sköld and Tillmar, 2015; Richtnér and Löfsten, 2014; Pettit et al., 2013; Abylaev et al., 2014; Gunasekaran et al., 2011; Dumitraşcu and Dumitraşcu, 2016; Dillard et al., 2010; Demmer et al., 2011; Dahlberg and Guay, 2015; Crick and Crick, 2016; Chiesi, 2014; Bullough and Renko, 2013; Branzei and Abdelnour, 2010; Biggs et al., 2012b; Biggs et al., 2012a; Biggs, 2011; Biggs et al., 2015; Bernard and Barbosa, 2016; Ates and Bititci, 2011; Alonso and Bressan, 2015; Adnan et al., 2016; Acquaah et al., 2011; Alberti et al., 2018; Danes et al., 2009; Hedner et al., 2011; Littlewood and Holt, 2018; Mzid et al., 2018; Tengblad and Oudhuis, 2018; Tengblad, 2018; Torres et al., 2018) |
| **Group level factors**collective mindfulness, collective rumination, group information processing | (Wang, 2021; Knipfer and Kump, 2022) |
| **Organizational level factors** organizational ambidexterity, strategic consistency, social capital, dynamic capabilities, resourcefulness (material resources, financial resources, social resources, network resources, intangible resources), competitiveness (flexibility, redundancy of resources, robustness, networking), learning and culture, resource-based management initiative, endowment, business ethic, altruism, loss aversion, herd behavior, digitalization, and intellectual capital |  (Iborra et al., 2020; Iborra et al., 2022; Ozanne et al., 2022; Huang et al., 2022; Syed et al., 2020; Winnard et al., 2014; Wedawatta and Ingirige, 2016; Tognazzo et al., 2016; Thomas et al., 2015; Sun, 2011; Sullivan-Taylor and Branicki, 2011; Smallbone et al., 2012; Sabatino, 2016; Abylaev et al., 2014; Ortiz-de-Mandojana and Bansal, 2016; Menéndez Blanco and Montes Botella, 2016; Lengnick-Hall et al., 2011; Lampel et al., 2014; Demmer et al., 2011; Crick and Crick, 2016; Conz et al., 2017; Carvalho et al., 2016; Biggs et al., 2012b; Biggs et al., 2012a; Biggs et al., 2015; Bernard and Barbosa, 2016; Akgün and Keskin, 2014; Acquaah et al., 2011; Alberti et al., 2018; Ali et al., 2017; Danes et al., 2009; Doeksen and Symes, 2015; Duchek, 2014; Hedner et al., 2011; Littlewood and Holt, 2018; Mzid et al., 2018; Tajuddin et al., 2017; Tengblad and Oudhuis, 2018; Tengblad, 2018) |
| **External business environment**socio-cultures, institutions, macro-economic conditions, location, infrastructures, and environmental dynamism | (Do et al., 2022; Steiner and Cleary, 2014; Smallbone et al., 2012; Dillard et al., 2010; Branzei and Abdelnour, 2010; Biggs et al., 2012b; Biggs et al., 2012a; Biggs, 2011; Biggs et al., 2015; Alonso and Bressan, 2015; Akgün and Keskin, 2014; Adnan et al., 2016; Alberti et al., 2018; Ali et al., 2017) |

**Appendix**

**Table A1 Summary of key factors that influence organizational resilience of SMEs**

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