



Can Robotic Systems Promote Self-Disclosure in Adolescents with Autism Spectrum Disorder? A Pilot Study

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Research suggests that many individuals with autism spectrum disorder (ASD) often demonstrate challenges providing appropriate levels of information during conversational interchanges. Considering the preference of individuals with ASD, and recent rapid technological advances, robotic systems may yield promise in promoting certain aspects of conversation and interaction such as self-disclosure of appropriate personal information. In the current work, we evaluated personal disclosures of events with specific emotional content across two differing robotic systems (android and simplistic humanoid) and human interactions. Nineteen participants were enrolled in this study: 11 (2 women and 9 men) adolescents with ASD and 8 (4 women and 4 men) adolescents with TD. Each participant completed a sequence of three interactions in a random order. Results indicated differences regarding comfort level and length of disclosures between adolescents with ASD and typically developing (TD) controls in relation to system interactions. Specifically, adolescents with ASD showed a preference for interacting with the robotic systems compared to TD controls and demonstrated lengthier disclosures when interacting with the visually simple humanoid robot compared to interacting with human interviewer. The findings suggest that robotic systems may be useful in eliciting and promoting aspects of social communication such as self-disclosure for some individuals with ASD.

Keywords: autism spectrum disorder, self-disclosure, robotics, android robot, simplistic humanoid

INTRODUCTION

Individuals with autism spectrum disorder (ASD) display impairments in social communication and interaction, often including challenges related to appropriate engagement in conversation. Specific challenges may be related to differences in narrative competence and theory of mind including differences in knowing what information is appropriate to disclose to others and how to successfully

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Kumazaki H, Warren Z, Swanson A, Yoshikawa Y, Matsumoto Y, Takahashi H, Sarkar N, Ishiguro H, Mimura M, Minabe Y and Kikuchi M (2018) Can Robotic Systems Promote Self-Disclosure in Adolescents with Autism Spectrum Disorder? A Pilot Study. Front. Psychiatry 9:36. doi: 10.3389/fpsyt.2018.00036 disclose information (1). Self-disclosure is the process by which people reveal personal information about themselves to others and is important in all types and stages of social relationships (2). Reciprocity *via* effective self-disclosure can lead to positive outcomes in initial interactions and promote further disclosure and relationship building (3). Individuals with ASD sometimes hesitate to disclose information to others due to challenges in understanding such interchanges or recognizing the potential value in relational reciprocity, as well as differences in social motivation (1). Previous studies have consistently demonstrated that individuals with ASD provide fewer and shorter self-disclosure statements in personal narratives when compared with individuals with typical development (4–7).

Recent rapid technological advances have enabled robots to fulfill a variety of human-like functions, leading researchers to use such technology for the development and subsequent validation of robotic interventions for individuals with ASD (8, 9). Given that social communication intervention approaches may be most effective when individuals with ASD are engaged in motivating activities and settings (10) and a growing body of literature suggests intrinsic motivation during interaction with robotic and technological systems (11–17), deploying such systems in meaningful interventions settings may represent a potential use of such technology.

Growing anecdotal evidence indicates that the use of robots may provide unique opportunities for assisting individuals with ASD (18–21). For example, Kaboski et al. (20) reported a novel intervention using humanoid robots to reduce social anxiety and improve social and vocational skills for adolescents with ASD. Zheng et al. (21) presented a humanoid robot to draw attention from children with ASD and capitalized on the increased attention to generate opportunities to teach gestures more effectively compared with a human therapist. In order to better understand whether robotic systems might be helpful in promoting selfdisclosure for individuals with ASD, we designed and tested a controlled interaction paradigm comparing different robotic systems (i.e., visually simple robot and android robot) in relation to controlled human interaction.

We compared the difference of impression (i.e., reported preference) in communicating with two types of humanoid robots and human interviewer, and ratio of change in measured length of disclosure statements in order to examine potential differences between adolescents with ASD and typically developing (TD) controls. We hypothesized that adolescents with ASD would report a greater preference for communicating with the robotic systems than TD adolescents, and demonstrate lengthier disclosures within the paradigm.

MATERIALS AND METHODS

Participants

The current study was approved by the ethics committee of the Vanderbilt University. All procedures involving human participants were conducted in accordance with the ethical standards of the institutional and/or national research committee and with the 1964 Helsinki Declaration and its later amendments

or comparable ethical standards. All participants were recruited through existing university-based registries. After a complete explanation of the study, all the participants provided written informed consent. All participants agreed to participate in the study. Eleven participants with ASD (age m = 15.91; SD = 1.20) and eight participants with TD (age m = 15.73; SD = 1.57) completed the study. All adolescents with ASD had received a clinical diagnosis of ASD based on DSM-5 criteria (22) from a licensed clinical psychologist and scored at or above the clinical cutoff on the Autism Diagnostic Observation Schedule, Second Edition (ADOS-2) (23). Estimates of cognitive functioning for both groups were available from the existing registry on the Stanford-Binet, Fifth Edition (SB-5) (24). All parents in both groups also completed both the Social Communication Questionnaire (SCQ) (25) and the Social Responsiveness Scale, Second Edition (SRS-2) (26) to screen for clinically significant ASD symptoms in the TD group and to index of current symptoms in the ASD group.

Robotic Systems

Both robots were tele-operated to engage in confederate and protocol controlled semi-structured conversations with participants. To elicit the belief that the robots were behaving and reacting autonomously, we adopted a remote control system similar to those conventionally used in robotics research (27). The Android robot employed was ACTROID-F (Kokoro Co., Ltd.), a female version of android robot with an appearance similar to that of a real person (see **Figure 1**) (28, 29) (i.e., its body is designed to have remarkably similar proportions, facial features, hair texture, and hairstyle to that of a human). ACTROID-F has been previously used to conduct experiments primarily designed to help adolescents with ASD participate effectively in conversational tasks (e.g., job interviews, conversations, and social skills interventions). The visually simple robot used in this study was a CommU (Vstone Co., Ltd.) (see **Figure 2**) (30). It is about 0.3-m tall and has



FIGURE 1 | ACTROID-F (android robot).





FIGURE 3 | Typical interaction with a robot.

a limited number of body parts consisting of head, torso, waist, and two arms, which are apparently less humanlike, although they are still expected to evoke humanness. The distinguishing feature of the robot is the high degree of freedom of the eyes, which can represent its attention.

Procedure

Each participant completed a sequence of three interaction conditions in random order, all of which were guided and took place in a standard clinical assessment room. We ensured a balance in the order of conditions to a certain extent. Please refer to Supplementary Materials for this order. **Figure 3** provides an example of how participants typically interacted with the robots. The person in **Figure 3** has given written and informed consent to publish this image. Prior to each session, both robots and human interviewer were situated in individual booths divided by opaque room dividers. We involved a variety of human interviewers (e.g., 25-year-old Caucasian woman). The two robots were operated by researchers seated in front of a terminal computer located in an adjacent observation room separated by a one-way mirror so that they were not visible during the session. Each trial lasted as long as the participants chose to converse around the presented topic and ended when the participant answered the question, or communicated that he/she did not wish to answer the question or discuss the topic. The average duration of each trial was approximately 5 min. The human interviewer and two robots followed a specific interview script and protocol to elicit self-disclosure on events or feelings across all interviews. The scripts followed the same basic structure. Specifically, participants were asked to share the happiest, saddest, and most embarrassing thing that happened to them at home, school, or outside of school. Please refer to Supplementary Material for examples of scripts.

At the close of the session, participants completed a self-report survey using a 9-point Likert scale to rank their level of enjoyment, embarrassment, stress, and boredom while communicating with each agent. Using audio recordings collected during the experimental session, the research team transcribed and totaled the number of words used in each exchange between participant and agent across conditions.

Data Analysis

We performed statistical analysis using SPSS version 24.0 (IBM, Armonk, NY, USA). The differences of age, IQ, SRS-2, and SCQ score between the groups were analyzed using an independent samples *t*-test. The difference in gender proportion was analyzed using the χ^2 -test. Differences in the self-reported preference ratings communicating with the two robots between individuals with ASD and TD was analyzed using the Mann-Whitney U-test, as well as the ratio of number of words used in self-disclosure between interactions with each robot vs. human interviewer. As a complimentary analysis, to ascertain whether one or both robots promote more self-disclosure compared to a human interviewer, we compared the number of words in self-disclosure between each robot and human using a Wilcoxon signed-rank test. Spearman's rank correlation coefficients were used to explore the relationships between IQ and the number of words in selfdisclosure to each robot and human. An alpha level of 0.05 was used for these analyses.

RESULTS

In total, 11 adolescents with ASD and 8 TD adolescents took part in the study. All participants completed the experimental procedure and the semi-structured interviews. No significant differences were found between ASD and TD groups with regards to mean age (p = 0.77), gender proportion (p = 0.33) and IQ (p = 0.08). As expected, there were significant differences with regard to SRS-2 (p < 0.01) and SCQ (p < 0.01) between groups of adolescents with ASD and TD. Details are presented in **Table 1**.

Significant differences in reported levels of enjoyment while communicating with the android robot were found between adolescents with ASD (5.82 \pm 0.59; mean \pm SEM) and TD controls (3.50 \pm 0.68) (p < 0.05), as well as for the visually simple robot

TABLE 1 | Participant characteristics.

mean (SD)mean (SD)tor χ^2 Age in years15.91 (1.20)15.73 (1.57) $t = -0.289$ 170Sex (male:female)9:24:4 $\chi^2 = 2.17$ 10IQ96.7 (18.5)112.4 (17.3) $t = 1.871$ 170SRS-273.4 (11.6)47.6 (8.5) $t = -5.330$ 17<0							
Sex (male:female)9:24:4 $\chi^2 = 2.17$ 10IQ96.7 (18.5)112.4 (17.3) $t = 1.871$ 170SRS-273.4 (11.6)47.6 (8.5) $t = -5.330$ 17<0	Characteristics	· //	· //		df	p	
IQ 96.7 (18.5) 112.4 (17.3) $t = 1.871$ 17 0 SRS-2 73.4 (11.6) 47.6 (8.5) $t = -5.330$ 17 <0	Age in years	15.91 (1.20)	15.73 (1.57)	t = -0.289	17	0.78	
SRS-2 73.4 (11.6) 47.6 (8.5) $t = -5.330$ 17 <0	Sex (male:female)	9:2	4:4	$\chi^2 = 2.17$	1	0.33	
	IQ	96.7 (18.5)	112.4 (17.3)	t = 1.871	17	0.08	
SCQ 2.9 (2.7) 20.8 (7.8) $t = -6.205$ 17 <0	SRS-2	73.4 (11.6)	47.6 (8.5)	t = -5.330	17	<0.01	
	SCQ	2.9 (2.7)	20.8 (7.8)	t = -6.205	17	<0.01	

C-H-A ASD, autism spectrum disorder; TD, typically developing; SRS-2, Social Responsiveness Scale—Second Edition T-Score; SCQ, Social Communication Questionnaire Lifetime Total Score.

TABLE 2 | Overall impressions of communicating with each robot.

Group	ASD (n = 11)			TD (<i>n</i> = 8)			Mann– Whitney test	
	Q ₁	Median	Q ₃	\mathbf{Q}_1	Median	Q ₃	U	р
Android robot								
Feel enjoyable	4	5	8	2	3.5	4.75	16.50	0.02*
Feel embarrassed	3	5	7	2.5	5	7.5	42.00	0.90
Feel stressed	1	3	5	2.25	3.5	6	36.50	0.55
Feel bored	1	2	3	2	3	5.75	27.00	0.18
Visually simple ro	bot							
Feel enjoyable	5	6	9	2	5	5.75	17.50	0.03*
Feel embarrassed	1	4	6	1	3	3	31.50	0.31
Feel stressed	1	3	5	1	2.5	3.75	39.00	0.72
Feel bored	1	2	4	1.25	3	3.75	35.00	0.18

ASD, autism spectrum disorder; TD, typically developing; Q_1 , first quartile; Q_3 , third quartile.

*Significant at p < 0.05.

ASD: (6.36 ± 0.72) ; TD: (4.00 ± 0.71) (p < 0.05). There were no differences between ASD and TD participants in reported levels of other emotions: embarrassment, stress, and boredom while communicating with the two robots. Details are presented in **Table 2**.

Significant differences were observed between adolescents with ASD and TD adolescents in the ratio of the number of words used in self-disclosure between interactions with the visually simple robot vs. the human interviewer regarding the happiest experiences (ASD: $178.25 \pm 39.68\%$; TD: $95.45 \pm 31.74\%$), the most embarrassing experiences (ASD: $249.98 \pm 46.04\%$; TD: $87.91 \pm 26.09\%$), and all experiences (ASD: $176.30 \pm 28.21\%$; TD: $85.62 \pm 24.21\%$). There were no significant differences in the ratio of the number of words used in self-disclosure between interactions with the android robot vs. the human interviewer regarding any content or the total content between adolescents with ASD and TD controls. The details are presented in **Table 3**.

In the ASD group alone, significantly more words were used in self-disclosure statements made to the visually simple robot compared to the human interviewer for questions regarding "embarrassing" experiences (p < 0.05) and total topics (i.e., embarrassing, happiest, and saddest experiences collectively) (p < 0.01). Among ASD participants there were no significant differences in the number of words used in self-disclosure statements directed toward the android robot

TABLE 3 | Ratio of number of words used in self-disclosure between interactions with each robot vs. human interviewer.

Contents of speech	ASD (<i>n</i> = 11)			TD (<i>n</i> = 8)			Mann– Whitney test	
	\mathbf{Q}_1	Median	Q ₃	\mathbf{Q}_1	Median	Q_3	U	р
Android robot/hu	man							
The happiest thing	0.85	1.00	1.75	0.46	1.11	1.80	36.00	0.55
The saddest thing	0.58	1.33	1.75	0.56	0.80	1.35	31.00	0.31
The most embarrassment thing	0.60	0.88	1.50	0.49	0.57	0.90	27.50	0.18
Total	0.80	0.93	1.56	0.53	0.63	1.52	28.00	0.21
Visually simple ro	bot/hu	uman						
The happiest	0.80	1.13	2.11	0.39	0.63	1.24	19.00	0.04*
The saddest	0.91	1.27	2.08	0.39	0.93	1.40	23.00	0.09
The most embarrassment thing	1.15	1.80	4.00	0.29	0.47	1.74	16.00	0.02*
Total	1.29	1.57	1.88	0.35	0.65	1.34	15.00	0.02*

ASD, autism spectrum disorder; TD, typically developing; Q_1 , first quartile; Q_3 , third quartile.

*Significant at p < 0.05.

compared to the human interviewer. In the TD group alone, there were no significant differences in the number of words used in any conversational condition (embarrassing vs. happiest vs. saddest experiences) or across any communicative partner (i.e., human interviewer vs. simple robot vs. android robot). Details are presented in **Table 4**.

We did not find any relationship between IQ and the number of words in self-disclosure to android robot (r = 0.20, p = 0.41), visually simple robot (r = 0.19, p = 0.44), and human interviewer (r = -0.09, p = 0.73) in participants.

DISCUSSION

Previous studies have suggested that individuals with ASD show preference for certain interactions with robotic systems relative to confederate human interactions (31). In this capacity it has been hypothesized that some individuals with ASD may gravitate toward simple, mechanical objects (32). Hence, in the present study, it was predicted that adolescents with ASD would be expected to show a stronger affinity to visually simple robots, and in our sample ASD adolescents did report higher levels of enjoyment while conversing with the visually simple robot and demonstrated a greater level of self-disclosure with the visually simple robot compared to TD peers.

Adolescents with ASD also reported high levels of enjoyment in conversing with the android robot, but they did not show higher rates of self-disclosure with the android. Previous research showing that individuals with ASD show a strong affinity for robots (33) supports the current study's observation that the sophisticated technology of the android embodied in ACTROID-F might be reported as favorable by adolescents with ASD. However, in terms of potential for meaningful selfdisclosure around personal topics and experiences, it is possible

	Robot				Human inter			
	Q ₁	Median	Q ₃	Q ₁	Median	Q ₃	z	p
ASD								
Android robot								
The happiest thing	7	19	34	5	18	27	-0.24	0.81
The saddest thing	7	13	40	4	15	32	-0.62	0.53
The most embarrassment thing	3	14	38	5	10	28	-0.18	0.86
Total	23	43	124	14	54	63	-0.18	0.86
Visually simple robot								
The happiest thing	16	27	38	5	18	27	-1.58	0.11
The saddest thing	6	21	36	4	15	32	-1.52	0.13
The most embarrassment thing	9	30	45	5	10	28	-2.40	0.02*
Total	49	85	116	14	54	63	-2.58	<0.01*
TD								
Android robot								
The happiest thing	12.50	23.00	34.25	10.25	23.50	48.50	-0.49	0.62
The saddest thing	8.00	17.50	33.75	6.00	17.50	45.00	-0.98	0.33
The most embarrassment thing	9.75	17.50	22.25	9.25	27.00	54.25	-1.86	0.06
Total	33.50	62.50	83.25	27.50	88.50	144.75	-1.26	0.21
Visually simple robot								
The happiest thing	13.25	18.00	21.75	10.25	23.50	48.50	-1.54	0.12
The saddest thing	7.00	15.50	23.25	6.00	17.50	45.00	-0.63	0.33
The most embarrassment thing	12.00	17.50	21.75	9.25	27.00	54.25	-1.54	0.12
Total	38.75	55.00	69.25	27.50	88.50	144.75	-1.68	0.09

TABLE 4 | The number of words in self-disclosure between each robot and human interviewer for adolescents with ASD and TD.

ASD, autism spectrum disorder; TD, typically developing; Q1, first quartile; Q3, third quartile.

*p < 0.05, **p < 0.01.

that many adolescents with ASD were so focused or interested in the life-like appearance and movement of the android, that motivation to consider and share personal experiences were lower with the android. Alternatively, as the ACTROID-F is highly human-like in appearance, it is possible that both the android and human interviewer shared similar limitations in eliciting communicative exchanges when compared to the visually simple robot. This may either be due to the comfort levels of the teens with ASD or that the android and the human interviewer created higher levels of sensory stimulation or larger numbers of social cues to manage in comparison to the simplicity of CommU, which was the visually simple robot. Furthermore, it is possible that the limited expressive behavior of the android robot had an effect on self-disclosure by the adolescents.

Aside from length or content of the self-disclosure, the present study does support that interactions with the two robots were positive experience for adolescents with ASD. These results provide preliminary support on the utility of robots to capitalize on engagement and interest of teens with ASD to create a context to work toward improving or practicing skills of conversation, social reciprocity and relationship building.

Spontaneous conversation with another person provides greater insight into the mental states in daily life (34) and is important in fostering and maintaining social relationships. Spoken language through conversation can be a key factor to acquire an understanding of psychological states of oneself and others (35). Perhaps interventions using visually simple robots may assist adolescents with ASD to develop skills in self-awareness and communicating those insights verbally through conversation. In their guidelines for humanoid robot designs, Ricks and Colton state that individuals with ASD could begin therapy with a simplistic robot, and as comfort levels increase, introduce more realistic human-like robot to evaluate and move toward increased generalization of learned skills (32). The same may be true for skills involving self-disclosure; after adolescents with ASD communicate with visually simple robot over a period of time, the android robot may offer a step toward generation of selfdisclosure skills between the visually simple robot and human peer or therapist.

While the current study was not able to, in any way, test generalization or habituation effects, it represents one of the first systematic investigations in self-disclosure using robots for adolescents with ASD. In future work, it would be important to evaluate habituation effects with the two robots by observing interactions over an extended range of time. Second, characteristics of the human interviewer may certainly influence the quality and quantity of self-disclosure provided by the participating adolescents. Our aim was to involve human interviewers matched according to the age and sex of the android (young adults and female). Therefore, we enlisted research assistants working in our laboratory (Caucasian, female, average age: 25 years). Further investigation regarding characteristics of the human interviewer (age, sex, and disposition) might yield interesting results. Third, analyses of the current study were also somewhat limited by the small sample size (n = 19) and a larger sample in the ASD and TD groups would be useful for yielding broader and more applicable results, as well as for determining why children with ASD demonstrated lengthier disclosures when interacting with the visually

simple robot. Fourth, it is possible that the within-subject design can be prone to the "carryover effect," which may have affected the results.

Despite limitations, all participants were able to complete study procedures, and results suggest differences of import between ASD and TD teens regarding enjoyment levels in communicating with robots, as well as differences among ASD participants showing higher rates of self-disclosure in interactions with the visually simple robot compared to interactions with a human therapist. As our capacity to utilize technology in intervention and therapeutic settings continues to become a viable option over time, perhaps we can continue to consider ways in which robots represent meaningful contributions to the promotion of conversation, self-awareness, and social engagement with others among those affected by autism.

ETHICS STATEMENT

All procedures involving human participants were conducted in accordance with the ethical standards of the institutional and/ or national research committee and with the 1964 Helsinki Declaration and its later amendments or comparable ethical standards.

AUTHOR CONTRIBUTIONS

HK designed the study, conducted the experiment, carried out the statistical analyses, analyzed and interpreted data, and drafted

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the manuscript. ZW, AS, YY, YMA, HT, NS, HI, MM, YMI, and MK conceived of the study and participated in its design and assisted with data collection and scoring of behavioral measures and analyzed and interpreted the data and were involved in drafting the manuscript and revised it critically for important intellectual content. MK was involved in giving final approval of the version to be published. All authors read and approved the final manuscript.

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SUPPLEMENTARY MATERIAL

The Supplementary Material for this article can be found online at http://www.frontiersin.org/articles/10.3389/fpsyt.2018.00036/ full#supplementary-material.

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