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Association between care complexity individual factors and older inpatients with COVID-19: a cross-sectional study

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Background: Many elderly people required hospitalization during the pandemic period, but broader care complexity factors have not been studied in this population. This study aimed to identify the care complexity factors according to age in older people hospitalized with COVID-19.

Methods: A multicenter cross-sectional study was conducted from 1 March 2020 to 31 March 2022 at eight public hospitals in Spain. All older patients hospitalized with COVID-19 were classified in the following groups: young-old (65–74 years), middle-old (75–84 years), and oldest-old (≥85 years). The main variable was care complexity individual factors (CCIFs), which included 27 CCIFs classified in four domains: comorbidity/complications, psycho-emotional, mental-cognitive, and sociocultural. Multinomial logistic regressions were performed to identify the association of each CCIFs with age group.

Results: A total of 5,658 admissions were included. Of these, 46.3% were young-old (65–74 years), 34.8% middle-old (75–84 years) and 18.8% oldest-old (≥85 years). The analysis shows that middle-old (75–84 years) patients were associated with chronic disease, position impairment, urinary or fecal incontinence, anatomical and functional disorders, vascular fragility, involuntary movements, fear or anxiety and mental status impairments. Extreme weight, communication disorders, aggressive behavior, agitation and perception reality disorders were additional factors associated with the oldest-old (≥85 years) inpatients with COVID-19. The median number of CCIFs was higher in the oldest-old than in the other age groups (four in young-old [65–74 years]; six in middle-old [75–84 years]; seven in oldest-old [≥85 years] [OR:2.9; 95%CI:2.8–3.1; p < 0.001]).

Conclusion: The oldest groups of patients (≥75 years) admitted with COVID-19 had more CCIFs than the young-old group. CCIFs should be included in patient assessment in order to identify care needs in older hospitalized patients.

KEYWORDS

care complexity, patient assessment, older adults, hospitalization, COVID-19

Highlights

Many older adults required hospitalization during the pandemic period, however CCIFs have not been studied in this population.

We found that the oldest groups of patients (≥75 years) admitted with COVID-19 had more CCIFs than the young-old group.

This study strengthens the argument for considering broader patient assessment to identify care complexity needs.

Introduction

The COVID-19 pandemic disproportionately affected individuals over 65 years old. According to data from Spain, more than 60% of COVID-19 patients hospitalized during the first months of the pandemic were aged over 65 years, and this demographic group accounted for approximately 85% of deaths from the disease (Instituto Nacional de Estadística. Instituto Nacional de Estadística INE, 2024).

Prior studies focusing on older people hospitalized with COVID-19 focused on identified risk factors and frailty indicators associated with unfavorable outcomes (Wiemers et al., 2024; Wei et al., 2020; Szklarzewska et al., 2023; Alsahab et al., 2021; Smits et al., 2022) however, broader care complexity factors have not been studied in this population. Understanding care complexity individual factors (CCIFs) is crucial for developing more effective and personalized management strategies for older adults with COVID-19. CCIFs are a set of patient characteristics related to different health dimensions that may complicate care delivery and contribute to adverse events (Juvé-Udina et al., 2010). Previous studies have shown the association of CCIFs with unfavorable outcomes in hospitalized patients in general and in those admitted for COVID-19 (Jiménez-Martínez et al., 2024; Adamuz et al., 2018; Adamuz et al., 2021). Therefore, prior identification of CCIFs could help to identify patients with a higher risk of complications (Adamuz et al., 2020). The use of assessment tools considering these factors could improve care planning accuracy and optimize resource allocation. This approach could inform public health policies aimed at strengthening the health system's capacity to respond to future health emergencies and the needs of the aging population (De Foo et al., 2023). However, few studies have provided data about CCIFs in the vulnerable elderly population hospitalized with COVID-19.

The aim of this study was to identify CCIFs according to the age of older adults hospitalized with COVID-19.

Methods

Study population

A multicenter cross-sectional study was conducted from 1 March 2020 to 31 March 2022 at eight public health hospitals in Spain: three high-tech hospital (tertiary metropolitan facilities), three urban university centers and two community hospitals. All patients with a medical diagnosis of COVID-19 infection admitted to a ward or step-down unit from 1 March 2020 to 31 March 2022 with a completed hospital minimum data set report were included. Patients directly admitted and discharged from intensive care units (ICU) were excluded.

This study was evaluated and approved by the institutional review board. Ethical and data protection protocols related to anonymity and data confidentiality (access to records, data encryption and archiving of information) were complied with throughout the study.

Data source

All data were collected from the electronic health record system, the hospital minimum data set and the clinical data warehouse. A unique identification number was used to link the data sets from these sources.

Variables

Consistent with the literature, older adults were categorized as young-old (65-74 years), middle-old (75-84 years), and oldest-old (≥85 years) (Neugarten, 1974; Johfre and Saperstein, 2023). The main variable was care complexity individual factors (CCIFs) (Juvé-Udina et al., 2010). CCIFs are a group of patient characteristics related to different health dimensions that may complicate care delivery and contribute to adverse outcomes. They are classified into four domains: (i) comorbidity/complications, (ii) psycho-emotional, (iii) mental-cognitive sociocultural, and iv) sociocultural. Patients were considered to have CCIFs if they presented at least one related defined characteristic according to previous inquiries. CCIFs were collected from the nursing assessment e-charts as structured data based on the Architecture, Terminology, Interface, Knowledge (ATIC) terminology (Juvé-Udina and Adamuz, 2023; Juvé-Udina, 2013). In this study we included the following CCIFs. The comorbidity/complications domain contained: (i) major chronic disease, (ii) hemodynamic instability (intensive control of vital signs or state of shock), (iii) high risk of haemorrhage (coagulation disorders, thrombocytopenia, anticoagulant therapy), (iv) communication disorders (aphasia, dysphasia, dysarthria, laryngectomy, tracheostomy), (v) urinary or faecal incontinence, (vi) vascular fragility (capillary fragility, tortuous veins), (vii) position impairment, (viii) involuntary movements (continuous involuntary movements), (ix) extreme weight (low weight, obesity), (x) dehydration (skin turgor), (xi) oedema, (xii) uncontrolled pain (verbal numerical rating scale above three

TABLE 1 Baseline characteristics among patients hospitalized with COVID-19 according to the age category of older adults.

Characteristics	Study population n = 5,658		(65–7	ig old (4) n = 522	(75–8	le-old 4) n = 971	Olde: (≥85 1,0	p-value	
	No. (%)		No.	(%)	No.	(%)	No.	(%)	
Demographic characteristics									
Age (years)_mean (SD)	76.5	(7.9)	69.5	(2.9)	79.0	(2.9)	88.9	(3.3)	<0.001
Female sex	2,414	(42.7)	1,042	(39.7)	809	(41.0)	563	(52.9)	<0.001
Clinical characteristics									
Length of stay_median (IQR)	9	(5-15)	9	(6-17)	9	(9-15)	8	(5-13)	<0.001
Continuity of care (discharged to another facility)	1,068	(18.9)	418	(15.9)	388	(19.7)	262	(24.6)	<0.001
High-tech hospital	3,785	(66.9)	1,756	(67.0)	1,313	(66.6)	716	(67.2)	0.937
Step-down unit	558	(9.9)	330	(12.6)	195	(9.9)	33	(3.1)	<0.001
ICU	1,371	(24.2)	907	(34.6)	397	(20.1)	67	(6.3)	<0.001
Underlying disease									
Arterial hypertension or chronic heart failure	3,074	(54.3)	1,356	(51.7)	1,117	(56.7)	601	(56.4)	0.001
Diabetes or chronic kidney disease	2,175	(38.4)	822	(31.4)	843	(42.8)	510	(47.9)	<0.001
Chronic respiratory disease	1,035	(18.3)	430	(16.4)	401	(20.3)	204	(19.2)	0.002
Cancer	542	(9.6)	237	(9.0)	224	(11.4)	81	(7.6)	0.002
Neurodegenerative disease	115	(2.0)	22	(0.8)	50	(2.5)	43	(4.0)	<0.001
Chronic liver disease	73	(1.3)	37	(1.4)	25	(1.3)	11	(1.0)	0.650
Immunosuppression	42	(0.7)	27	(1.0)	15	(0.8)	0	(0.0)	0.004
Dementia	70	(1.2)	6	(0.2)	20	(1.0)	44	(4.1)	<0.001

Abbreviations: SD, standard deviation; IQR, interquartile range; ICU, intensive care unit. Bold values indicate statistical significance (p<0.05).

points), (xiii) transmissible infections (isolation measures), (xiv) immunosuppression and (xv) anatomical and functional disorders (amputation, deformities, joint stiffness). The psycho-emotional domain comprised: (i) aggressive behaviour, (ii) fear/anxiety and (iii) impaired adaptation (disruptive behaviour, hopelessness or surrender). The mental-cognitive domain included: (i) agitation, (ii) mental status impairments (confusion, disorientation, stupor, transient loss of consciousness), (iii) impaired cognitive functions (intellectual disability, amnesia) and (iv) perception of reality disorders (delirium, hallucinations, disconnection from reality). Finally, the sociocultural domain included: (i) language barriers, (ii) social exclusion (extreme poverty), (iii) belief conflict (spiritual distress), and (iv) lack of caregiver support.

We also collected information regarding the demographic and clinical characteristics of the patients, sex, underlying disease, continuity of care (discharged to another facility), length of hospital stay, and admission to ICU during hospitalization. Facilities were classified into two categories: high-tech hospitals or other. High-tech hospitals were defined as referral university centres that provide tertiary care for either open-heart surgery or major organ transplants.

Statistical analysis

Descriptive analysis of data was performed to describe the patients' demographic and clinical characteristics. For categorical variables, a comparative analysis for detecting significant differences between each age group was carried out using the Fisher's exact test. For continuous variables the Mann-Whitney U test was used. Univariate multinomial logistic regressions of each CCIFs were performed to detect which ones were potentially associated with the different age groups (Table 2). The youngold (65-74) group was used as the reference category. The findings obtained were corroborated after adjusting for potential confounders: sex and hospital type (high-tech hospital) (Supplementary Material). The median-based CCIF categories shown in Table 2 were included solely for descriptive purposes and were not used in any regression models. The results of the logistic-regressions analyses were reported as odds ratios (OR) and 95% confidence intervals (CI). P values less than 0.05 were considered statistically significant. All reported p values are two-tailed. Statistical analysis was performed using the SPSS software package version 25.0 (SPSS, Chicago, IL).

TABLE 2 Association of CCIFs among patients hospitalized with COVID-19 according to the age category of older adults.

Characteristics	Study populat	tion n = 5,658	Young-old (65	–74) n = 2,622	2,622 Middle-old (75–84) n = 1,971				1,971	Oldest-old (≥85) n = 1,065				,065
	No.	(%)	No.	(%)	No.	(%)	OR	95% CI	p-value	No.	(%)	OR	95% CI	p-value
Care complexity individual factors (CCIFs)														
Comorbidity/complications														
Hemodynamic instability	5,074	(89.7)	2,328	(88.8)	1,779	(90.3)	1.17	0.97-1.42	0.109	967	(90.8)	1.25	0.98-1.58	0.073
Transmissible infection	4,023	(71.1)	1,850	(70.6)	1,412	(71.6)	1.05	0.93-1.20	0.424	761	(71.5)	1.04	0.89-1.22	0.586
Chronic disease	4,621	(81.7)	1,974	(75.3)	1,679	(85.2)	1.89	1.62-2.20	<0.001	968	(90.9)	3.28	2.61-4.11	<0.001
Uncontrolled pain	1,165	(20.6)	528	(20.1)	412	(20.9)	1.05	0.91-1.21	0.52	225	(21.1)	1.06	0.89-1.27	0.499
Extreme weight	526	(9.3)	228	(8.7)	172	(8.7)	1.00	0.82-1.23	0.97	126	(11.8)	1.41	1.12-1.77	0.004
Position impairment	807	(14.3)	200	(7.6)	294	(14.9)	2.12	1.75-2.57	<0.001	313	(29.4)	5.04	4.15-6.13	<0.001
Urinary or faecal incontinence	906	(16.0)	189	(7.2)	348	(17.7)	2.76	2.29-3.33	<0.001	369	(34.6)	6.82	5.62-8.29	<0.001
Anatomical and functional disorders	409	(7.2)	115	(4.4)	162	(8.2)	1.95	1.53-2.50	<0.001	132	(12.4)	3.08	2.38-4.00	<0.001
Communication disorders	185	(3.3)	61	(2.3)	56	(2.8)	1.23	0.85-1.77	0.274	68	(6.4)	2.86	2.01-4.08	<0.001
Vascular fragility	159	(2.8)	36	(1.4)	64	(3.2)	2.41	1.60-3.64	<0.001	59	(5.5)	4.21	2.77-6.42	<0.001
Immunosuppression	42	(0.7)	27	(1.0)	15	(0.8)	0.37	0.39-1.39	0.345	0	(0.0)			
Involuntary movements	46	(0.8)	12	(0.5)	19	(1.0)	2.12	1.02-4.37	0.043	15	(1.4)	3.11	1.45-6.60	0.004
High risk of haemorrhage	30	(0.5)	11	(0.4)	14	(0.7)	1.70	0.77-3.75	0.190	5	(0.5)	1.12	0.39-3.23	0.834
Oedema	17	(0.3)	7	(0.3)	5	(0.3)	0.95	0.30-3.00	0.930	5	(0.5)	1.76	0.56-5.56	0.334
Dehydration	6	(0.1)	0	(0.0)	3	(0.2)	-	-	-	3	(0.3)	-	-	-
Psycho-emotional														
Fear/anxiety	441	(7.8)	169	(6.4)	169	(8.6)	1.36	1.09-1.70	0.006	103	(9.7)	1.55	1.20-2.01	0.001
Impaired adaptation	385	(6.8)	192	(7.3)	139	(7.1)	0.96	0.77-1.20	0.73	54	(5.1)	0.68	0.49-0.92	0.014
Aggressive behaviour	28	(0.5)	6	(0.2)	10	(0.5)	2.22	0.81-6.13	0.122	12	(1.1)	4.97	1.86-13.27	0.001
Mental-cognitive														
Mental status impairments	1,985	(35.1)	491	(18.7)	765	(38.8)	2.75	2.41-3.15	<0.001	729	(68.5)	9.42	8.01-11.07	<0.001
Agitation	104	(1.8)	25	(1.0)	30	(1.5)	1.61	0.94-2.74	0.082	49	(4.6)	5.01	3.01-8.15	<0.001
Impaired cognitive functions	8	(0.1)	5	(0.2)	3	(0.2)	0.80	0.19-3.34	0.757	0	(0.0)	-	-	-

TABLE 2 (Continued) Association of CCIFs among patients hospitalized with COVID-19 according to the age category of older adults.

Characteristics	Study population n = 5,658		Young-old (65	Middle-old (75–84) n = 1,971						Oldest-old (≥85) n = 1,065				
	No.	(%)	No.	(%)	No.	(%)	OR	95% CI	p-value	No.	(%)	OR	95% CI	p-value
Perception of reality disorders	19	(0.3)	3	(0.1)	8	(0.4)	3.56	0.94-13.43	0.061	8	(0.8)	6.61	1.75-24.95	0.005
Sociocultural														
Lack of caregiver support	5,658	(100)	2,622	(100)	1,971	(100)	-	-	-	1,065	(100)	-	-	-
Belief conflict	4	(0.1)	4	(0.2)	0	(0.0)	-	-	-	0	(0.0)	-	-	-
Language barriers	79	(1.4)	58	(2.2)	18	(0.9)	0.41	0.24-0.69	0.001	3	(0.3)	0.12	0.04-040	<0.001
Illiterate	6	(0.1)	0	(0.0)	4	(0.2)	-	-	-	2	(0.2)	-	-	-
Social exclusion	1	(0.0)	1	(0.0)	0	(0.0)	-	-	-	0	(0.0)	-	-	-
CCIFs count, median (IQR)	5	(4-6)	4	(3-5)	6	(5-7)	2.24	2.12-2.36	<0.001	7	(5-8)	2.96	2.79-3.15	<0.001

Abbreviations: CCIFs, care complexity individual factors; IQR, interquartile range; OR, odds ratio; CI, confidence interval. The dependent variable of the multinomial logistic regression is the group that each individual belongs to. The young-old (65–74) group was used as the reference category. Bold values indicate statistical significance (p<0.05).

Results

A total of 5,658 older adult admissions were included. Of these, 46.3% (n = 2,622) were young-old (65–74 years), 34.8% (n = 1,971) middle-old (75–84 years) and 18.8% (n = 1,065) oldest-old (\geq 85 years) inpatients with COVID-19.

The baseline characteristics among patients hospitalized with COVID-19 according to the age category of older adults are presented in Table 1. Female sex and being discharged to another facility were more common in the oldest-old (≥85 years) than the other groups. Almost 91% of patients in the oldest-old group (≥85 years) presented underlying disease, mainly arterial hypertension or chronic heart failure (56.4%), diabetes or chronic kidney disease (47.9%) and chronic respiratory disease (19.2%) (p < 0.05). Conversely, length of stay (8 vs 9 days), admission to step-down unit (3.1% vs 12.6%) and transfer to ICU (6.3% vs 34.6%) were less common in the oldest-old (≥85 years) than in the young-old group (65–74 years) (p < 0.001).

Regarding CCIFs, we observed that lack of caregiver support, hemodynamic instability, chronic disease, transmissible infection, mental status impairments, and fear or anxiety were the most common CCIFs presented. The multinomial analysis showed that middle-old (75-84 years) patients were associated with chronic disease, position impairment, urinary or fecal incontinence, anatomical and functional disorders, vascular fragility, involuntary movements, fear or anxiety and mental status impairments. Extreme weight, communication aggressive behavior, agitation and perception reality disorders were additional factors associated with the oldest-old (≥85 years) inpatients with COVID-19. The median number of CCIFs was higher in the oldest-old than in the other age groups (four in young-old [65-74 years]; six in middle-old [75-84 years]; seven in oldest-old [≥85 years] [OR:2.9; 95%CI:2.8-3.1; p < 0.001]) (Table 2). Similar results we obtained after adjusting for potential confounders (Supplementary Material).

Discussion

This study shows that the oldest groups of patients (≥75 years) admitted with COVID-19 had more CCIFs than the young-old group (65–74 years). Moreover, several CCIFs related to comorbidity/complications, psycho-emotional, mental-cognitive, and sociocultural domains were associated with the older patient groups.

The proportions of the subgroups of older adults described in this study are very similar to those found in the overall Spanish population (Instituto Nacional de Estadística. Instituto Nacional de Estadística INE, 2024). Furthermore, the number of CCIFs was higher in the study population compared with previous studies of admitted COVID-patients, being highest among the oldest-old patients (Seven CCIFs in patients ≥85 years old vs Four CCIFs in patients ≥18 years old) (Adamuz et al., 2021). Chronic disease, position impairment, urinary or fecal incontinence, anatomical and functional disorders, involuntary movements, vascular fragility, extreme weight, communication disorders, fear or anxiety, aggressive behavior, mental status impairments, agitation and perception reality disorders were the CCIFs associated with the middle (75–84 years), and oldest-old groups (≥85 years). As

described in other studies, older and very old hospitalized individuals exhibit a higher prevalence of comorbidities and physical deterioration (Szklarzewska et al., 2023; Casas-Rojo et al., 2020) such as incontinence or position impairments. Moreover, the presence of cognitive impairment or dementia has been associated with an increase in care management complexity, due to difficulties in communication and adapting to the hospital environment (Veronese et al., 2022; Covino et al., 2020; Tondo et al., 2021). Additionally, social isolation and emotional stress, which were exacerbated during the pandemic, negatively affected the wellbeing of older patients, potentially complicating the recovery process and increasing the demand for psychosocial support (McNabney et al., 2022; Hwang et al., 2020). Finally, ICUs were often overwhelmed, and prioritization decisions for admission to these units generated ethical controversies (Hostiuc et al., 2021). In our study, the oldest-old group (≥85 years) was the least admitted to the ICU. Mortality, readmission and post-discharge functional status were not collected in this study, but we considered that this should be one of the future lines of research.

This research included a large sample size hospitalized with COVID-19 with the aim of identifying CCIFs associated with older adults. Notwithstanding, this study excluded patients directly admitted to and discharged from the ICU because CCIFs were not included in their electronic health records, and we relied on compliance in completing the healthcare history. The CCIFs included in this study, like other tools such as the Comprehensive Geriatric Assessment (CGA), provide a holistic patient assessment that involves biological, functional, psycho-affective, and social domains (Veronese et al., 2022). The CCIFs and CGA provide tools that allow healthcare staff to identify patients with a high risk of complications, and therefore prior identification of complexity factors can help to implement strategies to improve health outcomes and quality of life for older adults (Zurlo and Zuliani, 2018). The broader health assessment should be implemented in care models (McNabney et al., 2022) in order to help quantify the care burden and to estimate safe staffing for older patients. This would help establish age-friendly health systems and encourage geroscience (Inouye, 2021). Future studies should evaluate the incremental value of CCIFs relative to established tools—such as frailty indices and the CGA-since our analysis did not compare their respective discriminative performance; moreover, because CCIFs can be automatically extracted from routine nursing electronic health records, whereas frailty scales and CGA usually require timesconsuming bedside assessments, they could therefore facilitate wider use and implementation compared with other tools.

Limitation

It is important to point out certain limitations of this research:

- Data quality is supported by standard nursing documentation protocols; nevertheless, certain elements—particularly sociocultural factors—may have under-recorded, and no specific data-quality audits were conducted for this study, which we acknowledge as a limitation. Missingness for the four sociocultural CCIFs ranged from 0.1% to 3%, indicating possible under-recording, consistent with findings from

previous studies in non-COVID populations (Adamuz et al., 2020).

- This analysis did not adjust for other potential confounders—including vaccination status, pandemic wave, baseline disease severity, and received treatments—which may have influenced the observed associations.
- Future longitudinal research should capture post-discharge functional end-points—such as objective mobility or activitiesof-daily-living measures—to determine whether a high CCIF burden, particularly in patients with chronic conditions like arterial hypertension or ischemic heart disease, translates into poorer functional recovery after COVID-19 hospitalization (Borchev et al., 2024).

Conclusion

The oldest groups of patients (≥75 years) admitted with COVID-19 had more CCIFs than the young-old group. Moreover, several CCIFs related to comorbidity/complications, psycho-emotional, mental-cognitive, and sociocultural domains were associated with the older patient groups. CCIFs should be included in patient assessment in order to identify care complexity individual needs in older hospitalized patients.

Data availability statement

The datasets presented in this article are not readily available because Datasets are property of the Catalan Institute of Health; therefore, any data sharing will require that institution's prior approval. Data may be available from the corresponding author upon reasonable request and with permission from the Catalan Institute of Health. Requests to access the datasets should be directed to jadamuz@bellvitgehospital.cat.

Ethics statement

The studies involving humans were approved by this study was approved by the Clinical Research Ethics Committee of Bellvitge University Hospital (reference 293/20). The studies were conducted in accordance with the local legislation and institutional requirements. The ethics committee/institutional review board waived the requirement of written informed consent for participation from the participants or the participants' legal guardians/next of kin because Informed consent was waived due to the study's retrospective design. Ethical and data protection protocols related to anonymity and data confidentiality (access to records, data encryption and archiving of information) were complied with throughout the study. The manuscript presents research on animals that do not require ethical approval for their study.

Author contributions

JA: Conceptualization, Formal Analysis, Funding acquisition, Investigation, Methodology, Resources, Validation, Writing – original draft. JG-V: Conceptualization, Formal Analysis, Methodology, Writing – original draft. MG-S: Data curation, Formal Analysis, Writing – original draft. M-ML-J: Data curation, Writing – original draft. AU: Data curation, Writing – review and editing. OP-M: Formal Analysis, Software, Writing – original draft. SA-F: Data curation, Resources, Writing – original draft. SE-S: Writing – review and editing. SB-T: Conceptualization, Data curation, Writing – review and editing. M-EJ-U: Conceptualization, Project administration, Supervision, Writing – review and editing.

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Conflict of interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

Generative AI statement

The author(s) declare that no Generative AI was used in the creation of this manuscript.

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Supplementary material

The Supplementary Material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/fragi.2025.1524849/full#supplementary-material

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