



#### **OPEN ACCESS**

EDITED BY Sharon Toker. Tel Aviv University, Israel

REVIEWED BY Kavitha Haldorai, Florida State University, United States Pedro C. Martínez-Moran, Comillas Pontifical University - Advantere School of Management, Spain

\*CORRESPONDENCE Estelle Michinov ≥ estelle.michinov@univ-rennes2.fr

RECEIVED 31 May 2024 ACCEPTED 02 August 2024 PUBLISHED 26 August 2024

Michinov E, Dodeler V, Adam H and Michinov N (2024) Relaxing at work: does virtual reality work? An exploratory study among employees in their workplace. Front. Organ. Psychol. 2:1441816. doi: 10.3389/forgp.2024.1441816

© 2024 Michinov, Dodeler, Adam and Michinov. This is an open-access article distributed under the terms of the Creative Commons Attribution License (CC BY). The use, distribution or reproduction in other forums is permitted, provided the original author(s) and the copyright owner(s) are credited and that the original publication in this journal is cited, in accordance with accepted academic practice. No use, distribution or reproduction is permitted which does not comply with these terms.

# Relaxing at work: does virtual reality work? An exploratory study among employees in their workplace

Estelle Michinov\*, Virginie Dodeler, Hugo Adam and Nicolas Michinov

Laboratory of Psychology: Cognition, Behavior and Communication (UR 1285), Department of Psychology, University of Rennes 2, Rennes, France

Introduction: The development of virtual reality provides new opportunities for conducting relaxing activities in a simulated environment. Although studies on the effects of VR-based relaxation are developing, they have mostly been performed with students, and more rarely with employees.

Methods: This study aimed to examine the effects of VR relaxation exercises with employees. Forty-seven employees were divided into two conditions: Virtual Reality (n = 25) and 2D video (n = 22).

Results: The results indicate that relaxing activities reduced stress and negative emotions, while increasing perceived restoration using VR and 2D video. The acceptability and user experience were higher only in the VR condition. VR relaxation provides a sense of disconnection from the workplace that allows employees to increase the pleasant experience.

Discussion: The 2D solution, while less immersive, can be an alternative for employees for whom VR is not recommended. The question of inclusive digital tools is a key issue in the quality of working life programs.

KEYWORDS

virtual reality, restorative environment, relaxing activities, wellbeing at work, stress

#### 1 Introduction

Mental health in the workplace is a major concern in many countries. According to the World Health Organization "the lost productivity resulting from depression and anxiety is estimated to cost the global economy US\$ 1 trillion each year" (WHO, 2023). Working conditions (e.g., workload, job insecurity and challenging environment) are often linked to occupational stress and burnout. According to various models of stress at work (Hobfoll, 2002; Bakker et al., 2004; Lazarus and Folkman, 2020), stress is the result of an imbalance between the demands of the work situation and the resources available to employees. Both contextual (e.g., social support, family, friends and work organization) and personal resources (e.g., resilience, optimism, self-efficacy and self-control) can be used to cope with organizational demands.

#### 1.1 Interventions to reduce stress at work

Stress management interventions in organizations can be classified into three categories (Cooper, 1994; Holman and Johnson, 2018): primary (i.e., prevent stress by removing the causes), secondary (i.e., reduction and stress management) and tertiary (i.e., rehabilitation). Interventions at the secondary level are generally the most deployed,

and specifically, individual-level interventions consisting in changing the behavior of individuals or coping strategies are more widely used than organizational-level interventions (Nielsen et al., 2013; Tetrick and Winslow, 2015; Fox et al., 2022). Thus, many studies have shown that breaks at work, muscle relaxation, deep breathing exercises, mindfulness, yoga and meditation techniques are beneficial interventions for physical and mental health (Tetrick and Winslow, 2015; Bartlett et al., 2019; Bostock et al., 2019; Fox et al., 2022; Lyubykh et al., 2022; Tavoian and Craighead, 2023). Relaxation techniques can be conducted without a great deal of training, for example with a client self-practice (Naylor et al., 2019). These self-care exercises can enable more employees to take care of their health and wellbeing, with applications available on their own device (e.g., computer, digital tablet or cell phone). However, making self-care techniques available is not enough to reduce the stress of employees who do not have the time to take breaks at work, cannot manage to switch off, or do not follow instructions for relaxation or breathing techniques independently. They need a supportive environment and guidance to carry out these activities (Naylor et al., 2020). In this respect, virtual reality (VR) appears to be an innovative and promising device to reduce stress during breaks at work.

### 1.2 Reducing stress at work with VR

According to recent literature reviews (Naylor et al., 2020; Riches et al., 2021, 2023; Gentile et al., 2023; Pancini et al., 2023), VR could provide added value for employees by enabling them to disconnect and immerse themselves in relaxation exercises. VR relaxation has been found to significantly reduce stress in different populations such as clinical populations (Veling et al., 2021), children (Nordgård and Låg, 2021) or older adults (Liu et al., 2023), while more generally, VR and other immersive technologies have been used to reduce pain (Nordgård and Låg, 2021) and anxiety, and improve mood (Yu et al., 2018). Due to features of immersion, interactivity and realism (Slater et al., 1994), fully-immersive VR using helmet-mounted displays (HMDs) enables people to be immersed in natural environments that are both physically and mentally healthy (Riches et al., 2021, 2023). The beneficial health effects of natural environments are explained by two main theoretical models. According to the attention restoration theory (Kaplan, 1995; Kaplan and Kaplan, 1995), natural environments have beneficial effects on attention and can improve mental health. On the other hand, the stress reduction theory (Ulrich et al., 1991) posits that being in a natural environment can assist in recovery from stressful situations. The simulation of natural environments in VR is developing and could be a good way for organizations located in urban areas to allow employees to take mental breaks with a virtual immersion in nature (Ojala et al., 2022; Reece et al., 2022; Suseno and Hastjarjo, 2023). For example, VR has been shown to reduce anxiety, depression and stress (Riches et al., 2021, 2023). VR also makes it possible to create relaxing scenarios that can increase wellbeing, engagement in pleasant activities and positive emotions (Yu et al., 2018; Riches et al., 2021; Frost et al., 2022; Pardini et al., 2022; Gentile et al., 2023; Malighetti et al., 2023). A literature review (Frost et al., 2022) revealed that virtual immersion in nature significantly decreased negative affect, while no significant differences were observed for positive affect. The authors concluded that research exploring the use of virtual reality immersion in nature was limited and that further research was needed to improve understanding of its effects on human wellbeing.

To our knowledge, studies on the effects of VR-based relaxation on stress and wellbeing have often been conducted in the laboratory involving students as participants, and more rarely employees in their workplace (Naylor et al., 2019; Mattila et al., 2020; Karacan et al., 2021; Riches et al., 2023). Some recent studies on the effects of VR-based relaxation concern healthcare professionals during the COVID-19 pandemic (Nijland et al., 2021; Bodet-Contentin et al., 2023; Horan et al., 2023). According to Bodet-Contentin et al. (2023), "the introduction of a nature-immersive VR session during work shifts seems promising," but "given the limited number of studies and methodological limitations in this promising area, future research is vital and it needs more empirical investigations with different employees" (Riches et al., 2023, p.18). Furthermore, while the effects of VR-based relaxation have mostly been tested on physiological and mental aspects (i.e., cardiac level, stress, anxiety and emotions), studies on the effects of fully-immersive VR on acceptability (i.e., satisfaction, usefulness, efficiency and intention to use) or user experience (i.e., enjoy experience, immersion and discomfort) are limited. Yet it seems important to consider these aspects related to acceptability and user experience. In fact, there could be a barrier to using these VR devices in workplaces with employee populations not necessarily familiar with VR. The question then emerges as to the added value of such a VR device compared to less immersive augmented reality or 2D systems.

# 1.3 Objectives of the present study and hypotheses

The current study aimed at investigating the effects of deep breathing exercises in fully-immersive VR or in 2D video simulated natural environments on perceived restoration, emotions and stress level among employees. It also aimed to explore the effects on acceptability and user experience (i.e., sense of immersion, usability and intention to use the technology) in order to understand the conditions of use of VR or 2D systems in the workplace. Several studies have compared the effects of VR and 2D video. Compared to 2D systems, VR was more effective in inducing positive emotional responses, by facilitating the immersive experience and sense of presence, and producing lower stress level (Ding et al., 2018; Elsey et al., 2019; Yeo et al., 2020; Pratviel et al., 2024).

Based on previous studies reviewed in the literature, we tested the following hypotheses:

- **Hypothesis 1**. A short break during the workday with deep breathing exercises in fully-immersive VR or in 2D video leads to perceived restoration, positive emotions and feeling of energy after the intervention.
- **Hypothesis 2.** Given than VR simulated environments produced more immersive experience and sense of disconnection than 2D video, we expected that the stress level was lower in fully-immersive VR condition than in 2D video.

#### 2 Materials and methods

#### 2.1 Participants

In total, 47 full-time employees took part in the study, of which 34 were female (72.3%). Participants ranged in age from 20 to 64 years (M = 43, SD = 11.5). They were employees from a co-working space (n = 12) and from a French university (n = 12)= 35). Regarding the job types, 21 were office workers, 14 were middle managers or technicians, and 12 were senior executives. They were recruited through posters in their workplace and an email sent by the human resources department to university employees. Those who had any medical condition that would be triggered or worsened by using the VR headset (i.e., risks of epilepsy, balance disorders, oculomotor disorders or intense motion sickness) were excluded from the study. Participants included in the study were over 18 years old and full-time employees. Data of three participants were removed because of incomplete data in the questionnaires or since they were not full-time employees. Participants were randomly assigned to the virtual reality condition (VR, n = 25) or 2D video condition (2D, n = 22).

This study was conducted in line with the principles of the Declaration of Helsinki. Ethical approval was granted by the Ethics Committee of the University (#2022-014). All the participants were provided with a written informed consent form and agreed to the study conditions described in this form. They also gave their consent for their data to be used for scientific purposes. All the data were anonymized.

#### 2.2 Study design and procedure

The study design is illustrated in Figure 1.

Participants were first briefed, which included obtaining informed consent and explaining the questionnaires and the task. Before beginning, participants performed an attention task. The aim of this task was to put them in a relatively stressful work situation before the relaxation phase, using a similar procedure to Naylor et al. (2019) who administered a Stroop test. For the present study, we chose an extract from the NV5R cognitive aptitude test (Thiébaut and Bidan-Fortier, 2003) because it was a proofreading exercise to spot spelling errors, similar to a classic administrative task. The attention task lasted 3 min. The participants then completed the pre-questionnaire with sociodemographic questions and perceived restoration, affect and stress measures. After the prequestionnaire, participants were randomly provided with the VR headset in the VR condition or with a digital tablet in the 2D condition. The relaxation session took place in a dedicated room outside the work unit with an experimenter. The simulated natural environment in VR or in 2D was a valley by night with clear weather (Figure 2). For 2D condition, the simulation consisted in displaying a video of the same material on the digital tablet. The breathing session comprised a 4 s box breathing technique. Participants were guided by a virtual coach named Aya (Figure 3) through a cardiac coherence exercise and a body-scan exercise. Aya's voice explained how to concentrate on different areas of the body, and these areas were highlighted on the avatar representing the participant, as the protocol progressed (Figure 4).

The same natural environment and relaxation exercises were used in both the VR and 2D conditions. The relaxation activity lasted 17 min for both conditions. Finally, participants completed the post-questionnaire with the same measures as in the prequestionnaire and additional measures concerning their user experience. The experiment lasted  $\sim\!60\,\mathrm{min}$  per participant. Participants were then debriefed on their participation.

#### 2.3 Measures

#### 2.3.1 Demographic information

A number of items gathered information about the participants' age, gender and type of job. They were also asked how often they practice relaxation activities, what relaxing activities they performed in everyday life, and how familiar they were with virtual reality.

#### 2.3.2 Perceived restoration

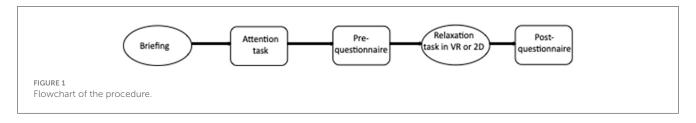
The Restoration Outcome Scale (ROS, Korpela et al., 2008) was used in the pre- and post-questionnaire to measure the perceived restoration outcome in the natural environment setting simulated using VR or 2D using a digital tablet. Three items reflected relaxation and calmness and were extracted from the ROS: "I feel restored and relaxed," "I have enthusiasm and energy for my everyday routines," and "I feel focused and alert." The participants responded on a 10-point Likert scale ranging from 1 (not at all) to 10 (completely). For the pre-questionnaire restoration subscale, the internal reliability was satisfactory, Cronbach's  $\alpha=0.89$ . For the post-questionnaire restoration subscale, Cronbach's  $\alpha=0.86$ . High scores indicated a high restoration state.

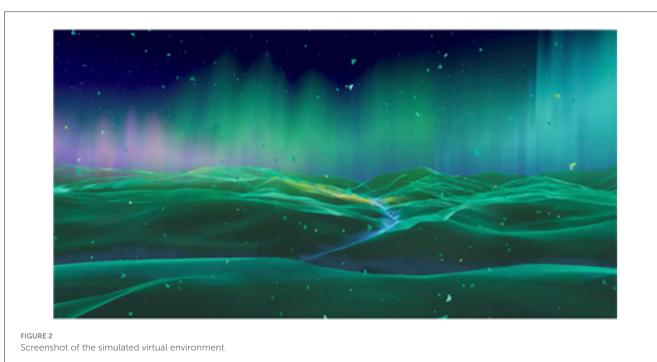
#### 2.3.3 Emotions

The short version of the Positive and Negative Affects Schedule (PANAS, Watson et al., 1988) with 10 items was used (Thompson, 2007; Kuesten et al., 2014). Five items measured positive emotions: "excited, animated, awake," "enthusiastic," "alert, lively, energetic," "inspired, stimulated," and "determined, decisive." Five items measured negative emotions: "anxious," "upset, disturbed," "frightened," "nervous," and "fearful, worried." The participants responded on a 5-point Likert scale ranging from 1 (never) to 5 (always). The internal reliability of the positive and negative subscales was satisfactory. The positive emotion subscale of the prequestionnaire and the negative emotion subscale of the prequestionnaire had a Cronbach's  $\alpha$  of 0.82 and 0.80, respectively. The post-questionnaire positive emotion and negative emotion subscales had respectively a Cronbach's  $\alpha$  of 0.92, and 0.70 with one item removed.

## 2.3.4 Stress

A single-item of stress symptoms was used (Watson et al., 1999): "Stress means a situation in which a person feels tense, restless, nervous or anxious or is unable to sleep at night because





his/her mind is troubled all the time. Do you feel this kind of stress these days?" The response was recorded on a five-point Likert scale ranging from 1 (not at all) to 5 (very much). This measure has been used in online surveys for a variety of occupations, corresponding to other measures of mental exhaustion (Elo et al., 2003) and has proven to be a valid measure of occupational stress by the National Institute for Health Research in France (Langevin et al., 2012). In the pre-questionnaire, participants indicated the extent to which they had felt this stress in the days preceding the experiment, and in the post-questionnaire they were asked to what extent they were feeling stress after the experiment. High scores indicated high stress.

#### 2.3.5 Sense of presence

The sense of presence was measured with three items of Slater-Usoh-Steed questionnaire (SUS) (Slater et al., 1998; Usoh et al., 2000). The items were: (1) "Rate your sense of being in the virtual environment (1 = "not at all", 7 = "very much"); (2) "To what extent were there times during the experience when the virtual environment was reality for you?" (1 = "at no time", 7 = "almost all of the time"); (3) "When you think back to the experience, do you think of the virtual environment more as images that you saw or more as some place that you visited? (1 = "something I saw" 7 =

"some place that I visited"). The internal reliability was satisfactory, Cronbach's  $\alpha = 0.79$ . High scores indicated high sense of presence.

#### 2.3.6 Acceptability

To evaluate the acceptability, participants assessed their perception of the relaxing activity with five items from the Unified Theory of Acceptance and Use of Technology (UTAUT, Venkatesh et al., 2012). The items evaluated ease of use, usefulness, efficiency, overall satisfaction and behavioral intention. The participants responded on a 10-point Likert scale ranging from 1 (strongly disagree) to 10 (strongly agree). The internal reliability was satisfactory, Cronbach's  $\alpha=0.79$ . High scores indicated high acceptability of the system.

#### 2.3.7 User experience

To complete and enrich the quantitative data, an open-ended question was included concerning the participants comments about their user experience during the session ("Your comments on the session"). Responses were analyzed as a combination framework approach of inductive coding and content analysis. Content analysis of the open-ended question consisted in quantifying the frequency of keywords used by participants

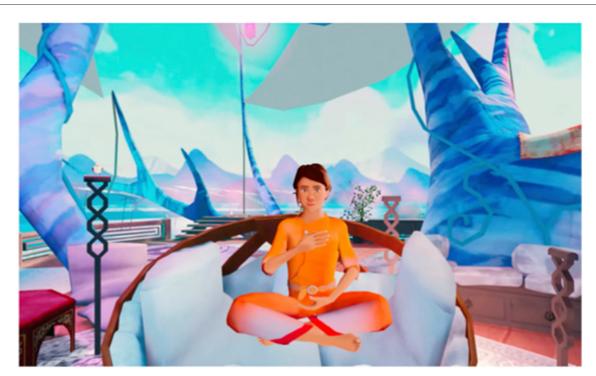


FIGURE 3
Screenshot of the virtual coach Aya.

in their answers, and identifying illustrative verbatims. A first screening of the corpus was conducted separately by two researchers (HA and EM). Codes were generated independently by one of the authors (HA) and arbitrated by a second author (EM). They discussed agreements and disagreements when they occur. The analysis grid finally retained included five categories: (1) restoration, relaxation, calm, (2) enjoy experience, (3) immersion, disconnection, isolation, (4) problems with breathing rhythms, and (5) discomfort associated with VR HMD.

#### 2.4 Statistical analysis

Statistical analyses were conducted with Jamovi version 2.3 (The Jamovi Project, 2022). Descriptive statistics (frequencies, means, standard deviations, maximum and minimum values, skewness and kurtosis) were calculated to explore demographic characteristics, relaxing activities, familiarity with VR, perceived restoration, emotions, stress, sense of presence and acceptability of devices. Contingency analyses (Chi-square tests) were used to examine any differences between participants under the two conditions. Repeated measures ANOVA with time (preintervention vs. post-intervention) as a within-subjects factor and condition (VR vs. 2D) as between-subjects factor was used to assess the effects of VR or 2D relaxing intervention on the different measures. An independent Welch *t*-Test was used to assess the effects of condition (VR vs. 2D) on the sense of presence and acceptability. Effect sizes with Cohen's *d* were reported.

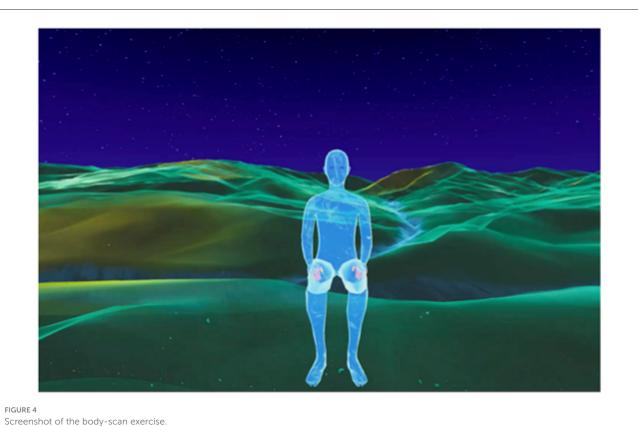
#### 3 Results

# 3.1 Baseline sociodemographic and familiarity with relaxation activities

A manipulation check was conducted to assess for significant group differences prior to the start of the intervention. The results showed no effect of demographic variables between the two conditions (Table 1): age,  $t_{(45)}$  1.93, p=0.06; gender,  $\chi^2_{(1)}=0.003$ , p=0.96; past use of relaxation activities,  $\chi^2_{(1)}=0.13$ , p=0.72; current use of relaxation activities,  $\chi^2_{(1)}=0.45$ , p=0.50; VR familiarity,  $\chi^2_{(1)}=0.00$ , p=0.98.

### 3.2 The effects on affective measures

As expected, the results of the mixed repeated measures ANOVAs revealed an effect of the moment of intervention (pre vs. post) on the different subjective affective measures, showing an increase in perceived restoration,  $F_{(1,45)}=35.83$ ,  $p=0.001,~8,~\eta^2=0.44$ , a decrease in negative emotions,  $F_{(1,45)}=106.24,~p=0.001,~8,~\eta^2=0.70$ , and a decrease in stress between pre- and post-test,  $F_{(1,45)}=90.94,~p=0.001,~8,~\eta^2=0.67$ . However, the results did not show any effect of the intervention (VR vs. 2D), or a two-way interaction between time and intervention on the subjective affective measures. The detailed results can be found in the Supplementary material.



# 3.3 The effects on the sense of presence and acceptability

As expected, the results of the independent sample Welch t-test revealed an effect of the intervention (VR vs. 2D) on the sense of presence,  $t_{(45)} = -3.63$ , p = 0.001, d Cohen = -1.06, by showing a higher sense of presence and immersion in the VR condition (M = 4.63, SD = 1.53) than in the 2D condition (M = 2.98, SD = 1.57). Moreover, the results revealed an effect of the intervention on the acceptability measure,  $t_{(45)} = -1.89$ , p = 0.034, d Cohen = -0.56, revealing a better acceptability of VR (M = 8.59, SD = 1.22) than 2D using a tablet (M = 7.73, SD = 1.82). Specifically, participants found the "environment more relaxing" in the VR (M = 8.60, SD = 1.77) than 2D condition (M = 7.18, SD = 2.67),  $t_{(45)} = -2.22$ , p = 0.034, d Cohen = -0.66, and would "recommend it more to someone else" in the VR (M = 8.59, SD = 1.22) than 2D condition (M = 7.55, SD = 1.82),  $t_{(45)} = -2.62$ , p = 0.014, d Cohen = -0.78.

#### 3.4 Qualitative outcome: user experience

To complement and enrich quantitative analyses, the comments of participants after the session were analyzed. Overall, themes related to a positive experience of the relaxing session were more frequently mentioned (n=44) than those related to a negative experience (n=17). These data are consistent with the measures obtained with the affective scales, and confirm Hypothesis 1 concerning the positive effects of deep breathing

exercises during work break. Moreover, consistent with hypothesis 2, positive experiences were mentioned 29 times in the VR condition, compared to only 15 times in the 2D condition. The VR device provided twice as many positive experiences for the users. As expected, the positive aspects most frequently mentioned were linked to relaxation and restoration, pleasant experience, and a feeling of disconnection and immersion. Negative experiences were mostly related to the rapid rhythm of the breathing session and for a few participants discomfort associated with VR HMD. Examples of verbatim phrases and frequencies in each condition can be seen in Table 2.

#### 4 Discussion

The current study aimed at investigating in employees at work the effects of relaxation exercises with VR or 2D systems on perceived restoration, emotions and stress level. It also aimed to explore the effects on user experience in order to understand the conditions of use of VR or 2D systems in the workplace.

As expected, the findings confirm that a short break during the workday with deep breathing exercises in fully-immersive VR or in 2D video leads to perceived restoration and feelings of energy after the intervention. The sense of restoration and positive energy were higher after our intervention, and the negative emotions expressed by employees decrease. Today, little research exists on the effects of relaxation exercises with immersive systems during work break, and this study provides an additional empirical contribution with

TABLE 1 Contingency table of the condition variable with the demographic variables.

Variable	VR	2D	Total	
Mean age	40	46.3	43	
Gender				
Female	18	16	34	
Male	7	6	13	
Total	25	22	47	
Past use of relaxation				
Yes	17	16	33	
No	8	6	14	
Total	25	22	47	
Present use of relaxation				
Yes	8	5	13	
No	12	12	24	
Total	20	17	37	
VR familiarity				
Yes	9	8	17	
No	16	14	30	
Total	25	22	47	

2D, control condition; VR, virtual reality.

employees in the workplace (Naylor et al., 2019; Nijland et al., 2021; Bodet-Contentin et al., 2023; Riches et al., 2023).

The second hypothesis concerning the higher positive effects of fully-immersive VR compared to 2D video system was partially confirmed. As expected, the quantitative results on the sense of presence and acceptability measures demonstrated the higher value of the VR headset compared to the 2D condition. Moreover, the qualitative data about user experience confirmed this finding by showing a better user experience with the VR device. Indeed, positive aspects and pleasant feelings emerged twice as often in the VR condition compared to the 2D condition. The positive experience and sense of relaxation, as well as disconnection were mentioned more by employees when the relaxing exercise was guided by the virtual coach with HMD. The 2D condition provided a lower sense of immersion and positive experiences linked to a feeling of lightness, isolation, and relaxation. Thus, ability to immerse into the relaxing activity in a virtual environment allowed people to have an enhanced feeling of the present moment and disconnect more from their job (Riches et al., 2021; Frost et al., 2022; Pardini et al., 2022; Gentile et al., 2023; Malighetti et al., 2023). It should also be noted that only five out of the 25 participants reported discomfort associated with wearing a VR helmet.

However, the results did not reveal a significant effect of VR system compared to 2D video on the subjective affective measures of emotions and stress. The absence of difference between the 2D video and VR conditions on affective measure outcomes has been observed in other recent studies (Soh et al., 2021; Reece et al., 2022; Suseno and Hastjarjo, 2023). Several explanations can be proposed to explain this lack of difference. First, there was no avatar in

the virtual environment, while the presence of a virtual body can increase the effectiveness of psychotherapy applications (Gall et al., 2021; Suseno and Hastjarjo, 2023). Moreover, participants did not personalize VR environment while participants generally preferred to experience a greater immersivity, pleasure, engagement, and relaxation in a personalized virtual settings (Pardini et al., 2022). Second, the level of interactivity in the VR condition was low and the participants only explored the virtual environment by passively observing the landscape, which was similar to the 2D video condition. Some studies conducted with children have demonstrated that interactive virtual reality produced more anxiety reduction and lower pain levels than passive experiences (Ferraz-Torres et al., 2022). Third, the immersive environment used in the VR condition could be adapted in future studies by adjusting luminance or brightness levels to improve the realism of the natural environment. Indeed, the simulated environment was not a realistic environment, and this could explain why no difference was found between the two conditions. Participants could have been more centered on breathing exercises rather than being immersed in a natural environment.

### 4.1 Practical implications

The findings of this study also have applicative implications for the tools available during work breaks. Although the present study did not reveal added value of the VR system relatively compared to the 2D video on self-report affective measures, this result is also interesting because it indicates that 2D would be an appropriate alternative for employees for whom fully-immersive VR with HMD would not be possible for medical or other reasons. Thus, taking a mental break from work and relaxing in another room with new technologies such as a digital tablet can be a minimal and sufficient strategy to relax employees. Interestingly, the low-cost 2D condition with the video on a digital tablet was equally useful, reducing negative emotions and stress, while increasing perceived restoration over time. The question is how to invest in these tools, and in particular how to make them inclusive for all employees.

#### 4.2 Limitations and future studies

Although the interest of our study resides in its ecological validity with the participation of employees in their workplace, it nevertheless presents a number of limitations. Firstly, since the study involved employees who had agreed to take time off work or were given timeout by their superiors, it involved a self-selected sample, which limits the generalizability of the results. Furthermore, the sample was comprised of voluntary participants, the majority of whom were women. Future studies could involve recruiting a sample of male employees, randomly selected from a larger sample. Longer-term effects of several sessions of VR relaxation should also be considered in future studies. As regards measuring relaxation effects, many studies have used objective physiological measures (e.g., heart rate, sweating) rather than subjective measures via questionnaires or qualitative approaches such as user experience. However, studies show that physiological

TABLE 2 Examples of verbatim phrases relating to user experience.

Themes	VR	2D
Restoration, relaxation, calm ( $n = 25$ )	n = 15	n = 10
	"Very pleasant session which soothed my stress"	"The session left me calm and relaxed"
	"Very pleasant session, very relaxing and peaceful"	"Surprised by the relaxed feeling experienced at the end of the session"
Enjoy experience ( $n = 14$ )	n = 9	n = 5
	"Very beautiful environment"	"Positive experience!"
	"Pleasant session"	"Enjoyable"
Immersion, disconnection, isolation ( $n = 5$ )	n = 5	n = 0
	"A great tool for isolation"	
	"Very good immersion experience"	
	"I felt like I was floating / light headed with a strong desire to close my eyes"	
Problems with box breathing rhythm ( $n = 12$ )	n = 6	n = 6
	"Breathing rhythm very intense, a bit too fast at the end"	"The rhythm of the session seemed too fast. The breathing rhythm was too intense"
Discomfort associated with VR HMD ( $n = 5$ )	n=5	n = 0
	"Headset was a bit heavy"	
	"Headset prevented the feeling of space"	

2D, control condition; VR, virtual reality.

indices are not the only reliable indicators to assess relaxation and stress levels, and their acceptance by employees might sometimes be difficult in a natural situation. In future studies, subjective and objective measures should be combined, but without complicating on-site testing. Simple non-invasive physiological data collection equipment is now available which would not disturb workers (e.g., Apple watch, Garmin Smartwatch, Fitbit).

#### 5 Conclusion

In conclusion, this study has shown that VR-based relaxation is a satisfactory device to enable employees to relax and take breaks at work. It provides a real sense of disconnection and detachment from the workplace that allows employees to increase their wellbeing. The elaborate graphics produced with VR allow urban employees to immerse rapidly in a natural environment with the recognized benefits on mental state. The 2D solution, while less immersive and engaging, can also be a good alternative for employees for whom VR is not recommended. The question of inclusive digital tools is a key issue in quality of working life programs. We need to think about approaches and methods for reducing stress and improving wellbeing in the workplace that do not exclude certain populations (e.g., people with disabilities or minorities), or certain organizations for which the VR solution would be too costly. The deployment of inclusive VR tools that take into account the specificity of users and the needs of companies should be a preoccupation of future research and design offices.

# Data availability statement

The original contributions presented in the study are publicly available. This data can be found here: https://osf.io/w29pn/?view\_only=1059c62374354a58873a9f9342afd2a6.

#### **Ethics statement**

Ethical approval was granted by the Ethics Committee of the University (#2022-014). The studies were conducted in accordance with the local legislation and institutional requirements. The participants provided their written informed consent to participate in this study. Written informed consent was obtained from the individual(s) for the publication of any potentially identifiable images or data included in this article.

#### **Author contributions**

EM: Conceptualization, Formal Analysis, Investigation, Methodology, Project administration, Resources, Supervision, Validation, Writing – original draft. VD: Conceptualization, Investigation, Methodology, Writing – review & editing. HA: Data curation, Methodology, Writing – review & editing. NM: Conceptualization, Investigation, Methodology, Writing – review & editing.

# **Funding**

The author(s) declare that no financial support was received for the research, authorship, and/or publication of this article.

# Acknowledgments

The authors would like to thank 6th Sense VR for providing the virtual reality equipment and the AYATANA relaxation program. They are also grateful to the employees of the University of Rennes 2 and the employees of a co-working space in Rennes (Poool of the Mabilais, French Tech Rennes-Saint Malo) for participating in the study. We would like to thank Susan Edrich for language corrections.

#### Conflict of interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships

that could be construed as a potential conflict of interest.

#### Publisher's note

All claims expressed in this article are solely those of the authors and do not necessarily represent those of their affiliated organizations, or those of the publisher, the editors and the reviewers. Any product that may be evaluated in this article, or claim that may be made by its manufacturer, is not guaranteed or endorsed by the publisher.

# Supplementary material

The Supplementary Material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/forgp.2024. 1441816/full#supplementary-material

### References

Bakker, A. B., Demerouti, E., and Verbeke, W. (2004). Using the job demands-resources model to predict burnout and performance. *Hum. Resour. Manage.* 43, 83–104. doi: 10.1002/hrm.20004

Bartlett, L., Martin, A., Neil, A. L., Memish, K., Otahal, P., Kilpatrick, M., et al. (2019). A systematic review and meta-analysis of workplace mindfulness training randomized controlled trials. *J. Occup. Health Psychol.* 24, 108–126. doi: 10.1037/ocp0000146

Bodet-Contentin, L., Letourneur, M., and Ehrmann, S. (2023). Virtual reality during work breaks to reduce fatigue of intensive unit caregivers: a crossover, pilot, randomised trial. *Aust. Crit. Care* 36, 345–349. doi: 10.1016/j.aucc.2022.01.009

Bostock, S., Crosswell, A. D., Prather, A. A., and Steptoe, A. (2019). Mindfulness onthe-go: effects of a mindfulness meditation app on work stress and well-being. *J. Occup. Health Psychol.* 24, 127–138. doi: 10.1037/ocp0000118

Cooper, C. (Ed.). (1994). Causes, Coping and Consequences of Stress at Work. Hoboken, NJ: John Wiley and Sons Ltd.

Ding, N., Zhou, W., and Fung, A. Y. H. (2018). Emotional effect of cinematic VR compared with traditional 2D film. *Telemat. Inform.* 35, 1572–1579. doi: 10.1016/j.tele.2018.04.003

Elo, A.-L., Leppänen, A., and Jahkola, A. (2003). Validity of a single-item measure of stress symptoms. *Scand. J. Work. Environ. Health* 29, 444–451. doi: 10.5271/sjweh.752

Elsey, J. W. B., Van Andel, K., Kater, R. B., Reints, I. M., and Spiering, M. (2019). The impact of virtual reality versus 2D pornography on sexual arousal and presence. *Comput. Hum. Behav.* 97, 35–43. doi: 10.1016/j.chb.2019.02.031

Ferraz-Torres, M., San Martín-Rodríguez, L., García-Vivar, C., Soto-Ruiz, N., and Escalada-Hernández, P. (2022). Passive or interactive virtual reality? The effectiveness for pain and anxiety reduction in pediatric patients. *Virtual Real.* 26, 1307–1316. doi: 10.1007/s10055-022-00633-7

Fox, K. E., Johnson, S. T., Berkman, L. F., Sianoja, M., Soh, Y., Kubzansky, L. D., et al. (2022). Organisational- and group-level workplace interventions and their effect on multiple domains of worker well-being: a systematic review. *Work Stress* 36, 30–59. doi: 10.1080/02678373.2021.1969476

Frost, S., Kannis-Dymand, L., Schaffer, V., Millear, P., Allen, A., Stallman, H., et al. (2022). Virtual immersion in nature and psychological well-being: a systematic literature review. *J. Environ. Psychol.* 80:101765. doi: 10.1016/j.jenvp.2022.101765

Gall, D., Roth, D., Stauffert, J.-P., Zarges, J., and Latoschik, M. E. (2021). Embodiment in virtual reality intensifies emotional responses to virtual stimuli. *Front. Psychol.* 12, 674179. doi: 10.3389/fpsyg.2021.674179

Gentile, A., Ficarra, S., Thomas, E., Bianco, A., and Nordstrom, A. (2023). Nature through virtual reality as a stress-reduction tool: a systematic review. *Int. J. Stress Manag.* 30, 341–353. doi: 10.1037/str0000300

Hobfoll, S. E. (2002). Social and psychological resources and adaptation. Rev. Gen. Psychol. 6,307-324. doi: 10.1037/1089-2680.6.4.307

Holman, D., and Johnson, S. (2018). "Stress management interventions: improving subjective psychological well-being in the workplace," in *Handbook of Well-Being*, eds. E. Diener, S. Oishi, and L. Tay (Chicago, IL: DEF Publishers), 754–766.

Horan, K. A., Harrington, M., LeNoble, C. A., Mosher, M., and Pring, T. (2023). Using virtual reality to bring restorative environments to employees: an online pilot study. *Int. J. Environ. Res. Public. Health* 20:5797. doi: 10.3390/ijerph20105797

Kaplan, R., and Kaplan, S. (1995). The Experience of Nature: A Psychological Perspective. Cambridge, MA: Cambridge University Press.

Kaplan, S. (1995). The restorative benefits of nature: toward an integrative framework. J. Environ. Psychol. 15, 169–182. doi: 10.1016/0272-4944(95)90001-2

Karacan, B., Kombeiz, O., and Steidle, A. (2021). Powered by virtual realities: promoting emotional recovery through technology-based recovery interventions. *Ergonomics* 64, 1351–1366. doi: 10.1080/00140139.2021.1912399

Korpela, K. M., Ylén, M., Tyrväinen, L., and Silvennoinen, H. (2008). Determinants of restorative experiences in everyday favorite places. *Health Place* 14, 636–652. doi: 10.1016/j.healthplace.2007.10.008

Kuesten, C., Chopra, P., Bi, J., and Meiselman, H. L. (2014). A global study using PANAS (PA and NA) scales to measure consumer emotions associated with aromas of phytonutrient supplements. *Food Qual. Prefer.* 33, 86–97. doi: 10.1016/j.foodqual.2013.11.004

Langevin, V., Boini, S., François, M., and Riou, A. (2012). Item unique de mesure des symptômes de stress. *Réf. Santé Travail* 131, 155–156.

Lazarus, R. S., and Folkman, S. (2020). Stress, Appraisal, and Coping. Berlin: Springer.

Liu, P., Liu, J., Fernandez, J., Zou, Q., and Lin, M. (2023). Positive affect and natural landscape in virtual reality: a systematic review comparing interventions, measures, and outcomes. *J. Environ. Psychol.* 88:102011. doi: 10.1016/j.jenvp.2023.102011

Lyubykh, Z., Gulseren, D., Premji, Z., Wingate, T. G., Deng, C., Bélanger, L. J., et al. (2022). Role of work breaks in well-being and performance: a systematic review and future research agenda. *J. Occup. Health Psychol.* 27, 470–487. doi: 10.1037/ocp0.000337

Malighetti, C., Bernardelli, L., Pancini, E., Riva, G., and Villani, D. (2023). Promoting emotional and psychological well-being during covid-19 pandemic: a self-help virtual reality intervention for university students. *Cyberpsychology Behav. Soc. Netw.* 26, 309–317. doi: 10.1089/cyber.2022.0246

Mattila, O., Korhonen, A., Pöyry, E., Hauru, K., Holopainen, J., Parvinen, P., et al. (2020). Restoration in a virtual reality forest environment. *Comput. Hum. Behav.* 107:106295. doi: 10.1016/j.chb.2020.106295

Naylor, M., Morrison, B., Ridout, B., and Campbell, A. (2019). Augmented experiences: Investigating the feasibility of virtual reality as part of a workplace wellbeing intervention. *Interact. Comput.* 31, 507–523. doi: 10.1093/iwc/ivz033

Naylor, M., Ridout, B., and Campbell, A. (2020). A scoping review identifying the need for quality research on the use of virtual reality in workplace settings for stress management. *Cyberpsychology Behav. Soc. Netw.* 23, 506–518. doi: 10.1089/cyber.2019.0287

Nielsen, K., Stage, M., Abildgaard, J. S., and Brauer, C. V. (2013). "Participatory intervention from an organizational perspective: employees as active agents in creating a healthy work environment," in *Salutogenic Organizations and Change*, eds. G. F., Bauer and G. J. Jenny (Dordrecht: Springer Netherlands), 327–350. doi: 10.1007/978-94-007-6470-5\_18

Nijland, J. W. H. M., Veling, W., Lestestuiver, B. P., and Van Driel, C. M. G. (2021). Virtual reality relaxation for reducing perceived stress of intensive care nurses during the covid-19 pandemic. *Front. Psychol.* 12:706527. doi: 10.3389/fpsyg.2021.706527

Nordgård, R., and Låg, T. (2021). The effects of virtual reality on procedural pain and anxiety in pediatrics: a systematic review and meta-analysis. *Front. Virtual Real.* 2:699383. doi: 10.3389/frvir.2021.699383

Ojala, A., Neuvonen, M., Kurkilahti, M., Leinikka, M., Huotilainen, M., Tyrväinen, L., et al. (2022). Short virtual nature breaks in the office environment can restore stress: an experimental study. *J. Environ. Psychol.* 84:101909. doi:10.1016/j.jenvp.2022.101909

Pancini, E., Natale, A. F. D., and Villani, D. (2023). Breathing in virtual reality for promoting mental health: *a scoping review* (preprint). doi: 10.21203/rs.3.rs-3230685/v1

Pardini, S., Gabrielli, S., Dianti, M., Novara, C., Zucco, G., Mich, O., et al. (2022). The role of personalization in the user experience, preferences and engagement with virtual reality environments for relaxation. *Int. J. Environ. Res. Public. Health* 19:7237. doi: 10.3390/jierph19127237

Pratviel, Y., Bouny, P., and Deschodt-Arsac, V. (2024). Immersion in a relaxing virtual reality environment is associated with similar effects on stress and anxiety as heart rate variability biofeedback. Front. *Virtual Real.* 5:1358981. doi: 10.3389/frvir.2024.1358981

Reece, R., Bornioli, A., Bray, I., Newbutt, N., Satenstein, D., Alford, C., et al. (2022). Exposure to green, blue and historic environments and mental well-being: a comparison between virtual reality head-mounted display and flat screen exposure. *Int. J. Environ. Res. Public. Health* 19:9457. doi: 10.3390/ijerph19159457

Riches, S., Azevedo, L., Bird, L., Pisani, S., and Valmaggia, L. (2021). Virtual reality relaxation for the general population: a systematic review. Soc. Psychiatry Psychiatr. Epidemiol. 56, 1707–1727. doi: 10.1007/s00127-021-02110-z

Riches, S., Taylor, L., Jeyarajaguru, P., Veling, W., and Valmaggia, L. (2023). Virtual reality and immersive technologies to promote workplace wellbeing: a systematic review. *J. Ment. Health* 33, 253–273. doi: 10.1080/09638237.2023.2182428

Slater, M., Steed, A., McCarthy, J., and Maringelli, F. (1998). The influence of body movement on subjective presence in virtual environments. *Hum. Factors J. Hum. Factors Ergon. Soc.* 40, 469–477. doi: 10.1518/001872098779591368

Slater, M., Usoh, M., and Steed, A. (1994). Depth of presence in virtual environments. *Presence Teleoperators Virtual Environ.* 3, 130–144. doi: 10.1162/pres.1994.3.2.130

Soh, D. J. H., Ong, C. H., Fan, Q., Seah, D. J. L., Henderson, S. L., Jeevanandam, L., et al. (2021). Exploring the use of virtual reality for the delivery and practice of stress-management exercises. *Front. Psychol.* 12:640341. doi: 10.3389/fpsyg.2021.640341

Suseno, B., and Hastjarjo, T. D. (2023). The effect of simulated natural environments in virtual reality and 2D video to reduce stress. Front. Psychol. 14:1016652. doi: 10.3389/fpsyg.2023.1016652

Tavoian, D., and Craighead, D. H. (2023). Deep breathing exercise at work: potential applications and impact. *Front. Physiol.* 14:1040091. doi: 10.3389/fphys.2023.1040091

Tetrick, L. E., and Winslow, C. J. (2015). Workplace stress management interventions and health promotion. *Annu. Rev. Organ. Psychol. Organ. Behav.* 2, 583–603. doi: 10.1146/annurev-orgpsych-032414-111341

The Jamovi Project (2022). *jamovi*. (Version 2.3) [Computer Software]. Available at: https://www.jamovi.org (accessed July 12, 2024).

Thiébaut, E., and Bidan-Fortier, C. (2003). Batterie de tests d'aptitudes cognitives NV5-R-Manuel, Éditions et Applications Psychologiques. Paris.

Thompson, E. R. (2007). Development and validation of an internationally reliable short-form of the positive and negative affect schedule (PANAS). *J. Cross-Cult. Psychol.* 38, 227–242. doi: 10.1177/0022022106297301

Ulrich, R. S., Simons, R. F., Losito, B. D., Fiorito, E., Miles, M. A., Zelson, M., et al. (1991). Stress recovery during exposure to natural and urban environments. *J. Environ. Psychol.* 11, 201–230. doi: 10.1016/S0272-4944(05)80184-7

Usoh, M., Catena, E., Arman, S., and Slater, M. (2000). Using presence questionnaires in reality. *Presence Teleoperators Virtual Environ.* 9, 497–503. doi:10.1162/105474600566989

Veling, W., Lestestuiver, B., Jongma, M., Hoenders, H. J. R., and Van Driel, C. (2021). Virtual reality relaxation for patients with a psychiatric disorder: crossover randomized controlled trial. *J. Med. Internet Res.* 23:e17233. doi: 10.2196/17233

Venkatesh, V., Thong, J. Y. L., and Xu, X. (2012). Consumer acceptance and use of information technology: extending the unified theory of acceptance and use of technology. *MIS Q.* 36:157. doi: 10.2307/41410412

Watson, D., Clark, L. A., and Tellegen, A. (1988). Development and validation of brief measures of positive and negative affect: the PANAS scales. *J. Pers. Soc. Psychol.* 54, 1063–1070. doi: 10.1037/0022-3514.54.6.1063

Watson, D., Wiese, D., Vaidya, J., and Tellegen, A. (1999). The two general activation systems of affect: structural findings, evolutionary considerations, and psychobiological evidence. *J. Pers. Soc. Psychol.* 76, 820–838. doi:10.1037/0022-3514.76.5.820

WHO (2023). Mental Health: Burden [WWW Document]. Ment. Health Burd. Available https://www.who.int/health-topics/mental-health#tab=tab2 (accessed August 30, 2023).

Yeo, N. L., White, M. P., Alcock, I., Garside, R., Dean, S. G., Smalley, A. J., et al. (2020). What is the best way of delivering virtual nature for improving mood? An experimental comparison of high definition TV,  $360^{\circ}$  video, and computer generated virtual reality. *J. Environ. Psychol.* 72:101500. doi: 10.1016/j.jenvp.2020. 101500

Yu, C.-P., Lee, H.-Y., and Luo, X.-Y. (2018). The effect of virtual reality forest and urban environments on physiological and psychological responses. *Urban For. Urban Green.* 35, 106–114. doi: 10.1016/j.ufug.2018.08.013