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# Developing a consensus-based motivational care pathway for individuals with lower limb fractures: a Delphi protocol

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Older adults with lower limb fractures often harbor concerns about losing their mobility, fearing a loss of independence. It is vital to develop strategies that foster their active engagement in the rehabilitation process. The present protocol aims to create a care pathway tailored to motivate individuals with lower limb fractures to adhere to rehabilitation. We will develop an observational, crosssectional, and descriptive study using the Delphi data-gathering approach. Purposive sampling will recruit a panel of healthcare professionals and experts who care for patients with lower limb fractures. Aligned with the Delphi method, a series of iterative rounds will be developed to gather consensus around the motivational strategies used by health professionals in the rehabilitation of people with lower limb fractures. We will employ the Qualtrics platform for data collection and analysis, and a consensus target of 75% has been predetermined. For quantitative data analysis, we will use descriptive statistics encompassing a range of measures, including count, mean, standard deviation, median, minimum, maximum, and range. An inductive thematic analysis procedure will be employed to extract meaningful themes and patterns from qualitative data. The study results are expected to significantly impact clinical practice by creating a specialized care pathway to motivate individuals with lower limb fractures to adhere to rehabilitation. Adopting these explicit standards by professionals will ensure uniform and high-quality care.

#### KEYWORDS

care pathway, fractures, bone, hip fractures, motivational interviewing, patient compliance, rehabilitation, exercise

# **1** Introduction

Bone fractures are a global public health concern, carrying a substantial economic impact on society (1). A bone fracture entails a complete or partial break in the anatomical continuity of bone caused by factors like high-force impact, stress, minor injuries, or specific medical conditions such as osteoporosis, resulting in a loss of mechanical stability (2, 3). Fractures are not limited by age, affecting individuals of all age groups. However, the specific type and location of fractures differ significantly due to various factors, primarily attributed to individual bone quality and trauma (4). Bone fractures are prevalent and result in a significant financial burden on society due to their high healthcare expenses. Fractures pose a notable public health concern, leading to work absenteeism, decreased productivity, disability, health complications, and considerable healthcare costs. This substantially burdens individuals, families, societies, and healthcare systems (1, 5).

The incidence of fractures is rising (5–7), primarily attributed to the growing occurrence of fragility fractures among the expanding aging population (3). Lower limb fracture incidence globally differs due to factors including age, sex, socioeconomic status, and geography. Although comprehensive data is not available for every country, specific trends emerge (5). In 2019, over 178 million new fractures were reported worldwide, with patella, tibia, fibula, and ankle fractures being the most common, reaching around 32.7 million cases. Lower limb fractures accounted for 72.2 million incidents (5).

Significant progress have been made in medical and surgical approaches to ensure the rapid recovery of patients and alleviate rising healthcare costs (8). Following a lower limb fracture, patients often require physical therapy—a well-established approach in rehabilitating such cases (9) that yields enduring advantages such as enhanced physical function and diminished pain, resulting in an improved quality of life and alleviated healthcare system burdens as patients become empowered to manage their health (10-12). In addition, the rehabilitation team often recommends home exercise programs for clinical rehabilitation or self-managing long-term conditions (13). However, adherence to these programs remains challenging (14), impacting rehabilitation efficacy and potentially leading to the recurrence of injuries or reduced functionality (15).

Increasing adherence to rehabilitation is crucial, especially for older populations, as lower limb fractures can have a significant impact, even when rehabilitation is feasible. Previous studies have shown that older adults who experience a lower limb fracture, fear never regaining their ability to walk again and losing their independence (16–18). This underscores the need to develop strategies that actively motivate these individuals to engage in rehabilitation programs.

Prior studies show exercise self-efficacy correlates positively with initiating and maintaining exercise, especially in planned programs (19–22). However, a complex interplay of factors influences non-adherence to rehabilitation programs. Effective interventions must address a broad range of motivational constructs. According to Bandura's Social Cognitive Theory, key constructs such as self-efficacy, outcome expectancies, observational learning, and self-regulation play critical roles in behavior change. Self-efficacy, or the belief in one's ability to perform a specific task, is central to initiating and sustaining rehabilitation activities. Outcome expectancy, the belief that a particular behavior will lead to desired outcomes, further influences motivation (23, 24).

Interventions designed to motivate hold great promise (25–27). They can leverage these constructs by enhancing self-efficacy through mastery experiences (successful completion of tasks), vicarious experiences (observing others succeed), verbal persuasion (encouragement from healthcare providers), and managing physiological and emotional states to reduce anxiety and improve confidence (23, 24). By grounding interventions in Bandura's

theoretical framework, we can more effectively address the multifaceted nature of motivation. However, consensus on how to engage patients for fracture rehabilitation is still uncertain. The lack of guidance and formalized training may have a negative impact not only on patient experience but also on health outcomes. Therefore, this study aims to create a care pathway tailored to motivate individuals with lower limb fractures to adhere to rehabilitation.

# 2 Materials and methods

## 2.1 Study design

This research will employ an observational, cross-sectional, and descriptive design, utilizing the Delphi method as the data-gathering approach.

The Delphi method is widely recognized for achieving consensus and gathering expert opinions (28). Through a panel of experts, this study seeks to assess the extent of agreement and resolve disagreement on the motivational strategies used by health professionals. The Delphi method is well-suited to the study aims, allowing us to effectively engage numerous geographically dispersed experts cost-efficiently. Through this approach, we aim to develop an evidence-based care pathway that can enhance adherence and optimize recovery for individuals with lower limb fractures.

To ensure the quality of the research protocol report, we will follow the Recommendations for the Conducting and REporting of DElphi Studies (CREDES) (29).

#### 2.2 Research steering group

A research steering committee will conduct and oversee this research endeavor. Their primary responsibility will involve formulating and disseminating the content for the Delphi rounds. The committee will comprise seasoned researchers with diverse expertise in general practice, geriatrics, nursing, and physiotherapy. Members of the research steering committee will oversee the surveys but not participate in them.

## 2.3 Participants and recruitment

The panel members' experience and expertise will play a crucial role in maintaining the study quality (30). Therefore, we will use a purposive sampling approach to enhance the sample specificity and ensure that the outcomes remain relevant to the research context. This sampling approach allows researchers to select participants with distinct characteristics relevant to exploring data related to the subject of focus (31). We will purposefully select participants with diverse professions and ranges of caregiving experience for patients with lower limb fractures. This will enable the inclusion of participants who can provide diverse lived experiences. The study population includes healthcare professionals, such as nurses, doctors, and physiotherapists.

We will promote the study through various social media platforms such as Facebook, WhatsApp, and LinkedIn. Additionally, our research team will conduct thorough literature searches to identify national and international experts in the field. We will identify essential papers and extend invitations to the respective authors, formally requesting their participation on the panel. These invitations will be sent via email and social media. This approach ensures the formation of a diverse and knowledgeable group.

#### Inclusion criteria

- Be a healthcare professional/ researcher;
- Previous experience in caring for patients with lower limb fractures (2 year minimum);
- Proficiency in reading and understanding English;
- Willingness to participate in the study;
- · Declaration of any conflicts of interest.

#### Exclusion criteria

- Insufficient experience in caring for patients with lower limb fractures (less than 2 years);
- Unable to commit to be available for the entire Delphi rounds.

The registration survey will ask participants about their profession and the number of years they have spent caring for others. This will facilitate the sampling process.

Appropriate candidates will be formally invited via email to join the panel, including comprehensive information regarding the study's objectives, design, and commitment to participate in all Delphi rounds. The email will further encompass a brief online tutorial, lasting approximately 1–2 min, that expands on the overall Delphi process with visual support. This tutorial will aid in offering a clear understanding of the expected process. It will be emphasized that participation will extend over several months, encompassing multiple rounds of inquiries and feedback. At this stage, participants will also be invited to nominate peers interested in participating.

## 2.4 Data collection instrument

This study is built upon a prior scoping review (32) undertaken by the research team, which aimed to identify in the literature motivational strategies used by health professionals in the rehabilitation of people with lower limb fractures.

In light of the insights gained from the scoping review, the next phase of our research will involve developing a Delphi survey. This questionnaire will be constructed based on the motivational strategies that emerged from the scoping review (Table 1).

Critics have raised concerns about the limitations of traditional Delphi study designs in facilitating experts' detailed explanations of their viewpoints (33). The present study will adopt a modified Delphi study design, as participants can elaborate on their opinions. In the initial round, they will also be prompted to identify any supplementary strategies they are familiar with or employ in their professional practice.

The survey will be developed using the Qualtrics platform (Qualtrics, Provo, UT, USA). Before it is applied, a pre-test will be conducted to assess comprehension and adequate functioning of the survey.

Each item will be evaluated using the Grading of Recommendations Assessment, Development, and Evaluation (GRADE) scale, which ranges from 1 to 9. The scale determines the significance of each item for inclusion: a score of 1-3 indicates it is not

#### TABLE 1 Motivational strategies.

| Strategies                                    | Interventions  |
|---|--|
|   | A thorough interview on admission.   |
| Therapeutic alliance                          | Develop a trusting and motivating relationship.  |
|   | Feelings of mutuality and respect in the alliance.   |
|   | Face-to-face counseling sessions.  |
| Health literacy                               | Educate patients in rehabilitation exercise, complications,  |
|   | disease, and the benefits of exercise.   |
|   | Provide information leaflets/booklets.   |
|   | Cueing with posters describing the exercises.  |
| Set achievable goals                          | Identify patients' abilities and needs.  |
|   | Conferrer with patients to develop functional exercise   |
|   | goals at different stages of rehabilitation.   |
|   | Physical activity diary.   |
|   | Calendar of daily exercise activities.   |
| Personalize the rehabilitation                | Develop an individually tailored exercise program.   |
|   | Tailor the instruction and program to make the task  |
| program                                       | understandable.  |
| Manage unpleasant sensations                  | Identifying challenges of postoperative rehabilitation   |
|   | through discussion.  |
|   | Use prescribed medications or heat/ice treatment to  |
|   | relieve or decrease pain.  |
| Sharing cases                                 | Share previous success stories to build confidence and   |
|   | motivate patients.   |
| Problem-solving<br>method                     | Identify obstacles to participating in the rehabilitation  |
|   | program.   |
|   | Use the problem-solving method to address perceived obstacles to participation in rehabilitation programs. |
| Persuasion<br>Encouragement and<br>compliment | Describe the benefits of physical activities.  |
|   | Behavioral contract.   |
|   |  |
|   | Regular contact with patients via phone.   |
|   | Assert that participants can self-manage.  |
|   | Provide positive verbal feedback upon their efforts.   |
|   | Give verbal encouragement and compliment.  |
|   | Motivation interviewing.   |
|   | Reinforce participants' past and present successes or<br>accomplishments.                                  |
|   | Family involvement.  |
|   | Digital activity coaching system.  |
| Avoid negative<br>emotional stimulation       |  |
|   | Assess patients' expressions of anxiety and depression.  |
| Help to seek support                          | Telephone-assisted counseling.   |
|   | Identify individual barriers and resources for performing  |
|   | the exercise plan.   |
|   | Provide strategies for dealing with the identified barriers  |
|   | and coping in the future.  |

important for inclusion; 4–6 signifies importance, but not criticality; and 7–9 suggests it is critical for inclusion (34). The inclusion/ exclusion criteria will consider items that achieve a 'not important for

inclusion' or 'critical-to-include' rating in more than 75% of the responses. Given the absence of a clearly defined consensus criterion, we found this threshold and approach to be pragmatic and reasonable for consensus establishment, as they represents the perspective of three-quarters of the experts.

Items lacking consensus will progress to the subsequent round. Suppose there is no significant answer change about a specific item, characterized by a change of less than 20%. In that case, researchers will consider that consensus cannot be attained for that item and, therefore, exclude the item from subsequent rounds.

## 2.5 Rounds

We will conduct a sequence of online survey rounds (Figure 1). Participants will receive exclusive links to each round via email on the first day. Each round is expected to take approximately 25–30 min to complete and will be open for 4 weeks. A minimum of 2 weeks will be allocated for result analysis between successive rounds. To ensure retention, participants will receive up to four email reminders for each round, encouraging completion before its closure, unless they choose to withdrawal from the study.

A total of 11 strategies have been identified for panel members to consider in Round 1 (Table 1). In Round 1, participants will access the online survey containing contextual details, survey instructions, and question-specific help resources. Demographic information will be collected, including age, sex, occupation, academic degree, years of work experience, and years of experience caring for patients with lower limb fractures. During this phase, participants will review the provided

strategies and interventions, determining whether they wish to offer additional outcomes for consideration. Each survey item will feature a comment box where participants can suggest rephrasing, identify any omissions, propose new items, and offer reasons behind their choices.

The answers collected during each round will be aggregated and subjected to analysis. The summarized overview of data will be shared anonymously with participants as part of the introductory materials for the second round. This deliberate anonymity serves the dual purpose of fostering candid responses, as experts can contribute without being influenced by the input of their peers. Additionally, it empowers experts with the liberty to revise their initial responses if deemed suitable without any awareness on the part of their fellow experts. This confidentiality measure contributes to the integrity of the Delphi process and encourages genuine, uninfluenced participation.

In Round 2 participants will be asked to rate the appropriateness of the strategies as one that could be employed in patients with lower limb fractures. Following their ratings, participants will be asked to explain the reasons underlying their assessments.

In Round 3, the panel will have the chance to revisit their Round 2 responses for items where consensus is still pending. This opportunity arises from feedback on the group's Round 2 responses. The overall process remains consistent with Round 2, albeit with a focus shift. Participants will be tasked with assessing the suitability of the interventions for potential implementation in patients with lower limb fractures. A fourth round will follow if consensus needs to be met after Round 3. During this round, panel members can reassess their Round 3 responses for items lacking consensus.

Like the previous round, participants will provide ratings for the appropriateness of these interventions. Following the rating process,



participants will be encouraged to provide insights into the reasoning behind their evaluations.

Participants must respond to all rounds to successfully conclude the Delphi process. Consequently, individuals who did not participate in Round 2 will not be invited to participate in Round 3.

## 2.6 Panel size and composition

As this study employs qualitative research techniques, a predetermined minimum sample size was not calculated. Participants in a Delphi study are expected to possess experience and expertise relevant to the subject under investigation. There is no consensus regarding the appropriate number of experts, and no standardized criteria for determining the sample size have been established (35).

A faster consensus can often be achieved when using smaller panel sizes. However, a smaller panel may mostly represent a more homogenous group, limiting the validity of extending the findings to a broader population. On the other hand, a larger panel size allows for greater heterogeneity among the participants, making the results more relevant for a broader range of individuals. With an increase in panel size, the reliability of findings also improves, reducing errors (36). However, the authors propose that Delphi studies with panel sizes exceeding 25-30 experts do not yield new ideas or significant enhancements in outcomes (36, 37). Sample size recommendations for the consensus group (38) range from 20 to 24 panelists per group, considered sufficient to fulfill the study's objectives, and numerous studies have incorporated even fewer than 20 participants (39-41). As such, our initial selection will encompass at least 95 experts, factoring in an estimated dropout rate of 25% between subsequent rounds of questioning (36).

#### 2.7 Strategy to improve the response rate

The strategy to enhance the response rate will commence right from the outset of participant selection. The lead researcher (JBF) will contact each candidate to provide an overview of the study. Response rates will be boosted through a personalized approach, along with a clear explanation of the study process and an emphasis on the significance of their commitment to result validity (42).

After inclusion, participants will receive an email containing study details, supplemented by an email during the week preceding each round. The survey link will be emailed, and a text message will be sent to their mobile phones. To build rapport, regular email updates and social media announcements detailing study advancement will be disseminated throughout the process, including notifications about upcoming survey rounds.

Reminder emails will constitute a pivotal strategy to encourage the completion of each survey round, underlining the importance of their perspectives and stressing the necessity of completing the process for meaningful outcomes. When feasible, deadlines can be extended to accommodate participants' schedules. Personalized reminder emails will be sent to establish a personal connection and motivate professionals to meet the deadlines. Participants will be informed about the number of completed rounds to foster a sense of achievement and inspire them to complete the round.

The lead researcher will facilitate communication with the panelists. Upon completing the survey, each participant will receive a

personalized email expressing gratitude for their commitment to the project and survey completion.

## 2.8 Data analysis

The sample will be characterized using descriptive statistics involving various measures such as count, mean, standard deviation, median, minimum, maximum, and range. Subsequently, each item's count, mean, minimum, and maximum scores will be calculated and reported to participants following each study round. To assess the stability of responses, we will employ measurement of central tendencies with dispersion and analyze the percentage and frequency of distribution within the group. These strategies will help us evaluate the consistency and reliability of responses throughout the Delphi study rounds.

The statistical analysis will be conducted using the IBM Statistic Package for the Social Sciences software (IBM Corp. Released 2020. IBM SPSS Statistics for Windows, Version 27.0. Armonk, NY, USA: IBM Corp.).

For the analysis of free-text responses, an inductive thematic analysis procedure, as described by Braun and Clarke (43), will be performed independently by two team members. The QDA Miner Lite software will support this process. This method will facilitate the identification of emerging themes from data through stages encompassing pre-analysis, encoding, categorization, and data interpretation.

## 2.9 Ethical considerations

The study will be conducted in accordance with the European Union General Data Protection Regulation and the Declaration of Helsinki (as revised in 2013). Therefore, the study protocol will be evaluated by an Ethical Review Committee. The initial page of the survey will feature a comprehensive elucidation of the study's objectives and methodologies, accompanied by a guarantee that the researchers will ensure the confidentiality and anonymity of the data.

Participants must explicitly accept and agree to the online informed consent to proceed with the survey. The survey will have the options for participants to choose from "Yes" or "No," indicating their understanding of the consent details and willingness to participate. Only those who affirmatively respond with a "Yes" to the informed consent query will be guided to the survey.

Participants who respond with "No" to the informed consent query will be guided to the survey's conclusion, and their engagement will not be carried forward into subsequent rounds of the study. It will be entirely at the discretion of participants to determine whether to respond to any given question, modify their answers, or voluntarily quit at any time.

In strict adherence to ethical principles of anonymity and confidentiality, all data collected will be meticulously stripped of personally identifiable information, including any semblance of electronic identifiers.

All digital data will be coded, stored on a password-protected computer, and retained for 5 years. After this retention period, the lead researcher will destroy all data.

# **3** Discussion

The present study protocol outlines a Delphi study to establish a motivational care pathway tailored for individuals with lower limb

fractures based on expert opinions and consensus. We will use the Delphi method to systematically develop a comprehensive care pathway that guides the rehabilitation journey.

There is a need to innovate and introduce new tools to enhance patient experiences and health outcomes (32, 44, 45). This proposed care pathway is a prime example of such a tool, aiming to address the unique challenges of individuals with lower limb fractures. Its development can be a step forward in providing tailored solutions that can markedly improve the patient's journey toward recovery and well-being.

The results of this research are expected to significantly impact clinical practice and are directly relevant. Creating a specialized care pathway will establish explicit standards expected to be adopted by health professionals. This standardization can revolutionize the approach to patient care, facilitating a more holistic and patientcentric approach. In essence, the resultant care pathway aims to streamline the rehabilitation process, enhance patient outcomes, and ultimately contribute to raising the standards for care provision within this domain.

Applying the Delphi method in this study guarantees the anonymization of all individual contributions, thus maintaining an equitable weighting of each expert's input (36, 37, 42). The deliberate inclusion of experts from diverse professional backgrounds aims to comprehensively represent the multifaceted stakeholders involved in healthcare delivery. This strategic inclusion holds the potential to foster wider acceptance and integration of research findings.

The forthcoming results of this study have the potential to bridge existing gaps within the literature. By expert consensus, a dedicated care pathway to motivate individuals with lower limb fractures will be developed. Remarkably, this will be the first care pathway designed for this intention.

Notably, the current landscape lacks well-defined motivational guidelines or recommendations tailored to these patients, even though evidence underscores the distressing reality that fractures can trigger concerns about future mobility in older adults and engender the perception that the fracture signifies the end of independent living (16–18). This accentuates the need to create a care pathway that motivates these individuals to participate in rehabilitation programs.

Establishing clear, consensus-based recommendations could potentially yield advantages for these patients. These include an improved patient experience, heightened adherence to rehabilitation programs, and, ultimately, better health outcomes. The fruition of such recommendations could mark a pivotal advancement in patient care, addressing emotional and psychological factors alongside physical recovery.

This study is not without limitations. First, there's the potential for expert selection bias, which can inadvertently occur if professional backgrounds are unevenly represented within the expert panel. This might impact the comprehensiveness and diversity of insights gathered during the study. To mitigate this potential bias, we intend to employ purposive sampling techniques. Second, there's a risk of potential groupthink, a phenomenon where the iterative nature of the method could inadvertently induce experts to gravitate toward consensus. To counteract this, we will anonymizing participant data, to diminish this risk, fostering an environment where participants feel comfortable expressing their opinions without apprehensions tied to social dynamics or hierarchy. This approach will stimulate participants and open contributions. Finally, the Delphi method requires a significant investment of time due to its iterative process spanning multiple rounds of data collection. This prolonged process might strain participant commitment and hinder the feasibility of completing all intended rounds. To minimize this risk, we anticipated a dropout rate of 25% over the consecutive rounds of consensus development. In addition, we have designed a series of strategies to improve the response rate.

# 4 Conclusion

This research protocol outlines a comprehensive approach to collecting expert opinions and achieving consensus through the Delphi method, to devise a motivational care pathway tailored for individuals with lower limb fractures. The findings can potentially fill gaps in the literature by guiding rehabilitation for individuals with evidence-based care pathways. The insights gathered with the development of this study have the potential to contribute significantly to improving patient care, offering tangible guidance for healthcare professionals to facilitate the recovery journey of individuals with lower limb fractures.

# Author contributions

JF: Writing – original draft, Writing – review & editing. SF: Writing – original draft, Writing – review & editing. AR: Writing – original draft, Writing – review & editing. JD: Writing – original draft, Writing – review & editing. RF: Writing – original draft, Writing – review & editing. CA: Writing – original draft, Writing – review & editing. NP: Writing – original draft, Writing – review & editing. NP: Writing – original draft, Writing – review & editing. AB: Writing – original draft, Writing – review & editing. AB: Writing – review & editing. AB: Writing – original draft, Writing – review & editing. AF: Writing – original draft, Writing – review & editing. AO: Writing – original draft, Writing – review & editing. FR: Writing – original draft, Writing – review & editing. FR: Writing – original draft, Writing – review & editing. HR: Writing – original draft, Writing – review & editing. HR: Writing – original draft, Writing – review & editing. SS: Writing – original draft, Writing – review & editing. CG: Writing – original draft, Writing – review & editing.

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# **Conflict of interest**

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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