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Health care provider payment reforms in African states of the Commonwealth—a scoping review

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Introduction: Healthcare provider payment reform is a key element of strategic purchasing to improve health system efficiency, equity, and quality. Although such reforms are well documented in high-income countries, evidence in low- and middle-income countries—particularly in sub-Saharan Africa—remains limited and fragmented. This scoping review aimed to identify, map, and systematize recent literature on provider payment reform for strategic purchasing and the factors influencing these reforms in 21 African Commonwealth countries.

Methods: The review followed the scoping review methodological guidelines of Peters et al. and was reported using the PRISMA-ScR checklist. Studies were retrieved from scientific databases and supplemented with gray literature. Factors influencing the reforms were analysed using a health policy framework covering context, content, process, and actors.

Results: Thirty-five full-text publications were included (29 empirical studies, four technical reports/policy briefs, and two reviews). The evidence spans eight countries, with six focusing on performance-based financing (PBF). Reforms often added new payment methods to existing ones (62.85%, n = 22/35), replaced existing methods (typically fee-for-service (FFS) with capitation in primary care (28.57%, n = 10/35)), or adopted mixed methods (37.14%, n = 13/35), with blending FFS and capitation being the most common. Multiple factors influenced different reform dimensions. Political inattention and inadequate policy, legal, and regulatory frameworks hindered the reform context. Reform content depended on clear core elements such as performance indicators, guidelines, tariffs, financial rewards, and provider autonomy. Factors such as a lack of reform piloting, chronic underfunding, fragmented funding flows, and inadequate monitoring and evaluation mechanisms hindered the reform process. The actor dimension was impacted by a lack of a holistic approach to stakeholders and limited stakeholder capacity to implement reforms.

Discussion: Current evidence for implementing provider payment reforms remains limited—concentrated in a few countries and often focused on specific reform types or evaluations from a single perspective. Future studies could focus on more comprehensive reform evaluations, incorporating multistakeholder perspectives and links with other elements of strategic purchasing.

Systematic review registration: https://archive.org/details/osf-registrations-vs4fd-v1.

KEYWORDS

healthcare provider, strategic purchasing, payment reform, commonwealth, Africa

1 Introduction

African leaders have demonstrated a strong commitment to advancing Universal Health Coverage (UHC), as reflected in key policy documents such as the Africa Health Strategy (2007–2015, extended to 2016–2030) and the Addis Ababa Call to Action on UHC in 2019 (1). These documents highlight the continent's collective efforts to ensure equitable access to quality healthcare services for all citizens. Despite this widespread support, numerous challenges persist in pursuing UHC within resource-limited settings (2).

Strategic purchasing is recognized as a crucial health financing policy approach aimed at optimizing the use of limited resources to progress toward UHC (2, 3). This approach directs funds to priority populations, interventions, and services on the basis of evidence and health needs. Strategic purchasers in healthcare, such as the Ministry of Health, Social Health Insurance Fund, or local authorities, make deliberate decisions on the basis of five key areas: (1) coverage—determining for whom healthcare services should be purchased; (2) benefit package—deciding which services to purchase; (3) contracting—selecting providers; (4) quality ensuring the quality of services; and (5) provider payment—determining the payment methods and prices for providers (4).

Previous studies have assessed the progress of various aspects of strategic purchasing in some African countries purchasing, including benefit design for improving access to priority services (e.g., high-value services such as reproductive and family planning; maternal, neonatal, and child health services) and stakeholder contracting arrangements (5–8). However, evidence on provider payment reforms in low- and middle-income countries (LMICs)—particularly in sub-Saharan Africa—remains limited, fragmented, and largely descriptive (9). Many existing studies focus on specific schemes such as performance-based financing (PBF), often within individual country contexts (10–13). Systematic analyses that explore broader patterns and influencing factors across LMICs are rare (9, 14).

In contrast, evidence from high-income countries (HICs) shows that reforming healthcare provider payment schemes is a popular policy tool used to improve efficiency, quality, accountability, and overall health system performance (15-19). Payment schemes are designed to influence healthcare providers' behaviors, thereby playing a crucial role in strategic health purchasing. Common provider payment methods include: fee-forservice (FFS), where providers are paid per individual service delivered; capitation, which pays providers a fixed amount per patient over a set period regardless of service use; and performance-based financing (PBF), which links payments to the achievement of specific quality or service indicators. Each method offers distinct incentives and trade-offs-FFS can encourage an oversupply of care, capitation incentivizes efficiency but risks underprovision, while PBF emphasizes results but may increase administrative complexity (15, 20). Nevertheless, implementing such reforms successfully is challenging and often influenced by a mix of diverse barriers and facilitators (17-19).

This review aimed to identify, map, and systematize recent literature (published within the last decade) on provider payment reform for strategic purchasing and the factors influencing these reforms in 21 African Commonwealth countries (Botswana, Cameroon, Gabon, Gambia, Ghana, Kenya, Eswatini, Lesotho, Malawi, Mauritius, Mozambique, Namibia, Nigeria, Rwanda, Seychelles, Sierra Leone, South Africa, Togo, Uganda, Tanzania, and Zambia). On the basis of general objectives of the scoping method (21), we examined the breadth of existing evidence, identified potential research gaps, and formulated implications for future studies.

2 Methods

The study followed the scoping review methodological guidelines of Peters and colleagues (21, 22), which included five steps: defining review questions, identifying relevant literature, selecting evidence, extracting evidence, and analyzing data. The results were reported via the PRISMA-ScR checklist (23), and the study protocol was registered with the Open Science Framework (24).

2.1 Defining research questions

The specific questions guiding the review were as follows:

- 1. What type of evidence is available? (study country, publication year, study type, study objective).
- 2. What type of payment method was analyzed (type of method, type of change)
- 3. What type of healthcare providers were involved (e.g., primary care vs. hospital)?
- 4. What factors (obstacles and facilitators) influenced the reform?

2.2 Identifying relevant literature

Three scientific databases—PubMed, Scopus, and Web of Science—were searched for empirical studies. The search strategy was iteratively developed and conducted using multiple synonyms of "healthcare provider" AND "payment" AND "country" in titles and abstracts. Complementary searches included Google and gray literature on relevant organization websites, such as the Strategic Purchasing Africa Resource Centre (SPARC), the WHO via WHO African Region, the World Bank, Responsive and Resilient Health Systems (RESYST), and Health Finance and Governance (HFG) country publications. The reference lists of the included publications were manually searched for additional studies. Details of the search strategy and records for each data source are provided in Supplementary Tables S1–S6. The searches were conducted between June and July 2023.

2.3 Selecting evidence

The publications were selected in two stages: screening abstracts and evaluating full texts on the basis of predefined inclusion and exclusion criteria (Supplementary Table S7). Studies were included if they: (1) focused on provider payments within strategic purchasing; (2) were peer-reviewed empirical studies, policy briefs, theoretical papers, technical reports, books/chapters, or theses; (3) focused on an African Commonwealth country; (4) were published between 2013 and 2023; and (5) were available in English. Studies were excluded if they: (1) did not focus on healthcare provider payment within strategic purchasing (e.g., focused on social insurance schemes, community financing, cost recovery, medication payments, or informal caregiving); (2) were not full-text publications (e.g., conference abstracts); (3) focused on non- African Commonwealth countries; (4) were published before 2013; or (5) were in other languages. Two independent researchers (CN and KDJ) conducted the title and abstract screening phase, achieving an agreement level above 80%. The full-text evaluation was performed by one researcher (CN) and reviewed by KDJ. Mendeley and Rayyan software were used for data management.

2.4 Data extraction

Data extraction tables were created using MS Excel and were tailored to specific research questions. A single researcher (CN) conducted the extraction, which was reviewed by another researcher (KDJ) and further by all coauthors during the draft and final manuscript review stages.

2.5 Data analysis and reporting

The study employed inductive thematic analysis to analyze qualitative data, which was then coded for quantitative summaries and tabulated. The paper types were classified into four categories: empirical studies (original, based on primary data, published in peerreviewed journals), discussion/policy papers (published in peerreviewed journals), literature reviews (published in peer-reviewed journals), and technical reports/policy briefs (e.g., policy briefs published by advocacy organizations). For payment methods reforms, the OECD classification (15) was used to code whether the reform modified an existing payment method, introduced an additional method, or replaced it with a new method.

Factors influencing reforms were deductively classified using the health policy framework (25–27), which consists of CONTEXT (systemic factors, e.g., political, economic, and cultural influences), CONTENT (detailed elements of a reform), PROCESS (creation, communication, implementation, and evaluation of the reform), and ACTORS (participants in policymaking: individuals, organizations, groups, and the government).

3 Results

3.1 Search results

The database searches yielded 3,030 records, with 1,603 duplicates. After screening 1,427 titles and abstracts, 65 full texts were reviewed, and 30 met the inclusion criteria. Most studies (n = 19) were excluded because they did not focus on healthcare providers. Four articles from organizations and one from reference lists were included, totaling 35 publications for the final analysis. Figure 1 shows the PRISMA flowchart, and Table 1 lists all included studies by country and relevant details aligned with the study questions.

3.2 Overview of publications

The 35 studies included (11-13, 28-59) were from eight countries. Of these, 29 were empirical studies, four were technical reports/policy briefs (32, 48, 53, 59), and two were reviews (40, 54). One review was a scoping review mapping progress in strategic health purchasing in Cameroon (54), and the other was a narrative review assessing health

purchasing reforms' effects on equity, access, quality of care, and financial protection in Kenya (40). Empirical studies primarily evaluated specific experiences with payment reforms, notably pay-forperformance [P4P, n = 12/35, also known as results-based financing (RBF) or performance-based financing (PBF)] and capitation (n = 10/35). Studies utilized qualitative (n = 16/35), quantitative (n = 9/35), or mixed methods (n = 4/35) to assess these reforms. Reform assessment often emphasized specific stakeholders' perspectives, including providers' experiences, opinions, and preferences (31.42%, n = 11/35). Examples include Ghana's capitation (30, 31, 56, 57), Kenya's capitation and fee-for-service (FFS) (37), and PBF in Mozambique (12) and Rwanda (45). Some evaluations took a system perspective (22.85%, n = 8/35), assessing payment methods' effectiveness in achieving broader healthcare system objectives [for example, the evaluation of PBF strategies to improve maternal health service access and utilization in Cameroon (11)]. In some cases, evaluations aimed to draw lessons from healthcare provider payment reforms for the entire health system. An example is the evaluation of capitation in primary healthcare (PHC) in Ghana, which aimed to inform a nationwide rollout (55). Evaluations could also compare achievements before and after payment reform, as observed in Tanzania's study on technical efficiency before and after the P4P scheme (47).

3.3 Payment methods reforms

Reforms in many countries frequently centered on adding new payment methods to existing ones (62.85%, n = 22/35), with P4P being the most commonly adopted method to bolster the strategic purchasing of specific curative, preventive, and promotional services (Table 1). Many reforms concentrated particularly on maternal and child health. Primary prevention efforts prioritized vaccinations such as childhood immunizations (e.g., measles) and maternal tetanus vaccinations during prenatal care, as seen in Rwanda (46), Tanzania (13), and Cameroon (11). Prevention measures aimed at controlling infectious diseases such as HIV and tuberculosis were also noted in Mozambique (12), Cameroon (54), and Rwanda (44, 45). In 37.14% (13/35) of the studies, countries added methods with the intention of using mixed methods to pay providers, predominantly combining FFS and capitation. This approach was evident in countries such as Kenya (34, 36-38), Uganda (50), Tanzania (49), and Nigeria (41-43). Other reforms were implemented to completely replace existing payment methods, notably replacing FFS with capitation in PHC, prominently in Ghana (28-32, 55, 56, 58, 59). Ghana introduced capitation in 2012 to contain costs, share financial risk, enhance competition, and improve efficiency and claims processing after previous methods such as FFS and diagnosis-related grouping (G-DRG) were ineffective in addressing these challenges (32, 55, 56).

3.4 Types of providers involved

Certain payment reforms targeted specific providers, such as replacing FFS with capitation in PHC. However, most reforms, such as PBF, were broadly applied across various provider categories, including PHCs, hospitals, and/or specialty care (11, 46, 48, 51, 54). Both public and nonpublic sectors were sometimes included, as seen



in Kenya (37) and Tanzania (49), where capitation and FFS were applied to public, private, and charity providers, and in Cameroon (11, 48), for PBF.

3.5 Factors influencing payment reforms

In the surveyed countries, various interconnected factors impacted different reform dimensions (Table 1). The reform context was frequently shaped by political will, policies, legal frameworks, and governance structures for strategic purchasing practices. Political neglect often led to superficial endorsement of reforms without sustained commitment, resulting in inconsistent implementation (32, 42, 58). Inadequacies in legal and regulatory frameworks hindered the effective operationalization of reforms, resulting in implementation inefficiencies and gaps (13, 34–36, 39, 50, 51, 54).

Reform content factors stemmed from essential elements such as guidelines, performance indicators, tariffs, financial incentives, and providers' autonomy over finances. These were important to ensure clarity, consistency, and alignment with reform objectives. Guidelines guided reform implementors (32, 41, 43, 46, 49–51). Unclear indicators hindered many reforms, but good examples were observed in countries like Rwanda (46), Cameroon (54), Ghana (32), Nigeria (41, 43), and Uganda (50, 51). Transparent tariffs provided fair

incentives (33, 43, 48, 49), whereas financial autonomy allowed providers to use resources flexibly, responsively, and responsibly [e.g., PBF programs in Camerron (48, 54), Mozambique (12), and Tanzania (13)].

Several factors impacted the reform process dimension, with top barriers stemming from the absence of reform piloting, chronic underfunding, fragmented funding flows, and inadequate monitoring and evaluation mechanisms. Piloting reform helped identify implementation challenges and informed its redesign before a nationwide rollout [e.g., capitation in Ghana (55) and PBF programs in Rwanda (44-46) and Tanzania (13, 47)]. Piloting proved essential for detecting and addressing potential issues early. Chronic underfunding crippled the ability to sustain long-term reform initiatives. Payment reform in various countries suffered heavy dependency on donor funds (13, 31, 32, 41, 43, 47–52, 54, 56, 57, 59). Fragmented funding flows with often multiple payment systems further exacerbated these issues by creating inefficiencies and misallocations of resources (11, 36, 39, 40, 42, 43, 47-49, 51, 54, 57). Inadequate monitoring and evaluation mechanisms led to a lack of accountability and transparency, impeding the ability to measure progress and make necessary adjustments (11, 34, 35, 39-42, 48, 51, 54).

Finally, the reform actor dimension was frequently impacted by barriers associated with a lack of a holistic approach to stakeholders and inadequate stakeholder capacity to perform reform tasks. Reforms and involved stakeholders varied within and between countries. Frequent actors can generally be grouped into government, purchasers, healthcare providers (including provider groups), and the general public. Notably, in most reforms, the general public, such as citizens or patients and their associations, was commonly overlooked (12, 29, 34–36, 41, 51, 53, 55).

4 Discussion

Evidence suggests that since 2013, only eight of the 21 African Commonwealth countries have implemented healthcare provider payment reforms. This underscores a scarcity consistent with previous findings in low-income economy countries (19). Countries typically add new payment methods to existing ones (usually P4P for different providers), replace FFS with capitation in PHC, or mix these two methods. This shift from FFS to capitation aims to contain costs, as FFS can lead to cost increases and service oversupply, jeopardizing the financial stability of purchasers (16). Capitation has been identified as a preferred approach for PHC financing in LMICs due to its potential to align incentives with population health goals (60). For instance, Thailand's capitation-based system has helped expand comprehensive PHC coverage at the district level (60, 61). Capitation is known to promote efficiency (62), reduce costs (63, 64), generate attractive provider revenue (65), promote compliance with guidelines and policies (66), and improve provider performance and patient education (67). However, it can also affect care quality and quantity (65), may discourage providers from serving high-risk patients (68), and affect patientprovider relationships (68). Many countries have adopted mixed payment systems that combine FFS and capitation (34, 36–43, 49, 50), a strategy supported by high-income country literature in PHC (16). Mixed payment models can offset the disadvantages of pure payment methods and make them attractive options for policymakers (16, 69-73).

(Continued) and external agencies Lack of measures to engaged (11, 48, 54). Government, public, based organizations, private, community oalance stakeholder (donors) --were stakeholders-Actors powers (54). - Multiple Publicity, awareness, and education gaps on (e.g., World Bank support for PBF) (48, 54). Poor monitoring and information systems Underfunding, reliance on donor funding payment reform (e.g., hindered PBF reform payment systems across different schemes Delays/irregular payments to providers nindered proactive detection of provider Lack of harmonized funding flows and production quantity and quality (54). Regularly monitored providers for misconduct (11, 48, 54). actors influencing reforms (blue = facilitator, red = barrier Process (11, 48, 54). efforts) (11). Ξ Multiple purchasers with varied in Regular revision of indicators (54). nstitutional arrangements (48, 54). standards were integral in provider contracting and renewals (11, 48, Presence of clear methods for etting purchaser's budget and Providers given financial and nanagerial autonomy (48, 54). - Well-defined service delivery tracking expenses (48). Content 4 strategic purchasing Highly centralized reduced purchasers' policy frameworks Presence of legal Lack of relevant nfluence reform Context administration objectives (54). autonomy to mandate for (54). (54). Provider Multiple Multiple Multiple Change add ppr add Pay method Reform content FFS (with additional incentives via P4P) P4PP4Pfocusing on maternal and objectives Link provider payments child mortality through Prioritize maternal and and funding to service Reduce maternal and quantity and quality, child health services targeted healthcare child health. Reform services. delivery. aims b^{*} ŝ type a* emp-QL tec/pb lit rev 'ear 2022 2021 2021 Nkangu et al. (11) References Sieleunou et al. SPARC (48) 54) Jameroon

TABLE 1. Overview of the characteristics of the included studies by country.

TABLE 1 (Continued)

Country	References	Year	Study	Study	Reform objectives	Reform content			Factors influence	cing reforms (blue = facilitato	r, red = barrier)	
			type a*	aims b*		Pay method	Change c*	Provider	Context	Content	Process	Actors
Ghana	Aboagye (55)		emp-mix emp-QN	1	Control costs, simplify claims processing, enhance efficiency, improved forecasting and budgeting. Contain costs, share	Capitation (replacing FFS) Capitation (replacing		РНС	- Capitation policy sparked political debates, heavily influenced by MPs, thereby garnering	- Clear indicators (e.g., quality), coherent guidelines and management arrangements ensured effective financial reporting and accountability during reform	 Piloting reforms (e.g., capitation in Ashanti Region) (28-32, 55-58). Training modules for providers were developed on financial and other management changes under the capitation payment system (22). 	(PPM TSC),
	(56)				financial risks, implement managed competition and enhance patient choice.	FFS)			attention (32, 58). - The chosen Ashanti region for piloting capitation	implementation (e.g., capitation) (32). - Ensuring clear tariffication (e.g., G-DRG system included 600 tariff	 (32). A monitoring and evaluation system was designed to measure the impact of capitation on trends in quality of care, utilization, access 	comprising experts in health financing, implementation and authorities, was
	Atuoye et al. (58)		emp-QL	1	Contain costs: strengthen claims processing to curb fraud.	Capitation (replacing FFS)		РНС	was home to major opposing political party, raising	criteria for outpatient and inpatient services, determined by costing and provider negotiations) (33).	to healthcare, cost containment, AND provider experience (32).	formed to design the capitation policy and plan its
	Anyona (59)	2018	tec/pb	3	Contain costs.	Capitation (replacing FFS)	rep	PHC	political suspicion (32).	- Insufficient data/evidence (e.g., base per capita rate applied to pay	- Failure to pilot and prospectively evaluate G-DRG exacerbated cost escalation, ultimately	implementation (32, 58).
	Andoh-Adjei et al. (28)	2018	emp-QN	1	Control utilization and contain costs of claims.	Capitation (replacing FFS)	rep	РНС	- Politicians, disguised as	providers lacked data for adjusting coefficients) (32).	causing reform failure (28, 57). - Misleading advertising/ negative publicity/	- The capitation payment reform
	Abduali et al. (29)	2019	emp-QN	2	Contain costs and share risks.	Capitation (replacing FFS)	rep	РНС	pressure (anti-	- Inadequate reimbursement rates (e.g., low rates for capitation)	lack of effective public education (e.g., the media spread misinformation about capitation	involved mapping
	Andoh-Adjei et al. (30)	2019	emp-QN	2	Control cost escalation.	Capitation (replacing FFS)	rep	РНС	capitation) groups, allegedly exploited their hidden	hindered reform by causing provider	payments, misleading providers and causing	facilities, exposing
	Aikins et al. (31)	2021	emp-QL	2	Contain costs and reduce fraud in claims submission.	Capitation (replacing FFS)	rep	РНС	interests to gain political points and	dissatisfaction and unrest (28, 32, 57, 59). - Lack of trust in NHIA's timely	opposition) (28–30, 32, 55, 56). - Payment delays/irregular rates to providers (31–33, 55, 57, 59).	significant capacity differences. Facilities meeting standards operated
	Amporfu & Arthur (32)	2022	tec/pb	2	Control cost escalation.	Capitation (replacing FFS)	rep	РНС	discredit the government (58).	payments weakened capitation cost containment efforts (32).	- Chronic underfunding, reliant on donor funds (e.g., capitation tied to World Bank funds) (31, 32, 56, 57, 59).	independently, while those lacking capacity
	Agyepong et al. (57)	2014	emp-mix	2	Reduce cost escalation and solve claims processing inefficiencies.	Mixing (G-DRG and FFS).	add	Hospital			- Fragmented health service delivery systems (33, 57).	formed groups in order to operate (32).
	Amporfu et al. (33)	2022	emp-QL	3	Control cost escalation.	Mixing (DRG and FFS).	add	Hospital			 Insufficient information/IT tools (e.g., limited E-claim systems hindered claims processing; most work still relied on manual processes) (31, 33, 57). Irregular fund flows with unpredictable amount (57). Providers opposed capitation payment due to their prior favoritism toward G-DRG and FFS (they wanted to evade cost-sharing roles included in capitation) (30, 32). 	- Poor public participation (lack of involvement of interest groups from the general public, e.g., care seekers/ patients'/community organizations) (29, 55).

TABLE 1 (Continued)

Country	References	Year	Study	Study	Reform objectives	Reform content			Factors influence	cing reforms (blue = facilitato	or, red = barrier)	
			type a*	aims b*		Pay method	Change c*	Provider	Context	Content	Process	Actors
Kenya	Munge et al. (34)	2018	emp-QL	1	Incentivize efficiency,	Mixing (capitation,	add	Multiple	- Weak regulatory	- Unclear rationale for designing	- Implementing measures to mitigate	- Poor public
					service quality, and	case-based payments,			and policy	payment systems (e.g., capitation	payment incentives' unintended effects, such	participation (lack of
					promote equitable access.	and FFS)			framework (e.g., The	was theoretically chosen to mitigate	as regular facility visits, capped claims, staff	involvement of
	Mbau et al. (35)	2018	emp-QL	3	Encourage efficiency and	Mixing (line-item	noch	Multiple	NHIF Act of 1998	overservicing risks associated with	fraud training, and establishing risk	interest groups from
					service quality.	budgets and salaries)			provides guidelines	FFS and per diem payments) (34).	investigation units (34).	the general public,
	Munge et al. (36)	2019	emp-QL	1	Improve efficiency,	Mixing (FFS and	add	Multiple	for mandates and	- Providers resisted new payment	- Lack of required resources (insufficient	e.g., care seekers/
					control cost, enhance	capitation)			functions but does	forms due to concerns over payment	resources allocated for meeting service	patients'/community
					service quality and access.				not address strategic	rates estimation (they perceived	delivery demands) (34, 35).	organizations) (34-
	Obadha et al. (37)	2019	emp-QL	2	Improve efficiency,	Mixing (FFS and	add	Multiple	purchasing issues	capitation rates as insufficient for	- Inadequate monitoring (lack of framework	36).
					quality, and utilization of	capitation)			like provider payment methods) (34–36, 39).	covering actual care costs)	and reporting structures to monitor provider	
(needed services.					(34, 36–40).	performance and adherence to standards)	
	Obadha et al. (38)	2020	emp-QN	2	Enhance service quality	Mixing (capitation	add	Hospital		- Weak provider accountability	(34, 35, 39, 40).	
					and efficiency.	and FFS)				mechanisms (34, 35).	- Inadequate complaints and feedback	
	Kazungu et al. (39)	2021	emp-QL	3	Incentivize providers to	case-based payments,	mod, add	Multiple		- Inadequate quality assurance	mechanisms (34-36, 40).	
					deliver quality services,				mechanisms (e.g., reliance on facility	- Provider payment delays and		
					efficiently, and equitably.	FFS)			-	utilization of MoH standards and	unpredictability (35, 37, 38, 40).	
	Kabia et al. (40)	2022	lit rev	3	Improve efficiency, equity,	Mixing (capitation,	mod, add	Multiple		treatment guidelines despite	- Insufficient health information systems	
					access, and quality of care.					hospitals' evidence indicating poor	(reliance on paper-based records due to	
						FFS)				adherence to these guidelines.)	limited electronic systems, computer	
										(34–37, 39).	shortages, and frequent network failures)	
										- Reduced provider financial	(35, 37, 39).	
										autonomy limited their decisions,	- Fragmented/poor coordination between	
										power, and demotivated them (35,	health and financing structures (multiple	
										37, 40).	payment mechanisms lacking coherence	
											across different schemes) (36, 39, 40).	

(Continued)

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Country	References	Year	Study	Study	Reform objectives	Reform content			Factors influence	ing reforms (blue = facilitato	or, red = barrier)	
			type a*	aims b*		Pay method	Change c*	Provider	Context	Content	Process	Actors
Mozambique	Schuster et al. (12)	2018	emp-mix	2	Improve HIV services,	P4P	add	Multiple	- PBF scheme	- Health facilities were given	- Although the supervisions were well-	- Engaged key
					reduce mother-to-child				gained significant	autonomy to manage funds,	organized and inspiring, they led to	stakeholders (e.g.,
					HIV transmission				political support,	prioritize their specific issues, and	excessive leadership duties (managers in the	providers,
					(PMTCT), and enhance				especially at the	address implementation barriers	fields of mother and child health complained	government) (12).
					maternal/child health				district level	independently (12).	that PBF made them more invested in roles	- Providers'
					(MCH) services.				(12).		as supervisors) (12).	involvement in PBF
											- Delays in PBF disbursements, due to	design and
											internal processing and facility management	implementation
											issues, including leadership transitions,	fostered feelings of
											caused frustration among providers and	ownership and
											administrators (12).	fulfillment of motives
											- Insufficient funds (e.g., stock-outs of	like autonomy, feeling
											essential equipment like HIV tests and	valued, and
											drugs) (12).	competence
												demonstration (12).
												- Poor public
												participation (lack of
												involvement of
												interest groups from
												the general public,
												e.g., care seekers/
												patients'/ community
												organizations) (12).
										·	·	(Continued)

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TABLE 1 (Continued)

Country	References	Year	Study	Study	Reform objectives	Reform content			Factors influencing reforms (blue = facilitator		r, red = barrier)	
			type a*	aims b*		Pay method	Change c*	Provider	Context	Content	Process	Actors
Nigeria	Ezenduka et al.	2022	emp-QL	3	Control costs, improve	Mixing (capitation	add	Multiple	- Presence of policy,	- Use of well-defined benefit	- Providers received training on reform	- Involvement of
	(41)				efficiency, and quality of	and FFS)			legal, and	package, metrics, and guidelines	activities (e.g., using implementation	multiple stakeholders:
					services.				governance	(e.g., NHIS standardized treatment	guidelines and reporting quantitative data)	providers,
	Ezenwaka et al.	2022	emp-QL	3	Contain cost, enhance	Mixing (capitation	add	Multiple	structures and	and quality protocols) (41, 43).	(41).	government
	(42)				efficiency and quality care.	and FFS)			frameworks for	- Provider contracting involved	- Inadequate monitoring of providers and	authorities, and
	Onwujekwe et al.	2022	emp-QL	3	Contain costs, improve	Mixing (capitation	add	Multiple	strategic purchasing	meeting service and target criteria;	purchasers (41, 42).	donors (41).
	(43)				efficiency and service	and FFS)			(41–43).	noncompliance with personnel and	- Insufficient health information systems	- Poor public
					quality.				- NHIS encountered	facility standards led to nonrenewal	(inadequate technology to collect relevant	participation (lack of
									governance	(42, 43).	information on provider activities for	involvement of
									obstacles, including	- Payment rates were established via	evidence-based planning and decision-	citizens or their
									political interference	actuarial studies (43).	making; health-related information	associations) (41).
									compromising	- Weak accountability mechanisms	remained predominantly paper-based; and	
									financial autonomy	(lack of structures to monitor and	providers lacked adequate electronic systems	
									and decision-	evaluate provider performance) (41,	due to a lack of computers) (41, 42).	
									making power for	43).	- Lack of feedback and complaints	
									effective purchasing	- Restricted financial autonomy	mechanisms (41, 42).	
									(42).	hindered provider service	- Inadequate budget allocation/chronic	
										prioritization and access to financial	underfunding, reliance on donors (41, 43).	
										resources (41).	- Providers faced frequent delays and	
											inadequate payments, resulting in service	
											rationing and charging user fees for	
											supposedly free services	
											(41-43).	
											- Fragmented funding flows through	
											different schemes (42, 43).	

(Continued)

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TABLE 1 (Continued)	1 (Continued)
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Country	References	Year	Study	Study	Reform objectives	Reform content			Factors influence	cing reforms (blue = facilitato	or, red = barrier)	
			type a*	aims b*		Pay method	Change c*	Provider	Context	Content	Process	Actors
Rwanda	Binagwaho et al.	2014	emp-QN	1	Enhance maternal and	P4P	add	Multiple	- Rwanda integrated	- Clearly defined indicators	- PBF piloting before nationwide expansion	- Involvement of
	(44)				child health care service				PBF policy into its	determined based on national	(44-46).	multiple stakeholders:
					quantity and quality				nationwide	priorities and service delivery	- PBF indicators' weight and costs regularly	government, private/
					services.				development policies	protocols of the MOH (46).	reviewed transparently using evidence-based	public providers,
	Ngo et al. (45)	2017	emp-QN	1, 2	Incentivize health	P4P	add	Multiple	and plans (e.g.,	- In 2014, the MOH tied PBF	processes (46).	insurers, and citizen
					facilities based on				millennium	incentives to hospital accreditation,	- PBF contracting was tied to the country's	representatives
					performance in maternal				development goals,	motivating managers to pursue it	Imihigo performance contracting process	(44-46).
					health, child health,				etc.) (44-46).	and improve service quality (46).	(46).	- Established
					family planning, HIV/				- Established	- Overlapping mandates and	- Regular internal and external PBF audits	community health
					AIDS, and overall facility				regulatory	functions between key institutions	(46).	committees with
					quality.				framework that	and actors (similar purchasing	- Providers given autonomy to manage	community
	Umuhoza et al.	2022	emp-mix	3	Incentive providers to	P4P	add	Multiple	supports strategic	functions performed by multiple	revenue generated (46).	representatives at
	(46)				focus on maternal and				purchasing (46).	institutions) (46).	- Availability of various performance	public health facilities
					child health, HIV,				- In 2015, Rwanda's		monitoring mechanisms and tools (46).	and district health
					tuberculosis, and child				government		- Adequate deployment of information	units –(46).
					stunting.				restructured major		systems (e.g., DHIS2 software, Mutuelle	
									schemes to		Membership Management System (3MS),	
									consolidate		e-payment technologies, EMRs) (46).	
									management and		- Limited interoperability among deployed	
									create an efficient,		health information systems hindered timely	
									sustainable		decisions (46).	
									purchaser-provider		- Lack of a biometric fingerprint system and	
									split (46).		accurate, real-time data hindered efforts to	
									- In 2006,		detect fraud and abuse (46).	
									decentralization		- Limited funding (despite the government	
									health reforms		budget being the main source of PBF funds,	
									granted autonomy to		its sustainability remained a major	
									public health		challenge) (46).	
									facilities, facilitating			
									reforms like PBF			
									(46).			

Country	References	Year	Study	Study	Reform objectives	Reform content			Factors influence	cing reforms (blue = facilitato	r, red = barrier)	
			type a*	aims b*		Pay method	Change c*	Provider	Context	Content	Process	Actors
Tanzania	Manongi et al. (13)	2014	emp-QL	2	Improve service quality.	P4P	add	РНС	- PBF garnered	- Granting provider autonomy	- Piloting reform (e.g., PBF in Pwani region)	- Involvement of
	Binyaruka and	2020	emp-QN	1	Enhance maternal and	P4P	add	Multiple	broad political	enabled them to be creative and	(13, 47).	multiple stakeholders:
	Anselmi (47)				child health services.				support, notably	enhance care quality (13).	- Health personnel were trained on PBF	public, private,
	Kuwawenaruwa	2022	emp-QL	3	Enhance service access,	Mixing (capitation	mod, add	Multiple	from the Ministry of	- Use of standard treatment	principles to enhance their general	faith-based, and
	et al. (49)				efficiency, and care	and FFS)			Health and Social	guidelines provided by the MoH	knowledge and skills in PBF programs (13).	donors (13, 49).
					quality.				Welfare (MoHSW)	(49).	- Periodic evaluation of provider	- Community
									(13).	- Transparent provider contracting	performance data (30).	involvement
									- Absence of an	and accountability mechanisms (49).	- Implementing a routine monitoring	(community
									officially established	- Price/fee rates were determined	through a health information system	participation on the
									national policy and	based on a comprehensive review of	facilitated effective oversight of healthcare	PBF governing board
									guidelines for PBF	policy documents, actuarial	service delivery, including registration,	at facility level
									in healthcare (13).	valuation, costing studies, and	claims processing, referrals, and broader	enhanced
										expert advice (49).	population healthcare (49).	communication
										- The price list was periodically	- Insufficient funding, reliance on	between the
										reviewed and adjusted to meet	development partners, loans, and donors	community and
										up-to-date requirements (49).	(13, 47, 49).	health facilities) (13).
											- Payment delays to service providers (13).	- Most health facilities
											- Fragmented financing systems (disjointed	experienced
											payment mechanisms across diverse	deficiencies in both
											schemes) (47, 49).	medical and
												nonmedical human
												resources (13).

TABLE 1 (Continued)	ABLE	1 (C	ontinued)
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Country	References	Year	Study	Study	Reform objectives	Reform content			Factors influence	ing reforms (blue = facilitato	r, red = barrier)	
			type a*	aims b*		Pay method	Change c*	Provider	Context	Content	Process	Actors
Uganda	Ekirapa-Kiracho	2017	emp-QN	3	Enhance care quality,	Mixing (FFS,	add	Multiple	- In 2017, a national	- Clearly defined priority	- Insufficient funding stemming from	- Engaging diverse
	et al. (50)				efficiency, and quantity,	capitation, and			PBF framework was	interventions, package, and	inadequate domestic financing and	stakeholders:
					prioritizing maternal and	line-item budgets).			launched (51).	performance indicators (linking	dependence on development partners via	government, donors,
					child mortality				- To enhance the	bonuses to results) (50, 51).	on- and off-budget support mechanisms (50,	and insurance
					prevention.				complementarity of	- Reward and sanction systems	51).	schemes
	Ekirapa-Kiracho	2022	emp-QL	3	Provide key services for	P4P	add	Multiple	roles, the	intended to enhance appropriate	- Challenges arising from existing health	(predominantly
	et al. (51)				maternal and child health,				government	provider behaviors lacked clarity and	system inadequacies, including insufficient	private commercial
					and communicable				introduced the	remained inactive in many facilities	healthcare personnel, low morale	and community-
					diseases like malaria.				National Policy on	(50).	absenteeism, and inadequate infrastructure	based) (50, 51).
									Public Private	- Informal pricing undermined	(50).	- Poor public
									Partnership in	transparency and accurate cost	- Lack of provider training and supervision	participation (lack of
									Health (PPPH),	estimation (50).	(50).	involvement of
									subsidizing	- PBF was linked with quality	- Fragmented purchasing systems, with	citizens or their
									accredited private	indicators, yet target specification	multiple concurrent financing systems (51).	associations) (51).
									health providers,	was still developing in Uganda (51).	- Failure to coordinate actions, especially	
									primarily religiously		between purchasers and patients (e.g., lack	
									affiliated (51).		of feedback and social accountability	
									- Inadequate		mechanisms) (51).	
									legislation to			
									support strategic			
									purchasing (50, 51).			
									- Centralized health			
									system bureaucratic			
									procedures rendered			
									lower-tier facilities			
									nonautonomous			
									(50, 51).			

TABLE 1 (Continued)

Country	References	Year	Study	Study	Reform objectives	Reform content			Factors influence	cing reforms (blue = facilitato	or, red = barrier)	
			type a*	aims b*		Pay method	Change c*	Provider	Context	Content	Process	Actors
Multicountry (Ghana, Tanzania)	Yé et al. (52)	2014	emp-QL	2	Enhance quality of maternal and neonatal health care provision	Р4Р	add	Multiple	No findings.	- Lack of transparency in the selection of P4P indicators (e.g., ambiguity in provider performance measurement criteria) (52).	 Training providers for P4P reform enhanced their skills and task performance capabilities (52). Mobilizing local resources to enhance sustainability of the scheme (52). Regular supervision alerted providers to errors and ways to enhance their performance (52). Concerns regarding the workload necessary for managing P4P schemes (52). Insufficient funds, heavy dependence on donors (52). Providers hesitated to engage due to incentive misalignment and doubted managers' capability to deliver P4P schemes 	- Involving healthcare providers in P4P scheme design enhanced their buy-in and reform endorsement (52).
Multicountry (Ghana, Mozambique)	Cashin et al. (53)	2018	tec/pb	3	Contain costs and expand access to priority services – maternal and child health care.	Capitation, P4P	add	Multiple	- Establishing clear institutional roles and relationships, both desired and actual, to make it possible to identify who has the authority for which strategic purchasing policies and is accountable for implementing them (53).	 Mapping existing roles and relationships for strategic purchasing and identifying gaps or conflicts provided a solid foundation for effective planning (53). A well-structured activity plan enabled informed decision-making and created an environment that supported reaching reform objectives (53). Granting autonomy for health facilities to hire, fire, and assign staff improved reform management and enhanced cost efficiency (53). Using disparate payment methods increased financial strain and hampered efforts to achieve efficiency (53). 	 (52). Presence of systems facilitating strategic purchasing process, including provider accreditation, empanelment contracting, and performance monitoring, proved instrumental in achieving reform objectives (53). Targeted training to equip key stakeholders with the necessary knowledge and skills to carry out their roles (e.g., a trainer training program was developed for capitation reform in Ghana involving over 600 district NHIS staff) (53). Lack of sufficient information systems/IT tools (e.g., Ghana's capitation lacked sufficient e-claims systems to automate claims data; providers continued to submit claims using Excel) (53). 	providers, regulators, donors) (53). - Ensuring sufficient

a*(emp-QL: empirical study-qualitative; emp-QN: quantitative; or emp-mix: mixed; tec/pb: technical report/policy brief; lit rev: literature review). b*(1 – payment reform evaluation - from the system perspective; 2 – payment reform evaluation from the provider perspective; 3 – general overview of the strategic purchasing progress including payment method analysis/description). c*(mod: Modifying the existing payment method; add: Implementing an additional payment method; rep: Replacing the existing method with the new one; noch: no change).

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The factors influencing payment reforms in the surveyed countries are broadly consistent with those in the international literature (18, 19). Contextual factors such as political will and regulatory frameworks play crucial roles in most reforms, particularly when they coincide with other health policies and political priorities (19). We found that the success of a reform largely depended on its clarity and transparency in content elements such as performance indicators, payment rates and quality criteria as well as its potential to generate positive perceptions and interests among key stakeholders, particularly providers. Consistent with previous studies, deficiencies in these elements can lead to several problems, such as tensions between providers and reformers, which can stagnate reform efforts (19, 74). The reform process is often hindered by chronic underfunding, largely driven by donor influence in low-resource settings and further exacerbated by high fragmentation in financing and health service delivery systems, as consistently observed by previous researchers (19, 74). Conversely, piloting reforms is often considered a key process facilitator, helping countries identify implementation challenges and inform redesign before nationwide rollout. However, the selection of pilot sites must also consider political and contextual factors. In Ghana, for example, choosing a region associated with opposition political interests led to suspicion and resistance, illustrating how local dynamics can undermine the credibility of reform piloting (32, 58). Finally, we emphasize the importance of stakeholder engagement for successful reform implementation, but ensuring that stakeholders have sufficient capacity to carry out the assigned tasks is crucial. Many payment reforms were hindered by the lack of sufficient capacity of stakeholders (e.g., financial capacity, human resources, technical skills, and tools such as IT). An interesting approach is the technique observed in Ghana (32) of mapping the capacities of stakeholders and forming groups for those who are unable to implement reforms independently. Further research is needed to evaluate this practice and shed light on potential challenges and strengths or feasibility in other, particularly resource-limited, countries.

This study highlights important research gaps. In African Commonwealth countries, current evidence on provider payment reforms for strategic health purchasing is limited-not only because such reforms have been implemented in relatively few countries, but also because, where they do exist, the available evidence often focuses on specific types of reforms and/or presents evaluations from a single perspective. Our results help define indications for future studies. First, PBF is the most commonly implemented reform (studies were identified in six of the eight countries for which evidence was found). Previous studies have also shown that such outcome-based payment models have gained traction, but their scope is narrow and they focus on specific diseases or conditions (18, 75, 76). In particular, studies have reported mixed results concerning the long-term viability of P4P in similar settings (77, 78), and a review of PBF in LMICs concluded that no definitive conclusions could be drawn regarding the likely impact of PBF (79). Therefore, the effectiveness of these methods in the studied settings remains to be investigated. Second, it is worth noting that the majority of studies examining the impacts of capitation reforms focus on experiences in Ghana. While these insights are undoubtedly valuable, they may not provide a comprehensive understanding of how such payment reforms play out in other countries on the continent. Third, many of the reforms included are broad and target multiple providers at the same time. This approach often lacks the nuance needed to determine which methods are most effective for certain types of providers. Although some countries combine methods that can sometimes mitigate the unintended consequences of individual payment methods, previous research has suggested that certain methods may be more suitable for

particular types of providers while proving ineffective for others (80). Examples include capitation for PHC plus FFS for priority interventions, FFS with P4P for episodic care, and DRGs with global budget (70). This practice of which methods should be blended for specific types of providers particularly needs to be investigated in the studied countries. Additionally, it is crucial to acknowledge the absence of experiences regarding other value-based payment methods, such as bundled payment methods, within the study settings. Bundled payments are crucial for effective care continuity, especially for chronic conditions (70). Future research should examine the potential of such payment initiatives in African settings and assess their feasibility. Additionally, the provider payment method defines the mechanism used to transfer funds from purchasers to providers (20) and is just one of five interrelated elements of the strategic purchasing framework (4, 5). Future studies could be aimed at a more comprehensive reform evaluation, e.g., from a multistakeholder perspective and/or in interconnection/relation with other elements of strategic purchasing. Finally, the issue of factors influencing payment reform success can be investigated via targeted original research, with a focus on developing policy recommendations for best practices to overcome specific barriers.

This review has several strengths. It is the first study to systematically synthesize provider payment reforms in African Commonwealth countries using a structured health policy framework. The search strategy included both peer-reviewed and gray literature. However, certain limitations should be noted. The review included only English-language literature. Although this is justified given that English is the common official language in Commonwealth countries, relevant local-language sources may have been excluded. Additionally, the study relied on publicly available published evidence, which may omit unpublished reform documentation or evaluations. Finally, in line with the scoping review methodology (22), we did not assess the quality of the included studies.

5 Conclusion

This study highlights a major research gap in healthcare provider payment reforms in African Commonwealth countries. The evidence shows a trend toward supplementing traditional methods with new ones, such as P4P, replacing FFS with capitation, or mixed models. Unlike high-income countries, which prioritize bundled payments for chronic diseases, African countries' reforms often focus on specific diseases such as HIV or maternal health. Success factors in Africa are similar to those in high-income countries, but unique challenges include fragmented funding and heavy reliance on donors.

Data availability statement

The original contributions presented in the study are included in the article/Supplementary material, further inquiries can be directed to the corresponding author.

Author contributions

CN: Conceptualization, Data curation, Formal analysis, Investigation, Methodology, Supervision, Visualization, Writing – original draft, Writing – review & editing. CS: Formal analysis, Writing – review & editing, Visualization. KD-J: Conceptualization, Formal analysis, Methodology, Writing – review & editing, Visualization.

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Conflict of interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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Supplementary material

The Supplementary material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/fpubh.2025.1446497/ full#supplementary-material

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