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# Scabies: current knowledge and future directions

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Scabies is a global public health issue, with approximately 455 million new cases worldwide each year. Scabies is a parasitic skin disease caused by infestation with the mite *Sarcoptes scabiei* var. hominis that can lead to secondary skin infections such as impetigo. In 2017, scabies was added to the World Health Organization's list of neglected tropical diseases renewing calls for effective management and control of the disease. Mass drug administration has emerged as an effective strategy to control scabies, especially in highly endemic settings. In this review, we detail scabies epidemiology and risk factors, clinical characteristics and diagnosis, as well as control options, and future areas for scabies research.

#### KEYWORDS

scabies, *Sarcoptes scabiei*, impetigo, neglected tropical diseases, mass drug administration, control strategies

#### 1 Introduction

Scabies is a parasitic skin disease caused by infestation with the microscopic mite *Sarcoptes scabiei* var. *hominis*. It is an obligate parasite, completing its life cycle on humans over four stages: (i) egg, (ii) larva, (iii) nymph, and (iv) adult, taking place over a two-week period (1). The fertilised female mite, measuring approximately 0.4 mm in length and 0.3 mm in width, represents the largest stage of the mite and is found in the upper layer of the skin, the stratum corneum, where it lives and lays its eggs. Scabies mites do not usually survive more than 48-72 hours off a human host but can live 24-40 days on a person's skin. Scabies infestation causes intense itching, and it presents as a papular skin rash that can spread to one or more areas of the body (2). Symptoms can appear within a few days in hosts with previous scabies exposure, while it takes longer (up to 4-8 weeks) in hosts being infested for the first time.

Scabies is a global health concern, with a significant burden on affected individuals and communities. While it is a very common skin condition, scabies management, particularly in low-and middle-income countries is challenging. In 2017, scabies was classified as a Neglected Tropical Disease (NTD) by the World Health Organization (WHO) and 2030 global targets for scabies were set to manage and control the disease (3). This article aims to

provide an overview of the current knowledge on scabies, including its epidemiology, transmission, clinical presentation, and diagnosis. It discusses available treatment options and highlights the need for future research and interventions to effectively manage and control this NTD.

# 2 Epidemiology, transmission and risk factors

Globally, scabies is a highly prevalent disease and is estimated to affect more than 200 million people at any one time, with approximately 455 million new cases each year (4). In high income settings, scabies cases are documented but sporadic and scabies is generally not perceived as a public health problem. In the general population, the reported prevalence of scabies in countries of Europe and the Middle East is low (<2%) and it is unclear whether this is due to socioeconomic factors or climate conditions (5). However, recent reports have shown evidence of an increase in scabies incidence in some countries, especially in individuals with immunocompromised or deteriorated health and in institutions such as hospitals, nursing homes, schools, and prisons where outbreaks are more common. In Germany, there has been a notable increase in scabies cases in the past two decades, with an estimated 200% increase in treated outpatient cases recorded between 2014 and 2016 (6). In addition, scabies incidence increased 9-fold between 2012 and 2019 (7). Similarly, the incidence of reported scabies increased by 300% between 2011 and 2020 in the Netherlands (8). In Japan, a national report estimated the annual number of scabies cases to be between 80,000 and 150,000 (9). Although institutional outbreaks remain frequent, national prevalence is estimated to be less than 1% (10). In institutions such as prisons, the crowded living conditions and frequent transfers facilitate the spread of infections, including scabies infestations, while also hindering the processes of diagnosis, case management, contact tracing, and outbreak detection (11). Similar observations have been reported in European refugee camps and vulnerable populations such as asylum seekers and migrants, where scabies has been recorded as one of the most frequent dermatological presentations in Germany, the Netherlands and Greece (12-18).

Scabies is endemic in many low-and middle-income countries, particularly those with tropical climates where crowded living conditions and poverty are common, and access to affective treatment is limited (19). Countries in the Western Pacific region, Central America and Indigenous communities in Australia have reported some of the highest prevalence globally, with studies documenting prevalence rates of over 20% in the general population, and up to 60% in children (5). A nationwide study in Fiji, found a prevalence of 23.6% in the general population, with 43.6% of children aged 5-9 years diagnosed with scabies (20). Similarly, in Solomon Islands, the population prevalence of scabies was 19% and among school-aged children scabies prevalence is estimated to range between 4% and 35%, with an average all age adjusted prevalence of 14% (23, 24).

Scabies is more prevalent in children and older people likely due to increased exposure, softer skin, and lack of immunity (children), and reduced mobility and residing in residential aged care facilities (the elderly) (25, 26). The prevalence and severity of scabies can vary between sexes. There is no consistent evidence indicating that scabies is significantly more common in either males or females. Some studies have shown slight variations, likely due to differences in context, exposure risks and behaviours. While in some settings, males might have higher prevalence rates due to increased exposure in communal living environments like military barracks, prisons, or certain types of work settings, in other contexts, females might be more at risk of contracting scabies. As they are often considered the household's primary caregivers, closer and prolonged contact with children who are more likely to be scabies carriers makes women more at risk of infestation, in certain settings. The risk of infection increases in settings with high population density, such as aged care facilities, schools, prisons, refugee camps and communities with overcrowded housing. In these settings reinfestation due to contact with untreated individuals or household members is common (27). Immunosuppressed and immunodeficient people are at an increased risk of crusted scabies, the less common and more severe form of scabies (28, 29).

Scabies is transmitted from person to person through prolonged direct skin-to-skin contact but sometimes also through the sharing of clothing, towels or bedding (1). It takes approximately 20 minutes of close contact (e.g. holding hands, nursing a baby, sleeping the same bed or sexual contact) for successful transmission to take place, spreading easily throughout households, schools, and healthcare settings (30-32). Scabies mites cannot fly or jump, only crawl so being near an infected person does not lead to transmission (1). The more severe and contagious form of the disease, crusted scabies (where there is an extremely high mite burden), is more easily transmitted than classic scabies due to the large number of mites present in the shedding of old skin or scales (1). While hosts with classic scabies have on average 10-15 mites per person, two million mites may be present on crusted scabies making them likely sources of re-infestation even after treatment occurred (28). Crusted scabies is more common in elderly people (25, 33). Although seen in both sexes, some studies indicate that males may have higher rates of crusted scabies, possibly due to delays in seeking treatment (34).

# 3 Typical and atypical clinical presentations

Classic scabies presents with generalised and intense pruritus (itching), often becoming worse at night (35). Even after successful treatment, some individuals may experience persistent itching and skin inflammation for several weeks or months. The itching is caused by the host allergic response to the mite and can affect all body areas except the head and neck, where only infants have scabies lesions. The itching may be very mild or absent in infants, the elderly, and people with cognitive impairment or who are immunosuppressed (35). Scabies burrows or papules are typically found in the finger and toe web spaces, wrists, waistline, buttocks, genitals in men and breast in females (Figure 1). Young children,



the elderly and immunocompromised people may also display atypical clinical presentations of scabies which includes distribution of lesions on the face, scalp, soles and palms (Figure 2) (35). The intense itching caused by scabies infestation can lead to scratching and breaking of the skin. The presence of bacterial skin infections associated with scabies is, therefore, a common occurrence. Numerous studies have found that up to 70% of individuals with scabies also present with bacterial skin infections, such as impetigo, particularly young children (20). Signs such as redness around the affected area, the formation of yellow or golden crusts, or the presence of pus may indicate a co-existing bacterial skin infection (Figure 3).

Crusted scabies is characterised by psoriasiform hyperkeratotic plaques and widespread scales, with fissuring in severe cases (36). Unlike common scabies, individuals with crusted scabies may not experience pruritus. Crusted scabies is usually seen in immunosuppressed and frail older people (36, 37).

Differential diagnoses should be considered both in clinical settings and during community evaluations. Conditions that might be misinterpreted for scabies may include insect bites and skin infections such as impetigo, folliculitis, eczema, and tinea. Immunemediated dermatological conditions including bullous pemphigoid and popular urticaria should be considered. More careful evaluation by trained professionals may be necessary for crusted scabies. Differential diagnoses should include psoriasis, seborrheic dermatitis and widespread tinea.

Scabies is frequently observed in HIV-positive patients, who often present with various dermatological conditions such as psoriasis and seborrheic dermatitis (38). In HIV-positive patients, the immune system's compromised ability to respond to infections can lead to atypical presentations of scabies, which may be misdiagnosed or overlooked (39). This delay can increase the risk of infestation spread within the community. It can also result in prolonged itching and an increased likelihood of secondary bacterial infections, such as impetigo or cellulitis, which can further complicate the clinical picture and require additional treatment. HIV-positive individuals are particularly susceptible to severe forms of scabies, including crusted scabies (37). This severe manifestation is not only harder to treat but also poses a higher risk of transmission to others. Timely and accurate diagnosis of scabies in HIV-positive patients is essential to prevent complications and to reduce the risk of transmission. Standard treatments, such as permethrin cream and oral ivermectin, can be used, but close monitoring is necessary to ensure effectiveness and to manage potential side effects (40).

# 4 Sequelae

Scabies infestation is often complicated by secondary skin infection with bacteria such as invasive *Streptococcus pyogenes* (Group A Streptococcus) and *Staphylococcus aureus*, which can in turn, lead to more severe bacterial infections (19). Bacterial infection may co-exist with scabies when the burrowing of mites and associated scratching breaches the skin barrier together with the scabies mites downregulating host immunity and creating an environment for bacterial growth (41–43). These organisms can cause subsequent invasive and potentially fatal skin and soft tissue infections such as impetigo, abscess, cellulitis or necrotising fasciitis (44). Repeat *Streptococcus pyogenes* infections can result in severe downstream disease such as acute post-streptococcal glomerulonephritis (APSGN) and acute rheumatic fever, which in turn increase the risk of systemic complications including septicemia, kidney disease, hypertension and possibly rheumatic heart disease (19, 45).

Beside the discomfort caused by intense itching and potential serious complications described above, scabies impacts quality of life in individuals and communities. By disrupting sleep, school or work performance, scabies impacts the economic productivity of communities and causes stigma, discrimination and social isolation (46–49).



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FIGURE 2
Scabies and infected scabies lesions on an infant's sole
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# 5 Diagnosis

The diagnosis of scabies is generally based on clinical skin examination, and high index of suspicion for those presenting with a widespread pruritic rash and symptoms reported by close contacts. In high-income settings and for more challenging cases and those not presenting with typical distribution of scabies lesions, other diagnostic methods can be applied to confirm parasitological diagnosis of scabies. A recent meta-analysis of diagnostic techniques, including dermoscopy, skin scraping, adhesive tape, and polymerase chain reaction (described below) showed no significant difference in sensitivity between techniques used to diagnose scabies (27, 28).

#### 5.1 Dermoscopy

Dermoscopy (or dermatoscopy) aids in diagnosis through direct visualisation of a scabetic burrow, with a 'delta sign' characteristic of the mite, usually at the end of the burrow. The application of ink from a pen over the entrance of a burrow may confirm the diagnosis as the ink tracks along the burrow, which is a simple bedside test called the 'burrow ink test' (BIT) (29). Excess ink is removed using an alcohol wipe or equivalent and the remaining ink demarcates the burrow within the stratum corneum where the mite has tunnelled (29).

#### 5.2 Skin scraping

Simple light microscopy of skin scrapings may show direct visualisation of the mites, eggs or faeces in skin samples, but has

reported detection rates varying from 10 to 70%, and a risk of false negative results, due to inadequate tissue or incorrect location of sampling, and operator error. Given the mobile nature of the mite incorrect sampling of site is a common error and the mite may be missed.

#### 5.3 Adhesive tape

Adhesive tape applied to skin where a lesion is present, and removed rapidly can be transferred to a glass slide for microscopy, this facilitates direct visualisation of the mite, faeces or eggs that are adherent to tape media.

#### 5.4 PCR Test

Newer techniques utilising probe-based real time polymerase chain reaction (PCR) assays to detect scabies DNA sequences present in samples from dry swabs of lesions has been developed (30).

# 5.5 Standardised criteria for the diagnosis of scabies

In 2020, the International Alliance for the Control of Scabies (IACS), a global network of researchers, public health experts, and organizations dedicated to the control and elimination of scabies, undertook a Delphi process to develop consensus criteria to standardise and improve the accuracy of scabies diagnosis (31, 50, 51).



FIGURE 3 Infected scabies in a child's leg.

These criteria categorise scabies into three levels, based on level of certainty ranging from suspected, clinical and confirmed scabies for use in a variety of research, clinical or public health settings (see Table 1) (50, 51). Confirmed scabies is diagnosed by the presence of mites, eggs, or faeces on microscopy, dermoscopy, or a highpowered imaging device. Clinical scabies is diagnosed based on the presence of scabies burrows, typical lesions affecting male genitalia, or typical lesions in a typical distribution with two history features. Suspected scabies includes cases with typical lesions in a typical distribution with one history feature or atypical lesions with two history features. These criteria facilitate consistent diagnosis across different settings.

However, these criteria are complex so a simplified examination for mapping prevalence in endemic settings was developed, to determine high prevalence areas for scabies control in resourcepoor settings. The simplified criteria for diagnosing scabies prioritise key diagnostic signs such as typical scabies lesions (e.g., burrows, papules, nodules) and intense nighttime itching, in common areas like wrists, elbows, finger webs, and genital areas. TABLE 1 Summary of The International Alliance for the Control of Scabies (IACS) updated consensus criteria for the diagnosis of scabies in 2020 (adapted from Engelman D et al.).

#### Summary

<ul> <li>A: Confirmed scabies is diagnosed if there is at least one of:</li> <li>A1: Mites, eggs or faeces on light microscopy of skin samples</li> <li>A2: Mites, eggs or faeces visualized on an individual using a high-powered imaging device</li> <li>A3: Mite visualised on an individual using dermoscopy.</li> </ul>					
B: Clinical scabies is diagnosed if there is at least one of: B1: Scabies burrows					
B2: Typical lesions affecting male genitalia					
B3: Typical lesions in a typical distribution and two history features.					
C: Suspected scabies is diagnosed if there is one of:					
C1: Typical lesions in a typical distribution and one history feature^					
C2: Atypical lesions or atypical distribution and two history^ features.					
- Alistory features are: H1: Itch					

H2: Positive contact history with an individual who has an itch or typical lesions in a typical distribution.

They are designed for use by non-specialist healthcare workers, requiring minimal equipment and training, and are suitable for application in community settings without advanced diagnostic tools. These criteria, validated in the Pacific region, demonstrated high levels of sensitivity and specificity in diagnosing scabies when compared to the 2020 IACS criteria. They are believed to be an accurate and efficient way to rapidly map scabies in countries with high levels of endemicity (52).

#### 6 Treatment and management

Effective treatment options for scabies are topical and oral agents (see Table 2). Permethrin 5% cream is a the most effective topical treatment, which must be applied to the whole body from neck to toe and washed off after 8-12 hours. Permethrin is active against all stages of the parasite's life cycle so, if applied correctly, no repeat dose should be required (53). However, a second dose is often recommended 7-14 days after the first treatment. All household and close contacts (including sexual partners) should be treated at the same time. Benzyl benzoate 25% cream is also used for the treatment of scabies, once applied to the skin it must be left for 24 hours before being washed off. However, it has been found to cause discomfort and skin irritation (54). Despite being highly effective, compliance with topical treatments is often low (especially in asymptomatic contacts) due to lack of treatment priority, the time taken to apply the cream, difficulties to keep it on for the duration necessary, and discomfort experienced once the cream has been applied (27).

Ivermectin, an oral agent, is an antiparasitic drug belonging to the ivermectin family of medications (55). Due to its broad spectrum antiparasitic activity, it is used to treat NTDs such as lymphatic filariasis, onchocerciasis, and soil-transmitted helminths (55). Ivermectin is active against scabies mites, but not their eggs and has a short half-life (12-56 hours), so repeat dosing 7-14 days after the first dose is needed to kill newly hatched mites (53). Guidelines also

#### TABLE 2 Treatment options for the management of scabies.

Treatment	Formulation	Duration of Treatment	Time of Re-treatment	Suitable for Children <15 kg	Chance of Treatment Failure
Permethrin 5% cream	Topical	8-12 hours	7-14 days	Yes	Low (but dependent on adherence)
Benzyl benzoate 25% lotion	Topical	24 hours	7-14 days	Yes	Moderate (due to skin irritation)
Ivermectin (oral)	Oral tablet	Single dose	7-14 days	No	Low (but dependent on adherence)
Moxidectin (oral)	Oral tablet	Single dose	Not required	Under investigation	Under investigation

recommend treatment for household contacts. Due to limited safety data, ivermectin is not recommended for use in pregnant women or children weighing less than 15kg (3). Some adverse side effects have been reported, including itching, headaches, abdominal and joint pain, and dizziness, but these are typically temporary and mild in nature (56). One benefit of ivermectin over topical permethrin is that it is consumed orally, possibly increasing the likelihood that household and close contacts will adhere to treatment, particularly in campaigns aiming to control scabies in communities with endemic disease. A 2018 Cochrane review showed no difference in efficacy between permethrin and ivermectin, suggesting instead that choice of treatment should be based on practicability, availability, drug licensing and cost (57).

While ivermectin is currently the only available oral treatment against scabies, new alternative oral treatments are under investigation. Moxidectin, a macrocyclic lactone, has shown promise as an alternative treatment for scabies. It works by binding to glutamate-gated chloride ion channels in the parasite's nerve and muscle cells, leading to paralysis and death of the mites. Recent studies have demonstrated moxidectin's efficacy in treating human scabies (58–60). It has several advantages over traditional treatments like ivermectin and permethrin: with a long half-life that spans the entire life cycle of the scabies mite, and a good safety profile shows promising preliminary results as an effective singledose regimen, with clinical trials currently underway.

Treatment failure in scabies can occur for several reasons. Improper application of topical treatments, such incomplete body coverage, washing off the medication sooner than indicated, or inadequate dosing intervals with topical and oral treatments can contribute to treatment failure and persistent infestations. Although rare, there have been reports of resistance to medications and reduced efficacy in some regions, suggesting the emergence of resistance with permethrin and ivermectin. Scabies mites may develop resistance to treatments through various mechanisms. One common mechanism is genetic mutation that alters the target site of the drug, rendering it less effective. In the case of permethrin, resistance can occur due to mutations in the sodium channels of the mites, which the drug targets (61-64). For ivermectin, resistance may develop through mutations that affect the drug's ability to bind to the mites' nerve and muscle cells. Over time, the continuous and widespread use of these treatments can select for resistant mite populations, making standard therapies less effective. To mitigate this risk, it is essential to adhere to treatment protocols and consider alternative therapies or combination treatments when resistance is

suspected. For example, combining topical permethrin with oral ivermectin has been shown to be effective in some cases of treatment-resistant scabies (56, 57, 65). Ongoing surveillance and research into new treatment options, such as moxidectin, are necessary to stay ahead of potential resistance developments.

In addition to antiparasitic treatments, accompanying dermatological therapy is crucial for managing the symptoms of scabies, particularly the intense itching and skin inflammation caused by the delayed hypersensitivity reaction. Topical corticosteroids and antihistamines can be prescribed to alleviate itching and reduce inflammation, improving patient comfort and adherence to the treatment regimen. Emollients may also be recommended to soothe the skin and prevent further damage and irritation.

Environmental measures such as washing clothes and linen in hot water and drying them at high temperatures to kill mites and eggs can complement medical therapies in communities with high prevalence. However, there is limited literature available on the efficacy of these environmental measures in controlling scabies. The effectiveness of environmental measures can vary depending on the severity of the infestation, climate, and other conditions. Therefore, while environmental management is a recommended component of scabies control, it should be part of a comprehensive strategy that includes direct treatment of affected individuals and broader public health interventions.

#### 7 Public health control strategies

Control strategies endorsed by WHO to eliminate scabies as a public health problem in low and middle-income settings include preventative chemotherapy using mass drug administration (MDA). In settings where scabies is sporadic or with community prevalence below 10%, treatment is typically focused on an individual and household and close contacts. In endemic or outbreak settings, and in areas where prevalence is 10% or greater, community-wide treatment known as MDA, where the whole of the community is given medication regardless of infection status, is an effective and safe strategy (3, 26, 56). MDA using topical, oral or systemic medication can be delivered nationally or within confined settings such as nursing homes, schools, prisons and hospitals (5). MDA has been used worldwide to control a number of highly prevalent NTDs, including lymphatic filariasis, onchocerciasis, soil-transmitted helminths, and trachoma (66).

MDA for scabies control has been conducted in a range of settings using both topical and oral treatment regimes. These studies show MDA for scabies can substantially reduce both scabies and impetigo prevalence within target communities. MDA has been found to be particularly effective in communities with very high baseline prevalence (26). In Fiji, ivermectin-based MDA reduced scabies prevalence by 94% (from 32% to less than 2%) 12 months following the intervention (56, 67). Similar results were reported in other countries of the Pacific region (21, 44, 68-71). Studies showed that reduction in prevalence for both scabies and associated bacterial infections can be sustained up to three years (72, 73). A recent systematic review and meta-analysis showed a relative reduction of scabies (79%) and impetigo (66%) following MDA (67). WHO supports ivermectin-MDA for scabies and the medication is now included on the WHO essential medicines list for scabies (3). While ivermectin-based MDA is highly effective, the need for two doses 7-14 days apart is still considered the gold standard, posing a significant disadvantage to its use (26).

## 8 Future directions

The WHO Informal Consultation on a Framework for Scabies Control meeting held in 2019 in Manila and the WHO's first global meeting on skin NTDs held in 2023 in Geneva identified several key areas of importance to advance efforts to control scabies, globally. These included the need for increased visibility of skin NTDs, including scabies, within the broader context of NTDs, primary health care and universal health coverage. The importance of stronger country leadership, strategic advocacy, and increased funding at local and global levels to effectively control scabies are also highlighted (74, 75).

Several research gaps are identified by experts as priorities for effective scabies control in endemic communities. These include the need for standardised approaches, newer diagnostic tests, and digital technologies to aid in the field diagnosis of scabies, including the development of a simple, low-cost rapid assessment tool is also highlighted as key priority (19, 75). The simplified criteria for mapping scabies prevalence in endemic settings developed and validated in communities of the Pacific region and other countries, demonstrated its efficiency and accuracy in rapidly identifying high prevalence areas for scabies control (52).

The inclusion of implementation research that evaluates the integration of scabies control with other NTD programs to determine efficacy and cost-effectiveness is also needed. The significance of surveillance and mapping of co-endemicity to guide integrated interventions is often recognised and recommended by ministries of health of countries with high scabies prevalence, as well as the recent WHO Road Map for Neglected Tropical Diseases (76). However, integration of multiple health programs is only beneficial when there is strong collaboration and coordination among stakeholders, including healthcare providers, government agencies, community leaders, and non-governmental organizations. This highlights the importance of considering scabies control within a broader public health context.

One possible barrier for integration is that unlike other NTDs programs, ivermectin MDA for scabies requires two doses, 7-14 days apart. Further research to evaluate the definitive effectiveness of single dose ivermectin MDA versus the standard two-dose regimen would be beneficial to determine the feasibility and costeffectiveness of integrating scabies control with other health programs. Moxidectin, another oral antiparasitic drug, has shown promising potential for the treatment of NTDs, including scabies. It has a longer half-life compared to ivermectin, making it a potential candidate for MDA programs, where a single dose can provide long-lasting protection (59, 60). In clinical trials, moxidectin has demonstrated high efficacy against scabies. A single oral dose of moxidectin has significantly reduced scabies infestation in treated individuals. The long-lasting effect of moxidectin provides an advantage over the standard two-dose regimen of ivermectin. Furthermore, moxidectin has also shown efficacy against other NTDs such as onchocerciasis and lymphatic filariasis and has been included as an alternative treatment option in the WHO guidelines for the control and elimination of these two NTDs. Further investigation into the safety of ivermectin and moxidectin in young children is needed, as well on the cost-effectiveness of both agents in community control programs for scabies.

Finally, limited social science research is available to inform NTD research and control efforts, globally (77). Rigorous qualitative research can provide much needed insights into the socio-structural factors that may enable or impede the success of NTD prevention, control and elimination efforts. Further research that utilises a qualitative social science lens to explore the social and structural determinants of scabies and scabies control, including MDA design and implementation would be highly beneficial (46, 75, 77). Operational research that identifies the most effective way to implement MDA in a range of settings, including peri-urban and urban settings and regions outside the Pacific is also a priority (75).

# Author contributions

EM: Data curation, Project administration, Resources, Validation, Writing – original draft, Writing – review & editing. MWa: Writing – original draft, Writing – review & editing. JM: Conceptualization, Project administration, Resources, Writing – review & editing. MWh: Writing – review & editing. LR: Conceptualization, Data curation, Methodology, Resources, Supervision, Visualization, Writing – original draft, Writing – review & editing.

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# Conflict of interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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