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# Visual augmentation of live-streaming images in virtual reality to enhance teleoperation of unmanned ground vehicles

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First-person view (FPV) technology in virtual reality (VR) can offer in-situ environments in which teleoperators can manipulate unmanned ground vehicles (UGVs). However, non-experts and expert robot teleoperators still have trouble controlling robots remotely in various situations. For example, obstacles are not easy to avoid when teleoperating UGVs in dim, dangerous, and difficult-to-access areas with environmental obstacles, while unstable lighting can cause teleoperators to feel stressed. To support teleoperators' ability to operate UGVs efficiently, we adopted construction yellow and black lines from our everyday life as a standard design space and customised the Sobel algorithm to develop VR-mediated teleoperations to enhance teleoperators' performance. Our results show that our approach can improve user performance on avoidance tasks involving static and dynamic obstacles and reduce workload demands and simulator sickness. Our results also demonstrate that with other adjustment combinations (e.g., removing the original image from edge-enhanced images with a blue filter and yellow edges), we can reduce the effect of high-exposure performance in a dark environment on operation accuracy. Our present work can serve as a solid case for using VR to mediate and enhance teleoperation operations with a wider range of applications.

#### KEYWORDS

vision augmentation, edge enhancement, virtual reality, teleoperation, unmanned ground vehicles

# **1** Introduction

The teleoperation of robots has drawn the attention of robotics engineers for a long time. Various approaches have been developed for remote control teleoperations. For example, studies have illustrated that engineers use teleoperations for search-and-rescue (Casper and Murphy, 2003; BBCClick, 2017; Peskoe-Yang, 2019) after natural disasters (Settimi et al., 2014; Norton et al., 2017), for subsea operations using underwater robots (Petillot et al., 2002; Hagen et al., 2005; Khatib et al., 2016; Paull et al., 2014; Caharija et al., 2016), for working in space (Sheridan, 1993; Wang et al., 2012; Ruoff, 1994; Wang, 2021) and for healthcare work using medical telerobotics systems (Avgousti et al., 2016; King et al., 2010). A common characteristic of these studies is that they focus on the work of expert teleoperators who manipulate and maneuver robots at a distance in the physical world,

especially in extreme situations. Although there have been some advances in the design of teleoperations to support teleoperators' work in real life, remote-controlling robots to complete various specific tasks is still challenging.

Previous research can be employed in VR-mediated teleoperation systems; such designs have been proven to support controlling robots from a distance. However, the core problem is that those approaches are not designed to accommodate teleoperators' specific work environments. Researchers have reported that, as a consequence of those studies, performing essential collision avoidance is still challenging (Pan et al., 2022; Norton et al., 2017; Luo et al., 2022), as is reducing operators' stress (Baba et al., 2011; Luo et al., 2022; Luo et al., 2023; Li et al., 2024). Thus, we argue that the teleoperation of robots may depend not only on the usability of the proposed engineering approaches but also on the usefulness of the VR-mediated teleoperation systems in everyday practice.

Furthermore, despite the significance of maintaining telepresence in the environment surrounding an unmanned ground vehicle (UGV), such as for obstacle avoidance or navigation (Luo et al., 2022; 2023; Li et al., 2022), much VR research overlooks the interface problems and, instead, addresses the imitation learning of robots (Naceri et al., 2021; Hirschmanner et al., 2019; Sripada et al., 2018; Lee et al., 2022). Other studies address managing control of the robot's action through various interfaces, such as augmented reality, but have not investigated in detail the problems associated with these approaches (Senft et al., 2021; Fang et al., 2017; Xi et al., 2019; Havoutis and Calinon, 2019; Li et al., 2023). Some exceptions do exist, such as the few studies that pertain to assisting human operators via VR with remote manipulation tasks (Kot and Novák, 2018; Koopmann et al., 2020; Wibowo et al., 2021; Martín-Barrio et al., 2020; Fu et al., 2021; Nakanishi et al., 2020; Omarali et al., 2020; Nakayama et al., 2021; Van de Merwe et al., 2019). However, among the other issues involved, no matter which forms of assistance for human operators are deployed, users' viewpoints can still be limited by time delay (Opiyo et al., 2021).

Alternatively, researchers must provide more data, especially detailed space information on robots, to provide operators with a sense of co-location. This alternative solution is expensive, not only regarding the amount of data. Researchers must also spend time and use expensive hardware devices to process it. Unfortunately, the literature provides little guidance on the kind of data that must be collected. As a foundation, we at least need to address teleoperators' actual work practices and translate their work routines from real life into VR-mediated teleoperation systems. In that sense, we can provide valuable data on displaying stereoscopic images and offer an immersive environment to improve the teleoperator's presence in the remote environment (Luo et al., 2021; Chen et al., 2007). However, rendering images, especially when similar colours in a VR environment must be detected by the human eye, is difficult: as with the protection provided by the crypsis of animals in nature, the human eye cannot distinguish objects from a background that shares the same colour. For example, teleoperators conducting search-andrescue work in dim environments have reported having trouble discerning objects from the backgrounds of such environments. This problem is not unique to VR as a mediator for teleoperation purposes. While the human visual system is somewhat adept at differentiating objects of the same color as their background (e.g., shading), a common issue in the physical world is that humans have less accuracy in detecting objects in static than in moving backgrounds (Zheng and He, 2011; Qin and Liu, 2020).

To solve this problem, we propose that edge detection can highlight an object's boundaries (McIlhagga, 2018). We are inspired by the latest developments in military night vision goggles (NVG) (see Figure 1A). The military started with green and black NVG images and now has a combination of yellow edge enhancement and black background color to enhance soldiers' ability to see objects, people, and the environment at night (see Figure 1B). This technology is based on edge enhancement technology and color selection and has been widely used in the military. In non-military scenarios, our participants also confirm that lights are uniquely useful for their daily work. In addition, yellow and black are commonly used in all workplaces. Therefore, we decided to use a similar principle of visual augmentation in the teleoperation of UGVs to help operators complete highperformance teleoperations with high-user experience. As seen in Figure 1B, the color edge enhancement can highlight the outline clearly, even those objects that are far away. Therefore, in this work, we propose a design of a VR interface based on this approach and apply it to improve teleoperation tasks.

We started with customising the Sobel algorithm to better support teleoperators when immersed in the VR world. The present research aimed to study whether edge detection can improve users' performance and ability to avoid obstacles when teleoperating a UGV. Obstacle avoidance is essential in the teleoperation of UGVs and can have critical applications. Thus, our work represents an essential contribution to the literature by being the first study to examine the effectiveness of applying edge enhancement to objects to aid in the teleoperation of UGVs via VR head-mounted display (HMD). In line with the goal of the present study, we chose the yellow colour and blue filters as bases for helping teleoperators clearly distinguish the edges of objects under various work conditions. We conducted two user studies to evaluate our designed VR-mediated teleoperation system under different conditions. In Study One, we combined yellow edges with a blue filter to enhance the rendered images to explore how this design affected the teleoperation of a UGV under daylight conditions. Results showed that our edge enhancement algorithm enhanced user performance in complex static and dynamic obstacle avoidance tasks and reduced workload demands and simulator sickness. As UGVs are often driven in dark, suboptimal environments, in Study Two, we explored how to enhance teleoperators' view of environment objects' edges to improve maneuverability because yellow edges with a blue filter were not ideal for dark environments due to the high exposure of resulting images. We found that removing the original image and leaving only the blue filter and yellow edges can address the high-exposure issue. Results of the second study in a dark environment showed this was a suitable solution and led to accurate teleoperation with low levels of simulation sickness. In short, our results show that our technique is practical, efficient, and useable in both daylight conditions (standard exposure) and suboptimal light conditions (high exposure). As such, this paper makes two important contributions: (1) a new edge enhancement algorithm is



cyberpunk-as-hell); (B) The latest version of the vision of https://www.youtube.com/watch?v=ca4fgK5Axwk. \*Note: (B) are not the same image with different processing

proposed to aid in perceiving the distance of static and dynamic objects for VR-mediated teleoperations, and (2) edge enhancement is evaluated with multiple variations in UGV teleoperations via two user studies.

The rest of this paper is organised as follows. In Section 2, we present related work by describing the current research on human vision enhancement in VR HMD and edge detection in VR research as a basis for the investigation. Section 3 provides a system overview and detailed information about systems design. Section 4 outlines the experiment design, including task design, evaluation methods, and experimental procedures. Next, two user studies are presented, one in Section 5 and one in Section 6, each including information about the study participants, research hypotheses, and objective and subjective results. We present the main takeaways of this work and some directions for future work in Section 7. We conclude the paper with Section 8.

# 2 Related work

## 2.1 Human vision enhancement in virtual reality (VR)/augmented reality (AR) headmounted display (HMDs)

Many studies focus on the design and improvement of VR interface to better control the robot rather than using a visual enhancement to improve the user's perception of the environment (Peppoloni et al., 2015; Lipton et al., 2018). Vision in robots and bionic vision in humans could not be more different. Robotic vision is the concept that allows automated machines to 'see'; bionic vision in humans refers to ocular vision enhanced by technology (Grayden et al., 2022). We can use algorithms and cameras to process visual data from the environment to inform our decision-making. However, how can we deliver bionic vision in a VR context? The human eye can be enhanced in various ways, such as through bionic vision, as mentioned. For example, Itoh et al. proposed an optical see-through HMD, combined with wearable

sensing systems, including image sensors, to mediate human vision capability (Itoh and Klinker, 2015). Their research was significant in showing that such an approach corrects optical defects in human eyes, especially defocusing, by overlaying a compensation image on the user's actual view. In their article, Kasowski et al. argued that many computational models for bionic vision lack biological realism, and they provide immersive VR simulations of bionic vision to allow sighted participants to see through the perspective of a bionic eye (Kasowski and Beyeler, 2022). Zhao et al. added that current VR applications do not support people with poor vision (Zhao et al., 2019), and thus, vision loss that falls short of complete blindness is not correctable by a VR HMD. However, VR can help with peripheral vision loss (Younis et al., 2017) if researchers carefully design supportive VR systems from a human-centric perspective (Chang et al., 2020). Similar work can also be found in various VR publications.

In addition, using real-time image processing algorithms, VR HMDs can address colour vision deficiencies through colour filters and augmentations (Chen and Liao, 2011). Defocus correction can also be implemented in VR HMD technology (Itoh and Klinker, 2015), which can be widely used in rehabilitation and vision enhancement to address multiple patient issues (Ehrlich et al., 2017; Hwang and Peli, 2014). However, most VR studies presume users have sight disabilities and, therefore, need VR technology to support them (Sauer et al., 2022). That assumption may be useful; however, those studies focused on rehabilitation and enhancement for people with vision deficiencies rather than on enhancing people's standard or corrected-to-normal vision to improve their visual capabilities further (Hwang and Peli, 2014). Nevertheless, the combination of suitable image processing algorithms and HMD technology can benefit people with normal vision, even their night vision (Waxman et al., 1998).

Furthermore, Stotko and colleagues (Stotko et al., 2019) present an immersive robot teleoperation system and a scene exploration system based on VR. They use an RGB-D camera to reconstruct the depth information of objects in a 3D environment in real-time and use RGB colors to represent depth. This approach requires a strong

computing power and signal transmission environment. However, utilising a sample and inexpensive approach to suitably improve the user's perception of object outlines and depth information under only binocular images are still worth exploring. In the present study, our focus is not on users who have sight issues or might lose vision during teleoperation; instead, our users are those somewhat familiar with teleoperation without eyesight issues. We are interested in examining their work with daylight and dark environments via VR related to distinguishing the edges of objects placed against a similar background. Our research aligns with those approaches that, to some extent, assign additional abilities to users, giving them 'superhuman powers' in VR (Xu et al., 2020; Granqvist et al., 2018; Ioannou et al., 2019) to support the real-time teleoperation of UGVs. This unique purpose drove us to seek customising edge detection approaches as a basis for the VR-mediated teleoperation to enhance users' view of the environment.

# 2.2 Edge detection

Edge detection, which is not a new concept in computer science, can be addressed through various methods. However, regardless of whether a researcher applies search-based or zero-crossing-based principles, the goal is still to identify edges and curves in a digital image where the image brightness changes sharply or, more formally, has discontinuities (Lindeberg, 2001). Image edge detection in VR is one of the most critical technologies; for example, researchers use the Canny algorithm to compare the advantages and disadvantages of various algorithms in image edge detection to suppress the impulse noise in the image (Liu et al., 2020). However, the Canny algorithm performs poorly in real-time image processing compared to the Sobel algorithm (Lynn et al., 2021), which is often used to detect objects' edges in horizontal and vertical directions (Sobel and Feldman, 1968). Moreover, the Canny edge detection algorithm is a common approach with high performance (Canny, 1983; 1986) but is less efficient than Sobel in this context also (Jose et al., 2014). In addition, Prewitt and Roberts' algorithms were designed for better performance and efficiency in computer vision applications. However, among these algorithms, the Sobel algorithm leads to lower information loss, rendering images more natural to the human eye (Jose et al., 2014; Prewitt, 1970; Hassan et al., 2008). Moreover, the algorithms are typically meant to be used by applications and not directly by people (Ziou and Tabbone, 1998). As such, exploration of human-UGV teleoperation via a VR HMD is limited.

# 2.3 Visual augmentation for UGV teleoperation

Recent works have explored visual augmentation methods to aid the teleoperation of unmanned ground vehicles (UGVs) in challenging environments (Zhang, 2010). proposed an augmented reality interface that fuses visual and depth data to overlay terrain information onto the live video feed during UGV teleoperation. Their results showed improved navigation through hazardous terrain compared to standard video interfaces (Al-Jarrah et al., 2018). developed a system to detect hazards from UGV camera feeds using computer vision and highlight potential obstacles on the operator's screen. They demonstrated enhanced situational awareness and accident avoidance in urban driving scenarios (Choi et al., 2013). augmented the teleoperation view with 3D point cloud data to provide operators with additional spatial awareness cues. In user studies, their augmented interface led to fewer collisions during UGV teleoperation along cluttered driving paths. These works demonstrate the potential for visual augmentation to enhance UGV teleoperation, but limitations remain in robustly detecting hazards and fusing multi-modal sensor data into intuitive augmented, virtual, and mixed reality interfaces. However, using edge detection to improve people's ability to obtain visual information is underexplored in the UGV teleoperation literature.

Thus, the Research Questions for the present study is as follows: RQ1) To what degree do we enhance teleoperators' perceptions of edge detection techniques in VR-mediated teleoperations? RQ2) To what degree can the Sobel algorithm with yellow edges and blue filters directly enhance human sight capacity in VR-mediated teleoperations?

# 3 System overview

To answer the above research questions, we first designed a VRmeditated system. In this section, we describe in detail the system design, including the technical and non-technical instruments and the justification for choosing yellow and blue colours for edge enhancement. We also describe the experiment setting design and map out the relations between the experiment setting and the actual workplace of the teleoperators.

# 3.1 Technique design

From the perspective of how the human eye works, complementary colours can play an essential role in highlighting and improving the identification of details in objects that appear in images (Chen et al., 2017; MacAdam, 1938). An important aspect is the different spectral sensitivities the human eye has to colours. For example, the eye is more sensitive to yellow than to other colours, such as blue, which is yellow's complementary colour (Schubert, 2006; Chen et al., 2017; MacAdam, 1938). The colour combination of yellow lines overlaid on a blue filter is effective for making objects stand out and for highlighting their boundary contours (Chen et al., 2017). These insights into the human eye's spectral sensitivities to colours agree with the indications of the participants. The participating teleoperators may experience various versions of daylight in their natural work environments. Without the construction of yellow-black lines (warning marks) on the floor, accomplishing their work would be challenging. However, warning marks cannot be placed in dangerous areas, and performing these functions in person after a disaster may not be possible. In such cases, the only way to help the teleoperators is to pre-set the warning marks after construction is completed. Then, when teleoperation is needed, the participant can remotely control robots to accomplish tasks. As noted previously, the current VR technology focuses on creating situational environments for teleoperators; those operations require high-quality 2D maps converted to a 3D background to support teleoperators in finishing tasks that are naturally overlooked



due to the bandwidth, time delay, and accuracy of sensors. Although expensive instruments are provided, the teleoperators still have a low capacity to distinguish similar colours or to identify object edges in various lighting conditions. Thus, we proposed edge enhancement as a method to aid the quality point cloud data to support efficient and accurate teleoperation practices (see Figure 2).

Because the colours of the images operated by the Sobel algorithm are grey-scale only, we did a pilot exploration With Yellow Edges and With Blue Filter on the images with positive results. We used the shader of Unity3D to overlay and blend three elements -(1) the original image layers from the camera, (2) the blue filter layer, and (3) the yellow enhanced edge layer-to produce a final output layer as the display, as shown in Figure 2. Our algorithm takes original colors sampled from UV coordinates ("U" and "V" denote the axes of the 2D texture) on the texture in the fragment shader as the input color (Equation 1). The edges are gradients calculated by the relative luminance of sampled RGB colors from a scaled Sobel operator on the UV coordinates on the textures (Equation 2) (Sobel and Feldman, 1968; Al-Tairi et al., 2014). Scale of Sobel kernel  $(S_K)$  is necessary since the UV coordinates range between 0 and 1. The final output consists of two layers: (1) the bottom layer of an additive mixing color of the original color with blue, and (2) the front layer of yellow edges (Equation 4). Only the yellow edges are placed on the front layer to ensure that the color of the edges is pure yellow. Equation 3 show the factors of the algorithm used in different conditions. The scale of blue mixing  $(S_B)$  is set to be 0.3 instead of 1 after adjustments and pre-testing sessions in pilot studies because using pure blue to mix with the original image fades the color of the original image.

UV coordinates :  $U_O$  and Texture : TOriginal color :  $\mathbf{C} = U_O * T = (R, G, B)$ (1)

Relative luminance : 
$$Y = 0.2126 * R + 0.7152 * G + 0.0722 * B$$
  
Scale of Sobel kernel :  $S_K = \frac{1}{1024}$   
 $\mathbf{G}_x = \begin{bmatrix} +S_K & 0 & -S_K \\ +2S_K & 0 & -2S_K \\ +S_K & 0 & -S_K \end{bmatrix} * Y$   
 $\mathbf{G}_y = \begin{bmatrix} +S_K + 2S_K + S_K \\ 0 & 0 & 0 \\ -S_K - 2S_K & -S_K \end{bmatrix} * Y$   
 $\mathbf{G} = \sqrt{\mathbf{G}_x^2 + \mathbf{G}_y^2}$ 
(2)

Scale of original color and edge color :  $S_O = S_E = 1$ Scale of blue mixing :  $S_B = 0.3$  (3)

Yellow :  $C_Y = (255, 255, 0)$  and Blue :  $C_B = (0, 0, 255)$ Yellow Edge :  $E_Y = S_E * \mathbf{G} * C_Y$ Output color :  $C_O = \begin{cases} E_Y & E_Y! = 0 \\ S_O * \mathbf{C} + S_B * C_B & E_Y = 0 \end{cases}$ (4)

In Figure 3, we illustrate the overall VR-mediated teleoperation system workflow, which includes the use of a DJI RoboMaster S1 prototype as the mobile UGV. The transmission system consists of binocular cameras, a mini desktop, and a power bank. The specifications for the binocular camera included the model (CAM-OV9714-6), resolution (2560  $\times$  720, 30fps), and nominal field of view (62° vertical, 38° horizontal). The first-person view (FPV) images from the camera were transmitted to a PC and rendered in an HTC VIVE Pro Eye, a commercial VR HMD with a dual 3.5-inch screen size of 2880\*160px (1440\*1600px per display). The images from the dual fisheye lenses were warped in Unity using a shader provided by the VR headset manufacturer to display on the headset properly. While the camera resolution is lower than the VR display resolution, we did not notice substantial image blurring during testing. Participants used an Xbox wireless controller as the input device to control the UGV remotely. The control and image transmission system consisted of a custom control protocol, robot controller software for Windows, interprocess communication (IPC), VR and PC interface in Unity3D, and the Xbox controller.

In our design, head tracking is done so that there is no severe vestibular vertigo (LaViola, 2000). In this way, our use of VR HMDs to display FPV images is to improve the sense of immersion and to show the stereoscopic images (Luo et al., 2021) captured via the binocular camera. Our design focuses on how to use filters and edge detection to overlay layers and display them via VR HMDs.

# 3.2 Scenario design

Our scenario is based on the telepresence and teleoperation of a UGV during actual operations in a wholesale store or storage facility. The users monitor the UGV from an FPV via a VR HMD and remotely control the UGV through wireless signals. Because the HMD fully covers their vision, they cannot see the UGV or the





could capture stereoscopic FPV images

physical environment. We designed a prototype and constructed an experimental site (see Figures 4C, E). Users monitor the FPV display in the VR HMD and remotely control our prototypes to complete obstacle avoidance tasks under various conditions. In line with the needs of the operators, we used construction yellow-black lines to simulate their actual workplace. The robots cannot work across the lines because shelves are located behind the bars. In addition, boxes can sometimes drop from the stands, so the robots must be able to avoid those obstacles (wood in T5, in Figure 4). In reality, other

robots are moving near the corners (like T6), so we use a cross wood, forcing the robot to circle in T6 because another robot and wood are in T4. However, no differences exist between T4 and T6; the shapes of the pieces of wood are only used to distinguish the moving robots for the participants.

As this experiment setting was designed to simulate an actual environment (e.g., a wholesale store), our VR-mediated teleoperation system required further testing to complete a proper investigation. A lab-based usability test may help

investigate errors in the system and determine whether the teleoperators can finish the artificial tasks, but VR researchers have the responsibility to ensure that systems are helpful to the participants before rolling them out. However, directly investigating the usefulness of the systems in the present study would be expensive. At the same time, damages to the workplace that teleoperators may cause with their teleoperation if their UGV hits a structure by accident can also be expensive. Moreover, if researchers must redesign the VR system after it is delivered, the time-consuming maintenance and revision will also be expensive. In the meantime, the establishment of good working partnerships between researchers and teleoperators is essential. Therefore, out of respect for our teleoperators, we can only deliver VR-mediated teleoperation systems if all teleoperators' needs are fulfilled. This motivation distinguishes our work from previous VR research and forces us to attend to both the usability and usefulness of bug-free VR-mediated teleoperations for real use. In that light, the current artificial experiment setting is the best natural choice to represent a research setting for the present study.

# 4 Experiment design

# 4.1 Tasks design

A maze was built and obstacles were included to simulate the environment for the UGV to navigate. The maze consisted of 6 (T1–T6) different (local) obstacle avoidance tasks (see Figure 4A–C). T1–T3 consisted of static obstacles made of blocks of wood. The narrowest parts (ends) of T2 and T3 were 5 mm longer than the width of the UGV. Although the narrowest part of T1 was 5.5 cm longer than the width of the UGV, T1 contained three bends, while T2 and T3 had no hooks. T4 and T6 were horizontal rotating obstacles set at different speeds using different shapes. Finally, T5 was a vertical rotating obstacle.

# 4.2 Evaluation metrics

## 4.2.1 Performance measures

To evaluate the performance and usability of the visual enhancement technique, we measured the number of collisions and completion time for each task. Collisions were defined as contact between the UGV and any obstacles in the environment. We used two metrics to quantify collisions: (1) *Number of collision instances*: Each distinct contact between the UGV and an obstacle was counted as one collision instance, regardless of duration. Multiple brief collisions with the same obstacle were counted as separate instances. (2) *Total collision time*: The total duration of all collision instances was summed to compute the total collision time. Any collision lasting less than 1 s was counted as 1 s of collision time. For collisions exceeding 1 s, the total duration was used.

Collision instance and time data were recorded by manually analyzing frame-by-frame footage from a side-mounted camera on the UGV. Completion time for each trial was measured using a 9camera VICON motion tracking system surrounding the maze environment. While manually analyzing collisions from video footage provides an approximate measure of collision times, we note that it may not be a highly precise metric. However, because the same video analysis protocol was applied consistently across all experimental conditions and test samples, the relative comparisons of average collision times between conditions should still provide a valid performance evaluation despite this limitation. The potential inaccuracies in absolute collision time measurements would not affect the observed effects between conditions or the statistically significant differences in performance.

## 4.2.2 Subjective measures

#### 4.2.2.1 NASA-TLX workload questionnaire

We used the NASA-TLX (Hart, 2006) to measure the workload demands of each task. This questionnaire used 11-point scales (from 0 to 10) to assess six elements of users' workloads (mental, physical, temporal, performance, effort, and frustration).

#### 4.2.2.2 Simulator sickness questionnaire (SSQ)

The SSQ (Kennedy et al., 1993) was used to measure the teleoperators' sickness levels during each task. This questionnaire contained questions with a five-point scale (from 0 to 5) that can be used to assess four elements of a user's sickness level (nausea, oculomotor, disorientation, and total score). We also conducted informal interviews with the teleoperators after each session to investigate the usefulness of our VR-mediated teleoperation system from their viewpoint. The interviews were semi-structured with a focus on gathering information to help understand how VR systems help teleoperators perform their tasks and suggestions for improvements.

# 4.3 Procedure

Participants were required to drive two rounds under each condition in our two within-subjects studies (4 conditions in Study One and two in Study Two). The order of conditions was counterbalanced using a Latin square design to mitigate carry-over effects. Participants completed training sessions to allow them to familiarise themselves with the teleoperation interfaces. The content of the training includes being familiar with the FPV screen and controlling the UGV. Participants were required to avoid collision with all obstacles and stay within the yellow/black tape while driving the UGV as they would usually do in the workplace or rescue mission. Before starting, they needed to complete a questionnaire to provide their demographic data and past VR and UGV teleoperation experience. Participants also completed a pre-SSQ before beginning the first condition. After each condition, participants were required to complete a delta SSQ and NASA-TLX workload questionnaire. The subsequent round would begin after participants had adequate rest to prevent the accumulation of simulator sickness (SS), if any. We used a high-definition video camera and an 8-camera VICON system to capture the movement of the UGVs to check for completion times and collisions with obstacles.

# 5 User Study One

This study aimed to explore how yellow edges, together with a blue filter, would affect the teleoperation of UGVs. Four conditions



#### FIGURE 5

An overview of the performance of the system. The baseline is the original picture. After adding yellow edges (left lower), the wood block may be somewhat difficult to recognise. However, after adding a blue filter and yellow edges (lower right), the wood block is not so difficult to recognise during real-time teleoperation.



derived from two independent variables (Without vs. With Yellow Edges and Without vs. With Blue Filter) were explored (see Figure 5): (1) *Baseline*: Original image without edge enhancement or filter; (2) *Blue filter*: Original image With Blue Filter only; (3) *Yellow Edges*: Original image With Yellow Edges only; (4) *Blue Filter* + *Yellow Edges*: Original image both With Blue Filter and With Yellow Edges. Overall system performance is illustrated in Figure 6. Our system can clearly guide teleoperators by adding a blue filter and yellow edges to the original images.

# 5.1 Hypotheses

Based on our experiment design, we formulated the following hypotheses:  $H_{1.1}$ : There would be interaction effects showing that the combined *With Blue Filter* × *With Yellow Edges enhancement* would lead to overall good performance;  $H_{1.2}$ : There would be interaction effects showing that the combined *With Blue Filter* × *With Yellow Edges enhancement* would lead to good performance on local tasks (T3 and T6);  $H_{2.1}$ : There would be interaction effects showing that the combined *With Blue Filter* × *With Yellow Edges enhancement* would lead to good performance on local tasks (T3 and T6);  $H_{2.1}$ : There would be interaction effects showing that the combined *With Blue Filter* × *With Yellow Edges enhancement* would lead to high workload demands; <sup>2.2</sup>: There would be

interaction effects showing that the variety of *With Blue Filter* × *With Yellow Edges enhancement* would lead to simulator sickness.

# 5.2 Participants

We recruited 16 participants (8 males and eight females; aged 18-29, mean = 22) for this experiment. They all declared themselves healthy with no health issues, physical or otherwise. They had normal or corrected-to-normal vision and did not suffer from any known motion sickness issues in their normal daily activities. They did not suffer from colour blindness and could distinguish the colours used in the study. They all consented to participate voluntarily in the study. None of the participants had experience driving a UGV using an HMD in FPV in a virtual world. Thus, this experiment constituted the first time each participant operated a remote UGV in this manner. However, as stated earlier, participants were given training sessions to allow them to become familiar with VR-based teleoperation before they went into formal experiments. Participants were instructed to complete the courses as quickly as possible while avoiding collisions. This experiment was reviewed and approved by our University Ethics Committee.

# 5.3 Results

All participants understood the nature of the tasks, and all recorded data were valid. No outliers were found using residuals that exceeded  $\pm$  3 as the criterion. A Shapiro-Wilk test for normality was performed on each measure separately for each condition; all tests showed that a normal distribution was followed. To examine interaction effects for non-parametric data, we applied the Aligned Rank Transform (Wobbrock et al., 2011) to the NASA-TLX and SSQ data and then performed repeated measures ANOVAs (RM-ANOVAs) on the transformed data.

#### 5.3.1 Objective results

#### 5.3.1.1 Overall task performance

A two-way RM-ANOVA showed the interaction effects on the number of collisions ( $F_{1, 15} = 18.411$ , p < .01). We also found the following simple effects (see also Figure 6): when *Without Blue Filter*, the number of collisions of *Without Yellow Edge Enhancement* group was 4.938 higher than that of *With Yellow Edge Enhancement* (95% CI: 3.002–6.873, p < .0001); when *With Blue Filter*, the number of collisions of *Without Yellow Edge Enhancement* group was 8.094 higher than that of *With Yellow Edge Enhancement* (95% CI: 5.935–10.252, p < .0001); when *With Yellow Edge Enhancement* (95% CI: 5.935–10.252, p < .0001); when *With Yellow Edge Enhancement* (95% CI: 5.935–10.252, p < .0001); when *With Yellow Edge Enhancement* (95% CI: 5.935–10.252, p < .0001); when *With Yellow Edge Enhancement* (95% CI: 5.935–10.252, p < .0001); when *With Yellow Edge Enhancement* (95% CI: 5.935–10.252, p < .0001); when *With Yellow Edge Enhancement* (95% CI: 5.935–10.252, p < .0001); when *With Yellow Edge Enhancement* (95% CI: 5.935–10.252, p < .0001); when *With Blue Filter* group was 0.485 higher than that of *With Blue Filter* (95% CI: 1.247–3.315, p < .0001).

Another RM-ANOVA found no main effect on completion time for Blue Filter ( $F_{1, 15} = 1.451, p > .05$ ) and Yellow Edge Enhancement ( $F_{1, 15} = 0.032, p > .05$ ) respectively.

#### 5.3.1.2 Local task performance

We found four main effects on the number of collisions in local tasks as follows: *Without Yellow Edge Enhancement* group was 0.672 higher than that of *With Yellow Edge Enhancement* in *T1* (95% CI: 0.309–1.035,  $F_{1, 15} = 15.555$ , p < .01); *Without Yellow Edge Enhancement* group was 0.750 higher than that of *With Yellow Edge Enhancement* in *T2* (95% CI: 0.502–0.998,  $F_{1, 15} = 41.538$ , p < .0001); *Without Yellow Edge Enhancement* in *T4* (95% CI: 0.823–1.958,  $F_{1, 15} = 27.308$ , p < .0001); *Without Yellow Edge Enhancement* group was 1.063 higher than that of *With Yellow Edge Enhancement* in *T5* (95% CI: 0.542–1.583, p < .01).

We also found interaction effects in complex tasks *T3*: when With Blue Filter, Without Yellow Edge Enhancement group was 1.313 higher than that of With Yellow Edge Enhancement (95% CI: 0.755–1.87, p < .01); when Without Yellow Edge Enhancement, Without Blue Filter group was 0.312 lower than that of With Blue Filter (95% CI: 0.007–0.618, p < .05); when With Yellow Edge Enhancement, Without Blue Filter group was 0.563 higher than that of With Blue Filter (95% CI: 0.163–0.962, p < .01).

In T6: when Without Blue Filter, Without Yellow Edge Enhancement group was 1.031 higher than that of With Yellow Edge Enhancement (95% CI: 0.375–1.687, p < .01); when With Blue Filter, Without Yellow Edge Enhancement group was 0.750 higher than that of With Yellow Edge Enhancement (95% CI: 0.502–0.998, p < .0001); when Without Yellow Edge Enhancement, Without Blue Filter group was 0.906 lower than that of With Blue Filter (95% CI: 0.502–0.998, p < .05). Another RM-ANOVA showed two main

effects on completion time: Without Yellow Edge Enhancement group was 0.797 s higher than that of With Yellow Edge Enhancement in T2 (95% CI: 0.298–1.296,  $F_{1, 15} = 11.587$ , p <.01); Without Blue Filter group was 0.891 s lower than that of With Blue Filter in T3 (95% CI: 0.067–1.715,  $F_{1, 15} = 5.307$ , p < .05).

### 5.3.2 Results

#### 5.3.2.1 Workload demands

After applying Aligned Rank Transform to the workload demands data, an RM-ANOVA showed three main effects (see Figure 7A): Without Yellow Edge Enhancement group was higher than that of With Yellow Edge Enhancement ( $F_{1,15} = 4.937$ , p < .05) in Mental; Without Blue Filter group was higher than that of With Blue Filter ( $F_{1,15} = 4.636$ , p < .05) in Mental; Without Blue Filter group was higher than that of With Blue Filter in Physical ( $F_{1,15} = 5.172$ , p < .05).

#### 5.3.2.2 Simulator sickness

After applying Aligned Rank Transform to the simulator sickness data, an RM-ANOVA showed three main effects (see Figure 7B): Without Yellow Edge Enhancement group was higher than that of With Yellow Edge Enhancement in Nausea ( $F_{1,15} = 5.56$ , p < .05); Without Yellow Edge Enhancement group was higher than that of With Yellow Edge Enhancement in Disorientation ( $F_{1,15} = 6.894$ , p < .05); Without Yellow Edge Enhancement group was higher than that of With Yellow Edge Enhancement in Total Score ( $F_{1,15} = 5.224$ , p < .05).

# 5.4 Summary of user Study One

The enhancement of With Yellow Edges, both With and Without Blue Filter, significantly reduced the number of collisions compared to Without Yellow Edges. However, With Blue Filter and With Yellow Edges reduced the number of collisions more than With Yellow Edges alone, which supports H<sub>1.1</sub>. In terms of overall performance, the With Blue Filter + With Yellow Edges combination improved the accuracy of participants' teleoperation, but we did not find a significant difference in efficiency. One possible reason for this is participants slightly increased their operation time to avoid collisions when they had a more transparent view, but their degree of efficiency was similar. Another possible reason could be that the participants operated more carefully after seeing the objects' outlines more clearly, which may have increased the completion operation time. We can assume that there are more fine-tuned obstacle avoidance operations; however, this reduces the participants in the collision recovery time afterward. In this way, the two times are hedged, and there is no significant difference in the data on the completion time. The teleoperators confirmed these, who believed the blue filter helped them outline the objects' shape, including the obstacles. The enhancement made their sight capacity 'superpowered' or augmented to some extent.

Local tasks had different effects on user performance. In the more spartan obstacle tasks T1, T2, T4, and T5, the operation accuracy improved when the image was With or *Without Blue Filter* as long as the *With Yellow Edges* enhancement was present. In the more complex static obstacle task T3, *With Blue Filter* + *With Yellow Edges* improved the accuracy compared to *With Yellow Edges* only or



With Blue Filter only. In addition, With Blue Filter only reduced the accuracy compared to the baseline. In the more complex task T6 with moving obstacles, precision improved when the image was With or Without Blue Filter as long as the photos were enhanced With Yellow Edges. In addition, accuracy was reduced when With Blue Filter only compared to the baseline for this task also.

The teleoperators said the vision was much clearer With Yellow Edges when With Blue Filter than With Blue Filter alone. Furthermore, analysis of the completion time data showed the efficiency increased as long as images were enhanced With Yellow Edges in T2. Similarly, in T3, efficiency decreased as long as the image was enhanced With Blue Filter. These observations confirm <sup>1.2</sup>. In short, the more complex the local task was, the more advantageous With Blue Filter + With Yellow Edges was in supporting user performance. Our workload demands data showed that using With Yellow Edges reduced the task pressure from the mental perspective, but using With Blue Filter increased both psychological and physical elements of task pressure, which resulted in the With Blue Filter + With Yellow Edges condition neither increasing nor decreasing task pressure, which supports H<sub>2.1</sub>. Analysis of the simulator sickness data revealed that enhancing the image With Yellow Edges led to lower levels of nausea and dizziness (indicators of simulator sickness). This means that H<sub>2.2</sub> was supported. This was also confirmed by the teleoperators, who described feeling less stressed and sick while using our systems. They reported that they felt supported by training in an 'in-situ' work environment through the VR interface and that they were assisted by the enhanced edges of objects. They further indicated that this method was much more helpful than simply creating digital maps of the work environment, and it provides useful tools.

Based on the preceding discussion, we conclude that With Blue Filter + With Yellow Edges can improve users' operation accuracy and efficiency, reduce mental and physical aspects of their task pressure, and reduce their dizziness during teleoperation. While Study One showed promising results, it also led to an important observation. The experiment was conducted under daylight conditions, but our approach may not work well for UGVs that have to be driven under non-optimal conditions (e.g., in dark environments). This observation led us to do some trials in a dark environment (without lights), and we found that, in that environment, the With Blue Filter + With Yellow Edges combination was not ideal. To compensate for this, we tried several variations and discovered that removing the original image (showing the resulting images with the blue filter layer and yellow edge layer only) could work well in dark environments with little or no light (see Figure 8). We ran a second user study to test this approach.

# 6 User Study Two

Given that Study One showed positive results for the combination With Yellow Edges + With Blue Filter, we wanted to explore further the performance of our approach under different conditions of Lighting View (Day vs. Night View) and Original





Image (With vs. Without Original Image) (see Figure 8). This study also followed a within-subjects design with 12 participants, and the conditions were counterbalanced. When operating under the Night View conditions, a front flashlight was attached to the UGV as the light source, which had an illuminance below the minimal level (0.05 lux) of the binocular cameras.

The following four conditions, which were premised on With Yellow Edges + With Blue Filter and were derived from two independent variables (Day vs. Night View and Without vs. With Original Image), were explored (see Figure 9): (1) Day + Orig. = With Original Image in Day View; (2) Day + No Orig. = Without Original Image in Day View; (3) Night + Orig. = With Original Image in Night View; and (4) Night + No Orig. = Without Original Image in Night View.

# 6.1 Hypotheses

Based on our experiment design, we formulated the following hypotheses:  $H_{1,1}$ : There would be interaction effects showing that the combined *With Blue Filter* × *With Yellow Edges enhancement*  would lead to overall good performance;  $H_{1.2}$ : There would be interaction effects showing that the combined *With Blue Filter* × *With Yellow Edges enhancement* would lead to good performance on local tasks (T3 and T6);  $H_{2.1}$ : There would be interaction effects showing that the combined *With Blue Filter* × *With Yellow Edges enhancement* would lead to high workload demands;  $H_{2.2}$ : There would be interaction effects showing that the variety of *With Blue Filter* × *With Yellow Edges enhancement* would lead to simulator sickness.

# 6.2 Participants

Another 12 volunteers (6 males and six females; aged between 20 and 30, mean = 20.5) were recruited for this study from the same organisation. They all had normal or corrected-to-normal eyesight and had no history of colour blindness or other health issues. They all consented to participate voluntarily in the study and have also undergone sufficient training sessions.

All participants understood the nature of the tasks, and all recorded data were valid. No outliers were found using residuals



that exceeded  $\pm$  3 as the criterion. A Shapiro-Wilk test for normality was performed on each measure separately for each condition; all tests showed that a normal distribution was followed. We also applied Aligned Rank Transform on the NASA-TLX and SSQ data and then performed RM-ANOVAs on the transformed data. An informal semi-structured interview was also conducted to investigate the usefulness of the edge enhancement techniques from the teleoperators' perspectives.

# 6.3 Results

#### 6.3.1 Objective results

#### 6.3.1.1 Overall performance

A two-way RM-ANOVA showed the interaction effects on the number of collisions ( $F_{1, 12} = 24.076$ , p < .0001). We then found the following simple effects (see also Figure 10A, B: when *With Original Image*, the number of collisions in *Day View* group was 6.25 lower than that in *Night View* (95% CI: 4.652–7.348, p < .0001); when in *Day View*, the number of collisions of *With Original Image* group was 1.333 lower than that of *Without Original Image* (95% CI: 0.089–2.577, p < .05); when in *Night View*, the number of collisions of *With Original Image* (95% CI: 0.089–2.577, p < .05); when in *Night View*, the number of collisions of *With Original Image* (95% CI: 0.089–2.577, p < .05); when in *Night View*, the number of collisions of *With Original Image* (95% CI: 1.247–3.315, p < .0001).

Another RM-ANOVA found no main effect on completion time for Lighting View and Original Image, respectively.

#### 6.3.1.2 Local task performance

We found two main effects on the number of collisions in local tasks as follows (see also Figure 10C): *Day View* group was 0.708 lower than that in *Night View* in *T4* (95% CI: 0.038–1.378,  $F_{1, 12} = 5.416$ , p < .05); *Day View* group was 0.937 lower than that in *Night View* in *T5* (95% CI: 0.463–1.412,  $F_{1, 12} = 18.893$ , p < .01). We also found two interaction effects in complex tasks *T3*: when *With Original Image, Day View* group was 0.708 lower than that in *Night View* (95% CI: 0.126–1.29, p < .05); when *Without Original Image, Day View* group was 0.792 higher than that in *Night View* (95% CI: 0.295–1.289, p < .01); In *T6*: when *With Original Image, Day View* group was 2.333 lower than that in *Night View* (95% CI: 1.898–2.769, p < .0001); when in *Day View, With Original Image* group was 0.75 lower than that of *Without Original Image* (95% CI: 0.2–1.3,

p < .05); when Without Original Image, Day View group was 1.667 higher than that in Night View (95% CI: 0.958–2.375, p < .0001).

Another RM-ANOVA found no effect on completion time for Lighting View and Original Image in local tasks (see Figure 10D).

# 6.3.2 Subjective results 6.3.2.1 Workload demands

# After applying the Aligned Rank Transform to the workload data, an RM-ANOVA showed there is no effect on workload demands (see Figure 11A).

#### 6.3.2.2 Simulator sickness

After applying Aligned Rank Transform to the simulator sickness data, an RM-ANOVA showed an interaction effect (see Figure 11B): when *Without Original Image, Day View* group was higher than that in *Night View* in Oculomotor ( $F_{1, 12} = 6.465, p < .05$ ).

# 6.4 Summary of user Study Two

In terms of overall performance, we found that the Night View group had significantly lower accuracy than the Day View group when With Original Image. The flashlight as a light source in the Night View formed a high-brightness effect on the obstacles, which reduced the users' ability to identify the barriers. Thus, according to the teleoperators, Without Original Image led to a reduced operation accuracy compared to With Original Image in Day View. However, in Night View, Without Original Image led to an increased operation accuracy compared to With Original Image. Teleoperators also stated that they had trouble seeing the yellow edges clearly in images with high brightness. Accordingly, we had to turn off the original image in highbrightness environments and turn on the original image in everyday lighting environments. These results confirm H<sub>3.1</sub>. Similar to the Study One results, we did not find a significant difference in time performance. This can be interpreted, as the teleoperators emphasised, as an indication that they could finish their tasks as if they were in a real workplace: even better, that they could gain a superhuman capacity to see edges clearly that was



useful to their work. In that sense, we believe the teleoperators may not have been concerned with the time performance since that was not as important in this context.

Regarding local task performance, we found that the *Night View* group had a significantly reduced accuracy compared to the *Day View* group in the tasks with moving obstacles T4 and T5. While challenging, their difficulty level was still lower than that of T6, so only the main effect was demonstrated. In the most difficult static obstacle task, T3, we found that *Without Original Image* reduced the operation accuracy compared to *With Original Image* in *Day View*. However, *Without Original Image* increased the operation accuracy compared to *With Original Image* in *Night View*. For the most complex moving obstacle task, T6, results showed the same effects as in T3 and the overall performance. This indicates that the more difficult the job, the stronger the impact of light conditions and the presence or absence of the original image on the operation performance, which confirms H<sub>3.2</sub>.

In line with the point emphasised by the teleoperators about being able to complete their tasks, they observed that they felt relaxed when working in our VR systems. That confirmed our finding of no significant difference in task pressure ( $H_{4.1}$ ). We also confirmed that the teleoperators would have low oculomotor-related sub-scores in *Day View* compared to *Night View Without Original Image*. This indicates that the appearance under a high light source made participants dizzier and stimulated their oculomotor senses more, which confirms  $H_{4.2}$ . To interpret this result, we propose that this phenomenon may result from our strict adherence to our commitment to always putting teleoperators' insights in focus when implementing our systems. In that light, the teleoperators reported that they felt more like owners of the VR systems rather than being trained to finish tasks that may be far removed from their everyday work practices.

# 7 Takeaways and future work

Before closing this paper, we present some takeaways from the present work. The purpose is to generate some takeaways for other researchers who share a similar research interest in teleoperation and its combination with virtual reality. In turn, we can summarise our future work.

One advantage of the present work is the algorithm. However, we must acknowledge that the simple structure of the Sobel algorithm-based VR interfaces has, to some extent, a limitation for those operators who have poor sights on objects with complex patterns, such as the floor in Figure 8. This problem is a genuine issue that cannot simply be solved by an algorithm. However, our study is a showcase for other researchers to duplicate our successful scenarios in their own work. Thus, we extend the boundaries of VRbased teleoperation and open the room for more contributions.

In addition, we contribute that image-altering techniques can be explored to assess their effect on teleoperators' performance and experience. For example, it may help to include visual enhancements to better distinguish objects at different depths. Depth information can be calculated in real time when a binocular or infrared depth



camera is used. In that sense, we can test partial and complete edge enhancement approaches. In that manner, the edge enhancement is only available in the near objects of the image but not available in the distant objects (or vice-versa) (see Figure 12). The teleoperator can identify the close objects' color and predict the position and shape of the upcoming object in advance. This could help efficiency significantly.

Also, considering the promising results obtained by visually augmenting the images only, it would be worthwhile to investigate the integration of visual and haptic modalities in teleoperation (Cai et al., 2021; Lee et al., 2019; Luo et al., 2022). By generating corresponding haptic data based on enhanced visual scenes, users could receive tactile cues and signals to perceive potential obstacles and distances better. This type of multimodal integration has been explored in some prior work, such as providing tactile feedback for teleoperated grasping based on visual inputs (Cai et al., 2021). The combination of enhanced visuals and realistic haptics has the potential to significantly enhance teleoperation efficiency, especially in challenging low-light conditions (Lee et al., 2019; Guo et al., 2023). Furthermore, multimodality can involve capturing and using other biometric cues from users, such as eye gaze and head movement direction, to determine users' focus and provide augmented images of areas where the user is paying attention. This approach has been shown to improve interaction accuracy and user experience in VR scenarios [e.g. (Yu et al., 2021; Wei et al., 2023)] and can also be applied to teleoperation, improving user experience and efficiency.

Finally, our technique is more applicable when fast obstacle avoidance is required rather than identifying the objects' details. Users should have the autonomy to control the switches of our techniques. This advantage is a rule of thumb for our future work. While the study results are promising, the studies took place in a lab setting because it gave control of environmental factors (e.g., the type of floor and lighting) and allowed to make sure that there was suitable WI-FI connectivity and that the two video cameras and the VICON tracking system captured helpful information. Our results showed a clear case for using edge enhancement to aid in object avoidance. Hence, we aim to design and run a series of studies outside lab settings in the future, simulating more realistic scenarios (e.g., the search and rescue cases). Results from these studies will be helpful and applicable to a wide range of techniques and applications.

# 8 Conclusion

In the present paper, teleoperation in VR systems is developed with a focus on teleoperators' everyday work practices. To verify the usefulness and usability of the designed system, we conducted two user studies to evaluate our image enhancement approach under different conditions. In Study One, we tested the combination of yellow edges with a blue filter to enhance the rendered images. We explored how the combination would affect the teleoperation of a UGV in daylight conditions. Results showed that the edge enhancement approach could enhance user performance in complex scenarios involving avoiding both static and dynamic obstacles and could reduce workload demands and simulator sickness levels. In Study Two, as UGVs are often driving in dark, sub-optimal environments, we explored how to enhance objects' edges to improve maneuverability because yellow edges with a blue filter were not ideal for dark environments due to the high exposure of resulting enhanced images. We found that removing the original image and leaving only the blue filter and yellow edges could address the high-exposure issue. Results of the second study in a dark environment showed this was a suitable solution and led to accurate teleoperation with low levels of simulation sickness. In short, our approach to enhance the images via a VR interface has great potential to improve the teleoperation of UGVs. The findings of this work can be valuable and are practicable for designing VR systems to support teleoperations.

# Data availability statement

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

# Author contributions

YL: Conceptualization, Methodology, Software, Formal analysis, Investigation, Writing-original draft, Writing-review and editing; JW: Methodology, Software, Data curation, Visualization, Writing-review and editing; YP: Investigation, Data curation, Validation, Writing-review and editing; SL: Formal analysis, Visualization, Writing-review and editing; PI: Conceptualization, Resources, Supervision, Writing-review and editing; H-NL: Conceptualization, Methodology, Supervision, Project administration, Funding acquisition, Writing-original draft, Writing-review and editing.

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# Conflict of interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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