# SYSTEM LEVEL INTERVENTIONS, PREVENTION STRATEGIES, MITIGATION POLICIES AND SOCIAL RESPONSES DURING COVID-19 THAT IMPROVE MENTAL HEALTH OUTCOMES: EVIDENCE FROM LOWER- AND MIDDLE-INCOME COUNTRIES (LMICS)

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## **Table of Contents**

## 07 Evaluating the Psychological Impacts Related to COVID-19 of Vietnamese People Under the First Nationwide Partial Lockdown in Vietnam

Xuan Thi Thanh Le, Anh Kim Dang, Jayson Toweh, Quang Nhat Nguyen, Huong Thi Le, Toan Thi Thanh Do, Hanh Bich Thi Phan, Thao Thanh Nguyen, Quan Thi Pham, Nhung Kim Thi Ta, Quynh Thi Nguyen, Anh Ngoc Nguyen, Quan Van Duong, Men Thi Hoang, Hai Quang Pham, Linh Gia Vu, Bach Xuan Tran, Carl A. Latkin, Cyrus S. H. Ho and Roger C. M. Ho

- 15 Digital Health Solutions for Mental Health Disorders During COVID-19 Alton Ming Kai Chew, Ryan Ong, Hsien-Hsien Lei, Mallika Rajendram, Grisan K V, Swapna K. Verma, Daniel Shuen Sheng Fung, Joseph Jern-yi Leong and Dinesh Visva Gunasekeran
- 22 Telemedicine in the COVID-19 Pandemic: Motivations for Integrated, Interconnected, and Community-Based Health Delivery in Resource-Scarce Settings?

Bach Xuan Tran, Men Thi Hoang, Long Hoang Vo, Huong Thi Le, Trang Ha Nguyen, Giang Thu Vu, Carl A. Latkin, Cyrus S. H. Ho and Roger C. M. Ho

- 25 Identifying the Associated Risk Factors of Sleep Disturbance During the COVID-19 Lockdown in Bangladesh: A Web-Based Survey
  - Tasnim Ara, Md. Mahabubur Rahman, Md. Abir Hossain and Amir Ahmed
- 36 Geriatric Population During the COVID-19 Pandemic: Problems, Considerations, Exigencies, and Beyond

Kuldeep Dhama, Shailesh Kumar Patel, Rakesh Kumar, Jigyasa Rana, Mohd. Iqbal Yatoo, Akshay Kumar, Ruchi Tiwari, Jaideep Dhama, Senthilkumar Natesan, Rajendra Singh and Harapan Harapan

44 A Syndemic Perspective on the Management of Non-communicable Diseases Amid the COVID-19 Pandemic in Low- and Middle-Income Countries

Uday Narayan Yadav, Binod Rayamajhee, Sabuj Kanti Mistry, Shradha S. Parsekar and Shyam Kumar Mishra

- 51 Mental Violence: The COVID-19 Nightmare
  - Fernanda Cristina Coelho Musse, Laura de Siqueira Castro, Ksdy Maiara Moura Sousa, Thiago Fuentes Mestre, Camila De Masi Teixeira, Sandra Marisa Pelloso, Dalva Poyares and Maria Dalva de Barros Carvalho
- 59 An Integrated Approach to Improve Maternal Mental Health and Well-Being During the COVID-19 Crisis
  - Rahul Shidhaye, Purnima Madhivanan, Pallavi Shidhaye and Karl Krupp
- 66 An Intervention to Increase Situational Awareness and the Culture of Mutual Care (Foco) and Its Effects During COVID-19 Pandemic: A Randomized Controlled Trial and Qualitative Analysis

Elisa H. Kozasa, Shirley S. Lacerda, Monica Aparecida Polissici, Roseli da Silva Coelho, Gedeon da Silva Farias, Patrícia Chaves and Eliseth R. Leão

#### 77 Knowledge, Attitudes, and Practices Among the General Population During COVID-19 Outbreak in Iran: A National Cross-Sectional Online Survey

Edris Kakemam, Djavad Ghoddoosi-Nejad, Zahra Chegini, Khalil Momeni, Hamid Salehiniya, Soheil Hassanipour, Hosein Ameri and Morteza Arab-Zozani

85 Epidemic Spread and Its Management Through Governance and Leadership Response Influencing the Arising Challenges Around COVID-19 in Pakistan—A Lesson Learnt for Low Income Countries With Limited Resource

Ahsan Nawaz, Xing Su, Muhammad Qasim Barkat, Sana Asghar, Ali Asad, Farwa Basit, Shahid Iqbal, Hafiz Zahoor and Syyed Adnan Raheel Shah

100 Policies to Improve the Mental Health of People Influenced by COVID-19 in China: A Scoping Review

Dan Qiu, Yilu Li, Ling Li, Jun He, Feiyun Ouyang and Shuiyuan Xiao

- 112 Mental Health During COVID-19: Tam Giao and Vietnam's Response
  Sean Small and Judite Blanc
- 117 Mental Distress and Human Rights Violations During COVID-19: A Rapid Review of the Evidence Informing Rights, Mental Health Needs, and Public Policy Around Vulnerable Populations

Muhammad Rahman, Rabab Ahmed, Modhurima Moitra, Laura Damschroder, Ross Brownson, Bruce Chorpita, Priscilla Idele, Fatima Gohar, Keng Yen Huang, Shekhar Saxena, Joanna Lai, Stefan Swartling Peterson, Gary Harper, Mary McKay, Beatrice Amugune, Tammary Esho, Keshet Ronen, Caleb Othieno and Manasi Kumar

136 Community Based Management of COVID-19 as a Way Forward for Pandemic Response

Sunil Kumar Panigrahi, Sagarika Majumdar, Abhiruchi Galhotra, Santosh Chanbasappa Kadle and Ashis Samuel John

141 Efforts and Challenges to Ensure Continuity of Mental Healthcare Service Delivery in a Low Resource Settings During COVID-19 Pandemic—A Case of a Kenyan Referral Hospital

Edith Kwobah, Florence Jaguga, Kiptoo Robert, Elias Ndolo and Jane Kariuki

147 Mental Health in Lebanon's Triple-Fold Crisis: The Case of Refugees and Vulnerable Groups in Times of COVID-19

Fouad M. Fouad, Andres Barkil-Oteo and Jasmin Lilian Diab

153 The "Labeled" Side of COVID-19 in India: Psychosocial Perspectives on Islamophobia During the Pandemic

Kanika K. Ahuja and Debanjan Banerjee

161 Mental Health Consequences for Healthcare Workers During the COVID-19 Pandemic: A Scoping Review to Draw Lessons for LMICs

Modhurima Moitra, Muhammad Rahman, Pamela Y. Collins, Fatima Gohar, Marcia Weaver, John Kinuthia, Wulf Rössler, Stefan Petersen, Jurgen Unutzer, Shekhar Saxena, Keng Yen Huang, Joanna Lai and Manasi Kumar

- 171 Identification and Management of COVID-19 Related Child and Adolescent Mental Health Problems: A Multi-Tier Intervention Model Gunjan Dhonju, Arun Raj Kunwar, Utkarsh Karki, Narmada Devkota, Isha Bista and Rampukar Sah
- 177 Impact of the COVID-19 Pandemic on Physical and Mental Health in Lower and Upper Middle-Income Asian Countries: A Comparison Between the Philippines and China

Michael Tee, Cuiyan Wang, Cherica Tee, Riyu Pan, Patrick W. Reyes, Xiaoyang Wan, Joseph Anlacan, Yilin Tan, Linkang Xu, Chloe Harijanto, Vipat Kuruchittham, Cyrus Ho and Roger Ho

192 We Are All in This Together: COVID-19 and a Call to Action for Mental Health of Children and Adolescents

Priscilla Idele and Prerna Banati

195 Mental Health and Psychosocial Support During COVID-19: A Review of Health Guidelines in Sub-Saharan Africa

Keneilwe Molebatsi, Otsetswe Musindo, Vuyokazi Ntlantsana and Grace Nduku Wambua

205 Design of a Mobile Application and Evaluation of Its Effects on Psychological Parameters of Covid-19 Inpatients: A Protocol for a Randomized Controlled Trial

Shokoufeh Aalaei, Farnaz Khoshrounejad, Lahya Afshari Saleh and Mahnaz Amini

213 Lessons Learned From a Low-Income Country to Address Mental Health Needs During COVID-19

Judite Blanc, Azizi Seixas, Elizabeth Farrah Louis, Donaldson Fadael Conserve, Georges Casimir and Girardin Jean-Louis

217 COVID-19-Related Stressors and Mental Health Among Chinese College Students: A Moderated Mediation Model

Zaichao Han, Xiujuan Tang, Xiaoshan Li, Youtian Shen, Li Li, Jingjing Wang, Xiaowei Chen and Zhijun Hu

223 Addressing the Mental and Emotional Health Impacts of COVID-19 on Children and Adolescents: Lessons From HIV/AIDS

Prerna Banati and Priscilla Idele

235 COVID-19 Preparedness and Response: Validation of a Rapid Assessment Tool to Evaluate Priorities of Health Workers at the Grassroots Level

Bach Xuan Tran, Chi Linh Hoang, Nguyen Thao Thi Nguyen, Huong Thi Le, Hai Quang Pham, Men Thi Hoang, Tu Huu Nguyen, Carl A. Latkin, Cyrus S. H. Ho and Roger C. M. Ho

243 Emergent Crisis of COVID-19 Pandemic: Mental Health Challenges and Opportunities

Amir Radfar, Maria M. Ferreira, Juan P. Sosa and Irina Filip

249 Public Policy Responses to Address the Mental Health Consequences of the COVID-19 Pandemic: Evidence From Chile

Matias Irarrazaval, Pablo Norambuena, Cristian Montenegro, Olga Toro-Devia, Belen Vargas and Alejandra Caqueo-Urízar

## 259 Anxiety, Anger and Depression Amongst Low-Income Earners in Southwestern Uganda During the COVID-19 Total Lockdown

Victor Archibong, Ibe Michael Usman, Keneth Iceland Kasozi, Eric Osamudiamwen Aigbogun Jr., Ifie Josiah, Ann Lemuel Monima, Robinson Ssebuufu, Gaudencia Chekwech, Swase Dominic Terkimbi, Okon Owoisinke, Ngala Elvis Mbiydzenyuy, Azeez Adeoye, Joshua Ojodale Aruwa, Adam Moyosore Afodun, Saidi Odoma, Fred Ssempijja, Emmanuel Tiyo Ayikobua, John Tabakwot Ayuba, Viola Nankya, Comfort Onongha, Sussan Henry, Kevin Matama, Helen Yusuf, Halima Nalugo, Ewan MacLeod and Susan Christina Welburn

#### 269 Rwanda's Resiliency During the Coronavirus Disease Pandemic

Elizabeth Farrah Louis, Dominique Eugene, Willy Chrysostome Ingabire, Sandra Isano and Judite Blanc





### Evaluating the Psychological Impacts Related to COVID-19 of Vietnamese People Under the First Nationwide Partial Lockdown in Vietnam

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This is the first time in Vietnam that people have undergone "social distancing" to minimize the spreading of infectious disease, COVID-19. These deliberate preemptive strategies may have profound impacts on the mental health of the population. Therefore, this study aimed to identify the psychological impacts of COVID-19 on Vietnamese people and associated factors. We conducted a cross-sectional study during a one-week social distancing and isolation from April 7 to 14, 2020, in Vietnam. A snowball sampling technique was carried out to recruit participants. Impact of Event Scale-Revised (IES-R) was utilized to assess the psychological impacts of the COVID-19. Of all participants, 233 (16.4%) reported low level of PTSS; 76 (5.3%) rated as moderate, and 77 (5.4%) reported extreme psychological conditions. Being female, above 44 years old, or having a higher number of children in the family were positively associated with a higher level of psychological distress. Being self-employed/unemployed/retired was associated with a higher score of intrusion and hyperarousal subscale. Individuals who have a history of touching objects with the possibility of spreading coronavirus (utensils) were related to a higher level of avoidance. There were relatively high rates of participants suffering from PTSS during the first national lockdown related to COVID-19. Comprehensive strategies for the screen of psychological problems and to support high-risk groups are critical, especially females, middle-aged adults and the elderly, affected laborers, and health care professionals.

Keywords: national partial lockdown, social isolation, psychological impacts, COVID-19, Vietnam

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#### INTRODUCTION

The 2019 coronavirus disease (COVID-19) pandemic is a global health threat. The number of cases continues to escalate exponentially beyond China, spreading to over 210 countries and territories (1). Clusters of unknown pneumonia cases were first detected in late December 2019, with epidemiological exposure linked to a seafood market in Wuhan, China (2). This pandemic has sown the seeds of an unprecedented global looming crisis, especially in developing countries, where health systems are fragile (3) and lack the capacity to impose restrictions or offer social assistance net for the unemployed (4).

Because of COVID-19, Vietnam, a developing country, was on higher alert due to its land border with China and overseas travel between two countries related to business and tourism. The government of Vietnam imposed "social distancing and social isolation" at the beginning of April 2020 to mitigate the spread of COVID-19, with prompt contact tracing and quarantine (5). Social distancing, or "physical distancing," means that one person keeps a safe space (about 2 arms' length) from other people who are not from their household in both indoor and outdoor spaces. For the first time in Vietnam, people have undergone "social distancing" to minimize infectious disease transmission. Although, these deliberate preemptive strategies bring positive effects on slowing down of positive tests, abiding by social distancing may ramp up profound impacts on the mental health of the population (6). At the individual level, mass home-confinement directives (quarantine or self-isolation) are associated with numerous adverse emotional outcomes such as depression, boredom, irritability, and stigma related to quarantine (7). Emotional distress stressors include infringement of personal freedoms due to unfamiliar public health measures, unemployment resulting in financial losses, the fear of COVID-19 infection, and severe shortages of personal protective equipment (7-9). As the government places stringent social restrictions, the people also have to confront a pervasive impairment of society. The loss of meaningful connections, lack of education due to school closures among children, and difficulty in ensuring safe medical care of the elderly can increase the risk of psychiatric illness attributed to COVID-19 (10-12).

The COVID-19 pandemic has triggered direct and indirect psychological effects on people over the world. A previous study revealed that the imposition of lockdown in China put more than 50 million people under quarantine to prevent the infection, leading to a "desperate plea" for support (13). More than half of the participants rated the pandemic's psychological impact as moderate or severe, and about one-third of them reported moderate to severe anxiety symptoms (13). Research studies from Iran and Japan also highlighted the seriousness of the COVID-19, misinformation, social isolation resulting in mental health problems, and a high level of panic behavior, such as stockpiling of resources in the population (14, 15). The severe acute respiratory syndrome (SARS) epidemic in 2003 was positively related to a high level of anxiety among recovered patients and the risk of suffering from post-traumatic stress disorder among those who survived life-threatening condition

(16, 17). In the H1N1 influenza outbreak, the general public also revealed fears about the probability of contracting the virus (11). Lessons learned from previous epidemics show that assessment and interventions play a critical role in mitigating the psychological issues (18).

In countries with a large number of COVID-19 cases and deaths, many people are aware that lockdown is essential to reduce the risk of COVID-19 infection and its consequences. In Vietnam, however, the number of cases has only reached 271 [20]. There have been 252,950 deaths globally, though Vietnam has zero deaths, which may cause a false sense of safety among the country's citizens (19). As a result, restrictive measures to achieve public health goals could trigger adverse reactions due to differences in acceptability, especially those who perceived lack of threat (20). According to social distancing and isolation, all citizens were recommended to stay at home. They could only go out for essential services, such as food, medicine, emergencies, working at establishments that cannot work from home, and other emergency cases. The citizens were required to keep an interpersonal distance (2 m) and limit public gatherings to no more than two people. In addition, the epidemic is also occurring against the backdrop of growing mental health issues in particularly vulnerable groups in Vietnam (21). Previous studies suggested that people with different social-economic backgrounds and history/risk of exposure to the COVID-19 experienced a different severity level of mental health problems (13, 22, 23). Therefore, this study aimed to identify the psychological impacts of COVID-19 on Vietnamese people under the first nationwide lockdown. The results may help us develop strategies to mitigate psychological effects and enhance the ability to respond to future epidemics and pandemics.

#### **MATERIALS AND METHODS**

## **Study Setting and Participants**Study Design

We conducted a cross-sectional study during a one-week social distancing and isolation from April 7 to 14, 2020, in Vietnam.

#### Research Population and Inclusion Criteria

Participants of this study were the Vietnamese people and chosen based on the following eligibility criteria:

- Living in Vietnam since the first COVID-19 case in Vietnam was detected at the end of January 2020
- Agreeing to participate in the study by approving the online informed consent
- Can access the online questionnaire on the web-based platform
- Not experiencing an acute medical condition/physical impairments or be emergency

#### Sample Size and Sampling Method

A snowball sampling technique was carried out to recruit participants. Snowball sampling refers to a chain-referral

sampling and a nonprobability sampling technique, which involved participants offering referrals to recruit other subjects required for the study (24). In the beginning, a primary data source will be selected and then nominate other potential data sources that can take part in the survey. This technique is extensively utilized when the study population is unknown, and it is tough to select participants meeting the eligibility criteria (24). Thus, in our study, snowball sampling was the most appropriate technique to recruit participants as we were not able to retrieve official lists of members' demographic information. Previous studies also used snowball sampling as a useful tool to assess the mental health problems of the different populations during the COVID-19 pandemic (25, 26).

The primary groups in this study were students, lecturers, and staff from Hanoi Medical University. The link of the survey was sent to participants of core groups *via* social networks and emails. They accessed the link *via* their laptops/tablets/smartphones and sent the research invitation to different groups by social networks and emails after finishing the survey. We encouraged participants to roll out the study to as many as possible. The study participants consisted of different socio-economic characteristics of gender, age, educational level, and occupation, including health care workers, professional educators, white-collar workers, and students from 63 provinces and cities of Vietnam. There were 1,423 participants involved in the research.

#### Measure and Instruments

At the beginning of the survey, the introduction of research and informed consent were presented. After agreeing to involve in the study, participants answered a range of questions, including:

#### Socio-Economic Characteristics

The socio-economic characteristics included gender, age, educational level, marital status, occupation, religion, living region, number of children in the family.

#### History of Exposure to COVID-19 Infection

Participants self-reported their risk of exposure to COVID-19, which consisted of having COVID-19 confirmation testing or being isolated within 14 days, and the history of exposure to COVID-19-infected people.

#### **Psychological Impacts**

We utilized an easily administered self-report questionnaire, Impact of Event Scale-Revised (IES-R), to assess the psychological impacts of the COVID-19. In this study, this tool evaluated post-traumatic stress symptoms (PTSS) or acute stress and its severity level as immediate responses of participants within a short period of time after exposure to a specific traumatic event, not PTSD diagnostic (27). The questionnaire covered 22 questions and divided into three main post-traumatic symptoms (intrusion, avoidance, and hyperarousal). Each question was rated from 0 (Not at all) to 4 (Extremely). The score of Intrusion subscale ranged from 0 to 32

(eight items: 1, 2, 3, 6, 9, 14, 16, 20), Avoidance subscale ranged from 0 to 32 (eight items: 5, 7, 8, 11, 12, 13, 17, 22) and Hyperarousal subscale ranged from 0 to 24 (six items: 4, 10, 15, 18, 19, 21). The outcome of each subscale was analyzed as continuous measures. The total score was calculated as continuous measure which ranged from 0 to 88; higher scores indicated more PTSS. IES-R was also classified as normal (0–23), low level of PTSS (PTSD Clinical concern; 24–32), moderate level (a probable diagnosis of PTSD; 33–36), and extreme level (>37). The IES-R has been validated elsewhere in the Vietnam veterans with Cronbach's alpha = 0.96, which assesses the reliability/internal consistency (28).

#### **Data Analysis**

We used STATA 15.0 (StataCorp LP, College Station, TX) to analyze the data. Descriptive statistics presented included frequencies, percentages, means, and standard deviations.

We applied multivariable regression models to identify factors associated with the psychological impacts of participants during COVID-19. The outcomes of regression models were the total score of IES-R and three subscales (Intrusion, Avoidance, and Hyperarousal), which were measured as continuous variables. The independent variables included in the regression models were socio-economic characteristics and history of exposure to COVID-19 infection. Details of independent variables were shown in **Table 1**.

To determine the reduced regression models, we used stepwise forward selection strategies. At first, we put all variables into the models. This technique alternated between forward and backward, which brought in and removed variables meeting the criteria for entry or removal until a stable set of variables was obtained. The p-value for the log-likelihood ratio test of the stepwise method was 0.2. A p-value of less than 0.05 was considered as statistically significant.

#### **Ethical Consideration**

The Review Committee of the Institute for Preventive Medicine and Public Health, Hanoi Medical University, approved the study. Participants voluntarily took part in the survey, and the

**TABLE 1** | Details of independent variables of regression models.

Variables	Types of variable	Compared group
Age	Ordinal	Under 25
Gender	Categorical	Male
Educational level	Ordinal	High school and below
Marital status	Categorical	Single
Occupation	Categorical	Health workers
Religion	Categorical	No
Living region  Number of children in the family	Categorical Continuous	Northern
Having COVID-19 confirmation testing	Binary	No
Being isolated within 14 days due to COVID-19	Binary	No
History of exposure to COVID-19-infected people	Categorical	No

anonymities were secured. Participants could refuse or withdraw from the study at any time.

#### **RESULTS**

**Table 2** presents the socio-economic characteristics of the participants. Approximately two-thirds of the participants were female (n = 945 (66.4%)). The majority of the sample lived in the Northern region of Vietnam ((n = 1108 (77.9%)). More than half of participants reported undergraduate educational level (n = 801 (56.3%)), and 63.4% (n = 902) currently lived with their spouse/partner. Health care workers or professional educators made up 38% (n = 541) of participants. The mean age was 35.0 years old (SD = 11.0).

The history of exposure to COVID-19 is described in **Table 3**. We found that 2.4% (n = 8) and 7.0% (n = 24) of participants had

TABLE 2 | Socio-economics characteristics of participants.

Characteristics	n	%
Gender		
Male	475	33.4
Female	945	66.4
Others	3	0.2
Region		
Northern	1,108	77.9
Central	165	11.6
Southern	139	9.8
Foreign	11	0.8
Age group (years)		
Under 25	337	23.7
25–34	380	26.7
35–44	378	26.6
Above 44	326	22.9
Religion		
Yes	244	17.2
No	1,179	82.9
Marital status		
Single	482	33.9
Living with a spouse/partner	902	63.4
Others	39	2.7
Education level		
High school and below	291	20.5
Undergraduate	801	56.3
Postgraduate	331	23.3
Occupation		
Health workers	256	18.0
Professional educators	285	20.0
White-collar workers	318	22.4
Students	302	21.2
Others	262	18.4
Occupation status		
Functionary	543	38.2
Unlimited term full-time contract	279	19.6
Limited-term full-time contract	142	10.0
Self-employed/Unemployed/Retired	364	25.6
Others	95	6.7
	Mean	SD
Number of children	1.2	1.0
Number of children aged above 15	0.4	0.7
Age	35.0	11.0

**TABLE 3** | History of exposure of COVID-19 of participants\*.

Characteristics	n	%
Having COVID-19 confirmation test in the last 14 days		
Yes	8	2.4
No	333	97.7
Being isolated in the last 14 days		
Yes	24	7.0
No	317	93.0
History of exposure to people with COVID-19		
Close contact with people with COVID-19	3	0.9
Indirect contact with people with COVID-19	15	4.4
Close contact with people suspected of having coved-19	16	4.7
Touching objects with the possibility of spreading SARS-CoV-2 (utensils)	9	2.6
Never having contact (directly or indirectly) with people with COVID-19	304	89.2

\*Only 341 cases were reported.

COVID-19 confirmation tests and were isolated within the last two weeks. Overall, 10.8% (n = 43) of participants reported having a history of exposure to COVID-19, in which 4.7% (n = 16) had close contact with individuals suspected of COVID-19.

**TABLE 4** | Psychological impacts (IES-R score) related to COVID-19 of participants.

Characteristics	n	%
IES-R score interpretation		
Normal	1,037	72.9
Low PTSS (PTSD clinical concern)	233	16.4
Moderate PTSS (Probable PTSD diagnosis)	76	5.3
Extreme	77	5.4
	Mean	SD
Intrusion (Score range: 0-32)	8.9	5.6
Any reminder brought back feelings about it	2.3	1.0
I had trouble staying asleep	0.9	1.0
Other things kept making me think about it	1.3	1.0
I thought about it when I did not mean to	0.8	0.9
Pictures about it popped into my mind	1.6	1.1
I found myself acting or feeling like I was back at stressful life events	0.7	0.9
I had waves of strong feelings about it	1.1	1.0
I had dreams about it	0.2	0.5
Avoidance (Score range: 0-32)	4.4	4.3
I avoided letting myself get upset when I thought about it	1.0	1.0
I felt as if it had not happened or wasn't real	0.4	0.9
I stayed away from reminders of it	0.4	0.7
I tried not to think about it	0.6	0.9
I was aware that I still had a lot of feelings about it, but I did not deal with them	0.5	8.0
My feelings about it were kind of numb	0.4	0.7
I tried to remove it from my memory	0.5	0.8
I tried not to talk about it	0.5	0.8
Hyperarousal (Score range: 0-24)	4.3	3.8
I felt irritable and angry	0.6	0.9
I was jumpy and easily startled	0.6	0.9
I had trouble falling asleep	0.5	0.8
I had trouble concentrating	0.6	0.8
Reminders of it caused me to have physical reactions	0.2	0.6
I felt watchful and on-guard	1.7	1.2
IE S-R score (Score range: 0-88)	17.5	11.5

Cronbach's alpha of domains Intrusion, Avoidance, Hyperarousal, and IES-R scale were 0.87; 0.80; 0.80; and 0.91, respectively.

10

The psychological impacts of the COVID-19 pandemic measured by IES-R are shown in **Table 4**. The mean score of the IES-R scale was 17.5 (SD = 11.5) (score ranged 0–88). Of all participants, 233 (16.4%) reported low level of PTSS; 76 (5.3%) rated as probably having moderate PTSS; 77 (5.4%) reported extreme conditions. The mean score of the intrusion subscale was the highest [8.9 (SD = 5.6) and score ranged from 0 to 32], followed by avoidance [4.4 (SD = 4.3) and score ranged from 0 to 32] and hyperarousal [4.3 (SD=3.8) and score ranged from 0 to 24).

Table 5 depicts the factors associated with the psychological impacts caused by the COVID-19 pandemic among participants. Participants who were female compared to male (OR = 1.24; 95% CI = 1.01-1.61) or those who were above 44 years old compared to under 25 years old (OR = 3.70; 95%CI=1.89-7.25) had higher odds of having a greater score of IES-R. In addition, one higher number of children in the family was associated with 1.68 higher odds (95%CI = 1.31-2.16) to have a higher level of psychological impacts as measured by the IES-R scale. Having an educational level as postgraduate compared to high school or being selfemployed/unemployed/retired compared to functionary was positively related to a higher score of intrusion and hyperarousal subscale. Participants who were white-collar workers compared to health care workers or having a history of touching objects with the possibility of spreading SARS-CoV-2 (utensils) compared to not having, also had a higher score on the subscale of avoidance.

#### **DISCUSSION**

Findings from our study suggest critical evidence of initial negative psychological responses to the first time of large-scale social isolation among the general public. More than one-fourth of participants experienced mild to severe PTSS. The intrusion was rated with the highest score, which presented that people may have intrusive thoughts or nightmares about the problems. Being female, above 44 years old, or having a higher number of children in the family was associated with increased odds to a higher level of psychological impact. Additionally, being self-employed/unemployed/retired compared to functionary led to a higher odds of a clinically significant score of intrusion and hyperarousal subscale. Individuals who had a history of touching objects, with the possibility of spreading coronavirus (utensils), had greater odds of a higher level of avoidance.

This study shows relatively high rates of participants suffering from PTSS during the national lockdown related to COVID-19. This result is higher than the findings of studies that assessed post-traumatic stress (PTS) symptoms of hospital employees in China (29) and psychological impacts of the Taiwan population during the post-SARS epidemic in 2003 (29, 30). Another study carried out in the hardest-hit Hubei province, China, found substantially lower rates of PTSS using the PTSD Checklist for DSM-5 (PCL-5) (31). However, our findings showed a lower

**TABLE 5** | Factors associated with the psychological impacts of participants.

	IES-R	score level				Score		
			In	trusion	Av	oidance	Нур	erarousal
	OR	95% CI	Coef.	95% CI	Coef.	95% CI	Coef.	95% CI
Gender (Female vs. Male)	1.24**	1.01; 1.61					0.40	-0.10; 0.90
Region (Central vs Northern)	2.51**	1.18; 5.36					1.32*	-0.16; 2.79
Age group (vs Under 25)								
25–34	1.08	0.55; 2.12	-2.47***	-4.20; -0.74	0.08	-1.06; 1.23	-0.53	-1.40; 0.33
35–44	1.93*	0.98; 3.81	-2.18**	-4.24; -0.13	1.57**	0.22; 2.92	-0.22	-1.27; 0.83
Above 44	3.70***	1.89; 7.25	-1.12	-3.20; 0.95	2.37***	1.00; 3.74	0.88	-0.19; 1.96
Marital status (vs Single)								
Living with a spouse/partner			1.29*	-0.00; 2.58	-0.65	-1.63; 0.33	1.47***	0.63; 2.30
Education level (vs High school and below)								
Undergraduate			1.96	-0.53; 4.46			2.30***	0.78; 3.82
Postgraduate			5.87***	2.35; 9.39			2.73***	0.94; 4.52
Occupation (vs Health workers)								
Professional educators			-1.97*	-4.27; 0.33			-1.97*	-4.27; 0.33
White-collar workers					1.95***	0.49; 3.41		
Others					2.25***	0.61; 3.89		
Occupation status (vs. functionary)								
Limited-term full-time contract	2.16*	0.98; 4.74						
Self-employed/Unemployed/Retired			2.64**	0.03; 5.24			1.97***	0.47; 3.46
Others			-3.39**	-6.20; -0.57	-1.85	-4.23; 0.52	-2.00**	-3.77; -0.24
History of exposure to people with COVID-19								
(Yes vs No)								
Close contact with people with COVID-19	4.74	0.59; 7.91						
Touching objects with the possibility of spreading					4.17**	0.26; 8.07	2.11	-0.79; 5.02
SARS-CoV-2 (utensils)  Number of children	1.68***	1.31; 2.16	1.14**	0.22; 2.06			0.82***	0.31; 1.33

<sup>\*\*\*</sup>p < 0.01, \*\*p < 0.05, \*p < 0.1.

rate of PTSS compared to China's general public (13), general workforce (32), psychiatric patients (33), and healthcare workers (34) during the COVID-19 pandemic based on the IES-R tool. Two studies on 52,730 Chinese respondents (35) and 18,147 Italian individuals (36) revealed a higher percentage of the psychological problems, notwithstanding differences in assessment tools. The number of COVID-19 cases and fatalities continues to increase in Europe compared to Vietnam, which may trigger more devastating consequences to health and the economy. The differences regarding measure instruments and sample size should also be considered. The impact of COVID-19 is intense and has the potential to be far greater than that of the Severe Acute Respiratory Syndrome (SARS) in 2003. The COVID-19 pandemic has dominated headlines around the world. In many counties, social distancing will not be lifted shortly, which may have more severe psychological impacts among the public.

Our study result is consistent with previous research in China, which showed that female participants had a higher risk of mental health outcomes (31, 35). The result suggests more prevalent acute psychological disorders after traumatic events characterized by more intrusive memories in females than males (37). The altered sensitivity to emotional stimuli among women can be attributable to differences in immune function and hormone levels, which may increase intrusive flashbacks and psychological disorders in females (38). Also, having a higher number of children in the family was positively related to more severe PTS, which can be explicated by economic harms and loss of parental productivity due to increased time of taking care of children at home during social isolation, especially in low-income families (39, 40). Moreover, during school closure, the higher number of children is associated with the increased time that women have to spend in unpaid care work. Studies show that women may face a double burden—having shifts at work and taking care of family members at home (41, 42). Therefore, the pandemic has shed light on the gender inequalities in the already existing global care crisis.

Individuals above 44 years old were more likely to experience a higher IES-R score than those under 25 years old. Middle-aged adults are also high-risk groups of COVID-19 due to the start of decreasing function, chronic underlying diseases that may weaken the immune systems (43). Also, self-employed/unemployed/retired participants had a higher score of intrusion and hyperarousal. The economic consequences of the COVID-19 pandemic characterized by reductions in working hours and wages push millions of people into unemployment, underemployment, and working poverty (8). Many companies have been forced to scale down their production or temporarily suspend operations amid the COVID-19 crisis (44). The reduced operations have led to job loss among self-employed workers in developing countries (44). Unforeseen financial pressures and decreased access to food are risk factors for psychological disorders and severe socio-economic distress (45, 46).

Having a history of touching objects with the possibility of spreading SARS-CoV-2 (utensils) related to a higher level of avoidance, which is consistent with a previous study (13). As using shared plates and bowls during their mealtimes is a ritual

of Vietnamese people, those who share utensils are more likely to have a fear of contracting COVID-19. Experiences from the SARS epidemic in 2003 suggested that enhancing perceptions of people towards precautionary measures can lead to positive psychological responses by providing them with a sense of control in prevention (47).

Several implications can be drawn from the study. First, it is critical to set up comprehensive strategic planning to screen psychological problems and epidemiological monitoring, especially among the high-risk groups for early interventions. Second, programs are needed that focus on building women's resilience to alleviate the care burden and better redistribute unpaid care work between women and men. Third, it highlights the need for more significant support for middle-aged adults and the elderly, affected laborers with psychological interventions to address distress and social concerns during these difficult circumstances. Fourth, regarding health care professionals, psychological support could include counseling services and assistance hotline teams to promote support systems among colleagues.

This study has several strengths, including large sample size and conducting in the first national lockdown, which becomes a piece of evidence. Additionally, we used international instruments that can increase the ability to compare our findings with previous studies. However, there were some limitations. A snowball sampling technique may limit the representativeness of the Vietnamese population, as in this study, the percentage of female participants and those who were from the northern region were high. Therefore, high sample size and recruiting participants from various settings/provinces were applied to increase the generalizability of results. Relying on the web-based platform, re-sharing the link could introduce selection bias with high uniformity. The cross-sectional study may limit the causal interpretation, and a longitudinal study on the psychological impact on Vietnamese is required (48).

In conclusion, there were relatively high rates of participants suffering from PTSS during the first national lockdown related to COVID-19. Being female, above 44 years old, having a higher number of children in the family, or being self-employed/unemployed/retired were associated with greater odds of having increased psychological distress. Comprehensive strategic planning to screen for psychological problems and appropriate interventions is critical, especially among the high-risk groups.

#### DATA AVAILABILITY STATEMENT

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

#### **ETHICS STATEMENT**

The studies involving human participants were reviewed and approved by The Review Committee of the Institute for Preventive Medicine and Public Health, Hanoi Medical

University. The patients/participants provided their written informed consent to participate in this study.

#### **AUTHOR CONTRIBUTIONS**

All authors contributed to the article and approved the submitted version. Data analysis: HQP and LV. Methodology: AD, HBTP, TN, QP, NT, QD and QTN. Supervision: HL, TD, AN, BT, CL, CH and RH, Writing-original draft: AD and XL. Writing -review and editing: AD, JT, QNN, MH.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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## Digital Health Solutions for Mental Health Disorders During COVID-19

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#### **INTRODUCTION**

The Coronavirus disease 2019 (COVID-19) pandemic has had an immense impact infecting 10 million individuals and claiming 500,000 lives globally as of 1 July 2020 (1). The rapid spread was largely enabled by the onset of the outbreak in Wuhan city just prior to the Lunar New Year season, a peak period in travel to and from China (2). Fortunately, many regions have controlled initial outbreaks and shared their experiences. These have been recently summarized by the World Health Organization (WHO), highlighting the importance of developing targeted responses and enhancing communication to address the pandemic's impact (3, 4).

Notably, emotionally driven sharing of misinformation has featured prominently in this crisis, fueling both confusion and irrational anxiety among the public (5, 6). Termed an "infodemic", this has far-reaching consequences on population health with a direct impact on overloaded health systems and an indirect impact on mental health, resulting in paranoia and behavioral responses like stock-piling due to disproportionate fear (7). The impact of misinformation in the media on public emotion and fear has been illustrated with the Middle-East Respiratory Syndrome (MERS), whereby it led to a surge in fear and sustained economic consequences (8).

#### Mental Health and COVID-19

The psychosocial impact of large-scale disasters and previous outbreaks have been described, including increased incidence of mental health disorders (9). Similarly, COVID-19 has had a two-fold detrimental impact on the mental health of populations subject to the psychosocial consequences of the pandemic, including the incidence of new onset mental health disorders as well as deterioration in the condition of patients with existing mental health disorders (4, 10). This impact is on the rise given the protracted lock downs, social isolation, and concomitant occupational stressors in the context of the weakened global economy (10–12). These factors highlight the urgent need to scale-up and decentralize mental health services to attain a multiplier effect in the provision and accessibility of these services to combat the pandemic-driven surge in mental health disorders (9, 11).

Fortunately, several reports have demonstrated the effectiveness of digital health solutions for various applications, including addressing gaps in mental health services (12). These solutions

include cloud-based big data systems, artificial intelligence (AI)-based chatbots, online health communities (OHCs), and telehealth platforms. Several have already been extensively applied for the pandemic's direct impact on health, such as big data systems and telehealth for remote consultations (13, 14). This review summarizes relevant applications of digital health that can help address the indirect impact of the pandemic on population mental health.

#### **Cloud-Based Big Data Systems**

Cloud-based big data systems have been successfully applied in previous infectious disease outbreaks by aggregating data from numerous possible sources including weather surveillance systems (15), queries in online search engines (16), and even connected devices among the Internet of Things (IoT) such as mobile phones and drones (17, 18). Applications of these systems range from early detection of outbreaks to facilitating global digital epidemiology collaborations that address unresolved clinical uncertainties, such as ocular findings for early detection of latent tuberculosis (19, 20). Successful applications include monitoring dengue outbreaks using data on mobility from mobile phones (15) or queries in search engines such as Baidu in China (21).

Evidence is emerging for the value of these platforms beyond retrospective or real-time surveillance applications, to prospective projections of disease trends and clinical need. In the context of the ongoing pandemic, several potential applications of these tools have emerged, such as predicting outbreaks of COVID-19 based on historic travel data and public health capacity (22). Also, Cornelia Betsch and the COVID-19 Snapshot MOnitoring (COSMO) group evaluated methods for surveillance of behavioral responses to the pandemic (5). These applications enable evidence-based approaches to localize public health responses and monitor their effectiveness, in accordance with WHO recommendations (23).

Related applications for mental health include the prediction of disorders such as depression, stress and anxiety, using publicly available data from websites like Twitter (24). These applications are gaining traction in academic consciousness as digital data becomes more ubiquitous, as exemplified by the development of recommendations for evidence-based research using tools like Google search to predict mental disorders (24, 25). There are also validated individual-level applications of big data, such as the use of ecological momentary assessment (EMA) from passive behavioral monitoring of mobile data, that have been used to detect and monitor severity for a spectrum of mood and behavioral disorders (26). This ushers in the possibility of precision digital mental health with tailored recommendations to the individual, as recently described for panic disorder (27).

These methods can be leveraged for useful applications during lockdowns, such as early detection of mental health disease onset or progression. However, unresolved barriers to implementation include ethical and privacy issues of population-level monitoring such as with big data systems for contact tracing, that would similarly apply to systems for mental health surveillance (28). Measures to facilitate implementation include

the use of high quality input data and clinical validation using formal diagnostic criteria, robust methodology, and actionable outcomes (29). Nonetheless, these systems can contribute to responses to the pandemic and address the needs of the vulnerable groups during the recurrent lockdowns in response to local outbreaks, such as potential victims of domestic violence (9).

#### **Al Chatbots**

AI chatbots utilize pre-programmed content and decision-trees for automated conversations using techniques such as natural language processing (NLP). These are more interactive than static digital repositories leading to higher engagement for patients (30). Preliminary reports of AI chatbots that have been developed for mental health include solutions providing counseling for well individuals to improve psychological well-being (31). Others include AI chatbots such as Wysa for digital mental well-being with demonstrated effectiveness in patients with depression (32), and Woebot for cognitive behavioral therapy (CBT) in young adults with depression/anxiety symptoms (33).

These tools have potential applications in the current pandemic and beyond for preventive care and mental health promotion. They also function as contingency solutions to expand surge capacity in the event of overwhelming clinical need (30). However, their applications needs to be supervised given limited clinical validation with robust experimental design (34). Other challenges clinical AI have also been described in various specialities, including practical, technical, and sociocultural barriers to implementation (35, 36). Particularly given the conversational nature of chatbots and linguistic variations in different populations, acculturation is needed to facilitate the implementation of chatbots in new populations, as demonstrated with AI chatbots for health professional training to address colloquialisms such as "Singlish" in Singapore (37). This is crucial to ensure emotional support or triage advice are perceived accurately by patients, and piloting messages will help ascertain effectiveness (38).

Validated community mental health assessment tools could be incorporated in future conversational AI chatbots to prompt regular self-reporting by patients of wellness and social inclusion for active population monitoring. These include the various iterations of the Social and Communities Opportunities Profile (SCOPE) scale validated in the United Kingdom and Hong Kong, as well as the mini-SCOPE in Singapore (39). Applying AI chatbots in this manner using a "sorting conveyor" operational model could be transformative, whereby the AI solutions built with predefined criteria can re-direct individuals requiring more comprehensive psychological support to appropriate services within a stepped-care mental health service (9).

#### **Online Health Communities**

Open digital patient engagement platforms that allow any visitor to a website or application to view interactions between patients and/or healthcare providers are called online health communities (OHCs). OHCs could be the silver bullet to the "infodemic",

which is largely attributed to the unfettered spread of viral misinformation in unverified sources or platforms like social media, crowding out official communication (12, 40). In the earlier example of the impact of misinformation on fear during MERS, Choi et al. found that it created a positive feedback loop leading to a spiral of growing misinformation and paranoia, with the publication of more inaccurate information by the media in a bid to capitalize on public interest (8).

Big data systems such as the aforementioned COSMO for behavioral surveillance provide measures of these phenomena to develop targeted public health communication messages—an essential first step to combat this problem (38). However, due to the speed of misinformation propagated online, there is increasingly a need to implement a digital effector arm for our monitoring systems (3), one that amplifies reputable sources to directly combat misinformation in a transparent, scalable manner by addressing myths and promoting reputable sources of information (41). In Singapore, such a solution was developed by AskDr through needs-finding surveys and ideation with frontline providers (**Figure 1**). It combines network effects of social media with behavioral gamification to give registered medical professionals digital tools to crowd-source a coherent counter-narrative to misinformation (42).

Public health agencies should similarly develop or adopt such tools for the "last mile" of public health communication. In the context of the ongoing pandemic, key applications include promoting reliable information and directly breaking the "spiral of misinformation". Direct potential applications of OHCs for patients at-risk of mental health disorders include lowering the barrier to access care and support for stigmatized illnesses such as anxiety and depression, by allowing patients to seek initial medical advice anonymously (43). Apart from the provision of basic demographic information such as gender and age that are required to contextualize medical advice; otherwise, anonymous engagement also helps to address limitations such as privacy issues similar to those with big data systems (28).

Other applications of OHCs that can enhance public health responses to the pandemic include provision of triage advice to optimize right-siting of patients and reduce unnecessary healthcare presentations where appropriate. This "tele-support" can be used long-term for fundamental illness-related concerns that may not require formal consultation, such as questions about potential interactions of chronic medications with over-the-counter (OTC) medications or other health products (44). Finally, they provide an avenue for asynchronous patient engagement between outpatient appointments while protecting the privacy of healthcare providers, creating opportunities for patient support and early identification of at-risk individuals needing to be re-directed to formal mental health services online or in-person (9).

## Telehealth Platforms for Remote Consultation

Digital telehealth services have numerous embodiments including video-conferencing, store-and-forward technology, remote tele-monitoring with connected devices, and mobile

health applications, all of which are increasingly applied in large-scale disasters (45). These can be used for either Asynchronous or Synchronous consultations with private discussions between patients and healthcare providers (46). Existing descriptions of tele-mental health services indicate the importance of human support and interaction regardless of the embodiment of telehealth used (6, 12). Although its application in COVID-19 for mental health services has been greatly enabled by legislative changes (6), the barriers to telehealth adoption that have kept it from becoming mainstream to date still remain (47). Ensuring successful, sustained adoption requires active alignment with clinical needs when deploying services (6).

Nonetheless, tele-mental health services are critical to maintain the continuity of care for patients with mental health disorders by providing avenues for remote review and prescription re-fills (9). Other avenues with long-term value to health systems include co-ordinated avenues for health professionals to engage patients with mental health disorders more frequently, facilitate early detection of those at-risk of self-harm, and enable preventive interventions such as motivational interviewing that reduce hospitalizations (11, 48, 49). Apart from the traditional two-way teleconsultation between doctor and patient, multi-way conferencing or tele-collaboration by allied professionals remotely supported by clinicians has been described (50) and is mainstreamed in countries like Singapore to project tertiary care to nursing homes and intermediate and long-term care (ILTC) facilities.

#### DISCUSSION

COVID-19 is the first "viral" pandemic that threatens to overwhelm mental health services in coming months as a result of fear perpetuated by misinformation alongside social isolation during lockdowns (4, 11) These unprecedented challenges highlight the need to develop creative solutions to address the impending surge in mental health disorders (4, 10). The four technologies discussed in this review are potential avenues to expand the capacity and penetration of existing mental health services to address this indirect health impact of the pandemic. Hybrid strategies combing various solutions in an overarching "pyramid" operational model may be required to rapidly scale-up stepped mental health services.

This was illustrated in the SAVED study operationalizing telehealth for complexed emergency services (51). Digital operationalization of mental health services can be similarly achieved using combinations of digital tools in comprehensive services such as Illness Management and Recovery (IMR) Programs (52). IMRs are structured mental health services incorporating multi-modal mental health interventions to promote self-management and optimize treatment. Pioneered in America, they were externally validated and demonstrated to reduce readmissions and the post-illness recovery period of Asian patients after discharge from in-patient psychiatric services (52).

17

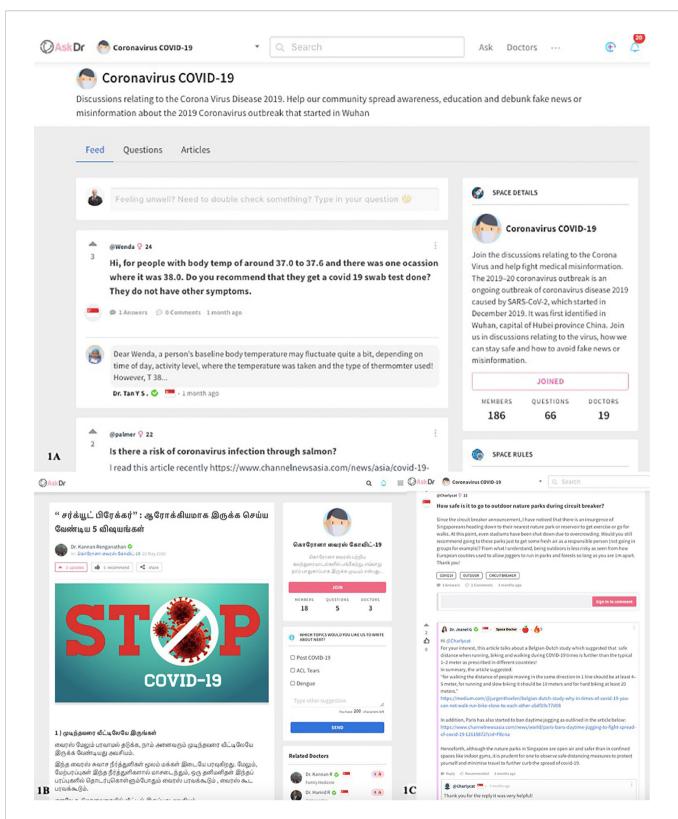


FIGURE 1 | The ideation of a free, crowd-sourced digital tool, and (A) online health community (OHC) moderated by verified providers incorporating (B) multilingual patient education content and (C) personalized health promotion based on demographic information to address the needs of patients with varied backgrounds. This enables sustainable public health promotion for patients and gamified digital tools for providers to address medical misinformation, project their expertise online, and engage members of public with relevant interests.

The pyramid base catering to the needs of the general population could include screening tools such as big data systems and/or OHCs to actively identify and/or engage at-risk individuals without pre-existing mental health disorders, as well as provide tele-support services to reduce risk of progression in patients with mental health disorders (49). As countries re-open, at-risk individuals can be directed to AI-based chatbots providing automated support as well as triage in a "sorting conveyor" operational model to further escalate care as appropriate to inperson or telehealth mental health services based on patient risk profile (3, 16). These requires modifications to traditional practice as described for telehealth cognitive processing therapy (CPT) services to treat post-traumatic stress disorder (PTSD), a condition likely to increase in coming months even among healthcare professionals due to the prolonged stress of frontline services or rationalizing care in some regions (4, 53).

## The Way Forward: Intentional Deployment of Digital Mental Health

Ultimately, the effective deployment of digital mental health services is greatly dependant on successful assimilation within existing health systems. Patient willingness to use, provider acceptance, and even the quality of digital and hardware infrastructure are fundamental considerations that need to be addressed. This has been recently illustrated based on the challenges of implementing AI solutions for Ophthalmology despite maturity of the technology (35, 36). Deployment of digital health thereby needs to be driven by the needs of the target patient population, clinical acceptance, and validated effective applications (38). These considerations dictate the likely effective form of deployment for these digital tools.

Designing effective digital mental health care requires taking into account the wide range of patient needs determined by the severity of mental health disorder(s), social determinants of health (SDH), access to technology, and cultural acceptance, among others (35, 38). There is no "one size fits all" solution, and research in telehealth has demonstrated that individualized design considerations are critical to maximize acceptance, ensure effectiveness, and sustain adoption with recurrent use (38). Meeting the needs of patients in a timely and cost-effective manner ensures sustained adoption beyond the COVID-19 crisis. For provider adoption, stakeholder engagement methods have been advocated to map out clinical processes, participants, and individual responsibilities to actively plan deployment for telehealth (6) and are just as important for other forms of digital health (47).

Firstly, this requires detailed mapping of the needs, roles, and incentives of stakeholders such as healthcare workers, logistic procurement teams, and chief medical informatics officers. They are prioritized into primary and secondary stakeholders based on their capacity to make or influence decisions about adoption of digital tools. Subsequently, a deployment strategy is developed to maximize stakeholder alignment while minimizing disruption to existing processes or new responsibilities that may overburden stakeholders. This also yields crucial insights for communication strategies to engage individual stakeholder groups effectively.

Participatory approaches like these with design-thinking have been used to operationalize tele-health in complexed emergency services (51), as well as develop solutions with targeted applications such as AI chatbots for automated adolescent mental health coaching (54). In tandem, it is important to address the needs of vulnerable populations that may fail to seek care, such as potential domestic violence or child abuse victims (9). They may require tailored solutions such as targeted deployment of mobile mental health services provided by allied mental health professionals that could be remotely advised by psychiatrists using "hub-and-spoke" telehealth to project services into these pockets of society.

#### **CONCLUSIONS**

In conclusion, the massive health impact of the first "viral" pandemic has been fueled by global travel, social isolation, rampant misinformation in social media, and other intricacies of modern life. However, digital mental health tools are the silver lining we are fortunate to have, as they can empower responses to the COVID-19 outbreak at a scale that was never before possible in human history. Responding effectively to the mounting impact of this pandemic on population mental health may ultimately require us to leverage these digital health solutions to expand the capacity of mental health services and supplement face-to-face care with an intentional approach for successful deployment (6, 47).

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#### **AUTHOR CONTRIBUTIONS**

Authors AC, RO, and DG conceptualized the manuscript, researched its contents, wrote the manuscript, and edited all revisions. Authors H-HL, RM, GK, SV, DF, and JJ-YL intellectually contributed to the development and writing of the manuscript, added text, and edited all revisions.

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The remaining authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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# Telemedicine in the COVID-19 Pandemic: Motivations for Integrated, Interconnected, and Community-Based Health Delivery in Resource-Scarce Settings?

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The coronavirus disease (COVID-19) has crippled health systems within a matter of months and created tremendous pressure on the physical and psychological aspects of millions of people's lives across the world (1, 2). In such exceptionally challenging times, over 200 countries and territories have been suffering from an acute shortage of medical personnel and medical equipment (1, 2). In global efforts to prevent the spread of the virus (SARS-CoV-2), practicing social distancing and isolation is considered as an effective containment measure that has been applied around the world. Healthcare providers, therefore, are required to serve patients both physically and virtually to accommodate this historic moment.

In Vietnam, thanks to prompt and vigorous actions of the government against COVID-19, including practicing aggressive social distancing, no fatality case has been recorded, and among 324 confirmed cases, 82.1% of them have recovered and been discharged from hospital (3). However, the situation with this pandemic is still unpredictable, and people having suspected COVID-19 symptoms or outpatients in need of healthcare are facing a dilemma about whether to visit the hospital in person. Under aggressive social distancing, people were asked to avoid directly going to hospitals; instead, they should contact health advisers at the hospitals *via* telephone for early direction and services referrals. The fear of exposure to COVID-19 in addition to shortage in testing capacity and required self-isolation makes patients with suspected symptoms, undiagnosed, or untreated medical conditions experienced more physical and psychological distress.

Although Vietnam's health system has four levels of administration, in the past years, patients prefer to have their first visit to central or provincial hospitals. This preference is partly due to the perception of higher services quality and health workers' capacity and partially because of improved

local transportation and socioeconomic status (4). Besides, when the patients have a poor prognosis of recovery, local doctors are more likely to transfer them immediately to a higher level of health services. As a result, provincial and central hospitals have always been overloaded with increased risk of hospital infection in addition to long waiting times and high non-medical costs incurring to the patients.

Accelerating telemedicine may support health services delivery systems, effective and efficient telemedicine-based health diagnosis, treatments and rehabilitation have not been widely implemented in Vietnam (5-11). Telemedicine is defined as the use of medical information via electronic communication, including the telephone network, computer networks, the internet, and the radio broadcasting system to deliver healthcare services at a distance (12, 13). Although its first introduction in Vietnam was in 1998 (13), telemedicine has not yet fully integrated into the Vietnamese health system due to the lack of contextualized strategies, financial and human resources, legal and infrastructure, and the culture of absorbing new technologies in health (5). The unprecedented turbulence caused by COVID-19 has acted as a catalyst to transform the healthcare service delivery in Vietnam. Diagnosis and treatment processes have been tailored to ensure social distancing; the use of telemedicine, therefore, has been strongly encouraged. Joint efforts by the Ministry of Health in coordination with the Ministry of Information and Communications has created several synchronous telemedicine projects launched on 16 April 2020. The Central Lung Hospital utilized videotelephony to examine patients via a smartphone application. Notably, Hanoi Medical University Hospital introduced a "digital hospital" project which aimed to shape an alternative approach for both doctor-topatient communications and doctor-to-doctor continuing professional coaching. Preliminary results of two-month pilot revealed the promising role of telemedicine to enhance quality of healthcare service in the digital era. (14). To more effective development, it is recently prominent that the Project "Remote health examination and treatment" has been approved by Ministry of Health for the 5-year period, 2020-2025 (15). In addition, setting up community hubs for pre-checking patients and linking them to senior doctors at central hospitals have been practiced in various settings.

Although telemedicine is essential to reach the patients during social distancing, several barriers have been challenging its applications in resource-scare settings. As a country with 54 ethnic groups, 66% living in the rural, 68% using smartphone out of 89% those having mobile phones (16), localized telemedicine services have not yet established prior to the COVID-19 pandemic, thus, resulted in limited coverage of this innovation (17, 18). For multiple years, the focus of telemedicine was on technical aspects and IT infrastructure rather than interprofessional and interpersonal components in health care delivery and medical education in the "virtual" space. In addition, insufficient legislature and legal frameworks, as well as regulations on medical procedures and protocols at the national level, are confining both hospitals and health professionals to use telemedicine systems. In the light of Vietnam's time of social distancing, despite a very strong political will on the implementation of telemedicine (19), there has not been

standardized guidance for provincial and grassroots health services delivery, leading confusion in the transition to the telemedicine-related services. From the providers' perspective, perceived barriers included the fears of medical errors, poor patient compliance, inadequate doctor-to-patient communication when using teleconsultation services, inability to monitor treatment progression. While, as for the patients, concerns regarding unclear or inadequate privacy, confidentiality, and security regarding their records, the limited IT infrastructure in the rural areas, both health and technology literacy, and missing many benefits of direct patients-doctors interactions reduce the willingness of patients to be involved in telemedical care services.

The increasing demand for telemedicine in various resource-scarce settings requires a systematic approach, not merely the switch from face-to-face to electronic- and virtual communications. In practice, this requires restructuring the organization and mechanism for healthcare delivery toward a more integrated, interconnected, and community-based approach. Central hospitals should take the advantages of setting up satellite clinics with professional medical education, technology transfer, and quality assurance. The implementation of telemedicine thus needs to be in parallel with the layers of services management, enhancing capacity and readiness across four levels of the health system concurrently, instead of being centralized. The inter-connected system will allow sharing patient records, referring, transferring, and monitoring patients in the virtual environment.

Although telemedicine can contribute to addressing the COVID-19 pandemic, it is also critical to mobilizing local resources by involving community and family in medical care, and hygiene practice is essential during the COVID-19 pandemic. Community and family are those "gate-keepers" in the frontline who direct healthcare-seeking behaviors, prevent potential infection spread, strengthening linkages between health service providers and intersectoral taskforces, and support continuing care for at-risk groups, e.g., older adults and patients with chronic conditions.

The "social distancing" model of healthcare in the current COVID-19 pandemic provides an experience valuably not only for Vietnam but also the countries having similar resource-scarce conditions. COVID-19 can be seen as a timely motivation to accelerate telemedicine-based adoption and promote a more efficient health system.

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Conceptualization: BT, MH, LV, and HL. Methodology: BT, MH, TN, and GV. Writing—original draft: BT, MH, LV, and GV. Writing—review and editing: BT, MH, LV, HL, TN, GV, CL, CH, and RH.

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## Identifying the Associated Risk Factors of Sleep Disturbance During the COVID-19 Lockdown in Bangladesh: A Web-Based Survey

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Ara T, Rahman MM, Hossain MA and Ahmed A (2020) Identifying the Associated Risk Factors of Sleep Disturbance During the COVID-19 Lockdown in Bangladesh: A Web-Based Survey. Front. Psychiatry 11:580268. doi: 10.3389/fpsyt.2020.580268 **Background:** Bangladesh, a developing country with a lower-middle-income and one of the world's most densely populated areas, has been severely affected by COVID-19. This global epidemic is not only affecting the physical health of the patients but also causing severe psychological effects among those who have not yet been infected. Sleep disturbance is one of the key symptoms of major depression and one of the proven risk factors for suicide. The objective of this study is to identify the risk factors associated with sleep disturbance which has developed as a general impact of COVID-19 and new normal life during the lockdown (a measure to control the spread of COVID-19) in Bangladesh.

**Methods:** Demographic characteristics, COVID-19, and lockdown related information have been collected from 1,128 individuals by conducting a web-based survey. Respondent's perspective regarding sleep disturbance during COVID-19 lockdown is considered as the outcome of interest which is dichotomous. Descriptive statistics methods have been applied to explore the distribution of respondent's demographic characteristics. Pearson's chi-square tests have been performed to relate the sleep disturbance status of the respondents to their demographic, personal, and COVID-19 related information. Furthermore, a multivariable logistic regression model has been adopted to identify the significant association of sleep disturbance with the demographic, COVID-19, and lockdown related information of respondents during the COVID-19 lockdown in Bangladesh.

**Findings:** The prevalence of sleep disturbance during the COVID-19 lockdown is found to be higher among participants aged 31–40 years. Gender disparity has also been observed in favor of male participants, whereas no significant regional heterogeneity has been found. Working from home or doing online classes during the lockdown has been found as a potential predictive factor of sleep disturbance. Losing a job has been considered as an adverse economic effect of COVID-19, which also induces sleep disturbance. Perception regarding the risk of getting infected and anxiety triggered the

chance of developing sleep disturbance. The sleeping schedule is also found as a risk factor for sleep disturbance.

**Conclusion:** Evidence-based policies are required to combat psychological challenges that have arisen due to COVID-19, primarily targeting the groups who are largely suffering from sleep disturbance.

Keywords: COVID-19, lock down, home confinement, sleep disturbance, anxiety, AOR, AUC

#### INTRODUCTION

The emergence of a cluster of acute respiratory illnesses that occurred by exposure to SARS-COV-2 is officially identified as COVID-19, which was first observed in December 2019 in Wuhan, Hubei Province of China (1-3). The WHO declared the COVID-19 outbreak as a "pandemic" on March 11, 2020 as the virus spreads increasingly worldwide (4). As of June 24, 2020, 213 countries and territories around the world are affected by the SARS-COV-2, and a total of 9,360,758 COVID-19 cases in the world have been confirmed, and 479,896 deaths have occurred worldwide from the disease (5). Almost all countries are adopting preventive measures such as remote office activities, international travel bans, mandatory lockdowns, and physical distancing. Bangladesh, a developing country with a lower-middle-income and one of the world's most densely populated areas, is also trying to stop the spread of the disease with its limited resources. The country confirmed the first COVID-19 case on March 7 (6). There are 119,198 total confirmed cases and 1,545 total deaths in Bangladesh as of June 24, 2020 (7). The government of Bangladesh declared the enforcement of lockdown on March 26 to prevent the spreading of this infectious virus (6).

There is a considerable relation between mental health and poverty (8). Low and middle-income countries have a higher burden of mental disorders than economically developed countries (9, 10). Mental health resources include policy and infrastructure within countries, mental health services, community resources, human resources, and funding. In low-and middleincome countries, mental health services are highly insufficient, and the available resources for mental health are still scarce, inequitably distributed, and inefficiently utilized (11, 12). Compared to Australia and Canada (two high capacity countries in terms of mental health response), Bangladesh is more than 100fold behind in terms of the number of psychiatrists per 100,000 population (13). The rate of occupational therapists per 100,000 population is 0 in Bangladesh, whereas this rate is respectively 7.65 and 3.7 in Australia and Canada (13). In Australia and Canada, people with mental disorders pay at least 20% of the cost of mental health care, whereas in Bangladesh patients pay entirely out of their own pocket to receive the service (13). The only nationally representative survey conducted between 2003 and 2005 illustrated the high burden of mental disorders in Bangladesh (14). Notedly, mental health services are virtually non-existent at the primary care level throughout the country (15, 16). There is a considerable lack of an adequate number of psychiatrists, and they are mostly located in big cities which makes the burden heavier (17).

In such a situation, mental health issues during the COVID-19 pandemic might be severe in Bangladesh.

The mass home confinement since the COVID-19 outbreak in December 2019 has developed a stressful situation for many across the globe. COVID-19 not only affects the physical health of the population but also has a serious impact on mental health (18, 19). In addition, symptoms of anxiety and depression and self-reported stress are common psychological effects of the COVID-19 pandemic (20). Previous studies have also shown that the prevalence of novel infectious diseases, such as severe acute respiratory syndrome (SARS) can increase anxiety, depression, and stress levels in the general population (21). Being forced to stay at home, work from home, do homeschooling for children, severely reduced social interaction, work many more hours in stressful situations, and health risks can have a severe impact on daily activities and nighttime sleep (19). Even if people under lockdown have less possibility to develop an infection they often suffer from negative psychological effects, which may disrupt the sleep quality (22).

Sleep plays a fundamental role in emotion regulation (23-26). Many cross-sectional epidemiological studies have indicated that sleep disturbance is closely associated with new-onset of poor mental health status and lasting poor mental health status (27–31). Disturbed sleep is also considered as a causal factor in the occurrence of many mental health disorders (32). Several studies have shown that proper quality sleep not only reduces the risk of non-communicable diseases (NCDs) (33-38) but also helps to improve immunity to viral infection (39, 40). Thus, through good quality sleep, a better immune system can be developed which in turn may have an impact on the susceptibility of COVID-19 infection. Psychological wellbeing and sleep are affected by several socio-economic factors such as economic burden, family support, and social support (41). Recently, several studies have investigated the influence of social factors and factors related to COVID-19 on sleep quality in China and European countries (18, 19, 42). This paper attempts to assess the risk factors associated with sleep disturbance in the context of COVID-19 and new normal life during the lockdown in Bangladesh.

#### MATERIALS AND METHODS

#### **Study Design and Participants**

A web-based self-reported cross-sectional survey has been conducted to collect the data. This web-based survey was intended to reach as many individuals as possible. Thus, rather

than using the official psychological tools to respond to questions about sleep disorder or anxiety, to keep the questionnaire easy and understandable to the respondents and to make the interview duration shorter, we constructed a self-reporting questionnaire. This is the most widely used tool in community surveys for physical and mental health evaluation (43-45). Features that might be related to sleep quality evaluated by previous studies were included in the questionnaire (46-48). Moreover, some hypothesized risk factors of sleep disturbance in the context of COVID-19 and new normal life during the lockdown were also included in the questionnaire. The survey questionnaire with the consent form was shared on the internet through different social networking and messaging site (Facebook, Whatsapp, Viber, IMO, etc.) and e-mail, SMS. All Bangladeshi people using these tools may see this survey and may answer the questionnaire by clicking the relevant link. This web-based questionnaire was completely voluntary and non-commercial.

#### **Data Collection**

Participants answered the questionnaires anonymously on the Internet from May 12, 2020, to May 18, 2020. All subjects reported their demographic data, COVID-19 related information, and questions related to sleep quality. To ensure the quality of this survey, questions were provided in both Bengali and English language and encouraged participants to answer carefully through questionnaire explanations. A total of 1,150 individuals have participated in the survey and among them, 1,128 individuals have completed the questionnaire. Incomplete responses have been excluded from the analysis.

## Variables Assessed and Measured Demographic and Other Personal Information

Demographic variables include administrative division, place of residence ("urban", "rural"), religion, age, gender, marital status, educational level, employment status, and income level. In addition, family-size and body mass index (BMI) of the participants have also been included.

## Information Regarding COVID-19 and New Normal Life During the Lockdown

Individuals were asked about different pieces of information regarding COVID-19 and their new normal life during the lockdown. This information includes whether they are following the social distancing rule; whether they or their family members, relatives, friends, or neighbors got infected by COVID-19; whether they are working from home/doing online classes; whether they have to go to the workplace during the lockdown; whether any of the family members including respondent have lost their job; exercise status, whether food consumption dominates the new normal life during the lockdown, daily internet usage, perception regarding the risk of getting infected by COVID-19, anxiety, sleeping schedule, *etc.* 

#### **Outcome Measurements**

Sleep disturbance was considered as a binary outcome of interest. Individuals were asked whether they are facing any kind of problems or disturbances in their sleep during the lockdown period or not.

#### **Statistical Analysis**

Descriptive statistical methods have been applied to assess the distribution of the demographic characteristics of the Bangladeshi population. Then, Pearson's chi-square tests (49) were used to find associations between independent variables and sleep disturbance, with those variables showing an association of 0.05 selected to be the part of the model. A multivariable logistic regression (50, 51) has been carried out to find associations between the independent variables, the dependent variable, and adjust for confounders. The adjusted odds ratio (AOR) and 95% confidence interval (95% CI) have been obtained from the logistic regression model. In the logistic regression model, coefficients with p-values (2-sided tests) less than or equal to 0.05 have been considered as statistically significant (5% level of significance). As a measure of model performance, the area under the curve (AUC) of the receiving operating characteristic (ROC) has been calculated along with its standard error by using its equivalence to the Wilcoxon statistic (52, 53). All data were analyzed using R (Version 3.6.2, RStudio version: 1.1.383) and STATA version 14.0 (Stata SE 14, Stata Corp, College Station, TX, USA).

#### **RESULTS**

The socio-demographic information of the respondents is presented in **Table 1**. The analysis was based on a sample of 1,128 respondents (male 55.1% and female 44.9%). The majority of the respondents (75.71%) were from the second age group (21–30 years). There was found to be a higher response (48.5%) from the Dhaka division. The responses were the highest (68.6%) from urban areas. More than half of the participants (52.4%) were students, and 71.28% have passed the Bachelor or equivalent level. The marital status of 67% of respondents is "Single". Around 12% of the respondents have income less than ten thousand TK.

#### **Prevalence of Sleep Disturbance**

The prevalence of sleep disturbance by the demographic and personal information of the respondents is presented in **Table 2**. From this web-based survey, it has been observed that 33.24% of the participants claimed to have sleep disturbance during the COVID-19 lockdown. After performing Pearson's chi-square test of association, it has been observed that place of residence, age, gender, and marital status have a statistically significant association with sleep disturbance. **Table 2** displays that sleep disturbance during this pandemic situation is more common among respondents of urban areas (36.05%) compared to rural areas (27.12%). The highest prevalence of sleep disturbance has been found among respondents aged 31–40 years. Among females, a higher prevalence of sleep disturbance (38.54%) has been observed compared to males (28.94%). The sleep disturbance significantly varies with the marital status of the

TABLE 1 | Distribution of the demographic characteristics.

Division         Dhaka         547         48.4           Chittagong         118         10.4           Rajshahi         125         11.0           Khulna         84         7.4           Barisal         26         2.3           Rangpur         126         11.1           Sylhet         21         1.8           Mymensingh         81         7.1           Place of residence         774         68.6           Urban         774         68.6           Rural         354         31.3           Religion         Muslim         1,007         89.2           Non-muslim         1,007         89.2           Age (years)         11-20         184         16.3           21-30         854         75.7           31-40         41         3.6           41-50         20         1.7	
Chittagong       118       10.4         Rajshahi       125       11.0         Khulna       84       7.4         Barisal       26       2.3         Rangpur       126       11.1         Sylhet       21       1.8         Mymensingh       81       7.1         Place of residence         Urban       774       68.6         Rural       354       31.3         Religion       Muslim       1,007       89.2         Non-muslim       121       10.7         Age (years)       11-20       184       16.3         21-30       854       75.7         31-40       41       3.6	
Rajshahi     125     11.0       Khulna     84     7.4       Barisal     26     2.3       Rangpur     126     11.1       Sylhet     21     1.8       Mymensingh     81     7.1       Place of residence       Urban     774     68.6       Rural     354     31.3       Religion       Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)     11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	19
Khulna     84     7.4       Barisal     26     2.3       Rangpur     126     11.1       Sylhet     21     1.8       Mymensingh     81     7.1       Place of residence       Urban     774     68.6       Rural     354     31.3       Religion       Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)     11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	16
Khulna     84     7.4       Barisal     26     2.3       Rangpur     126     11.1       Sylhet     21     1.8       Mymensingh     81     7.1       Place of residence       Urban     774     68.6       Rural     354     31.3       Religion       Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)     11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	08
Rangpur 126 11.1 Sylhet 21 1.8 Mymensingh 81 7.1  Place of residence Urban 774 68.6 Rural 354 31.3  Religion Muslim 1,007 89.2 Non-muslim 121 10.7  Age (years) 11-20 184 16.3 21-30 854 75.7 31-40 41 3.6	5
Sylhet     21     1.8       Mymensingh     81     7.1       Place of residence       Urban     774     68.6       Rural     354     31.3       Religion       Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)       11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	.0
Mymensingh     81     7.1       Place of residence     774     68.6       Urban     774     68.6       Rural     354     31.3       Religion     354     31.3       Non-muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)     31.20     184     16.3       21-30     854     75.7       31-40     41     3.6	17
Place of residence       Urban     774     68.6       Rural     354     31.3       Religion       Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)       11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	6
Urban     774     68.6       Rural     354     31.3       Religion     354     31.3       Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)     11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	8
Rural     354     31.3       Religion         Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)         11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	
Religion       Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)       11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	32
Muslim     1,007     89.2       Non-muslim     121     10.7       Age (years)     11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	38
Non-muslim     121     10.7       Age (years)     11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	
Age (years)       11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	27
11-20     184     16.3       21-30     854     75.7       31-40     41     3.6	73
21-30     854     75.7       31-40     41     3.6	
31-40 41 3.6	31
	71
41-50 20 1.7	3
55	7
>50 29 2.5	7
Gender	
Male 622 55.1	14
Female 506 44.8	36
Marital status	
Single 756 67.0	)2
In a relationship 176 15.6	30
Married 190 16.8	34
Widowed/Divorced 6 0.5	3
Educational level	
Higher secondary or below 111 9.8	4
Bachelor or equivalent 804 71.2	28
Masters or above 213 18.8	38
Employment status	
Student 592 52.4	18
Employed 281 24.9	<b>31</b>
Unemployed 255 22.6	31
Income level	
< 10000 TK 135 11.9	<del>3</del> 7
10001-30000 TK 394 34.9	<del>3</del> 3
30001-50000 TK 301 26.6	38
> 50000 TK 298 26.4	

respondents. Among respondents who were in a relationship, about 40% are suffering from sleep disturbance, whereas the prevalence of sleep disturbance is the lowest (30.56%) among "single" respondents.

**Table 3** explores how sleep quality is disrupted during the COVID-19 lockdown. A higher prevalence of sleep disturbance has been observed among respondents whose family member/relative/friend/neighbor or him/herself has got infected with COVID-19. Among respondents who were working from home or doing online courses (during the lockdown) through the internet, 36.67% have developed sleep disturbance. The prevalence of sleep disturbance varies considerably by internet usage. **Table 3** indicates that the prevalence of sleep disturbance is the highest among respondents whose daily internet use is more than 5 h. Losing the job of any of the family members (including respondents) increases the prevalence of sleep disturbance. Among respondents who thought to be at a high risk of getting infected by COVID-19, 38.46% had a sleep disturbance. It has been observed that about 27% of

**TABLE 2** | Distribution of sleep disturbance by the respondent's demographic and personal characteristics.

	Sleep dis	p-value		
	No, n (%)	Yes, n (%)		
Total	753 (66.76)	375 (33.24)		
Division				
Dhaka	351 (64.17)	196 (35.83)	0.247	
Chittagong	76 (64.41)	42 (35.59)		
Rajshahi	86 (68.80)	39 (31.20)		
Khulna	54 (64.29)	30 (35.71)		
Barisal	18 (69.23)	8 (30.77)		
Rangpur	90 (71.43)	36 (28.57)		
Sylhet	18 (85.71)	3 (14.29)		
Mymensingh	60 (74.07)	21 (25.93)		
Place of residence				
Urban	495 (63.95)	279 (36.05)	0.003	
Rural	258 (72.88)	96 (27.12)		
Religion				
Muslim	672 (66.73)	335 (33.27)	0.963	
Non-muslim	81 (66.94)	40 (33.06)		
Age (years)	100 (71 74)	50 (00 00)	0.004	
11-20	132 (71.74)	52 (28.26)	0.034	
21-30 31-40	568 (66.51)	286 (33.49)		
	19 (46.34)	22 (53.66)		
41-50	15 (75.00)	5 (25.00)		
>50	19 (65.52)	10 (34.48)		
Gender	440 (74 00)	100 (00 04)	0.001	
Male	442 (71.06)	180 (28.94)	0.001	
Female Relationship status	311 (61.46)	195 (38.54)		
Single	525 (69.44)	231 (30.56)	0.016	
In a relationship	105 (59.66)	71 (40.34)		
Married	121 (63.68)	69 (36.32)		
Widowed/Divorced	2 (33.33)	4 (66.67)		
Educational level				
Higher secondary or below	79 (71.17)	32 (28.83)	0.509	
Bachelor or equivalent	536 (66.67)	268 (33.33)		
Masters or above	138 (64.79)	75 (35.21)		
Employment status				
Student	402 (67.91)	190 (32.09)	0.644	
Employed	182 (64.77)	99 (35.23)		
Unemployed	169 (66.27)	86 (33.73)		
Income level				
< 10000 TK	92 (68.15)	43 (31.85)	0.814	
10001-30000 TK	268 (68.02)	126 (31.98)		
30001-50000 TK	200 (66.45)	101 (33.55)		
> 50000 TK	193 (64.77)	105 (35.23)		
BMI				
Underweight	66 (63.46)	38 (36.54)	0.792	
Normal weight	476 (67.23)	232 (32.77)		
Overweight	170 (65.64)	89 (34.36)		
Obese Size of family	38 (70.37)	16 (29.63)		
Size of family Small	399 (67.40)	193 (32.60)	0.630	
Large	354 (66.04)	182 (33.96)	5.000	
- J-	(00.0.)	. == (00.00)		

p-value  $\leq 0.001$  are treated as 0.001.

respondents have claimed to develop anxiety during the lockdown, while 41.8% of them have also claimed to develop sleep disturbance, which is higher than those who do not think

**TABLE 3** | Distribution of sleep disturbance by respondent's characteristics regarding COVID-19 and new normal life during the lockdown.

Following the social distancing rule  No 18 (1.60) 12 (66.67) 6 (33.33) 0.383 Moderately 380 (33.69) 264 (69.47) 116 (30.53) Strictly 730 (64.72) 477 (65.34) 253 (34.66) Infected by COVID-19  No 793 (70.30) 548 (69.10) 245 (30.90) 0.010 Yes 335 (29.70) 205 (61.19) 130 (38.81) Currently living with family No 84 (7.45) 56 (66.67) 28 (33.33) 0.986 Yes 1,044 (92.55) 697 (66.76) 347 (33.24) Working from home/ doing online classes  No 629 (55.76) 437 (69.48) 192 (30.52) 0.029 Yes 499 (44.24) 316 (63.33) 183 (36.67) Going to the workplace No 132 (17.60) 87 (65.91) 45 (34.09) Losing job No 909 (80.59) 642 (70.63) 267 (29.37) 0.001 Yes 219 (19.41) 111 (50.68) 108 (49.32) Exercise status  No 638 (56.56) 414 (64.89) 224 (35.11) 0.129 (30.52) Food consumption dominates the new normal life No 738 (65.43) 498 (67.48) 240 (32.52) 0.477 Yes 390 (34.57) 255 (65.38) 135 (34.62) Daily internet usage		n (%) Sleep disturbance		p- value	
Mistancing rule   No			No, n (%)	Yes, n (%)	value
No 18 (1.60) 12 (66.67) 6 (33.33) 0.383 Moderately 380 (33.69) 264 (69.47) 116 (30.53) Strictly 730 (64.72) 477 (65.34) 253 (34.66) Infected by COVID-19 No 793 (70.30) 548 (69.10) 245 (30.90) 0.010 Yes 335 (29.70) 205 (61.19) 130 (38.81) Currently living with family No 84 (7.45) 56 (66.67) 28 (33.33) 0.986 (9.10) Yes 1,044 (92.55) 697 (66.76) 347 (33.24) Working from home/ doing online classes No 629 (55.76) 437 (69.48) 192 (30.52) 0.029 (30.56) 499 (44.24) 316 (63.33) 183 (36.67) Moderately 318 (36.69) Moderately 318 (36.	_				
Moderately 380 (33.69) 264 (69.47) 116 (30.53) Strictly 730 (64.72) 477 (65.34) 253 (34.66) Infected by COVID-19 No 793 (70.30) 548 (69.10) 245 (30.90) 0.010 Yes 335 (29.70) 205 (61.19) 130 (38.81) Currently living with family No 84 (7.45) 56 (66.67) 28 (33.33) 0.986 Yes 1,044 (92.55) 697 (66.76) 347 (33.24) Working from home/ doing online classes No 629 (55.76) 437 (69.48) 192 (30.52) 0.029 Yes 499 (44.24) 316 (63.33) 183 (36.67) Going to the workplace No 618 (82.40) 412 (66.67) 206 (33.33) 0.867 Yes 132 (17.60) 87 (65.91) 45 (34.09) Losing job No 909 (80.59) 642 (70.63) 267 (29.37) 0.001 Yes 219 (19.41) 111 (50.68) 108 (49.32) Exercise status No 638 (56.56) 414 (64.89) 224 (35.11) 0.129 Yes 490 (43.44) 339 (69.18) 151 (30.82) Food consumption dominates the new normal life No 738 (65.43) 498 (67.48) 240 (32.52) 0.477 Yes 390 (34.57) 255 (65.38) 135 (34.62)  Daily internet usage <3 h 220 (19.50) 155 (70.45) 65 (29.55) 0.004 3-5 h 321 (28.46) 232 (72.27) 89 (27.73) > 5 h 587 (52.04) 366 (62.35) 221 (37.65) Infection risk No 647 (57.36) 457 (70.63) 190 (29.37) 0.001 Yes 481 (42.64) 296 (61.54) 185 (38.46)  Anxiety No 824 (73.05) 576 (69.90) 248 (30.10) 0.001 Yes 304 (26.95) 177 (58.22) 127 (41.78) Sleeping schedule Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	•	18 (1 60)	12 (66 67)	6 (33 33)	0.383
Infected by COVID-19 No 793 (70.30) 548 (69.10) 245 (30.90) 0.010 Yes 335 (29.70) 205 (61.19) 130 (38.81)  Currently living with family No 84 (7.45) 56 (66.67) 28 (33.33) 0.986 Yes 1,044 (92.55) 697 (66.76) 347 (33.24)  Working from home/ doing online classes No 629 (55.76) 437 (69.48) 192 (30.52) 0.029 Yes 499 (44.24) 316 (63.33) 183 (36.67)  Going to the workplace No 618 (82.40) 412 (66.67) 206 (33.33) 0.867 Yes 132 (17.60) 87 (65.91) 45 (34.09)  Losing job No 909 (80.59) 642 (70.63) 267 (29.37) 0.001 Yes 219 (19.41) 111 (50.68) 108 (49.32)  Exercise status No 638 (56.56) 414 (64.89) 224 (35.11) 0.129 Yes 490 (43.44) 339 (69.18) 151 (30.82)  Food consumption dominates the new normal life No 738 (65.43) 498 (67.48) 240 (32.52) 0.477 Yes 390 (34.57) 255 (65.38) 135 (34.62)  Daily internet usage < 3 h 220 (19.50) 155 (70.45) 65 (29.55) 0.004 3-5 h 321 (28.46) 232 (72.27) 89 (27.73) > 5 h 587 (52.04) 366 (62.35) 221 (37.65)  Infection risk No 647 (57.36) 457 (70.63) 190 (29.37) 0.001 Yes 481 (42.64) 296 (61.54) 185 (38.46)  Anxiety No 824 (73.05) 576 (69.90) 248 (30.10) 0.001 Yes 304 (26.95) 177 (58.22) 127 (41.78)  Sleeping schedule Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001		, ,	. ,	. ,	0.000
No 793 (70.30) 548 (69.10) 245 (30.90) 0.010 Yes 335 (29.70) 205 (61.19) 130 (38.81)  Currently living with family No 84 (7.45) 56 (66.67) 28 (33.33) 0.986 Yes 1,044 (92.55) 697 (66.76) 347 (33.24)  Working from home/ doing online classes No 629 (55.76) 437 (69.48) 192 (30.52) 0.029 Yes 499 (44.24) 316 (63.33) 183 (36.67)  Going to the workplace No 618 (82.40) 412 (66.67) 206 (33.33) 0.867 Yes 132 (17.60) 87 (65.91) 45 (34.09)  Losing job No 909 (80.59) 642 (70.63) 267 (29.37) 0.001 Yes 219 (19.41) 111 (50.68) 108 (49.32)  Exercise status No 638 (56.56) 414 (64.89) 224 (35.11) 0.129 Yes 490 (43.44) 339 (69.18) 151 (30.82)  Food consumption dominates the new normal life No 738 (65.43) 498 (67.48) 240 (32.52) 0.477 Yes 390 (34.57) 255 (65.38) 135 (34.62)  Daily internet usage < 3 h 220 (19.50) 155 (70.45) 65 (29.55) 0.004 3-5 h 321 (28.46) 232 (72.27) 89 (27.73) > 5 h 587 (52.04) 366 (62.35) 221 (37.65)  Infection risk No 647 (57.36) 457 (70.63) 190 (29.37) 0.001 Yes 304 (26.95) 177 (58.22) 127 (41.78)  Sleeping schedule Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	Strictly	730 (64.72)	477 (65.34)	253 (34.66)	
No 793 (70.30) 548 (69.10) 245 (30.90) 0.010 Yes 335 (29.70) 205 (61.19) 130 (38.81)  Currently living with family No 84 (7.45) 56 (66.67) 28 (33.33) 0.986 Yes 1,044 (92.55) 697 (66.76) 347 (33.24)  Working from home/ doing online classes No 629 (55.76) 437 (69.48) 192 (30.52) 0.029 Yes 499 (44.24) 316 (63.33) 183 (36.67)  Going to the workplace No 618 (82.40) 412 (66.67) 206 (33.33) 0.867 Yes 132 (17.60) 87 (65.91) 45 (34.09)  Losing job No 909 (80.59) 642 (70.63) 267 (29.37) 0.001 Yes 219 (19.41) 111 (50.68) 108 (49.32)  Exercise status No 638 (56.56) 414 (64.89) 224 (35.11) 0.129 Yes 490 (43.44) 339 (69.18) 151 (30.82)  Food consumption dominates the new normal life No 738 (65.43) 498 (67.48) 240 (32.52) 0.477 Yes 390 (34.57) 255 (65.38) 135 (34.62)  Daily internet usage < 3 h 220 (19.50) 155 (70.45) 65 (29.55) 0.004 3-5 h 321 (28.46) 232 (72.27) 89 (27.73) > 5 h 587 (52.04) 366 (62.35) 221 (37.65)  Infection risk No 647 (57.36) 457 (70.63) 190 (29.37) 0.001 Yes 304 (26.95) 177 (58.22) 127 (41.78)  Sleeping schedule Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	Infected by COVID-19	, ,	, ,	, ,	
Currently living with family           No         84 (7.45)         56 (66.67)         28 (33.33)         0.986           Yes         1,044 (92.55)         697 (66.76)         347 (33.24)         Working from home/ doing online classes           No         629 (55.76)         437 (69.48)         192 (30.52)         0.029           Yes         499 (44.24)         316 (63.33)         183 (36.67)           Going to the workplace         No         618 (82.40)         412 (66.67)         206 (33.33)         0.867           Yes         132 (17.60)         87 (65.91)         45 (34.09)         45 (34.09)         45 (34.09)         46 (34.0	•	793 (70.30)	548 (69.10)	245 (30.90)	0.010
No 84 (7.45) 56 (66.67) 28 (33.33) 0.986 Yes 1,044 (92.55) 697 (66.76) 347 (33.24)  Working from home/ doing online classes No 629 (55.76) 437 (69.48) 192 (30.52) 0.029 Yes 499 (44.24) 316 (63.33) 183 (36.67)  Going to the workplace No 618 (82.40) 412 (66.67) 206 (33.33) 0.867 Yes 132 (17.60) 87 (65.91) 45 (34.09)  Losing job No 909 (80.59) 642 (70.63) 267 (29.37) 0.001 Yes 219 (19.41) 111 (50.68) 108 (49.32)  Exercise status No 638 (56.56) 414 (64.89) 224 (35.11) 0.129 Yes 490 (43.44) 339 (69.18) 151 (30.82)  Food consumption dominates the new normal life No 738 (65.43) 498 (67.48) 240 (32.52) 0.477 390 (34.57) 255 (65.38) 135 (34.62)  Daily internet usage < 3 h 220 (19.50) 155 (70.45) 65 (29.55) 0.004 3-5 h 321 (28.46) 232 (72.27) 89 (27.73) > 5 h 587 (52.04) 366 (62.35) 221 (37.65)  Infection risk No 647 (57.36) 457 (70.63) 190 (29.37) 0.001 Yes 481 (42.64) 296 (61.54) 185 (38.46)  Anxiety No 824 (73.05) 576 (69.90) 248 (30.10) 0.001 Yes 304 (26.95) 177 (58.22) 127 (41.78)  Sleeping schedule Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	Yes	335 (29.70)	205 (61.19)	130 (38.81)	
Yes 1,044 (92.55) 697 (66.76) 347 (33.24)  Working from home/ doing online classes  No 629 (55.76) 437 (69.48) 192 (30.52) 0.029  Yes 499 (44.24) 316 (63.33) 183 (36.67)  Going to the workplace  No 618 (82.40) 412 (66.67) 206 (33.33) 0.867  Yes 132 (17.60) 87 (65.91) 45 (34.09)  Losing job  No 909 (80.59) 642 (70.63) 267 (29.37) 0.001  Yes 219 (19.41) 111 (50.68) 108 (49.32)  Exercise status  No 638 (56.56) 414 (64.89) 224 (35.11) 0.129  Yes 490 (43.44) 339 (69.18) 151 (30.82)  Food consumption dominates the new normal life  No 738 (65.43) 498 (67.48) 240 (32.52) 0.477  yes 390 (34.57) 255 (65.38) 135 (34.62)  Daily internet usage  < 3 h 220 (19.50) 155 (70.45) 65 (29.55) 0.004  3-5 h 321 (28.46) 232 (72.27) 89 (27.73)  > 5 h 587 (52.04) 366 (62.35) 221 (37.65)  Infection risk  No 647 (57.36) 457 (70.63) 190 (29.37) 0.001  Yes 481 (42.64) 296 (61.54) 185 (38.46)  Anxiety  No 824 (73.05) 576 (69.90) 248 (30.10) 0.001  Yes 304 (26.95) 177 (58.22) 127 (41.78)  Sleeping schedule  Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	Currently living with family				
Working from home/ doing online classes  No 629 (55.76) 437 (69.48) 192 (30.52) 0.029  Yes 499 (44.24) 316 (63.33) 183 (36.67)  Going to the workplace  No 618 (82.40) 412 (66.67) 206 (33.33) 0.867  Yes 132 (17.60) 87 (65.91) 45 (34.09)  Losing job  No 909 (80.59) 642 (70.63) 267 (29.37) 0.001  Yes 219 (19.41) 111 (50.68) 108 (49.32)  Exercise status  No 638 (56.56) 414 (64.89) 224 (35.11) 0.129  Yes 490 (43.44) 339 (69.18) 151 (30.82)  Food consumption dominates the new normal life  No 738 (65.43) 498 (67.48) 240 (32.52) 0.477  Yes 390 (34.57) 255 (65.38) 135 (34.62)  Daily internet usage  < 3 h 321 (28.46) 232 (72.27) 89 (27.73)  > 5 h 587 (52.04) 366 (62.35) 221 (37.65)  Infection risk  No 647 (57.36) 457 (70.63) 190 (29.37) 0.001  Yes 481 (42.64) 296 (61.54) 185 (38.46)  Anxiety  No 824 (73.05) 576 (69.90) 248 (30.10) 0.001  Yes 304 (26.95) 177 (58.22) 127 (41.78)  Sleeping schedule  Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	No	84 (7.45)	56 (66.67)	28 (33.33)	0.986
online classes           No         629 (55.76)         437 (69.48)         192 (30.52)         0.029           Yes         499 (44.24)         316 (63.33)         183 (36.67)         0.029           Going to the workplace         No         618 (82.40)         412 (66.67)         206 (33.33)         0.867           Yes         132 (17.60)         87 (65.91)         45 (34.09)         0.001           Losing job         No         909 (80.59)         642 (70.63)         267 (29.37)         0.001           Yes         219 (19.41)         111 (50.68)         108 (49.32)         0.001           Exercise status         No         638 (56.56)         414 (64.89)         224 (35.11)         0.129           Yes         490 (43.44)         339 (69.18)         151 (30.82)         0.129           Food consumption dominates the new normal life         738 (65.43)         498 (67.48)         240 (32.52)         0.477           Yes         390 (34.57)         255 (65.38)         135 (34.62)         0.004           Daily internet usage         <3 h	Yes	1,044 (92.55)	697 (66.76)	347 (33.24)	
Yes       499 (44.24)       316 (63.33)       183 (36.67)         Going to the workplace       No       618 (82.40)       412 (66.67)       206 (33.33)       0.867         Yes       132 (17.60)       87 (65.91)       45 (34.09)         Losing job       No       909 (80.59)       642 (70.63)       267 (29.37)       0.001         Yes       219 (19.41)       111 (50.68)       108 (49.32)         Exercise status       No       638 (56.56)       414 (64.89)       224 (35.11)       0.129         Yes       490 (43.44)       339 (69.18)       151 (30.82)         Food consumption dominates the new normal life         No       738 (65.43)       498 (67.48)       240 (32.52)       0.477         Yes       390 (34.57)       255 (65.38)       135 (34.62)         Daily internet usage         < 3 h					
Going to the workplace           No         618 (82.40)         412 (66.67)         206 (33.33)         0.867           Yes         132 (17.60)         87 (65.91)         45 (34.09)           Losing job         No         909 (80.59)         642 (70.63)         267 (29.37)         0.001           Yes         219 (19.41)         111 (50.68)         108 (49.32)           Exercise status         No         638 (56.56)         414 (64.89)         224 (35.11)         0.129           Yes         490 (43.44)         339 (69.18)         151 (30.82)         150.82)           Food consumption dominates the new normal life         No         738 (65.43)         498 (67.48)         240 (32.52)         0.477           Yes         390 (34.57)         255 (65.38)         135 (34.62)         135 (34.62)           Daily internet usage         3 h         220 (19.50)         155 (70.45)         65 (29.55)         0.004           3-5 h         321 (28.46)         232 (72.27)         89 (27.73)         5 h         587 (52.04)         366 (62.35)         221 (37.65)         Infection risk           No         647 (57.36)         457 (70.63)         190 (29.37)         0.001         481 (42.64)         296 (61.54)         185 (38.46) <td< td=""><td>No</td><td>629 (55.76)</td><td>437 (69.48)</td><td>192 (30.52)</td><td>0.029</td></td<>	No	629 (55.76)	437 (69.48)	192 (30.52)	0.029
No 618 (82.40) 412 (66.67) 206 (33.33) 0.867 Yes 132 (17.60) 87 (65.91) 45 (34.09)  Losing job  No 909 (80.59) 642 (70.63) 267 (29.37) 0.001 Yes 219 (19.41) 111 (50.68) 108 (49.32)  Exercise status  No 638 (56.56) 414 (64.89) 224 (35.11) 0.129 Yes 490 (43.44) 339 (69.18) 151 (30.82)  Food consumption dominates the new normal life No 738 (65.43) 498 (67.48) 240 (32.52) 0.477 Yes 390 (34.57) 255 (65.38) 135 (34.62)  Daily internet usage < 3 h 321 (28.46) 232 (72.27) 89 (27.73) > 5 h 587 (52.04) 366 (62.35) 221 (37.65)  Infection risk No 647 (57.36) 457 (70.63) 190 (29.37) 0.001 Yes 481 (42.64) 296 (61.54) 185 (38.46)  Anxiety No 824 (73.05) 576 (69.90) 248 (30.10) 0.001 Yes 304 (26.95) 177 (58.22) 127 (41.78)  Sleeping schedule Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	Yes	499 (44.24)	316 (63.33)	183 (36.67)	
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No     824 (73.05)     576 (69.90)     248 (30.10)     0.001       Yes     304 (26.95)     177 (58.22)     127 (41.78)       Sleeping schedule       Night     785 (69.59)     558 (71.08)     227 (28.92)     0.001	Yes	, ,	,	, ,	
No     824 (73.05)     576 (69.90)     248 (30.10)     0.001       Yes     304 (26.95)     177 (58.22)     127 (41.78)       Sleeping schedule       Night     785 (69.59)     558 (71.08)     227 (28.92)     0.001	Anxiety	. ,	,	,	
Yes 304 (26.95) 177 (58.22) 127 (41.78)  Sleeping schedule  Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	-	824 (73.05)	576 (69.90)	248 (30.10)	0.001
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Night 785 (69.59) 558 (71.08) 227 (28.92) 0.001	Sleeping schedule				
Day 343 (30.41) 195 (56.85) 148 (43.15)		785 (69.59)	558 (71.08)	227 (28.92)	0.001
	Day	343 (30.41)	195 (56.85)	148 (43.15)	

p-value  $\leq 0.001$  are treated as 0.001.

themselves as anxious. The sleeping schedule during the COVID-19 lockdown is significantly associated with sleep disturbance. A higher prevalence of sleep disturbance (43.35%) has been observed among respondents who usually sleep more at daytime (6 am–6 pm) than at night (6 pm–6 am) during the lockdown.

## Factors Associated With Sleep Disturbance

Finally, the estimated effects from the logistic regression model for the factors associated with sleep disturbance are presented in **Table 4**. It demonstrates that out of the four significant personal

**TABLE 4** | Determinant analysis of sleep disturbance: Results from a multivariable logistic regression model.

	AOR	p-value	95% CI
Constant	0.11	0.001	0.06-0.19
Place of residence			
Urban	1.00		
Rural	0.97	0.841	0.71-1.32
Age (years)			
11-20	1.00		
21-30	1.41	0.074	0.97-2.05
31-40	4.04	0.001	1.77-9.22
41-50	0.96	0.945	0.29-3.18
>50	1.89	0.215	0.69-5.12
Gender			
Male	1.00		
Female	1.56	0.001	1.19-2.04
Marital status			
Single	1.00		
In a relationship	1.29	0.164	0.90-1.84
Married	1.08	0.723	0.69-1.70
Widowed/Divorced	2.64	0.281	0.45-15.38
Infected by COVID-19			
No	1.00		
Yes	1.11	0.483	0.83-1.49
Working from home/ doing online classes			
No	1.00		
Yes	1.34	0.035	1.02-1.75
Losing job			
No	1.00		
Yes	2.41	0.001	1.76-3.32
Daily internet usage			
< 3 h	1.00		
3-5 h	0.90	0.604	0.59-1.36
> 5 h	1.30	0.183	0.88-1.92
Infection risk			
No	1.00		
Yes	1.45	0.006	1.11-1.89
Anxiety			
No	1.00		
Yes	1.42	0.019	1.06-1.90
Sleeping schedule			
Night	1.00		
Day	1.86	0.001	1.40-2.49

AOR = Adjusted odds ratio and p-value ≤ 0.001 are treated as 0.001.

factors of Pearson's chi-square test, only age and gender remain significant after fitting the logistic regression model. Furthermore, working from home/doing online classes, losing a job, infection risk, anxiety, sleeping schedule remain as significant factors of sleep disturbance. A respondent of age 31 to 40 years has approximately four times higher odds of having a sleep disturbance than a respondent of age 11 to 20 years (AOR: 4.04, 95% CI: 1.77-9.22). Gender has a statistically significant impact on sleep disturbances in favor of males. Compared to male respondents, females are 56% more likely to develop sleep disturbance (AOR: 1.56, CI: 1.19-2.04). The odds of having sleep disturbance is 34% higher among the respondents who are working from home or taking online classes through the internet than those who are not doing so (AOR:1.34, CI: 1.02-1.75). Sleep disturbance is 2.41 times higher among respondents who or anyone from his/her family had lost their job than among the respondents who or anyone from his/her family did not lose their job during lock-down. It has been observed that a respondent who thinks to be at a high risk of getting infected by

COVID-19 has 45% higher chance to develop sleep disturbance than a respondent who does not think to be at a high risk of getting infected (AOR: 1.45, 95% CI: 1.11–1.89). Expectedly, anxiety plays a vital role in sleep disturbance. Respondents who are getting anxious during lockdown have 42% greater odds of developing sleep disturbance than respondents who do not think themselves as anxious with an estimated AOR of 1.42 (95% CI: 1.06–1.90). The results suggest that a respondent who sleeps more at daytime (6 am–6 pm) is 86% more likely to develop a sleep disturbance compared to a respondent who sleeps more at night (6 pm–6 am) with an estimated AOR of 1.86 (95% CI: 1.40–2.49).

Lastly, the area under the curve (AUC) of the receiving operating characteristic (ROC) curve has been calculated as a measure of model performance, which explains the model's performance by evaluating sensitivity *versus* specificity. **Figure 1** displays that there is a 68.7% chance that the final fitted model will be able to distinguish between the positive and negative class of sleep disturbance. Further, statistically significant evidence (p-value <.001) has been found that the model performance measure AUC of the final fitted model is greater than 0.5.

#### DISCUSSION

According to Worldometers, a total of 533,441 COVID-19 cases were identified, and the death rate was 16.61% over the cumulative number of closed cases up to 26<sup>th</sup> March when the first shutdown starts in Bangladesh (5, 54). As of the end of March, infections remained low, but a steep rise had been observed in April 2020 (55). New cases in Bangladesh grew by 1,155% in the week ending on 11<sup>th</sup> April, which is the highest in

Asia, ahead of Indonesia, with 186% (7, 56). This web-based survey shows a high prevalence (33.24%) of sleep disturbance and anxiety (26.95%) during the COVID-19 outbreak. Studies on the Italian population showed a 57.1% prevalence of sleep problems with 32.1% anxiety disorders (57). The Italian study partitioned their region into three geographical segments and revealed sleep disturbance by using official psychological tools. The majority of their respondents (74.3%) were female. They explore the influence of demographic factors and knowledge of people affected by COVID-19 in determining risk for sleep quality. On the other hand, our study assesses how COVID-19 and new normal life during the lockdown disrupts sleep quality. Furthermore, it is impossible to differentiate whether the results of the Italian study are due to the fear of the pandemic or the restrictive measures imposed by the government of Italy. However, the different demographic characteristics of the sample and different aspects of the Italian study made a statistical comparison quite impossible.

Our study indicates that younger participants of age less than 30 years were less likely to develop sleep disturbance compared to older people of age more than 30 years during this lockdown. Around 90% of the respondents aged 31–40 years were living in urban areas where population density is much higher compared to rural areas. As a result, a higher percentage of them (46.34%) thought to be at a high risk of getting infected by COVID-19. This risk of getting infected may disrupt their sleep quality.

Women's triple burden is depicted across three broad categories of productive, reproductive, and community work (58). Disease outbreak, disaster, or other crises predominantly increase women's workloads and decrease the ability to balance their time (59–62). Burdens associated with COVID-19 are

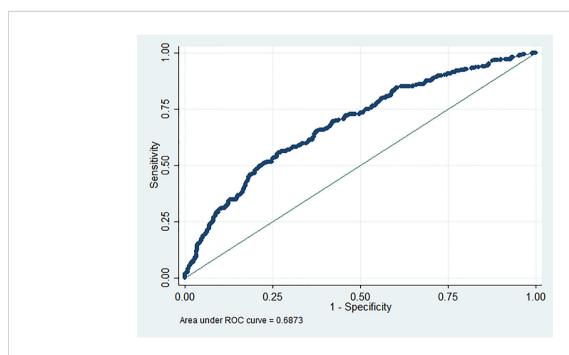


FIGURE 1 | Performance measure for predicting sleep disturbance using last fitted multivariable logistic regression model.

strenuous, perilous, and likewise gendered. Understanding the extent to which COVID-19 home confinement measures affect women and men differently is fundamental for understanding the broader impact of this disease. During the lockdown, families are at home more which has intensified women's existing triple burden (63) and fears of violent domestic abusers (64). A recent study has explored women's triple burden during COVID-19 in three Asian countries (65). Home confinement may have increased household (including caretaking of elderly family members) responsibilities, which may disproportionately affect women. In addition to other jobs, this potential increase in responsibilities during the pandemic may have exacerbated adverse mental health for women in particular. Several studies have reported a higher prevalence of sleep disturbance among women compared to males (19, 57, 66, 67). A recent study in the context of COVID-19 conducted on Bangladeshi people also found a higher prevalence of general anxiety disorder among females (68). Similar to other studies, it has been observed in our study that the odds of getting anxious during the lockdown is about 15% higher among female participants than among males. This high prevalence of anxiety and a greater burden in the household increase the stress of females, which may result in a higher prevalence of sleep disturbance.

It has been observed that sleep disturbance is more common among the participants who are working from home or taking online classes through the internet. One possible explanation behind observing a higher prevalence is that the majority of them (56.31%) are using the internet for more than 5 h a day. Previous studies have identified excessive usage of the internet as a potential source of sleep disorders (69–76). Besides this, around 48% of the respondents who were working from home or taking online classes through the internet were female, which also provides the rationale for observing a higher prevalence among them.

Readymade garments and other export-oriented sectors of Bangladesh had faced a huge shock due to orders cancellation of worth \$3.0 billion (77). More than a million have already been fired or furloughed as global fashion companies have canceled or suspended their orders in Bangladesh due to the corona virus crisis (78). The tourism industry of Bangladesh will face a loss of about Tk 40 billion (USD 470 million) this year, whereas this sector directly provided a livelihood for 1.1 million people (79). Around 32 lakh transport workers had become temporarily unemployed (80). It seems that this pandemic now turns into a severe economic crisis as a huge percentage of people have already lost their jobs. Among the participants, 20% stated that their family members or they themselves lost jobs during this lockdown. The finding of this study implies that there is a greater prevalence of sleep disturbance among participants who or anyone from their family members lost jobs during this pandemic as losing jobs create massive insecurity of meeting livelihoods.

The results of this survey have displayed that 42.7% of the participants think that they are at high risk of getting infected. The results of multivariable logistic regression have suggested that the odds of developing sleep disturbance is higher among participants who thought to be at high risk of getting infected.

Due to the lockdown, people have been confined to their homes, which results in a severe reduction of their daily social interaction. This lack of social interaction and home confinement may contribute to developing anxiety. Expectedly, it has been observed from the study results that the presence of anxiousness triggers sleep disturbance. In several studies, anxiety had also been found as a potential risk factor of sleep disturbance (81–87). In this study, no statistically significant association (Pearson's chi-square value = 5.33, p-value = 0.255) has been found between respondent's anxiety and age.

Before the COVID-19 lockdown, the sleeping schedule was more dependent on a person's working shift. Several studies have found that sleep disorders are more common in night-shift workers compared with day workers (88–90). During lockdown, people have been confined to their homes, which moderately shifts the working hours and work responsibilities. Participants of this study were mainly students (52.48%) and in general, they can have erratic sleep schedules as they have no defined hours to do their work. The results of this study have suggested that sleeping schedule has a statistically significant impact on developing sleep disturbance in favor of participants who slept more at night (6 pm–6 am) than those who slept more at daytime (6 am–6 pm).

The findings of this study suggest that the factors highlighted above can be the potential risk factors of developing sleep disturbance, as previously reported for the Chinese population and accordingly with other studies on epidemic and quarantine conditions (91–94).

#### **Limitations and Strengths of the Study**

The findings of this study should be interpreted in the context of the study's design and limitations. The study used a web-based nonprobabilistic convenience sampling method as it was impossible to take personal interviews due to COVID-19 confinement restrictions. It is always very much difficult to obtain a nationally representative sample through a web-based survey. Expectedly, we have observed more responses from urban areas and comparatively younger groups of Bangladeshi population (mainly students) as they are more active in digital platforms than the people of rural areas and elderly people of Bangladesh. Approximately half of the responses have been obtained from the Dhaka division, which results in failing to capture the regional psychological behavior of the respondents. Since the study is a cross-sectional one, it can only point toward associations. A more robust design such as cohort or case-control is recommended to corroborate causation and generalization. The results of this study could have been more robust if we could have included the information regarding the previous history of sleep disturbance (insomnia), depression, and other mental health conditions (bipolar disorder), the previous history of anxiety disorder, chronic diseases/chronic pain conditions, consumption of medications associated with insomnia.

The survey was basic, with clear categories outlined and no need for official psychological tools, making it easy for respondents to quickly go through the survey. The survey reached people through a variety of digital platforms, making it more accessible and meeting people where they already are (aside from the fact that this was not available in person).

Notwithstanding all the limitations, this study explores a relevant topic, mental health and associated conditions like sleeping disorders, which have been identified as one of the secondary effects of the pandemic. To the best of our knowledge, this will be the first study in Bangladesh that assesses the association between sleep disturbance and variables associated with the lockdown prompted by COVID-19.

#### CONCLUDING REMARKS

Fortunately, many strong national measures have been taken by the Bangladesh government to avoid further spread of the COVID-19 outbreak. However, the public's psychological problems during the COVID-19 outbreak are still overlooked. This study attempts to fill this research gap by analyzing the prevalence of sleep disturbance as sleep disturbance is one of the key symptoms of major depression and one of the proven risk factors for suicide (95-97). The findings of this study suggest that sleep disturbance during the lockdown is dependent on both demographic characteristics and the COVID-19 related information of the respondents. In conclusion, this study found that variables associated with the lockdown prompted by COVID-19 such as working from home or doing online classes through the internet, job loss, anxiety, fear of infection with COVID-19, and (day) sleeping schedule were predictive factors for developing sleeping disorders in the Bangladeshi population. We anticipate that this framework will help the policymakers to initiate government programs to diagnose and treat mental health disorders due to the secondary impact of the pandemic. We suggest arranging cognitive-behavioral therapy (CBT) which is the most widely-used therapy for sleep disorders and may be conducted individually in a group of people with similar sleeping problems, or even online (98-100). As well as changing the way one's thinking regarding sleep, CBT also works to change the habits that can prevent someone from sleeping well. A promotional campaign should be arranged to let people know about the digitally available stress and anxiety mitigation resources of WHO (101, 102). Further, researchers may use this study as a means to keep studying the impact of the pandemic in mental health and sleep quality and prompt further interest and investment from the health sector in mental health programs to tackle the impact of COVID-19.

#### **DATA AVAILABILITY STATEMENT**

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

#### **ETHICS STATEMENT**

Ethical review and approval was not required for the study on human participants in accordance with the local legislation and institutional requirements. Written informed consent to participate in this study was provided by the participants' legal guardian/next of kin.

#### **AUTHOR CONTRIBUTIONS**

Conceived and designed the experiments: TA, MH. Performed the experiments: MH, TA, AA. Analyzed the data: TA, MR. Contributed reagents/materials/analysis tools: TA, MR. Wrote the paper: MR, TA, AA. All authors contributed to the article and approved the submitted version.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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# Geriatric Population During the COVID-19 Pandemic: Problems, Considerations, Exigencies, and Beyond

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The coronavirus disease 2019 (COVID-19) pandemic wreaked havoc worldwide, with more than 20 million confirmed cases and nearly 0. 75 million deaths as of 10th August 2020. Various factors determine the severity and symptoms of this infection. Older age and underlying diseases are the challenges being faced in controlling and treating COVID-19. In 2019, 703 million of the global population was older than 65 years of age. The estimated mortality due to COVID-19 in people older than 76 years of age is reportedly 18%. Frequent infections in older people, higher disease severity, and increased mortality are major challenges in the implementation of appropriate preventive measures and future strategies to protect against this disease in geriatric population. Poor health status, weak immune function, lowered organ function, increased probability of multiple underlying diseases, and poor attention to personal health can increase the susceptibility to various diseases in the geriatric population. Concerning inadequate immunity, the decrease expression of receptors and exaggerated pathophysiologic responses can be debilitating. However, future studies will reveal the hidden facets in these aspects in this COVID-19 catastrophe. In this article, we reviewed the main concerns of severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) infection in the geriatric population, including the risk of acquiring severe COVID-19 resulting in mortality, variation in clinical manifestations, and other pandemic-related concerns. We also discussed the need for increasing attention toward the elderly, taking appropriate prevention and control measures, and considering geriatric-related adjustments in vaccine design and development.

Keywords: SARS-CoV-2, COVID-19, geriatrics, older people, vaccines, prevention, disease control

#### INTRODUCTION

Coronavirus disease 2019 (COVID-19) is a highly transmissible disease caused by a novel coronavirus that emerged in Wuhan, China, and was named as severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) by the International Committee on Taxonomy of Viruses (ICTV) (1). The disease rapidly became globally disseminated and is confirmed to have presently killed nearly 0.75 million people as of 10th August 2020 out of more than 20 million confirmed cases and has triggered a global panic. The pandemic has created a significant impact on the survival and sustenance of human population, with several questions being raised upon the global scientific community as far as the pandemic preparedness is concerned.

The origin of the infection may have been the transmission of SARS-CoV-2 from wild animals available for sale in the Huanan seafood market of Wuhan to humans (2, 3). The pneumonia caused by SARS-CoV-2 was designated as COVID-19 by the World Health Organization (WHO) on 11 February 2020. Bats may be the natural reservoir of the virus, and the search for an intermediate host is underway (4). Pangolins have been suggested as the probable intermediate host. However, there is no conclusive evidence yet (5). Spillover events and zoonotic links have been implicated in the origin of SARS-CoV-2, and the virus infection has been reported from a few animal species (6).

The search for effective therapies and vaccines is going on worldwide (7-10). The large number of fatalities caused by SARS-CoV-2 attests to the severe global impact of the pandemic, irrespective of age, race, sex, and physiological conditions. A report has suggested that everyone will be exposed to the SARS-CoV-2 and that most of the world's population will be infected with COVID-19 (11). Although COVID-19 affects all ages, individuals having comorbidities, such as diabetes, asthma, hypertension, cerebro-cardiovascular abnormalities, cancer, as well as immunocompromised and elderly people, are affected more severely, and exhibit a higher mortality rate (12-14). Age is believed to be a significant determinant of the clinical outcome, severity, disease course, and prognosis of the disease (14, 15). However, many facets need to be discussed. This review highlights SARS-CoV-2 infection in the geriatric population, risk factors, pandemicrelated concerns, and the attention required for the elderly. It also considers the development of an effective and safe vaccine for them.

## COVID-19 AND GERIATRIC POPULATION: GLOBAL PROBLEM

The elderly, especially those with underlying diseases, are more susceptible for COVID-19 (2, 14, 16, 17). Initial studies of COVID-19 revealed more cases in people 49–55 years of age (2, 16). Subsequent studies involving more people demonstrated that the prevalence of the disease was higher in individuals  $\geq$ 60 years of age than in younger individuals (14, 18). In developed countries with a very

high elderly population, mortality due to COVID-19 was reportedly 83.7% for those >70 years and 16.2% in people younger than 69 years (19). Underlying diseases were noted in 32-51% cases (2, 16). A study also found that SARS-CoV-2 infection is more often associated with detrimental effects in the geriatric population than in younger age groups (20). A retrospective study of 85 patients who had died of SARS-CoV-2 infection in Wuhan reported a median age of the patients was 65.8 years. Among these individuals, underlying non-communicable chronic conditions, such as hypertension, diabetes, and cardiopulmonary diseases, were the most commonly observed comorbidities (21). Most of the patients died due to the multiple organ failure. Clinical manifestations were reportedly more severe and the disease course was more prolonged in the elderly, which required closer monitoring and more medical interventions (14).

#### **GERIATRIC RISK FACTORS FOR COVID-19**

The geriatric population faces special risks for COVID-19 (22). Predisposition and severe outcomes enhance the risks for elderly people (22). Older age and underlying diseases have been noted as the main factors for vulnerability to COVID-19. An age  $\geq$ 60 years is a major a risk factor (14, 18). Comorbidities are the main underlying etiologies collectively in 32-60% of cases. Specific rates include 16-20% for diabetes, 15-41% for hypertension, and 14-15% for chronic obstructive pulmonary disease and cardiovascular disease (2, 13). Presumably a consequence of advancing age is an inevitable worsening of health related to vital organs. Furthermore, an age-related diminishing physiological functions of multiple organs include the respiratory system and the resulting impaired mucocilary clearance of foreign particles or micro-organisms, is expected (23, 24). Aging alters pulmonary physiology, pathology, and function during lung infections, which affects responsiveness and tolerance in older patients (14, 25). Angiotensin converting enzyme (ACE) 2 expressed on myocytes, renal endothelial cells, and epithelial lung cells acts as a receptor for SARS-CoV-2 (26). Old age has also been associated with weakened physiological functioning of various vital organs and innate/adaptive immune defense. Furthermore, in association with underlying chronic diseases, acquisition of infections is more likely (27). Aging increases the production of interleukin-6 (IL-6) in the brain and the microglia show increased expression of voltage-activated K<sup>+</sup> channels, potentially enhancing IL-6 production and neuroinflammation with age (28). In innate and adaptive immunity, regulation of membrane potential and calcium influx are determined by the equilibrium potentials of K<sup>+</sup> (KV1.3, KCa3.1), Na<sup>+</sup> (TRPM4), and Cl- channels in the plasma membrane. Altered immune function through ion signaling can have profound effects on the increased susceptibility to COVID-19 (29).

Other risk factors include poor nutrition, dementia, dehydration, and various clinical complications, especially in frail and bedridden patients (30). A lack of a timely diagnosis and therapeutic and preventive measures increases the risk of a severe infection.

In addition to compromised organ function and immunity in the elderly, pathophysiological susceptibility also increases their vulnerability, attack rate, and infectivity by SARS-CoV-2 (31). The pneumonia severity index (PSI) score is higher in the elderly than that in the young and middle-aged individuals (15). In one study, the proportion of patients with PSI grade IV and V was significantly greater in the elderly group than that found in the young and middle-aged groups (14). Severe complications due to COVID-19 in older people can include acute respiratory distress syndrome, multiorgan failure, and death, especially in cases with underlying comorbidities (22).

The strict and prolonged lockdown initiated in many locales to prevent the spread of SARS-CoV-2, restricted physical inactivity and produced social isolation-associated stress. These factors may further deteriorate the health of older people, contributing to adverse health outcomes in this population (32). Increased age is a major risk factor for COVID-19 due to various factors including weakened immune system, physical inactivity, and stress. These factors require special attention in addressing the pandemic among the elderly. Social distancing and disconnection can predispose to depression and anxiety in the elderly that may further increase risk of adverse outcomes of COVID-19 (33). In addition, secondary complications due to general care and management also need to be addressed in the elderly. These complications include venous thromboembolism, catheterrelated bloodstream infection, pressure ulcers, falls, and delirium (22).

## CLINICAL MANIFESTATION OF COVID-19 IN GERIATRIC POPULATION

The clinical presentation of COVID-19 infection is variable and ranges from a lack of symptoms to symptoms that are mild, severe, and life-threatening. In a study including 72,314 COVID-19 patients, mild, severe, and critical forms of the disease were reported in 81.4, 13.9, and 4.7% of the patients, respectively (20). In addition to fever and cough, dry cough is an important and common clinical manifestation. Coughing is reported in 60-80% of COVID-19 patients (16, 34). Other respiratory symptoms include like dyspnea, sore throat, and rhinorrhea (7, 16, 35, 36). Clinical manifestations have included anorexia, myalgia, asthenia, headache, anosmia, diarrhea, and cardiovascular complications (36, 37). The most common symptom of infection is fever. However, elderly patients frequently have a low intensity fever or no fever, even in severe cases (38). In one study, 77.7% of 18 COVID-19 patients >60 years of age manifested fever. The finding suggests that SARS-CoV-2 infection is not necessarily accompanied by fever (14). Among clinical presentations of COVID-19, presence can differ between elderly and young/middle-aged individuals (14).

SARS-CoV-2 infection reportedly involves elderly men more often than elderly women; however, infection in elderly patients is also reported in Middle East respiratory syndrome (MERS)-CoV

(39, 40). Age-specific detailed analysis of COVID-19 symptoms has not been performed. However, the possibility of non-specific and atypical clinical symptoms in elderly patients is highly expected, as is the case in other diseases (41). Moreover, higher frequency of severe disease and mortality is expected along with need for intensive care unit (ICU) hospitalization in elderly patients. The most frequent laboratory hematological finding in critically ill COVID-19 patients is severe lymphocytopenia ( $<800 \text{ cells}/\mu\text{L}$ ). This seems to be more pronounced in older patients (14).

Compared to the people <60 years of age, those who are >60 years of age display higher levels of blood urea nitrogen, lactate dehydrogenase activity, and inflammatory indicators (14). The greater involvement of pulmonary lobes in bilateral lesions and more frequent bacterial co-infection have been reported (14). Creactive protein (CRP) was found to be significantly higher and lymphocyte proportion significantly lower in elderly individuals compared to the CRP and lymphocyte proportion in younger and middle age individuals (15).

## COVID-19 MORTALITY IN GERIATRIC POPULATION

From what is known, a high death toll among the global geriatric population due to SARS-CoV-2 can be expected. The severe impact of the COVID-19 pandemic is more frequently documented in developed countries with a higher lifeexpectancy, such as Italy. A 7.2% overall case-fatality rate was reported in Italy, which was significantly greater than the rate of 2.3% in China (42). Age stratification of data revealed a nearly identical case-fatality rate in Italy and China for individuals ≤69 years of age. The rate was higher in Italy for those  $\geq 70$  years of age, particularly in those  $\geq 80$  years of age (42). Moreover, of 1625 fatal cases of COVID-19, 139, 578, and 850 patients were 60-69, 70-79, and  $\geq$ 80 years of age, respectively (42). Another study in 4021 positive cases indicated a mortality rate of 5.3% in the geriatric population (≥60 years of age) compared with the rate of 1.4% in young and middle-aged individuals (14). In New York, among 5700 hospitalized COVID-19 patients, the in-hospital mortality rate was 15.8, 32.2, 54.3, and 52.3% for adults aged 60-69, 70-79, 80-89, and >90 years, respectively (43).

Older COVID-19 patients with dementia may exhibit mild and atypical symptoms, including diarrhea or drowsiness. However, such old and frail patients have fewer chances to survive the COVID-19 infection. Adequate and appropriate supportive measures, and clinical care may improve their survival rate, even without the use of targeted therapies. Moreover, few COVID-19 patients may die due to worsening of the underlying comorbid health conditions during the infection, rather than by the infection itself (30). In this context, poor nutrition, dementia, dehydration, and other clinical complications are common in frail and bedridden patients, even with mild infective diseases, and well-established risk factors are responsible for worsening health

and death, if adequate supportive measures are not provided in time (30).

Immune dysfunction and severity of inflammation are other reasons for increased mortality in COVID-19 patients (2, 16, 44). Antibody-dependent enhancement (ADE) due to cross-reactive antibodies produced in the course of previous infections by other viruses may be a possible cause for this phenomenon (45). Although COVID-19 results in acute respiratory distress syndrome due to acute lung injury in elderly people, which causes many of the deaths, heart attack could be a principle reason for mortality in older people affected with COVID-19, irrespective of the occurrence of pneumonia (46).

Among older COVID-19 patients, higher Sequential Organ Failure Assessment score and elevated d-dimer (>1  $\mu$ g/mL) were revealed as markers for an increased risk of death. These markers could be used to identify patients with poor prognosis at an early stage (47). Another study involving 179 patients with preexisting concurrent cardiovascular or cerebrovascular diseases showed an association of high cardiac troponin with a high risk of mortality (21).

## COVID-19 PREVENTION AND CONTROL MEASURES IN GERIATRIC POPULATION

The current lack of specific vaccines for SAR-CoV-2 or any efficacious vital medications are the main challenges faced in the treatment of COVID-19. Immune-compromised elderly people are especially at risk. An effective vaccine may take more than a year to become widely available. However, considering the rapid pace of vaccine development, there are grounds for optimism concerning the availability of an effective COVID-19 vaccine sooner rather than later (48). In the present scenario, self-quarantine or self-isolation is enforced in most countries to control or mitigate the overwhelming detrimental effects of this pandemic. The recommended measures to prevent the spread of this deadly virus include a regular use of personal protective equipment (PPE), physical distancing, and self-isolation. Social distancing emphasizes reducing the number of cases and preventing community spread. However, this social disconnection has led to an enhanced development of mental deterioration, depression, and suicidal attempts in the geriatric population (49). Self-quarantine during this critical phase of COVID-19 outbreak is specifically oriented toward "social distancing, not social isolation."

Hand hygiene and respiratory etiquette are also essential recommendations for older people (50). Disinfection of the surroundings in which geriatric people are living should be frequently carried out to prevent contamination of surfaces and reduce chances of infection (50). Healthcare workers, family members, and caregivers of older people should actively implement these basic protocols to prevent the COVID-19 infection among the older population (51).

## GERIATRIC-RELATED CONSIDERATIONS AND VACCINE DEVELOPMENT

Initial results of clinical trials on SARS-CoV-2 spike-based DNA vaccine and inactivated virus vaccine were reported to be safe and induced good neutralizing antibody titers (52, 53). The receptor-binding domain (RBD) of SARS-CoV-2 is reportedly a potential antigen and has been suggested to be a crucial subunit vaccine candidate (54). Moreover, an mRNA-based vaccine (mRNA1273-COVID-19 vaccine) has so-far proven to be safe and is in clinical trial stage (55). A DNA plasmidbased vaccine for COVID-19 designated INO-4800, is being developed by INOVIO Pharmaceuticals, and will be administered by two intradermal injections followed by electroporation (55). Issues with vaccination in older people (who will be the main target of vaccination) include their weaker immune system, which can compromise the recognition and response to novel viruses (56). In addition, amplifying the strength of vaccine may have side-effects in older people and weaker vaccines may require regular boosters/doses. Hence, when vaccines are developed, they will need to be effective for older people (57). Some trials have focused on enrolling older adults for vaccine trials, taking into account the weaker immune system in these individuals. In this context, a Chimpanzee Adenovirus Vector (ChAdOx1)-based vaccine under development for SARS-CoV-2 by the Jenner Institute, Oxford has reached the phase I/II clinical trial stage. Chimpanzee Adenovirus Vector based vaccine is a non-replicating virus and is reported to generate a strong immune response. Thus, it can be safely used in older individuals along with children and individuals with comorbidities (55, 58). Another adenovirus vector-based vaccine (Ad5-nCoV) is among the top contenders for COVID-19 vaccine according to the WHO. However, immunity against Ad5 vector along with safety of the vaccine are major concerns that must be addressed before this vaccine could be used in the geriatric population (59).

SARS-CoV-2 may produce varied pathogenesis, immune responses, and outcomes in older people. The results can include a more severe disease, higher mortality, and prolonged disease (14, 15, 60). In older individuals, a dysfunctional immune system can lead to dysregulated immune response characterized by excessive infiltration of immune cells, cytokine storm, pulmonary edema, pneumonia, widespread inflammation, and multiorgan failure. A healthy immune response usually clears the infection quickly and inactivates the virus with neutralizing antibody with minimal inflammation and tissue damage. However, slower responding, less coordinated, and less efficient immune responses in older individuals can render them more susceptible to emerging infections (60). The inability to switch from innate to adaptive (little to no antibody production) immunity in SARS-CoV infections, especially in older individuals, may need revision (60). In general, most vaccines may not induce effective immune response in older people. However, some vaccines work very well in elderly people (61, 62). For example, the Shingrix vaccine for shingles was found to be 90% effective in people >70 years of age. Immune responses vary greatly among elderly people. Understanding this variability can help in developing new and

improved vaccines to protect the most vulnerable elderly people (63). Age-appropriate adjuvants need to be explored (60).

## SPECIAL ATTENTION, WELFARE, AND MOTIVATIONAL ACTIVITIES DURING THE COVID-19 PANDEMIC

The incidences of physical violence, discrimination in terms of maltreatment and health care facilities have increased during this global pandemic. However, the pivotal role played by the elderly in retired scientific communities, health workers, and others during this pandemic in terms of sharing their past experiences and providing moral support to those worried about COVID-19 and to their family members cannot be ignored. Geriatrics witnessed World War-2. This experience could help guide policymaking in the aftermath of the current pandemic with the goal of lessening the existing global socioeconomic disparity (64). The WHO must issue different guidelines concerning the special COVID-19 related care of older and geriatric individuals people with disabilities (65). These individuals are vulnerable and they need special attention in the form of social support interventions. The significantly adverse impact of COVID-19 on older people globally, whether they reside in developed or developing countries, can be attributed to a lack of preparedness and the lack of recognition of geriatric health. Fatalities in the geriatric population can be minimized to some extent by providing immediate adequate supportive measures, good health facilities, nursing homes, and care units (66). Geriatrics must be acknowledged and honored for their contributions toward society in their functional life by assisting them to maintain social relationships along with desirable social distancing.

The extensive period of lockdown in nations has made it difficult for some elderly people to obtain food, especially those living alone or those who do not have family members nearby. It is important for citizens, civic bodies, non-governmental organizations, as well as industry leaders to come together and help them in this vulnerable time.

Online platforms need to be explored for betterment of older people so they do not feel isolated and forgotten, to foster a sense of belonging, and to provide social support (67). Older people may not be familiar with online technologies, including smart phones and the internet. To reduce depression and mental stress in the geriatric population, regular behavioral therapy via online motivation and monitoring programs should be implemented. A pilot randomized control trial that assessed the feasibility of reducing loneliness by internet-based cognitive and behavioral interventions reported encouraging results (68). During the current pandemic, elderly people must be motivated to use cell phones, online games, radios, television, to engage in indoor exercise like yoga, and to listen to music (69). Promotion of proper sleep, balanced nutrition, physical activities, and social care in the life style of the geriatric population can reduce the negative effects of SARS-CoV-2 infection. A multidimensional and age-friendly approach with better health care strategies and minimal physical and physiological stressors can be helpful. A number of social welfare programs specifically catering to the elderly should be developed at the local, state, and national levels by various government and non-government organizations. The assistance provided by younger individuals cannot be overstated. This assistance includes running errands, acquiring and delivering groceries, timely provision of medications, and transportation during medical emergencies.

The COVID-19 pandemic has highlighted the need for adequate nursing care for the elderly that is evidence-based and tailored to the needs of this population. A strong public health response and global preparedness to protect the elderly at risk for infectious diseases, including COVID-19, are needed (70). A commentary contributed by 20 international researchers in the field of aging raised the issues of the lack of preparation for crises, such as COVID-19, in long-term care homes and the initial perception of the public that the virus was a problem of elderly people (71). Higher mortality rates among the elderly have devastating consequences in families, as the elderly are a source of generational knowledge and wisdom, and contribute to the workforce critical for the economy and our family (71).

Mental health is also one of the important cornerstones of public health for the elderly. There is a need for regular telephone counseling sessions, contact with family members, provision of relevant and updated information on the pandemic, continued supply of general medications, meeting psychological needs, and instilling a sense of respect and dignity to maintain the health mental status among the elderly (72). The COVID-19 pandemic has revealed the need for a new era of care for older people, including the use of communication technology, more home-based care, and novel approaches to enhance the resilience of the elderly to stress and depression (73). This resilience will build stronger elderly communities with better physical and mental health.

**Figure 1** provides an overview of the COVID-19 pandemic in older people, associated risk factors, related worries, need of special attention and care during the pandemic, and the development of effective and safer vaccines and mitigation strategies.

#### **CONCLUSION AND FUTURE PROSPECTS**

The COVID-19 pandemic has spread unimpeded. Millions have been infected with SARS-CoV-2 and over 715,000 hundreds have died. Numerous factors are involved, as reflected in the higher rates of infection in certain classes of society and in different locations. Although individuals of all age groups with diverse physiological conditions are susceptible to infection by the virus, the severity and mortality of COVID-19 is higher in geriatric individuals. Old age, weaker immunity, and underlying diseases are the main predisposing factors for these people. Immunosuppression, decreased organ vitality, and poor healthcare management have increased the suffering of the elderly. Besides increased susceptibility/pathogenicity or infection rate of the virus, dysregulated immune response and hyperinflammation significantly increase the pathophysiology of

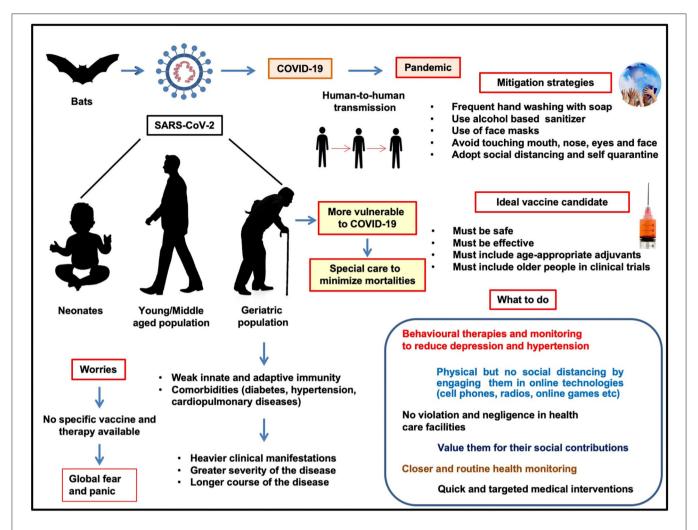


FIGURE 1 | COVID-19 and geriatric population: risk factors and worries, need of special attention during pandemic, development of effective and safer vaccines, and mitigation strategies.

COVID-19, resulting in higher disease severity and consequently increased mortality in the elderly. Prevention measures need to focus on special requirements of health, nutrition, psychological, and mental well-being of the geriatric population. Physical isolation, rather than social distancing, along with proper hand and respiratory hygiene need to be supported by providing personnel protective equipment, environmental disinfection, and a nutritious diet. Regular behavioral therapy via online motivation and monitoring for older people who are not well-versed with online technologies may reduce depression and mental stress in the geriatric population, and increase their survival. A multidimensional age-friendly approach will certainly minimize physical and physiological stress, and help diminish the toll of the pandemic. Regular monitoring and caring of elderly people will be beneficial in easing COVID-19 related worries, and will facilitate better management of the pandemic. Therapeutics and vaccines must be designed with the elderly in mind to avoid a heavy death toll. Ignorance and insufficient healthcare monitoring and services to the geriatric population may lead to increased mortality. Therefore, health agencies worldwide must pay attention to the geriatric population and issue guidelines specific for this age group.

#### **AUTHOR CONTRIBUTIONS**

KD: validation, conceptualization, writing—original draft, writing—review and editing, and visualization. SP, RK, JR, MY, AK, RT, JD, SN, and RS: validation and writing—original draft. HH: validation, writing—original draft, and writing—review and editing. All authors: contributed to the article and approved the submitted version.

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### A Syndemic Perspective on the **Management of Non-communicable Diseases Amid the COVID-19** Pandemic in Low- and Middle-Income Countries

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Yadav UN, Rayamajhee B, Mistry SK, Parsekar SS and Mishra SK (2020) A Syndemic Perspective on the Management of Non-communicable Diseases Amid the COVID-19 Pandemic in Low- and Middle-Income Countries. Front. Public Health 8:508. doi: 10.3389/fpubh.2020.00508 The global coronavirus disease (COVID-19) pandemic has greatly affected the lives of people living with non-communicable diseases (PLWNCDs). The health of PLWNCDs worsens when synergistic epidemics or "syndemics" occur due to the interaction between socioecological and biological factors, resulting in adverse outcomes. These interactions can affect the physical, emotional, and social well-being of PLWNCDs. In this paper, we discuss the effects of the COVID-19 syndemic on PLWNCDs, particularly how it has exposed them to NCD risk factors and disrupted essential public health services. We conclude by reflecting on strategies and policies that deal with the COVID-19 syndemic among PLWNCDs in low- and middle-income countries.

Keywords: SARS-CoV-2, COVID-19, LMICs, NCDS, syndemic framework

#### INTRODUCTION

The entire world has been affected by the coronavirus disease (COVID-19) pandemic caused by severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2), which has led to thousands of deaths each day. The COVID-19 pandemic is one of the greatest public health calamities since World War II and, despite best efforts, has been challenging to control (1). Recognizing the rapid spread of COVID-19 and the threats it poses, the World Health Organization (WHO) declared it an international public health emergency on 30 January 2020. This allowed countries to exert maximum effort and allot resources to limit the rapid transmission of SARS-CoV-2. Despite the low fatality rate and government efforts, people are living in uncertainty and fear, as there is no vaccine for COVID-19. COVID-19 has weakened healthcare systems and economies, emptied open spaces, and filled hospitals (2). The pandemic has separated many people from their family, friends, and workstations and has severely disrupted modern life.

To mitigate this unprecedented pandemic, physical, and social distancing along with nationwide lockdowns and restrictions, have been implemented for the past few months in several countries (3). COVID-19 is creating a profound impact on all parts of the community, including the physical and mental health of the public. The growing pandemic is augmenting existing mental health

problems (4), including loneliness, anxiety, paranoia, panic, depression, and hoarding, with long-term psychosocial impacts (5). Social distancing, stress, and fear are the main factors behind these psychological problems, leading to a global increase in suicides (6). Self-isolation and quarantine measures disproportionately affect people, especially older adults, migrants, laborers, refugees, people with chronic diseases, and marginalized and vulnerable populations (7). The COVID-19 cataclysm has become the most serious problem worldwide, and its consequences have left no one untouched (6).

The effects of a pandemic intensify due to its diverse nexus of intertwined biological and socioecological factors. This diverse nexus was coined a "syndemic" by medical anthropologist Merrill Singer in the 1990s to describe the relationship between HIV/AIDS, substance use, and violence (8). A "syndemic" is defined as a synergistic interaction between socioecological and biological factors (Figure 1), resulting in adverse health outcomes (9). The COVID-19 pandemic has escalated into a syndemic due to several driving factors, such as overcrowding, loneliness, uncertainty, poor nutrition, and lack of access to health services; consequently, depression, suicide, domestic violence, and psychiatric illnesses have significantly increased (11). Social determinants of health, such as poverty, social inequality, social stigma, and the environment where people live and work, greatly affect the intensity of the syndemic (12). Additionally, xenophobia, ostracism, and racism are reported in many places. Generally, people living in countries with higher social and economic inequalities have more coexisting non-communicable diseases (NCDs) and are therefore more vulnerable to the syndemic impact of COVID-19.

We argue that, for people living with NCDs (PLWNCDs), COVID-19 is considered a syndemic—a synergistic pandemic that interacts with various pre-existing medical conditions and social, ecological, and political factors and exacerbates existing NCDs. Studies have reported higher proportions of frailty (13, 14), malnutrition (15), psychological problems (16), and coinfections, including antimicrobial resistance pathogens, among PLWNCDs (17) in low- and middle-income countries (LMICs). NCDs have been recognized as a key risk factor for COVID-19 patients (18); however, vulnerability to catching SARS-CoV-2 increases in the presence of other pre-existing factors. Prevailing inequalities in the social determinants of health, including poor social, economic, and environmental conditions (e.g., social behavioral factors, physical environment, social marginalization, and supportive government policies; Figure 1), have an impact on various aspects of life such as health, wellness, and financial status. For example, PLWNCDs with comorbidities and higher social and economic deprivation are less likely to access health services during this pandemic. This results in worse health outcomes, such as poor quality of life, mortality, suicide (6, 19, 20), and increased hospitalization due to poor self-management (21, 22).

During the COVID-19 pandemic, PLWNCDs from disadvantaged groups are less likely to receive healthcare compared to PLWNCDs from socially advantaged groups.

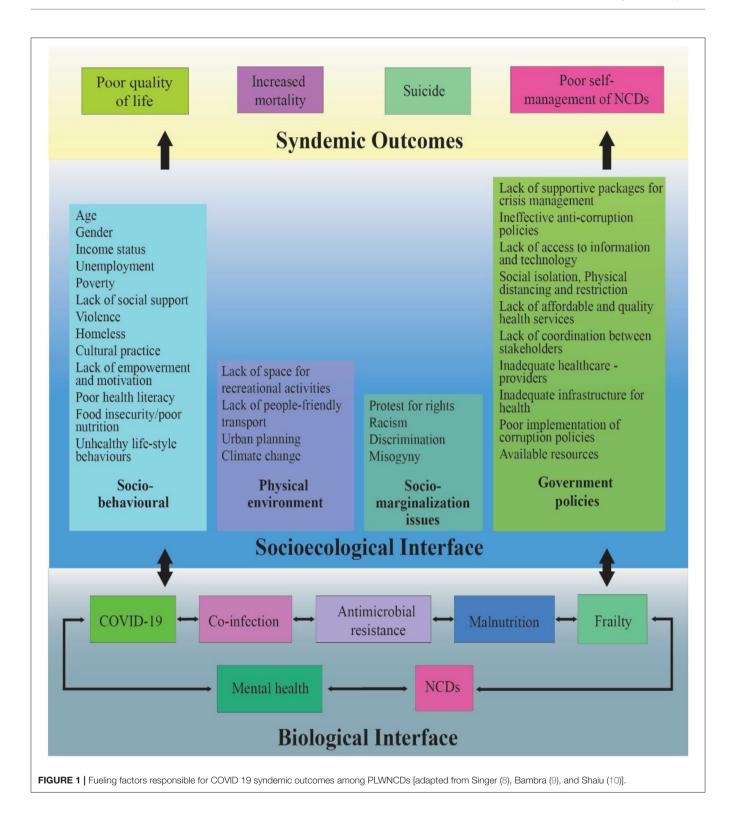
The disadvantaged population (particularly individuals from low socioeconomic conditions) have a high chance of falling sick (23), dying, and experiencing catastrophe. Furthermore, socioeconomically deprived individuals who were dependent on daily wages have lost their jobs; this has pushed them further into poverty and poor health (23).

A synergistic association between the severity of COVID-19 and NCDs was reported in China (24), which shows the negative effects of this syndemic. This suggests the urgency of a paradigm shift from a single-condition approach to a syndemic approach to tackle the current and future impacts of pandemics among PLWNCDs in LMICs. The pandemic is unlikely to end soon, and it is difficult to predict the arrival of the next pandemic, but the syndemic will certainly continue in LMICs. In this paper, we discuss COVID-19 among PLWNCDs, exposure to NCD risk factors, and the disruption of essential public health services for NCDs. It considers literature on this topic, following a search on Google and PubMed to identify publications that considered populations with COVID-19 and NCDs. We conclude by reflecting on strategies and policies that deal with the COVID-19 syndemic among PLWNCDs in LMICs.

#### **COVID-19 AMONG PLWNCDs**

The global COVID-19 pandemic has resulted in 16,923,006 cases in 213 countries and territories around the world and two international conveyances, with 664,191 fatalities as of July 29, 2020 (25). COVID-19 cases are decreasing in many countries, but the opposite is true in LMICs such as India and Brazil. Many seriously ill COVID-19 patients had multiple comorbidities (26); for instance, 96.2% of those who died in hospitals in Italy had comorbidities. The case fatality rate increases with age, especially in countries with a high percentage of older adults. The comorbidities were mostly NCDs, such as hypertension, diabetes, cardiovascular disease, and chronic lung disease, especially chronic obstructive pulmonary disease (27, 28). The prevalence of comorbidities is higher among COVID-19 patients compared to the general population who are not infected with coronavirus; for instance, 86% of the COVID-19 patients in India and 72% of the COVID-19 patients in China had comorbidities (28). The prevalence of comorbidities is expected to be similar in other LMICs where the prevalence of NCDs is high; however, there is a lack of literature on this topic from LMICs. The health condition is more severe and mortality is higher among older adults with NCDs (29) and people with bacterial infections caused by antibiotic resistant pathogens, such as superinfections (30).

NCDs cause around 72% of deaths worldwide and are the primary cause of death in Southeast Asia among those aged 30 to 70 years (28). LMICs have a large NCD burden; in some LMICs, such as India, there is an early onset of NCDs, thereby increasing the risk of COVID-19 among young individuals (31).



The addition of COVID-19 to pre-existing NCDs results in increased morbidity and mortality (32). NCDs can exhibit several characteristics with infectious manifestations, including parameters like a proinflammatory state and compromised

innate immune response (33). This condition is further worsened because many PLWNCDs have been deprived of treatment for their diseases since the onset of the COVID-19 pandemic.

## COVID-19 AND EXPOSURE TO NCD RISK FACTORS

Preventive methods for this pandemic, such as physical/social distancing, lockdowns, self-isolation, and quarantine, may increase exposure to NCD risk factors, such as the increased use of tobacco products and alcohol as coping strategies (34), increased reliance on unhealthy processed foods and barriers to physical activities (34), which lead to weight gain (31). These factors increase the incidence of NCDs and related mortality (35). Moreover, financial crises and the lack of social contact might enhance the burden of anxiety and depression among PLWNCDs. The economic slowdown predisposes people to malnourishment, which further increases the risk of infectious diseases (31).

## DISRUPTION OF ESSENTIAL PUBLIC HEALTH SERVICES AND THE WAY FORWARD

Since the COVID-19 pandemic began, prevention and treatment services around the globe have been severely impaired, and the disruption is worse in LMICs. The results from a survey conducted by the WHO in 155 countries (36) revealed that PLWNCDs were not able to access services for their health conditions, which made their lives even more difficult during this crisis. More than 53% of the surveyed countries reported partially or completely impaired services for NCDs and related complications, particularly after the COVID-19 trajectory changed from sporadic to community transmission. This is supported by the stories and pictures of PLWNCDs captured in the news and social media of LMICs, where people were unable to access basic medicines or care (particularly in areas with protracted lockdowns) for their chronic conditions. This problem is exacerbated by the reassignment of health staff from NCD facilities to COVID-19 in all surveyed countries (36) and the disruption of medical supplies and diagnostics as a result of nationwide lockdowns (23). For example, in India, some outpatient services have been temporarily closed, and hospitals have been converted into designated COVID-19 care homes (23). This arrangement will have a further adverse effect on access to healthcare services and treatment adherence by PLWNCDs. Similar painful stories regarding PLWNCDs have been reported in the news and social media platforms of many LMICs, such as Nepal, Bangladesh, Brazil, Pakistan, Ghana, and Iran. Governments in various countries have made efforts to focus on NCD services while tackling COVID-19, but only 42% of low-income countries have done so compared to 72% of highincome countries (HICs) (36). This shows the global impact of COVID-19 on the disruption of healthcare services for NCDs.

The interaction of COVID-19 with other biological and social factors appears to increase the risk of complications, worsen health outcomes, and intensify the burden on healthcare professionals and health systems. On the one hand, there is a global rush to respond to COVID-19 by increasing intensive care unit beds, installing ventilators, extending lockdowns, and adopting other containment measures. On the other hand, there

is a disruption of routine health services, such as screening and diagnosis, supplies of essential medicines, and access to health service providers and support services.

The COVID-19 syndemic and other conditions have not only posed a challenge to health systems but have also exposed gaps within the healthcare delivery system in many HICs (e.g., Italy, Spain, and the United States) and LMICS (e.g., Pakistan, India, Nepal, Bangladesh, Mexico, and Brazil). Due to COVID-19, the priorities of health services have shifted; as a result, the progress required to achieve Sustainable Development Goals is threatened (37).

In the subsequent section, we describe strategies that are essential to overcoming and managing the syndemic condition. We divide these strategies into four broad categories (**Figure 2**).

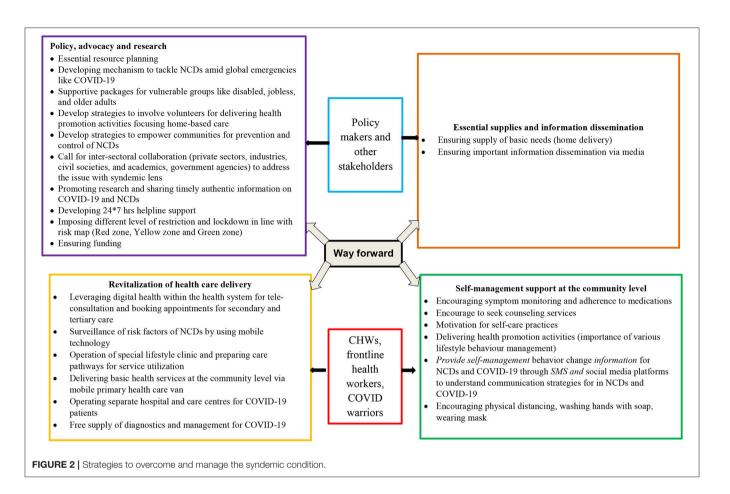
## **Essential Supplies and Information Dissemination**

The sudden lockdowns imposed by authorities caused panic in many countries. To avoid such situations, there should be a supply of basic needs, such as groceries and sanitary items. Home delivery is an important strategy that can be implemented with the help of volunteers, especially for older adults and people with disabilities. Misinformation and fake news on social media platforms are fuelling this panic. People should follow information from trusted sources such as government guidelines. Additionally, authorities should disseminate the appropriate information to the general public in a timely manner.

## Self-Management Support at the Community Level

PLWNCDs should be encouraged to monitor their symptoms, practice self-care, adhere to medication, seek healthcare services including counseling, practice physical distancing, wash their hands with soap, and wear masks. Providing information on self-management behavior changes for NCDs and COVID-19 through SMS and social media platforms is an important step. In this situation, health literacy (having the necessary information and skills to manage health) and activation (motivation and the ability to take action) can play an important role (37, 38) in self-management (39) of conditions among PLWNCDs in LMICs. Promoting both the health literacy and empowerment of PLWNCDs would enable patients to navigate health services, use technology to contact healthcare providers, develop problem-solving skills, and adhere to healthy lifestyle behaviors (40).

Healthy lifestyle activities must be promoted, such as eating nutritious foods and engaging in physical and wellness activities. Individuals should have access to open spaces and be allowed to exercise at scheduled times while maintaining all precautionary measures, and PLWNCDs could be given timecards for physical activity. The expansion of existing community health worker (CHW) roles can be crucial to the self-management of NCDs and COVID-19 and to delivering basic services among PLWNCDs during this extreme health workforce shortage, particularly in LMICs with weak health systems. Recovered COVID-19 patients can also spread information on health and self-care management and help debunk the myths and lessen the stigma related to COVID-19.



#### **Revitalizing Healthcare Delivery**

Although countries (mostly developed ones) are trying to provide care through telemedicine, it is still in the formative stage. While telemedicine is a boon for developed nations when it comes to the diagnosis, treatment, self-management support, and surveillance of conditions, LMICs with fragile health systems often struggle to launch telemedicine services. Using digital healthcare platforms in the health system (41) would greatly increase access to the services and information required by PLWNCDs. This would, in turn, improve the management of chronic conditions and provide relief from emotional turmoil and stress (42).

In fragmented health systems, CHWs can promote coordinated care by improving access to care and providing navigation support (43). CHWs can also carry out surveillance of risk factors and implement preventive and self-management strategies for PLWNCDs, who are at high risk of COVID-19. Potential CHW roles in COVID-19 management include community engagement, community sensitization, promoting isolation and quarantine, and performing contact tracing (44, 45). Despite their huge potential in pandemic management, CHWs have been underutilized in the COVID-19 pandemic, especially in countries where CHWs are available, such as Bangladesh, India, and Nepal. However, before involving CHWs in the COVID-19 response, they must be provided with appropriate training and adequate personal protective equipment (46).

While responding to COVID-19, the governments of LMICs have failed to ensure health services for PLWNCDs because of the blanket lockdown approach. Insufficient attention has been paid to the unnoticed drivers of COVID-19-related mortality among PLWNCDs. While governments enforce mitigating measures during this pandemic, they also need to develop strategies to map national-level data on NCD patients, as such data do not exist in many LMICs. There is also a need to prepare care pathways for severely ill PLWNCDs by engaging private and public healthcare institutions and delivering basic health services (e.g., screening, medical checkups, and pharmacy services) at the community level via mobile primary healthcare vans. In many LMICs, out-ofpocket (OOP) health expenditures are high and will rise further during the COVID-19 pandemic (28). To reduce the burden of OOP due to COVID-19, authorities should make provisions for free diagnostic and treatment facilities and focus on equitable, accessible, and affordable healthcare.

These measures will prevent the deterioration of health among PLWNCDs amid the COVID-19 pandemic.

#### Policy, Advocacy, and Research

A situational analysis of available resources and resource planning must be carried out. Supportive packages should be provided to vulnerable groups, such as older adults, people with disabilities, and the unemployed. Involving the private sector, civil society, academia, non-governmental, and governmental

organizations through intersectoral coordination and teamwork would address the situation with a syndemic lens. HICs can help LMICs in setting up 24/7 helpline support to provide essential information and guidance related to the availability of services and contact in case of emergency. Authorities should also consider imposing different levels of restrictions by mapping the incidence and active cases of COVID-19, such as by designating red, yellow, and green zones. Providing an uninterrupted supply of funds is a major challenge for LMICs during the COVID-19 pandemic. International organizations, philanthropists, and industrialists through their corporate social responsibility should come forward to help countries facing a financial crisis. Highquality research and data on effective interventions to prevent the spread of infection and treatment of active cases are also needed.

Moreover, authorities should impose taxes on items such as sweetened beverages, tobacco, and alcohol to subsidize prices or lower taxes for nutritious food items and ease movement restrictions for food production, processing, and delivery, which will indirectly lessen the use of unhealthy products.

#### CONCLUSION

COVID-19 and NCDs have a reciprocal effect on each other; NCDs increase vulnerability to COVID-19, and COVID-19 increases NCD-related risk factors. The COVID-19 pandemic may not be the last to threaten the global community. Therefore, there is a need to understand the drivers of the syndemic and design safety nets. The health system must address not just one or some medical problems but ensure holistic care for those that need it, particularly PLWNCDs. Care for PLWNCDs, who are at most risk of COVID-19, must be included in national response frameworks and plans so that the government can protect citizens' health and well-being during the current COVID-19 pandemic and for similar crises in the future, otherwise, the interaction of COVID-19 and NCDs will result in disastrous effects that could be difficult to handle given the preexisting stress on healthcare delivery systems and impede progress in achieving the Sustainable Development Goals.

The governments of LMICs are crippled by a lack of technical and financial resources to address this overwhelming problem.

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Tackling the COVID-19 syndemic is a matter of urgency. Funding bodies that advocate for and want to be part of a change in LMICs need to invest in prevention and health promotion programs that could address issues within a syndemic framework (47). Government agencies positioned to develop and implement policies must understand that asking citizens to sacrifice without providing appropriate support packages will not work. Rather than gearing up for a vertical approach, governments, concerned stakeholders, development partners, and civil society must build synergy across healthcare platforms to tackle this crisis through a holistic approach. If they fail to do so, the post-pandemic era could experience a great divide in health equity that could be much worse than ever before, undoing the progress made in developing healthcare policies and strengthening healthcare systems and infrastructure. Evidenceguided decisions must be made to overcome this formidable crisis in LMICs.

#### **DATA AVAILABILITY STATEMENT**

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author/s.

#### **AUTHOR CONTRIBUTIONS**

UNY conceived the idea. UNY, BR, and SKY drafted the manuscript. SP and SKM provided the significant inputs. All authors approved the final version of manuscript.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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## Mental Violence: The COVID-19 Nightmare

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The year 2020 has generated profound changes in personal and working relations, and in dreams of millions of people worldwide. The aim of this study was to investigate the frequency and content of nightmares during the COVID-19 pandemic in Brazil, evaluating its associations with sociodemographic, occupational, and clinical factors. Cross-sectional exploratory study, including 1,057 participants who responded to an online survey about mental violence and nightmares during the pandemic, between May 25 and June 1, 2020. A descriptive analysis of the results was done to obtain frequency tables. McNemar's non-parametric test was used to compare the frequency of nightmares before and after the pandemic, and logistic regression models, to identify factors most strongly associated with the pandemic nightmares. Participants were from 21 Brazilian states, with a mean age of 38  $\pm$  14 years, and 78% women. Half of them (n = 529) reported at least one nightmare episode during the pandemic, and 32.9% (n = 348) described a pandemic content. There was nearly a 3-fold increase in the occurrence of nightmares "once a week or more" during the pandemic, 9% before vs. 25% after. Prior psychiatric care, suicidal ideation, sleep medication, increased pandemic alcohol consumption, perceiving high risk of contamination, being woman, and of younger age were factors associated with having nightmares during the pandemic. Prior psychiatric care, sleep medication, and age remained significant after excluding participants without nightmares and comparing between individuals with and without a pandemic content. We conclude the COVID-19 pandemic has affected people's dreams. The increase in the frequency of nightmares, their pandemic content, and association with previous conditions are a concerning public mental health issue and should be taken into consideration by authorities and policy makers.

Keywords: pandemic (COVID-19), dreams, mental health, health behaviors, healthcare personnel

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#### INTRODUCTION

Nightmares are REM parasomnias (1) defined as repeated episodes of dysphoric and well-remembered dreams, which generally involve fight to survive or for physical integrity (2). Although nightmare content differs between cultures, it generally includes attempts to escape an imminent threat, often replicating menacing situations (2, 3). The year 2020 is being marked by the expansion of the "Coronavirus Disease 2019" (COVID-19) pandemic, a new disease with high potential

for transmissibility and morbidity (4), forcing many countries to implement extreme measures to restrain its dissemination. One of these global strategies is the establishment of the lockdown (5–8), which is generating profound changes on personal and working relations of millions of people—beyond a health crisis, a real economic threat, particularly in Brazil, one of the five largest countries worldwide in both geographical and populational sizes.

We believe our multiculturalism and diversity reflect on our current state of disagreement regarding measures to restrain the pandemic, and perhaps amplify this global context that has already caused suffering and fear to too many. The imminent threat of being contaminated by the unknown virus is real, particularly to those closely exposed to it, as is the case of healthcare professionals; besides the grief of hundreds of families who have lost their beloved ones (9–16). One could name the COVID-19 pandemic as a "collective mental violence," involving great emotional impact and a context of potential "collective trauma" of global extension. No precedent data addresses behaviors or mechanisms involved in the metabolization of negative feelings in such a scale of global collectivity, as well as how they might reflect on people's dreams and nightmares.

Most theories dedicated to explaining the origin of dreams and, therefore, nightmares, argue in favor of episodic and autobiographical memory participation, although this is not a consensus (3, 17–21). Since the beginning of the twentieth century, authors analyze dream content as a response to waking experiences (17, 18). Levin and Nielsen (17), for instance, propose that a dysfunction in affective processes leads to conditioning and to repetition of fear memories, producing nightmares through neural networks associated to limbic (hyperactivated) and prefrontal (hypoactivated) areas (17). This becomes more evident among individuals with post-traumatic stress disorder, such as those experiencing periods of war or torture, whom recurrently report repeated nightmares" (11, 22, 23).

We believe that the experience of a pandemic as COVID-19 may be generating a series of potentially traumatic memories. Reasons are countless, the speed in which real time information travels the globe, their morbid content, the consequences and severity of this new disease without treatment, added to the experience of physical distancing, economic impact, interrupted education, changes in working and familial relations, in ways we obtain food, among others. These memories are in the making and they can modify the occurrence of mental disorders in several ways (21, 22). For many of these disorders, their first manifestation is trouble sleeping, particularly nightmares. This becomes even more important when we analyze current evidence demonstrating an association between bad dreams and an increase in suicide and self-injury (24–28); beyond the development of medical diseases (29, 30).

We hypothesize that social distancing and the perception of risk of acquiring COVID-19 impact on the occurrence of nightmares and how they associate to health-risk behaviors and suicidal ideation during this unprecedented moment in time. In order to provide current data to healthcare organizations and policy makers, considering the need for innovative psychosocial interventions in the near future, and stressing the relevance of

such threats to public mental health, we designed an online survey aimed at identifying changes in the frequency and content of nightmares and their associated factors.

#### **METHODS**

This study was registered on Plataforma Brazil, under the identification number 31799220.4.0000.0104 and approved by the Ethics and Research Committee of Universidade Estadual de Maringá—Paraná—Brazil, approval number 4.045.034, on May 22nd, 2020.

#### Participants and Procedures

Participants were invited to complete an online survey entitled "Mental Violence: the COVID nightmare." Link access to the structured survey, along with an informed consent form, was spread through social media, for 7 days, between May 25th and June 1st, 2020. Initially, the research access link was launched for groups of family members, students, Church members, multidisciplinary health groups, teachers, groups of engineers, artists, parents from nursery schools, and several other groups asked to replicate the link through Facebook and other social media. The survey included questions about nightmares, sociodemographic characteristics, occupational status, healthrisk behaviors, and clinical antecedents. Participation was voluntary and anonymous, via an online Google Form. Individuals could participate and invite others in an active way, by individual or collective call (transmission groups).

#### Study Design and Instruments

This is an exploratory cross-sectional study including a structured survey elaborated by the researchers, focused on determining the occurrence of nightmares and related events before (until December 2019) and during the pandemic (after January 2020 onwards), analyzing associations with risk perception and self-protection measures.

The survey was structured with the following sections: (1) sociodemographic data—age, gender, ethnicity, marital status, state of residence, and religion; (2) occupational status and exposure to the COVID-19—professional category, occupation, exposure and threat related to coronavirus, as well as social isolation and the use of facial mask; (3) personal and clinical antecedents—health-risk behaviors, sleep, and previous medical and psychiatric conditions, including suicidal ideation related to the pandemic; and (4) nightmares assessment—frequency of nightmares before and during the pandemic ("no nightmares," "less than once a week," and "once a week or more"), along with specific content related to the pandemic.

## **Definition of Pandemic and Non-pandemic Nightmares**

We used two questions to define pandemic and non-pandemic nightmares, based on the literature (31). The first question was close ended and included 10 pre-categorized items based on previously described nightmare contents (violence/aggression, venomous animals, screaming, or seeing blood), as well as on pandemic related situations, such as dying, people dying, or

having relatives dying from COVID-19, difficulty breathing, lung failure, and other symptoms. The second question was openended and asked for brief examples of nightmares during the pandemic. The answers were analyzed and grouped according to the presence or absence of elements related to the pandemic context, after a series of team discussions.

Pandemic nightmares included contents such as: "being confined and not being able to see anyone," unexpected and premature deaths, being contaminated or having a family member contaminated, "being chased by infected people," suffocation or respiratory symptoms, "forgetting to use individual protection equipment," facing conflicts with medical decisions and inpatients, having COVID-19 symptoms (such as anosmia, loss of taste), hospitalization because of COVID-19, funerals, financial struggle because of the pandemic, "noise from fans and alarms in the ICU," among others.

Non-pandemic nightmares included: being chased, physical aggression, screaming, family fights, being haunted, extraterrestrials, childhood nightmares, miscarriage, work related conflicts, ghosts, conflicts with family and friends, "being alone and looking for a destiny and not finding it," having a house destroyed, accidents, failing tests or exams, assaults, robberies, getting lost in strange places, among others.

#### **Independent Variables**

Independent variables included health-risk behaviors, clinical antecedents, and COVID-19 related variables. Participants were asked whether they were following social distancing and self-protection measures, for how long, whether they needed to isolate from family members due to risk of contamination, or for interacting with coworkers with a high risk of exposure to other infected individuals. Usual frequency and amount of alcohol consumed before the pandemic, as well as changes in consumption during the pandemic were also assessed, along with average sleep duration in the past month, use of sleep medication, and previous psychiatric care for insomnia, depression, or anxiety. We also asked whether participants were having suicidal ideation (or a desire to die) during the pandemic.

#### **Statistical Analysis**

Descriptive statistics include absolute frequencies and percentages for categorical variables and means with standard deviation for continuous variables. To compare proportions and test association between groups we used the Chi-square test. To compare the proportion of nightmares before and during the pandemic we performed the McNemar's non-parametric test (32), used for comparison of paired samples. We used logistic regression models to evaluate the strength of association between the independent variables and the occurrence of nightmares during the pandemic. Analyses were performed with IBM SPSS Statistics, version 25 (33).

#### **RESULTS**

#### Sample's Characteristics

A total of 1,057 participants from 21 Brazilian states, with a mean age of  $38.1\pm13.7$  years (ranging 18-79) and 78% women,

responded the questionnaire and were included in this study. Most were white (77%), married (45%), from either the South (55%) or Southeast (36%) regions in Brazil, and declared being Catholic (42%). Over 1/3 of the respondents were healthcare professionals (38%). We observed nearly a 3-fold increase in the frequency of nightmares during the pandemic. Whilst 8.9% (n=94) of the participants had nightmares more than once a week until before the pandemic, during the outbreak this number raised to 25.5% (n=270). **Table 1** shows sample characteristics.

**TABLE 1** | Sample's characteristics (N = 1,057).

		N (%)
Gender	Women	829 (78.4)
	Men	226 (21.4)
	Not binary	2 (0.2)
Age	<20	80 (7.6)
	21–29	261 (24.7)
	30–39	278 (26.3)
	40–49	194 (18.4)
	50-59	148 (14.0)
	60>	85 (8.0)
	Not declared	11 (1.0)
Ethnicity	White	817 (77.3)
	Brown	155 (14.7)
	Black	39 (3.7)
	Other	46 (4.4)
Marital Status	Single	406 (38.4)
	Married	477 (45.1)
	Living together	87 (8.2)
	Other	87 (8.2)
Region of Brazil	South	583 (55.2)
Togion of Brazil	Southeast	379 (35.9)
	Midwest	40 (3.8)
	North	16 (1.5)
	Northeast	38 (3.6)
Religion	No religion	259 (24.5)
	Catholic	446 (42.2)
	Evangelical	167 (15.8)
	Kardecism	127 (12)
	Afro-Brazilian traditions	13 (1.2)
	Other	45 (4.3)
Healthcare professional		409 (38.7)
Nightmares before the pandemic	Never or rarely	367 (34.7)
3	Less than once a week	596 (56.4)
	Once a week or more	94 (8.9)
Nightmares during the pandemic	None	528 (50.0)
. ngec canning and panaeonne	Less than once a week	259 (24.5)
	Once a week or more	270 (25.5)
Pandemic nightmares	No report of nightmare	536* (50.7)
. a.aso riigitatiai oo	Pandemic content	348 (32.9)
	Non-pandemic nightmare	173 (16.4)

<sup>\*</sup>Eight participants reported having nightmares during the pandemic but did not describe an example of such nightmares.

In **Table 2**, we show associations between sample characteristics and groups defined by the frequency of nightmares during the pandemic. Women, younger, and single individuals were found to report more nightmares, as

**TABLE 2** Nightmares during the pandemic by sample's characteristics (N = 1,057).

	None	Less than once a week	Once a week or more	Chi-square (p-value)
	N (%)	N (%)	N (%)	
Gender				
Women	380 (45.8)	218 (26.3)	231 (27.9)	26.4 (<0.001)
Men	147 (65)	41 (18.1)	38 (16.8)	
AGE				
<20	30 (37.5)	23 (28.7)	27 (33.8)	104.9 (<0.001)
21–29	86 (32.9)	78 (29.9)	97 (37.2)	
30–39	122 (43.9)	76 (27.3)	80 (28.8)	
40–49	120 (61.9)	33 (17)	41 (21.1)	
50–59	96 (64.9)	35 (23.6)	17 (11.5)	
60>	69 (81.2)	11 (12.9)	5 (5.9)	
MARITAL STATUS				
Single	166 (40.9)	108 (26.6)	132 (32.5)	57.3 (<0.001)
Married	275 (57.7)	113 (23.7)	89 (18.7)	
Living together	27 (31)	30 (34.5)	30 (34.5)	
Other	60 (69)	8 (9.2)	19 (21.8)	
RELIGION				
No religion	100 (38.6)	72 (27.8)	87 (33.6)	35.2 (<0.001)
Catholic	243 (54.5)	113 (25.3)	90 (20.2)	
Evangelical	86 (51.5)	37 (22.2)	44 (26.3)	
Kardecism	76 (59.8)	23 (18.1)	28 (22)	
Afro-Brazilian traditions	2 (15.4)	4 (30.8)	7 (53.8)	
Other	21 (46.7)	10 (22.2)	14 (31.2)	
HEALTHCARE PRO	OFESSIONA	L		
No	324 (50)	151 (23.3)	173 (26.7)	1.8 (0.395)
Yes	204 (49.9)	108 (26.4)	97 (23.7)	
NIGHTMARES BEI	FORE THE F	PANDEMICa		
Never or rarely	308 (83.9)	33 (9.0)	26 (7.1)	< 0.001
Less than once a week	217 (36.4)	216 (36.2)	163 (27.4)	
Once a week or more	3 (3.2)	10 (10.6)	81 (86.2)	
CONTENT OF THE	NIGHTMAI	RES		
No reports of nightmare	516 (96.3)	15 (2.8)	5 (0.9)	<0.001
Non-pandemic content	8 (4.6)	98 (56.6)	67 (38.7)	
Pandemic content	4 (1.1)	146 (42.0)	198 (56.9)	

<sup>\*</sup>The Chi-square statistic is significant at the 0.05 level. <sup>a</sup> Comparison on the frequency of nightmares before and after the pandemic was tested with the McNemar's test.

well as participants without religious affiliations. We observed no differences in the frequency of nightmares by ethnic groups, regions of Brazil, or occupational status. Of all the participants, 32.9% (n=348) reported nightmares with a pandemic content; 42% having these pandemic nightmares less than once a week and 57% once a week or more. Four participants (1%) answered they had no nightmares during the pandemic but did describe a pandemic nightmare in the open-ended question (**Table 1**).

## Health-Risk Behaviors and Clinical Antecedents

Drinking generally over two doses of alcohol once a week or more was associated with more nightmares during the pandemic. Both increasing and decreasing alcohol consumption had an effect in the occurrence of nightmares during the pandemic (**Table 3**). Respondents who slept fewer hours and were taking sleeping pills reported more frequent nightmares during the pandemic, as well as those with a history of psychiatric disturbances. One-third of the participants with more frequent nightmares during the pandemic reported having experienced suicidal thoughts and ideation (**Table 3**).

## Risk Perception and Self-Protection Measures During COVID-19

Table 4 shows associations between the frequency of nightmares during the pandemic and variables related to COVID-19. "Perceiving high risk of contamination" and "isolation from family members" were associated with more frequent nightmares. Positive COVID-19 diagnosis, judging it dangerous, contacting exposed individuals, following isolation measures, and the use of facial masks were not associated. We also checked whether the frequency of pandemic and non-pandemic nightmares would be different between healthcare professionals and individuals with other occupations, and we observed no effects.

In the multiple regression analysis, we applied the Backward stepwise selection method to retain variables and found the following independent risk factors for the occurrence of nightmares during the pandemic, independently of their frequency: being woman, of younger age, having previous psychiatric conditions, use of sleep medication, perceiving a high risk of contracting COVID-19, increased alcohol consumption during the pandemic, and suicidal ideation. The later with the strongest effect, that is, individuals reporting suicidal ideation during the pandemic were almost 3 times more likely to be experiencing nightmares. In a second model, we excluded individuals without nightmares and compared between those reporting or not nightmares with a pandemic content. Previous psychiatric conditions, the use of sleep medication, and younger ages were the variables that remained significant and with independent effects on pandemic nightmares (Table 5).

#### **DISCUSSION**

This is one of the first studies to analyze nightmares in the context of the COVID-19 pandemic. Compared to the frequency of nightmares seen before the pandemic, we observed nearly

**TABLE 3** Nightmares during the pandemic by health-risk behaviors and clinical antecedents (N = 1,057).

	None	Less than once a week	Once a week or more		Chi-square
	N (%)	N (%)	N (%)	N total	(p-value)
SMOKING					
Never smoked	381 (51)	174 (23.3)	192 (25.7)	747	6.9 (0.328)
Passive smoker	32 (39.5)	22 (27.2)	27 (33.3)	81	
Former smoker >6 mo	75 (51.7)	40 (27.6)	30 (20.7)	145	
Current smoker	40 (47.6)	23 (27.4)	21 (25)	84	
ALCOHOL FF	REQUENCY				
Never/rarely	154 (55.6)	54 (19.5)	69 (24.9)	277	12.9 (0.043)
Occasional	253 (50.2)	134 (26.6)	117 (23.2)	504	
1-4 days/week	110 (43)	68 (26.6)	78 (30.5)	256	
5-7 days/week	11 (55)	3 (15)	6 (30)	20	
ALCOHOL DO	OSES				
No consumption	164 (56.9)	56 (19.4)	68 (23.6)	228	30.5 (<0.001)
1-2 doses	229 (53.5)	110 (25.7)	89 (20.8)	428	
3-4 doses	91 (41.4)	59 (26.8)	70 (31.8)	220	
5-7 doses	28 (32.9)	27 (31.8)	30 (35.3)	85	
8 or more	16 (44.4)	7 (19.4)	13 (36.1)	36	
ALCOHOL DU	JRING THE	PANDEMIC			
No change	368 (55.8)	144 (21.9)	147 (22.3)	659	26.5 (<0.001)
Drinking less	76 (40.9)	48 (25.8)	62 (33.3)	186	
Drinking more	84 (39.6)	67 (31.6)	61 (28.8)	212	
REPORTED S	SLEEP DUR	ATION			
Less than 4 h	8 (29.6)	5 (18.5)	14 (51.9)	27	38.5 (<0.001)
4–6 h	123 (42.4)	68 (23.4)	99 (34.1)	290	
6–8 h	323 (56.1)	145 (25.2)	108 (18.8)	576	
More than 8 h	74 (45.1)	41 (25)	49 (29.9)	164	
IN USE OF SI		CATION			
No	457 (53.8)	206 (24.2)	187 (22)	850	34.0 (<0.001)
Yes	71 (34.3)	53 (25.6)	83 (40.1)	207	
		C CONDITION:			
No	319 (64.7)	95 (19.3)	79 (16)	493	83.3 (<0.001)
Yes	209 (37)	164 (29.1)	191 (33.9)	564	
		ING THE PANI			
No	501 (54.6)	226 (24.6)	190 (20.7)	917	93.5 (<0.001)
Yes	27 (19.3)	33 (23.6)	80 (57.1)	140	

Results are based on non-empty rows and columns in each innermost sub-table. \*The Chi-square statistic is significant at the 0.05 level.

a 3-fold increase in the number of participants reporting nightmares "once a week or more" during the pandemic. Over 2/3 of these participants also described nightmares

**TABLE 4** Nightmares during the pandemic by variables related to the COVID-19 pandemic.

	None	Less than once a week	Once a week or more		Chi-squar (p-value)
	N (%)	N (%)	N (%)	N total	
COVID-19 PC	SITIVE				
Yes	10 (62.5)	2 (12.5)	4 (25)	16	1.4 (0.480) <sup>a</sup>
No	518 (49.8)	257 (24.7)	266 (25.6)	1041	
JUDGING TH	E COVID-19	9 DANGER			
Little dangerous	14 (63.6)	2 (9.1)	6 (27.3)	22	4.9 (0.294) <sup>a</sup>
Moderately dangerous	144 (53.1)	61 (22.5)	66 (24.4)	271	
Extremely dangerous	370 (48.4)	196 (25.7)	198 (25.9)	764	
RISK ASSES	SMENT OF	CONTRACTIN	G COVID-19		
None/Low risk	118 (55.1)	46 (21.5)	50 (23.4)	214	16.0 (0.003)*
Moderate risk	283 (52.6)	135 (25.1)	120 (22.3)	538	
High risk	127 (41.6)	78 (25.6)	100 (32.8)	305	
CONTACT W	ITH PEOPL	E WHO MAY B	E INFECTED		
Yes	179 (50.1)	90 (25.2)	88 (24.6)	357	0.2 (0.868)
No	349 (49.9)	169 (24.1)	182 (26)	700	
FULFILLING	SOCIAL ISO	DLATION MEAS	SURES		
Yes	406 (49.9)	203 (25)	204 (25.1)	813	0.5 (0.743)
No	122 (50)	56 (23)	66 (27)	244	
ISOLATION F	ROM FAMI	LY MEMBERS			
Yes	202 (48.6)	92 (22.1)	122 (29.3)	416	5.7 (0.058)
No	326 (50.9)	167 (26.1)	148 (23.1)	641	
USE OF MAS LAST 4 WEEK		IME YOU LEA\	/E THE HOUSE	IN THE	
Yes	503 (50.3)	246 (24.6)	251 (25.1)	1000	0.4 (0.236) <sup>a</sup>
I don't leave home	14 (38.9)	7 (19.4)	15 (41.7)	36	
No	11 (52.4)	6 (28.6)	4 (19)	21	

Results are based on non-empty rows and columns in each innermost sub-table.

with a pandemic content. These findings are supported by previous theoretical conceptualizations reporting dreams and nightmares as adaptative biological responses with an adjustment function (18).

According to epidemiological data,  $\sim$ 6–16% of the general population report having nightmares at least once a week (3, 34, 35). The prevalence of nightmares is generally more frequent among younger individuals, particularly children and adolescents as compared to adults (1, 2, 23, 35). Women are more likely to complaint of nightmares, also individuals with other psychiatric conditions, such as those with post-traumatic stress disorders (2, 22, 23).

<sup>\*</sup>The Chi-square statistic is significant at the 0.05 level.

<sup>&</sup>lt;sup>a</sup> More than 33% of cells in this sub-table have expected cell counts <5. Chi-square results may be invalid.

**TABLE 5** | Independent factors associated with the occurrence of nightmares and pandemic nightmares.

	Model 1 (n Having or not during the p	nightmares	Model 2 (n = 521)  Having or not nightmare with a pandemic content		
	OR value	p-value	OR value	p-value	
Suicidal ideation	2.8 (1.7–4.7)	< 0.001			
Previous psychiatric conditions	2.3 (1.7–3.0)	< 0.001	1.6 (1.0–2.4)	0.019	
Alcohol during the	e pandemic				
No change	_	0.072			
Less consumption	1.3 (0.9–1.9)	0.133			
More consumption	1.4 (1.0–2.1)	0.042			
Perception of risk	of contaminati	on			
Low risk	_	0.019			
Moderate risk	1.0 (0.7-1.5)	0.746			
High risk	1.6 (1.0-2.4)	0.019			
Use of sleep medication	1.9 (1.3–2.8)	< 0.001	1.6 (1.0–2.7)	0.033	
Women	1.9 (1.4-2.8)	< 0.001			
Age	0.9 (0.9-1.0)	< 0.001	0.9 (0.9-1.0)	< 0.001	
Constant	1.109	0.745	4.192	< 0.001	

Logistic regression models using Backward stepwise variable selection method. Variables entered on step 1 of both models were: Previous psychiatric conditions, suicide ideation during the pandemic, sleep duration, sleep medication, occupational status, smoking, frequency of alcohol consumption, change in alcohol consumption during the pandemic, following social distance measures, use of facial mask, positive COVID-19 diagnosis, perceived danger of the COVID-19, perceived risk of contracting COVID-19, contact with exposed individuals, isolation from family members, gender, and age.

Model 1 stopped at the 11th step, whereas model 2 at the 15th step.

Several theoretical studies indicate that not all recent daytime experiences will turn into oniric experiences, but rather, those with emotional content (36, 37). The significant high frequency of nightmares may reflect the anxiogenic context experienced during the unprecedented pandemic, emphasizing the status of "mental violence" or "collective trauma." Nightmares are REM parasomnias; which role seems to be linked to consolidation of memories processes and emotional memories (38).

In this context, with a significant proportion of participants reporting nightmares during the pandemic, and most of them have pandemic content, this becomes particularly relevant given the anxiogenic new condition, in which people tend to have negative interpretations of reality. The exposure to pandemic-related stressors and the emotional content of daily memories could corroborate to explain some aspects of nightmares disorders and REM parasomnia (39, 40). Thus, experiences with intense emotional content, whether positive or negative, would be more easily stored and, consequently, processed during REM sleep, by the activation of cortical regions related to recognition and emotion confrontation, such as amygdala, hippocampus, medial prefrontal cortices and the anterior cingulate gyrus (38, 41).

As previously noted, dysfunctional affective processes may lead to a repeating reprocessing of fear memories (17). Neural networks associated with limbic areas (hyperactivated) and prefrontal (hypoactivated) are related to this repetitive activation of fear memories, which would generate the nightmares, and whose frequency increases when the emotional charge or stress level elevate (17, 35). This would happen in patients with mental disorders such as anxiety, depression and post-traumatic stress disorder (PTSD) (17, 35). Indeed, having previous history of psychiatric disorder increased the risk of nightmares in our study. We have also found that women are more likely to have nightmares than men and that the frequency of nightmares decreases with age. It might be expected, since anxiety, depression and insomnia are also more prevalent among women (42). With regard to age, the prevalence of nightmares is higher among children and younger individuals and tend to lower with aging (1, 2, 23, 35, 43).

We have not found significant difference between the frequency of pandemic and non-pandemic nightmares, when comparing the results of health professionals to that from the general population, although we found a greater chance of nightmares among those who had a perceived increased risk of contamination. Interestingly, when pandemic-related content nightmares were regarded, only age, previous psychiatry condition, and taking sleeping pills.

Another possible explanation for this result, may rely on the fact that even though the health professionals spend more time in contact with the new COVID-19 disease reality, the general population is over-exposed to real-time information of great emotional impact, especially through the media and social networks. Gao et al. (44) made an association between the prevalence of mental health issues and the social media exposure during the pandemic, in a sample of 4,872 participants, demonstrating the high prevalence of mental health issues associated to the "infodemic" during the COVID-19 outbreak.

Another relevant result refers to the significant association between the frequency of nightmares during the pandemic and the 2.6-fold increase in the chance of suicidal ideation. Tae et al. (45) reported, with a sample of 909 adults the correlations between sleeping problems and suicidal ideation, associated or not with depressive disorders, finding out that more than 94% of the participants with suicidal ideation also had sleeping problems. However, another study demonstrated that insomnia and nightmares are associated with an elevated suicide risk as well as suicidal thoughts and behaviors among a sample of young adults (24).

Regression results also showed a dose-response association between alcohol consumption and the presence of nightmares. This is in agreement with previous report that compared a group of 37 patients with alcohol addiction to a group of 35 non-addicted patients, and found that the quality of sleep was lower among the alcohol addicted individuals and the subjective experience of dreams was more negatively toned in this group, improving after 4 weeks of abstinence (46). Similar result was found among sleeping pills users. Drugs acting on GABAergic receptors, as well as with sedative hypnotic effects are likely to induce nightmares in some patients (47).

Potential limitations of this study refer to selection bias. We describe a non-probabilistic sample including mostly women who responded to an online survey about nightmares during the pandemic. It is possible that a larger proportion of individuals suffering from nightmares responded and men are underrepresented. Nevertheless, participants were from 21 out of 26 Brazilian states, half had no nightmare complaint whatsoever, and the prevalence of frequent nightmares before the pandemic-occurring at least once a week and as described in diagnostic manuals—was similar to that described by epidemiological studies (3, 34, 35). Moreover, we were particularly interested in seeing the frequency of pandemic contents among individuals with and without previous nightmare complaints. The other potential limitation is that nightmare frequency was assessed at a single point in time, and therefore relied on participant's long-term memory from the pre-pandemic period. People might be more likely to recall nightmares that happened in the recent past rather than nightmares that happened a while ago. As aforementioned, however, nightmare frequency reported for the pre-pandemic period is similar to general nightmare frequency reported in the literature. Future research could evaluate whether nightmare frequency changes if measured with a dream-log that participants fill in everyday for a period.

In summary, our findings suggest the COVID-19 pandemic is significantly affecting people's lives and dreams, what is evidenced by the significant increase in the frequency of nightmares and in association with suicidal ideation, as well as with changes in health-risk behaviors. High frequency of nightmares whether related or not to pandemic contents, should be inquired by healthcare professionals, as it is associated with significant mental health morbidity.

#### **DATA AVAILABILITY STATEMENT**

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

#### **AUTHOR CONTRIBUTIONS**

FM, MC, LC, DP, and CT wrote the manuscript. FM conducted the analyses supervised by MC. LC conducted the analyses. All authors contributed to the study design, critically reviewed the manuscript, and approved the final manuscript.

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## An Integrated Approach to Improve Maternal Mental Health and Well-Being During the COVID-19 Crisis

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The ongoing COVID-19 pandemic has led to disruption of normal life across the globe, severely affecting the already vulnerable populations such as the pregnant women. Maternal mental health and well-being is a public health priority and the evidence about the impact of COVID-19 on mental health status of pregnant women is gradually emerging. The findings of the recently published studies suggest that increased risk perception about contracting COVID-19, reduced social support, increase in domestic violence, disruption of antenatal care, and economic consequences of COVID-19 mitigation strategies can lead to adverse mental health outcomes in antenatal period. There is a significant increase in antenatal depression and anxiety since the onset of COVID-19 and social determinants of health (e.g., younger age, lower education, lower income) are associated with these poor outcomes. In this paper, we propose an integrated approach to improve the mental health and well-being of pregnant women. Physical activity and/or mind-body interventions like yoga can be practiced as self-care interventions by pregnant women. Despite social distancing being the current norm, efforts should be made to strengthen social support. Evidence-based interventions for perinatal depression should be integrated within the health system and stepped, collaborative care using non-specialist health workers as key human resource be utilized to improve access to mental health services. Use of digital platforms and smartphone enabled delivery of services has huge potential to further improve the access to care. Most importantly, the COVID-19 related policy guidelines should categorically include maternal mental health and well-being as a priority area.

Keywords: pregnancy, maternal mental health, self-care (MeSH), social support (MeSH term), health system, COVID-19 pandemic

#### INTRODUCTION

In just over 6 months, the COVID-19 pandemic has upended lives across the world. Governments in most of the countries have imposed varying levels of "lockdowns" and requested citizens to "stay at home" to contain the spread of the virus and prevent health systems from being overrun. The resultant closure of workplaces, schools, day-care centers, and healthcare services has disrupted

almost every aspect of life-with disastrous consequences especially for the vulnerable sections of the population such as adolescents, elderly, women, people living in poverty, and those with severe mental health conditions (1). Pregnancy also increases vulnerability as women undergo changes in physical and psychological functioning throughout gestation, labor, and delivery. Recent data suggests that pregnant women may be at elevated risk for COVID-19 infection and hypoxic compromise due to changes in the cardiorespiratory and immune function (1), and a previous systematic review found that the pregnant women had significantly higher rates of mood disorders during disasters compared to the general population (2). In low-and-middle income countries (LMIC), antenatal depression is already a major public health problem with a prevalence of 25.3% (95 confidence interval [CI]: 21.4-29.6%) (3). Severe disruption of life due to COVID-19, fear of contracting the disease, and anticipation of negative economic consequences have led to increased symptoms of depression, anxiety, and stress in the general population as well as in the health care providers (4). However, a rapid evidence review and two other editorials did not find any studies on the impact of COVID-19 on maternal mental health and wellbeing (5-7). Evidence in this domain is gradually emerging and in this perspective paper, we provide a high-level overview of the recently published epidemiological studies assessing the impact of COVID-19 on maternal mental health, and propose an integrated approach to improve mental health and well-being of pregnant women during the current crisis. A comprehensive search strategy was designed to identify the evidence; however, the search was limited only to the Pubmed. The details about the search strategy, screening, and selection of published articles are provided in **Box 1**.

## THE INTERSECTION OF COVID-19 AND MATERNAL MENTAL HEALTH

COVID-19 can impact maternal mental health in following ways: First, there is increased risk perception about contracting COVID-19, which can directly increase maternal anxiety. In China, pregnant women living in the epidemic center (Wuhan city) and those experiencing subjective symptoms were far more likely to have anxiety than otherwise healthy pregnant women (8). A study of pregnant women attending tertiary care center in Turkey reports that 80% of the respondents were overwhelmingly distressed about the pandemic and half of them (52%) felt vulnerable due to their pregnancy. The respondents were also preoccupied about getting infected during/following the delivery (35.5%) or that their baby may get the infection after being born (42%) (9). Infection of other family members was perceived as a bigger concern in pregnant women in Israel than being infected themselves (71.7 vs. 59.2%) (10). Half of the pregnant women interviewed during ante-natal care visit in Ireland, expressed worry about their health often or all the time. They had heightened anxiety about the health of their older relatives (83.3%), concerns about their children (66.7%), and their unborn baby (63.4%)(11).

#### BOX 1 | Search strategy and study selection.

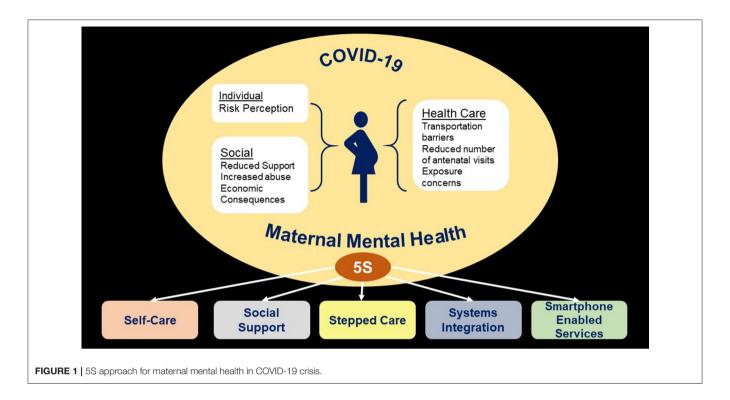
In order to understand the impact of COVID-19 on maternal mental health, we searched PUBMED using the terms, (((pregnancy OR pregnant OR prenat\* OR prenat\* OR prepart\* OR prepart\* OR prepart\* OR antenat\* OR antenat\* OR antenat\* OR perinat\* OR perinat\* OR perinat\* OR peripart\* OR puerper\* OR post-nat\* OR post-part\* OR post-part\* OR postpart\*)) AND (mental\* OR psych\* OR anxiety OR anxious OR depress\* OR mood? OR affect\* OR distress\* OR stress or trauma\* OR posttrauma\* OR post-trauma\* OR adjustment disorder\* OR phobia\* OR phobic OR obsessive compulsive OR wellbeing OR well-being)) AND (coronavir\* OR coronovirus\* OR "corona virus" OR "virus corona" OR "corono virus" OR "virus corono" OR hcov\* OR "covid-19" OR covid19\* OR "covid 19" OR "2019-nCoV" OR cv19\* OR "cv-19" OR "or 19" OR "n-cov" OR ncov\* OR "sars-cov-2" OR (wuhan AND (virus OR viruses OR viral)) OR "sars-cov" OR "sars-coronavirus" OR "severe acute respiratory syndrome)

The search was carried out from 15 July to 23 July (the last date of our search) and all the articles in English language were included. Our search identified a total of 1010 citations which were imported in Mendeley. One author (PS) screened the titles and abstracts using Rayyan software. Full text of 26 articles was screened and 11 articles were found to be relevant. Forward and backward searches of included studies were carried out and two articles were additionally included.

Second, COVID-19 mitigation strategies have restricted movement and transportation, socialization and engagement in normal routines leading to isolation and reduced social **support.** There are a range of traditional practices associated with pregnancy and birth in various cultures across the world such as Seemantham and Garbhasanskaras in India (12), Tsao-Yueh-Tzu ("doing the month") in China (13), Sam chil il in Korea, la cuarenta in Mexico, and so on (14). Pandemic mitigation strategies have led to disruption of several of these activities which can potentially impact the mental health of pregnant women. In Asian countries, women often return to their parent's home for the delivery and remain there for several months after the delivery for nurturing care of the baby. In Japan this practice is called Satogaeri and the restrictions by the Japanese government on the same may lead to adverse maternal mental health outcomes (15). Another Japanese study also documents that concerns about social support were significantly associated with perceived stress in pregnant women (16). Lack of support in child-care was expressed as a major concern by pregnant women from other parts of the world as well (11, 17).

Third, staying at home increases the risk of **intimate partner violence** (IPV) for women who are in abusive relationships (18). Globally, 30% of women experience physical or sexual violence by an intimate partner in their lifetime (19). Such violence typically increases in frequency and severity during pregnancy (20) and humanitarian crises and natural disasters (18). Recent reports indicate that physical distancing measures may limit the ability of victims of violence to distance themselves from abusers or access external support (21). The evidence suggests that ongoing IPV has a substantial effect on a woman's physical and mental health, especially during the antenatal period (22).

Fourth, serious disruption in the **provision of antenatal care** can further increase the treatment gap for maternal mental



disorders. The health systems, especially in the LMICs are extremely stretched due to the pandemic. The availability of sexual and reproductive health services in the Asia Pacific region will decrease by about one fifth in the best scenario, and by half in the worst scenario according to the World Economic Forum (23). The reasons are several. Pregnant women have been reluctant to visit the health facilities during the pandemic (8) due to concerns related to use of public transportation and exposure to COVID-19 during the check-up visit (10). On the other hand, health care providers have been minimizing non-essential obstetric visits, excluding birth partners during labor and birth, separating mother and baby in the immediate postnatal period and restricting breastfeeding ultimately affecting the overall quality of care (21, 24). Mental health is generally accorded low priority in LMIC health systems and with the current crisis the situation will worsen further.

Fifth, the medium- and long-term **economic consequences** of COVID-19 and the financial uncertainties will escalate the psychological burden and worsen the mental well-being of pregnant women and new mothers. This may be particularly harmful for women in low socio-economic class as they constitute high risk and vulnerable group for antenatal depression. In a cross-sectional study from Japan, pregnant women expressed concerns about future expenditure related to delivering the baby and the nursing care. These concerns about future household finances were associated with increased maternal stress (16). Approximately two-thirds of the pregnant women respondents in the US survey reported stress about losing a job or loss of household income (63.7%) (17), while in Israel the proportion of pregnant women feeling anxious about the possible economic damage of the pandemic was much less (38.1%) (10).

Global recession because of the pandemic will likely lead to job loss, reduced income, and most importantly disruption of food supply chains leading to Household Food Insecurity (HFI) (25). Research evidence suggests that food insecurity is negatively associated with the mental health of mothers and has negative impact on early child development outcomes (26).

## EFFECT OF COVID-19 ON MATERNAL MENTAL HEALTH

Several studies from different parts of the world published in last 3 months have now assessed the impact of COVID-19 situation on mental health outcomes in pregnant women.

## Mental Health Status Pre-COVID-19 and During COVID-19

Two studies, one from China (27) and other from Canada (28) compared mental health outcomes in pregnant women recruited before and after the onset of COVID-19. The Chinese study recruited a total of 4,124 pregnant women from 10 different provinces to assess the impact of COVID-19 on the prevalence of depression and anxiety and the risk factors associated with these outcomes (27). Pregnant women assessed after the declaration had higher prevalence of depressive symptoms (29.6 vs. 26.0%), and this increase of 3.4% was statistically significant (p=0.2). They were more likely to have thoughts of self-harm. A linear positive correlation was found between the prevalence of depression and the number of newly confirmed cases of COVID-19, suspected infections, and deaths per day (27). Similar findings were reported from Canada. Cohort of pregnant women

recruited after the onset of COVID-19 were twice likely to have clinically significant symptoms of depression and anxiety than those recruited prior to COVID-19 (10.9 vs. 6.0%) (28). They also had higher levels of symptoms of post-traumatic disorder, dissociative symptoms, negative affectivity, and less positive affectivity (28).

Increase in psychological distress during COVID-19 is also supported by other cross-sectional studies. The prevalence of selfidentified depression and anxiety more than doubled in a large sample of Canadian pregnant women who completed an online survey. Moderate to high anxiety was identified in 29% of women before the pandemic compared to 72% of women after the pandemic started while 15% of the respondents had depression pre-pandemic compared to 40.7% during the pandemic (29). An assessment of Italian pregnant women using State-Trait Anxiety Inventory (STAI) found that there was doubling of state anxiety scores compared to trait anxiety scores (30). An online survey of 5,866 women in Belgium (2,421 pregnant women) found that almost half of the women experienced depressive or anxious symptoms during the lockdown period, and the prevalence of self-reported major depressive symptoms was 25.3% and 14% met the criteria for high anxiety. This was higher compared to estimates obtained in Belgium prior to the pandemic (31). Psychological impact of COVID-19 was severe in more than half of the pregnant women in Italy while a third of the pregnant women (35.4%) were screened positive for depression in Turkey (32, 33).

## Risk Factors Associated With Mental Health Outcomes

Cross-sectional survey of 2,740 pregnant women from 47 states in the United States found that younger age, advanced pregnancy (third trimester), previous history or recent diagnosis of depression/anxiety, and being an essential worker (or family member an essential worker) were associated with increase in scores on Pregnancy Related Anxiety Scale (PRAS). Pregnant women residing in areas with high number of COVID-19 infections, those experiencing stress about availability of food and conflict at home also reported higher anxiety scores (17). Similar factors such as younger age, lower education, lower household income, and history of a psychiatric disorder were associated with psychological distress in the Canadian survey of pregnant women (28). The evidence from China about the association of income and mental health outcomes is equivocal. Liu et al., found that pregnant women from middle-level income families were less likely to report anxiety than those from low or highincome families (8). On the other hand, according to Wu et al., pregnant women from the middle-income category, and working full time were more likely to experience depressive symptoms (27). In the US, women in the third trimester had higher anxiety scores (17) while in Italy, one study found that women in the first trimester of pregnancy were more affected (32), but another study from Italy found no association with gestational age (30). Residence was another important factor associated with mental health outcomes. Pregnant women in Wuhan, the epicenter of this global pandemic, had twice the odds of developing anxiety (OR: 1.83, 95% CI 1.38–2.41) compared to the pregnant women in Chongqing (less affected city in China) (8).

## 5S APPROACH TO IMPROVE MATERNAL MENTAL HEALTH AND WELL-BEING

Till now, the papers published on the topic of maternal mental health and COVID-19 are either cross-sectional epidemiological studies or editorials/commentaries. We did not find any publication which provides an approach to improve maternal mental health and well-being. We try to address this gap through the "5S" approach described below. This approach is based on our previous work related to improving mental health services, included in the mental health volume of Disease Control Priorities-3 (34). We now modify the health care platforms-based approach described earlier to address the issue of maternal mental health in the current pandemic. The approach described below is also supported by the findings in the recently published papers including a qualitative study which assessed the factors related to resilience in pregnant women (35).

The 5S approach comprises of Self-Care, Social Support, Stepped Care, Systems Integration, and Smartphone enabled services (**Figure 1**).

#### **Self-Care and Mind-Body Interventions**

In order to achieve the goal of Universal Health Coverage, Self-Care is becoming increasingly important with half of the world's population (3.6 billion) having little or no access to needed health services and the World Health Organization (WHO) estimating a shortage of nearly 13 million mental healthcare workers by 2035 (36). There is growing support for self-care management and informal community mental health services as "base-of-the-pyramid" interventions' (37, 38).

During the current COVID-19 crisis, home-based physical activity, mind-body interventions such as yoga, mindfulness, and relaxation exercises can be practiced by pregnant women as Self-Care to improve their mental health and well-being. They are easy to learn and use in self-isolation and lock-down contexts (6). Davenport et al., found that pregnant (and post-partum) women engaging in at least 150 min of moderate intensity physical activity per week during the pandemic had significantly lower scores for both anxiety (large effect) and depression (small effect) than those who did not (29). Physical activity was also independently associated with depression in a study by Wu et al. (27), as a result they recommend programs to support exercise/physical activity across the perinatal period.

Recently published meta-analysis found that yoga compared with treatment as usual/waitlist control had positive impact on improving depression outcomes with a standardized mean difference of -0.41 (95% CI -0.65 to -0.17) (39). Thus, physical activity and yoga can be potentially used as Self-Care interventions by pregnant women. In the current situation, closure of indoor recreation centers, yoga studios, gymnasiums, and outdoor parks/greenspace are critical barriers to practice. Activities such as gardening, going for walks while maintaining physical distance, household chores, home-based practice of

yoga, and online exercise classes are some feasible alternatives. They can be promoted to increase physical activity in pregnant women (29).

#### **Social Support**

During the current times when "social distancing" has become the new normal, the importance of social support has increased. Social support was found to play an important role in reducing antenatal anxiety in a cross-sectional study of 308 Chinese pregnant women. Social support reduced antenatal anxiety directly as well as indirectly by reducing the risk perception (40). Supportive networks are of central importance to maternal mental health and can still be engaged with virtually during the COVID-19 pandemic. Health care providers can actively mobilize the social support system for pregnant women by encouraging them to maintain contact with loved ones and referring them to support groups and other social services coordinated by the Non-Governmental Organizations. Through health education programs they can reduce the risk perception level of pregnant women in relation COVID-19. In a study from a rural low-resource setting in India, we found that pregnant women more frequently visited by community health workers at home and more frequently accompanied by them to antenatal care visits were less likely to report anxiety during pregnancy (41). In low resource settings with overburdened public health system, Non-Governmental Organizations can play an important role in providing support to pregnant women through integrated community-based activities focusing on reducing household food insecurity and improving social support to improve maternal mental health.

#### **Stepped Collaborative Care**

Stepped care approach involves delivery of low-intensity, low-cost interventions to patients as a first step and only if necessary, they move to higher-intensity treatment. Stepped care is usually combined with collaborative care which brings together different care providers to improve quality of care, satisfaction of patients and the system efficiency (42). Collaborative care has been used successfully for the management of common mental disorders such as depression and various other co-morbid conditions across a range of settings have been successfully managed by the collaborative care approach (43).

The bedrock of stepped collaborative care is delivery of low intensity psychosocial interventions by the non-specialist health workers. A number of such interventions have been developed and evaluated for treatment of perinatal depression in LMICs (44). Although none of these interventions have been developed for mental health crisis during pandemic, they can be adapted for a particular context and setting. The Thinking Health Program (45) is one such intervention and has been successfully evaluated in Pakistan (46) and India (47). The intervention is delivered by the community health workers or peers in the community and pregnant women not showing improvement are referred to primary care physicians and/or specialists for further management. The challenges in delivering interventions by the non-specialist health workers include lack of financial resources, infrastructure for training,

providing continuing clinical supervision to non-specialist health workers, difficulty in retaining these workers in the absence of compensation/incentives, high workloads, logistic barriers related to scheduling follow-up appointments and transportation costs (48). These challenges can be addressed by health systems strengthening and using an implementation research approach as described below.

#### **Systems Integration**

Interventions proven to be effective in a controlled setting of a randomized trial, often fail to deliver outcomes in a routine practice (49). This may not be due to any problem in the intervention itself, but rather the unpredictability of the system around it (50). In an unmapped and misunderstood health system, even a simple intervention fails. The evidence-based interventions described above should be adapted for the specific culture and the health system context before they are implemented (51). In addition to the training and clinical supervision of the health care providers, facilitation by the support team (52) using a range of implementation strategies (53) can be helpful in mitigating the challenges associated with the delivery of mental health services.

One potential way to integrate maternal mental health services in the existing health systems is by providing psychological support to midwives and other health care providers working on the frontline who are likely to suffer from moral injury (54), burnout, and other mental health problems (55) due to major changes in patient management. Measures to improve mental health of frontline workers and health care providers may lead to positive attitudes toward mental disorders among the staff members and establish an enabling environment to integrate mental health services in the maternal and child health care system (24).

#### Smartphone Enabled Services

The current pandemic provides us an opportunity to revolutionize the use of smartphone to deliver digital mental health. It has the potential to scale up the delivery of mental health services to patients across a wide range of platforms, from tele-mental health to smartphone-based interventions such as apps and text messaging (56). Tele-health through videoconferencing is as effective as in-person service provision and researchers in China successfully provided online psychological counseling and self-help in medical institutions and universities (56). However, telehealth and digital services should not replace face-to-face treatment for patients in need, particularly those requiring intensive mental health treatment and support when "in-person" contact is once again safe. All pregnant women in low resource settings may not have access to digital platforms, especially those in the lower quintiles of socioeconomic strata. The inequitable access to care will be further widened if the face-to-face services are extensively shifted to digital platforms and due to this "digital divide," women with social vulnerabilities may suffer the most. Another critical aspect is to ensure the safety of women who are already experiencing domestic violence. Use of mobile phones may endanger their health and

safety, if the abuser finds out that they are looking for help or reporting abuse.

## IMPLICATIONS FOR RESEARCH, PRACTICE, AND POLICY

In the general population, social determinants of health such as female gender, low education, lower household income, and low level of social capital are associated with the depression and anxiety due to COVID-19 pandemic (4). The current evidence however, is unable to inform us of the risk factors in pregnant women for adverse mental health outcomes. As a result, it is critical to collect data on social determinants of health to effectively address COVID-19 related health inequities. The other important research gap is related to lack of data from the LMICs. Except for a few, most of the studies are from high income countries. We also need to understand the impact of poor maternal mental health due to COVID-19 on the birth outcomes, neonatal care including exclusive breastfeeding and duration of breastfeeding, and immunization rates. If the pandemic continues for long it can adversely affect early childhood development. Interventions which have proven to be effective in improving maternal mental health need to

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adapted for the current situation and their effectiveness in the "new normal" needs to be assessed. Efforts should also be made to integrate evidence-based mental health interventions in routine maternal health care. Finally, the policy documents and guidelines issued by the health ministries and other agencies should pay adequate attention to improve physical as well as mental health and well-being of pregnant and postnatal women.

#### **DATA AVAILABILITY STATEMENT**

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author.

#### **AUTHOR CONTRIBUTIONS**

RS: conceptualization, methodology, formal analysis, data curation, and writing-original draft. PM: conceptualization, writing-review, and editing. PS: methodology, formal analysis, data curation, writing-review, and editing. KK: writing-review and editing. All authors read and approved the final draft of the paper. All authors contributed to the article and approved the submitted version.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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# An Intervention to Increase Situational Awareness and the Culture of Mutual Care (Foco) and Its Effects During COVID-19 Pandemic: A Randomized Controlled Trial and Qualitative Analysis

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Kozasa EH, Lacerda SS, Polissici MA, Coelho RdS, Farias GdS, Chaves P and Leão ER (2020) An Intervention to Increase Situational Awareness and the Culture of Mutual Care (Foco) and Its Effects During COVID-19 Pandemic: A Randomized Controlled Trial and Qualitative Analysis. Front. Psychiatry 11:570786. doi: 10.3389/fpsyt.2020.570786 Situational awareness is especially important to decision-making in health care. Comprehending the situation is crucial for anticipating any change in the environment and delivering optimal care. The objective of this study was to evaluate the effects of a training to increase situational awareness and mutual care designed for health care workers (FoCo) in a randomized controlled trial with additional qualitative analysis. We also investigated the perception of the training for the COVID-19 pandemic moment, in May 2020, almost 6 months after we finished the data collection at the Emergency Care Unit, which became a COVID-19 treatment reference for the care of a population depending on the public health system, in Sao Paulo, Brazil. We conclude that FoCo training can be an important instrument for health care professionals both in times of pandemic and "normal times," to increase situational awareness, the culture of mutual care and decrease the possibility of occupational injuries and illnesses.

Keywords: situational awareness, mental health, health care workers (HCW), safety, care, mindfulness

#### INTRODUCTION

Situational awareness (SA) "describes the ability of an individual to maintain an adequate internal representation of the status of the environment in complex and dynamic domains where time constants are short and conditions may change within seconds and minutes" (1). It was initially studied in the context of aviation as a crucial factor for decision making. The failures in SA were classified in three levels: (I) -failure to correctly perceive the information, (II)- failure to comprehend the situation-, or (III) failure to project the situation into the future. In Level I, relevant data is not available; difficult to detect or discriminate; information is misperceived, or a memory problem happens. Level II involves mainly the use of an incorrect mental model, lack of or incomplete mental model, overreliance on default values. Level III involves, for example, an over projection of current trends (2). SA is especially important to decision-making in health care. Comprehending the situation to provide a mental model is crucial for anticipating any change in the environment and delivering optimal care (3).

It is known that stress is associated with health problems such as mental and cardiovascular disorders, also being a cause of absenteeism and reduced productivity in companies (4, 5). An increase in the risk of injuries and illnesses at work has been associated with fatigue, stress, haste, distraction, emergency situations, excessive noise, complex procedures and anger, among other factors (6). A large part of these factors decreases attention from work in progress and may affect SA. This situation can be improved by training workers' attention and awareness during daily activities, since it would encourage a return to focus on the task at hand and the possible risks associated with it. Participants in a mindfulness training group significantly improved the aspect of attention known as orienting when compared to participants in a control group (7). In a review of brain regions and mindfulness training, the authors proposed the involvement of the anterior cingulate and striatum (attention control), prefrontal and limbic regions and striatum (emotional regulation), insula, medial prefrontal cortex and posterior cingulate cortex and precuneus (self-awareness) (8). In other words, mindfulness training presents repercussions not only in cognitive, but also in emotional control, and can be one of the factors which improves SA.

In the health care area, studies conducted with nursing teams suggest that mindfulness can be an effective and inexpensive way to reduce symptoms of anxiety, depression, psychological distress and burnout, improve well-being, increase quality of life and a provide a higher level of satisfaction with life (9–11).

SA is important for the safety of patient and health care team with improved clinical outcomes. The environment is complex and dynamic especially when high technology is involved, and complex human interactions change from moment to moment. Human factors are core in SA, therefore any team member should challenge another without fear. Mutual care demands that the team fell free to speak up if they notice anything which may compromise the quality of care or safety of team members (3).

On 25th May 2020, as a result of the COVID-19 pandemic, there were 5,370,375 confirmed cases in 216 countries and 344,454 confirmed deaths. Consequently, health care professionals are facing the most challenging situation in this century (12). In a meta-analysis about the mental health of health care workers (HCW), anxiety presented a prevalence of 23.2%, insomnia 38.9% and depression 22.8%. Female HCW and nurses showed higher rates of affective symptoms compared to male and medical staff. Training SA abilities became vital to ensure the safety and quality of care of HCW.

In 2019, before any sign of COVID-19 pandemic, an intervention to increase SA and mutual care (Focus con Consciousness—FoCo) was developed and tested in two units, an Emergency Care Unit and a Residential Facility for the Elderly in Sao Paulo, Brazil. As far as we know, after a search in PubMed, there were no other studies with similar interventions for health care professionals evaluated before and during an epidemic or pandemic. We hypothesized that FoCo would increase mindfulness, self-compassion, positive affect, sleep quality, and reduce stress perception, negative affect, and symptoms of mental diseases.

The objective of this study was to evaluate the effects of a training to increase situational awareness and mutual care designed for HCW in their working hours. We also investigated the perception of the FoCo training for the COVID-19 pandemic moment, in May 2020, almost 6 months after we finished the data collection at the Emergency Care Unit, which became a COVID-19 treatment reference for the care of a population depending on the public health system, in Sao Paulo, Brazil.

#### **MATERIALS AND METHODS**

#### **Participants**

Health care professionals (nurses, nursing technicians, physical therapists and caregivers of the elderly) of both genders, ages from 18 to 60 years old, working in two units, 41 from an Emergency Care Unit (ECU) and 29 from a Residential Facility for the Elderly (RE), participated in the study. All 74 professionals from the ECU and RE working during daytime where invited to participate in the study (**Figure 1**).

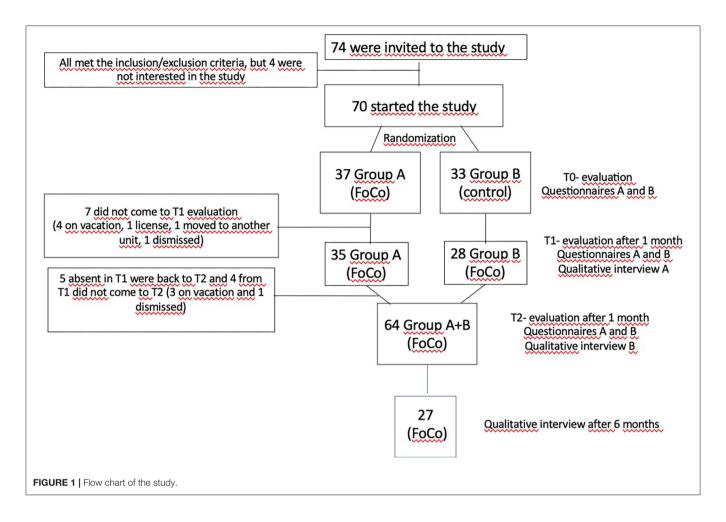
Inclusion criteria: being available to participate in the training and carry out evaluations before and after it.

Exclusion criteria: being away or on vacation in the research project period, or under psychiatric treatment.

This study is registered in clinicaltrials.gov NCT04362397 and has the Ethical Committee approval number 14788419.1.0000.0071.

#### Questionnaire and scales

- a) Socio-demographic and clinical data: data that characterize the participants in the socioeconomic, educational, mental and physical health status.
- b) Mindful Awareness Attention Scale (MAAS): Using scales from 1 to 6, the individual classifies how he/she experiences everyday situations, answering 15 questions about their level of attention or awareness (13).
- c) Self-Compassion Scale (SCS). This is a 26-item scale that measures how someone typically acts toward themselves in difficult times. The subject has to choose from 1 to 6 points on a Likert scale (14).
- d) Positive and Negative Affect Scale (PANAS): scale composed of a list of 20 affects (10 positive and 10 negative) in which the participants respond on five-point Likert scales (15).
- e) Self-Report Questionnaire (SQR-20): An inventory for the detection of psychiatric symptoms with 20 questions about mental health (16).
- f) Perceived stress scale (PSS) This scale measures the degree to which individuals perceive situations as stressful. The items were designed to assess how unpredictable, uncontrollable, and overburdened the people evaluated consider their lives. PSS is a general scale and can be used in different age groups, as it does not contain specific contextual issues. It is composed of 10 items related to sensations (17).
- g) Pittsburgh Sleep Quality Index (PSQI): this scale with 19 questions assesses the sleep quality of the interviewee in the last 30 days, through objective questions (18).



#### **Procedure**

In T0, 74 participants were invited to the study and 70 agree to participate. The professionals were randomized in groups A and B in the second semester of 2019. From T0 to T1, 7 participants did not come to T1 evaluation (four on vacation, one license, one moved to another unit, one dismissed); five participants absent in T1 were back to T2 and four from T1 did not come to T2 (three on vacation and one dismissed) (more details in **Figure 1**–flow chart).

The researcher responsible for the statistical analysis randomized the participants inside each professional category (i.e., nurses, nursing technicians, physical therapists and caregivers of the elderly) generating a list of random numbers in excel and were blind to the intervention and control groups. Group A received training in the FoCo program and group B comprised a waiting list group. After a month, group B received the training and group A was encouraged to continue the intervention. Participants were assessed before intervention and 1 month thereafter therefore, it was not possible to blind participants to the groups. A follow-up was scheduled during the COVID-19 pandemic to evaluate its effects.

During all the study the safety department of the hospital were monitoring the participants to investigate possible harms or adverse effects.

#### FoCo Intervention

Initially the leaders of the health care departments attended a 1-h training and started to practice the intervention. The health care professionals, under the guidance of their leaders, were invited to participate in the study. They were categorized according to their profession and randomized to group A or B within their category. After signing the informed consent and filling the questionnaires, group A received the training, which lasted only 10–15 min.

The content of the training is based on the three pillars of FoCo:

- Becoming Aware (BA): everyday, before starting the routine, the participants in small groups closed their eyes and payed attention to their breathing; performed a relaxation exercise; remembered the main tasks of the day, that is, to be gentle with themselves and others; to speak clearly to the colleagues and patients, and to cultivate the inner and outer well-being. Additionally, they could practice Becoming Aware at any time of the day, including at home with their families.
- License to Care (LC): if the participant noticed that a colleague had forgotten to put on any equipment of personal protection, or perform an important procedure, he or she was to advise immediately; if the participant met someone during the

TABLE 1 | Comparison between groups at baseline.

	Group A (n = 37)	Group B (n = 33)	Sig.
Age Mean (sd)	33.30 (8.08)	35.94 (9.19)	0.205 <sup>t</sup>
Gender n (%)			
Male	9 (24.32%)	4 (12.12%)	0.190°
Female	28 (75.68%)	29 (87.88%)	
Years of Schooling n (%) <8	1 (2.70%)	1 (3.03%)	0.739 <sup>c</sup>
9–11	14 (37.84%)	10 (30.30%)	
12-16	11 (29.73%)	12 (36.36%)	
17 or more	11 (29.73%)	10 (30.30%)	
Ethnicity n (%)			
Caucasian	13 (35.14%)	10 (30.30%)	0.123 <sup>c</sup>
African-Brazilian	8 (21.62%)	2 (6.06%)	
Brown	15 (40.54%)	21 (63.34%)	
Asian	1 (2.70%)	0 (0%)	
Marital Status n (%)			
Single	11 (29.73%)	14 (42.42%)	0.098 <sup>c</sup>
Married	16 (43.24%)	9 (27.27%)	
Lives together	9 (24.32%)	4 (12.12%)	
Divorced	1 (2.70%)	4 (12.12%)	
Widowed	0 (0%)	2 (6.06%)	
Religion n (%)			
Atheist	1 (2.70%)	0 (0%)	0.558 <sup>c</sup>
Without religion	4 (10.81%)	7 (21.21%)	
Catholic	15 (40.54%)	11 (33.33%)	
Protestant	2 (5.40%)	0 (0%)	
Evangelic	12 (32.43%)	12 (36.36%)	
Spiritualist	1 (2.70%)	2 (6.06%)	
Other	2 (5.40%)	1 (3.03%)	
Monthly income (minimum	n wages) n (%)		
<1	1 (2.70%)	3 (9.09%)	0.426 <sup>c</sup>
1–3	14 (37.84%)	10 (30.30%)	
3–5	12 (32.43%)	10 (30.30%)	
5–8	10 (27.03%)	8 (24.24%)	
8 or more	0 (0%)	2 (6.06%)	
SRQ	3.41 (3.05)	2.85 (2.81)	0.431 <sup>t</sup>
SCS	88.65 (17.44)	93.18 (11.56)	0.210 <sup>t</sup>
MAAS	70.97 (9.73)	72.39 (10.08)	0.551 <sup>t</sup>
PSS	15.97 (6.42)	16.68 (5.77)	0.638 <sup>t</sup>
PANASP	33.32 (6.03)	34.97 (5.88)	0.253 <sup>t</sup>
PANASN	15.24 (3.96)	15.36 (4.68)	0.908 <sup>t</sup>
PSQI	6.16 (3.40)	6.18 (3.62)	0.981 <sup>t</sup>

<sup>t</sup>Student t test; <sup>c</sup>Chi-squared test. SRQ, Self-Report Questionnaire; SCS, Self-Compassion Scale; MAAS, Mindful Attention Awareness Scale; PSS, Perceived Stress Scale; PANAS-P, Positive and Negative Affect Schedule—Positive Affects; PANAS-N, Positive and Negative Affect Schedule—Negative Affects; PSQI,Pittsburgh Sleep Quality Index.

routine who did not look well, whether a patient or a colleague, he or she was expected to ask if the person needed any help.

- Observation and Behavioral Approach (OBA): an observer who is trained in OBA would approach a professional and tell him or her if they agreed to be observed during their

routine tasks. If they agreed, the observer would stay there for a while and after that would give constructive feedback about their behavior, especially focused in safety. This approach was already implemented in the institution before the entire FoCo intervention.

#### Statistical Analysis

The data collected were analyzed using the JASP program. Categorical data were expressed as percentage and the frequency distributions between groups were analyzed using Chi-square tests. For numerical data, analyses were carried out regarding the distribution of data, whereas for data with parametric distribution, the t-test was used, and for those with non-parametric distribution, the Wilcoxon test. Subsequently, Analysis of Variance for repeated measures were used to evaluate the effects of the intervention over time between groups. Pearson correlation and Linear Regression analyses were also performed.

#### **Qualitative Analysis**

Thirteen participants of different professional categories (nurses, nursing technicians, physical therapists, and caregivers of the elderly) from the ECU and RE, representative of the sample recruited to the study, with a good narrative, were invited for interviews. Participants of both groups, A and B, were included in these interviews 1 month after receiving the FoCo training. For the 1 month interview, at least one representative of each professional category was selected, those who had a good narrative and communication skills to enrich the qualitative assessment. The interviews ended when finding theoretical data saturation by through the identification of the absence of new elements in each thematic group.

The interviews were recorded, transcribed and submitted to content analysis as described by Bardin (19). The most emblematic speeches of each category were presented in the results. The full content analysis report is presented as **Supplementary Materials 1, 2**.

#### **Guiding Questions**

- What is your perception of the training in Becoming Aware?
- What is your perception of the License to Care? How do you feel about undergoing Behavioral Observation and Approach training?
- How do you perceive your attention and awareness regarding your work activities in the last month?

For the 6 months interviews, during the COVID-19 pandemics all the 27 professionals who were at the Emergency Care Unit on the day of the interviewer's visit participated in the evaluation. We would like to have included the questionnaires and scales in this evaluation, however, due to the pandemic, the ICU professionals had a short time to answer questions and were dressed with all personal protective equipment's, therefore the interviewer were allowed only to record the interviews.

Questions asked to the Emergency Care Unit health care professionals during COVID-19 (almost 6 months after we finished the FoCo study in 2019):

TABLE 2 | Comparison between baseline and 1 month.

	Group A ( $n = 35$ )		Group B	Group B ( $n = 28$ )		Group effect	Time*Group effect	
	Baseline 1 month		Baseline	1 month				
	Mean (s.d.)	(s.d.) Mean (s.d.) Mean (s.d.) Me		Mean (s.d.)				
SRQ	3.31 (3.11)	2.46 (2.78)	3.04 (2.99)	2.61 (3.41)	0.031*	0.929	0.466	
SCS	88.60 (15.61)	95.46 (16.43)	93.89 (11.01)	96.79 (13.65)	0.007**	0.313	0.257	
MAAS	71.09 (9.99)	72.03 (11.09)	72.18 (10.35)	71.71 (10.95)	0.803	0.877	0.464	
PSS	16.09 (6.48)	13.80 (5.87)	16.68 (5.61)	14.93 (5.65)	0.008**	0.515	0.718	
PANAS-P	33.60 (5.99)	34.23 (6.81)	34.82 (6.21)	35.22 (6.68)	0.438	0.467	0.868	
PANAS-N	15.26 (4.01)	13.69 (4.09)	15.30 (3.94)	15.48 (6.33)	0.260	0.369	0.155	
PSQI	6.03 (3.43)	5.71 (3.15)	6.29 (3.67)	6.25 (3.49)	0.584	0.625	0.663	

\*p < 0.05; \*\*p < 0.01. SRQ, Self-Report Questionnaire; SCS, Self-Compassion Scale; MAAS, Mindful Attention Awareness Scale; PSS, Perceived Stress Scale; PANAS-P, Positive and Negative Affect Schedule—Positive Affects; PANAS-N, Positive and Negative Affect Schedule—Negative Affects; PSQI, Pittsburgh Sleep Quality Index.

- What is your perception of FoCo training, in which you participated, regarding this moment of COVID-19?
- What training did you use during the pandemic? And in what situations?

#### **RESULTS**

There were no differences between ECU and RE in the questionnaires at baseline them, therefore we decided to perform the statistical analysis grouping the units. Groups A and B there showed no differences in gender, age, years of education, socioeconomic status and mental health, neither regarding psychiatric symptoms, self-compassion, mindfulness, perceived stress, positive and negative affect and sleep quality at baseline (Table 1). The safety department of the hospital which was monitoring the participants during all months of the study did not detect any harm or adverse effect due to the FoCo intervention.

In the comparison of both groups before and after 1 month of intervention in group A, both groups improved concerning psychiatric symptoms, self-compassion, and perceived stress (**Table 2**). After 1-month evaluation, group B also received the intervention. Since both groups improved from baseline to 1 month similarly, we decided to cluster A and B in one group in the comparison of the training from baseline to 2 months, when we found improvements in perceived stress and quality of sleep (**Table 3**).

As PSS showed significant differences from baseline to 1 month and 2 months, we decided to explore a correlation analysis. PSS is correlated with all variables at baseline (p < 0.05), except PANASP. Therefore, to evaluate the effect of MAAS, SCS, SRQ, PANAS-N, and PSQI on PSS, multiple linear regression models were built using the stepwise method. The linear regression model was significant for the variables MAAS, SRQ and PANAS-N (p < 0.001), with the SRQ (p = 0.676) and PANAS-N (p = 0.560), p = 0.007) proved to be positive predictors for PSS, while MAAS (p = 0.124), was a negative predictor for PSS (Table 4).

TABLE 3 | Comparison between baseline and 2 months.

	All participa	Time effect	
	Baseline	2 months	
	Mean (s.d.)	Mean (s.d.)	
SRQ	2.83 (2.75)	2.43 (3.09)	0.231
SCS	90.25 (14.63)	93.41 (16.94)	0.095
MAAS	72.31 (9.91)	73.47 (12.24)	0.246
PSS	16.13 (6.14)	13.92 (6.69)	0.004**
PANAS-P	34.25 (5.90)	34.14 (7.67)	0.900
PANAS-N	15.31 (4.40)	15.23 (6.40)	0.909
PSQI	5.83 (3.23)	5.02 (3.20)	0.048*

\*p < 0.05; \*\*p < 0.01. SRQ, Self-Report Questionnaire; SCS, Self-Compassion Scale; MAAS, Mindful Attention Awareness Scale; PSS, Perceived Stress Scale; PANAS-P, Positive and Negative Affect Schedule—Positive Affects; PANAS-N, Positive and Negative Affect Schedule—Negative Affects; PSQI, Pittsburgh Sleep Quality Index.

Qualitative analysis revealed the following categories after 1 month of training FoCo (detailed reports are in **Supplementary Material 1**). HCW of groups A and B participated in the interviews:

#### 1) Becoming Aware

#### a) Greater Self-Awareness

- Ah! I think this perception that we sometimes do things automatically (RIAE01)
- ... made us aware, because sometimes you are so stressed, and you stop, you breathe, you think, you relax, you do the exercise, then you come back to yourself and you can continue (UPA37)
- It is sometimes you already come a little stressed from the street, I don't know, maybe because I was stuck in traffic. And then you arrive, you already find a patient already nervous. Then the patient's nervousness added to that stress, right?... it's time for you to stop, make that reflection and become aware... (UPA15)

**TABLE 4** | Linear regression model for PSS as the dependent variable.

R <sup>2</sup>	F (3,66)	р	Covariates	В	SE	t	р
0.540	25.794	<0.001	PANAS-N	0.676	0.131	5.153	<0.001**
			SRQ	0.560	0.202	2.776	0.007**
			MAAS	-0.124	0.057	-2.175	0.033*

R<sup>2</sup>, 0.540; \*p < 0.05; \*\*p < 0.01. PSS, Perceived Stress Scale; SRQ, Self-Report Questionnaire; MAAS, Mindful Attention Awareness Scale; PANAS-N, Positive and Negative Affect Schedule—Negative Affects.

#### b) Situational Awareness

#### b.1) Greater attention to tasks

- ... before doing the procedure, I already plan in my head what I have to do, and then at the time of execution I can do everything calmly, without that rush,... take a breath and go! (RIAE15)
- ... I think it increased my attention on tasks, I also tried to leave the phone in silent mode, to not even vibrate, because I realized that when it vibrated, I was distracted, so... when I am going to do some activity that I know I need more attention I... leave it silent. (RIAE01)
- ... now we start paying more attention, right, with the question of putting a medication, or a movement that you do wrong, it all can harm, so we start to pay more attention (UPA25)
- ... we are able to focus on exactly what we are doing there
  at the moment, what you have to think, what you think
  later, the important thing is that moment you are doing
  something (UPA25)

#### b.2) Identification of risks and errors

- ... sometimes you break that paradigm, everyone doing the same thing wrong, sometimes a simple thing,... why doesn't someone always do that part at this moment? (UPA37)
- sometimes we are on the run, right, the person doesn't look sometimes, forgets to put on a PPE, then you warn, calm down, let's put on the PPE first, let's wear the glasses, the gloves, so I always think about orientation and aiming... (UPA40)
- Especially in relation to the use of alcohol gel, before and after,... we are not doing it, these are small things that make a lot, a lot of difference, right? (UPA15)

#### b.3) Decision making

- so we didn't make a decision when feeling angry, we used it (the training) even on a daily basis. (UPA25)
- and helped me like that, in decision-making actually... In the stress of everyday life, even during patients screening, when something happened... before making a certain rash decision, I used this technique. (UPA35)

#### b.4) Attitude

- ... when you do it, you turn on this "key," and then you propose to yourself... become aware of what you are doing, of your actions... let's assume a moment of aggression, a

- moment of the patient's nervousness, you kind of prepare both to respond, and to embrace this patient, you know, embracing... it gets easier. (UPA08)
- Using the techniques, with the guidelines, I found that I can develop my work better,... you can calm down, have the correct behavior for that situation, so I thought it was very important, that it was... was good. (UPA35)

#### c) Well-Being Doing "Becoming Aware"

- ... we come back relaxed, do something good like that, you come back with another disposition, with spirit and it's being very good (RIAE48)
- ... I, I felt relaxed like this, I felt at peace, I felt like I don't know, it's invigorating (UPA37)
- I'm less stressed because of the awareness, less stressed. (UPA09)

#### 2) License to Care

#### a) Self-Care

- why the patient always comes first and sometimes we put ourselves last too... so this awareness-raising course was for us to see ourselves, as a professional, as a person (RIAE19)
- try to be generous, with us I have an extremely difficult time with this... and then, be generous with myself,... wow, I needed this. (RIAE01)
- Sometimes you are not cool or sometimes, I don't know, or there is a patient... destabilized you and you went out of focus a little bit, go to the bathroom and breathe and come back more, you come back more relaxed, to give... that breath? That unburdened.... you get a little out of that focus so you can go to that "Becoming Aware," you come back lighter, you come back calmer. (UPA15)

#### b) Caring For The Other

- that we have to pay attention from day to day and have more, have attention, I think for the care, not only for us, but also for our patients. (RIAE48)
- This possibility of helping the colleague, right? Often the person is in a moment of stress, is going through some kind of problem and he can't even... and you have this freedom to get to him and... and guide, know if you're going through some kind of problem,... this really happened during the shift with a colleague... I believe it helped her a lot... (UPA35)

- The person is there learning, is nervous... and... you arrive and pass a security there to the colleague, right? Transmitting security there to him... and you can arrive and pass it on to your colleague safely... (UPA15)

### c) License to Care is Gratifying

- ... I think that being able to help the patient in need, being able to do a little for them, I think this is very rewarding for us. (RIAE48)
- It was done, that was the feeling. Why, as much as the
  person doesn't want to talk, at least you're willing, and
  even if she doesn't want to talk at that moment, she
  knows she can come back and talk... and sometimes our
  colleague just needs one, a support, someone to hear
  what you want to say, that's good! (RIAE19)
- ahhhhh, it's gratifying right? You can help a colleague who is going through a certain type of problem, sometimes that person cannot see that she is going through this. (UPA35)

### d) Incomprehension about the Training License to Care

- ... at no point during the training of the focus did I notice a freedom to do this with the people who were around me and there was also nothing specific for that. (RIAE01)
- License to care? (UPA-44)
- I think there could be more training in this... license to take care, maybe some way that we could be trained to do it ... in a kind way with people, (RIAE01)

### 3) Post-end Analysis of Training

### a) A New Habit

- I think it's really important to make a habit of it, to make it something more automatic to do every day. (RIAE01)
- Look, I have done it, sometimes with our manager here, and I have also done it sometimes at home (RIAE15)
- I used it on several days, right, when you get caught in the same routine, in the daily rush, then I caught myself, stopping, doing my 5 min there, breathing and becoming aware of the daily planning. (UPA40)

### b) Extension of the Practice to Other Places

- at your home, with your friends, your family, ... you arrive, you arrive a little more stressed, because it is not easy, right, the hospital environment is not easy, but then you arrive a little more stressed, then you don't wait, let me breathe, let me center, let me breathe, inhale (UPA37)
- ... I used it, both in my work environment, as it was proposed, and also before I get home I do it too. (UPA08)
- ... what I tried to pass on to them from what I learned, ... although they are small eight and 12 (kids), they have a certain awareness, so the 12 1 day he said "I'll do it too." (RIAE12)

### c) Positive Evaluation of the Focus Project

- I wanted to say that I liked it a lot, it's very good, whoever has the opportunity to do it, has to do it, because it helped

- me, and I'm sure it helped many colleagues who did it from the beginning, (UPA25)
- Ah! I found it super interesting, because that training gave us an awareness of how we get centralized, of how you get back to the axis, (UPA37)
- I believe that nothing is in vain, you know, that everything is to improve, it is if this was proposed to us, growth, you know, individual growth, of the group and finally, of the department. (UPA08)

Almost 6 months after receiving FoCo training, 27 participants of the study belonging to the Emergency Care Unit, which became a COVID-19 treatment reference, taking care of a population that depends on the public health system, were interviewed again, for us to investigate their perception of the FoCo training for the COVID-19 pandemic moment. They had to change their working schedule from daily 6h (their original one) to 12-h shifts (1 day at work, 1 day off) when the pandemic started, and the unit was full of patients. During one of the shifts, which concentrated most of the participants of last year's study, we performed the interviews. One of the participants received COVID-19 treatment and presented post-traumatic stress disorder symptoms and was not able to answer the questions. Another one we had to exclude from the study because she reported that she had answered the questionnaires but had not received the training directly from the instructor. Therefore, we had 25 valid interviewees (detailed reports are in Supplementary Material 2). The following categories were identified:

### 1) The Impact of Covid-19

- I was leaving my house with tachycardia... arriving here sincerely with a pain in the belly, you know, just thinking that I was going to a place, ... where everything was going to be COVID (UCL08)
- it's a lot of intubation, the whole routine has changed (UCL24)
- there are many moments when we feel exhausted... there are many moments that we don't seem to be able to... that will not work... we think about giving up...

because it is not easy! (UCL16)

- we are afraid to take the coronavirus to our family (UCL36)

### 2) Importance of FoCo at this Time of COVID-19

### a) To myself

It seems that they were predicting something (the pandemic) ... giving the FoCo training... we even comment about it in all shifts... how important it is to be maintaining the emotional psychological balance, So I see... the FoCo training is extremely important at this moment (UCL29)

- At the time it was done (the training) we didn't really give it much importance, even though we thought it would be important. Today we see here that it really felt right for us to do it (UCL32)

- I think it is extremely important due to the stress that we are going through in our daily routine. (UCL39)

I think it was important just as we are treating a patient with COVID, it affects us a lot, our psychological, I think it was important for us to work better on this side of us, from the nervousness of the fear of being contaminated, we have to work even with emotions (UCL34)

Wow !!! in my point of view, especially at this moment, it is being well-used, I believe not only for me, but a lot for the other colleagues who are using this method...(UCL16)

### b) To the work

- At this moment when the demand is greater, we are managing to concentrate more on what we are doing, on the patients that are reaching ... the most critical patients, so we are managing to have the perception and this focus on the patient (UCL20)
- ... and we were going to receive these patients... and it's been very useful for me, it's helping a lot in my day to day, in my work! (UCL08)
- It is what I am managing to do: to take a step backwards in the face of the chaos that sets at times. So, I have to leave the scene and try to visualize what is happening from the outside in order to enter and have a different attitude. (UCL27)
- ...try to stay calm, pay attention to what I'm doing, the procedures (UCL34)

### 3) Becoming Aware to Recover Balance

- ...because we go through several moments during the shift ... when you really have to stop, go somewhere, take a breath and get balanced and come back to the fight again. (UCL29)

I do it several times a day... there is some extreme moment when I need to stop 5 min, breathe, drink water, think about what is important now, because there are many things happening at the same time and we end up losing track. (UCL30)

- ... before dealing with the most critical patients intubated... stopping, breathing, trying to keep calm in order to continue (UCL39)
- Ah sometimes the stress... emotional stress, right? Sometimes I get a little more reclusive, I try to leave, I've done this a few times, I leave the place, it's quieter, I sit for about 5 min waiting a little bit, and then I can put the ideas in place, then I'll be back again (UCL10)

Right now it's being important because the unit is very full there... when we stop, take a deep breath, I at least understand why I am here, what is my importance at this moment, I feel I feel calmer to be able to perform my duties.

(UCL36)

So at this moment, especially at this moment, it's being really cool for us to use... we need to stop to repeat breathing and come back, right at a point that we can start again, but more peaceful..., that's where you stop, breathe, think, get a grip of yourself and come back! That is exactly what I have been doing many times. I have needed to make the "Becoming Aware." (UCL16)

Sometimes we faced situations, then you remember "Becoming Aware" and you take a step away, breathe, ... wait, be calm (UCL07).

### 4) Integrating Self-Care With the Care for Others

- ...because I often perceive a sad colleague, crying, crestfallen and then I usually try to get him, get him out of the sector a bit, go up to the kitchen to have water, have coffee... so I think that in addition to taking care of myself I'm looking at the next one too (UCL29)

I particularly wear all the PPE that is available and I try to wear it in the best possible way because apart from the patients I care for here, I have a family that I have to care for at home... we have an ... openness among all colleagues to be able to call attention, showing what is wrong ... we talk regardless of the level of education, no matter if you are a technician. we always have an opening with everyone. (UCL32)

I wear PPE all the time, I went into the shock room or in the observation room I already have glasses on, my mask I don't take off even to drink water, and gloves are on all the time ... yes if I see a colleague at risk of infection without wearing glasses or a mask I always give an alert (UCL09).

- My perception was that my care increased, ... both with me and with the patient to whom I provide this care (UCL14)
- ...after we took the course so we can pay more attention to help colleagues... raise awareness of colleagues ... we see something that may cause some risk and raising awareness to try to keep calm... (UCL34)
- I think the care of the team in general is three times more than before, right, because of the fear of contamination, of contaminating a colleague, of contaminating oneself, of not taking it home, I think it was having an impact... you know, it ends up generating self-care, you have to be careful with others, whoever is there with you then automatically because of everything we have been through in this training, in the past, I think it fits well (this moment) (UCL10)
- we are always alerting the next colleague, right... what I don't want for myself I don't want him to go through, right? (UCL43)
- We know that we have to take care of the other, but before taking care of the other??? (UCL24)

### 5) Someone Taking Care of Myself

The "License to Care" ... I find it extremely important because I often feel someone is taking care of me (UCL29)

Yes, there was even a day when I was not emotionally well, you know, and one of the people noticed, he gave me a helping hand, so he called me, we talked a lot, I managed to keep my shift very calm, you know... it had an effect. (UCL10)

yes, in fact I ended up receiving this guidance from my colleagues, because I ended up being contaminated with COVID-19, so I ended up receiving more than passing. (UCL18)

### 6) Caring for Others

I observe the colleagues and whenever possible I do it: to remind the colleague to do it (the practice) (UCL08)

we are watching each other a lot ... helping the other ... giving a nudge at the other, like... come here colleague let's ... stop, ... sometimes the colleague in that rush is stressed and you get there, "wait a minute, stay a little bit here... I go there to help the colleague to do the work ... so he can take a breath ... we are helping each other a lot! (UCL04)

I have used the care I do the OAC (Observation and Behavioral Approach) I have applied with colleagues. (UCL19)

it is at the moment when I saw a colleague, right, having a difficulty, I called him, asked him if he needed anything, if everything was fine with him, and I had that moment of conversation. I believe it improved the situation he was experiencing at the time! (UCL17)

we end up looking more at the team, right? I'll look more closely at people's behavior, ... realizing who is not well, I call to talk,... but we end up helping each other more (UCL07)

## 7) Difficulty in Applying "Becoming Aware," in Spite of Realizing the Importance of It

- I think it would be excellent if we were able to actually apply it because... it is very busy due to the demand... we do not have time to apply the training, but I remember that when I did it, it was very relaxing, very wonderful (UCL19)
- ...it is during working hours I haven't been able to do it, but before leaving home I always stop for a while, I think, I try to breathe, calm down in order to have a more peaceful journey (UCL34)
- ... in the beginning I practiced a lot, it was really good, it works, but now at this moment it's so busy, that there's no time for us to stop a little bit, ... now there's no time for even drinking water, I practiced a lot but now it's all over, but it was very good. (UCL15)

### 8) FoCo for Life

- I would say that I even became a better person, because from the moment you take things more clearly, more calmly, you become a better person, so it has helped a lot, not only at work, in life. (UCL24)
- My perception is that it helps a lot in our life, I even put it here in my room I always do it in the morning before leaving home (UCL07)

### **DISCUSSION**

The aim of this study was to evaluate the effects of a short training to increase situational awareness and mutual care designed for HCW. We also investigated the perception of this training for the COVID-19 pandemic moment, in May 2020, almost 6 months after we finished the data collection at the Emergency Care Unit which became a COVID-19 treatment reference.

Before and after 1 month, both groups had improved in psychiatric symptoms, perceived stress and self-compassion (Table 2). Group A received the intervention and practiced 5 days a week with their leaders during this period of time. Group B participants belonged to the same health care units and despite having not received the FoCo training, they worked under the same leadership (who received the training before the research intervention started), with the colleagues of group A and possibly having some kind of interaction about the training with them. We instructed group A to avoid sharing the FoCo intervention with group B, however it could have happened. It may explain why group B also improved in their symptoms. Although we expected differences between groups, the literature has shown the impact of leadership on the work environment (20). Leadership can affect the workforce as well as the delivery of healthcare. In an article about nursing leaders, they are identified as playing an important role in retention of nurses, producing quality outcomes for staff nurses and patients, therefore affecting the whole health care environment (21). In a review about social and behavioral science to give support to COVID response, the authors mention the importance of leaders as representative members of the team (22). In FoCo, leaders practice with the team and this can be one of the explanations for its effectiveness. Improved psychiatric symptoms, perceived stress and selfcompassion are also in line with the qualitative analysis, in which participants reported increased well-being doing "Becoming Aware" (feeling calm, relaxed, less stressed), greater self-awareness (increased perception and ability to deal with nervousness, tension) and self-care (doing well to take care of others, being generous to themselves) and an increase in risk perception.

After 2 months (groups A and B clustered in one), the evaluation results indicated improvements in perceived stress and quality of sleep (Table 3). Stress reduction seems to be the main response to the intervention, lasting from 1 to 2 months after baseline evaluation. In the linear regression model, SRQ and PANAS-N proved to be positive predictors for PSS, and MAAS was a negative predictor for PSS. MAAS is the scale to measure mindfulness. Mindfulness is a component of SA and classically related to stress reduction and associated variables such as cardiovascular improvement and sleep (23-25). It is also an important factor for mental health, and moderates the effects of perceived stress on depression, emotional exhaustion, anxiety, positive affect and negative affect (26). On the other hand, there were no differences in the scores of mindfulness along the study. The absence of differences in MAAS scores could be explained by the high scores in this scale of the HCW who participated in the study. Before the intervention, the mean score was 71.6  $\pm$  9.85. In the validation study of MAAS in a Brazilian sample, the mean was  $64.44 \pm 7.73$  in a group of meditators and  $61.77 \pm 10.48$  in a sample of non-meditators (27). In another study evaluating a group of participants who have been practicing meditation for more than 1 year, their mean before a meditation retreat was 55.7  $\pm$  11.08 and after that 63.6

 $\pm$  8.27 (28). An explanation for the high scores of mindfulness of this sample is the high level of training in this ability by health care professionals. The ECU and the RE are administered by the 380. best hospital in the world and receive high quality training to deal with the daily activities (29). Despite MAAS scores having not changed through the study, qualitative analysis suggested increased perception of self-awareness, attention to the tasks, and decision making. In this analysis, just after 1 month of FoCo training, the categories related to awareness were more emphasized, which means were more frequently mentioned by the interviewees.

Increasing SA and mutual care (the aims of FoCo) allows participants to feel supported by colleagues, as we can see in qualitative analysis in the categories "license to care is gratifying," "caring for others," "identification of risks and errors" and "well-being doing Becoming Aware," "greater self-awareness" and reduced stress symptoms.

Some participants reported difficulty to implement "License to Care," not feeling comfortable to talk to the colleagues to "correct" their behavior or ask whether they needed help. This is a feedback that we gave to the units involved in the project and the others where FoCo was implemented to reinforce the importance of "License to Care" training. Risk perception workshops in addition to Leaders talks and BA reinforcement sections were part of the "License to Care" augmentation process.

COVID-19 pandemic is really challenging for the clinical staff. In a study comparing administrative and clinical staff, fear, anxiety and depression were significantly increased in the latter. Front line medical staff, including working in the critical departments such as respiratory, emergency, infectious disease, and ICU, showed higher scores on the scale of fear, anxiety and depression (30). The interviews for the data collection, performed at the ECU (a reference in treatment of COVID-19) on a day when it was full of patients, showed the importance of the training before the pandemic and its incorporation into the routine.

It is interesting that all participants from the 25 valid interviews have been using FoCo training during the pandemic, some of them doing part of it such as "License to Care," and many of them keeping it a regular practice. Participants recognized the importance of this previous training last year for enabling them to deal with the stress of the pandemic, giving them the capacity to calm down when necessary, utilizing "Becoming Aware" and "License to Care." The initial difficulty reported to apply "License to Care" last year, that is, taking care of the colleagues, especially related to equipment of personal protection use, and being able to offer support when someone was probably not feeling well, was not present during the pandemic. The team was really committed to taking care of themselves and the group. The category "Integrating selfcare and the care of other" appeared during the pandemic, and the reports emphasized the mutual care that they were exercising at the ECU. Other changes reported were the reduction of hierarchal gradients, so that everyone at the HCW would feel comfortable to challenge each other without fear of consequences; mutual respect within the members, assuring the mutual care and everybody's right to speak up, if they noticed anything wrong or inefficient. It prevented turning a blind eye, improved patient and team safety (3). Basically, they were grateful for having received the training last year and understood that it promoted the culture of mutual care and increased situational awareness.

There are other hospitals implementing mental health protection and well-being promotion interventions for HCW (31). However, to the best of our knowledge, this is the first study that evaluates the effects of an intervention and its effects during the present pandemic. This study has limitations such as the control group working in the same environment of the intervention group and having leaders who were already trained in the intervention. A future study should guarantee that the control group work in another unit with similar characteristics. Nevertheless, the randomized control study with additional qualitative analysis brought a wealth of information, and we recommend keeping this approach in further projects.

Considering this combined approach, we conclude that FoCo training can be an important instrument for health care professionals both in times of pandemic and "normal times," to increase situational awareness, the culture of mutual care and decrease the possibility of occupational injuries and illnesses.

### **DATA AVAILABILITY STATEMENT**

The original contributions generated for this study are included in the article/**Supplementary Materials**, further inquiries can be directed to the corresponding author/s.

### **ETHICS STATEMENT**

The studies involving human participants were reviewed and approved by Ethics committee of the Hospital Israelita Albert Einstein. The patients/participants provided their written informed consent to participate in this study.

### **AUTHOR CONTRIBUTIONS**

EK: designed the study, analyzed the data, wrote the manuscript, and revised the manuscript. SL: analyzed the data and revised the manuscript. MP, RC, and GF: collected data and revised the manuscript. PC: designed the study and revised the manuscript. EL: analyzed qualitative data and revised the manuscript. All authors contributed to the article and approved the submitted version.

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### SUPPLEMENTARY MATERIAL

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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# Knowledge, Attitudes, and Practices Among the General Population During COVID-19 Outbreak in Iran: A National Cross-Sectional Online Survey

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**Background:** Emerged in December 2019, coronavirus disease 2019 (COVID-19) is one of the largest pandemics ever. During the early phase, little was known about public knowledge, attitudes, and practices (KAP) relating to coronavirus disease. This study was designed to determine KAP of Iranians toward COVID-19.

**Methods:** A cross-sectional online survey was carried out in Iran from February 25 to April 25 using a self-administered questionnaire on 1,480 people. COVID-19-related KAP questions were adapted from other internationally validated questionnaires specific for infectious diseases.

**Results:** All participants were aware of COVID-19. When asked unprompted, 80% of respondents could correctly cite fever, difficulty in breathing, and cough as signs/symptoms of COVID-19. Most of our sample population knew that staying at home and isolated (95.3%) as well as constant handwashing and using disinfectants (92.5%) could prevent COVID-19. However, there were also widespread misconceptions such as the belief that COVID-19 can be transmitted by wild animals (58%) and by air (48.3%). Unprompted, self-reported actions taken to avoid COVID-19 infection included handwashing with soap and water (95.4%), avoiding crowded places (93%), cleansing hands with other disinfectants (80.), and covering mouth and nose when coughing or sneezing (76.1%). The Internet and social media (94.5%) were the main coronavirus information sources. However, the most trusted information sources on coronavirus were health and medical professionals (79.3%). The majority of participants (77.0%) wanted more information about coronavirus to be available.

**Conclusion:** Our findings suggest that people's knowledge and attitude toward COVID-19 at the time of its outbreak was at a high level.

Keywords: knowledge, attitudes, practices, COVID-19, online survey, Iran

### INTRODUCTION

Having emerged in the last months of 2019, coronavirus disease 2019 (COVID-19) spread beyond an unimaginable rate, imposing a heavy burden on worldwide healthcare systems forcing almost all countries to apply quarantine rules which were unprecedented over the last century (1, 2).

Because of the characteristics of viral diseases and their transmission ways affecting a huge number of people, COVID-19 received urgent attention globally. Characteristics such as high transmission rates, long incubation period, and global spread, infecting millions of people, resulted in the fact that the virus needed to be tackled with careful design and planning, especially as in some cases a phobia began to emerge about this new virus (3).

Signs and symptoms associated with COVID-19 include fever, dry coughs, and shortness of breath. Having all three together, patients are advised to refer to healthcare facilities immediately, so that diagnosis could be quick and effective. However, because of lack of an appropriate vaccine or cure for treating and managing these patients, the best way in current situation is paying special attention to disease prevention and breaking the transmission chain of the virus (4–6).

Prevention of the disease requires public health and social measures including personal and respiratory hygiene. This includes washing hands with soap for at least 20 s, reducing interactions with other people, quarantining people who have come into contact with anyone infected, as well as quarantining infected residents. Actions like these need social awareness from both the authorities and the population at a large scale to handle the situation quickly and safely (1, 7, 8).

To protect the public in Iran, it is vital to understand the knowledge, attitude, and practice (KAP) of people so that the authorities know which areas of KAP need enhancing (9). Therefore, having these statements in mind, it seems necessary to design and implement research activities in this area. In this regard, this study, aims to assess the KAP of society about COVID-19. The results and evidence extracted from such surveys could immediately help public health planners and other health sector authorities fight this virus most effectively.

### **MATERIALS AND METHODS**

### **Study Design**

This cross-sectional survey was conducted from February 25 to April 25, to assess the public knowledge, attitudes, and practices regarding the coronavirus outbreak in Iran.

### **Population and Sample Size**

Convenient sampling was employed in this study. The estimation of the sample size was done by assuming a minimum disease prevalence of 15%, confidence level = 95%, and d (margin of error) = 0.02. The calculated sample size of this study was 1,233

participants, by design effect = 1.2 reaching a sample size of nearly 1,480 participants.

### Measures

The survey questionnaire included both prompt direct questions as well as unprompted open-ended questions that allowed for multiple responses. Coronavirus KAP domains in the questionnaire included sources of information, knowledge about coronavirus, behavioral intentions, prevention practices, and attitudes toward survivors. The indicators used to assess coronavirus KAP were informed by lessons learned from similar KAP studies on other communicable diseases, especially MERS, SARS, HIV/AIDS, and Ebola (10-13). Before the final survey was completed, changes were made as required to enable a better understanding of the questions by the participants, and the arrangement of the questions was looked into to ensure its efficiency. A translate retranslate approach was used for increasing the validity of the questionnaire. Also, the CVR (73%) and CVI (81%) were calculated for the questionnaire with a sample of 10 experts.

### **Data Collection**

Due to maintaining social distance, the survey was done online in all provinces of the country. The questionnaire was designed on Porsline (similar to SurveyMonkey) shared on social media such as Telegram, WhatsApp, LinkedIn, and Facebook. We also tried to distribute this questionnaire on social media channels related to all provinces and cities to increase the response rate. People who were of Iranian nationality, aged 10 years or more, and agreed to participate in the survey were directed to complete the questionnaire via clicking the link (https://survey.porsline.ir/#/). The survey started with a sentence that "completing the questionnaire by the participants is considered voluntary participation." After confirmation that participants understood this, people were guided to complete the self-report questionnaire. On average, questionnaires took  $\sim$ 10–15 min to complete. The ethics committee of Birjand University of Medical Sciences (BUMS) approved this study before starting the formal survey (ethical code: IR.BUMS.REC.1398.391).

### Data Analysis

Once data were collected, all questionnaires were then entered into a customized Excel-based system. All data were subsequently imported into and analyzed via SPSS v. 23.0 (SPSS Inc., Chicago, Illinois, USA). Descriptive statistics were then generated for national-level estimates (proportions) and their 95% CIs.

### **RESULTS**

A total of 1,480 people responded to the questionnaire, yielding a response rate of 70.2%. This response rate is based on the number of views by participants and the number that fulfilled the survey. The mean age of participants was 31.29 years. Among the respondents, 797 (57.2%) were female. Moreover, 782 (53.1%)

**TABLE 1** | Sociodemographic characteristics of respondents (n = 1,480).

Characteristic		N	Percent <sup>+</sup>
Sex*	Male	597	42.8
	Female	797	57.2
Age <sup>†</sup>	≤20	150	10.3
	21–30	612	41.9
	31–40	461	31.6
	41–50	166	11.4
	>50	70	4.8
Marital status‡	Single	692	46.9
	Married	782	53.1
Educational level§	Lower diploma	51	3.5
	Diploma	200	13.6
	Associate degree	115	7.8
	Bachelors	595	40.3
	Master	395	26.8
	PhD	120	8.0
Region**	South	144	9.8
	North	412	28.0
	West	411	27.9
	East	288	19.6
	Center	217	14.7

<sup>\*</sup>Missing values for sex = 86.

were married. Of all respondents, 41.9% were between the ages of 20–31 years. Also, above 80% of respondents hold degrees of higher education (**Table 1**).

### Awareness and Risk Perception

The majority of respondents (84.5%) had heard of coronavirus disease 2019 (COVID-19) before the interview. Overall, 84.5% of respondents were aware that it is possible to survive and recover from COVID-19. Approximately 60% of respondents (59.6%) perceived themselves to be at some risk of contracting COVID-19.

# **Knowledge of Coronavirus Cause, Transmission, Signs, and Symptoms**

In an open-ended question, the most common perceived cause/origin of coronavirus was "virus" (94.4%); only 31.7% linked coronavirus to a "bats, monkeys, and wild animals." Very few respondents mentioned that coronavirus is caused by "Bacteria" (6.7%), "Evildoing/Sin" (4.1%), or "Parasites" (3.7%).

In response to an unprompted open-ended question, the most frequently cited modes of transmission were shaking hands with an infected person (91.9%), kissing and hugging (90.1%), and being in contact with the saliva of an infected person (87.2%) (Table 2).

Overall, 80% of respondents could state, without prompting, three key signs/symptoms of Coronavirus: "difficulty breathing" (97.7%), "fever" (97.6), and "cough" (94.3%) (**Figure 1**).

# Knowledge of Coronavirus Prevention and Treatment

Knowledge of coronavirus prevention and treatment was high among respondents in that nearly everyone knew that coronavirus can be prevented by staying at home and reducing contact with people (95.3%) as well as constant hand washing and using disinfectants (92.5%).

Furthermore, 75.1% of respondents expressed that early treatment of coronavirus could increase survival and reduce the chance of transmission within the household (**Table 3**).

### Misconceptions of Coronavirus Transmission, Prevention, and Treatment

There were widespread misconceptions about coronavirus transmission, prevention, and treatment. Nearly half (47%) of respondents said they could protect themselves from coronavirus by washing hands with salt and hot water solution and nearly half again (48.3%) said coronavirus is transmitted by air while 58% of the respondents expressed that coronavirus is transmitted by wild animals. Moreover, 15.1% of respondents perceived that traditional healers could successfully treat coronavirus (**Table 3**).

# Health-Seeking Behavioral Intentions and Self-Reported Prevention Practices

Most of the respondents (75.2%) reported that they would go to a health facility if experiencing a high fever. Nearly all respondents (97%) reported taking some preventive action since learning about coronavirus. Handwashing with soap and water was the most prevalent behavior reported in unprompted response (95.4%), followed by avoiding crowded places (93%), cleaning my hands with other disinfectants (80.9%), and covering mouth and nose when coughing and sneezing (76.1%).

### **Attitudes Toward Coronavirus Survivors**

Only 10.6% reported that they would not welcome back a coronavirus survivor into the community through 49.5% would refuse to buy fresh vegetables from a shopkeeper who survived coronavirus.

# Perceptions of Coronavirus Vaccine and Experimental Treatment

Of respondents, 73.2% reported they would accept an approved coronavirus vaccine if it were to become available, while, only 26.1% said they would accept experimental treatments that have not been trialed (**Table 4**).

# Sources of Receiving Coronavirus-Related Information

The Internet and social media (94.5%) is the primary coronavirus information channel mentioned by respondents in an openended question, followed by television (70.7%), relatives and

<sup>&</sup>lt;sup>†</sup>Missing values for age = 21.

<sup>&</sup>lt;sup>‡</sup>Missing values for marital status = 6.

<sup>§</sup> Missing values for education = 4.

<sup>\*\*</sup>Missing values for region = 8.

<sup>+</sup>Valid percent.

**TABLE 2** | Coronavirus-related awareness, risk perceptions, and knowledge (n = 1,480).

	Indicator	Percent	95% CI
Awareness and risk perception	Heard of coronavirus	84.5	82.6–86.34
	Expressed that coronavirus existed in Iran	98.1	97.4-98.8
	One of your family or relatives of friends infected by coronavirus	84.5	82.6-86.3
	Aware of possibility to have coronavirus without showing signs/symptoms	79.5	77.4-81.5
	Aware of possibility to survive and recover from coronavirus	84.5	82.6-86.3
	Aware of coronavirus call center to report sick persons and deaths	52.8	50.2-55.3
	Perceived some risk of contracting coronavirus	59.6	57.1-62.1
Knowledge of coronavirus cause	Virus	94.4	93.2-95.5
	Bats/cats/other wild animals	31.7	29.3-34.1
	Parasites	3.7	2.7-4.6
	Bacteria	6.7	5.4-7.9
	Evildoing/sin	4.1	3.1-5.1
	I don't know/ not sure	5.5	4.3-6.6
Knowledge of coronavirus modes of transmission	Air	44.6	42.1-47.1
	Eating "animal meat"	31.9	29.5-34.2
	Eating infected fruits and vegetable	24.2	22.1-26.3
	Saliva of an infected person	87.2	85.5-88.9
	Urine and feces of an infected person	37.3	34.8-39.7
	Breast milk of an infected person	18.1	16.1-20.1
	Shaking hands with an infected person	91.9	90.5-93.3
	Kissing and hugging	90.1	88.6-91.6
	Others	27.2	24.9-29.4

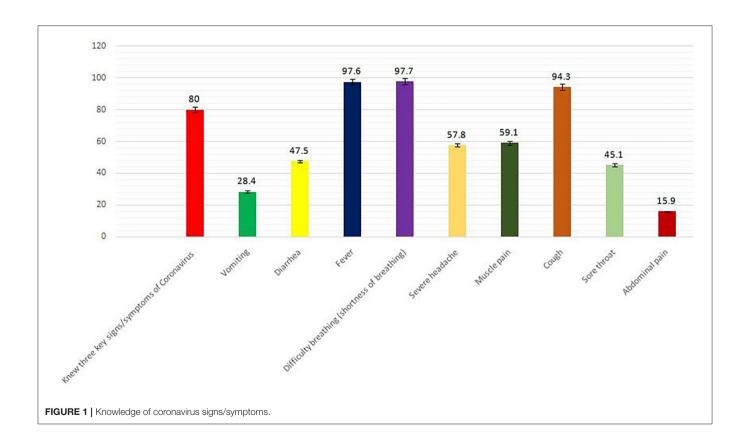


TABLE 3 | Coronavirus-related knowledge, behavioral intentions, and practices.

	Indicator	Percent	95% CI
Knowledge of coronavirus prevention	Coronavirus can be prevented by avoiding contact with blood and body fluids	39.8	37.3–42.3
and treatment	Coronavirus can be prevented by not touching anyone else	84.3	82.4-86.1
	Early treatment increases chance of surviving coronavirus	75.1	72.9-77.3
	Early treatment reduces further coronavirus spread within household	72.8	70.5-75.1
	Coronavirus can be prevented by regular washing hands with soap and water, and also using disinfectants	92.5	91.1–93.8
	Coronavirus can be prevented by stay at home and maintaining social distance	95.3	94.2-96.3
	Coronavirus can be prevented by using a face mask	69.8	67.4-72.1
Misconceptions of coronavirus	Coronavirus can be prevented by bathing with salt and hot water	47.6	45.1-50.1
transmission, prevention and treatment	Coronavirus can be transmitted through the air	48.3	45.7-50.8
	Coronavirus can transmitted by wild animals	58.0	55.5-60.5
	Coronavirus can be treated successfully by traditional healers	15.1	13.2-16.9
	Coronavirus can be treated successfully by spiritual healers	4.2	3.1-5.2
Perceptions of health facilities	Health facility will take care of sick person	76.8	74.6-78.9
	Health facility will definitely cure sick person from coronavirus	74.5	72.3-76.7
	Health facility will not be able to do anything for sick person	12.0	10.3-13.6
Perceptions of coronavirus treatment	Persons diagnosed with coronavirus must be admitted in coronavirus treatment center	86.7	84.5-88.4
center and quarantine measures	Direct contacts of patient diagnosed with coronavirus must be quarantined for 2 weeks	94.7	93.5-95.4
Health-seeking behavioral intentions	Would go to health facility if coronavirus suspected	65.4	62.9-67.8
	Would go to health facility if had a high fever	75.2	73.0-77.4
Behavioral intentions if family member	Call the hospital/coronavirus hotline	54.7	52.1-57.2
suspected of coronavirus	Take the person to the hospital	49.5	46.9-52.1
	Avoid all physical contact and bodily fluids of that person	74.6	72.3-76.8
	Help care for the person at home	40.1	37.6-42.6
	I do not know/not sure	4.5	3.4-5.5

TABLE 4 | Attitudes toward coronavirus survivors and perceptions of coronavirus vaccine and experimental treatment.

	Indicator	Percent	95% CI
Attitudes toward coronavirus survivors	Student who survived coronavirus puts others in class at risk of infection	45.9	43.3–48.4
	Would not buy from shopkeeper who survived coronavirus	49.5	46.9-52.1
	Would not welcome coronavirus survivor into community	10.6	9.1-12.1
Perceptions of coronavirus vaccine and experimental treatment	Would accept an approved coronavirus vaccine for self	73.2	70.9-75.4
	Would accept an approved coronavirus vaccine for children	73.8	71.5-76.1
	Would accept experimental coronavirus treatment for self	26.1	23.8-28.3
	Would accept experimental coronavirus treatment for relative	19.1	17.1–21.1

friends (40.7%), and house visits by health workers (35.3%) (**Figure 2**).

The most trusted information sources on coronavirus were health and medical professionals (79.3%), the Government/Ministry of Health (55.7%), and the Internet and social media (44.6%) (**Figure 3**).

### **Coronavirus Information Gaps**

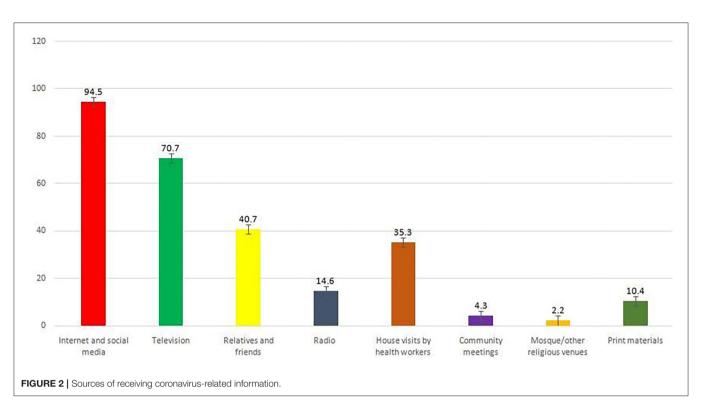
The majority of participants (77.0%; 95% CI, 74.8–79.1) wanted more information about coronavirus and specifically mentioned wanting to know more about providing medical care and treatment for infected people (75.5%; 95% CI, 73.3–77.7) as well as how to prevent the disease (62.2%; 95% CI, 59.7–64.6), while about half of the respondents wanted more information

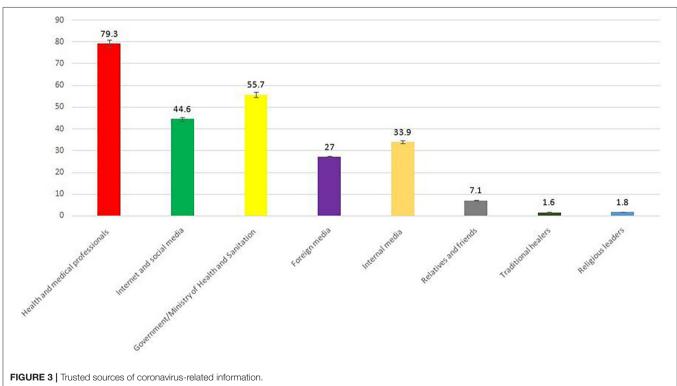
on coronavirus' signs/symptoms and its cause/origin (54.3%; 95% CI, 51.7–56.8 and 47.2 95% CI, 44.6–49.7, respectively).

### DISCUSSION

This study aimed to investigate the level of KAPs of the general population around COVID-19 in Iran. In this regard, the KAP findings suggest that while during the outbreak, awareness and preventive behaviors related to COVID-19 were promoted well in Iran, misconceptions and discriminatory attitudes to those who survived coronavirus were common.

The study also highlighted the gap between the perceived susceptibility of catching the virus and reality. For example, while almost all adults were at risk of catching coronavirus, KAPs About COVID-19 in Iran





only 60% of people considered themselves at risk (14). Therefore, proper training about the susceptibility of all people and the possibility of getting the virus can increase awareness among individuals and help prevent

infection. It is clear that each epidemic has its unique characteristics; hence training in various areas of the disease, including susceptibility, is essential to prevent the spread of coronavirus (15).

Knowledge about the signs and symptoms of coronavirus disease was at a high level among people with over 80% providing correct answers. This compares with studies in various countries, including China (16), USA (17), and India (18), revealing that people are highly aware of coronavirus, due to information in the mass media, including radio, television, social media, and official authorities' efforts like the Ministry of Health programs.

Moreover, according to the results, 95% of people have stated that staying at home and obeying health protocols will prevent them from being infected. In this regard, studies have also illustrated that staying at home and maintaining social distance has a positive effect on reducing disease transmission (16). Countries that did not enforce traffic regulations or imposed them later are suffering from a higher prevalence (19). To maintain social distancing, several measures have been taken into account in Iran, including the prohibition of commuting on intercity routes, avoiding crowded places, and discontinuation of high-risk jobs. However, despite the numerous warnings of the government and the Ministry of Health, and also owing to the lack of effective laws, some people did not follow these measures.

In line with this, some misconceptions about the disease persisted. For instance, 47% of people believe the virus is killed by the saline solution, and 58% believe that the virus is transmitted through wild animals (20). Any misconceptions about the disease and ways to prevent it could lead to a drastic increase in the incidence rate. Therefore, more detailed comprehensive training and information may need to be disseminated through the media, health practitioners, researchers, and other stakeholders.

However, positive key findings show that 75% of people stated they would go to a health facility if they had a fever, and 90% of people say they have taken preventive measures since the onset of coronavirus such as washing their hands with soap and water and avoiding crowded areas.

One area of concern revealed by the study is the stigma of coronavirus survivors. Some 10% of people said they would not welcome a survivor of coronavirus into the community while 49.5% stated they would refuse to buy fresh vegetables from shopkeepers who had survived coronavirus. This may raise main concerns about the stigma attached to patients who have the disease among their community. Therefore, measures should be taken to increase awareness at the community level to reduce stigma (18, 21).

From the publicly available information sources, the most important source for acquiring knowledge for most people is social media. Therefore, it is necessary to provide accurate, precise, and timely information to the public (22, 23). Of course, the production and presentation of appropriate content through virtual networks should be under the supervision of relevant organizations such as the Ministry of Health. Also, those in charge of training in virtual networks should be identified so that they can be held accountable in case of discrepancies between the trainings and the correct evidence.

Finally, more than 50% of people stated a need for more information and knowledge about the treatment and diagnosis of the virus. Since this is a new epidemic, it is important to have reliable and up-to-date information on all aspects of the disease; from prevention to diagnosis and treatment to acquire coherence and cohesion in people's behavior using scientific protocols, not gossip or fake news in social media and on the Internet.

### **Strength and Limitation**

This study is the first to be conducted nationally in Iran about the KAPs of the general population regarding coronavirus and has a high sample size. Since the study was conducted online only and people who have access to social media networks have been included in the study, it would not be prudent to generalize the results to the whole community (people without smartphones and less literate).

### CONCLUSION

In conclusion, people's knowledge, attitudes, and performances about the disease are at a high level, but there are misconceptions about the disease. Also, the fear of dealing with recovered patients and the lack of communication and knowledge around recovered patients are at a high level. However, the disease is unlikely to be transmitted to a person after recovery, so training and information via the media can help reduce misconceptions and the stigma around recovered patients in the community.

### **DATA AVAILABILITY STATEMENT**

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

### **ETHICS STATEMENT**

The studies involving human participants were reviewed and approved by Birjand University of Medical Sciences, Ethical Committee (Ethical code: IR.BUMS.REC.1398.391). Written informed consent to participate in this study was provided by the participants' legal guardian/next of kin.

### **AUTHOR CONTRIBUTIONS**

MA-Z and EK: idea, design, and editing. MA-Z, EK, DG-N, KM, and ZC: preparing the questionnaire. KM, ZC, HA, SH, and HS: data collection. SH, EK, and HS: analyses. All authors: writing draft and approval of final draft.

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# Epidemic Spread and Its Management Through Governance and Leadership Response Influencing the Arising Challenges Around COVID-19 in Pakistan—A Lesson Learnt for Low Income Countries With Limited Resource

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The coronavirus disease (COVID-19) was first reported in China (Wuhan) at the end of 2019. It has rapidly spread over 216 countries, including the USA, UK, Europe, Russia, and many Asian countries. It has affected more than 4.5 million people, and around 0.3 million deaths have been reported globally. Many preventive measures have been adopted worldwide to mitigate its spread. The government of Pakistan has also taken many preventive measures to combat the COVID-19 outbreak, such as rapid response by governance, continuous monitoring of the pandemic spread in the affected areas, and integration of resources from multiple sectors, including health, education, defense, and media. According to global statistics, the number of COVID-19 cases in the country remained remarkably lower than the expected number for the first 169 days, as compared to other countries. A total of 286,674 confirmed cases, including 16,475 active, 6,139 deaths, and 264,060 (92%) recoveries were reported. The study finds that strict adherence to national policies, effective governance, and unity at the national level resulted in better outcomes. Hence, the preventive measures, rapid responses, and strategies adopted for combating the challenges could be adopted as a learning tool for other countries having similar work environments and financial constraints. This paper can help and guide governance/public actions in response to the possible rebound of coronavirus this fall/winter.

Keywords: COVID-19, preventive measures, current status, governance quick response, 169 days survey

doi: 10.3389/fpubh.2020.573431

### INTRODUCTION

Coronavirus disease (COVID-19) is considered to be the third epidemic disease that affected more than 216 countries in the world. According to the World Health Organization (WHO), 4,589,526 cases and 310,391 deaths have been reported worldwide. To date, the highest number of positive cases are reported in the United States followed by Russia, Italy, India, the UK, and Spain (1). COVID-19 has affected the gross domestic product (GDP) of almost all countries. According to a recent study, a fall of 2% is observed in the world GDP, while the GDP of developing and industrial countries dropped by 2.5 and 1.8%, respectively. The Chinese GDP observed an overall drop of 3.7%, while their exports, imports, and households suffered a drop of 3.5, 3.2, and 7.2%, respectively. East Asia and Pacific countries are expected to have a significant loss in their trade, for example, 3.2% loss in Cambodia, 2.1% in Singapore, 2.3% in China, 3% in Thailand, and 2.7% in Vietnam (2). The most significant GDP loss of 4.6% is observed in Japan, followed by 3.4% in the United States and the European Union (3.4%), and 3.2% in Canada. Moreover, output services such as tourism declined by 8.8%, while agriculture and manufacturing industries suffered a 3% loss (3). In the same way, the GDP of Pakistan is deleteriously affected by the current epidemic spread; in the year 2019-2020, the GDP level has declined by 1.6%, and it may achieve a growth rate of only 2.9% in the year 2020-2021. It is also estimated that the currency may fall from Rs. 116.8 to Rs. 178.5 per one US dollar during 2020-2024, while unemployment may rise from 3.9 to 14.7% (4).

The travel restriction in Wuhan started on 23 January 2020, which had coercively reduced the spread of the COVID-19 outbreak by 80%, whereas travel restrictions from and to mainland China could only reduce the spread of the COVID-19 outbreak by 50%. The early screening, detection, isolation, self-quarantines, and frequent hand washing proved to be more effective preventive measures than the travel restriction (5). Shim et al. reported that the first case in South Korea was declared on 20 January 2020, but the number of cases gradually increased, as 6,284 cases with 42 mortalities were reported until 6 March 2020. It was concluded that social distancing is an effective preventive measure to slow the spread of the coronavirus outbreak (6).

The border of Taiwan and mainland China is very close, and it was thought that Taiwan would be severely affected due to frequent flight operations between them. However, using the good experiences from the 2003 SARS, the Taiwan government had effectively controlled the COVID-19 outbreak through their well-trained official teams who quickly recognized the crises, sent health messages, arranged daily briefings to the public, and strictly implemented the preventive measures, thus setting an example of how a responsible society can quickly respond to an epidemic disease (7). In Vietnam, the first case was reported on 23 January 2020, and the total number of 240 cases was reported until 4 April 2020. The government of Vietnam had implemented preventive measures such as rapid response by clear leadership, the role of media, and the provision of medical services. Therefore, no death was reported until 4 April 2020 (8).

In Nigeria, the first COVID-19 case was reported on 27 February 2020, while 318 total confirmed cases with 10 mortalities were reported on 11 April 2020. Collectively, a total of 13,814 cases with 747 deaths were reported in Africa on 11 April 2020. It was thought that COVID-19 would bring the most adverse effects in African countries compared with Europe. However, despite limited resources, the Nigerian government controlled the COVID-19 outbreak by implementing preventive measures such as area lockdown or movement restriction (9).

In Italy, there were only three cases in the first half of February 2020, but only a month later, a total of 22,512 cases with 1,625 deaths were reported on 17 March. Italy became the second most affected country after China with the highest number of cases and deaths by the time. The age of patients affected by COVID-19 is mostly 70-80 years in Italy, and 23% of the population is over 65 years old. Most of the patients who died were either of old age or had already suffered from other diseases; that is why the mortality rate was high in Italy (10). In Iran, the first death was announced on 19 February 2020, and as of 16 March, 991 cases with 853 mortalities had been reported (11). Iran is facing many difficulties regarding the ongoing COVID-19 outbreak due to the restriction imposed by the USA for the last 4 years. The lack of medical supplies, such as personal protective equipment (PPE), life-saving medicines, and laboratory equipment, scaled up the burden of COVID-19 mortalities. It was urged to the USA and UN Security Council to temporarily lift or ease Iran's restrictions (12).

The Government of Spain announced the COVID-19 emergency and completely locked down the country on 14 March. A total of 13,716 confirmed cases with 598 mortalities had been reported. Spain was the second country in Europe after Italy that was severely affected by COVID-19. A shortage of medical supplies had been reported, such as PPE, gloves, face masks, ventilators, and intensive care beds, due to the increasing number of admitted patients each day. Besides, dozens of healthcare workers were affected by corona, and the doctors gave priority to the older patients and started to provide guidance on the telephone (13).

The USA was the most adversely affected country in the world. According to the WHO, 1,966,932 confirmed cases and 85,860 deaths had been reported in the USA until 17 May 2020 (14). The total number of infected cases and deaths and the preventive measures adopted by different countries to combat the COVID-19 are summarized in **Table 1**.

The first COVID-19 case was reported in Pakistan on 26 February 2020, and the second case was reported by the federal health ministry on the same day (20). They both came from Iran (21). On 9 March 2020, COVID-19 cases gradually increased to 16 (22). These cases quickly jumped to 461 on 19 March 2020, with the first two confirmed deaths on 18 March 2020. On 31 March 2020, the total number of cases was counted as 2,039, with 82 recoveries and 26 deaths. Moreover, on 22 April 2020, 10,000 cases were reported with 212 deaths. Comparing the performance of Pakistan with Italy and Spain, the main difference was the early implementation of lockdown (to maintain social distancing) and closing of borders (to stop the inclusion of external potential virus carriers), which contributed to the reduction of case fatality rate (CFR).

TABLE 1 | Total cases, deaths, and preventive measures adopted by different countries.

Country	Total cases	Deaths	CFR	Preventive measures	Sources
Pakistan	286,674	6,139	2.1%	Organized team under NAP; lockdowns; social distancing; hand washing with soap or sanitizer; wearing mask; emphasizing on preventive measures through media; fulfilling essential medical needs such as PPEs, masks, gloves, and ventilators; and enhancing the capacity of existing hospitals and labs.	(1, 14)
South Korea	14,714	305	2%	Social distancing was implemented as a major preventive measure by the government.	(6)
Kuwait	73,068	486	0.6%	Lockdown, social distancing, tracing the contacts of infected person, and providing awareness to public regarding COVID-19 preventive measures.	(15)
Japan	50,210	1,059	2.1%	Lockdown, closing schools and public places, and increasing testing capacity for large population.	(13)
India	2,329,638	46,091	2.0%	Banned flight operations and closed shopping malls, schools, and movie theaters.	(13)
Bangladesh	263,503	3,471	1.3%	Lockdown, ban on travel, maintaining social distancing, limited working hours, and establishing remote sanitization at public places.	
Iran	331,189	18,800	5.6%	·	
China	89,444	4,699	5.2%	Strict lockdown, early detection and reporting of suspected patients, maintaining social distancing, improving personnel hygiene, and taking rest by COVID-19 patients.	
Italy	251,237	32,215	12.8%		
Spain	326,612	28,579	8.7%	Lockdown and banned local places. The government ensured to provide basic facilities to hospitals.	(13)

 $CFR = Number of Death / Number of Cases \times 100.$ 

All the confirmed cases had recently traveled from Iran, Syria, and London, which adversely affected the situation (23). On 12 August 2020, the total number of confirmed cases in the country was 286,674, with a death toll of 6,139 and 264,060 recoveries. The current scenario of COVID-19 in the country has been presented province-wise in **Table 2** and **Figure 1**. According to this scenario, Sindh has the highest number of positive and active cases, while the highest deaths happened in Khyber Pakhtunkhwa (KPK). Likewise, a higher number of recovered cases were reported in Punjab province, and the CFR was 2.1% in the whole country. The CFR was 3.54% in KPK, 1.85% in Sindh, 2.34% in Punjab, 1.12% in Islamabad, 2.40% in Gilgit-Baltistan, 2.74% in Azad Jammu and Kashmir (AJK), and 1.16% in Baluchistan, as shown in **Figure 2** (24). It was noticed that the overall recovery rate was 92% in the country, as shown in **Figure 7**.

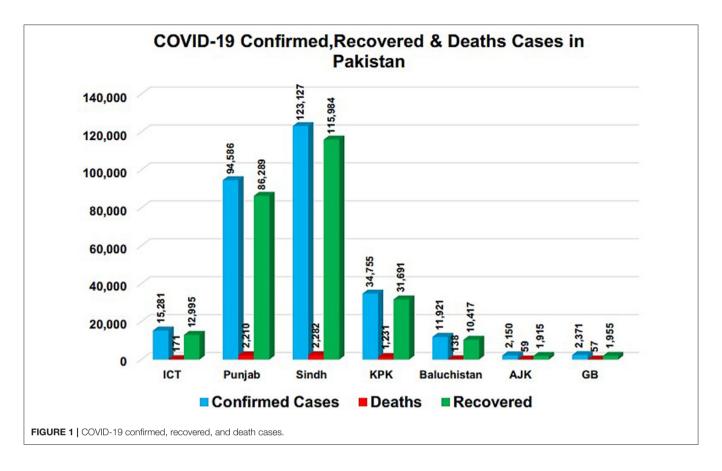
The number of COVID-19 cases is increasing gradually throughout the country; hence, there is a need to make effective strategies and chalk out the planes at the highest level to curtail the transmission. Moreover, Pakistan is a developing country having limited resources and budgets

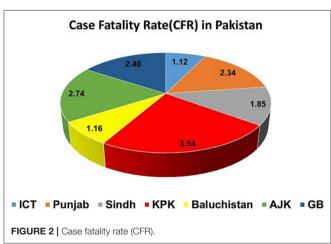
TABLE 2 | The current scenario of COVID-19 cases.

Sr. No.	Province	Confirmed cases	Deaths	Recovered
1	Punjab	94,865	2,179	86,389
2	Sindh	124,929	2,297	117,972
3	KPK	34,947	1,235	32,248
4	Baluchistan	12,044	138	10,458
5	Islamabad Capital Territory	15,323	173	13,020
6	Gilgit- Baltistan	2,402	58	2,002
7	Azad Jammu and Kashmir	2,164	59	1,971

COVID-19 cases—country-based survey from 26 Feb to 12 Aug (169 days).

against any viral disease, particularly the highly contagious ones like COVID-19. Nevertheless, the Ministry of National Health Services, Regulation & Coordination (M/O NHSRC)





introduced a National Action Plan (NAP), on 12 February 2020, for "preparedness & response for the governance, status, and situation of COVID-19 in the country."

The central government implemented the NAP all over the country to counter the pandemic spread. The medical staff provided clinical care and health education to the public with remarkable assistance from the government. A relief package was announced for the needy and poor people. Besides, the government enforced lockdown across the country to control

the spread of the pandemic. Additionally, media broadcasted daily cases and helped in disseminating critical preventive health measures through audio and video messages across the country. The National Institute of Health (NIH), National Disaster Management Authority (NDMA), and Punjab Disaster Management Authority (PDMA) were also maintaining the data of daily COVID-19 cases. As the government is endeavoring to control the pandemic spread according to WHO guidelines, this study analyzes the adopted methods/measures for their effectiveness in combating the COVID-19 pandemic spread. For evaluating the risk, the data were collected from different sources in the country.

The main objectives of the abovementioned action plan and preventive measure are to stop the spread of COVID-19 and to provide quick response challenges for governance, status, and the situation at each level (federal, provincial, and district) to make the ability for detection, prevention, and expressing responses against COVID-19 outbreak or other novel pandemic disease in the country. The epidemic COVID-19 might have a significant effect on the health status, safety, and culture of the public (25). If the government policies are strictly followed, there would be no difficulty to overtake the pandemic throughout the country.

The study was divided into four sections. The first section defines and gives an insightful picture of the origin of COVID-19 and its background. It is followed by explaining the current scenario and status of COVID-19 in developing countries, with a focus on Pakistan in the *MATERIALS AND METHODS* section.

The *RESULTS* section elaborates on the results of the COVID-19 survey from 26 February to 12 August 2020 (169 days) and explains the impact of quick government response on public health and safety. The last section describes the scope of work, discussion, and conclusion.

### **MATERIALS AND METHODS**

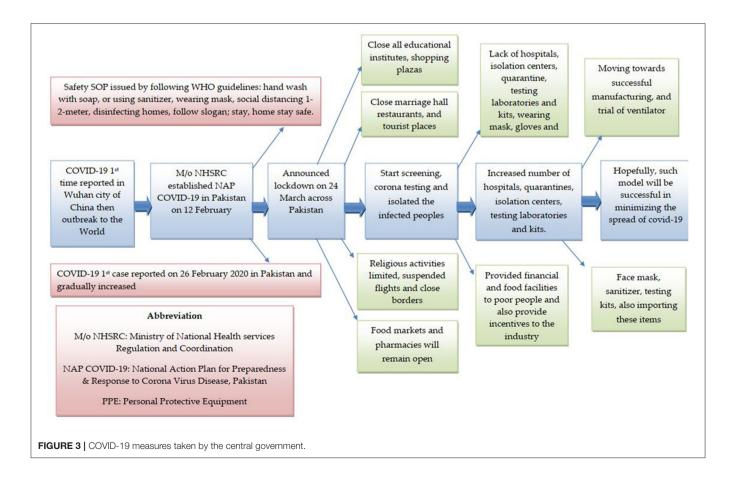
The following three types of data have been used in this study to analyze and predict the results.

The first type is the data collected by the WHO from 26 February to 12 August (1, 14), accessed through open sources of the WHO website. The second source of data was the local administration (district, provincial, and central level). This data was verified by the National Institute of Health (NIH), National Disaster Management Authority (NDMA), Punjab Disaster Management Authority (PDMA), and National Command and Operation Centre (NCOC). They were actively working as the leading sources to gather and eradicate the outbreak data (23, 26). NCOC contains representatives from all provinces, AJK, Gilgit-Baltistan (GB), and ICT under the supervision of the prime minister. The NDMA never had a meeting in the last 2 years that is why the NCOC was established. The third source of data was the collection of information through social media, newspapers, and electronic media. Some of the raw data was collected from the national guidelines (i.e., NAP, presentations, articles, meetings, necessary documents, and other confidential sources). The quality and criteria level were adjusted, such that the data would be collected from the national sources (NIH, Pakistan). Likewise, data collected from other sources were refined and verified through respective authorities such as the NIH, NDMA PDMA, and NCOC.

This research has reported and analyzed the data regarding the methods and policies adopted by the local and central government for quick response to mitigate the effects of COVID-19. Origin 19 and SigmaPlot 12 have been used as data analysis and graphing tools (27, 28). The study has provided a real picture of the number of identified COVID-19 cases. It has evaluated the effectiveness of the government's quick response for public health safety by mitigating the effects of pandemic spread (**Figure 3**). The study is narrative by its nature, and a thematic approach was adopted to analyze and identify the emerging lessons and guidelines.

### **RESULTS**

The central government is endeavoring to take all immediate measures to stop the spread of COVID-19 among the masses. Since 26 February 2020, when the first COVID-19 case was reported in Karachi (Sindh), all available resources were utilized to ensure the safety of the public. Meanwhile, the travel history data of all suspected cases were collected and mitigation strategies



with all services and measures against COVID-19 were shared with the public. It was followed by collecting the contacts' history for early detection of suspected cases, promoting social distancing and isolation, and establishing quarantine facilities. **Figure 3** shows that many effective measures have been taken by the government against COVID-19 transmission in the country.

# **Preventive Measures and Rapid Response** by Leadership

The NIH arranged an awareness lecture on coronavirus for health professionals and conducted training for doctors and paramedics on infection prevention and control with a particular focus on COVID-19 (23, 29). The government has suspended the international flight operation with China from 26 January to 30 January 2020 in response to the COVID-19 outbreak. The Civil Aviation Authority (CAA) started the screening on Karachi, Islamabad, Lahore, and Peshawar airports for every passenger who came from China (30). The president advised the people in a special media conference to not participate in social gatherings, stop handshaking or hugging, and follow prescribed precautions if any COVID-19 symptoms appear (31). The government suspended all flight operations except Lahore, Islamabad, and Karachi on 13 March 2020 to stop the coronavirus spread. It was decided in the National Security meeting on 13 March 2020 to close all schools, colleges, and universities until 5 April, but it was decided again on 27 March that all academic campuses will remain closed until 31 May due to the increasing number of COVID-19 cases and the teacher will arrange online classes. The government also decided to close all land borders from 16 March and all flights will remain closed from 21 March to the end of April. The railway minister suspended 42 train operations (32, 33). The National Day, 23 March, was celebrated without public gathering and military parade. The president and prime minister requested the nation to defeat the coronavirus with unity, passion, patience, and discipline (31). The military was given orders to assist the medical facilities by using all resources in fighting the coronavirus (34). The Chinese government was also approached to assist in fighting the coronavirus. Accordingly, a team of Chinese health experts arrived in the country. The NIH welcomed the Chinese team; arranged seminars; and made effective discussion on COVID-19 about how to treat, diagnose, control, and manage COVID-19 (35). The State Bank ordered all banks to ensure that cash collected from all clinics and hospitals would be disinfected, sealed, and quarantined before making it available to the public in the market (36).

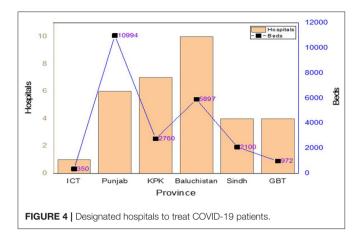
### Provision of Medical Services and Emergency Public Health Response

The NDMA chairman stated that the government was working on making personal protective equipment (PPE) and other resources for healthcare staff. The Health Ministry briefed that 14 metric tons PPE, thermometers, facemasks, gloves, and gowns had been dispatched by the federal government to provinces (33). It was announced that if any person or medical staff dies during the treatment of COVID-19, he/she would be considered as a

martyr, and a health relief package would be given to the bereaved family (24, 32, 33). A guard of honor was presented to doctors and paramedic staff as a mark of respect by the army and police on 27-29 March, because they are fighting as frontline soldiers against COVID-19 across the country. The citizens together with celebrities raised white flags from their roofs and balconies on 27 March across the country to express their love and passion for healthcare staff who are selflessly fighting against COVID-19 (37). The federal government also decided to provide a 1-month additional salary package to healthcare staff regarding their services against COVID-19 (38). Moreover, the NIH is playing an important role in the COVID-19 outbreak. Before the COVID-19 outbreak in the country, the NIH had already raised radical steps to stop the COVID-19 disease transmission. On 22 January 2020, the NIH arranged an awareness lecture about COVID-19 disease for healthcare professionals on a priority basis. On 10 February 2020, there was a training session on strengthening chemical and biological waste management, while on 18 February 2020, the NIH conducted a training on infection prevention and control for doctors and paramedics. On 26 February, the Health Ministry introduced NAP for preparedness and response for COVID-19. According to this plan, standard operating procedures (SOP) and guidelines are given to control and prevent the COVID-19 through epidemiological action such as how to early detect, observe, and isolate the suspected and confirmed COVID-19 cases. Such epidemiological action became compulsory for everyone who entered the country from 26 February onwards, once the first case was reposted in the country. A helpline 1166 was established for reporting COVID-19 cases across the country. Total confirmed and active cases as well as death and recovered cases were broadcasted daily on every moment by almost all national channels. The designated hospitals, isolation and quarantine centers, and testing laboratories for COVID-19 are established in the country in collaboration with the NIH. The frontline soldiers such as healthcare staff played a critical role against COVID-19. They facilitated the public by providing health education and preventive services. They helped in identifying and separating the people who had come recently from the epidemic areas or remained in contact with COVID-19 patients and guided them through NIH guidelines. They also identified the local isolation centers, provided physical monitoring such as fever, and referred the suspected cases to designated places if necessary (24, 26).

# Designated Hospitals for COVID-19 in the Country

The government has implemented many policies and preventive measures for improving the governance system, situation, and status of the COVID-19 outbreak in the country. Many hospitals are fighting against COVID-19 for public health. Moreover, the government has approved specific hospitals for suspected and confirmed COVID-19 patients. Such hospitals are equipped with PPE, diagnostic laboratory, and other necessary equipment. The nominated focal person of infection prevention and control (IPC) is responsible to make sure that the IPC guidelines are followed. The guideline/SOP for waste management at airports,



hospitals, and other places has been implemented; likewise, SOP was also introduced for disinfection and environmental decontamination. In Islamabad, there is only one hospital with 350 beds, while Baluchistan has 10 hospitals with 5,897 beds, Khyber Pakhtunkhwa (KPK) has seven hospitals with 2,760 beds, Punjab has six hospitals with 10,948 beds, Sindh has four hospitals with 2,100 beds, Gilgit-Baltistan has four hospitals with 972 beds, and Azad Jammu and Kashmir (AJK) has three hospitals with 530 beds as shown in **Figure 4** (39).

# Province-Wise Hospitals With Isolation Facilities for COVID-19

To mitigate the transmission of infections, infected patients are separated from other patients. The designated hospitals for isolation were distributed district wise. Only one isolation center is available in Islamabad containing 10 beds. Baluchistan has 11 districts and 14 medical services with 534 beds, whereas 33 districts and 110 medical facilities are available with 856 beds in KPK. Punjab has 34 districts, and 50 medical facilities are functional with 955 beds. Sindh has four districts, and four medical facilities are functional with 151 beds. Gilgit-Baltistan (GB) has 10 districts and 21 medical units with 126 beds, while the Azad Jammu and Kashmir have nine districts and 15 medical units with 310 beds. The number of patients and beds depends on the active cases of COVID-19 (24, 39).

# Province-Wise Quarantine Facilities for COVID-19

Quarantine was implemented to separate or restrict routine activities of suspected patients in non-medical care unit. The symptoms of such suspected patients have not been exposed yet but might get exposed after some days. The primary objective is to monitor the symptoms and early detection of contagious disease such as coronavirus. The total number of quarantine centers are 23,557 in 139 districts throughout the country. Islamabad holds two quarantine centers with 350 beds. Sindh has two with 2,100 beds, Azad Jammu and Kashmir has four with 530 beds, Punjab has six with 10,948 beds, Baluchistan has 10 with 5,897 beds, KPK has 52 with 5,760 beds, while Gilgit-Baltistan has 63 with 972 beds (23, 39).

### **Testing Facilities in the Country**

The polymerase chain reaction (PCR) is being used globally as a reliable method for COVID-19 detection. The government implemented the PCR protocol. There were 15 laboratories since the COVID-19 outbreak started. To expand the testing capacity on a daily basis, the NDMA is collaborating with the NIH to increase the number of laboratories. Now, 57 laboratories are working throughout the country, such as Islamabad-04, Baluchistan-03, KPK-06, Punjab-18, Sindh-09, AJK-03, Gilgit-Baltistan-02, and Armed Forces-12. These laboratories are equipped with a PCR system, providing free test facilities for the public for COVID-19 detection. Such laboratories are doing 30,000 tests per day. The government has increased testing capacity from 30,000 to 280,000 and probably would be further enhanced to 900,000. A training program for medical staff was arranged, as well as the NDMA would increase the number of technicians and experts in a molecular biology lab. Some of the updated statistics about the tests are shown in Table 3 (23).

### Impact of Lockdown/Smart Lockdown

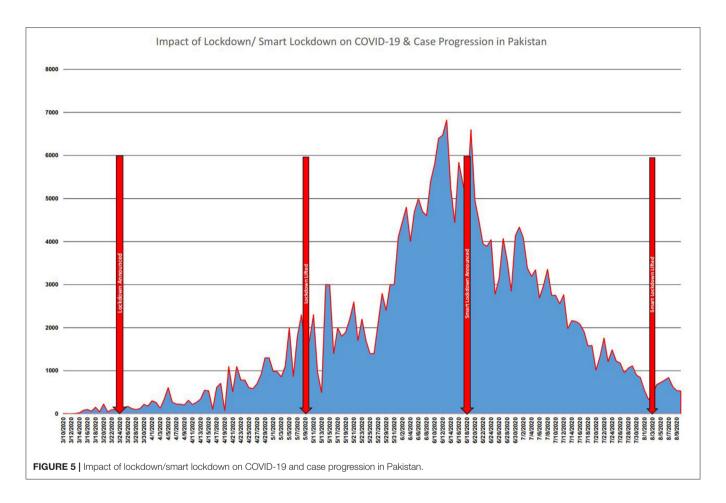
The lockdown started on 24 March 2020 throughout the country (32, 33, 40). On 2 April, it was further extended until 30 April. However, on 24 April, the government again decided to continue the lockdown until 9 May (30, 32, 41). After 9 May, the lockdown was lifted, but all shopping malls were closed except medicine stores; pharmacy; supermarkets; and vegetable and fruit, meat, and chicken shops. Permission was granted to only one family member to buy food items. On 18 June, smart lockdown was announced with the instructions to keep the markets open on Saturday and Sunday, while remaining closed during other weekdays. It was lifted on 3 August (Figure 5). During the period, the number of cases decreased very quickly, and the economy started to rise again. Social distancing was compulsory to anywhere, and the use of hand sanitizer and wearing a mask were made essential (37).

# Public Relief Package and Financial Assistance

The federal government issued \$10 million from the World Bank to the Sindh province, and Sindh Governor Imran Ismail appreciated these steps and stated that the federal government played the central role in fighting the coronavirus and also provided the ration (food) to the families of COVID-19 patients (23, 24). The government decided on 26 March 2020 to get \$3.7 billion supplementary funding from three mutual creditors and additional finance of \$1.4 billion from the International Monetary Fund (IMF) to manage the COVID-19 outbreak. Besides, the country will get the extension for the \$1 billion and \$1.25 billion loans from the World and the Asian Development Bank. On 27 March, the prime minister announced the force designated as the Corona Relief Tiger Force (CRTF) to help the government across the cities impede the COVID-19 outbreak. This tiger force's primary objective is to supply food items sharply in a more secure or arranged way to the needy and poor people affected by COVID-19 (37, 42). The prime minister also announced Rs. 1.2 trillion relief packages on 24 March. Rs. 150 billion was allotted to laborers or low-income groups

TABLE 3 | Province-wise COVID-19 lab and hospitalized records.

Province	Lab Status			Hospi	talized		Isolation	Recovered	Deaths
Tested Positive		Positive	Stable	On low-flow oxygen	On high-flow oxygen	On vent.			
AJK	29,049	2,150	11	04	01	00	161	1,915	59
Baluchistan	64,716	11,921	00	01	06	00	1,359	10,417	138
GB	16,909	2,371	70	19	01	00	269	1,955	57
Islamabad	207,700	15,281	15	20	02	22	2,056	12,995	171
KPK	223,922	34,755	34	29	65	16	1,689	31,691	1,231
Punjab	788,860	94,586	299	114	166	72	5,472	86,389	2,174
Sindh	834,655	124,127	156	69	137	36	5,463	115,984	2,282



while Rs. 280 billion for wheat procurement (43). A package of Rs. 100 billion was announced to support small industries and agriculture. A Rs. 5.2-million package was fixed for the Benazir Income Support Program (BISP), and the monthly stipend of BISP has also been increased from Rs. 2,000 to Rs. 3,000 under this program. It was decided that the needy people would be selected based on local administration authority data (44). The economic relief package was approved by the Federal Cabinet on 31 March and a supplementary Rs. 100 billion emergency relief

fund to mitigate the COVID-19 outbreak was issued. Another special relief package was released under the Ehsaas Program for the 12 million poor families, where cash assistance was provided to every needy person under the Kafalat Program (24). The government fund was distributed after biometric verification through the banks, as a one-time allowance for 4 months (Rs. 12,000) or in two installments of Rs. 6,000. By mid-April 2020, 1.77 million poor people received Rs. 22.466 billion as a mark of assistance (37).

### **Multi-Sectoral Approach**

The national media acted as a powerful weapon to educate the public and reduce hopelessness, depression, and anxiety during the COVID-19 outbreak. From the 1st day of the coronavirus outbreak, the media houses supported the NIH in disseminating the information to control COVID-19. The NIH and government's website, official newspapers, and open TV channels aired the NIH health message to the public for the eradication of COVID-19. Also, daily COVID-19 cases across the country and globally were updated. Media was allowed to trace high-risk groups of COVID-19 patients across the country and broadcast their epidemiological information at the end of March 2020, when the number of COVID-19 cases increased gradually, as many people started returning to the country. The national media invited many doctors and health experts to guide the people regarding COVID-19 diseases on daily bases. They arranged many talk shows and informative programs in which they discussed and corrected the misinformation regarding the COVID-19 outbreak. They also launched 24/7 COVID-19 hotline numbers for providing help and for reporting COVID-19 cases in case of emergency. Besides, the Aga Khan University Hospital launched a mobile app "Corona Check" for the public where they can easily monitor their symptoms and get awareness regarding COVID-19 (45). The repeated promotion of social campaigns in video messages (30 s to 1 min), such as frequent washing of hands with soap, use of hand sanitizer, wearing a face mask, and social distancing on social and electronic media, proved very fruitful in changing the public behavior toward COVID-19 pandemic. Transparent COVID-19 updates are a clear representation of government policies against COVID-19 disease. Additionally, the NIH and NDMA produced a social media account where messages are delivered to everyone on their mobile phones to give notice of COVID-19 preventive measures (25, 37).

### **Impact on Country**

The COVID-19 pandemic has affected the country's economy suffering a loss of Rs. 2.5 trillion (46). Yet, the government hired 60,000 people to maintain the "Plant Restoration Program," thus reducing the unemployment rate across the country during the pandemic crisis (23). Health Minister Dr. Zafar Mirza has also requested India to lift the lockdown in Indianoccupied Kashmir and allow them to take preventive measures during the video conference of the South Asian Association for Regional Cooperation (SAARC) (30). Prime Minister Imran Khan requested the USA president to lift or ease the restriction on Iran until the COVID-19 outbreak is ended (43). The Cricket Board has postponed the Super League (47). On 16 March, it was announced that the Football League has been postponed (33, 37). Tablighi Jamaat conducted a religious gathering that has potentially stimulated the pandemic crisis in public (48). Cardinal Joseph Coutts of the Catholic Church urged his followers to strictly act upon preventive measures to reduce the transmission of coronavirus and emphasized for interfaith unity during the pandemic period. He also stated that there is no need to come to church, mosque, or other religious places for worship and requested to pray at home to save the public from the current pandemic disease (49).

The Aga Khan University (AKU) has conducted a seroprevalence survey on COVID-19 pandemic in different parts of Karachi with a low and high transmission rate in April and June. About 2,000 participants have participated in the current survey. The faculty of AKU investigated and found that 95% of people positive for COVID-19 in their blood tests were without reported symptoms such as fever, sore throat, and cough and designated as asymptomatic. According to the researcher, the ratio of asymptomatic cases in Pakistan is much more than the developed countries. The outcomes of COVID-19 seroprevalence survey showed that the pandemic virus equally spreads to adults, adolescence, and children or to men and women. Moreover, COVID-19 cases sharply rose during April and June from 0.2 to 8.7% in low transmission sites such as the Ibrahim Hyderi area, whereas it rose from 0.4 to 15.1% in high community transmission sites such as Dalmia/Shanti Nagar, Faisal Cantonment, Pehlwan Goth, and Safoora Goth. According to the federal government seroprevalence study, overall, 11% of people had been infected with the disease in Pakistan. The sharp increase in the antibody level in areas with low reported cases indicates free and continuous transmission of the virus in such a community where antibody testing rates are sub-optimal. Seroprevalence survey of antibody testing represents a clear image of the COVID-19 pandemic as they investigated asymptomatic patients that are designated as silent virus carriers of the disease. Hence, there is a need to establish effective and preventive measures to control and break the chains of COVID-19 transmission across the country (50).

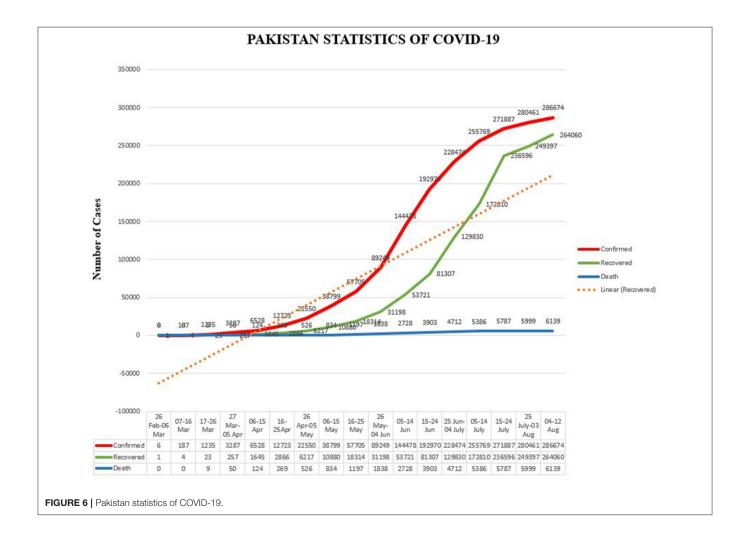
### Challenge

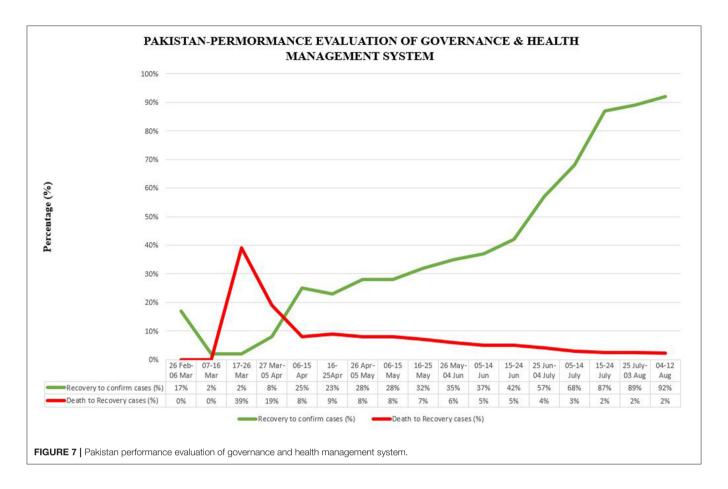
Despite the preliminary achievement in curtailing the transmission of COVID-19 disease throughout the country, many challenges are yet to be tackled with limited resources. There is a shortage of PPE, facemasks, gloves, and medical equipment in hospitals (24, 32). The total number of designated hospitals, isolation wards in hospitals, quarantine centers, number of testing laboratories, and testing kits are not enough to cater to the public needs, due to the decline in the country's GDP and limited funds. The government is trying to look at the best suppliers from different sources to ensure sufficient medical staff according to the needs of hospitals and also increasing the number of hospitals and testing laboratories by releasing more funds. Alarmingly, the government has no exact data about those people who recently entered the country and they might be risking the whole country. Moreover, people are not well-educated; lack of awareness exists about the COVID-19 pandemic, and some people are spreading fake news. The biggest problem in the country is economic constraints. Although the government is trying to fulfill the needs of the public according to limited resources, people get panic about their food and business during the lockdown scenario. Some people are getting infected with the coronavirus across the country because they ignore the preventive measures mentioned by the NIH.

# Governance Success on Public Safety and Effective Management

It was expected that COVID-19 would adversely affect the public health and economy of the country. Hence, the government implemented many governance policies along with imposing complete lockdown and taking preventive measures. However, the number of COVID-19 cases increased rapidly in May 2020. Being a developing country, Pakistan could not bear a complete lockdown for a long time, so Prime Minister Imran Khan decided to change it into a smart lockdown. The Bill Gates and Nobel Prize-winning scientist Michael Levitt appreciated the smart lockdown policy of the prime minister and stated that complete lockdown is not good for people's health (23). The WHO praised Pakistan's policies against the coronavirus and the head of WHO was happy to see the reduction in the number of COVID-19 cases since the end of June (14). Seven major hospitals in Lahore were cleared from COVID-19 patients, and 75-80% of COVID-19-infected patients recovered. A reduction of 28% was observed in the use of oxygen cylinders and ventilators by COVID-19 patients. Moreover, smart lockdown, coupled with an anti-corona campaign and home isolation policy for infected people, resulted in a drop of <3,000 active COVID-19 cases across the country (23, 51). A few weeks ago, the daily COVID-19 infection ratio was between 22 and 23%, but this ratio has declined to 12 and 13% per 100 patients currently, as shown in **Figure 6**. Due to the implementation of smart lockdown, SOPs, governance policies, and preventive measures, the number of newly reported cases of COVID-19 and deaths significantly reduced. Likewise, the number of recoveries increased after 10 July. Thus, government strategies, such as organized task force, complete lockdown, public relief funds, efficient role of health experts, social distancing, using hand sanitizer or soap to disinfect hands, wearing face mask, and especially imposing the smart lockdown, has successfully mitigated the COVID-19 outbreak. Pakistan has almost countered the COVID-19 spread, and the number of reported cases has declined up to minimum.

Further, a clear impact of effective government responses (health management system) and the implementation of an efficient emergency system can be observed, as the ratio of confirmed and reported cases started to reduce, as displayed in **Figure 6**. Another major concern was to reduce the conversion of confirmed cases to deaths, which also started to reduce after implementing an efficient management system. It can be observed in **Figure 7** where green lines show improvement in





patients and red lines, trending downside, show a decrease in the number of deaths.

During the COVID-19 outbreak, Pakistan has successfully overcome the COVID-19 pandemic with limited resources as compared to other developed countries. Dr. Zafar Mirza has shared his experiences and designed some strategies to control the pandemic disaster during an interview with the News Channel. He has performed his duties as special assistant to the prime minister of Pakistan for the National Health Services, Regulation and Coordination Program from April 2019 to July 2020. He has organized some rules for the improvement of COVID-19 mitigation or future pandemic disaster (52).

- (a) There is no legal basis to declaring a health emergency, yet. Although such a draft bill has already been prepared and sent to the cabinet, there is a need to peruse it for future challenges.
- (b) There should be a strong collaboration between government, armed forces, and civilian department, but such collaboration is too difficult between provincial and federal government for the sake of rehabilitation at each level.
- (c) The NDMA was established before NCOC, but recently, the NCOC has played an effective role during the COVID-19 pandemic and needs improvements for future challenges.

- (d) According to the evaluation of the International Health Regulation (2005) and Joint External Evaluation by WHO (2016), there were reforms and comprehensive recommendations initialized regarding health threats. Now, there is a need to implement the reforms and recommendations.
- (e) During the COVID-19 pandemic, the Central Health Establishment has organized quarantine and screening centers at airports (19 points of entry) across the country to control the spread of coronavirus, but there is a need for more strict measures for future challenges.
- (f) There is a lack of digital national disease surveillance systems and epidemiologists. It is necessary to have epidemiologists and digital disease surveillance system at each district level to control the spread of COVID-19 and any other pandemic disaster. Moreover, epidemiologists should be in the driving seat for the control of pandemic disaster.
- (g) The NCOC has been transparent in updating information among people during the pandemic period, but information sharing of detailed case data is lacking, which should be improved in the future.
- (h) There was a shortage of critical care experts and ICU beds (<50), but the NCOC has maintained 2,608 ICU beds across the country until 31st July. There was also an organized training program in critical care but it needs more ramp-up planning for future challenges.

- (i) The houses of COVID-19 patients were marked for testing. Some people have discriminated the patients, so there is a need to change people's perception regarding diseased people.
- (j) Taken together, electronic media has sent text messages to and changed the COVID-19 ring tone of 167 million mobile phone users for awareness, but some people have shared wrong information on social and electronic media. There is a need to establish strict rules for such actions.

### **Immunity Level**

Pakistan is located in the Asian Continent where sunlight is easily available to the public throughout the year and the duration of the winter season is very short. It is believed that the winter season is the most favorable for the transmission of epidemic diseases, such as pneumonia, typhoid fever, dengue fever, and other respiratory diseases. A hypothesis exists about sunlight and its effects that exposure to sunlight produces melatonin pigment and vitamin D. Similarly, vitamin D reduces acute respiratory tract infection (53). However, this medical stance of sunlight exposure and serum Vit-D levels of Pakistani people is still to be investigated by medical researchers. Deficiency of vitamin D causes many problems like bone problem and compromised immune system. We should maintain the optimum level of vitamin D with the required daily dose in case of deficiency because vitamin D acts as an immune modulator (46, 54). When seasonal factors change according to weather periods or region conditions, new levels of susceptibility appear among the population. Consequently, recurrent episodes of epidemic diseases may be produced each year at the same time like the current epidemic disease (55).

COVID-19 might be transmitting easily in the winter season than the summer season with an unknown mechanism like pandemic flu. It is believed that novel human coronavirus mostly attacks an immune-compromised patient, and it can still be transmitted outside of the winter period. Previously, it was believed that coronavirus does not affect children, but recent studies proved that it might be affecting children like adults (56). The optimum level of vitamin D acts as a defense against infection and can reduce viral load. Currently, there is no available standard treatment for COVID-19, but we can take vitamin D as a prophylactic measure to reduce the respiratory tract viral infection. Thus, there is a direct relationship between vitamin D and COVID-19 susceptibility and this could be used as an important element against the coronavirus pandemic (57, 58). Particularly, vitamin D is only a single source for immunity, but many other sources can provide immunity against any disease such as vitamins A, B, and Ccontaining plant; natural herbs; foods; magnesium; zinc; water; and micronutrients (59).

### DISCUSSION

The COVID-19 pandemic has significantly affected the global health structure and become a colossal challenge to the world. The government of every country needs to implement effective measures and strengthen the policies for the governance system

to control the COVID-19 cases in the region. The experience of dealing with COVID-19 cases necessitates implementing effective measures and strategies, not only for slowing down the spread of the COVID-19 outbreak but also for the early diagnosis, detection, prevention, and treatment SOP/guidelines. In preparation for the rapid spread of coronavirus throughout the world, the Government of Pakistan introduced many guidelines and SOPs to objectively reduce the COVID-19 transmission across the country. A task force has been established to help the public, with the strong support of law enforcement agencies, health experts, administrative staff, and policymakers. They are leaving no stone unturned to implement government policies, enforce preventive measures all over the provinces, strengthen their ability for early screening and detection of COVID-19 suspected persons, and provide timely response against COVID-19 and other pathogenic diseases. These strategies would help in eradicating and reducing the COVID-19 infection in the country. They could also be adopted as an effective prevention and control framework by other infected states who are experiencing a similar epidemic situation. The Ministry of Health has presented the NAP for Preparedness and Response to control the COVID-19. Many effective and preventive measures have been taken under this plan through collaboration with strong leadership. Keeping aside political gains, the leadership played a critical role in the implementation of preventive measures across the country at every level. During the forced lockdown throughout the country, all types of traffic and flight movements were frozen. Collective religious gatherings and social activities were banned, and even the National Day celebration (i.e., 23rd March parade, was canceled). All markets, shopping malls, mosques, and educational institutions were closed. Such strict actions were taken in the larger interest of the nation because there is only one proven treatment for such pandemic disease that is self-care and social distancing, which was rigorously enforced by the governments of South Korea, Japan, India, Bangladesh, Kuwait, Nigeria, Vietnam (1, 6, 13, 15-19), and other developing and nondeveloping countries.

The health system (NIH network, doctors, paramedics, and hospitals) played an important and effective role to control, prevent, and manage the spread of COVID-19. The health system provided medical facilities, courage, and patience to the whole nation as well as clear action in early diagnosing and detection of confirmed or suspected COVID-19 cases. Moreover, the isolation and quarantine SOPs were implemented strictly at each level to ensure a 14-days isolation period particularly for those who have travel histories. For morale boosting, the government decided to present tributes to the medical staff from 27 to 29 March, and the guard of honor was presented to the doctors and paramedics staff for their selfless services. Besides, white flags were raised on the roof of houses to express the love for medical practitioners who are working as frontline soldiers against the COVID-19 pandemic spread. The media also played a very supportive role in controlling the transmission of coronavirus. The social or electronic media broadcasted the repeated promotion of social campaigns in video messages (30 s to 1 min), such as frequently washing hands with soap and

using hand sanitizer, wearing a facemask, maintaining social distancing, and stay home stay safe. It proved to be very fruitful in changing the public perception toward COVID-19 transmission. Likewise, transparent and quick COVID-19 updates helped to present the clear image of government policies against COVID-19 disease. During the current epidemic spread, many developing countries are facing the major problem of the decline in their GDP rate, due to closed industries and businesses and lack of import/export. However, the current pandemic could not adversely affect Pakistan's economy due to the control of the spread of COVID-19, compared with other developing countries, as summarized in Table 1. Moreover, the AKU researchers have conducted a seroprevalence survey on the COVID-19 disaster on Sep 7, 2020. In this survey, AKU collaborated with the federal government and collected data when COVID-19 cases were rising in April and June, but Pakistan has successfully overcome the COVID-19 cases in July with the implementation of strict measures taken by the government (50). Recently, Dr. Zafar Mirza has shared his experience on Sep 19, 2020, in an interview, and pointed out the lack of strategies implemented during the COVID-19 pandemic. He emphasized that we should learn from the COVID-19 disaster and improve on the things that are lacking right now in future challenges. He has identified several facts which need to be addressed for the safe future of Pakistan. These facts include the lack of a legal basis to declare a medical emergency, missing vertical collaboration between federal and provincial governments, failure of the NDMA (they never had a meeting in the last 2 years that is why the NCOC was established), lack of core capacities to respond to health threats as per IHR regulations, Central Health Establishment (CHE)'s limited power to screen people from entry points in the country, the need for a robust and real-time digital national disease surveillance system and a resourceful rapid response team for data collection and management (to monitor significance of data transparency), shortage of ICU beds and critical care specialists, and the need for proper risk communication and community engagement via direct leadership interaction and media campaigns. By addressing these factors, many developing countries can improve their health infrastructure to respond to these types of pandemic (52).

COVID-19 mostly affects immune-compromised weak patients. The immune system can be boosted up by a continuous supply of vitamin D thereby eradicating respiratory tract infection (60). Vitamin D can be obtained at an excess rate under the sunlight. Recently, a fewer number of COVID-19 cases are observed in Pakistan than other countries (23). Hence, it was thought that the decreased number of reported COVID-19 cases in Pakistan might be due to the optimum level of vitamin D that strengthens the immune system and produces protection against COVID-19. Many factors have reduced the number of COVID-19 cases, but immunity might be one factor that can help in a pandemic disaster. Moreover, vitamin D is not only the single source that can provide immunity but there are also other sources such as green leafy vegetables; vitamin A, C, and D-containing foods; water; magnesium; and zinc; they all strengthen the immune system against infection, disease, or specifically the COVID-19 pandemic (58). The central management was established to develop trust between the public and the government. The government and health ministry strongly emphasized on the central governance and leadership to fight against COVID-19. It is of note that daily health reporting data (personal and family) should be kept transparent; otherwise, trust relationships between the government and public will fade away. The central and provincial governments have enforced rigorous policies and the above-stated practices to control the on-going COVID-19 outbreak, thus resulting in a limited number of COVID-19 cases and a few deaths, as compared to China and other developed and developing countries.

### CONCLUSION

COVID-19 has rapidly spread worldwide in 216 countries including the USA, Spain, France, UK, Italy, and many developing countries. In this paper, on-going experiences and the current status and situation of COVID-19 cases in Pakistan are presented. Moreover, a well-tested method has been discussed to reduce the spread of the COVID-19 outbreak, which is expected to be implemented in other countries having similar financial constraints. The country's response to COVID-19 is characterized by enforcing preventive actions, rapid response by leadership, strict and smart lockdown scenarios, adequate provision of medical services and emergency public health response, as well as a multi-sectoral approach. The current situation in Pakistan regarding the COVID-19 outbreak is much satisfactory, and it needs more effectiveness in the government's performance to eradicate the impact of the outbreak. Being a developing country, financial constraints particularly falling down GDP have impeded the process of combating COVID-19, like other countries. There is a dire requirement of building new hospitals and establishing isolation centers and testing laboratories. As Pakistan successfully dealt with the current epidemic spread, despite being a developing country and having limited resources, the stated practices, policies, and experiences may be considered by other countries as "effective prevention strategies" to stop COVID-19 transmission. There is also a need to enhance public awareness to follow the preventive measures, maintain social distancing, stay at home, and not go outside without any emergency. If the public positively collaborates with the government, task force, and law enforcement agencies, the war against COVID-19 can easily be won. The government is endeavoring to develop a COVID-19 vaccine in collaboration with Sinopharm (a Chinese pharmaceutical company) since April 2020 (23). It is believed to be the best medical innovation project in the research history of Pakistan. The findings of this study will help the key stakeholders in the government to improve the health management system in the country during the fight toward COVID-19 eradication and also in preparation for the potential coronavirus rebound in the coming fall/winter. It also could be used as a tool for combating coronavirus in other countries having equal working performance and similar financial limitations.

### DATA AVAILABILITY STATEMENT

The datasets presented in this study can be found in online repositories. The names of the repository/repositories and accession number(s) can be found at: https://pdma.punjab.gov.pk/covid19\_pdma\_reporting\_detail, https://www.nih.org.pk/, https://covid19.who.int/.

### **AUTHOR CONTRIBUTIONS**

AN conceived and designed the concept and wrote the paper. AN and MB performed the literature review. AN and AA contributed in the data collection. SA and FB helped to provide technical support to collect the data. AN and SI contributed in analysis tools. XS has supervised the work. HZ and SR reviewed the work to improve the outcomes. All authors have read and agreed to the published version of the manuscript.

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# Policies to Improve the Mental Health of People Influenced by COVID-19 in China: A Scoping Review

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**Background:** In response to the potentially concurrent mental health crisis due to the COVID-19 outbreak, there have been ongoing mental health policies put in place in China. This review aims to systematically synthesize the implemented national-level mental health policies released by the Chinese government during the COVID-19 outbreak, and summarize the implementation of those mental health policies.

**Methods:** Six databases and two websites were systematically searched, including published studies and gray literature published between December 1, 2019 and October 29, 2020.

Results: A total of 40 studies were included. Among them, 19 were national-level policies on mental health released by the Chinese government, and 21 studies reported data on the implementation of those mental health policies. Mental health policies were issued for COVID-19 patients, suspected cases, medical staff, the general population, patients with mental illness, and mental institutions. In the early stage of the COVID-19 epidemic, attention was paid to psychological crisis intervention. In the later stage of the epidemic, the government focused mainly on psychological rehabilitation. During the COVID-19 outbreak, more than 500 psychiatrists from all over China were sent to Wuhan, about 625 hotlines were notified in 31 provinces, several online psychological consultation platforms were established, social software such as TikTok, Weibo, and WeChat were used for psychological education, and many books on mental health were published. Responding quickly, maximizing the use of resources, and emphasizing the importance of policy evaluation and implementation quality were characteristics of the mental health policies developed during the COVID-19 outbreak. Challenges facing China include a low rate of mental health service utilization, a lack of evaluation data on policy effects, and no existing national-level emergency response system and designated workforce to provide psychological crisis interventions during a national emergency or disaster.

**Conclusions:** This review suggests that China has responded quickly and comprehensively to a possible mental health crisis during the COVID-19 outbreak, appropriate mental health policies were released for different members of the population.

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As the epidemic situation continues to change, the focus of mental health policies has been adjusted accordingly. However, we should note that there has been a lack of separate policies for specific mental health issues during the COVID-19 outbreak.

Keywords: policy implementation, China, mental health policy, COVID-19, scoping review

### INTRODUCTION

Over the past two decades, novel viruses have continued to emerge, the number of reported outbreaks of highly pathogenic or highly transmitted infectious diseases (such as SARS in 2003, H1N1 in 2009, MERS-CoV in 2012, and Ebola in 2014) has increased. At the end of 2019, a new type of infectious disease emerged, known as COVID-19 (1). As of November 10, 2020, over 49.7 million reported cases of COVID-19 and  $\sim\!1.2$  million deaths have been reported to the World Health Organization (WHO) (2). The outbreak of infectious diseases can spread rapidly, causing enormous losses to individual health, national economy, and social well-being (3).

The COVID-19 outbreak in China was shown to have a substantial negative impact on individuals' mental health, leading to clinical and sub-clinical disorders, such as acute stress disorder, depression, anxiety, post-traumatic stress disorder (PTSD), and other mental health symptoms (4–7). In response to the potentially concurrent mental health crisis, there have been ongoing mental health policies implemented in China, which has important ramifications for mental health systems and the patients they serve.

A mental health policy is a set of ideas or plans that are used as a basis for making decisions in mental health, it is a government statement that clarifies the values, principles, and goals of mental health (8). A mental health policy can be implemented at multiple levels, for example in the forms of mental health plans, programs, strategies, and legislation. If formulated and implemented properly, a mental health policy can become an important and powerful tool for countries to improve mental health and reduce the burden of mental disorders (8). Although some studies were conducted in the early stages of the COVID-19 epidemic, summarizing the mental health efforts of the Chinese government (9-11), many questions remain unanswered. This scoping review aims to present mental health policy developments during the COVID-19 outbreak in China and search for the answers to three questions that may be critical to policy making for other countries: (i) in different populations, is the focus of mental health policies different? (ii) what are the focuses of mental health policies at different stages of the epidemic? (iii) what is the implementation status of these mental health policies? To explore these questions, this review aims to systematically synthesize the national-level mental health policies released by the Chinese government during the COVID-19 outbreak through published research and gray

**Abbreviations:** COVID-19, coronavirus disease 2019; SARS, severe acute respiratory syndrome; MERS-CoV, Middle East respiratory syndrome; Ebola, Ebola virus disease; WHO, World Health Organization; H1N1, 2009 influenza A(H1N1); PTSD, post-traumatic stress disorder; SES, socioeconomic status.

literature, and summarize the implementation status of these mental health policies.

### **METHODS**

A scoping review methodology (12, 13) was performed in this study according to the checklist of the PRISMA extension for scoping reviews (PRISMA-ScR) (14) (see **Supplementary Table 1**, **Supplementary Material**) and a methodology framework described by Arksey et al. (12) consisting of seven stages. The stages of the methodology framework undertaken were: (1) identification of research objectives; (2) reviewing data sources and search strategies; (3) study selection; (4) data extraction; (5) quality assessment for the included studies; (6) collating, summarizing, and analyzing outcome evidence; and (7) describing implications for further research.

### **Research Objectives**

- To identify the national-level mental health policies released by the Chinese government during the COVID-19 outbreak.
- To identify the focuses of mental health policies among different populations during the COVID-19 outbreak.
- To identify the focuses of mental health policies at different stages of the epidemic.
- To identify the implementation status of these mental health policies released by the Chinese government during the COVID-19 outbreak.

### **Data Sources and Search Strategies**

A systematic search was conducted in six databases and two websites.

Specifically, three databases including Web of Science, Pubmed, and CNKI were searched for published research. We set a restriction on the publication date, only studies published between December 1, 2019 and October 29, 2020 were searched for. See Additional File 1 for the details. The following search terms were used: "mental health policy" (including health policy, mental health policy, national plan, national program, etc.); "COVID-19" (including COVID-19, SARS-CoV-2, Coronavirus disease 2019, etc.); China (including China and Chinese). See **Table 1** and the **Supplementary Material** for a full search strategy.

Three databases including the National Science and Technology Library of China, the State Council Policy Document Database of China (http://www.gov.cn/index. htm), and the National Library of China and two websites including the Chinese Association for Mental Health (http://www.camh.org.cn/) and the Chinese Psychological Society (https://www.cpsbeijing.org/) were searched for gray literature.

TABLE 1 | Search strategies for the published studies.

Search terms	
Mental health policy	"national plan" (Title/Abstract) OR "national program" (Title/Abstract) OR "national strategy" (Title/Abstract) OR "legislation" (Title/Abstract) OR "law" (Title/Abstract) OR "national reform" (Title/Abstract) OR "health system" (Title/Abstract) OR "Health Policy" (Title/Abstract) OR "Mental health" (Title/Abstract) OR "Mental Health Policy" (Title/Abstract) OR "Mental Health Policy" (Title/Abstract) OR "policy Implementation" (Title/Abstract) OR "policy assessment" (Title/Abstract) OR "sychological assistant" (Title/Abstract)
COVID-19	"COVID-19" (Title/Abstract) OR "Coronavirus disease 2019" (Title/Abstract) OR "Covid 19" (Title/Abstract) OR "severe acute respiratory syndrome coronavirus 2" (Title/Abstract) OR "SARS-CoV-2" (Title/Abstract) OR "SARS-CoV" (Title/Abstract) OR "novel coronavirus" (Title/Abstract) OR "coronavirus" (Title/Abstract) OR "CoV-2" (Title/Abstract) OR "2019-nCoV" (Title/Abstract) OR "SARS COV2" (Title/Abstract)
China	"China" (Title/Abstract) OR "Chinese" (Title/Abstract)

Keywords such as "policy," "national plan," "national program," "COVID-19," and "SARS-CoV-2" were combined with "mental health" in our search.

### **Selection Criteria**

A national-level mental health policy is defined in this review as a mental health policy released by the State Council of China and its direct departments, aimed at improving the mental health of people who were influenced by COVID-19.

Inclusion criteria

We included studies that fulfilled all the following criteria:

- a) For mental health policy documents issued by the government
- Participants: people who were influenced by COVID-19 and lived in China.
- Intervention: any national-level policy interventions delivered to people influenced by COVID-19 in China, aimed at improving their mental health.
- b) For studies reporting data on the implementation of mental health policies
- Participants: people who were influenced by COVID-19 and lived in China.
- Intervention: any national-level policy interventions delivered to people influenced by COVID-19 in China, aimed at improving their mental health.
- Outcome: implementation status of mental policy interventions delivered to people influenced by COVID-19 in China, the quantity of mental health services provided in response to these mental health policies (such as how many psychiatrists were sent to provide psychological crisis intervention, how many hotlines were conducted, etc.).
- Study design: no restriction

Exclusion criteria We excluded studies if:

- The study was not in English or Chinese.
- The study was a theoretical study, describing standards that mental health policies are expected to meet.

- The study was discussing the process of policy formulation.
- The report was a protocol.

### **Data Extraction**

Identified records were first screened based on their titles and/or abstracts, and if they met the selection criteria, the full texts were obtained for further screening. The screening process was carried out independently by two authors (DQ and YLL). Data were extracted on date of publication, organizations, title of policy, and the main content of the policy independently by two reviewers (DQ and YLL).

### **Data Synthesis**

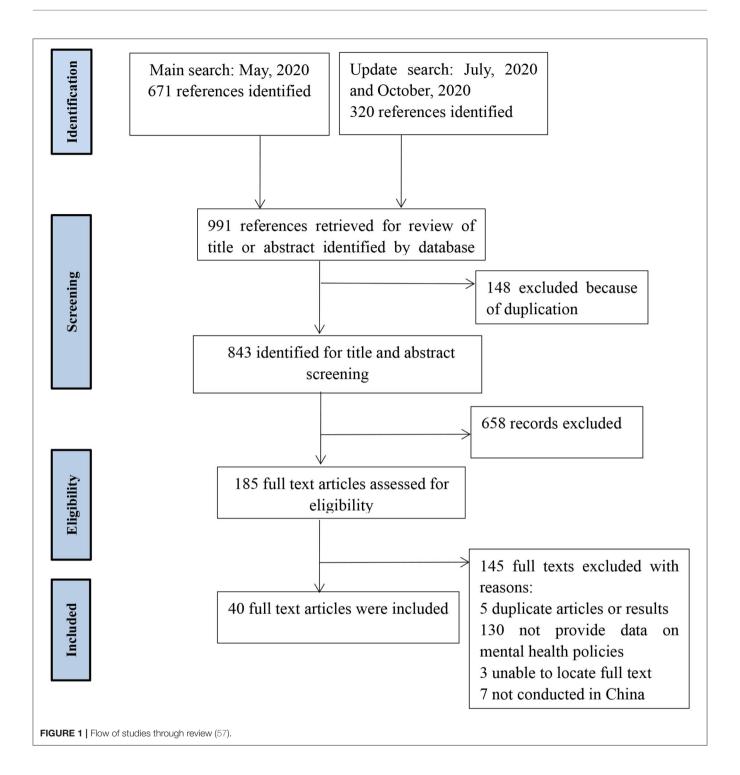
The qualitative data of the included studies were combined in a synthesis (15, 16). The results were grouped, where possible, by two analytical themes: (i) policies to improve the mental health of people during the COVID-19 outbreak and (ii) the implementation of mental health policies developed during the COVID-19 outbreak. Consensus was reached on discrepancies in data extraction through discussion.

### **Quality Assessment**

The methodological quality of the included studies was independently assessed by two reviewers (DQ and LL). Due to the varying study designs of included articles, checklists from The Joanna Briggs Institute (JBI) were utilized to assess content validity (17). See **Supplementary Table 2** for details on the quality assessment.

### **RESULTS**

From the initially identified 991 records, 843 records were screened after duplicates were excluded. A total of 658 references were excluded based on the title or abstract, leaving 185 studies for further scrutiny. After screening the full texts, 145 studies were excluded. The 145 studies were excluded due to the following reasons: no data on mental health policies (n = 130); duplicate publications (n = 5); no full-text (n = 3); and not conducted in China (n = 7). Finally, 40 studies were included for analysis. See **Figure 1** for the details.



### Characteristics of the Included Studies

From January to July 2020, the Chinese government has issued a total of 19 national-level policies related to mental health (18–36). Among them, there were eight policies related to patients with COVID-19 or suspected cases (18, 25–30, 36), seven were related to medical staff (18, 21, 24–27, 29), five were related to the general population [18–20, 29, 32], two were related to teachers and

students (19, 35), one was related to patients with severe mental disorders (22), two were related to mental health institutions (23, 31) and one was related to inward personnel (33). Besides, 18 studies (9–11, 37–54) reported data on the implementation of mental health policies developed during the COVID-19 outbreak. Of the 21 studies, 17 were of sound methodological quality, while the remaining articles were reported to

have indeterminate quality, see **Supplementary Table 3** for the details.

# Policies to Improve the Mental Health of People During the COVID-19 Outbreak

For patients with COVID-19 or suspected cases, the first guideline document was released on January 26, 2020. In this document (18), the National Health Commission of China suggested that all provinces in China invite psychologists and psychiatrists to organize psychological assistance teams and conduct psychological crisis interventions for patients in need. On March 5, three guideline documents for patients with COVID-19 or suspected cases were released by the Chinese government (25–27). Different psychological assistance programs were proposed for patients with different conditions. New psychological counseling work proposals were released on March 18 and April 7. Besides patients, these proposals paid more attention to the mental health of their family, friends, and colleagues (29, 30). Also, measures were taken to promote internet and psychosocial services, helping patients return to normal life. On March 4, the first version of the rehabilitation treatment proposal for discharged patients was released (28). All provinces in China were required to provide psychological rehabilitation intervention to discharged patients in need. The second version of the rehabilitation treatment proposal for COVID-19 patients was released on May 13, a more detailed psychological intervention plan was proposed for different types of mental health problems (36). Additionally, it was recommended that local governments organize social workers to conduct health education, eliminate community discrimination, and reduce patients' stigma.

For medical staff, the Chinese government proposed six related policies from January 26 to March 18. In January, the point of the policy was to provide emergency psychological crisis intervention for medical staff in need (18). In February, the list of online psychological assistance institutions for medical staff was released. The main target was to improve the protection measures of medical staff, improve their working environment, provide psychological assistance, and relieve their anxiety and stress (21, 24). Providing psychological education and skills training, organizing psychological support and emotional counseling services, and improving the self-help skills of medical staff were the main targets in March (25–27).

For the general population, the Chinese government released a total of six related policies from January 26 to April 14. Between January and March, the main targets of those policies were to provide internet/telephone-based emergency psychological crisis intervention or face-to-face psychological assistance for those people in need (18–20, 29). In April, the main targets changed to guiding people in medium-risk and high-risk areas to adapt to a closed life (32). For teachers and students, the Chinese government proposed a total of two related policies from January 28 to May 8. On January 28, the Ministry of Education required psychiatrists and psychologists in the education system to open psychological support hotlines and online counseling services, and provide online psychological crisis intervention

services for teachers and students (19). In May, primary schools, secondary schools, and kindergartens in most areas reopened, the main targets changed to carrying out psychological education, psychological consultation, and creating psychological help hotlines for teachers and students (35). As the overseas epidemic become more serious, the Chinese government proposed measures against inward personnel in April, trying to provide psychological counseling and psychological intervention for inward personnel in need (33).

In order to prevent the spread of COVID-19 in mental health institutions and patients with severe mental disorders, the Chinese government proposed a total of three policies (22, 23, 31). Mental health institutions were suggested to strengthen hospital infection management, reserve protective equipment (such as masks) and disinfection materials, monitor the health status of staff and patients, and set up quarantine wards, etc. In addition, the proposal for "Building a National Psychosocial Service System-Key Tasks in 2020" was released (34). The government established specific evaluation criteria, added Wuhan as a new experimental city, and tried to comprehensively improve the mental health service level in Wuhan in a year. See **Table 2** for the details.

# The Implementation of Mental Health Policies Developed During the COVID-19 Outbreak

In response to the first guideline document published on January 26, the Chinese Psychological Society and other psychological institutions organized the first round of personnel training on January 28 and released serval guidelines for hotline services between January 31 to February 6 (9, 20, 38, 50, 53). On February 7, the National Health Commission of China published a psychological adjustment guideline for the general public (49, 52). Between January and March, several books associated with COVID-19 and mental health were published (10, 40, 43). Such as "Guidelines for Public Psychological Self-Help of 2019-nCoV Pneumonia" and the "Handbook of Psychological Intervention for Government Departments, Enterprises, and Organizations." Also, several platforms for psychological support were developed, those platforms developed online psychological self-help intervention systems, including interventions such as online cognitive behavioral therapy (41, 46, 47). Additionally, the Chinese Psychological Society published five lists of recommended hotline organizations, conducted three national surveys to investigate the mental health status of the general population, and provided references for the government to adjust its mental health policy in time (51).

At the end of February, more than 500 psychiatrists from all over China had been sent to Wuhan by several provinces to provide on-site psychological assistance for front-line medical staff and critically ill patients with COVID-19 (42, 45, 54). As of March 27, a total of 625 hotlines were notified in 31 provinces across China, with over 200,000 calls answered (39). A series of online mental health education programs on social media platforms, such as WeChat, Weibo, and Douyin (TikTok), have been developed and widely used for patients, medical staff, and

 TABLE 2 | Summary of policies to improve the mental health of people during the COVID-19 outbreak.

Date	Organizations	Policies/guidelines	Target population/institution	Main content on mental health
January 26, 2020 (18)	National Health Commission of China Bureau of Disease Prevention and Control	"Principles of the Emergency Psychological Crisis Interventions for the New Coronavirus Pneumonia" was released	Patients with COVID-19; suspected cases; medical staff; relatives/friends of patients; the general population	All provinces in China were required to invite psychologists and psychiatrists to organize psychological assistance teams, and conduct psychological crisis interventions.
January 28, 2020 (19)	Ministry of Education	"Principles of Opening Psychological Support Hotlines and Network Counseling Services for the New Coronavirus Pneumonia in the Education System" was released	Teachers and students; the general population	Psychiatrists and psychologists in the education system were required to open psychological support hotlines and online counseling services, and provide online psychological crisis intervention services.
February 2, 2020 (20)	National Health Commission of China Bureau of Disease Prevention and Control	"Notice on Establishing Psychological Assistance Hotlines for the COVID-19 Outbreak" was released	The general public	All provinces in China were required to establish new hotlines, provide psychological support, psychological counseling, crisis intervention, and other services for different groups of people.
February 15, 2020 (21)	The State Council of China	"Measures to Improve the Working Conditions of First-Line Medical Staff and to Care for Their Physical and Mental Health" was released	Medical staff	All provinces in China were required to provide medical staff with online psychological support.
February 18, 2020 (22)	National Health Commission of China	"Notice on Strengthening the Treatment and Management of Patients with Severe Mental Disorders During the New Coronary Pneumonia Epidemic" was released	Patients with severe mental disorders	All provinces in China were required to strengthen the management and treatment of patients with severe mental disorders in hospitals and homes, preventing nosocomial infections in mental hospitals, and reducing the risk of accidents among patients.
February 25, 2020 (23)	National Health Commission of China	"Technical Proposal for the Prevention of New Coronary Pneumonia Outbreaks in Mental Health Institutions" was released	Mental health institutions	Mental health institutions in China were required to develop an emergency work plan, strengthen hospital infection management, reserve protective equipment (such as masks) and disinfection materials, monitor the health status of staff and patients, and set up quarantine wards, etc.
February 27, 2020 (24)	National Health Commission of China	"Guidelines for Psychological Assistance Hotline During the Prevention and Control of New Coronavirus Pneumonia" was released	Hotline staff	All provinces in China were required to conduct personnel training and provide hotline services in accordance with the guidelines.
March 4, 2020 (28)	National Health Commission of China	"Rehabilitation Proposal for Discharged Patients with New Coronary Pneumonia (draft)" was released	Discharged patients with COVID-19	All provinces in China were required to provide psychological rehabilitation intervention to discharged patients in need.
March 5, 2020 (25)	National Health Commission of China; Ministry of Civil Affairs	"Proposal for Psychological Assistance and Social Work Services in Cabin Hospitals" was released	Patients with COVID-19; medical staff	The psychological assistance team were required to provide psychological assistance in the cabin hospital according to this proposal.
March 5, 2020 (26)	National Health Commission of China; Ministry of Civil Affairs	"Proposal for Psychological Assistance and Social Work Services in Designate Hospitals" was released	Patients with COVID-19; medical staff	The psychological assistance team were required to provide psychological assistance in the designated hospital according to this proposal.
March 5, 2020 (27)	National Health Commission of China; Ministry of Civil Affairs	"Proposal for Psychological Assistance and Social Work Services for People in Quarantine" was released	Patients with COVID-19; medical staff	The psychological assistance team were required to provide psychological assistance for people in quarantine according to this proposal.

(Continued)

TABLE 2 | Continued

Date	Organizations	Policies/guidelines	Target population/institution	Main content on mental health
March 18, 2020 (29)	National Health Commission of China;	"Psychological Counseling Work Proposal for the New Coronavirus Pneumonia" was released	Patients with COVID-19; Suspected cases; medical staff / other related staff; relatives/friends of patients; the general population	All provinces in China were required to provide psychological counseling, psychological intervention, and other psychological services for key groups such as patients and their families, family members of deceased persons, and front-line workers, etc.
April 7, 2020 (30)	National Health Commission of China;	"Psychological Counseling and Social Work Service Proposal for Patients with New Coronary Pneumonia, Their Families, and People Were Quarantined" was released	Patients with COVID-19 and their families; people who were quarantined	All provinces in China were required to follow this proposal, conduct health education, promote internet and psychosocial services, help them return to normal life and work, and create a social environment of mutual care.
April 8, 2020 (31)	National Health Commission of China	"Technical Proposal for the Prevention of New Coronary Pneumonia Outbreaks in Key Places and Key Institutions" was released	Various public places; mental health institutions	Relevant departments were required to reserve protective equipment (such as masks) and disinfection materials, monitor the health status of staff, set up quarantine wards, and organize knowledge training on prevention of new coronary pneumonia, etc.
April 14, 2020 (32)	Ministry of Civil Affairs National Health Commission of China	"Proposal for Precise Community Prevention Service for the New Coronavirus Pneumonia" was released	The general population	All provinces in China were required to set up a community working group, establish a psychological assistance mechanism for community residents, and help them adapt to the closed management of the community.
April 21, 2020 (33)	National Health Commission of China Ministry of Civil Affairs Ministry of transport	"Psychological Counseling and Social Work Service Proposal for Inward Personnel" was released	Inward personnel	Conduct health education, promote internet and face-to-face psychosocial services, and provide psychological counseling and psychological intervention for people in need.
April 27, 2020 (34)	Ministry of Civil Affairs National Health Commission of China Ministry of Education	"Proposal for Building a National Psychosocial Service System-Key Tasks in 2020" was released	Wuhan city	Wuhan was added as a new experimental city, specific evaluation criteria was established, which tried to comprehensively improve the mental health service level in Wuhan in 2020.
May 8, 2020 (35)	Ministry of Education; National Health Commission of China	"Technical Guidelines for Prevention of New Coronavirus Pneumonia in Primary, Secondary Schools and Child Care Institutions" was released	Teachers; adolescents; children	Relevant schools were required to conduct mental health knowledge training, conduct psychological counseling, and announce a psychological hotline.
May 13, 2020 (36)	Ministry of Education; National Health Commission of China; National Healthcare Security Administration; National Administration of Chinese Medicine	"Rehabilitation Treatment Proposal for COVID-19 Patients with Major Dysfunction" was released	Discharged patients with COVID-19;	Relevant hospitals were required to conduct rehabilitation interventions for patients with emotional problems, cognitive changes, behavioral disorders, or physiological reactions due to psychological problems; communities were required to strengthen community publicity and reduce social discrimination.

the general public throughout all provinces in China (11, 43, 47). Besides, from January to June, the Chinese Psychological Society and other psychological institutions provided face-to-face psychological crisis intervention services for patients and medical staff in several hospitals in Wuhan according to the related

policies (43, 44). Furthermore, some mental health institutions proposed a series of effective ward management strategies based on related policies and presented practical and resource-efficient models of psychological intervention for inpatients (48). See **Table 3** for the details.

TABLE 3 | Implementation of mental health policies developed during COVID-19 outbreak.

Date	Organization	Implementation of policy	
January 28, 2020 (10)	Chinese Psychological Society Chinese Association of Mental Health Chinese Society of Psychiatry	Conducted first round of training for supervisors	
January 30, 2020 (37)	Institute of Psychology, Chinese Academy of Sciences Chinese Psychological Society Ali Pay	National Crisis Intervention Platform for New Coronavirus Pneumonia was developed	
January 31, 2020 (38)	Chinese Psychological Society	Published handbook for hotline organizations and volunteers "Guidelines on Providing Hotline Psychological Support for Disease Outbreak (draft)"	
February 2, 2020 (19)	National Health Commission of China	Published guidelines for hotline organization, published list of organizations for psychological counseling	
February 3, 2020 (10)	Chinese Psychological Society	Updated guidelines for hotline organization	
February 6, 2020 (50, 53)	Chinese Psychological Society	Published ethics guidelines	
February 7, 2020 (49, 52)	National Health Commission of China Bureau of Disease Prevention and Control	Published guidelines for the general public "Psychological Adjustment Guidelines for Coping with the New Coronavirus Pneumonia" was published	
February 12, 2020 (10)	Chinese Psychological Society Chinese Association of Mental Health Chinese Society of Psychiatry	"Guidelines for Online Psychological Assistance Services during the Prevention and Control of Novel Coronavirus Pneumonia" was published	
February 9, 2020 (10)	Chinese Society of Psychiatry Central Radio and television Station	Video of "Online Lessons of Psychological Intervention during the New Coronavirus Pneumonia Outbreak" was published	
February 12, 2020 (10)	Peking University Sixth Hospital Beijing Anding Hospital Mental Health Center of Hubei province	Conducted second round of training for supervisors	
February 12, 2020 (46, 47)	Wuhan University People's Hospital Peking University Sixth Hospital The First Affiliated Hospital of China Medical University Southern Hospital Beijing Anding Hospital, etc.	Platform for psychological support was developed. Online psychological self-help intervention systems, including online cognitive behavioral therapy were developed	
February 2020 (9, 44, 45, 54)	National Health Commission of China/Several provinces in China	More than 500 psychiatrists from all over China were sent to Wuhan to provide on-site psychological assistance for front-line medical staff and critically ill patients;	
February 24-June 4, 2020 (50)	Chinese Psychological society	Published five lists of recommended hotline organizations	
March 27, 2020 (39)	32 provinces in China	A total of 625 hotlines were announced in 31 provinces in China, with over 200,000 calls answered	
January–March 2020 (52)	Chinese Psychological society	The mental health status of the general population was investigated or January 31, February 6, and March 10. Data were provided for the adjustment of a national psychological assistance plan	
January–March 2020 (38, 40, 43)	Chinese Psychological Society Chinese Association for Mental Health Chinese Society of Psychiatry, etc.	Several books associated with COVID-19 and mental health were published. Such as "Guidelines for Public Psychological Self-Help and Counseling of 2019-nCoV Pneumonia," "Handbook of Psychological Intervention for Government Department"	
May 2020 (47, 48)	Mental health institutions	Practical and resource-efficient models of psychological intervention were presented to inpatients	
January 29–June 17, 2020 (43, 44)	Chinese Psychological society	From January to June, psychological crisis intervention services were provided for patients in several hospitals in Wuhan	
January–March 2020 (48)	Mental health institutions	Some mental health institutions proposed a series of effective ward management strategies based on related policy	
January–July 2020 (34, 44, 48, 52)	Government, universities, mental health institutions, social organization, Chinese Psychological society, etc.	Online mental health education with communication programs, such a WeChat, Weibo, and Douyin (TikTok), were widely used for medical staff and the general public throughout all provinces in China	

### **DISCUSSION**

### **Key Findings**

Our review suggests that China has responded quickly and comprehensively to the possible mental health crisis among

different populations during the COVID-19 outbreak. In response to the COVID-19 outbreak, there have been ongoing measures and concerted efforts in China, resources were used as much as possible to implement these mental health policies. In the early stages of the epidemic, the focus of

these mental health policies was to mobilize various resources and provide psychological crisis intervention for people in need. In the later stage, the focus of these mental health policies was on psychological rehabilitation intervention. Besides, the importance of providing online psychological counseling and improving people's self-help ability has been emphasized throughout the epidemic period. Psychiatrists from all over China were sent to Wuhan by several provinces to provide on-site psychological assistance. Mental health hotlines were quickly established across China and provided patients, medical staff, and the general public with counseling and psychological services. The telephone-based and internet-based programs were widely used to deliver mental health care services, and social media platforms (e.g., TikTok, WeChat, and Weibo) were widely utilized to share strategies, guidelines, and education programs for managing potential mental health problems. In addition, governments, academic groups, and medical institutions also published many self-help handbooks on psychological interventions related to COVID-19.

### Characteristics of Mental Health Policies During the COVID-19 Outbreak

Firstly, psychosocial interventions were organized very quickly to deal with the COVID-19 outbreak. On January 26, just 3 days after the lockdown implementation of Wuhan, the Chinese government published a guideline document for emergency psychological crisis interventions for the public (18). After this document was released, psychiatrists from all over China were immediately sent to Wuhan to provide psychological assistance, and several hotlines and internet-based platforms were developed for psychological counseling (10). However, some drawbacks of these policies should be noted. For example, who should deliver which type of intervention, for which group in need, and by which delivery mode were not specified in most policies (55). Also, we think there was a lack of separate policies for specific mental health issues during the COVID-19 outbreak. Such as PTSD, which is one of the most common mental health problems in a national emergency or disaster (56).

Another feature was the extensive use of mental health resources. Under the guidance of these mental health policies, cooperation between different institutions and organizations maximized the use of resources. Since January 24, 2020, some institutions had already launched a free crisis intervention hotline for the public (45). The government, academic societies, and hospitals quickly carried out cross-organizational cooperation, mobilized the resources they had, organized online training, organized academic conferences, and conducted telephone-based psychological interventions and internet-based psychological interventions for the public across China. Given that the fast transmission of the novel coronavirus between people may hinder traditional face-to-face psychological interventions and the widespread adoption of smartphones, online mental health services were heavily used in China. Massive use of online mental health services may maximize the beneficiaries from those programs, contributing to helping remove the barriers to accessing quality care for mental health.

Thirdly, the importance of implementation quality and outcome evaluation of those mental health interventions was emphasized. The Chinese government had emphasized in several guidelines that it was necessary to use qualified organizations and staff to provide psychological interventions, they also pointed out the importance of professional training (18, 24, 28, 31). Besides, the ethics of psychological intervention were highly valued in related guidelines (50). Also, the evaluation of the effectiveness of psychological interventions were emphasized (24), and the focus of psychological assistance was constantly being adjusted as the epidemic changed.

### Challenges of Mental Health Policies During the COVID-19 Outbreak

It is said that China has long been faced with an extremely low rate of mental health service utilization (58, 59). To date, most of the attention has been focused on the provision of mental health services, with the utilization of these services to a large extent neglected. He et al. (58, 60) reported that only 3.70–5.58% of the general population actively sought out mental health services during the COVID-19 outbreak. After a large increase in mental health services, how to improve the utilization of services is also an issue that needs to be urgently considered.

Due to the relatively short duration of the outbreak, many mental health policies released during the outbreak of COVID-19 had been implemented for only a few weeks, the implementation data found in the current review were limited. Based on the included data, it seems that most of mental health policies released during the COVID-19 outbreak were implemented, but the process and quality of implementation is still unclear. Although the importance of implementation quality and outcome evaluation of those mental health interventions was emphasized, relative data have not yet been published. Nationwide surveys of psychological wellbeing during the COVID-19 outbreak were conducted (61, 62), but those surveys did not describe whether they used mental health services. Another question is that most mental health services were provided via telephone and the internet. Both the implementation quality and program effectiveness are difficult to guarantee (9, 58). Thus, we think the integration of assessment in structure, process, and outcomes of those mental health programs is needed in the forthcoming months. These recommendations may inform how other countries can overcome the shortage of mental health resources when facing the COVID-19 outbreak. Moreover, people with low socioeconomic status (SES) may not be able to take full advantage of digital technologies that online mental health services rely on (46, 58). What should be considered is whether the uneven development of online mental health services for this epidemic will widen the mental health gap in China.

Furthermore, China currently lacks a well-established mental healthcare system, and has no existing national-level emergency response system and designated workforce to provide psychological crisis interventions during a national emergency or disaster (55). The shortage of professional

human resources on mental health is also a problem. Over the past decade, the number of psychiatrists in China has increased (63). However, the amount of mental health professionals still cannot meet the needs of psychosocial intervention during this kind of large-scale epidemic (42). System defects and lack of personnel may have affected the implementation of mental health policies during the COVID-19 outbreak (64). In order to better respond to infectious disease outbreaks and ensure the effectiveness of mental health policies, it is important to address these issues in the future.

### Limitations

At first, the implementation data found in the current review were limited. It seems that most of the mental health policies released during the COVID-19 outbreak were implemented, but the process and quality of implementation is still unclear, which needs further exploration. Secondly, in order to presented as much data related to policy implementation as possible, we have included data from some comments and letters to the editor, which may not have been peer-reviewed. Another possible limitation is that this review is based on implemented mental health policies at the national level. Since all provinces in China are basically carrying out relevant work under the guidance of national-level mental health policies, we did not consider local-level mental health policies, there may be bias in the representativeness of the results.

### **Implications for Future Research**

Firstly, we think the long-term outcomes and implementation quality of these mental health interventions need further evaluation in future studies. Secondly, it is necessary to evaluate the impact of those known problems (such as low utilization of mental health services, with no existing national-level emergency response system and designated workforce) on the implementation of these mental health policies released during the outbreak of COVID-19. Besides, there was a lack of separate policies for specific mental health issues during the COVID-19 outbreak in China. Future research is needed to explore the necessity of making separate policies for some common mental health problems (such as PTSD) in a national emergency or disaster.

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### CONCLUSIONS

This review suggests that China has responded quickly and comprehensively to the possible mental health crisis during the COVID-19 outbreak, appropriate mental health policies were released for different populations. As the epidemic situation continued to change, the focus of mental health policies was adjusted accordingly. However, we should note that there was a lack of separate policies for specific mental health issues during the COVID-19 outbreak. Such as PTSD, which is one of the most common mental health problems in a national emergency or disaster. In addition, the combination of telemedicine and faceto-face mental health services should be considered in middleincome and low-income countries, which may help remove barriers to accessing quality mental health care. Lastly, we believe this is a critical time to recognize these extraordinary advances in policy making, as it provides an unprecedented opportunity to evaluate the effects of mental health policies that China may adopt in the post-COVID-19 era.

### **DATA AVAILABILITY STATEMENT**

The original contributions generated in the study are included in the article/Supplementary Materials, further inquiries can be directed to the corresponding author.

### **AUTHOR CONTRIBUTIONS**

SX and DQ contributed to the design of the study. JH and FO searched through the databases. DQ and YL screened the text. DQ and LL extracted and analyzed the data. DQ wrote the first draft of the manuscript with input from SX. All the authors approved the final manuscript.

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### SUPPLEMENTARY MATERIAL

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# Mental Health During COVID-19: *Tam Giao* and Vietnam's Response

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COVID-19 is a novel infectious disease and global health crisis with major psychological implications. Of particular focus are the effects it will have on low- and middle-income countries (LMICs) as being under-resourced poses many challenges. Vietnam, a country with an estimated population of 97.33 million people, which until 30 July, 2020, had 459 confirmed COVID-19 cases with no fatalities but as of November 4th had 35 deaths, can be viewed as a model LMIC for other countries struggling with COVID-19. Employing key tactics such as transparency and effective communication, Vietnam was able to foster strong cooperation between government and citizens, contributing to its success during COVID-19. Moreover, Vietnamese resilience, attributable, in part, to "tam giao," a coexistence of religious and philosophical Taoism, Buddhism, and Confucianism through cultural additivity, provides a unique mindset that other countries can learn from to adapt and even build psychological resilience against COVID-19 pandemic's psychological outcomes. We suggest countries prioritize transparency and communication to mitigate stigmatization and psychological distress that can result from quarantine and other interventions while promoting resources that provide accurate scientific information and psychological aid to citizens. We believe that Tam giao could be repurposed to relieve inevitable contradictions between values and lifestyles in the context of this devastating global health crisis.

Keywords: Vietnam, cultural additivity, COVID-19, tam giao, community solidarity

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### INTRODUCTION

SARS-CoV-2, or COVID-19, is a novel infectious disease of pressing global public health concern. Its high transmissibility with an estimated reproductive number (R<sub>0</sub>) of 2.5 and devastating outcomes in susceptible populations (i.e., the immunocompromised) have disrupted the healthcare systems, economies, and psychological well-being of hundreds of countries worldwide (1, 2). Moreover, as of 4 November 2020, there have been more than 44 million confirmed cases and more than 1 million confirmed deaths of COVID-19 (3). It is thus imperative for countries currently affected by COVID-19 or preparing to re-open to learn from successful nations to stymie the spread of the disease and concomitantly reduce subsequent physical and mental health consequences. Success is predicated on efforts to successfully develop and/or maintain vaccines and therapies quickly in the context of stressed public health systems as well as unequivocal, transparent communication promoting guidelines such as social-distancing. In order to prevent further harm, every sector must be involved. Of particular focus is the impact COVID-19 has and will have on low- to middle-income countries (LMICs). LMICs are under-resourced and

particularly vulnerable to the consequences of outbreaks, so protecting them is vital to successfully overcome COVID-19. Sadly, some LMICs like Brazil, which as of 4 November 2020, has over 5.4 million confirmed cases and over 150,000 deaths from COVID-19, are suffering immensely (4). Brazil's outcome can be attributed to a fragmented response involving political denialism by President Bolsanaro and misinformation (5, 6). It is worth noting that judgements regarding Brazil's response and subsequent reviews are mixed, with some suggesting political blame to be biased and its response to be better than (or the same as) certain high-income countries (7, 8). Vietnam, on the other hand, appears to have controlled the virus and provides lessons that can be adapted by other countries to attenuate its global impact. The Vietnamese government's seemingly high efficacy in containing COVID-19 was likely facilitated by a complex culture that is collectivist, highly trusting of its government, open to adopting new ideas, and particularly prepared from past experiences with SARS- making it particularly distinct from individualist cultures of, for example, the United States (9).

We will proceed by describing in detail Vietnam's early response to COVID-19, followed by a description of cultural additivity and *tam giao*. Then, we will discuss mental health concerns surrounding COVID-19 and subsequent lifestyle changes as well as how *tam giao* may have played a role in psychological resiliency in Vietnam. It is worth noting that to our knowledge, there are no studies examining the exact impact of cultural additivity of *tam giao* on COVID-19 related resilience in Vietnam. A section disclosing limitations of our mini-review and a conclusion will round off our discussion.

### **VIETNAM'S RESILIENCY TO COVID-19**

Being under-resourced and neighbors with China, where cases of COVID-19 initially emerged, Vietnam was in a precarious position of potentially having an explosion of COVID-19 cases (9). With an estimated population of 97.33 million people, which until 30 July, 2020, had 459 confirmed COVID-19 cases with no fatalities but as of November 4th had 35 deaths, it can be viewed as a model LMIC for other countries struggling with COVID-19 (10, 11). The country proved resilient through significant and early efforts to detect and contain the virus while employing clear and consistent messaging to citizens about risks and relevant steps to take (9, 12). Every aspect of Vietnam's response cannot be realistically adopted, however, as its one-party government and past experiences with SARS, for example, cannot be replicated swiftly (9). Detection of the virus involved early development of testing kits- the first being developed on 7 February 2020and proliferation of testing capacity - with the number of sites nationwide increasing from two in January to 120 by May 2020 (9). A noteworthy achievement of Vietnam's containment response is the employment of an approach of identifying and quarantining potential cases based on epidemiological risk, rather than observability of symptoms (9, 13). This approach may have significantly contributed to Vietnam's resiliency in its understanding of the infectiousness of COVID-19 arising before symptom discernibility (9).

The high efficacy of the communication of public health information can be traced to strict enforcement against misinformation and apt use of existing technologies. Included in Vietnam's total government response was the mobilization of police forces to engender trust among communities, spread relevant information about the virus, and strictly enforce guidelines (14). Of importance is the community approval of suspending certain personal rights to combat the spread of the virus as Vietnam's strict enforcement (i.e., distributing fines to those spreading misinformation) (9, 14) may be incompatible in other countries such as the United States of America where people protested mandatory mask-wearing (14). Trust fostered between communities and police, or community policing, involved a relationship in which the latter would distribute essentials such as face masks and accommodate to locals required to quarantine, allowing residents to feel comfortable providing trustworthy contact-tracing information (14). Communication by the Vietnamese government was early, beginning on 9 January 2020- prior to any confirmed cases- and continued to involve consistent use of technologies such as widespread texts and messaging on Facebook (9). Successful apps such as "NCOVI," a joint "neighborhood watch" project by telecom companies and the Ministry of Health, saw 1,040,000 downloads, facilitating efforts to contact trace and quarantine with real-time data (9, 15). Reacting to and managing a pandemic inevitably involves reliance on one's public health system. Vietnam's increasing yearly investments into its public health infrastructure and past experiences with SARS proved to prepare it for COVID-19 with its national emergency operations center and surveillance system (9). The center featured a strong system focused on epidemiological training and disease prevention (9). The surveillance system, though extremely helpful in its ability to gain data relevant to contact tracing in real-time and prevent severe widespread infections, may not be a feasible system to adopt by other countries as it raises concerns about privacy and personal rights (9). Part of Vietnam's early hospital management policies included attention to infection prevention among healthcare workers, which proved problematic during the 2003–2004 SARS outbreak with many deaths (9, 15). The result, after strengthened procedures and training, as of 30 June 2020, was just four healthcare workers having been infected (9). Although Vietnam's public healthcare system has not been strained or overwhelmed to the extent of other countries, its preparedness and subsequent success can be learned from. Countries should seriously consider investing in public health infrastructure to bolster preventative strategies (9).

### TAM GIAO AND THE VIETNAMESE COVID-19 RESPONSE

Tam giao, or the Three Teachings, is essential to Vietnamese culture and especially folklore, which acts as a cultural transmitter influencing contemporary thought and behavior (16). The Three Teachings is a coexistence of fundamental understandings of Buddhism, Confucianism, and Taoism. The specifics of how each individual views, interprets, and practices

each of the teachings is variable, so essential or "basic" concepts accepted by laypeople such as karma in Buddhism are acknowledged when discussing tam giao (17). Each philosophy can be described as culturally added in that they are incorporated regardless of whether they may or may not contradict each other (17). An example would be the coexistence of Confucianism and Taoism where the former revolves around harmonious relationships with other members of society and maintaining social structures and the latter entails leaving the constrictions of society for living freely in nature, wuwei (16, 17). The two philosophies seem to contradict, but are able to be followed simultaneously in that one can follow Confucianism while working and then find solace in nature outside of work, for example (17). Interestingly, the influence or presence of each philosophy is not equally distributed in tam giao (17). Rather, Vuong et al. in their analysis of differing levels of cultural additivity suggest a higher possibility of additivity of Confucianism and Taoism, and isolation of Buddhism, in folklore (17). Moreover, there could be a dominance of Confucianism over the other two religions, which when supplemented by positive outcomes being seen in folklore stories with Confucianism and the vice of lying, has implications for understanding contradictory behaviors in Vietnamese culturecontradictory in the sense that one acts in a way seemingly opposed to a followed philosophy (16, 17). Thus, tam giao can be defined as a distinctly Vietnamese culture allowing the presence of the three philosophies with Confucianism holding a stronger position over the other two. This inequality could be attributable to folktale collections having been written largely by Confucian scholars and Vietnamese Confucianism expanding and subsequently opposing Buddhism in the twelfth-thirteenth centuries and beyond (17). Taoism, with its lack of institutional form, may be able to coexist more easily with Confucianism in that it remains non-threatening politically (17).

Tam giao in folklore as a means to perpetuate and communicate societal norms and expectations is important for gaining insight into the complexity of human decisionmaking, especially discrepancies between folklore and real-world conduct (16). The aforementioned finding of Confucianism and lying resulting in positive outcomes for characters in stories suggests that Vietnamese culture may tolerate or even validate lying for the maintenance of social harmony (16). This complicates Vietnamese culture and behavior in the context of the coronavirus pandemic, where lying or spreading misinformation, for example, can have severely deleterious effects. Lying about the seriousness of COVID-19 to maintain calm, however myopic, could be supported by tam giao. The deployment of strict police enforcement of guidelines can be seen as having two functions with regards to tam giao. It may (1) combat the fallacy of denying the seriousness of the pandemic for common good and (2) coincide with maintaining social harmony in effectively combating COVID-19 by promoting solidarity. The efficacy and approval of community policing were bolstered by messaging by the government that framed combatting COVID-19 as fighting a common enemy (war rhetoric), which produced an inspirational community spirit to come together to adopt measures such as wearing a mask (9, 14). Reinforcing knowledge about the virus while promoting and aiding public health measures via mask distribution in the context of this community spirit may illustrate how tam giao was intricately involved in the success of community policing in Vietnam. Tam giao exemplifies the intricacy of culture, government response, human behavior broadly, but especially so in the midst of a global pandemic. Although direct appraisals of causation or generalizations of the interaction between tam giao and Vietnam's resiliency need further study, the Three Teachings may have facilitated the confluence of prepared, swift government response and community cooperation, trust, and harmony.

### CONSIDERATIONS FOR MENTAL HEALTH

COVID-19, unlike the previous SARS disease, is markedly transmissible, necessitating swift and stricter interventions such as quarantining (1). Vietnam's broad response was successful in containing the spread of the virus, but poses considerations for subsequent precipitated mental health concerns specific to pandemic (responses) (18-24). Some studies of Vietnam have shown that social distancing and isolation measures can be associated with high rates of post-traumatic stress (20) and increased rates of depression/anxiety (24), especially those present in hospitals suspected of having COVID-19 symptoms (22). Quarantining, which Vietnam has been aggressively employing, can impose psychological strain related to stigma, financial constraint, and guilt (18, 19). Stigmatization, specifically health-related stigma that arises from the novelty and high transmissibility of a disease, carries mental health burdens both somatic and psychological (19, 21). In the context of Vietnam, front-line HCWs quarantined for more than 3 weeks at Bach Mai Hospital reported stigma that worsened with regards to domains of poor self-image and public attitudes (19). Strikingly, stigma centered around guilt toward family and friends was the most common (19). The global pandemic inevitably presents and exacerbates mental health challenges, Vietnam as no exception. Although mental health programs are needed in Vietnam to address the psychological impacts of COVID-19, we will consider some of the (possible) protective factors that can be learned from their response.

Vietnam's swift unified response in the context of a resilient culture of additivity and *tam giao*, specifically, may have provided protective psychological factors such as health literacy, community solidarity and positive attitudes toward (the government's efficacy in) preventing further spread of COVID-19 (10, 22, 25–27). Interventions aimed at reducing psychological burden during COVID-19 depend in part on the repetitive dissemination of relevant information, total coordination of multiple health sectors, and promotion of altruistic behavior (18, 28). Having sufficient knowledge about the virus is necessary for epidemiological purposes and may correlate with increases in positive attitudes toward the virus (26). Moreover, this can be translated to health literacy, which can lower the likelihood of depression and increase measurements of quality of life in outpatients suspected of having COVID-19 symptoms

(22). The Vietnamese government's rigorous campaign to combat misinformation alongside consistent equivocal messages about the virus may have protected against the effects of quarantine, facilitating optimistic attitudes and trust in the government, reducing catastrophic appraisals of health (18, 26). Communication by the government was laden with surprisingly effective war rhetoric (9, 25). Avoiding scapegoating or individualist solutions that can result from using war as a metaphor, Vietnam fostered community solidarity (25, 27). This ethical collective patriotism acts makes sense in maintaining the social harmony predominant in tam giao. Its effects to influence behavior and promote resilience can be seen with threefourths of a Vietnamese sample implementing all six preventative measures and philanthropists supporting vulnerable groups with "rice ATMs" (23). Social solidarity can also be framed to buffer the mental health effects of viewing social distancing as social isolation, especially for vulnerable populations (25). Solidarity on its own cannot account for this, however. The success of the community solidarity seen in Vietnam can be seen as having included the ethical values of care and responsibility (25). These latter values are consistent with tam giao. Care, especially toward elder populations, who in this case are particularly vulnerable to COVID-19, is inextricable from Confucianism. Responsibility can be framed as fulfilling Confucian and/or Buddhist philosophies in that one has a duty to maintain the well-being of his community and perform good deeds such as social distancing as a form of good karma, for example. It is worth noting that acting responsibly may follow the former perspective as Confucianism "dominates" over Buddhism in tam giao (17). Additionally, Taoist philosophies of flowing in nature may function to uphold social distancing as behaviors to be alone concurrently reduces the spread of COVID-19. Community solidarity against COVID-19 in Vietnam, incorporating ethical values and practices that correspond with tam giao, may have functioned as community resilience to the psychological impact of the pandemic (29). Community policing facilitating greater tracking efforts by citizens may be an example of collaborative efforts contributing to Vietnamese collective solidarity (14). The multisectoral mobilization of the Vietnamese government, effectively disseminating quality information (and stopping widespread misinformation) about the pandemic and fostering collective wisdom/knowledge about practices and optimistic attitudes toward government capability, fit into a framework of collaborative psychology (9, 26, 30). Collaborative positive psychology is a model that highlights how negative emotions in a time of crisis can motivate positive collaborative transformation in which problem-focused and method-driven responses supporting sustainable well-being are predicated on key principles of collective solidarity, empowerment, intelligence, and teamwork (30). Sustainable well-being necessarily involves psychological health. Tam giao may have acted as a cultural catalyst undergirding community solidarity in Vietnam in response to the pandemic. Its promotion of collectivist ethics in the backdrop of altruistic acts and swift public health interventions may shape salutogenesis and ultimately have acted as psychological resilience (23, 30). The adaptability of Vietnam may be attributable, in part, to a turbulent cultural history of additivity in the face of many abrupt ideological changes (10). *Tam giao*, thus, may be inseparable from Vietnamese resilience and solidarity.

### LIMITATIONS

We acknowledge that there are many limitations to this minireview. This review is not systematic and does not have concrete data measuring changes in the mental health of the Vietnamese throughout the global pandemic. Moreover, we were unable to find literature explicitly connecting *tam giao* and its impacts on resilience or psychological health in Vietnam. In light of this, however, we believe this can motivate further research into cultural additivity and *tam giao*, as well as their place in community and individual mental health and resilience.

### CONCLUSIONS

Vietnam has been effective in containing the spread of COVID-19 early, this being facilitated by swift government response and community resilience facilitated by its collectivist and additive culture. A unified response involving multi-sectoral coordination including community policing and acquisition of real-time data allowed Vietnam to control the spread of COVID-19 (9, 14). Tam giao and its ethical values and philosophies may have aided the efficacy of resulting health literacy, community solidarity, and positive outlook in relieving some of the psychological impacts of the pandemic. Information is extremely important for resilience against the psychological consequences of the pandemic (6, 18, 20). The psychological consequences of COVID-19 are beginning to become more clear with post-traumatic stress, depression, anxiety, and other symptoms associated with quarantine and social-distancing being observed (15, 18, 20, 21). Vietnam was (and still is) successful in responding to COVID-19, but, inevitably, did not completely avoid these psychological consequences (15, 20, 21). However, the phenomena of cultural additivity, involving the adoption of seemingly contradictory values, and tam giao, culminating in a collectivist manifestation of resilience, solidarity, and additivity and its role in response to COVID-19, may offer inspiration for future measures by other LMICs.

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SS was tasked with research and writing of the abstract and manuscript. JB was tasked with overseeing and assisting the work of SS, providing edits and feedback. Both authors contributed to the article and approved the submitted version.

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### Mental Distress and Human Rights Violations During COVID-19: A Rapid Review of the Evidence Informing Rights, Mental Health Needs, and Public Policy Around Vulnerable Populations

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**Background:** COVID-19 prevention and mitigation efforts were abrupt and challenging for most countries with the protracted lockdown straining socioeconomic activities. Marginalized groups and individuals are particularly vulnerable to adverse effects of the pandemic such as human rights abuses and violations which can lead to psychological distress. In this review, we focus on mental distress and disturbances that have emanated due to human rights restrictions and violations amidst the pandemic. We underscore how mental health is both directly impacted by the force of pandemic and by prevention and mitigation structures put in place to combat the disease.

**Methods:** We conducted a review of relevant studies examining human rights violations in COVID-19 response, with a focus on vulnerable populations, and its association with mental health and psychological well-being. We searched PubMed and Embase databases for studies between December 2019 to July 2020. Three reviewers evaluated the eligibility criteria and extracted data.

**Results:** Twenty-four studies were included in the systematic inquiry reporting on distress due to human rights violations. Unanimously, the studies found vulnerable populations to be at a high risk for mental distress. Limited mobility rights disproportionately harmed psychiatric patients, low-income individuals, and minorities who were at higher risk for self-harm and worsening mental health. Healthcare workers suffered negative mental health consequences due to stigma and lack of personal

protective equipment and stigma. Other vulnerable groups such as the elderly, children, and refugees also experienced negative consequences.

**Conclusions:** This review emphasizes the need to uphold human rights and address long term mental health needs of populations that have suffered disproportionately during the pandemic. Countries can embed a proactive psychosocial response to medical management as well as in existing prevention strategies. International human rights guidelines are useful in this direction but an emphasis should be placed on strengthening rights informed psychosocial response with specific strategies to enhance mental health in the long-term. We underscore that various fundamental human rights are interdependent and therefore undermining one leads to a poor impact on the others. We strongly recommend global efforts toward focusing both on minimizing fatalities, protecting human rights, and promoting long term mental well-being.

Keywords: mental and behavioral health, human rights, lockdown, health care worker [non-MESH], stigma and discrimination, vulnerable populations, LMICs (low and middle income countries)

### INTRODUCTION

On March 11, 2020, the World Health Organization (WHO) declared a public health emergency of international concern in response the global pandemic of the novel Coronavirus disease (SARS-COV-2). To reduce the spread of the virus, countries have implemented urgent emergency health measures. These measures include stay at home orders and the closure of schools which have led people to reorganize their lives and necessitated changes in livelihood and health services (1, 2).

In responding to public health emergencies, governmental authorities have to navigate the delicate balance between protecting the public's health and safeguarding their inherent human rights including education, freedom of movement, and access to health care. Measures to prevent the spread of infectious diseases are not zero-sum tradeoffs and can decrease fatalities but also increase suffering if human rights are not respected. As such, while being protected from clear public health threats, many people, especially vulnerable populations, may be deprived of their inherent human rights (3). We are in favor of using science to achieve globally shared objectives, but it is important to consider all sources of evidence in addition to the infectious diseases realm in the contexts of known tradeoffs—between lockdown and freedom to assert social and economic freedom. We recommend nations focus both on minimizing fatalities and protecting human rights. The United Nations (UN) defines human rights as: "... fundamental to all human beings, regardless of race, sex, nationality, ethnicity, language, religion, or any other status. These rights include the right to life and liberty, freedom from slavery and torture, freedom of opinion and expression, the right to work and education, and many more such as a safe & clean environment have become important to uphold. Everyone is entitled to these rights, without discrimination or threat of any kind" (4).

Within bioethics, the needs of different populations marked as vulnerable have even more urgent and impactful implications because applying the human rights lens focuses on highlighting and protecting the rights withing vulnerable populations. Vulnerable populations are defined as "groups and communities at a higher risk for poor health as a result of the barriers they experience to social, economic, political and environmental resources, as well as limitations due to illness or disability" (5). The principle of vulnerability is pertinent in the context of global disasters. It emphasizes ethical discourse on ameliorating the conditions that produce vulnerability, rather than on emergency actions focused on saving lives (6). Vulnerability is a global phenomenon but in the context of the pandemic it is exacerbated in many societies where inequality and access to basic freedoms is restricted. In lower- and middle-income countries (LMICs) such freedoms can easily be impacted due to existing system challenges and adverse social determinants of health. In High Income Countries (HICs), similar challenges surface during pandemic, and vulnerable groups have also been systematically marginalized.

Mental health is integral, closely related to, and dependent upon the realization of human rights (7). In the context of the coronavirus disease 2019 (COVID-19) pandemic, reports highlight gross undermining of mental health and violations of individual civil liberties and fundamental rights such as mobility rights, access to accurate information, access to proper protection for health workers, right to education, and discrimination against marginalized populations (8). Human rights protection and mental health needs are not always adequately integrated into emergency response policy and management. The evidence highlights that vulnerable populations, including those living in abusive families, individual with disabilities, children, elderly, domestic caregivers, health care workers (HCWs), and ethnic and marginalized communities, are especially at risk for mental health distress (9–11) with the psychological needs of these populations not likely to be fulfilled without meaningful legislation and intervention (9, 12). There have been long standing concerns within the field of mental health that the human rights of psychiatric populations and individuals and communities under psychosocial distress tend to be ignored. From mental health

policy perspectives, how human right policies and practices is integrated in emergency response policy and management has not been focused. There are several aspects of vulnerability, disability, coerciveness of treatment and system level oppression that have been key concerns. In this review we focus on rights associated violations and grievances that would potentiate further mental distress and long-term harm to critical subsections of at-risk populations that will be negatively impacted.

Given the current evidence, we believe that it is important to broaden our understanding of what rights violations entail in the context of this global pandemic and learn critical lessons in mitigation and prevention of these abusive and unethical situations and mental distress emanating from these. As the first step to inform global human rights policy and guidelines, and practices for better managing a global pandemic, it is important to understand and summarize current knowledge and practices. The focus of this review therefore is to collate evidence on human rights abuses and violations and resultant mental and behavioral health outcomes of different populations, especially those known to be at high risk or have greater vulnerabilities warranting additional mitigation, prevention, and treatment approaches during COVID-19 (13). The two specific objectives are:

- Scoping of prominent rights-based issues with a focus on basic human rights violations during the COVID-19 pandemic and its association with mental and behavioral health of populations. In this regard, people from different ages, regardless of their gender, ethnicity, status (i.e., orphans or refugees), profession, or religion, will be included.
- 2) Appraisal of binding agreements and global or national policies that enforce human rights during emergencies and developed for this pandemic that are designed to strengthen human rights and well-being of vulnerable populations.

### **METHODS**

A rapid literature review was conducted using published data sources on human rights violations and resulting psychological impact on vulnerable populations during COVID-19. For this review, we used the following working definition of rapid review "...a type of knowledge synthesis in which components of the systematic review process are simplified or omitted to produce information in a short period of time" (14, 15).

Literature that focused on human rights and related violations, health stigma and discrimination in the context of the pandemic was prioritized. For mental health, literature related to both generic factors such as quality of life, well-being and condition-specific aspects such as symptoms due to human rights abuses were included. The search strategy involved locating relevant concepts in PubMed and Embase databases. Relevant data was extracted and summarized into five main themes: (1) Mobility rights, quarantine, and lockdown, (2) Shortage of supplies and equipment for HCWs, (3) Child rights, (4) Elderly's rights, and (5) Disproportionate impacts on minority rights and psychiatric patients.

A search was conducted in July 2020 for studies published during December 2019 to July 2020 with assistance from a health

science librarian. After eliminating duplicates, we screened titles and abstracts (MR and MK) and did a secondary screening of full-text articles using the inclusion/exclusion criteria and extracted data (MR, RA, and MK). A cursory search of Google Scholar was also conducted to identify any possible missed studies that meet the inclusion criteria. All authors read and commented on human rights and mental health related literature and their associations. We have reported findings following the PRISMA guidelines (16).

Studies were included if they described an empirically based (data-driven either qualitatively or quantitatively) assessment of human rights violations, social stigma and discriminatory behaviors against people of certain ethnic backgrounds, HCWs, and anyone perceived to have been in contact with the virus. It also included studies that reported mental, social, and behavioral health outcomes of the violations according to DSM/ICD classifications diagnostic categories or as ascertained using psychometric instruments. Furthermore, protocols and reports including guidelines by international agencies vetted by scientific and peer reviewers which address one of the primary outcomes were included. Studies were excluded if they tested one of the primary outcomes of interest without mentioning the association between them or the association between the constructs of interest or if those were not assessed in a datadriven approach. Systematic reviews, meta-analysis or scoping reviews were excluded if the analysis did not include one of the primary outcomes. Studies that are not peer-reviewed articles or not published in the English language were also excluded. Figure 1 shows the flowchart diagram of the selection of articles.

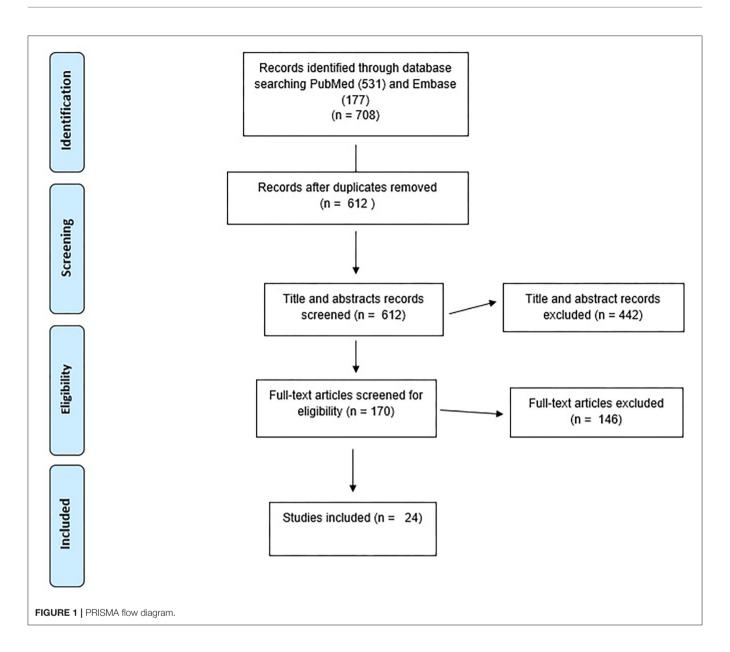
### **RESULTS**

A total of 24 studies were included in this review (see Figure 1). There was a wide variation in the included studies between methodology, the study design, and location. These studies represented findings from 14 countries (six from HICs and eight LMICs). Based on their methodological approach, 14 used a cross-sectional study design, three were observational studies, two were case studies and the rest had differing study designs such as two being case controls.

Of the empirically based studies, five studies examined impacts of limited mobility rights, due to quarantine and lockdown, on mental health; four studies examined impacts of lack of PPE or stigma on HCWs; and the rest examined impacts of COVID-19 such as violation of right to education, health care, and access, on special populations, including children, elderly, minorities, and psychiatric patients. The sections below highlighted key results in each area. **Table 1** describes the characteristics for articles reviewed under each area (e.g., country, theme of violation, study population, design, and findings).

### Mobility Rights, Quarantine, and Lockdown

According to the international human rights law, restrictions of mobility including lockdown or mandatory quarantine due to public health emergency must be carried out for a legitimate purpose, based on scientific evidence, of limited duration, and



respectful of human dignity (53). Quarantines are successful at limiting the spread of infectious diseases, but they introduce the side effects of increasing people's risk for psychological impact including suicide and other behavioral symptoms.

In our review, three studies reported rise in suicide incidence in several countries due to mobility restriction and lockdown. In Colombia, a national-level lockdown increased the risk of suicide in vulnerable populations and among those with pre-existing predisposing factors such as emotional problems, financial troubles, and job loss (29). One out of 13 adult Colombians reported high suicide risk; people experiencing depressive episodes or poor sleep quality including insomnia, had a higher risk for suicidal behaviors than the general population. In Pakistan, most of the investigated suicide cases were carried out by individuals who were socially-economically impacted by economic turmoil and experiencing financial troubles caused by

the lockdown (30). Similar findings were reported in India where suicide cases increased as COVID cases increased, especially among individuals with pre-existing mental illness and those in poor socio-economic conditions (31).

Mobility restrictions were also found to be correlated with poor mental and social well-being in developed countries. In Italy, lockdown restrictions mediated other mental and behavioral symptoms such as anxiety in patients with serious mental illness (46). In the United Kingdom, since the start of their national lockdown, 9% surveyed participants reported experiencing psychological or physical abuse during the lockdown (32). About, 18% reported experiencing thoughts of suicide or self-harm in the first month of lockdown and 5% reported harming themselves at least once since the start of the lockdown. Reported frequencies of abuse, self-harm, thoughts of suicide, and self-injurious behavior were higher among women,

Rahman et al.

TABLE 1 | Included studies.

Country and authors	World bank income level	Theme of violation	Type of population	Key findings	Study design
Colombia (29)	Upper-middle income	Mobility restrictions and lack of adequate resources for mental health support and suicide intervention	General (ages 18-76)	<ul> <li>7.6% of participants reported a high suicide risk. 1 out of 13 Colombians in a non-probability sample reports a high suicide risk during COVID-19</li> <li>association between perceived stress related to COVID-19, risk of depressive episode, insomnia, and suicidal behavior in the context of a restriction on the mobility</li> </ul>	Cross-sectional
Pakistan (30)	Lower-middle income	Economic hardships including unemployment due to mobility restrictions without access to financial support caused by lockdown	Suicide cases (ages 24–68)	<ul> <li>Most of the suicide cases occurred due to the lockdown-related economic recession</li> <li>24% of population lives below poverty line and 20.5% is undernourished, both issues exacerbated by lockdown</li> </ul>	Retrospective cohort suicide research
India (31)	Lower-middle income	Misinformation and fear or stigma related to possible COVID-19 infection were primary causes of suicide	Suicide attempts and cases (ages 18 and above)	<ul> <li>Rise in the number of suicide cases, which coincides with an increase in confirmed cases of COVID-19 and mitigation efforts (e.g., countrywide lockdown)</li> <li>Social, financial insecurity, loss of employment or business, increase in family disputes, and pre-existing mental illness or medical illness might be predisposing and precipitating factors for an increase in suicide cases</li> </ul>	Retrospective suicide research
United Kingdom (32)	High income	Significant psychological symptoms caused by lockdown but majority could not or did not receive formal or informal support indicating need for intervention and support especially for vulnerable populations and victims of gender based violence	General	<ul> <li>9% surveyed reported experiencing psychological or physical abuse, 18% reported experiencing thoughts of suicide or self-harm in the first month of lockdown and 5% reported harming themselves at least once</li> <li>The reported frequency of abuse, self-harm and thoughts of suicide/self-harm was higher among women, black, Asian and minority ethnic groups and people experiencing socioeconomic disadvantage, unemployment, disability, chronic physical illnesses, mental disorders and COVID-19 diagnosis</li> <li>Psychiatric medications most common type of support, but fewer than half of those affected were accessing formal or informal support</li> </ul>	Analysis of COVID-19 Social Study: a non-probability sample weighted to population proportions
United States (33)	High income	Worse health outcomes in part due to knowledge gaps in effective prevention methods and inability to adhere to prevention methods due to crowding and work conditions	General, minority	<ul> <li>Black and Hispanic populations bear a disproportionate burden of medical conditions across their lifespans, including obesity, diabetes, and heart disease</li> <li>COVID-19 disparities exacerbated by structural racism, which impacts housing, economic opportunities, education, transportation, food availability, and health care access</li> </ul>	Cross-sectional survey
India (34)	Lower middle income	Misinformation, rumormongering, and negative perceptions influenced by media worsen marginalization, prejudice and stigma harming both targets and those with prejudiced viewpoints	General (ages 18–83)	<ul> <li>Fear of COVID-19, age, collectivism, and generalized xenophobia are closely linked with well-being</li> <li>Significant negative relationship between fear of COVID-19 and well-being indicating holding xenophobic attitudes may be harmful not just for target of prejudice but also for those holding such attitudes</li> <li>Critical to prevent marginalization and lessen COVID-19 stigma via proper information being distributed and combating misinformation</li> </ul>	Cross-sectional survey
India (35)	Lower-middle income	Worry of length of lockdown and impacts on livelihood including financial troubles due to inadequate and unclear support	Migrant workers	<ul> <li>Difficulties in following precautions such as frequent hand washing, maintaining social distancing within shelter-mates and wearing masks</li> <li>Uncertainty about the duration of lockdown, eagerness to travel and meet family, fear of being abandoned/deserted by employers, insecurity over income and job, substance use-related concerns</li> <li>Pregnant women and children particularly feared inattention to their health issues</li> </ul>	Qualitative—in person visits by mental health professionals

Rahman et al.

TABLE 1 | Continued

Country and authors	World bank income level	Theme of violation	Type of population	Key findings	Study design
Jordan (36)	Upper-middle income	Strict lockdown, spread of misinformation, fear of contracting and spreading COVID and lack of PPE contributed to anxiety symptoms	General population, HCWs (ages 18 and above)	<ul> <li>Anxiety prevalent by health care professionals was 11.3% compared to general population 8.8%</li> <li>Females among health care professionals, pulmonologists and ENT specialists at front lines, at higher risk of developing depression</li> <li>Contributing factors are physician burnout, isolation from family, and feeling helpless due to the nature of this disease</li> </ul>	cross-sectional survey
Lebanon (37)	Upper-middle income	Heavy psychological stress due to isolation from family support due to possible COVID infection, worry over stigma, and frustration over unclear information and health policy	HCWs: 13 quarantined health care professionals, 9 (69.2%) nurses 4 (30.8%) physicians	<ul> <li>HCWs being psychologically challenged through quarantine and need clear health communication from nursing managers, leaders, and policymakers</li> <li>Proper health communication should be provided to the public so that they can know the reality of the situation and bypass any misconceptions and stigmatization</li> <li>Moral and financial support should be offered to the quarantined personnel from governmental and non-governmental health policymakers</li> </ul>	Qualitative design
Singapore (38)	High income	Perceived stigma against HCWs due to increased risk of infection lead to avoidance of public and worsening mental health outcomes indicating need for combatting stigma and stress	HCWs: residents with 61.7% junior and 38.3% senior	<ul> <li>No differences found between junior and senior residents in psychological and coping responses to pandemic</li> <li>Those deployed to high-risk areas had lower perceived stress as those not deployed to high-risk areas had anticipatory anxiety contributing to higher stress levels</li> <li>Higher perceived stigma level associated with higher levels of perceived stress and post-traumatic stress symptoms</li> </ul>	Cross-sectional survey
Egypt (39)	Lower-middle income	Insufficient protection in workplaces leading to potentially higher chance of infection among HCWs and therefore increased stigma	HCWs: (60.2%) working at university hospital, (25.6%) general hospitals, primary health care or centers (14.2%)	<ul> <li>Most common statements as causes of perceptions of fear of COVID-19 infection: fear of transmission of infection to families (98.5%), disease being highly transmissible (90.4%), no available vaccine (78.6%) or treatment (87%), fatality of the disease (82.1%), fear of entering COVID-19 isolation hospitals (86.5%), and stigma related to COVID-19 (66.3%)</li> <li>Most common reasons stated by HCWs explaining higher susceptibility to COVID-19 infection than others were: PPE shortages (83.6%), crowded workplaces (61.4%) and ill ventilation (72%)</li> </ul>	Cross-sectional survey
China (40)	Upper-middle income	Stigma around former COVID patients worsened mental health outcomes	Former COVID-19 patients including 13.3% medical staff (physicians and nurses who had been ill)	<ul> <li>Perceived discrimination associated with clinically significant PTSD symptoms, severe depression, and severe anxiety</li> <li>Perceived discrimination was strong risk factor for all anxiety, depression, and PTSD and was always an important variable in predicting anxiety, depression, or PTSD</li> </ul>	Cross-sectional survey
Ghana (41)	Lower-middle income	Lockdown measures including ban on social gatherings and lack of PPE for caregivers worsens mental health of cancer patents	Cancer patients	<ul> <li>Ban on social gatherings including religious activities important for support likely to worsen their mental health</li> <li>Socializing and spirituality play a significant role in the health and well-being of cancer patients in Ghana</li> </ul>	Case study
Italy (42)	High income	Social restrictions and limitations on mobility lead to worsening of symptoms for OCD patients	OCD patients	<ul> <li>Significant changes on severity of total OCD symptoms, obsessions, and compulsions from before the quarantine to quarantine period, suggesting overall worsening on all these outcomes</li> <li>Those who could not work/study remotely during the quarantine, those living with a parent in the same house during the quarantine and those with contamination symptoms had a significantly stronger worsening on the severity of total OCD symptoms, obsessions, and compulsions from before quarantine to the quarantine period</li> </ul>	Preliminary naturalistic study with semi-structured interviews

Rahman et al.

Country and authors	World bank income level	Theme of violation	Type of population	Key findings	Study design
China (43)	Upper middle income	Insufficient knowledge among insomniacs leading to worsening symptoms caused by lockdown induced confinement	Insomnia patients (ages 18–65)	<ul> <li>Sleep latency, sleep duration, sleep efficiency and daytime function affected</li> <li>During isolation period, patients have irregular work schedules and rest time. Patients sleep poorly at night and their social functions are affected during the day</li> <li>During home isolation, patients worried and panicked which was mostly attributed to a lack of knowledge about disease prevention and control</li> </ul>	Cross-sectional surve
China (44)	Upper-middle income	Due to strict lockdown measures, severe negative psychological impact on psychiatric patients with need to intervene and provide support and monitor and prevent increased suicide ideations	Psychiatric patients (ages 18 and above)	<ul> <li>Psychiatric patients scored significantly higher on the total IES-R, DASS-21 anxiety, depression, and stress subscales and, total ISI scores</li> <li>More than one-quarter of psychiatric patients reported PTSD-like symptoms and moderate to severe insomnia.</li> <li>Psychiatric patients were significantly more likely to report worries about their physical health, anger, impulsivity, and suicidal ideation</li> <li>Improved access to telepsychiatry services, home delivery of psychotropic medications, online psychiatric first-aid resources, and infectious disease outbreak preparedness play a pivotal role in minimizing the severity of psychiatric symptoms experienced by psychiatric patients</li> </ul>	Cross-sectional survey
India (45)	Lower-middle income	Inadequate knowledge among severely mentally ill and due to lockdown, decreased access to medication. Caregivers do not receive enough financial support and are overburdened	Severely mentally ill patients clinically stable before covid-19 and their caregivers (family): patients were from lower socioeconomic status (60.6%) with diagnoses being schizophrenia (59.1%), bipolar affective disorder (25%), major depressive disorder (12.1%), and schizoaffective disorder (3.8%). Ages were 18–55 years old	<ul> <li>Around 80% of patients missed appointments with mental health professionals in previous month and 22% stopped psychiatric medication due to the non-availability of medication and mental health professionals, lack of transportation, due to strict legal enforcement of lockdown</li> <li>Two-third of patients lacked adequate knowledge of precautionary measures against COVID-19. Patients from lower socioeconomic status, low literacy levels, with inadequate social support showed less knowledge related to COVID-19</li> <li>Impairment was noted in sleep (37.9%), food intake (23%), and personal care (20%) and 29.5% showed re-emergence of previous psychiatric symptoms.</li> <li>63.6% reported that they were experiencing verbal and physical aggression from others</li> <li>30.3% caregivers reported increase in the burden of taking care of patients in addition to the burden related to other reasons, like the lockdown.</li> <li>45.5% caregivers perceived inadequate social support during this period and 62.9% were facing financial difficulties during lockdown</li> </ul>	Cross-sectional survey
taly (46)	High income	Increased lockdown restrictions worsening mental state of severely mentally ill	Severely mentally ill and control subjects. the following diagnosis were included: schizophrenia spectrum; bipolar disorder; recurrent major depression (ages 18–70)	<ul> <li>Patients were four times more likely to perceive high COVID-19 pandemic-related stress and had 2–3 times higher risk of severe anxiety and depressive symptoms.</li> <li>Patients with serious mental illness had lower economic status and higher rates of concomitant medical diseases. Actual perceived stress from COVID-19 outbreak and lockdown restrictions appears a strong predictor and mediator of the heightened risk of suffering from severe anxiety in patients with serious mental illness</li> </ul>	Case-control

January 2021 | Volume 11 | Article 603875

TABLE 1 | Continued

Country and authors	World bank income level	Theme of violation	Type of population	Key findings	Study design
United States (47)	High income	Lockdown and home confinement increasing cases of gender-based violence with traditional support venues cut	Orthopedic trauma patients	<ul> <li>In 2019, 76 patients (26%) had a mental health diagnosis compared with 110 patients (43%) in 2020</li> <li>In 2019, 34 patients (11%) reported interpersonal violence vs. 51 patients (20%) in 2020</li> <li>Proportion of women presenting with fracture was higher in the 2020 group</li> </ul>	Retrospective cohort study
Spain (48)	High income	Lockdown and home confinement lead to social isolation potentially worsening cognition and functioning due to limits on exercise and social interaction	Elderly (community dwelling with mild cognitive impairment or mild dementia)	<ul> <li>Living alone reported greater negative psychological effects and sleeping problems and some elderly changed living situation to have family as support network</li> <li>Measures adopted to address negative experiences of lockdown included keeping informed, accessing health and social services, having support network that prevents risk of exposure to COVID-19 and guarantees food and medical supplies, daily routine with maintained sleeping habits and leisure activities, staying physically and mentally active with exercise, and preventing social isolation via technology</li> </ul>	Cross-sectional
France (49)	High income	Lockdown limiting mobility and ban on social gatherings restricting ability to socially stimulate and physically workout—both critical to health	Elderly	<ul> <li>Despite decline in participation in group physical activities before quarantine, older adults expressed need to perform physical activity at home</li> <li>Physical activity important for elderly to maintain level of independence, mental health, and well-being</li> </ul>	Qualitative inquiry with semi-structured interviews
Spain (50)	High income	Lockdown limits community and family support for elderly and crucial for adequate resources for mental health available for elderly	Elderly (ages 60-80)	<ul> <li>Oldest of elderly and youngest of elderly showed no difference in psychological well-being and age only a negative impact on personal growth</li> <li>Perceived-health, family functioning, resilience, gratitude, and acceptance had significant associations with both personal growth and purpose in life</li> </ul>	Cross-sectional
China (51)	Upper-middle income	Lockdown measures including ban on social gatherings leads to reduction of outdoor activities and social interaction which are important for development	Children/students in grades 2 through 6	Students who were slightly or not worried about being affected by COVID-19 had significantly lower CDI-S scores than those who were quite worried, with a decreased risk of depressive symptoms     Those who were not optimistic, compared with those who were quite optimistic, had significantly higher CDI-S scores, with an increased risk of depressive symptoms	Cross-sectional
China (52)	Upper-middle income	Lockdown interrupted education and increased pressure and stress especially on students preparing for entrance exams	Children/adolescents	With increasing grade, proportion of students with depressive and anxiety symptoms increased  Scores for COVID-19 knowledge, prevention and control measures, and projections of COVID-19 trend higher among students without depressive and anxiety symptoms  Female students suffered greater psychological impact, and higher levels of stress, anxiety, and depressive symptoms	Cross-sectional

Rahman et al.

Mental Health & Human Rights Violations

TABLE 2 | Key UN human rights protocols and policy documents for diverse populations.

#### Legal/ethical policies **Guidance and recommendations**

#### Emergency measures

State of emergencies should:

- Be temporary in scope, not used to stifle dissent, transparent, and least intrusive to achieve goals
- Have safequards such as sunset or review clauses and allow independent review and legislative scrutiny
- · Not violate non-derogable rights and use deprivation of liberties as penalty only as last resort and be reasonable, lawful, and appropriate
- · Not arbitrary, unreasonable, necessary, proportionate to interest at stake, non-discriminatory, without arbitrary enforcement, and justified
- Support core economic and social rights of people
- · Make sure law enforcement is compliant with international standards and human rights violation by them are met with swift investigation and justice

### Human rights of migrants (18, 19)

To respect the human rights of migrants, states should:

- Put in place legislative, policy, administrative measures to ensure timely and effective access to health facilities regardless of immigration status
- · Have provision of essential services separate from immigration enforcement and have social protection measures against unemployment available
- · Counter stigma related to racism and xenophobia through measures to prevent and address
- · Make available information on prevention, diagnosis, and treatment of COVID in languages migrants can understand
- Take specific actions need to be taken to protect health of migrants in inadequate and unsafe conditions
- · Include migrant children in policies for access to education and think of innovative ways for access to education
- Guarantee tightened border controls is non-discriminatory, confidential, and handled with dignity—and not imply indefinite detention
- · Release migrants in detention and give services and non-custodial alternatives to protect both migrants and staff
- Guarantee labor rights of migrant works, and especially for those working in essential sectors
- Include migrants and their families in economic recovery policies
- · Guarantee right of all migrants and their families to return to the country of which they are nationals

### Women's human rights (20)

States should:

- · Recognize women are 70% of the frontline HCWs and therefore need adequate PPE and protection from stigma, safe and confidential access to health services, and protection of sexual and reproductive rights
- · Place special emphasis and attention to make sure girls continue their education particularly in LMICs
- · Declare protection structures and services for victims of gender-based violence as essential
- · Update referral pathways to reflect changes in available care facilities, ensure sufficient safe shelters
- Adequately resource hotlines and other support and reporting mechanisms
- · Raise awareness via channels victims may seek help through and exempt that fleeing violence from punishment

### Action on mental health

(21)

### States should

- · Consider mental health as essential components of national response and craft communication to be aware of potential impact on mental health
- · Ensure the widespread availability of emergency mental health and psychosocial support such as scaling up investments to remote services
- Declare in-person care for severe mental health disorders as essential
- · Ensure social connectedness for older adults and other vulnerable populations in confinement through support of community action strengthening cohesion, solidarity, and healthy coping to reduce loneliness
- · Protect and promote the human rights of people with severe mental health conditions and psychosocial disabilities, for example, by monitoring whether they have equal access to care for COVID-19
- · Develop and fund the implementation of national services re-organization strategies that shift care away from institution to community services
- · Ensure mental health is part of universal health coverage

### Human rights of persons with disabilities (22)

States and stakeholders need to:

- Prohibit denial of treatment on basis of disability, ensure priority testing, and promote research on impact of COVID on disabled
- · Identify and remove barriers to treatment and ensure the continued supply and access to medicines
- · Closely consult with and actively involve disabled people and representative organizations
- · Conduct training and awareness-raising of health workers
- · Refrain from blanket prohibitions of leaving the home and instead create exemptions for persons with disabilities to be outside States should:

### COVID-19 and civic space (23)

- · Create avenues for participation and feedback and reach out to most at-risk (e.g., women, older persons, disabled)
- Maintain existing channels of civil society participation
- . Uphold freedom of assembly and ensure the limiting of the exercise of that right is only and strictly tied to protect public health
- · Respect right to privacy and adequate safeguards and accountability ensured with any surveillance proportional, lawful, and necessary
- · Respect freedom of expression must be respected and not engage in limitation on access to relevant data, censorship, or criminalizing iournalistic activity
- · Not penalize expression based on vague concepts which are not compatible with requirements of legality and proportionality To ensure the well-being of the elderly, states should:

### Human rights of older persons (24)

- Prioritize testing of vulnerable populations including older adults living in long-term facilities
- Ensure continuity of adequate care services such as mental health services, palliative and geriatric care, including through support for caregivers
- · Strengthen services to prevent and protect older persons, particularly older women, from violence and abuse, such as domestic violence and neglect
- · Ensure visitor policies in residential care facilities, hospitals and hospices balance protection of others with need for family and connection
- · Assess needs, particularly those more isolated or with cognitive decline/dementia to provide support, including mental health and psychosocial

(Continued)

### TABLE 2 | Continued

Human rights of

Human rights of persons in detention

children (25)

#### Legal/ethical policies Guidance and recommendations

- Do not stigmatize them and avoid stereotyping. Avoid labeling older adults as uniformly frail and vulnerable or words with negative connotations
- Adopt socioeconomic relief measures and social safety nets, such as guaranteed access to food, water, essential goods and services and basic health care

To minimize the impact of COVID-19 on children, states should:

- Rebalance combination of interventions to minimize impact of standard physical distancing and lockdown on children in low-income countries and communities and expand social protection programs to reach the most vulnerable.
- Prioritize the continuity of child-centered services, with focus on equity of access—particularly in relation to schooling, nutrition programs, immunization and other maternal and newborn care, and community-based child protection programs.
- Provide practical support to parents and caregivers, including how to talk about the pandemic with children, how to manage their own
  mental health and the mental health of their children, and tools to help support their children's learning

Human rights of States should minorities (26, 27) • Ensure equal

- · Ensure equal access to health care and eliminate any discriminatory practices against racial or ethnic groups
- Prioritize access to free or affordable testing, medications and needed procedures
- Involve communities and representative associations in designing and implementing health programs
- Ensure racial or ethnic minorities are not disproportionately controlled, harassed and profiled by law enforcement authorities
- Ensure the right of individuals to an effective remedy against the perpetrators of acts of racial discrimination, including when such acts are committed by law enforcement officers or other State officials
- Ensure online learning does not exacerbate existing racial inequalities, and bridge digital divide
- Mitigate disproportionate impacts of violation of the right to adequate housing through measures that include providing direct financial assistance, and enacting a moratorium on evictions due to arrears
- Ensure food, water, and sanitation facilities are accessible and available in quantity and quality sufficient to satisfy needs of all
- Adopt fiscal stimulus and social protection packages aimed to mitigate longer term economic and social consequences of pandemic States should:

 Address prison overcrowding, prioritize release of individuals of those who are children, persons with health conditions, low risk profiles, and persons with imminent release dates

• Ensure that rationing of health responses and allocation decisions are guided by human rights standards based on clinical status and do not discriminate based on any other selection criteria, such as age, gender, social or ethnic affiliation, and disability to minimize creating avoidable rise in anxiety and stress levels, especially among children and the elderly

Key human rights protocols and policy documents relevant to this review are summarized in this table.

black, Asian and minority ethnic groups, people experiencing socioeconomic disadvantage, unemployment, disability, chronic physical illnesses, mental disorders and COVID-19 diagnosis. Furthermore, a study in the United States found an increased number of orthopedic trauma patients reporting a mental health diagnosis post-quarantine compared to pre-quarantine as well as an increased number of patients reporting interpersonal violence as the reason for their injury (47).

### Shortage of Supplies and Equipment for HCWs

As part of the right to health, the International Covenant on Economic, Social and Cultural Rights obliged the governmental and health agencies to plan and optimize the use of personal protective equipment (PPE) among HCWs during public health emergencies such as COVID-19 (54, 55). This also includes providing them with appropriate training, education, and informational material that can prevent physical and mental harm from health care-associated infections.

According to the UNICEF and WHO, it is estimated that the majority of HCWs provide services and work in environments that lack basic infrastructure to support water, sanitation, hygiene and basic health care-related waste management (56). Lack of PPE has found to have negative consequences on HCWs' mental health. In a study conducted in Egypt, HCWs reported that crowded and ill-equipped workplaces and widespread shortages

of PPE during COVID-19 pandemic increased their fear of getting a serious infection (39). These situations add emotional and mental burden for HCWs in attempting to self-isolate themselves from their families and communities (36). A cross-sectional study in Lebanon reported that quarantined HCWs suffered adverse mental effects such as anxiety, stress, and depression that increase under self-isolation because suspected COVID-19 infection (37). A similar study in Jordan found depression and anxiety to be more prevalent among HCWs than the general population. Specifically, pulmonologists and ENT specialists, who are at the frontline of the pandemic, scored higher in depression and anxiety surveys compared to other specialists (36).

Studies reported that fear in communities about the exposure to infection through interaction with HCWs expose them to fear-driven shunning and outright discrimination and persecution (38, 57). In Singapore, a study conducted among different HCWs found a higher perceived stigma level that was associated with higher levels of stress and post-traumatic stress symptoms. The study highlighted how internalization of stigma can reinforce avoidant behavior and social isolation which would increase traumatic stress symptoms, triggered by negative reactions from the surrounding community (38). Another study from Egypt found two-thirds of surveyed HCWs feared stigmatization and discrimination related to COVID-19 (39). The authors suggested that in collective societies and faith-based communities in Egypt,

social stigma associated with COVID-19 can be addressed through education, clear announcing of health care policies, and launching stigma reduction programs. A study from China on former COVID-19 patients, including 13.3% medical staff, found perceived discrimination was associated with clinically significant PTSD symptoms, severe depression, and severe anxiety (40).

### **Child Rights**

According to the Declaration of the Rights of the Child (58), children's rights include protection, education, health care, shelter, and good nutrition. Numerous studies have found impacts of the pandemic on children's behavioral health, development and growth, physical health, and educational outcomes, with possible differential impacts by age and gender. In China, the national government imposed a reduction of outdoor activities and social interaction among the population, including children, out of fear of spreading the virus. This resulted in adverse outcomes in children's mental, social, and behavioral health. Specifically, it found that during home confinement, Chinese children, ages 7-11, who felt insecure and anxious, had a significantly higher risk of depressive and anxiety symptoms (51). Also, the closure of schools and educational institutions in China during lockdown disrupted the learning and educational process. It also deprived students of the sense of stability and normalcy that schooling provides. In a survey of 8,140 students in different educational stages, the proportion of students who reported depressive and anxiety symptoms was high, especially among those preparing for entrance exams which had been disrupted (52). The same study reported that female and male students differ in their perceptions of the psychological impact due to losing access to schools during COVID-19 with girls suffering from greater psychological impact, including stress, anxiety, and depressive symptoms (52). Also, specific facets of children's rights, such as health care, shelter, and nutrition, were also affected. Specifically, families that deal with lockdown and COVID-19 related financial stressors, struggle to provide basic needs and daily supplies, resulting in adverse mental health outcomes for family members such as stress, anxiety, and depression (59).

### **Rights of Elderly Individuals**

In recent years, there have been significant advocacy efforts supporting human rights of older persons including full respect for their needs, privacy, and health care (60). During COVID-19, elderly individuals were found to have less access to free movement including in open and public spaces which restricted their ability to exercise and engage in leisurely or other essential activities—deteriorating their mental health and well-being (49). In our review, we identified two studies in developed countries, and no studies related to elderly populations in developing countries. A study in Spain of community-dwelling older adults with mild cognitive impairment or dementia found that enforced lockdowns, curfews, and social isolation had more significant adverse psychological effects and exacerbated sleeping problems for elderly living alone (48). In contrast, another study found that the COVID stress-related factors, except for the loss of a

loved one, were not statistically linked with the deterioration of psychological health among the elderly during stay-at-home orders; the participants showed resilience in managing COVID-related stress challenges due to sufficient personal resources (50).

### Disproportionate Impacts on Minorities and Psychiatric Patients

In accordance with the UN Pact on civil and political rights, national, ethnic, religious, or linguistic minorities (61) are meant to freely receive health services without any discrimination (62). In the United States, which has the highest number of confirmed COVID-19 cases as of August 2020 (Johns Hopkins University, 2020) (63), the populations that have been impacted the most disproportionately are racial and ethnic minorities. Prevalence for COVID-19 infection was reported higher in ethnic minorities than whites given inequality in health, welfare service access, and other existing social structural issues such as structural racism and discrimination, and this inequality and right violations may have led to higher mental health problems in racial and ethnic minorities. A cross-sectional study investigating differences between awareness about COVID-19 by race and ethnicity found African-Americans and Hispanics were less likely to be informed about the pandemic and effective prevention methods (33). These findings align with another study in India where patients with mental illness from disadvantaged backgrounds had less access to information via the internet, media, online health information (45). Unequal access to information along with lack of proper health care during lockdown jeopardize their physical and mental health.

Spreading of infectious diseases often fuels racism and xenophobic tendencies, especially against racial and ethnic minorities (64, 65). This results in a detrimental impact on the health well-being of disadvantaged minority populations and indirectly denies them access to medical care (66). A cross-sectional study linked xenophobia with mental well-being among ethnic/religious minorities: a survey of the non-Muslim Indian population found that fear, generalized xenophobia, and specific xenophobia, and collectivism negatively impacted their feelings and functional aspects of mental well-being (34). In another study, researchers screened the physical and mental health of minority migrants' workers in 140 areas across India, which included construction sites, relief camps, government hostels, and shelter homes during the COVID-19 pandemic. Their findings underscored that the economic, social, and environmental disadvantages were bothersome to the migrants and were worsening their mental health, undermining their resilience, and upsetting their quality of daily living (35). The impact was prominent among pregnant women as the interviewees who were feeling overwhelmed and concerned about their lack of access to health services because of the pandemic.

Similarly, unintended consequences of the strict legal enforcement of lockdown during the COVID-19, including lack of access to medications and mental health professionals and coupled with lack of transportation, negatively impacted treatment compliance among psychiatric patients. Specifically, in

India, a study of severely mentally ill patients during lockdown found 80% of patients missed their appointments and failed to contact their mental health professionals, 30% showed features of relapse of symptoms during the lockdown, and 22% stopped their psychiatric medication with patients from lower socioeconomic status, low literacy levels, and with inadequate social support showing less knowledge related to COVID-19 (45). A similar pattern was observed among patients with Obsessive-compulsive disorder (OCD) in Italy. In a group of patients with OCD who had completed an evidence-based therapeutic path for OCD before the quarantine, there was significant worsening of OCD symptoms compared to the pre-quarantine period. The author hypothesized that the lockdown and limited access to mental health centers may have discouraged patients in from seeking help and delayed the needed interventions (42).

Psychiatric patients in China were found to show higher rates of anxiety, depression, and stress symptoms compared to the general population (44). Another study from China found insomnia patients had worse sleep latency, sleep duration, and sleep efficiency due to home isolation and insufficient knowledge (43). Due to limitation on mobility, cancer patients in Ghana were unable to engage in activities involving social gatherings, worsening their mental health (41). Even though psychiatric patients often experience high levels of social discrimination (67), in this review, a study in China reported that patients with mental illnesses had not been experiencing additional discrimination during the COVID-19 epidemic (44). Though, in India, self-isolation and stay-at-home orders forced many psychiatric patients to live in unsafe homes and increase their exposure to domestic violence. In India, ~63.6% of psychiatric patients reported that they were experiencing verbal and physical aggression from others and 30.3% of their caregivers expressed a feeling of the excessive burden of taking care of patients in addition to the burden related to other reasons, like financial issues related to the lockdown (45).

### **DISCUSSION**

### **Overview**

The review identified human rights violations that are associated with adverse mental health outcomes such as mobility restrictions including quarantines and lockdowns, shortages of supplies and equipment, stigma, xenophobia, and discrimination, losing access to schools and proper education, lack of access to information, and inequalities around access to quality mental health services. In addition, the findings of this review underscore several points in advancing our understanding and knowledge of human rights restrictions and violations and their association with mental health well-being during the COVID pandemic. Given these findings, we would like to make a case that human rights of individuals and vulnerable populations must be protected during this pandemic and given that mental health is one of the fundamental rights, it needs prioritization at the public policy level (8). Human rights and mental health are such delicate entities that at times public health and public policy actions might compromise larger interests of the most afflicted or vulnerable populations. Evidence-based policies may not always be representative of all members of the community. Therefore, ethical and rights-based approaches to ensure no added harm or disenfranchisement of individuals/groups is a sentiment that needs to be acted upon post-pandemic.

### **Summary Findings Around Vulnerable Groups**

From the articles reviewed, 24 identified studies were published between April and July 2020. This is consistent with the fact that the health emergency measures in response to COVID-19 were declared worldwide in March 2020 and therefore most relevant studies for this review would take place in the following months. Many of the identified studies were conducted in developed countries and there may be variation in the understanding of human rights and legislations across countries. See Table 2 that enlists Key UN human rights protocols and policy documents for diverse populations. The definition, understanding and agreement on vulnerable populations might also vary from one country context to the other. The understanding, development and functioning of public mental health systems might also vary in different geopolitical contexts. Previous studies found that many developing countries lack the basic legal framework to protect patients suffering with mental illness as well as a recognition that there is an absence of specific human rights policy during health emergencies to guide mitigation and protection measures (13). Both observations lend evidence to disproportionate impact on vulnerable key populations. The intersectional nature of multiple minoritized identities coalescing together such as being a migrant, disabled, and an adolescent girl—their complexity, need for comprehensive policy action cannot be under-emphasized here.

In our review, a strong association between the adverse mental health outcomes and human rights restrictions such as quarantine has been well-documented, a clear finding in our review with anxiety and mood disorders being the most common conditions impacting populations (68). Additionally, countries with higher-than-average rates of stress-related symptoms pre-COVID may continue to experience increases if effective measures are not implemented which necessitates a collective plan of action.

Findings of adverse mental health outcomes following human rights violations were reported among vulnerable subgroups such as children, girls, elderly, and racial/ethnic minorities. The two studies that examined the mental health-related adverse outcomes associated with human rights violations found significant deterioration in children's mental, social, and behavioral health due to restriction in daily activities and movement (51, 52). It is important to note that the lockdown and social distancing could cause children—and especially children with mental disorders including developmental disabilities or physical or psychological comorbidities—to be prevented from fulfilling their psychological needs and developmental milestones leading to underdevelopment (69). Furthermore, home confinement can increase child abuse as pre-pandemic the vast majority of abuse was reported by staff working at institutions which were temporarily closed raising concerns that child abuse will go unnoticed, leading to higher child morbidity and mortality and long-term negative developmental consequences (70). The United Nations Population Fund (UNFPA) estimates, due to the COVID-19 pandemic, 42–66 million more children potentially falling into poverty, and 13 million child marriages by 2030 that could otherwise have been averted, and 2 million more cases of female genital mutation by 2030 that could have been avoided (71, 72). Child marriages, child labor and such practices can flourish unchecked during this protracted pandemic. This is also an example of practices and cultural traditions that would yield in harmful short and long term mental health outcomes for the vulnerable children.

In this review, we found that girls suffered varied mental health outcomes due to violations of their human rights via losing access to school (52). These are consistent with what is reported by WHO (73), as existing gender inequalities are exacerbated by COVID-19 which affect both genders differently (74). The realization of girls' human rights and their well-being, especially during emergencies, have not always been accorded priority attention (75). Furthermore, females' access to sexual and reproductive health services is likely to be affected (76). In our review, difficulties were reported by pregnant women in accessing basic prenatal services during the pandemic due to closure and movement restrictions (35) and a previous report found that stay-at-home orders may contribute to women's vulnerability and considered a risk factor for gender based violence (74). Mobility restrictions can increase domestic violence and in our review a study from the United States found an increase in orthopedic trauma patients reporting interpersonal violence post-lockdown compared with pre-lockdown with an increase in fractures in female patients indicating an increase in gender based violence (47). Additionally, a UN human rights report alluded to rise in gender based and domestic violence due to economic and psychosocial challenges (76). We do strongly recommend national level action on mitigating the harms caused by violence on women and girls as domestic violence is both a cause and consequence of mental ill-health (77). A gender responsive training for health care workers, police, law enforcement officers and social protection workers would be critical in reducing the disproportionate burden of mental ill-health that will fall on young girls and women exposed to abusive environments.

Our review found HCWs suffered negative consequences as a result of shortage of supplies and equipment as well as stigma (39). Other reports have also found mistreatment because of stigma toward HCWs such as the denial of public transport, eviction from homes, and assaults when carrying out duties negatively impacted their mental health (75). To mitigate stigma, proper health education is needed to target the public to prevent social harassments of HCWs and COVID-19 survivors.

Regarding elderly's rights, two studies examined the association of human rights violations and mental health outcomes among elderly people in developed countries (48, 50). Common characteristics across the studies that were indicative of human rights violations were: enforced lockdown, curfews, and restricted the ability to exercise and engage in essential activities. No identified study examined old age discrimination or factors that directly contributed to autonomy of elderly individuals. However, other reports have noted that well-intentioned but

ageist public messages can cause the elderly to be marginalized and to mitigate this, countries can use inclusive language and avoid negative emphasis on risk (78). Furthermore, to lessen potential adverse mental health impacts on the elderly—especially those with mental disorders or predisposed to feelings of loneliness—due to home confinement and curtailing of mobility rights, countries can engage in promoting social connection in public health messaging, mobilizing resources from family members, and giving help via community-based networks (79, 80). One of the moral imperatives we have as a global community is to strengthen mental health via reduction of increasing social isolation in the face of this protracted pandemic.

Studies have noted with concern adverse mental health outcomes due to human rights violations including lack of access to accurate and up-to-date information among racial and ethical minorities (33). Our review also found xenophobic viewpoints were correlated with negative well-being for both holding those viewpoints and those targeted which have coincited with underreporting and biased media coverage as well as misinformation targeting religious minorities (34). In our review, a study has revealed an additional model of ecology of health and sickness based on social determinants of health among migrant workers which are one of most marginalized and stigmatized population in LMICs (35). It has also been noted that refugees and immigrants in detention centers face an increased likelihood of developing post-traumatic stress disorder as many refugees associate economic hardship, food and medicine shortages with a threat to life alongside viewing military presence to enforce restrictions as a threat and not a protection (81). There has been little-to-no scholarly work on this subject though police brutality has been on the rise in context of enforcing stay-athome and mask-guidelines (82). Concerns have been raised over the disproportionate impact of over policing in enforcing lockdown measures toward minority communities (83). There have also been reports of physical beatings or killings over breakings of curfew laws (84) which is a violation of human rights (85). The mental stress and trauma associated with such events would become subject of further inquiry as time moves on but sensitivity training and ethical psychosocial response needs to be embedded within judicial and armed services assisting emergency response. Racial, ethnic and religious discrimination remains an area with very limited evidence around how mental health field can be leveraged to promote equity and social justice focused messages but also ways of providing care to aggrieved populations.

Human rights restrictions and violations have significant impacts on treatment outcomes, but higher impacts on patients with mental disorders given pre-existing mental health condition and social ostracization due to stigma. Research suggests that patients with mental illness are suffering from worsening of their pre-existing condition and difficulty in maintaining medication adherence because of restriction of mobility and lack of access to medications (42, 45). This was coupled with increased experiences of verbal and physical violence at hands caregivers. It is important to limit the abuses of human rights of those with mental health conditions especially by curtailing marginalization and stigmatization and increasing resources toward providing services (86). Article 11 of the Convention on

the rights of individuals with disabilities (CRPD) stipulating that all necessary measures to ensure protection and safety of persons with disabilities in situations of risk should be pursued (87). Furthermore, it is vital to ensure the well-being of caregivers of vulnerable individuals. This is especially pertinent in a disability setting as the caregiver's well-being is also important for the well-being of their charge or family member. A side effect of the lockdown in Europe on people with disabilities has been a massive harmful impact with reductions, early discharge, and the stoppings of admissions to rehabilitation expected to lead to an increased rehabilitation demand after the emergency subsides (88). Despite the boom in digital health during the COVID-19, no reported studies examined the role of engagement of technology with available services in mitigating the structural barriers to getting mental health care during the COVID pandemic. For example, concerns have been expressed that digital health services may not assist in decreasing inequity due to factors such as limited access of digital health services for those in poverty (89). This is an area in need of serious research and policy level attention. Resource allocation in providing quality digital and telehealth services, online learning or improving access to services for high risk groups also needs urgent prioritization.

### Upholding Global Rights Conventions and Further Recommendations

UN committees that monitor nation states human rights actions include UN International Covenant on Civil and Political rights (ICCPR) (90), Committee on Economic, Social and Cultural rights (CESCR) (55), Committee on Elimination of Racial Discrimination (CERD) (91), Committee on All forms of discrimination against women (CEDAW) (92), Committee against Torture (CAT) (93), Convention on the rights of the child (CRC) (94), and CRPD (95). In the context of emergencies, these committees advocate for right to health, human rights in health systems as well as upholding of human rights through health (96). There are a number of guidelines in place as seen from Table 1 on key recommendations mostly from the Office of the High Commissioner around COVID-19 and vulnerable populations. The UN recommendations and guidance around COVID stipulates a public health approach to managing the pandemic impact based on equal rights, opportunity, and valuing freedoms especially of the most-at risk populations. Many share similar recommendations such as advising for more investment into these vulnerable populations to ensure the negative impacts of the lockdown-including quarantine, social distancing, economic fallout—are lessened and disproportionate limitations around access to services and rights due to structural inequities are addressed. It is important to consider these as they provide valuable insight in how to minimize the consequences of the COVID-19 pandemic response and its response which embeds human rights informed care and risk mitigation pathway. However, there needs to be more emphasis on strategies that would address lockdown, public health action associated impacts and their mental health outcomes, and the need to prioritize mental health and well-being holistically. Given that the pandemic is going to take us through several waves of infection spread and containment, it is critical for this rights based approach to embrace short and long term mental health consequences and mitigation strategies.

If we are to achieve a shared vision of protecting the population from adverse mental effects due to the pandemic and necessary pandemic responses, policy makers would benefit from an increased focus on strengthening leadership and governance, finance mechanisms, and developing programs and policies that include vulnerable populations (97). For LMICs, it is critical for the service provision be focused on accessible and equitable evidence-based community care models corresponding with the existing mental health capacity to deliver care, train existing primary care staff to cater to increased mental health needs, implement prevention and promotion programs tailored to local needs, and support civil societies and employers to address the increased burden of mental illness.

Furthermore, mental health can be supported in the form of investment in the development of virtual platforms and telehealth to provide psychoeducation, self-guided low intensity interventions, alongside peer, and specialist-supported e-therapies. These can be embedded within integrated electronic health records and service platforms (98). Task shifting to provide psychosocial and peer-based support will also be useful such as using lay volunteers trained to provide human connectedness to address physical distancing and resultant isolation- a strategy well-adopted in LMICs. These approaches will also be beneficial in HICs in that effective management of the mental health consequences of the pandemic in historically marginalized communities requires a multilevel, community-wide approach led by culturally sensitive mental health professionals (99).

### Improving Care for All

Regarding vulnerable and at-risk populations, there is a specific need to pay attention to their mental health as many of the inequities, access and service issues have longstanding history prior to COVID-19, and the pandemic has only further exacerbated them. Human rights violations in the mental health context remain significant throughout the world and cannot be explained by a lack of resources alone (100). WHO QualityRights initiative aims to reform human rights within mental health field and has developed policies and sensitization strategies to carry out system level strengthening of a holistic response to mental illness keeping our right to dignity, freedom and health at center (101). This thinking has been part of the WHO mental health treatment gap action program (mhGAP) framework to champion human rights informed thinking and rally for mental health as a core human right. Various fundamental human rights are interdependent therefore undermining one leads to a poor impact on others (102). This means that all human rights should be addressed together, including mental health.

To help strengthen mental health systems researchers should focus on developing robust information systems able to be enhanced by linking with other data sources to run predictive models using robust informatics methodology. A focus can also be placed on community-based interventions to address the COVID-19 mental health issues in integrated approach alongside innovative digital solutions (97). There is an urgent

#### TABLE 3 | Emerging findings and recommendations going forward.

### I OVERALL KEY FINDINGS

- Fundamental human rights of the elderly, individuals living with mental illness or disabilities, and other vulnerable populations are disproportionately affected due to COVID restrictions. These rights violations are compounded by significant levels of discrimination and stigma
- HCWs experienced stigma and discrimination in addition to neglect in their working conditions putting them and their families at risk
- Most of the empirical studies covered COVID-19 restrictions which, when protracted, lead to significant human rights violations
- Gender based violence and income inequities increased as a result of lockdown contributing to loss of livelihood and socioeconomic strains and disproportionately affecting women and girls
- Limited access to enhanced alternative services (such as m-learning or e-health support) whether educational, vocational or health to populations most disproportionately impacted by the pandemic
- Significant loss of education and social protection to children in vulnerable contexts due to closure of schools and other related servicers
- Socioeconomic and health costs of worsening mental health of vulnerable individuals—the motto of "do no harm" flouted during pandemic restrictions meaning restrictions meant to protect should not worsen health or harm

### II OVERVIEW OF IMPACT AND RECOMMENDATIONS TO POLICY MAKERS AND RELEVANT STAKEHOLDERS

- Mental health is a fundamental human right and irrespective of race, class, gender, ethnicity, or age, needs to be prioritized during emergencies. If considerable
  populations become scarred as a result of this pandemic, their worsening mental health would deteriorate their own and nations' recovery from the pandemic
- Health systems strengthening approach: human rights violations tend to increase when systems are under-resourced and poorly managed. A holistic health system strengthening approach and adequate response to human rights is needed
- Equity and justice through health: one of the ways of upholding CRPD and CRC and related conventions is to address systematic, structural inequities by providing health services and prioritizing multidimensional needs of the vulnerable
- Protect civil liberties. It is also important to inform the affected population of the exact substantive, territorial and temporal scope of the application of the state of emergency and its related measures as suggested by the ICCPR guidelines. Additionally, it is important to value individual and community's right to expression of their concerns and voices
- Legality of enforcement of bans/closures/restrictions: As recommended by ICCPR and other international rights guidance, legality of state action and role of state actors on lockdown, restrictions and delays in services/opportunities needs to be kept in mind. Protracted restrictions run the risk of increasing levels of apathy and increasing violations by people in charge
- Human rights violations would lead to increased mental distress: abrasively implemented state actions can make individuals and families prone to mental distress and illness: these effects can be long lasting
- Have a pandemic and post-pandemic human rights approach infused with mental health: building back nations and economies requires developing community level solutions through champions who can address needs and identify strategies to build back better. State level funding and resource allocation is needed to address mental health during and after the pandemic

### Recommendations include -

- prioritizing protecting lives and valuing marginalized and vulnerable populations' interests, helping people anticipate and address their health, and improved service access and livelihood challenges
- address discrimination and stigma in time, rapidly train government and civil services in what needs to be a human right informed response to the pandemic
- keep an eye on efforts to reducing inequality and disparities during and post-pandemic to make systems stronger

### For certain specific vulnerable populations:

- Improve access to telepsychiatry services, home delivery of medications, and online psychiatric resources to minimize relapse of or worsening of symptoms by psychiatric patients
- o Offer moral and financial support to HCWs, especially those under quarantine
- o For elderly, adopt measures to ensure they are keeping informed, accessing health and social services, and guarantee food and medical supplies
- Use trusted sources in racial or ethnic minority communities to disseminate information and ensure job security
- Create a multi-stakeholder dialogue and discussion for policy action so it is well-informed, consultative and transparent in decision making, based in equity, with access and needs of most disenfranchised prioritized, with human rights elements relevant to COVID made part of mission statements of organizations, and learns from success stories within your own country and from other countries
- Actions to embrace for HICs: racial, ethnic and religious minorities are more vulnerable and so upholding their civil liberties and quality services and enhanced
  access is critical to reduce disproportionate ill-health burden. There needs to be a coordinated response between resourceful governments on supporting other
  countries by example and leading mobilization of action around inequity, stigma and discrimination both of mental illness as well as COVID-19 related fear and
  phobic responses. Gender and income inequity remain the key areas of action
- Actions to embrace for LMICs: enhanced investment and improved access to quality health services including mental health. Universal health coverage (UHC)
  needs to be prioritized and mental health care has to be an integral part of the UHC. Countries should actively develop policy and programmatic response that
  would reduce gender and income inequality. Given that the pandemic would impact a large number of informal workers in LMICs, services need to be offered
  without discrimination. Stigma and discrimination have to be actively addressed and focus on key vulnerable populations should receive policy and programmatic
  prioritization

### III RECOMMENDATIONS TO MENTAL HEALTH PRACTITIONERS

- Giving a voice to the prioritization of psychosocial needs of vulnerable and at-risk highly marginalized populations including a trauma-informed approach.
   Development of low intensity interventions that can be rolled out with strategies such as task-sharing and task-shifting. Psychotherapy support should be promoted through social works and community volunteers
- Integrate system level human rights approach in delivering essential health services and in specialist health care: training health personnel, teachers, social, and other essential workers in basic psychological first aid and human rights-based service provision and system thinking
- Recognize how inequities and inequalities have exacerbated global burden of mental disorders and actively develop policy, programmatic and research level
  instruments to combat these disparities and improve mental health conditions of populations. Identify conceptual models and theories that guide intervention
  development targeting improved mental health outcomes, equity, emancipation, and social justice as key themes
- Develop solutions such as public information programs to address and caution against stigma and discrimination and use media platforms to disseminate anti-stigma and discrimination messages

need for research to address how mental health consequences for vulnerable groups can be mitigated under pandemic conditions, and on the impact of repeated media consumption and health messaging around COVID-19 (103).

Addressing human rights can be a helpful way to mitigate the impact of mental illness on populations especially during public health emergency. Policy and frameworks to address different aspects of human rights can complement the various form of health services to enhance the mental health well-being during pandemics. However, effective implementation of the medicolegal and ethical aspect of the human rights will rely on the extent to which the research proved a direct association between violations and adverse mental health outcomes and how the implementation will be applied through public policy. Going forward this understanding may help to minimize the mental health risk associated with violations of human rights during health emergencies and provide the policy makers useful directions on how to address discrimination and human right violations in guidance, policies, and practices (104). This review we hope has provided findings that set the foundation on how to integrate human rights as an integral part of public health response keeping mental health as a core thematic. In addition, the review provides pointers to ethical guidance when dealing with vulnerable populations especially during public heath crises (see Table 3 for further recommendations and overview of prominent findings). To target concerns about human rights violations during pandemics, policy makers should work with mental healthcare providers and target populations to ensure that suitable emergency health measures are provided through human rights lenses. This collaborative approach can pave the road to continue engaging or increasing engagement of different stakeholders in different sectors during stressful periods.

Although this review provides evidence that is valuable for addressing human rights perspectives while providing mental health services to different population, future research should (1) consider that some countries are still not signatories of the UN universal declaration of human rights and countries may have a different interpretation of what counts as a human rights violation; (2) countries also have different legal systems to define and enforce human rights measures; (3) there is need to arrive at a consensus on defining of human rights restrictions and violations in mental health and how it should be identified and quantified; and going forward through different UN human rights conventions as instruments to make that change; (4) adequate reporting of human rights restrictions and violations especially among vulnerable populations should be better etched out and this should include adverse mental health outcomes.

### Strengths and Limitations

This review followed the guidelines for a rapid review. The review highlights human rights violations influencing the mental well-being in impacted population. We summarize the agreements and global or national policies that enforce human rights during emergencies as a reminder of what we ought to be looking out for and values countries need to hold themselves accountable

to. Our findings contribute to a broader understanding of the impact of COVID pandemic on population health. This review does have some limitations, however. The research team tried to identify and include as many published papers as possible; however, because of the novelty of the topic, the defined articles were limited and the rapidly evolving nature of the pandemic and associated scholarly literature could have caused some relevant articles to be missed. There is difficulty in creating a comprehensive list of human rights constructs as they are different based on factors such as target population and country of interest (105). Also, articles that were not data-driven were not included in our analysis, which may have impacted results of this review. Nevertheless, this approach was applied to ensure peer-reviewed articles were included which strengthens our results. Moreover, the study team attempted to group the results based on the themes that reported in the WHO report (84). We only included articles that addressed the research questions of focus of the review and therefore, generalizing the results on different setting and population should be done with caution.

### CONCLUSIONS

Finally, this review also acknowledges the implications for guideline and policies on different populations and therefore, (1) efforts to improve engagement of policy makers may be beneficial to address mental health outcomes during public health emergency and (2) civil society and human rights champions (including lived experience representatives), health care providers, and policy makers should work together to identify the policy, services, and interventions that enforce human rights which have a lasting impact on mental health of key populations during emergencies. We will be better served to understand the tradeoffs and the reciprocating relationships among physical health, mental health, human rights, and individual rights, that there could be better statements in global reports of values-driven, shared objectives in light of these tradeoffs and relationships, and a more thorough consideration of many relevant areas of science (including but not limited to, infectious disease) to establish a policy that strikes the most acceptable balance.

### **AUTHOR CONTRIBUTIONS**

MR and MK developed the study protocol. RA helped edit the protocol. MR, RA, and MK extracted the data and compiled the initial list of studies. MR and RA along with MK wrote the manuscript. All authors read, edited, and approved the final version of the paper.

### SUPPLEMENTARY MATERIAL

The Supplementary Material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/fpsyt. 2020.603875/full#supplementary-material

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# Community Based Management of COVID-19 as a Way Forward for Pandemic Response

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Keywords: COVID-19, community based management, health system, capacity, pandemic response

### INTRODUCTION

The COVID-19 pandemic, which began with reports of atypical pneumonia cases in the city of Wuhan in Hubei province of China, was declared a public health emergency of international significance by the WHO on January, 30 2020. The virus SARS COV2 has, to date, infected more than 16 million people around the world and over 0.6 million people have succumbed to it. The pandemic has affected more than 220 countries (1). Some of the most developed economies, with state of art healthcare systems and advanced diagnostic and critical care facilities, have been worst affected by the pandemic (2). Deaths among COVID-19 cases are not only because of the pathogenesis of the virus but also because of increases in patients, which overwhelms healthcare institutions with unexpected surges in cases (3). Low and middle-income countries in South East Asia and Africa with inadequate health capacity, may face dire consequences after a surge of cases and loss of lives. Many international health agencies including the WHO have advised that "flattening the curve" and strengthening healthcare capacity can reduce the chances of overwhelming health systems (4).

The response in India, a LMIC, has focused on interrupting the transmission of infection through contact tracing, finding and isolating cases when they occur. The guidelines of the Ministry of Health recommends COVID care centers (CCC) be used for mild or very mild cases, separate dedicated COVID health centers (DCHC) for moderate cases (pneumonia without any signs of severe disease), and dedicated COVID hospitals with ICU facility (DCH) for critical cases (5).

### **NEED FOR COMMUNITY BASED MANAGEMENT**

Though the steps taken in terms of prevention, interruption of transmission, and management of COVID-19 cases in India have been proactive, there is an urgent need to strengthen and integrate COVID care into the primary health care of the country. There exists a huge disparity between healthcare capacities among different states in India and states do not have similar capacities to and the ability to provide enough stand-alone centers like CCCs, DCHCs, or DCHs (6). Even in developed states in India, the rural-urban disparity is huge. Most often multi-specialty hospitals are centered on cities. The response against a prolonged and protracted pandemic with possible multiple waves of infection in the future will require more sustainable COVID-19 management through primary health care approaches and community participation instead of a vertical system of policy planning and management (7).

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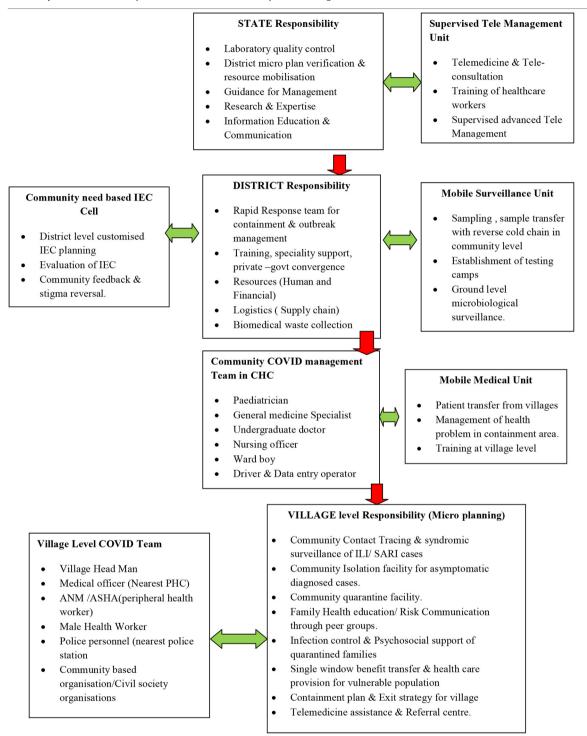
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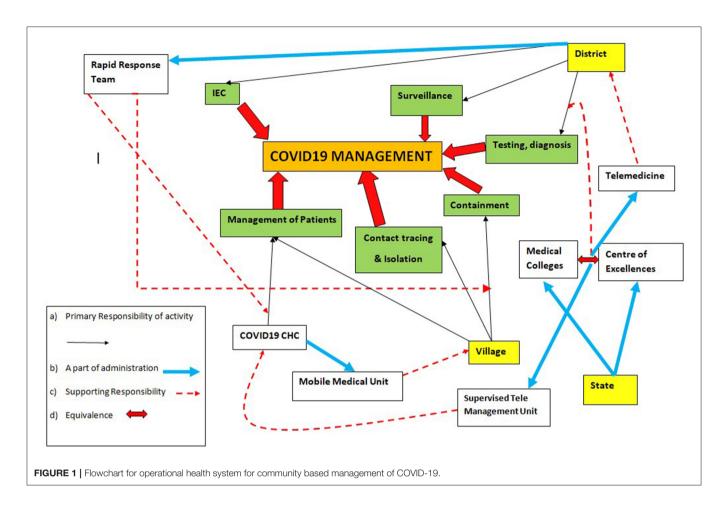
TABLE 1 | Flowchart of health system structure for the community-based management of COVID-19 cases.



# PLANNING AND IMPLEMENTATION OF COMMUNITY-BASED MANAGEMENT OF COVID-19

We propose a three-tier system of community-based management of COVID-19 with a primary health care approach:

- a) Tier I (Center for public health planning and implementation): Local Self Government (Village level Panchayatiraj Institutions/ Urban Local bodies)
- b) Tier II (Center of medical management of COVID-19 in the community): CHC (Community Health Center or the first referral center)



c) Tier III (Center of IEC planning, Surveillance, and Intersectoral/ Inter-agency coordination): District.

### DISCUSSION

The current practice in India focuses on the identification of suspects and confirmation of cases through RT-PCR testing. The ministry of health recommends the early segregation of cases into mild, moderate, and severe categories. The imperfect execution of segregation in many places has resulted in 77% of all patients admitted to hospitals having only mild symptoms of COVID-19 (8). Moreover, mild disease may worsen into a moderate or severe category. A dedicated referral channel is a necessity during the surge of cases. Due to the absence of fore-referral confirmation of the availability of ICU beds in the referral facility, there have been instances of denial or unavailability of critical care after the patient has reached the hospital (9).

We suggest that cases should be segregated based on the probability of future complications. Older patients with co-morbidities, pregnant mothers, children under 5 years of age, and patients exposed to high viral load in large closed door congregations should be admitted to dedicated COVID-19 hospitals with ICU facilities (10–12). Patients with a lesser probability of complications can be managed in village-level isolation centers if they are asymptomatic and Community Health Centers (COVID CHCs) if symptomatic. Village level isolation centers will not only help to enhance community engagement and improve risk communication but also promote local innovations for infection control through community participation, which are essential for a sustained and successful pandemic response (13–16). Some states have tried to decentralize decision making with success during the ongoing COVID-19 pandemic (17, 18).

The current practice of taking diagnosed COVID-19 patients to standalone healthcare centers promotes over-reliance on the health system, as a suspect is isolated from the community from the time of its contact tracing and quarantine through to testing, diagnosis, management, and finally, discharge (average 30 days) from the hospital. This increases the fear of disease among the population, which in turn increases the stigma not only against patients but also their family members, the recovered patients, and the health care workers who continue to stay in the community (19, 20). This makes contact tracing and the self-declaration of travel history or gathering exposure history difficult. Village level isolation centers will ensure that the management and recovery of asymptomatic and mild cases takes place under direct community supervision, with technical help from mobile medical units (Table 1), addressing the myriad social issues and stigma associated with COVID-19.

The Involvement of Community Health Centers (CHCs) the management of COVID19 will help diversify and decentralize the health care system in rural and semi-urban areas (Figure 1). It could lead to vital skill improvement in the management of infectious disease among health care workers including doctors in CHCs through supervised management of cases from medical colleges and centers of excellence. Supervised management through advanced telemedicine as a potential way of healthcare delivery for COVID-19 management is being increasingly used by some states in India with success (21). The involvement of at least 40% of CHCs all over the country could help create over 75,000 beds for mild to moderately sick COVID patients. This will help create a specialist pool of trainers, doctors, nurses, and infection control personnel who are equipped to handle the spread of infectious disease spread in the long term and possible future waves of the COVID-19 pandemic in the community (22, 23). This will spare the rest of the health care system and help ensure the continuation of essential and emergency health services by the other 60% CHCs, Subdistrict, and District hospitals. This will help in integrating COVID-19 response into the primary health care system of the country.

One of the most important bottlenecks in the pandemic has been the lack of standardized, community-oriented, inclusive information, and a cohesive education and communication (IEC) strategy. A specialized IEC cell, with a community feedback mechanism under the district administration (Table 1) will help create community need-based, culturally appropriate IECs. This will improve the engagement of different communities by improving awareness, reducing prevailing stigma, and countering misinformation about the disease.

The current practice of laboratory diagnosis starts with the collection of nasopharyngeal and/or oro-pharyngeal swab by laboratory personnel or healthcare workers in individual

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hospitals or quarantine facilities or isolation centers. The samples are then sent to the designated laboratories for rt-PCR by maintaining the reverse cold chain (24). This increases the number of healthcare staff exposed to an aerosol-generating procedure of sample collection which leads to higher consumption of full COVID PPE. A specialized mobile surveillance unit at the district level can be mobilized for all facility-based and community-based sample collection under district administration. This will ensure quality sample collection by a specialized team which can help streamline laboratory diagnosis through better reverse cold chain maintenance.

The pandemic provides an opportune moment to expand primary healthcare infrastructure along with a once redundant network of telemedicine at community levels in India by resurrecting village-level resource centers (25).

### CONCLUSION

The community-based management of COVID-19 cases will not only help in reducing the fear and stigma prevailing during this pandemic but also enhance community engagement through participation and an increase in healthcare capacity. This will also improve community preparedness for future re-emergence of infectious diseases and will reduce the need for drastic measures like lockdowns in the future.

### **AUTHOR CONTRIBUTIONS**

SP: concept, intellectual content, and manuscript editing. SM: intellectual content and manuscript preparation. AJ: literature search and manuscript preparation. SK: literature search and manuscript preparation. AG: intellectual content and literature search. All authors contributed to the article and approved the submitted version.

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### **Efforts and Challenges to Ensure Continuity of Mental Healthcare** Service Delivery in a Low Resource **Settings During COVID-19** Pandemic—A Case of a Kenyan **Referral Hospital**

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Kwobah E, Jaguga F, Robert K, Ndolo E and Kariuki J (2021) Efforts and Challenges to Ensure Continuity of Mental Healthcare Service Delivery in a Low Resource Settings During COVID-19 Pandemic - A Case of a Kenvan Referral Hospital. Front. Psychiatry 11:588216. doi: 10.3389/fpsyt.2020.588216 The rising number of patients with Covid-19 as well as the infection control measures have affected healthcare service delivery, including mental healthcare. Mental healthcare delivery in low and middle income countries where resources were already limited are likely to be affected more during this pandemic. This paper describes the efforts of ensuring mental healthcare delivery is continued in a referral hospital in Kenya, Moi Teaching and Referral hospital, as well as the challenges faced. These efforts are guided by the interim quidelines developed by the Kenyan ministry of health. Some of the adjustments described includes reducing number of patients admitted, shortening the stay in the inpatient setting, using outdoors for therapy to promote physical distancing, utilization of electronic platforms for family therapy sessions, strengthening outpatient services, and supporting primary care workers to deliver mental health care services. Some of the challenges include limited ability to move about, declining ability for patients to pay out of pocket due to the economic challenges brought about by measures to control Covid-19, limited drug supplies in primary care facilities, inability to fully implement telehealth due to connectivity issues and stigma for mental health which results in poor social support for the mentally ill patients. It is clear that current pandemic has jeopardized the continuity of usual mental healthcare in many settings. This has brought to sharp focus the need to decentralize mental health care and promote community based services. Meanwhile, there is need to explore feasible alternatives to ensure continuity

Keywords: mental health care, low resource setting, Kenya, Moi Teaching and Referral Hospital, continuity of care

### INTRODUCTION

The Severe Acute Respiratory Syndrome Coronavirus (SARS-CoV-2) also known as COVID-19 pandemic has infected millions of people globally and claimed thousands of lives. It also has affected various aspects of societies way of doing business, disrupting the lives of everyone, regardless of age, gender, or race (1). Because of the highly contagious nature of COVID-19 through close contacts (2), several measures have been put in place to limit the spread of the virus (3).

These measures as is now widely known include staying at home, wearing masks, limited public transport, and closing of business (4). These measures are key in not only reducing the spread but also reducing the percentage of people who will require hospitalization as this would otherwise overwhelm the healthcare systems (5).

The growing numbers of COVID-19 patients as well as the measures that have been put in place have had a significant bearing on access to general health care (6), as well as mental healthcare (7). For example, the directives to stay home, and keep physical distance has disrupted previous ease of traveling from one place to another, including traveling to a health facility. In addition, there is stigma and fear related to the Covid-19 infections and this includes fear of hospitals which are seen as high risk areas (8). Further, with the growing numbers of COVID-19 infected patients, a lot of material and human resources have been directed toward fighting the pandemic, potentially straining delivery of services for other medical conditions. The effect of the measures that demand reduced movement is likely more severe for patients with chronic diseases like mental illness who require regular follow up, check up, and prescription refills (9). This is especially tough for systems in Low and Middle income countries (LMIC) which were already suffering from inadequate resources and capacity even before Covid-19 due to limited resources for mental health (10).

Kenya has not been spared in this struggle and since the first patient tested positive in March 2020, the number of infected citizens has been on the rise with more than 18,000 positive patients and the death toll steadily rising, standing at 285 deaths at the end of July. This has resulted in wide spread anxiety on how the hospitals would address the risk posed by huge numbers of people coming into the health facilities. Earlier in the pandemic, one of the recommendations was to minimize the number of patients coming to hospitals in order to decongest the facilities and reduce risk of infection, but this changed when there were reports of patients with chronic illness complicating at home due to inability to access care (11). In addition, the pandemic has likely altered the health seeking behavior due to several pandemic related factors. For example, a study done in slum communities of Bangladesh, Kenya, Nigeria and Pakistan points to a reduction in general health seeking behavior due to factors such as increased cost of healthcare, reduced household income, increased challenges in physically reaching healthcare facilities, and exacerbated reluctance of residents to seek healthcare due to fear of infection and stigmatization (12).

This pandemic, therefore, calls professionals, including mental health practitioners to identify and problem-solve challenges that have a bearing on the service delivery, in order to minimize negative outcomes (13). It is clear that provision of mental healthcare has to be adjusted to meet the need of patients (14). There have been several suggestions of what need to be done to meet this need, but such suggestions such as use of telehealth that that are being implemented in developed countries (15) are not easy in low resource settings such as Kenya. This paper highlights adjustments that has been made in order to ensure continuity of mental healthcare in low resource settings, citing experiences from one of the leading mental health facilities in Kenya, the Moi Teaching and Referral Hospital

(MTRH). It also points out some of the challenges faced and gives recommendations for possible way forward.

## EFFORTS TO ENSURE CONTINUITY OF MENTAL HEALTHCARE IN LOW RESOURCE SETTINGS

### The Kenyan Context

Kenya is a LMIC country with a population of about 48 million people according to the 2019 census (16). A study in a community sample in Western Kenya showed that 45% of the community have at least one mental health disorder (17), which was very close to an earlier study among patients attending general hospitals which reported a prevalence of 42% (18). There is also a huge shortage of human resources for mental health as only 29 of the 3,956 government owned facilities in Kenya actually provide mental health care, with a gross shortage of mental health workers in the country, hence patient travel long distances to access care (19). The cost of care is further complicated by the fact that <20% of the population has insurance cover (20), hence most patients pay out of pocket for their mental health services (21).

In March, the Kenyan government announced several precautionary measures which included a dusk to dawn curfew, wearing of masks in public places, closure of high risk businesses, and reduction of passengers in the public transport vehicles. The ministry of health Kenya recognized that mentally ill persons formed a population of vulnerable groups and their care during this pandemic would require special consideration. A protocol to offer guidelines on continued management of stable patients, admission of patients, management of mentally ill persons who tested positive for COVID-19, and the mental well-being of healthcare workers was developed, led by the Kenyan division of Mental Health (22). The document contains provisions that give guidance on the delivery of mental health services for persons with newly diagnosed and pre-existing mental disorders during the pandemic, including guidelines on the utilization of telehealth methods as well as the delivery of mental health care for persons in isolation and quarantine.

### Efforts at a National Referral Hospital in Kenya to Ensure Continuity of Care

Moi Teaching and Referral Hospital is the second largest national referral center in Kenya located in Uasin Gishu County (http://www.mtrh.go.ke/). The Hospital serves residents of Western Kenya Region (representing at least 22 Counties), parts of Eastern Uganda and Southern Sudan with a population of ~24 Million. MTRH has one of the best mental health facilities in Kenya, having a purposely built 70 bed capacity in-patient ward (Mental Health Unit-MHU) and 16 bed capacity Alcohol and Drug Abuse unit (ADAR). In addition, MTRH has robust outpatient services comprised of a daily walk in service located at the accident and emergency department that is open every day of the week and is the main entry into the mental health service, a weekly (Monday) clinic that serves children, forensic clients, and the addiction clients and a weekly (Wednesday) clinic that serves all the other general psychiatry patients.

Despite the challenges that Covid-19 brought to the delivery of health services, the MTRH mental health department needed to ensure the continuity of mental health services remain open for a number of reasons. First, the department serves patients from a huge catchment area in Western Kenya that do not have a psychiatrist or even a mental health service (there only 8 psychiatrists and <30 psychiatry nurses) available in the entire region. Changing our service delivery means an alternative service in peripheral hospitals which would not be feasible in the very short term. Second, due to availability of subsidized drugs that have been made possible by MTRH partners (Olanzapine and Fluoxetine are donated by El Lilly pharma making them affordable for many poor Kenyans, hence widely prescribed) patients prefer to travel long distances to lower the cost of purchasing medications. Changing our services would mean several patients going without medication as these two drugs are not only expensive but also not stocked in most peripheral hospitals. Third due to stigma related to mental illness other service providers in primary care setting may not be comfortable managing mentally ill patients and this may mean that in the context of widespread COVID-19 related anxiety among health workers there may be less accommodation for these patients. Fourth, persons with mental disorders often face difficulties accessing general healthcare and in the context of Covid-19, cognitive impairments may affect their ability to adhere to precautionary measures hence increase their risk of contracting COVID. Lack of care would ultimately increase the patient risk of contracting COVID-19 as well as other risk associated with poorly controlled mental illness.

We made specific adjustments to ensure that as we served patients, we also protected both staff and patients from contracting COVID-19:

- (1) At the alcohol and drug abuse unit we reduced the capacity of the clients from 16 to a maximum of 8 to allow for physical distancing. At the same time, we encouraged more patients to get booked in the outpatient alcohol and drug abuse clinic to cater for those who were locked out of the inpatient care. We held sessions with patients to sensitize them on infection control measures. Within the inpatient unit, we put the patients into smaller groups for group therapy sessions. We required that most of the occupational therapy activities are conducted outdoors which allows for more physical space and also allows better circulation given that the current unit is quite small. We also reverted to family therapy sessions using online platforms to minimize in person meetings and need to travel long distances.
- (2) In the mental health unit we limited admissions to only those who are severely agitated. We strengthened triage in our daily outpatient walk in service to ensure that all those who could be managed at home were not admitted but were instead given a shorter review date. This was done by ensuring that a senior resident doctor reviewed all the patients intended for admissions. We shortened the stay in mental health inpatient care by ensuring frequent reviews and allowing patients home as soon as there was some improvement, as opposed to full recovery. We educated the families through brief family therapy session, to accept

- supporting their kin at home even when the mental health symptoms were not fully resolved, as long as there was no threat to self or others.
- (3) To increase staff preparedness and also reduce anxiety, we trained the mental healthcare providers on infection controls measures, and how to screen for COVID-19, using the Ministry of health Case definition. We also set aside space for any mentally ill patients who displayed symptoms of COVID-19. Further, we put efforts to continually provide mental health and psychosocial support to our staff to continually allay their anxiety—through both group and individual therapy sessions.
- (4) We continued to empower primary care workers in peripheral hospitals to manage mentally ill patients, inorder to cater for those who would not get to MTRH. This we did by conducting a 1 week zoom training of the Mental Health Gap Intervention Program MHGAP (23), but also supporting primary care workers through on phone consultations with a psychiatrist. We also supported continuation of alcohol support groups in the community through phone calls. This would ensure continuity of care for those who could not be accommodated in the inpatient service. Capacity building and community based alcohol support groups was made possible by an ongoing collaboration between MTRH and Indiana University which is currently funded by the Astellas Global Health Foundation.
- (5) We also allocated a mental health nurse to make a telephone call to clients who did not come for their follow-up clinic using the phone number included in the hospital records, to explain to them the need to adhere to treatment as well as help them problem solve to ensure they continued with medication in whatever circumstances they were in that hindered in—person attendance. The nurse made the call in a private consultation room to safeguard privacy of the patient.
- (6) We also continued to promote mental wellness among staff and the general public by incorporating mental wellness into all Covid-19 related trainings within MTRH, as well as participating in media sensitizations on local media stations, as well as participating in various webinars targeting various healthcare providers.

Figure 1 shows the trends of selected mental health service during the Covid-19 season at MTRH. The figure shows some reduction in admissions into mental health unit in April, the slight decline in number of patients attending mental health clinic in March, April, and May and the decline in attendance to alcohol and drug abuse outpatient clinic in April, May. The numbers then begin to be restored, and we attribute this in part to our efforts encouraging patients to adhere to care.

### Challenges Faced in Ensuring Continuity of Care

In the context of COVID-19 pandemic, several factors contribute to disruption in ensuring continuity of mental healthcare in a low resource setting such as ours. These include:

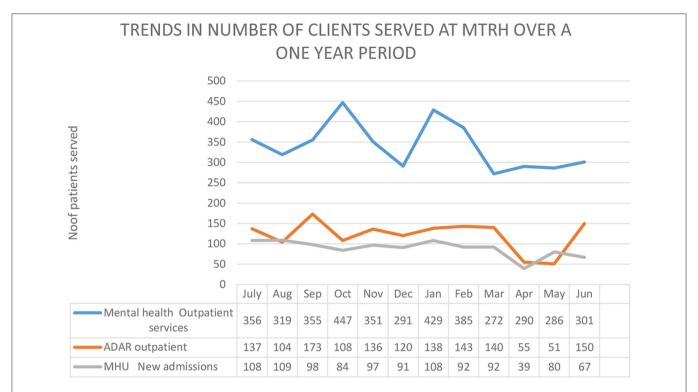


FIGURE 1 | Showing utilization of selected mental health service between July 2019 and June 2020. ADAR, Alcohol and drug abuse—Rehabilitation; MHU, Mental health Unit

Limited ability to move about: Patients served at MTRH travel long distances, some farther than 300 km on road. Using public transport, this would require use of two or three public vehicles, which means a lot of time spent during the connections and waiting for the vehicle to fill with passengers. In Kenya, public vehicles leave the bus stage upon filling up to capacity rather than following a time schedule. When COVID-19 measures were announced by the government, patients who needed to travel long distances to hospital were affected. When contacted, some patients reported being afraid of the journey as they would be caught on the road when the dusk to dawn curfew set in. In addition the cost of traveling had gone up as public vehicles almost doubled the bus fares as they could only carry three quarters of their usual capacity in order to allow physical distancing. Further due to the high cost of traveling, the number of people traveling had reduced, which means even more time waiting for the public vehicles to get filled.

Declining social economic status: Similar to other low resource settings the economic breakdown due to job losses has a negative effect on families ability to support costs related to mental health care (24). Because many of our patients have to pay out of pocket for their mental health care, this is likely to be affected greatly in a situation where spending on medication determines whether people will have food on the table (25). Given that mild to moderate mental illness is not seen as life threatening, it is likely that a family struggling to feed their children would not see care for mental illness as a priority.

Stigma associated with mental illness leading to poor social support. Discrimination and rejection of mentally ill patients

is a major obstacle to care especially in low resource settings such as Kenya. During this season, we have had patients abandoned in the mental health unit by their loved ones due to the aggressive behaviors manifested in acute phases. This has led to patients staying longer than desired, hence making it difficult to achieve the desired numbers for physical distance.

Limited drug supply in peripheral facilities: Unlike other medications, the supply of even basic mental health drugs in most peripheral hospitals is largely limited in Kenya. This has resulted from the inadequate integration of mental healthcare in primary care setting. This has resulted in a limited prescription of mental health drugs and because most hospitals in Kenya use the pull system where you stock what is largely prescribed, the drugs are largely not procured. This means that a patient visiting any primary care facility without a mental health worker is immediately referred, and in this case MTRH is the main referral hospital.

Low internet availability for tele-health: Due to the effect of COVID-19 on ambulation, use of electronic platforms to deliver mental healthcare has been suggested as an effective alternative (26). In this circumstance, one would have expected that telehealth would somewhat bridge the gap for care in the setting of MTRH, as has been documented in developed countries such a Australia (27). Although many Kenyans own a phone, there is the cost of airtime and bundles to support teleconsultation. This is not an easy option for many poor clients, and it is further complicated by poor network connectivity in many remote areas.

Difficulties of mentally ill patients to adhere with infection control measures: There is evidence indicating that psychiatric inpatients may be more susceptible to COVID\_19 compared to other patients in other health facilities because they often share common therapy rooms, dining, and bathroom spaces, which increase patient to patient contact (28). In addition impaired mental state, poor self-control and self-care, and lack of insight, mentally ill patients have challenges practicing infection control measures to protect themselves such as hand hygiene and wearing of masks. According to the hospital records, most admissions comprise of severely ill patients with Schizophrenia and bipolar mood disorders, who often do not understand the need to wear masks or keep a distance. This has resulted in persistent fear of infection among staff and patients which is worsened by the limited testing capacity meaning that we do not have the luxury of testing each patient who comes into the unit.

Staff Shortages: There is a general shortage of mental health care providers in many low and middle income countries. This is the situation even in Kenya and MTRH. We have had instances of quarantining of staff exposed to confirmed patients with COVID-19. When this has occurred, staffing shortages with increased workload and fatigue for the remaining staff has been experienced.

Limited access to addiction services: In order to ensure adequate distancing, the unit only admits eight persons at a time. This has resulted in long waiting times for patients requiring specialized treatment for substance use disorder.

## **Suggested Way Forward**

Governments should put all efforts to ensure that mental healthcare is minimally disrupted during this season given the ramifications of untreated mental illness. First, they could consider providing a financial support, though a mental health stimulus package in order to enable the institutions and families meet the rising cost of care. This we believe is possible as it has been done in other sectors that have been deemed in need by the government. For example, the government of Kenya was able to promote maternal and child health by investing in a free maternal health program in the country which resulted in more mothers accessing care (29) demonstrating that cost is a major hindrance to seeking care. Second they should explore ways of providing basic mental health care in primary care facilities which are more accessible to communities, in order to reduce the need to travel over long distance (30). The need for community based mental healthcare has been suggested as one of the ways to increase access to care especially in rural in Africa as this reduces the need to travel over long distances (31). For this to take place in a context with gross shortage of human resource, there will be need to consider supporting primary care workers to provide care while providing them with adequate training and continuous supervision (32). Facilitating short trainings to enable healthcare

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workers in peripheral hospitals deliver basic mental health care can reduce the need to refer everyone to major hospitals which are already burdened by COVID-19. Third they should explore ways of strengthening community pharmacists who may play a key role not only in dispensing medication in spaces within the community but also monitoring patient symptoms, hence reducing the burden in major hospitals (33). Fourth, there is need to explore ways of partnering with other stakeholders to increase access to mental health care. These includes partnerships between the public, government owned healthcare service working with Non-Governmental organizations as well as private facilities to promote care. Such a comprehensive partnership model was demonstrated in Nepal when Possible an NGO partnered with various public and community based institutions as well as academic institutions, to deliver quality, culturally acceptable mental health care to many otherwise unreached people in rural Nepal (34).

## CONCLUSION

COVID-19 pandemic has disrupted continuity of mental healthcare especially in low resource settings, and this is likely to affect outcomes. It has brought to sharp focus the need to decentralize mental health care and promote community based services. In the mean time Institutions and governments have a duty to put efforts to minimize interruption of care while exploring feasible alternatives to major hospitals whose access is complicated by the current pandemic.

## **DATA AVAILABILITY STATEMENT**

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author/s.

## **AUTHOR CONTRIBUTIONS**

EK, FJ, and JK conceptualized the manuscript. EK drafted the manuscript. EN collected the data on the trends of service utilization. KR provided information on reasons patients gave for not coming to clinic, as he was the one contacting them. All authors revised the manuscript and approved submission.

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## Mental Health in Lebanon's Triple-Fold Crisis: The Case of Refugees and Vulnerable Groups in Times of COVID-19

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Lebanon's management of the COVID-19 pandemic is largely being maneuvered amid the country's escalating triple fold crisis. As the country continues to grapple with political stagnation, a dwindling economy and currency, all while working through an ongoing refugee crisis, mental health in times of Coronavirus in Lebanon remains unaddressed. This piece explores the effects of this triple fold crisis upon the mental health of the country's refugees and most vulnerable groups, and provides room for discussions on the potential benefits of telemental health as an intervention in low-income and conflict settings. Although the implementation of TMH services in Lebanon among vulnerable communities in times of COVID-19 is not a priority, this piece insists it would ultimately fill a substantial mental health gap during the country's ongoing difficult transitory period.

Keywords: mental health, COVID-19, refugees, conflict, Lebanon, policy, political economy

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## **INTRODUCTION: LEBANON'S TRIPLE-FOLD CRISIS**

With  $\sim$ 2,775 cases to this date (1), Lebanon has managed (for now) to contain the spread with an initial strict lockdown, and confinement measures amid an already struggling economy (2). Prior to the COVID-19 pandemic, Lebanon was struggling under the weight of political stagnation, a dwindling economy and currency tarnished by corrupt management and leadership, all while managing an ongoing refugee crisis. A viral outbreak such as Coronavirus, ultimately places additional pressure on the already vulnerable country and its population.

The minister of Public Health declared Lebanon in Phase 4 of the outbreak with 40 have reportedly died from the infection (2). Experts in the field are in consistent fear that the health sector, which is already plagued by medical equipment shortages and dwindling foreign currency reserves, will be overwhelmed if a second wave of infections might hit the country (3). In March 2020, Human Rights Watch warned that Lebanon's overwhelming financial crisis is contributing to "the scarcity of medical supplies necessary to fight the outbreak" (4). Lebanon took "early preventive measures," such as enforced social distancing, to slow the infection rate (5). Nonetheless, with the reopening of the airport, there has been a surge in infection rates, partly driven by expats and the other by the apathy among the public to maintain social distance measures to wear masks. Top health officials are warning about the possibility of having to enforce lockdown measures again<sup>1</sup>, however it remains to be

<sup>&</sup>lt;sup>1</sup> Available online at: https://www.dailystar.com.lb/News/Lebanon-News/2020/Jul-16/509094-two-deaths-and-57-virus-cases-confirmed-total-2599.ashx

seen whether or not Lebanon is in fact capable of reinforcing this strict level of compliance, particularly if financial support is not provided to the most vulnerable and poor factions of Lebanon's general public. The country would need to provide continued support to the 300,000 families that live below the poverty line in Lebanon as of 2019, with the latest estimates unavailable (6).

A World Bank Report from 2019 expects that 50% of the Lebanese population will fall on, or below the poverty line if the economic crisis is not swiftly addressed (7). The economic crisis combined with the COVID-19 pandemic bring additional strains upon an already-strained population. Since October 2019, the country has grappled with mass protests denouncing the incompetence and corruption of the serving political class as well as their inability to respond justify the country's debt, and address the severe economic recession (8). According to Human Rights Watch, over 220,000 people (9) lost their jobs this year and others are victim to pay cuts and a declining Lebanese pound value, which has lost over 80% of its value on the black market (10). Estimates on unemployment in Lebanon range between 25 and 40% (11).

COVID-19 essentially serves as the country's third level of constraint amid ongoing political and economic challenges. While violence has remained sporadic and scattered more recently, with small clashes and protests erupting across the country since the lockdown has eased, it is only anticipated to increase as the economic situation deteriorates further, and more people struggle to make ends meet. Lebanese political parties are attempting to rebuild their reputation by opening medical centers in their respective regions, but they lack the financial support their sponsors once gave them amid riots breaking out more violently as time passes (12).

## LEBANON'S REFUGEES ARE ADDITIONALLY VULNERABLE

In the 9 years since the conflict in Syria began, an estimated 1 million Syrian refugees have sought safety in Lebanon, ultimately making it the largest concentration of refugees per capita in the world (13). Lebanon's deep economic crisis has rendered Syrian refugees more economically vulnerable, with 75% living under the poverty line, according to VASyR<sup>2</sup>. The majority of refugees do not have regular access to basic water, sanitation, hygiene services or infrastructure (14). Absence of permanent solutions to access to water and sanitation structures, such as connection to municipal water and sanitation networks, contribute to their dire situation (14). This increases refugees' risk of exposure to infectious and preventable diseases, as well as other health issues.

When the first case of COVID-19 was diagnosed in Lebanon, citizens were requested to improve their hygiene practices and follow social distancing protocols in order to "flatten the curve" of the virus (15). However, the implementation of these practices in refugee settlements, where water is scarce and people depend on humanitarian organizations for water supplies, proved to be particularly difficult (16). Furthermore, overcrowding and

poor sanitation in settlements make physical distancing difficult, exposing refugees to enormous health risks (16). Action Against Hunger adapted their programming to support the severely vulnerable Syrian refugees in informal settlements throughout the crisis, attempting to provide the settlements with as much clean water as possible, but the amount is far from enough to cover all household needs for personal hygiene, disinfection of tents, washing of clothes, cooking, and more (16).

According to the UNHCR, since the beginning Lebanon's economic deterioration more and more Syrian refugees are reportedly resorting to negative measures such as spending less on food (17). One-third of adult refugees restrict their food consumption in order to ensure their children can eat (17), and a reported 3/4 refugees reduce the number of daily meals (17). Several individuals residing in settlements rely mainly on loans and credit purchases from shops and neighbors, but even this has been increasingly impossible (17).

## OBSTACLES TO MENTAL HEALTH: STRESS AND TRAUMA IN CONFLICT AMONG REFUGEE COMMUNITIES

Across the MENA region, the COVID-19 pandemic is taking a significant toll on the mental health and psychosocial wellbeing of individuals from all factions of society. Among the most vulnerable, are refugees, asylum-seekers, internally displaced and stateless people, all of whom grapple with their own traumas and health concerns amid worrying about their uncertain legal and economic statuses. UNHCR reports that the COVID-19 pandemic has exacerbated old vulnerabilities while steadily increasing the intensity of these realities among vulnerable groups, and triggering a wide range of mental health conditions, which may lead long-term psychosocial consequences' (18). Fear of deportation or eviction, discrimination, as well as loss or reduced livelihoods remain major sources of psychosocial distress according to their report (18). Additionally, these fears have laid the foundation for negative social reactions, including but not limited to: panic, stigma and discrimination in the communities (18). Reports additionally highlight the fact that some of the most vulnerable are exhibiting high levels of psychological distress (18). This includes individuals and families with pre-existing mental health conditions or substance abuse issues, as well as other particular cases the UNHCR highlights as persons of concern like older refugees and refugees with disabilities (18).

Syrian refugees in Lebanon are subject to a number of stressors which are the direct result of traumatic events in conflict situations or the daily hurdles being a refugee. The mere fact of struggling to uphold essential living conditions as well as living through the uncertainty about their legal standing and livelihood are but the tip of the iceberg of everyday challenges for Syrian refugee communities. War-related traumas, coupled with daily stressors have major implications upon the long-term psychosocial well-being of refugees. The UNHCR and its partners state that social distress, cognitive problems, chronic pain, and PTSD are typical documented reactions from prolonged stress situations among refugees in Lebanon (18). The UN agency

 $<sup>^2</sup> A vailable \qquad on line \qquad at: \qquad https://reliefweb.int/report/lebanon/vasyr-2019-vulnerability-assessment-syrian-refugees-lebanon \qquad \label{eq:controllebanon}$ 

along with grassroots organizations have insisted that mental health services are necessary to elevate the living standards of displaced Syrians across Lebanon and the region. Despite the need for mental health and psychosocial support (MHPSS) being alarmingly high and options in the region are scarce in the areas of mental health in general. In addition to the lack of supply, challenges exist to accessing the available MHPSS services (18).

Mental health and psychosocial support (MHPSS) activities are being stepped up by the UNHCR and a number of grassroots and international organizations with the aim of addressing this new escalating trend before it is no longer repairable. In Lebanon more specifically, multiple incidents of suicide were reported among refugees in 2020 (19). Refugee settlements across the country have witnessed a hike in instances of threats to self-harm and harm to others while family disputes, domestic violence, and divorce cases have increased (20). Family members and young children are those primarily at risk of domestic violence, in particular women and young girls (20). Unable to pay rent and facing evictions, refugees reportedly resorting to sharing accommodation, further increasing the risk of sexual, and gender-based violence (SGBV) and strained mental health implications (20).

A study conducted in a joint effort by the Danish Refugee Council and partners in 2018 found that there is a large gap between the need of MHPSS among Syrian refugees and quality of services they actually receive. Of the 1,082 Syrian refugee participants who took part in the comprehensive study, 62% expressed that they needed assistance to deal with physical pain and distress (21). Additionally, 55% of the sample suffer from distress and 28.5% feel severely or extremely emotionally affected by their health issues (21). In the areas of "trauma," 32.5% of respondents reported being exposed to one or multiple traumatic events (21). There traumatic events included loss of a close family member, exposure to violence and/or being arrested, detained or imprisoned (21). Additionally, the study highlighted that those who had lost a close family member, had a much higher risk of experiencing pain and distress, having functionality difficulties in their everyday life and having poor self-rated health (21). Separate factors influencing distress, pain, functionality and selfrated health were age, gender, exposure to violence coupled with unmet basic needs (21). The study further highlighted the strong positive correlations between pains, self-rated health and being emotionally affected by health problems, and established that psychosocial challenges and pain occur simultaneously and reinforce each other (21). The study further touched upon basic needs, such as food, shelter, security, and employment and how they played a fundamental role in the experience of distress (21).

Across Lebanon, refugee outreach volunteers have been able to reach over 4,000 persons with community-based psychosocial support messaging since the beginning of the COVID-19 pandemic (22). Since February, outreach volunteers, community groups and other structures have reached more than 332,000 individuals (over 50% women) through virtual information and awareness sessions, including on general COVID-19 prevention messages, community-based MHPSS, and parenting skills, among others (22). Awareness sessions with some of the most vulnerable groups to reach are being conducted through

social media platforms, WhatsApp and Zoom, and follow-up sessions are conducted through phone calls (22). Tele-mental health (TMH) efforts have proven to be a successful route during these difficult periods, as international organizations, UN agencies and their partners continue to provide individual psychosocial support sessions remotely, via voice or video call (22). Psychosocial support sessions are taking place face-to-face only for high-risk urgent cases, including but not limited to refugees with suicide ideation, survivors of SGBV, children in the worst forms of child labor, and persons of concern with pre-existing mental health or psychosocial distress, while taking precautionary measures for the safety of refugees and frontline workers (22).

## TELEMENTAL HEALTH AS AN INTERVENTION IN LOW-INCOME SETTINGS

Amidst the need for social distancing as well as prevention measures in the times of COVID-19, a tele-mental health (TMH) approach would be suitable to bridge the mental health gap in vulnerable communities across Lebanon and the region. TMH is a form of telemedicine that provides mental health assessment and treatment at a distance, and can provide valuable assistance in light of extremely limited mental health services on the ground. Several studies have shown that TMH could be effective in the diagnosis, assessments, and treatment of a broad range of clinical conditions, and in different practice settings, often comparable to face-to-face outcomes (23). TMH can be successfully used in clinical work and education initiatives alike, it enables clinical consultations and the possibility of providing training and supervision (24). TMH has been shown to be costeffective (25) with good clinical outcomes mainly as it increases access to care (26). It is a flexible modality that could be adapted to be used in different settings and types of practice (27).

There are two main modalities of communication technologies in the implementation of TMH. One is "synchronous or interactive" and the other is "asynchronous or store-and-forward." Synchronous services usually provide a live, two-way interactive connection between a provider and a patient who are in distinct physical locations. This modality is commonly used in providing direct clinical services, it could be seen as a "replacement" of the clinical encounter, however, it requires a reliable internet connection and dedicated available staff. The store-and-forward (S&F) mode of connection takes the form of capturing and then send the clinical information via secured emails/websites for a review by a specialist at a later time. Unlike direct (synchronous) forms of connection, an indirect (asynchronous) connection does not require the presence of both parties at the same time. This modality is often used in providing clinical consultations by an expert (second opinion) to a provider who has clinical questions regarding a clinical condition. The advantage of this model is that could be done over a low or unreliable connection, it is very suitable in doing clinical training and supervision for low skilled staff, however, it

can't be used to deliver direct services and requires a healthcare staff who is the primary provider for the patient.

TMH initiatives among refugee settings have been growing over the last years, one initiative with Syrian refugees in Turkey showed that it is feasible and could lead to better clinical outcomes and increase satisfaction among providers and patients (28). In Denmark, TMH was studied among groups of asylum seekers, refugees, and migrants who received services from providers who spoke their language. Patients reported a high level of satisfaction and acceptance of the service and stated that they will advise others to use it (29). In the Lebanese context specifically, it has been recently suggested that TMH could be very helpful to increase access to MH services namely through National primary healthcare centers network as a way to leverage the spread of primary care network in Lebanon with specialists input who are largely concentrated in Beirut (30). However, as the region is ill-equipped in the areas of mental health on a broader level, a move toward tele-mental health brings forth pivotal barriers toward its proper implementation on cultural, technical, financial, and regulatory levels in the Lebanese case specifically (31).

In Lebanon, as interpersonal relationships are valued and direct doctor-patient interaction is expected, barriers to using technology in delivering medical services would typically arise. In Lebanon, as in the region, patients are concerned with their physician's background and culture as well as the privacy during encounters in more sensitive cases such as that of undocumented individuals, or unregistered refugees. In a study conducted by Jefee-Bahloul, Syrian refugees were asked about their acceptance of mental and TMH. Reluctance toward a technological approach presented themselves in the form of concerns for privacy, distrust, distortions to the doctor-patient relationship, and unfamiliarity with the technology itself (31). However, despite these early concerns (as shown by several projects), people were open to seeking mental health services using this modality, and once they do they are generally satisfied by the experience.

Additional obstacles to a successful move toward tele-mental health, is the existing infrastructure barriers in Lebanon, which include electricity and internet access (32). Electricity is a prerequisite for tele-medicine and TMH, and must be coupled with high bandwidth capacity to ensure picture and voice clarity (32). These elements are pivotal to ensure a healthy therapeutic relationship between the patient and their physician (32). The availability of trained technical support personnel and medical support for remote/conflict settings represents another obstacle in areas suffering from a shortage of technical and medical services to begin with (32). Given this limitation, implementing an asynchronous (store & forward) modality for clinical consultations may be much more effective than the synchronous modality.

Funding is another fundamental obstacle in the Lebanese case. Amid the country's ongoing economic crisis, although the private sector may pioneer TMH projects and implement the technology faster than public facilities, sustainability remains an issue. While cost effectiveness of TMH has been established in "developed" states, doubts and question marks about it in

the MENA region—and in Lebanon more specifically—do exist. Until more studies demonstrate cost effectiveness of TMH in Lebanon and the region, convincing the government, investors and stakeholders to invest in this process will prove to be difficult and far reaching.

In addition to the financial barriers Lebanon currently faces, the policy frameworks are another. It is often the case that public policy is driven by various approaches and philosophies in the areas of health care, which essentially vary depending on the serving political class and its agenda. This would ultimately vary by region as well. As TMH remains "outside" health systems in the region, there are essentially no concrete guiding regulations or policies to frame such practices. Medico-legal issues, licensing requirements, regulation, and quality assurance issues would naturally arise soon after such implementation-and with the extensive hits to the health system in Lebanon since the Civil War, coupled with the current COVID-19 spread, priorities are most definitely not headed in this direction (32). Additionally, confidentiality, data protection, and patient privacy are essential issues in TMH. Fear of political persecution is a threat unique to, and commonly seen in, the region and Lebanon (33). These fears coupled with the "vague" legal frameworks surrounding the country's refugee community and the internally displaced may impact their acceptance to the technology, as well as open up the debates surrounding policies to protect information transmitted electronically (33). Despite all these challenges, and as seen in other settings, COVID-19 has facilitated an explosion in telemedicine and tele mental health applications, proving that many policy hurdles were largely due to inertia rather than having any specific objections to TMH. One example in Lebanon is the relaxing of prescription guidelines by MOH to accommodate for the medical and psychiatric sessions that took place remotely when patients were not able to come to clinics due to the lockdown. Major crises like COVID-19 or the upcoming political and economic crisis could also prove an opportunity to create models of care out of necessity that was not possible previously.

## **CONCLUDING REMARKS**

The implementation of TMH services in Lebanon among vulnerable communities in times of COVID-19 is not a priority, but would ultimately fill a substantial mental health gap. TMH is a feasible solution to increase access of quality mental health services among vulnerable communities in conflict settings; however, its implementation in Lebanon currently stands in the face of multiple intersectional barriers on the political, economic and health levels. In the past, Lebanon has not expressed its readiness to adopt policies to foster the mental health of these communities as well as the staff that assists them, let alone its readiness to delve into the technological requirements to build TMH systems. Approaches to building these systems should be based on preliminary assessment of the specific cultural, financial, legal, and infrastructural needs of Lebanon-a reality currently hindered by the corruption the system is attempting to overcome amid its dwindling currency. Additionally, overcoming the cultural barriers associated with mental health services in

general, and TMH services more specifically, requires strategies for training providers and increasing their exposure to the technology and their awareness of its applicability. In order to be effective, this strategy needs to be coupled with an increasing public awareness campaign on the use and effectiveness of technology in order to facilitate patients' acceptance of services of this nature. Additionally, public consultation in all stages of developing TMH, and ensuring the innovations are contextually appropriate and relevant is essential. As the saying goes: "Find the opportunity that lies in every crisis," the current crisis in Lebanon will have long-term effect, and requires long term planning. Despite the obstacles, investment in TMH system could help

citizens and refugees alike, given the successful implementation of TMH in other low-income settings (34). We do believe that instead of keep trying the same service model repeatedly, maybe it is time to create a new service delivery system that could help Lebanon not just sustain but significantly improve their mental health delivery system.

## **AUTHOR CONTRIBUTIONS**

All authors listed have made a substantial, direct and intellectual contribution to the work, and approved it for publication.

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## The "Labeled" Side of COVID-19 in India: Psychosocial Perspectives on Islamophobia During the Pandemic

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The Coronavirus disease 2019 (COVID-19) has emerged as a global public health threat over the last few months. Historically, infectious disease outbreaks like the plague, Influenza, cholera, HIV, etc. have generated stigma, prejudice, "othering" and xenophobia, against certain communities. One such prevalent form of xenophobia, is Islamophobia or "fear and discrimination against the Muslims." Though debated over its various facets and definitions, it is on the rise worldwide. India, being a socio-politically diverse and populous nation, has been facing unique challenges during COVID-19. Considering Hinduism and Islam are the two major religious communities, the subcontinent has witnessed complex dynamics in their relationship throughout history. The pandemic has further instigated Islamophobia, and consequent discrimination, as well as unrest. This can have significant effect of public behavior and health. In the recent past, few legislations in India were interpreted to be Islamophobic and generated nation-wide protest, which provided a fertile backdrop against the discriminative effects of the pandemic. Keeping this in background, this commentary highlights the social contexts of increase in Islamophobia in India during the pandemic, discusses the possible psychological explanations and public health impact, as well as outlines some ways to mitigate it focusing on collectivism.

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## INTRODUCTION

The world has faced a new public health threat over the last few months. The Coronavirus disease 2019 (COVID-19) has affected nearly 69 million and claimed the lives of more than 1.57 million, around the world (World Health Organization COVID-19 Situation Report, as on December 10, 2020). As the major focus of management gets shifted to exploring the biological cure for the virus, the social effects get largely neglected. Pandemics of such large-scale are not merely biological phenomena; they also have socio-economic and psychological offshoots that can outlast the infection itself. Efforts to address epidemics have historically been hindered by the failure to take into account the psychosocial aspects of these diseases. Besides the direct psychological impact of the infection secondary to the uncertainty and fear of an unknown infection, the social implications can be immense. Mass panic, agitation, competition for access to health care and discrimination based on social classes, religion or ethnicities are common (1). This leads to societal stigma and certain minority populations being targeted amidst the already enhanced crisis. It has been seen that earlier epidemics such as Ebola exacerbated structural inequities, such as gender

(2) and prejudice toward outgroup members (3). Biological disasters have been shown to influence human behavior, increasing illogical, irrational, provocative, polarized and aggressive behavior (4). Misinformation and misinterpretation of social media can further compound these reactions. From the very time COVID-19 was declared to be a pandemic, it has been labeled as "Kung Flu" or "Chinese virus," thus sparking international tensions and blame (5). Every nation has been facing their unique psychosocial challenges and India, being one of the socio-culturally and religion-wise diverse and populous country, specific issues have been faced by certain "outgroups." One such outgroup in the Indian context are the Muslims, who have time and gain come under accusations and harassment related to the infection. Keeping this in background, this article provides some perspectives for rising Islamophobia in India, in the context of COVID-19 pandemic and briefly draws implications for policy and practice. The authors would like to provide an open disclaimer for their neutral viewpoints in this commentary as mental health professionals, and not endorsing any specific political ideology. Being researchers in the field of mental health, the authors would like to emphasize on their neutral stance and aim to critically analyze the psychosocial and cultural contexts during the pandemic based on factual data rather than opine about any particular ideas, religion or governance.

## ISLAMOPHOBIA AND INDIA: SITUATIONAL CONTEXTS PRECEDING COVID-19

Hinduism and Islam are the two most prevalent religions in India. Hindus and Muslims have had a complex co-existence (6), at times characterized by violent conflicts, such as the partition of the country in 1947, 1989 Kashmir violence, 2002 Gujarat riots, and 2013 Muzaffarnagar riots. The relationship, however, has not always been fraught with violence. In this socio-culturally dynamic and secular sub-continent, both these religious groups have also harmoniously co-habited most of the times, mutually respecting each other's rituals and traditions. Islamophobia or "fear and suspicion" against Muslims though rising in legal literature, has been a matter of major debate and discussion. It has been defined in various ways based on the varied schools of thought, and typified as private, structural and dialectic Islamophobia (7). Irrespective of the different aspects to the "fear," the concerns for Islamophobia have always been on the civil liberties and human right threats posed to a particular religious community. Legally, usage of this term has been debated on similar lines as of the term "homophobia," to denote the "fear" against any community or groups to be more irrational and aberrant, rather than structural and strategic (8). Islamophobia has reached record highs in some Western countries in the recent past (9). Sirgy et al. (10) showed an inverse relationship between subjective well-being and islamophobia (considering it as a type of xenophobia). Similarly, the National Well-Being Index in South Africa was reported to have a significant relationship with attitudes toward immigrants (11). Such prejudiced attitudes against certain "communities" amplified during crisis situations can fuel social chaos, stigma, agitation, mutual blame and panic that in turn predispose to psychological stress and trauma. Social justice and welfare might be impaired because of these attributes (12).

The situation in India in the preceding months of the COVID-19 infection has, however, been contextually significant. The Citizenship Amendment Act (CAA) was enacted by the Indian Government on December 12, 2019. The Act amends the Indian citizenship to illegal migrants from the neighboring countries, who entered India before 2014, subsequent to the religious prosecutions. It does not, however, mention about the Muslim communities, who had fled from these countries due to the same reason. The amendment was widely criticized as discrimination against Muslims, and protests broke out rapidly across the country, though the agenda and intentions of the protestors were widely heterogenous (13). The associated proposal of the National Register of Citizens (NRC) further added to the agitation. This sparked concerns among the Indian Muslims and people of lower socio-economic classes if they would be denied citizenship and rendered stateless (14). The state forms a major part of "collective identity" and consequently, when protests were already widespread related to the perceived loss of political rights, culture and land, the pandemic outbreak simply snowballed the ongoing communal turmoil. Pandemics have been historically politicized and laws implemented accordingly, like at times of HIV in Africa or Influenza in Europe (15). This time, certain legislations and the resultant public reaction provided a fertile ground for the genesis of existent xenophobia, with the virus acting as the catalyst.

In fact, the site of Shaheen Bagh, one of the major foci of anti-CAA protests, was cleared as late as March 24, 2020, when the number of confirmed coronavirus cases stood at 564 (14). As mentioned before, during the initiation of COVID-19 pandemic in India, the communal atmosphere was tense. Rising anti-Islamic rhetoric, hate crimes, violation of human rights, and mutual blame have been on the rise in context of the protests mentioned above (13). In this background of communal strife, it is not surprising that the stage was already set for Islamophobia, fear, hatred of, or prejudice against the Muslims in general. All India needed was a trigger, which was unfortunately provided by an infection like COVID-19.

When COVID-19 started spreading in India, and Delhi, in particular, some media reports started describing the outbreak in Delhi as the "Tablighi spread." On March 31, a police complaint was lodged against seven people, including the emir of the Tablighi Jamaat (who was subsequently booked on April 15 for culpable homicide not amounting to murder by Delhi Police) for holding a gathering of over 3,000 members at its global headquarters in Nizamuddin. This gathering allegedly violated orders against large gatherings and social distancing norms put in place to contain the spread of COVID-19. These members traveled to different states from Delhi after attending the congregation, became the carriers of the virus, infecting hundreds. There were comments mentioning that 30% of all COVID-19 cases in the country, 1,023 of 2,902 reported at the time, were linked to this event.

It has been contended that even though other faith communities hosted similar large-scale gatherings, events held by Muslim associations such as the Tablighi Jamaat were scapegoated (16). While the Tablighi Jamaat congregated between 13 and 15 March, temples like Siddhivinayak and Mahakaleshwar closed on March 16; Shirdi Saibaba Mandir and Shani Shingnapur Temple closed on 17 March; Vaishno Devi on 18 March, and the Kashi Vishwanath Temple was operating until 20 March—a day after the Government had urged the public for "social distancing." Similarly, places of worship pertaining to other religious faiths also hosted community events during this time period. The Tablighi Jamaat meeting in Delhi being singled as the main vector of the coronavirus, led to a significant increase in anti-Islamic sentiments, including boycotts of businesses of those from the Muslim community, separation of patients based on their religion, refusal to admit Muslims, resulting in the alleged deaths of two newborn babies after their mothers were denied admission, randomly quarantining Muslims, and subjecting Muslim healthcare and essential workers to violence and harassment (17).

People were asked not to buy vegetables from Muslims, a video of which went viral. Controversial posters also showed up on fruit shops in Jamshedpur to demarcate the faith of the shopkeepers [(18); www.indiatoday.in, April 27, 2020]. Other fake videos showing how the Muslim missionary group were spitting or coughing on others to spread corona deliberately too became viral. There were also reports that alleged that the Tablighi Jamaat members admitted to a hospital refused to take medicines, spit on their hands and touched staircase railing, and misbehaved with the medical staff (19). Terms such as "Coronajihad" became popular on social media, as an expression of willful misuse of the COVID-19 infection by certain religious communities, in order to establish their superiority. Also termed as "Talibani crime" or "Corona Terrorism," these quotes fueled the fire of Islamophobia and further strained the inter-religious relationships. Since March 28, tweets with the hashtag #CoronaJihad have appeared nearly 3,00,000 times and potentially seen by 165 million people on Twitter, according to the data shared by Equality Labs, a digital human rights group (20). Though the authenticity of the statistics is debatable, such pejorative terms can easily provoke the ongoing political tensions and lead to law-and-order situations, during pandemics.

Iyer and Chakravarty (21) analyzed the media reportage from March 20 to April 27, 2020 using an open-source media analysis platform Media Cloud. 11,074 stories were published from 271 media sources with the term "Tablighi Jamaat" during the period, of which 94 per cent were English stories that appeared in the print media. At its peak, on April 2, Media Cloud tracked as many as 1,451 news articles covering the Tablighi Jamaat case. 1.5-10 per cent of the stories had words with negative connotations such as "violating," "crime," "spitting," "terrorist," and "jihad." These stories fed into an epidemic of Islamophobic fake news and hate speech. Some fact checking websites such as Media Scanner exposed over a 100 instances of Islamophobic misinformation during this period. Aggravated by the atmosphere of fear and uncertainty during the pandemic, it is not surprising that such media narratives demonized the entire Muslim community. Research [e.g., (12)] found the non-Muslim population to indeed report negative attitudes toward the Muslims, which interestingly reduced their own well-being. Participants, especially those who were older, were more likely to believe that the outbreak of COVID-19 in India was primarily due to Muslims. Such incidents, in fact, led the World Health Organization (WHO) to caution against profiling cases based on racial, religious and ethnic lines for the greater good of the community (22, 23).

Anxieties over the coronavirus thus merged with longstanding Islamophobia in India. Infectious diseases are well-known to invoke widespread fear. History shows that such fear can be used to legitimize discrimination and violence against certain segments of the society. Indeed, blaming "the other" is a way to make mysterious and distressing diseases somewhat understandable, and hopefully even controllable (24). "Othering" is a concept, originally having philosophical connotations, which tends to create the "we vs. they" dichotomy, thus attempting to alienate certain "others" from the self and in broader terms, the center of the society (25). It has eventually emerged into a term in social science that encompasses multiple expressions of prejudice based on xenophobic identities. Examples of this are numerous. "Othering" and consequent prejudice have been commonly seen against the peasants in the classical Bubonic plague of the thirteenth Century, the Indians during the Asiatic Cholera at times of the British rule, against the Chinese in Severe Acute Respiratory Syndrome (SARS) outbreak, as racism during Ebola infection and finally against the same-sex men during the Human Immunodeficiency Virus (HIV) upsurge, which has even been labeled as the "Gay Plague" (26).

The notion of "othering" has also been amply explored by Indian writers such as Guru and Nandy. Guru (27), writing on the marginalization and ghettoization of the Dalits uses Ambedkar's conception of the Indian nation. Ambedkar argued that India comprises of two nations: Puruskrut Bharat (privileged) that represents the twice-born castes who are spatially, socially, and culturally different from the Bahiskrut Bharat (underprivileged), the untouchables, helping to comprehend the claim for social equality that sustains spatial practices of exclusion. Nandy (28), in the context of Hindu-Muslim relations, asserts that religious fundamentalism and religious violence are not merely by-products of, but the burden of modernization and Westernization. He insists that "traditional India" is inherently adaptive and tolerant (p. 79) and most instances of communal violence are the work of people motivated by "entirely secular, political cost-calculations" [(29), p. 72]. Rather than striving to become idealized global citizens who shed all prejudices and perceived differences, Asians living in diverse communities should learn to accept the "otherness of others." In the context of Islamophobia, socio-cultural "othering" has unleashed common processes and conditions that propagate religion-based inequality and marginality.

## COVID-19 AND ISLAMOPHOBIA: PSYCHOSOCIAL PERSPECTIVES

Various psychological factors play a role behind rise in Islamophobia as a result of the COVID-19 outbreak. Some of them are discussed below:

## **Disease Avoidance Model**

This proposes that stigmatization of various groups might result either directly or indirectly from an evolved predisposition to avoid diseased conspecifics (30). Such stigmatization includes emotional and cognitive components. The former directly activates disgust and contamination, such as when non-Muslims feel anger and disgust toward Muslims leading to motivation to avoid them; and the latter whereby the label of COVID-19 brings to mind associations with Muslims, irrespective of their accuracy, indirectly activating disgust and contamination. This model contends that psychological mechanisms have evolved to protect people against the threat of infectious diseases. While such disease avoidance has adaptive utility, it results in an overgeneralized prejudice toward people who are perceived to be potential carriers of disease (31).

This model was tested by Huang et al. (32) in their study conducted during the height of the H1N1 swine-flu epidemic. They reported that even temporary exposure to a disease-related threat, by making participants read a passage about the swine- flu epidemic, was associated with increased anti-immigrant prejudice. Interestingly, people who were vaccinated and therefore felt protected from disease, reported less prejudice than do people who are not vaccinated. They also found that simple interventions like having some participants wash their hands significantly influenced participants' perceptions of outgroup members.

Faulkner et al. (33), on similar lines, found that chronic and temporarily aroused feelings of vulnerability to disease contributed to negative attitudes toward foreign (but not familiar) immigrants. They, however, did not find significant xenophobic tendencies toward outgroups who were subjectively familiar. Extending this further, it is possible that Islamophobic attitudes in India could be currently held by those who did not have much interaction with this religious group in the first place. Culturally discordant beliefs and religious ideas might give rise to discomfort and consequent hostility. It seems clear that perceived vulnerability to infectious diseases moderates prejudice toward the "out" group. This has significant implications for both policy and practice.

## The Pathogen Prevalence Hypothesis

This is another theory which suggests that people living in regions with a high prevalence of pathogens show increased collectivistic behaviors. This leads to greater conformity and higher xenophobia (34). Research has indeed provided evidence of a positive association between country-wide measures of pathogen prevalence, collectivism and xenophobia (35). Cashdan and Steele (36) also substantiated a relationship between disease prevalence and collectivist values—especially those values pertaining to adherence to group norms. It seems that people do respond to perceived vulnerability by becoming more collectivistic. It has been contended that as many disease-causing pathogens are invisible, and their actions mysterious, adhering to ritualized behavioral practices has historically reduced the risk of infection (37). Individuals who fail to conform to these behavioral traditions, on one hand, pose a health threat to self and others. On the other hand, a collective behavioral tendency toward obedience and conformity can lead to disease-specific benefits, such as mitigating the spread of disease (by maintaining one's distance from the outgroup).

Kim et al. (3) also tested the influence of individualism and collectivism on xenophobic response to the threat of Ebola. They found that those who perceived themselves to be more vulnerable to Ebola were more xenophobic and displayed greater prejudice toward West Africans and immigrants, although this association was weaker among people who were more collectivistic. Perhaps, the more individualism is rising in urban spaces in India, the more the fear of COVID-19 is leading to Islamophobia. This highlights an important gap that researchers should move quickly to fill in the coming weeks and months, to manage the impact of the pandemic. The conceptualization of xenophobia (Islamophobia in the current context) needs to be considered as an important component of public health and psychological preparedness for the post-pandemic aftermath.

## **Terror Management Theory**

This provides yet another angle to understand xenophobia. The terror management theory (38) posits that awareness of the inevitability of death exerts a significant influence on various aspects of human emotion, thought, motivation, and behavior. The uncertainty and possibility of death evokes strong fear in people. Applying the terror management theory, it may be postulated that the costs associated with failing to detect a contagious individual (e.g., getting infected yourself, or even death) outweigh the costs of misidentifying a healthy person as a disease carrier. As a result, disease-avoidance mechanisms occasionally act out at targets who are not legitimate sources of disease (31). Individuals stand to gain by keeping away from those social groups, whom they perceive as carriers of the disease, Muslims in the current context. This acts as a psychological defense of feeling "safe" and "assured" at the face of a crisis, by attributing the onus of the problem to the "other." Social attribution theories support this model, as attributing an external locus of control to an unprecedented disaster, not only decreases the uncertainty but also helps in "misperceived sense of assurance" (39).

Other cases of racially oriented stigmatization have been noted in earlier outbreaks. For instance, in 1993, when an outbreak of an unexplained pulmonary illness occurred in the southwestern United States, the term "Navajo disease" was used in reference to the patient zero, a Novajo woman. Even after the specific hantavirus that caused this outbreak was isolated, the term "Navajo disease" continued to be used, ignoring the fact that non-Navajos were also becoming ill. This led to fears of disease coupled with anti-Indian racism (40).

Fear of death also led to disproportionate stigmatization in the 1994 plague outbreak in Surat, India. Within a week after the infection had been identified publicly, half a million people fled Surat, many of whom were turned away from neighboring communities and cities. Trains and International flights to India were canceled, outgoing passengers were quarantined (including Mother Teresa). The stigmatization was clearly disproportionate to the extent of the outbreak, resulting in severe economic losses and major health and social problems (41). The potent

effect of stigmatization was seen yet again during the SARS epidemic. The perceived linkage between SARS and ethnicity led to the irrational avoidance of Asians (especially Chinese) in many parts of the world. Many countries imposed excessively stringent restrictions on travelers from Asia (42).

## **Shift Toward Conservatism and Dogmatism**

This proposition explains hatred toward other religious communities at times of crises. Previous research has shown that uncertainty, fear of death, instability of social systems, and the potential to evoke disgust promotes socially conservative attitudes (43). In fact, people in the United States (U.S.) were found to report more conservative attitudes after the terrorist attacks of 9/11/01 than before, regardless of whether they identified themselves as liberal vs. conservative (44). Similarly, the Ebola epidemic in 2014 was found to influence voter behavior in two psychologically distinct ways: increased inclination to vote for politically conservative candidates and increased inclination to conform to popular opinion (45). While research on the socio-political aspects of COVID-19 is still upcoming, an investigation (46) assessed political ideology, gender role conformity, and gender stereotypes among 695 U.S. adults before (2 months preceding) vs. during the pandemic. Their findings suggested that the pandemic promoted preference for traditional gender roles.

It is believed that adopting a conservative ideology enables individuals to manage feelings of threat and anxiety that environmental uncertainty evokes (47). All of us caught in the midst of this pandemic not only face uncertainty but also the threat of contracting the COVID-19 virus from our surrounding social and physical environments. This leads to people getting primed with an exponentially growing pathogen threat—a prime that is likely to activate disgust to motivate pathogen avoidance. And considering that Muslims in the present context represented pathogen threat, the feelings of disgust and motivation to avoid them became a natural by-product, in a population that was already showing signs of Islamophobia. As people become more conservative, they might show greater signs of prejudice toward the out-group.

## The Way Forward: Implications for Policy and Practice

Stigma is much more than just a negative outcome of a certain disease or a pandemic; it is an illness in itself, comorbid with respect to its marked physical conditions (41). A large body of research has shown being the target of discrimination causes both psychological and physical suffering [e.g., (48, 49)]. To discuss the Indian scenario, the case fatality rate of COVID-19 is lower than many other countries. However, given its ethno-religious diversity, political polarizations, influence of social media and above all, the mere population surge, there are more worrisome issues than just the statistics of infection (50). The new forms of Islamophobia in India in the wake of COVID-19 could have farreaching political, social, and health implications. The increased alienation of the Muslim community could increase the rates of infections and mortality, as infected individuals would be too afraid to come forward due to fear of being attacked (51). It could

also lead to ghettoization of Muslims, where they feel safe to live in overcrowded places with "their own," but would find it difficult to practice social distancing. Further, Islamophobia in the minds of the majority community could promote vigilante violence, resulting in deepening religious fault lines. Communalism and Islamophobia can provoke mass agitation, violence, panic, noncompliance to precautionary measures and public chaos, all of which can be detrimental for the overall well-being, especially when the viral cases are rising each day.

Understanding how to improve prejudicial attitudes while promoting other social benefits is therefore of critical importance. Paradoxically, denying the existence of negative attitudes only deepens divisions. The hiding and mistrust of health care workers and police officials among the Muslim community derives from stigma, fear, and lack of information. The more COVID-19 is stigmatized, the more it will aggravate marginalization of these communities, and divide the country along religious lines. Media, especially social media, plays an important part to play in such situations. In a digital era, when COVID-19 is literally an "infodemic," content related to conspiracy theories and graphic yet selective video content from some anecdotal events turn viral (52). At times of pandemics, the need for information rises and people due to their anxiety tend to consume any form of news, irrespective of their authenticity. During the lockdown, the internet usage in India has tripled and thus the surge of misinformation (53). All that it takes, is one senseless forward to wrong hands, to snowball the fear and stigma. There is also a pressing need to assess the impact of repeated media consumption around COVID-19. Media across the world has reported misleading and discriminatory information which can cause deterioration in mental health and well-being. It may be argued that, labels like "Wuhan Virus" or "Chinese virus pandemonium" linking COVID-19 to a race outside or "Tablighi outbreak" in Delhi are divisive, inflammatory and counterproductive (5). It will result in unrest and further brew feelings of Islamophobia. Positive reports in media such as members of the Tablighi Jammat, perceived to be responsible for the spread of COVID, later volunteered to donate blood for plasma therapy into COVID-19 patients should be highlighted. Other positive stories of how Muslims celebrated their festival Eid with self-restrictions, and practiced social distancing need to be highlighted. In fact, social media is also a uniquely powerful tool to promote social awareness against discrimination by health education about the virus and information-education-communication (IEC) activities for communal harmony.

Since Islamophobia is associated with increased vulnerability of disease, the Government has already taken proactive steps toward assuring public to mitigate their fears. In April, 2020 it had issued an advisory to address the social stigma associated with the pandemic, urging people not to label any community or area for the spread of the virus. The advisory also aptly highlighted how fear and anxiety caused by infectious disease outbreaks can lead to social isolation, stigma and marginalization of certain communities (54). Fear of COVID-19 begets prejudice. If the threat of the contagion can be eliminated, the mental responses associated with disease-related threats will follow suit.

The legal and administrative authorities have tried their best to contain the infection, maintain the regulations of lockdown and preserve public harmony (55). However, sometimes the perceived importance of comments related to religious content might need to be monitored, which can easily trigger human sentiments. Allaying the anxiety due to the pandemic itself can be a good starting point. Perhaps the low mortality rates of COVID-19, despite its highly infectious nature, could be highlighted. People's fears could also be reduced by reinforcing preventive measures that lower the risk of contracting COVID-19, such as repetitive hand washing, precautions when buying essentials, wearing of masks in a proper manner, continued social distancing, etc. Healthy hygiene habits will have to be incorporated into our new normal for a long time. This will lead to increased perceptions of protection from disease, thereby not only reducing prejudice toward people who are not legitimate carriers of disease, but also enhance well-being. Authentic sources of information from the official websites of the World Health Organization (WHO), Center for Disease Prevention and Control (CDC), Indian Council of Medical Research (ICMR) and the Ministry of Health and Family Welfare (MoHFw), Government of India (GOI) can be harnessed for awareness. Assessment and understanding of the sentiments at grass-root levels are necessary to prevent Islamophobia. Certain religious minorities might feel cornered in general, that gets amplified by crisis, which can be mitigated by promoting their social inclusion and integration (56). Social security and belongingness go a long way in assuring people and decreasing their agitation. The Indian Pandemic Act of 1897 needs a total overhaul, in the context of COVID-19 and legal provisions and penalties for any form of religious discrimination or fake news related to the same, especially during such disasters, need to be incorporated.

## CONCLUSION

India is gradually pacing up in the rate of COVID-19 infection. As cases rise daily, the virus does not discriminate between social classes, race, ethnicity or religion. Every potential case and fatality are a concern for the nation's public health, all

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the more due to the disproportionate population compared to the available resources. It is ironic that civilization has always dealt with a disaster better in medical, than in social terms. Xenophobia increases individualism and hate in some, whereas perceived stigma, loneliness and polarization in others (57). Both, can lead to stress, add to the burden of psychological disorders and post-traumatic stress, for years to come. Once again, the authors would like to reiterate their neutral stance and lack of affiliation to any particular religious schools or ideologies. The pandemic will eventually be over, but the phobic attitudes toward certain religious communities might get strengthened. For any nation, especially India which has been declared secular by its Constitution, such Islamophobic sentiments can harm the community at a large, irrespective of class or religion (58). The Government has tried its best to preserve harmony and solidarity, especially during the ongoing and trying times. Understanding and appreciating the socio-cultural contexts of islamophobia through the psychological lens will only refine it for a more collectivistic approach, that is a necessity during a global threat such as COVID-19. Religions have co-existed and supported each other mutually for decades, and that has added to the remarkable resilience of the subcontinent against various other threats in past. Humanity is in this crisis together, and intergroup solidarity can foster positivism and hope, that can boost psychological well-being, as well as immunity. COVID-19 gives the nation yet another chance to dwell deep into the problem of Islamophobia and adopt options to mitigate it.

## **DATA AVAILABILITY STATEMENT**

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author/s.

## **AUTHOR CONTRIBUTIONS**

All authors have contributed equally to the planning, conceptualizing, literature review, drafting, editing, read and approved the final version of the manuscript.

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## Mental Health Consequences for Healthcare Workers During the COVID-19 Pandemic: A Scoping Review to Draw Lessons for LMICs

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Moitra M, Rahman M, Collins PY, Gohar F, Weaver M, Kinuthia J, Rössler W, Petersen S, Unutzer J, Saxena S, Huang KY, Lai J and Kumar M (2021) Mental Health Consequences for Healthcare Workers During the COVID-19 Pandemic: A Scoping Review to Draw Lessons for LMICs. Front. Psychiatry 12:602614. doi: 10.3389/fpsyt.2021.602614 **Background:** The COVID-19 pandemic has had a significant impact on the mental health of healthcare workers (HCWs) particularly in low and middle-income countries (LMICs). This scoping review provides a summary of current evidence on the mental health consequences of COVID on HCWs.

**Methods:** A scoping review was conducted searching PubMed and Embase for articles relevant to mental health conditions among HCWs during COVID-19. Relevant articles were screened and extracted to summarize key outcomes and findings.

**Results:** A total of fifty-one studies were included in this review. Depressive symptoms, anxiety symptoms, psychological trauma, insomnia and sleep quality, workplace burnout and fatigue, and distress were the main outcomes reviewed. Most studies found a high number of symptoms endorsed for depression, anxiety, and other conditions. We found differences in symptoms by sex, age, and HCW role, with female, younger-aged, frontline workers, and non-physician workers being affected more than other subgroups.

**Conclusion:** This review highlights the existing burden of mental health conditions reported by HCWs during COVID-19. It also demonstrates emerging disparities among affected HCW subgroups. This scoping review emphasizes the importance of generating high quality evidence and developing informed interventions for HCW mental health with a focus on LMICs.

Keywords: COVID-19, healthcare worker, mental health conditions, global health, depressive symptoms, anxiety symptoms, distress

## INTRODUCTION

From January to August 2020, over 800,000 people have died due to the COVID-19 pandemic, and health departments confirmed more than 24 million cases worldwide (1). The high transmission rate of SARS-CoV-2 and the severity of illness associated with COVID-19 have severely strained healthcare systems globally. The media and researchers continue to monitor and report the availability of hospital space, equipment, and treatment supplies (2). Shortages of personal protective equipment (PPE) and ventilators have been widely discussed in the literature (3, 4). The World Health Organization (WHO) has also issued guidance around managing such shortages by recommending reasonable and appropriate usage of PPE (5).

An equally important issue is the severe threat to the wellbeing of healthcare workers (HCWs) during this pandemic. HCWs currently comprise the most critical sector of the workforce at the frontlines of testing and treatment for COVID-19 as well as covering other essential health services. They are at an unusually high risk of exposure to infection, and they are also at high risk of developing mental and behavioral disorders due to the high psychological toll of their intensive work in managing this highly infectious virus and grieving deaths of their colleagues (6, 7). Several studies and reviews have examined the psychological effects of the COVID-19 pandemic on HCWs (8, 9). HCWs experience symptoms of depression and anxiety, sleep problems, burnout, and general psychological distress (10-12). Understandably, at this stage in the pandemic existing studies show considerable variation in sampling methods and measurement of mental health outcomes. Nevertheless, emerging differences in mental disorder prevalence by sex and worker type may be of public health significance and warrant closer review (12).

Although HCWS across the world are currently overwhelmed by the demands of care for COVID-19 patients, the impact of the pandemic on the mental health of HCWs holds significance for low and middle-income countries (LMICS) in particular. Health systems in LMICs typically do not effectively incorporate continued care modalities for chronic conditions in comparison to high-income countries (HICs). Mental healthcare services for HCWs in particular are also far less accessible in LMICs than in HICs. The onset of COVID-19 has now resulted in a tremendous increase in demand for care in health systems that are already taxed with a higher burden of acute care compared to HICs. Adequate equipment and infrastructure to treat those with complex and intensive care needs are limited in supply. Therefore, LMICs have to navigate a complex tradeoff—preventing transmission, managing existing cases, as well as keeping their health systems and economies on track. Given these challenges LMICs face, supporting the well-being of HCWs is essential to maximizing benefits to those who need their services in both the short and long term.

Given the rapidly evolving nature of the evidence, we provide an update of the current evidence base on HCW mental health in LMICs. We review evidence from all locations but use our findings to guide recommendations for LMICs. This scoping review aims to (a) summarize emerging themes and results from key quantitative and qualitative evidence published between December 2019 and June 2020 on the psychological consequences of COVID-19 on HCWs, and (b) use the updated evidence base to provide a set of broad recommendations for mental health support for HCWs in LMICs. Findings highlighted here may guide the implementation of workplace interventions in low-resourced healthcare settings and help policymakers and health ministries develop mitigation policies and programs supporting the mental health of HCWs.

## **METHODS**

## **HCW Case Definition**

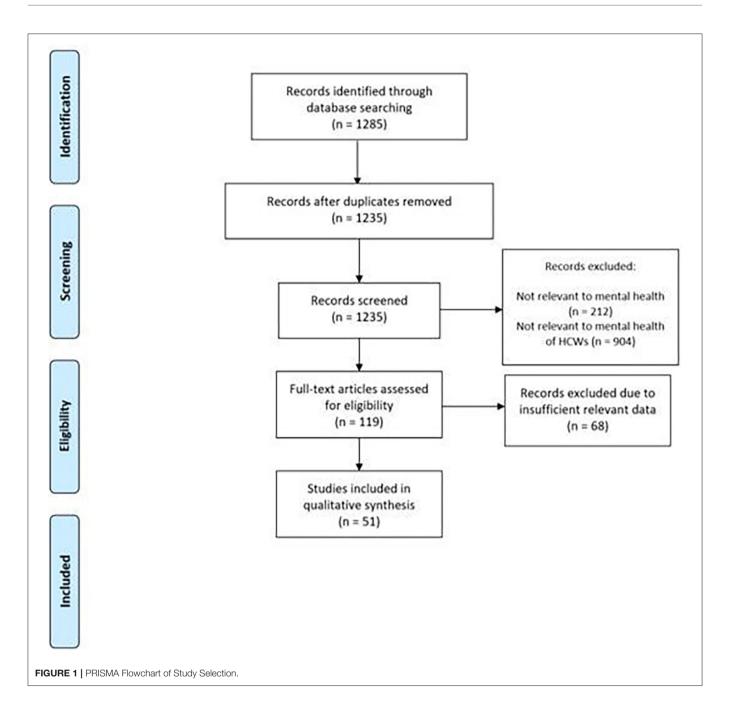
For the purpose of this scoping review, we adhered to the Centers for Disease Control and Prevention (CDC) definition of HCWs which includes physicians, nurses, emergency medical personnel, dental professionals and students, medical and nursing students, laboratory technicians, pharmacists, hospital volunteers, and administrative staff (13).

## Search Strategy

A scoping review was conducted using PubMed and Embase (Dec 2019-June 2020) to broadly search for studies relevant to mental health in the context of COVID-19. Details of the search strings are in the Appendix. Papers on mental health conditions among HCWs were then screened and selected for this review. According to out inclusion criteria, papers were included if they reported any quantitative or qualitative data on mental disorders or symptoms and other related conditions among healthcare workers such as psychological trauma, distress, and workplace burnout. According to our exclusion criteria, papers were excluded if they did not provide pertinent information on mental health outcomes among HCWs or were not relevant to mental health during COVID-19. Selected studies were screened and information on study characteristics and outcomes reported were extracted. Findings from our review were then summarized by study methodology, outcomes, and HCW group in the results section below. MM, MR, and MK screened studies. MM and MR extracted data from selected studies. Any questions around study eligibility were jointly discussed and resolved by MM, MR, and MK. MM summarized findings from the final list of studies. The PRISMA study selection flowchart is provided in **Figure 1**.

## **RESULTS**

A total of 51 studies were selected for this review. Table 1 shows the countries represented in these studies. A majority, 61% of selected studies, originated from China. Based on World Bank Income level classifications, 72.5% of the studies were from Low and Middle Income Countries (LMICs). The sample size of included studies ranged from 52 to 14825 with a median sample size of 548. Of the 39 studies that reported data on the distribution of HCWs by sex, the median proportion of female HCWs was 64%. However, more than half the sample comprised female HCWs in 79% of these studies. All HCWs (physicians, nurses, and other workers) were represented in 78% of studies. Approximately 6% of studies reported exclusively



on non-physician samples (example nurses, therapists) and 16% reported exclusively on physicians. Frontline or first-line medical workers (FMW), who typically are first responders to COVID-19 crises, are mentioned in the sample descriptions of nine studies.

The studies predominantly made use of a cross-sectional study design (88% of studies). Nearly all studies used a convenience sampling strategy and online data collection methods. Symptoms of anxiety (65% of studies), depression (57% of studies), and distress (37% of studies) were the most commonly studied conditions. The Patient Health Questionnaire (PHQ) (33% of studies) and the Generalized Anxiety Disorder Scale (GAD) (29%

of studies) were the most commonly used instruments to measure symptoms of depression and anxiety, respectively.

## **Anxiety Symptoms**

HCWs frequently reported symptoms of anxiety (14, 39, 47, 50, 57, 60). Anxiety was frequently associated with lowered sleep quality and insomnia and was common among those living with infants or elderly family members (32, 47, 58, 61). Severe anxiety was associated with being in direct treatment contact with COVID-19 and the lack of adequate personal protective equipment (PPE) (32, 36). Differences by age were also reported, with younger HCWs experiencing higher levels of

TABLE 1 | List of Selected Studies and Study Characteristics.

References	Country	World bank income level	Healthcare worker sample description	Mental health conditions/stressors included
Alhaj et al. (14)	Multi-country: Canada, the United States, Kuwait, Saudi Arabia, Serbia, and Italy	High income and upper middle income	Neurosurgery residents	Mental health, workplace stress (lack of social life)
Amerio et al. (15)	Italy	High income	General practitioners	Depressive symptoms, anxiety symptoms, insomnia, distress
Cai et al. (16)	China	Upper middle income	Healthcare workers who provided treatment during outbreak	Mental health
Chen et al. (17)	China	Upper middle income	Doctors and nurses	Depressive symptoms, anxiety symptoms, distress, insomnia
Chen et al. (18)	China	Upper middle income	Medical workers	Mental health
Chen et al. (19)	Taiwan	High income	Healthcare workers in a tertiary referral center	Mental health
Chowdhury et al. (20)	United Kingdom	High income	Physicians, nurses, and other professionals	Depressive symptoms, anxiety symptoms, distress, workplace burnout
Chung and Yeung (21)	China	Upper middle income	All healthcare workers	Depressive symptoms
Civantos et al. (22)	United States	High income	Otaloaryngology physicians and residents	Depressive symptoms, anxiety symptoms, distress, workplace burnout
Dimitriu et al. (23)	Romania	High income	First-Line medical residents in emergency unit, ICU, radiology, general surgery, gynecology, and orthopedics	Workplace burnout
Du et al. (24)	China	Upper middle income	Frontline workers	Depressive symptoms, anxiety symptoms, distress, sleep quality
Fawaz and Samaha (25)	Lebanon	Upper middle income	Nurses and physicians caring for COVID patients	Anxiety symptoms (worry related to infection)
Feng et al. (26)	Taiwan	High income	Nurses	Anxiety symptoms (worry related to infection, caring for others, social isolation)
Fernandez et al. (27)	Spain	High income	Physicians, nurses, and other professionals	Anxiety symptoms, depressive symptoms, distress
Guo et al. (28)	China	Upper middle income	Physicians, nurses, medical students, medical assistants, administrative positions, frontline workers	Anxiety symptoms, depressive symptoms
Huang and Zhao (29)	China	Upper middle income	Doctors, nurses, and health administrators	Depressive symptoms, anxiety symptoms, and sleep quality
Huang et al. (30)	China	Upper middle income	First-Line medical staff	Anxiety symptoms, psychological trauma symptoms
Khanna et al. (31)	India	Lower middle income	Ophthamologists and ophthamology trainees	Depressive symptoms
Khusid et al. (32)	United States	High income	Urology residents	Anxiety symptoms, depressive symptoms
Lai et al. (33)	China	Upper middle income	Healthcare workers in fever clinics or COVID wards	Anxiety symptoms, depressive symptoms, distress, insomnia
Li et al. (34)	China	Upper middle income	First-Year training physicians	Anxiety symptoms, depressive symptoms, mood valence, workplace violence
Liang et al. (35)	China	Upper middle income	Doctors and nurses	Depressive symptoms, anxiety symptoms
Liu et al. (36)	China	Upper middle income	Medical staff	Anxiety symptoms

(Continued)

TABLE 1 | Continued

References	Country	World bank income level	Healthcare worker sample description	Mental health conditions/stressors included
Lu et al. (37)	China	Upper middle income	Doctors, nurses, and administrative staff	Anxiety symptoms, depressive symptoms
Morgantini et al. (38)	60 countries including Brazil, Sweden, Italy, and USA	Various including high and upper middle income	Healthcare professionals	Workplace burnout
Ni et al. (39)	China	Upper middle income	Community-based adults and healthcare professionals	Anxiety symptoms
Poddar et al. (40)	India	Lower middle income	Dermatologists and non-dermatologists (internists, pediatricians, otorhinolaryngologists, respiratory medicine specialists, psychiatrists, and general physicians)	Perceived stress
Qi et al. (41)	China	Upper middle income	Frontline medical workers	Depression and anxiety symptoms, insomnia, sleep quality
Liu et al. (42)	China	Upper middle income	Physicians and nurses	Anxiety symptoms, burnout
Ramaci et al. (43)	Italy	High income	Doctors and nurses	Workplace burnout and fatigue, self-worth, fear
Rossi et al. (44)	Italy	High income	Healthcare workers	Anxiety symptoms, depressive symptoms, distress, insomnia, psychological trauma
Salman et al. (45)	Pakistan	Lower middle income	Medical doctors, nurses, pharmacists	Anxiety symptoms, depressive symptoms, coping strategies
Shariati et al. (46)	Iran	Upper middle income	Psychiatric trainees	Distress
Sheng et al. (47)	China	Upper middle income	Nursing interns	Anxiety symptoms, depressive symptoms, sleep quality
Song et al. (48)	China	Upper middle income	Medical staff in emergency departments	Depressive symptoms, psychological trauma symptoms
Sun et al. (49)	China	Upper middle income	Nurses	Distress
Temsah et al. (50)	Saudi Arabia	High income	Physicians, interns, nurses, midwives, auxiliary services in acute care, general care, auxiliary services, outpatient clinics, and academic units	Anxiety symptoms
Tian et al. (51)	China	Upper middle income	Frontline health professionals	Anxiety symptoms, depressive symptoms, distress, insomnia severity
Wang et al. (52)	China	Upper middle income	Pediatric healthcare workers	Anxiety symptoms, depressive symptoms, sleep quality
Zhang et al. (53)	China	Upper middle income	Medical and non-medical healthcare workers	Anxiety symptoms, depressive symptoms, insomnia
Wu et al. (54)	China	Upper middle income	Medical staff and college students	Distress
Wu and Wei (55)	China	Upper middle income	Frontline medical staff	Anxiety symptoms, depressive symptoms, insomnia, mental health status
Xing et al. (56)	China	Upper middle income	Medical personnel	Medical personnel
Xu et al. (57)	China	Upper middle income	Surgical medical staff	Anxiety symptoms, depressive symptoms
Yang et al. (58)	South Korea	High income	Physical therapists	Anxiety symptoms, depressive symptoms
Yin et al. (59)	China	Upper middle income	Frontline healthcare workers	Sleep quality, psychological trauma symptoms

(Continued)

TABLE 1 | Continued

References	Country	World bank income level	Healthcare worker sample description	Mental health conditions/stressors included
Zhang et al. (60)	Iran	Upper middle income	Depressive symptoms, distress, anxiety symptoms, job satisfaction	Doctors, nurses, radiologists, technicians
Zhang et al. (61)	China	Upper middle income	Hospital staff	Anxiety symptoms, depressive symptoms, insomnia
Liu et al. (62)	China	Upper middle income	Doctors and nurses	Anxiety symptoms, depressive symptoms, distress
Zhou et al. (63)	China	Upper middle income	Frontline medical workers	Distress, mental health status, sleep quality
Zhu et al. (64)	China	Upper middle income	Doctors, nurses, and medical technicians	Anxiety symptoms. Depressive symptoms, distress

anxiety compared to older age groups (30, 44, 45). Differences between male and female HCWs were also found, with women experiencing more symptoms of anxiety compared to men (20, 22, 24, 30, 32, 44, 45, 64). Studies that examined mental health outcomes before and during the COVID-19 outbreak found a significant increase in reported anxiety symptoms in the outbreak period compared to the non-outbreak period (19, 34, 57).

Differences by HCW role: Differences in anxiety symptoms were also reported by HCW role and proximity to patients with COVID-19. In a study examining mental health conditions among physicians, nurses, and other professionals, nurses, and trainees reported higher anxiety than physicians (27). Similar findings are reported elsewhere with HCWs in non-physician roles such as nurses experiencing greater anxiety than those in physician roles (20, 29, 62, 64). Front-line medical workers who are typically required to respond to COVID-19 emergencies experience higher levels of anxiety compared to non-frontline HCWs (28, 51, 55). HCWs in patient care roles experience higher anxiety than those in non-patient care roles or administrative roles (37, 53). Similarly, those working in ICU wards reported greater anxiety compared to those who worked in isolation wards or other departments (45).

## **Depressive Symptoms**

Symptoms of depression are highly prevalent among HCWs. Similar to anxiety symptoms, depressive symptoms were also associated with poor sleep quality and insomnia (47, 52, 61). Moderate to severe depressive symptoms were also linked to higher access to COVID information, lack of adequate PPE, and treating more COVID-19 patients (15). Studies that prospectively evaluated mental health outcomes found a significant increase in symptoms of depression in the outbreak period compared to the non-outbreak period (19, 34, 57).

Several studies showed that younger age was associated with a higher number of reported depressive symptoms (31, 35, 44, 45, 48). Female HCWs reported experiencing a higher severity of depressive symptoms than males in several studies that examined differences by sex (24, 31–33, 44, 45, 64) with the exception of one study that reported higher depressive symptom severity in male HCWs compared to female counterparts (20). A study of

otolaryngology physicians found no sex differences in depressive symptoms among HCWs (22).

Reported depressive symptoms also differed by healthcare roles and level of professional experience. A prospective cohort of first-year trainee physicians in China reported significant increases in depressive symptom severity during the COVID-19 outbreak (34). Nurses and other HCWs in non-physician roles experienced greater depressive symptom severity compared to HCWs in physician roles (20, 27, 28, 33, 62, 64). Those in government health services reported more depressive symptoms compared to other sectors such as private practice or NGOs (31). Proximity to COVID-19 crises also affect depression severity (45). A study of frontline medical workers (FMWs) in China found that over 45% of FMWs experienced symptoms of depression (51). Several studies showed that FMWs reported greater depressive symptom severity when compared to non-FMWs (28, 33, 55). Similarly, HCWs in medical roles experience greater depression symptom severity than those in non-medical roles in healthcare (53).

## **Insomnia and Sleep Quality**

Insomnia and poor sleep quality were commonly reported by HCWs alongside depression, anxiety and stress (15, 17, 33, 47, 59). Similar to depression and anxiety, there are differences that emerged by sex and occupational role. A study conducted among hospital staff in China between January and February 2020 showed that females reported higher rates of insomnia compared to males (61). The same study also found that nurses experienced greater insomnia severity (ascertained using the Insomnia Severity Index-which measures the severity and frequency of the sleep disorder insomnia) compared to doctors and other medical staff (61). Similar findings were also reported in a study of mental health outcomes among HCWs in Italy: nurses and healthcare assistants reported greater insomnia severity than physicians, general practitioners and other medical professions (44). Proximity to COVID-19 cases was also associated with poor sleep quality (ascertained using the Pittsburgh Sleep Quality Index-which measures recent deviances in usual sleeping habits) and insomnia. Frontline workers and medical HCWs TABLE 2A | Mental health of HCWS during COVID-19: recommendations for research

## Recommendations for Research on COVID related consequences on HCWs and mitigation strategies

Better delineation of study samples—which worker roles are included or not and how those may impact study findings

Assess any reporting bias that may be due to data collection methods (e.g., online vs. in-person data collection)

Use of culturally informed screening instruments to assess mental health conditions

Addressing stigma-reduction on an urgent basis, intersectional nature of stigma, public health measures to educate populations about distress associated with increased stigma

Prospective assessment of samples to determine changes in duration and severity of symptoms

Continued examination of socioeconomic factors, including gender, race, and ethnic identity, that may affect mental health of HCWs

Continued examination of workplace factors that may influence the mental health of HCWs

Evaluation of intervention efficacy using appropriate measures based in evaluation science principles

Evaluation of policies and human resource management plans enacted to support HCWs and workplace mental health policy development and evaluation in LMICs and enhanced training, research and support to those working in humanitarian context

experienced worse sleep quality and higher insomnia severity than non-frontline workers and non-medical HCWs (41, 53, 55).

## Other Related Conditions (Distress, Psychological Trauma, and Burnout)

The studies in this review also reported additional outcomes such as distress, psychological trauma, and workplace burnout. High levels of workplace exhaustion and fatigue were prevalent (38, 42). Younger HCWs reported higher prevalence of symptoms of psychological trauma and distress compared to older HCWs (44, 48). Females, more than males, reported psychological trauma, burnout due to stressful work conditions, and distress (22, 29, 40, 59, 64) though one study reported greater psychological trauma symptoms among male HCWs (48). These sex differences also existed among physicians, with female physicians reporting higher burnout than their male counterparts (22, 43). Differences by HCW role were reported with nurses and healthcare assistants reporting greater distress than those in physician roles (44, 48). Nurses, trainees, and non-physicians reported also higher stress (20, 27, 59, 64). Among physician roles, resident physicians experienced greater burnout than attending physicians and physicians in branches of general surgery, gynecology, and orthopedics also reported higher burnout (22, 23). In terms of work duration, permanent workers reported greater burnout and fatigue compared to temporary workers (43).

## **DISCUSSION**

Our findings highlight the high prevalence frequency of anxiety, depressive symptoms, insomnia, burnout, and distress that

**TABLE 2B** | Mental health of HCWs during COVID-19: recommendations for policy and practice.

### Recommendations for policy and practice

Addressing emerging disparities by worker role, age, sex, socioeconomic status, race, and ethnic identity; Policies focused on equity and more egalitarian workplace culture

Developing strategies to deal with protracted stress, grief, bereavement and using team science principles to improve organizational climate and leadership skills in managers and senior staff; routine assessment of stress, burn out and other mental health indicators and provision of timely, holistic support

Decision support system to help HCW address mental health and well-being of diverse at-risk populations and those with multimorbidity; inclusion of self-care modules to attend to their own stress and strains; especially enhanced support for the well-being and work performance of HCWs in humanitarian settings and those working directly with COVID-19 response and with key populations

Human rights-based and social justice services and training of HCWs who are embedded within ongoing emergency response

Development of brief, low intensity interventions addressing resilience, emergency preparedness and improved mental health outcomes, looking at short and long term mental health outcomes

Social and family needs of HCWs to be addressed at health systems level

HCWs have experienced during the COVID-19 pandemic and are consistent with existing reviews (12, 65–70). Reviews published on this topic either cover shorter timeframes compared to this current review or report on studies only from China. Meta-analytic approaches used by some reviews may be subject to important methodological limitations. For instance, an earlier meta-analysis by Pappa et al. synthesized results from 13 studies to provide prevalence estimates of depression, anxiety, and insomnia (12). However, the paper also highlights limited data availability and important methodological sources of variation that contribute to between-study heterogeneity. Similar concerns around the lack of validated mental health outcome measures and appropriate comparisons to pre-outbreak time periods are also cited by Thombs et al. (71).

Our current review includes 51 studies with substantial variation in methodology and results reported which precluded the use of a meta-analytic approach and made a narrative review of results most suitable for this work. These studies employed a variety of instruments and used different cutoff thresholds to assess severity. Notably, the magnitude and severity of reported mental health outcomes may vary based on the validity and sensitivity of the measurement tools. The selection criteria of HCW samples also varied between studies, and HCWs' degree of exposure to patients with COVID-19 care also differed. It is likely that the degree of proximity to COVID-19 treatment may determine the extent to which HCWs experience grief, fear, anxiety, or concerns about their personal safety.

Some limitations are important to note. First, our search was conducted from December 2019 to June 2020 which covers  $\sim$ 7 months of the COVID-19 pandemic. Given the rapidly evolving literature in this area at present, it is possible that new studies may have been indexed later that we were unable to include in

this review. Second, the timeline for this rapid review allowed for the search of only two electronic databases. Finally, there were very few studies from lower-middle income countries that could be used in our report indicating a need for more studies from these locations to improve the quality of available evidence.

Despite the methodological variation present in the studies reviewed, there are important themes that are predominant in the evidence thus far. Significant differential patterns by age, sex, and HCW role have emerged. Younger, female, nonphysician HCWS, and frontline workers appear to be more vulnerable to poor mental health as seen in several studies reported above. Workplace burnout is also highly prevalent among these subgroups and is important to study further as it co-occurs with other mental health conditions such as depression (72). These differences based on demographics and work role are also observed in earlier reviews (12). It is important to note that the majority of non-physician HCWs are typically female, and it will be useful to disentangle the effects of sex and HCW role in future work. In our review, only 9 studies reported inclusion of frontline workers in their samples and 3 studies sampled nonphysicians exclusively. Therefore, gaining a more comprehensive understanding of mental health in these subgroups will require additional studies. Nonetheless, such differences as seen in our review and elsewhere are likely to have varying consequences for HCWs in the larger context of workplace equity during major global health crises.

Support of HCW mental health in LMICs must be tailored from the perspective of these differences that could be potential harbingers of emerging disparities. These could likely place specific HCW subgroups (female HCWs, younger HCWs, non-physician workers) at a disproportionately higher risk for developing mental disorders. LMICs are known to experience challenges in investment in healthcare resources including inadequate personnel. Adaptations in healthcare delivery models such as repurposing of health facilities, task shifting without competency based trainings and supportive supervision, and redeployment from different departments to accommodate high patient volumes will inevitably place a greater burden on already vulnerable HCW subgroups. In addition to the burden of these stressors, HCWs are also likely to face economic changes such

as exacerbated poverty and inequality that are projected to take place in LMICs due to the pandemic (73). Therefore, these have important implications for future research and intervention development. International institutes have developed guidelines to address mental health burden of HCWs. The United Nations and WHO published guidelines and recommendations on mitigating the mental health impact of COVID-19 on HCWs (74, 75). The National Academy of Medicine has also published strategies to support mental health of HCWs and clinicians during COVID-19 (76). In the context of the evidence presented above and by these major organizations, some general guidelines and recommendations are provided below in Tables 2A, B. These are aimed at improving both the generation of high quality evidence through research as well as intervention strategies to implement in practice for the support of HCWs' mental health in LMICs.

## CONCLUSION

HCWs experience considerable adverse mental health outcomes in the context of COVID-19. Findings summarized in this review can inform approaches to monitoring and data collection for mental health outcomes among HCWs in LMICs. These findings can aid the tailoring of interventions and support strategies implemented at the institutional and national levels to mitigate and manage mental health conditions among HCWs in LMICs with a specific focus on vulnerable HCW subgroups.

## **AUTHOR CONTRIBUTIONS**

MM, MR, and MK searched and screened studies. MM and MK extracted data from selected studies. MM wrote first draft of manuscript. All authors reviewed and edited manuscript.

## SUPPLEMENTARY MATERIAL

The Supplementary Material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/fpsyt. 2021.602614/full#supplementary-material

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## Identification and Management of COVID-19 Related Child and Adolescent Mental Health Problems: A Multi-Tier Intervention Model

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Nepal is a low and medium-income country (LMIC), situated in South-east Asia, with a population of 29 million, of which, 40-50% are children and adolescents. The Coronavirus Disease 2019 (COVID-19) pandemic has affected the lives of people around the world, including Nepal. The child and adolescent mental health (CAMH) needs and services in Nepal have a significant gap. CAMH in Nepal suffers from lack of specialized training in this field as well as scarcity of human resources and services. There is only one full-time child and adolescent psychiatry (CAP) out-patient clinic in the country. Some recent activities have focused on CAMH in Nepal but the COVID-19 pandemic has produced new challenges. Access to mental health services for children and adolescents (C&A) across Nepal has been adversely affected. Factors such as closure of schools, confinement at home, lockdown, transportation problems, uncertainty, loss of usual routine and fear of infection have affected the mental health of C&A. This has highlighted a need to build capacity of available local human resources, enhance community support, teach measures of coping with stress and improve CAMH service delivery by strengthening the referral system, but these have to be addressed overcoming problems of travel restrictions and limited resources. To address these needs, online platform can be a suitable approach. With this view, a multi-tier CAMH intervention model was developed, which utilizes online platform for training mental health professionals across Nepal, who would then facilitate sessions for C&A, teachers, parents and caregivers; and link them to CAMH services locally, and remotely through teleconsultation. This started as a pilot from June 2020 and will continue till end of February 2021, with the aim to reach 40,000 C&A, parents, teachers and caregivers. As of Nov 2020, this model has been used to successfully conduct 1,415 sessions, with 28,597 population reached. Among them, 16,571 are C&A and 12,026 are parents, teachers and caregivers, across all 7 provinces of Nepal. In this paper, the multi-tier intervention to address the COVID-19 related CAMH problems has been discussed as a feasible framework for resource limited settings and LMICs like Nepal.

Keywords: COVID-19, capacity building, system level intervention, child and adolescent mental health, teleconsultation

## INTRODUCTION

Nepal is one of the low and middle-income countries (LMICs), situated in South-east Asia, between India and China, with a population of around 29 million. Children and adolescents (C&A) make up 40-50% of Nepal's population, 87% of which live in rural settings (1). With <5% of the national budget spent on health, and only 1% of the national health budget allocated to mental health, investment in child and adolescent mental health (CAMH) remains scarce in Nepal (2). The country's C&A health programme largely focuses on management of diarrhoeal diseases, malnutrition, malaria, respiratory illness, and adolescent reproductive health. There is only one full-time child and adolescent psychiatry (CAP) service provider available in the country, as part of the out-patient department (OPD) of Kanti Children's Hospital (KCH), situated in the capital city Kathmandu, established in 2015 after the major earthquake in Nepal (3). This CAP OPD provides CAMH services to C&A from all parts of Nepal and has been the focal point of CAMH services for Nepal.

In December 2019, the Ministry of Health and Population (MoHP) endorsed and disseminated the "Child and Adolescent Mental Health Training Manual for Doctors, Nurses and Paramedical Professionals," as module 3 of community mental health care package (4). This was developed in collaboration with the CAP team at KCH and United Nations Children's Fund (UNICEF), under the leadership of MoHP, Government of Nepal. This CAMH module is a 5-day on-site training of doctors and paramedical professionals across Nepal. The roll-out of this training aims to build capacity of medical and paramedical professionals to improve task-shifting, early identification, local intervention and referral of CAMH problems. However, implementation of this CAMH training was put on hold due to the COVID-19 pandemic.

A study on early career psychiatrists' (ECPs) perspective in child and adolescent psychiatry training in Nepal showed that 44% reported CAP training exposure as inadequate and 74% desired for additional training (5). Additionally, they reported that on a 10-point scale, their confidence in management of CAP cases was  $4.58 \pm 1.59$ .

Nationwide lockdown due to COVID-19 pandemic began in Nepal during March 2020, with restriction of both air and road travels, as well as closure of borders with India and China (6). All people including C&A were confined to their homes, and schools were closed. The government lifted the lockdown and businesses opened, but schools still remained physically closed as of November, 2020. Some schools, mostly those privately run, resumed classes through online platforms while schooling remains disrupted for the majority of students in Nepal. In Nepal, deficient funding for mental health services, increased social media use, suddenly imposed lockdown, poor understanding of lockdown restrictions, sudden student-life changes and postponement of exams were stated as risks for COVID-19 related mental health problem for the young population (7).

The COVID-19 pandemic has taken a significant toll on CAMH and access to mental health services have been negatively impacted (8, 9). Based on UNICEF U-Report Poll data collected

among adolescents and youth in Nepal during July of 2020, 43% of respondents reported feeling stressed and 19% sad. Additionally, 74% respondents felt fearful that their family members or themselves could become infected with COVID-19. Furthermore, 80% felt that studying during this period was challenging, with 28% being most worried about exams and 18% finding it difficult to study in their home environment (10).

The impact of COVID-19 on CAMH and restricted access to available support systems and services highlight a critical need to reach C&A as well as their caregivers across Nepal. The CAP team of Kanti Children's Hospital responded by developing and piloting a multi-tiered CAMH intervention in partnership with UNICEF Nepal. This paper outlines the key components of the multi-tiered CAMH intervention model and experiences with its implementation till date during the COVID-19 pandemic.

## OVERVIEW OF THE MULTI-TIERED CAMHINTERVENTION MODEL

In this intervention model, COVID-19 has been taken as one of the stressors that could adversely affect CAMH. The model incorporates basic psychosocial support for management of stress, tailored more toward COVID-19 related stress, but is not limited to it. This also includes identification and management of CAMH problems locally, and remotely through link with tele-consultation services. The same framework can be used for management of CAMH issues due to other stressors as well. This is a multi-tier model because it includes training of mental health professionals by master trainers through Training of Trainers (TOTs) sessions, and the TOT recipients will then conduct sessions with C&A, parents, teachers, care givers.

Although the primary target population are C&A who, through these sessions, are empowered to manage their own stress, this model also ensures CAMH awareness and support at levels of teachers, parents, caregivers. Then, there is possibility of a consultation with the mental health professional/ facilitator when needed, as they would have been linked by the session, this may encourage help seeking behavior. This is further linked to the higher center for specialized CAMH services via teleconsultations. Thus, the C&A will be able to manage their mental health at 4 different tiers. The 4 tiers of the intervention model have been summarized in **Table 1** below.

The 3 phases the COVID-19 CAMH Intervention pilot include: (1) Manual Development, (2) Training, and (3) Outreach to C&A, Caregivers, and Teachers, as illustrated in Figure 1 below. The pilot aims to train 20 master trainers, 100 Psychiatrist and Psychologist who would facilitate sessions to reach a total of 40,000 C&A, Caregivers and Teachers from June, 2020 to February, 2021.

## PHASE 1: DEVELOPMENT OF A MANUAL ON COVID-19 RELATED CAMH PROBLEMS IDENTIFICATION AND MANAGEMENT

Considering the limitations in the context of the COVID-19 pandemic, yet immediate demands, there was need for a simple but impactful intervention model that could be implemented

TABLE 1 | Multi-tiered CAMH Intervention.

Tiers	Description
One	Children and adolescents in different parts of Nepal
Two	Parents, Teachers, and Caregivers in different parts of Nepal.
Three	Mental health professionals: psychiatrists and psychologists working in different parts of Nepal. They have an MD degree in Psychiatry or Master's degree in Psychology. Their work includes mental health services primarily targeting adults.
Four	Child and Adolescent Psychiatry team at Kanti Children's Hospital. This comprises a team of child and adolescent psychiatrists, and clinical psychologists. They have post-MD degrees of specialization in Child and Adolescent Psychiatry and Post-master's degrees of specialization in clinical psychology, respectively. This team exclusively works in the field of CAMH.

over a short period of time and reach different parts of the country. There was also the need to train mental health professionals on CAMH. This led to development of a COVID-19 related CAMH Training Manual in a Training of Trainer's (TOT) format. This has two modules: (a) Module for Session with Teachers, Parents, and Caregivers; (b) Module for Session with Children and Adolescents.

After the development of the initial draft of the manual, trail sessions were conducted. One trial session, via online platform through Zoom application, was done for 10 teachers from various schools at Kailali District, which is a remote district in Nepal. Online trial sessions were also conducted in a school in Kathmandu, the capital city of Nepal, with 80 teachers and 600 students, including parents for younger children. Similarly, other online trial sessions were conducted for C&A and staff in child-care homes and Child Helplines in the capital city. Based on our observations, and feedback received from participants (including C&A), the Training of Trainer's manual was updated. This second draft of the manual was used to conduct online trial TOT sessions for mental health professionals comprising of 19 psychiatrists and psychologists. Then, the manual was further updated and finalized based on the inputs from these professionals. The session content of the COVID-19 related CAMH training manual is summarized in Table 2.

## **PHASE 2: TRAINING**

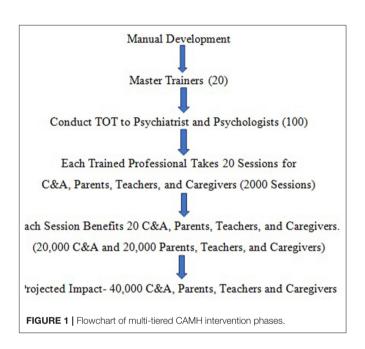
## **Master Trainers**

The master trainers consist of Child and Adolescent Psychiatrists, and Clinical psychologists from CAP team at KCH, and some mental health professionals involved in development of the manual. The pool of master trainers can later be increased by including some of the TOT recipients after observation of their sessions.

## Training of Trainers (TOT)

The TOT sessions are provided by master trainers to mental health professionals such as psychiatrists and psychologists from different parts of Nepal.

The announcements for TOTs were made on social media platforms like Facebook groups associated with the mental health professionals and via email correspondence. These mental health professionals were recruited for TOTs through online registrations via applications like Google Forms. After



registration, email correspondences were made about details of TOT session schedules.

The TOTs are conducted online, through tele-video platforms such as Zoom application, with participants from different parts of country. Each module of the manual is discussed over a period of 3 h; the TOT takes 2 days with a total of 6 h.

## PHASE 3: OUTREACH TO C&A, TEACHERS, PARENTS, AND CAREGIVERS

Parents are reached out through schools or through community organizations. Teachers and students are reached out through school administrations. Caregivers here refer to staff of child care institutions and organizations, such as- orphanages, child-care homes, child helplines, etc., who work with children, The Caregivers are reached out through respective organizations.

Each of the 100 TOT recipients can conduct sessions for teachers, parents and caregivers on COVID-19 related CAMH issues identification and management through one and half hour sessions. Each of the 100 TOT recipients can provide sessions for C&A on identifying and managing COVID-19 related CAMH issues through one and half hour sessions. Tele-supervision

TABLE 2 | COVID-19 CAMH training manual content.

SN	Heading	Content
i	Introduction	The facilitator introduces oneself to the participants and the participants introduce themselves.
ii	Privacy and Confidentiality	No participant is forced to speak, if they wish to not share anything, this is respected. Also, it is mentioned that any personal information shared within the session, will remain within the session and not shared to others. If anyone wishes to contact the facilitator to discuss some issues in private, this opportunity is given by providing contact details at the end of the session.
iii	Ventilation	This session allows the participants to express their thoughts, feelings and worries related to the COVID-19 pandemic.
iv	Clarification of COVID-19 related queries	These are done through discussions, stories, or informational videos.
٧	Discussion of COVID-19 Pandemic as a Stressor	Discussions on how COVID-19 pandemic is affecting mental health of C&A, teachers, parents and caregivers.
Vİ	First Level Response (11)	These refer to the first verbal responses provided to the C&A, parents, teachers or caregivers for the concerns they express. This follows the steps of <i>Acknowledgment, Universalization, Validation and Empathy</i> . These headings are discussed in brief to provide a clear concept. Role plays are done with volunteers from the participants, and also demonstrations by facilitator, to practice first level response to the problems expressed by C&A or those perceived by teachers, parents and caregivers.
Vİİ	Identification of Symptoms of Stress Related to COVID-19	These are discussed in three general categories as emotional symptoms, behavioral symptoms and physical symptoms.
viii	CAMH Intervention Phases	These include discussions on maintaining a structured routine, proper diet, regular exercise, learning activities, indoor games, creative and fun activities. Besides these, relaxation exercises and breathing exercises are practiced in the session.
ix	Identification of Need to Seek Help, Promotion of Help-seeking Behavior and Referral	This focuses on identifying socio-occupational dysfunction, and any high-risk situations such as self-harm, suicidal tendencies or risk of harm to others. If identified or suspected, then referral to a mental health practitioner or medical facility is advised.
X	Link with Tele-consultation Services, Supervised by CAP team at Kanti Children's Hospital	In case, there is a need for consultation with specialized child and adolescent psychiatry team, these are arranged via zoom platforms. The CAP team can also provide assistance to the local mental health professionals for management of such cases through tele-consultation. The session provides the participants with contact numbers for local mental health services, as well as child helpline number, other mental health hotline numbers, and CAP OPD hotline numbers.
xi	Materials and Methods	Videos on COVID-19, presentation slides, stories, workbooks, role plays, and discussions are used during the sessions to make the sessions interesting. These materials are also provided to participants via mails or downloadable links.

and monitoring of these sessions by master trainers ensure quality of sessions by the TOT recipients, and constructive feedbacks are given to facilitators. After few sessions, they conduct session independently.

Each TOT recipient is expected to conduct around 20 sessions, although some may take more and some less. The target is to conduct 2,000 sessions, with around 20 participants in each session. This would amount to 40,000 total population reached, with roughly 20,000 C&A, and 20,000 teachers, parents and caregivers at the end of the pilot in February, 2021.

DELIVERY PLATFORM INCENTIVES

# Given COVID-19 social distancing requirements, this intervention model uses the online platform, while also allowing for in person delivery. Online sessions were used for conducting training of trainers (TOT) sessions for mental health professionals, as well as sessions for C&A, teachers, parents or caregiver groups. Various applications such as Zoom, Microsoft Teams, Google Hangouts were utilized. Some of these are also available in free versions, so do not have financial implications.

Sessions could also be conducted in physical setting with appropriate COVID-19 related safety measures in place. This is

Incentives are provided to the TOT recipients for participating in the TOTs, these are in the form of mobile-phone top-ups of NRS 500 (Nepalese Currency), equivalent to 4.23 US dollars, to cover the internet cost for attend the sessions. Incentives are also provided to TOT recipients for facilitating sessions with C&A, teachers, parents and caregivers. Financial incentive of NRS 1,500, equivalent to 12.70 US dollars, was provided to the TOT recipients for each session facilitated by them. It is hoped that this would have sensitized them for sustainable continuation of such sessions in future by collaboration at local levels.

a necessity in settings where online platforms are not feasible due

to internet or device unavailability. This can also be continued in

schools as sessions for C&A and teachers, once schools resume.

The school platform is an important entry point for providing

support to C&A with COVID-19 related stress and for assistance

in adjustment with school re-entry. Similarly, sessions can be

conducted in community spaces for parent groups, youth clubs,

mothers' groups, childcare institutions and other community-

based organizations.

## **TELE-CONSULTATION WORKSPACE**

Tele-consultations with C&A patients are currently being conducted through the CAP OPD at KCH or home settings. A separate workspace is being established which will have the required equipment to ensure smooth running of the sessions and a back-up of the data will be set up to ensure safe storage. This will help to reduce the technical problems of occasional internet connectivity problems or power cuts.

## REACH AND COVERAGE

Since the project commencement in June, 2020 there has been encouraging progress in reaching the targeted population. TOT sessions have been completed for 100 mental health professionals. At the end of November, 2020, within a period of 5 months, the TOT recipients have conducted 1,415 sessions, with 28,597 population reached. Among them, 16,571 are C&A, and 12,026 are parents, teachers and caregivers. With this pattern, it seems possible to reach 40,000 in the next 3 months by end of February, 2021. The project has successfully reached C&A, teachers and parents across all 7 provinces in Nepal, although there are variabilities in distribution of sessions due to availability of internet connection and remoteness of some places.

## DISCUSSION

The COVID-19 CAMH intervention model provides a suitable framework for the current scenario of the COVID-19 pandemic, where physical distancing has to be maintained, and groups have to be avoided. It overcomes the risk of contracting infection with COVID-19, while still providing mental health support. This model can be useful to generate awareness on mental health, identify mental health problems, teach measures to manage the problems locally, and become aware of available mental health services. This creates a local network of supporting elements to safeguard mental health of children and adolescents. This also builds the capacity of the existing mental health professionals and enhances their collaboration on promoting CAMH. This type of project can be conducted in low resource settings like Nepal. It helps to overcome issues of scarce manpower and lack of funds. Being a short training, both for TOT sessions as well as for sessions for C&A, teachers and parents, there is less risk of discontinuation of participation. The session content and flow has been made simple, for ease of conduct as well as ease of understanding for the participants; yet, it can have an important role on safeguarding mental health of children and adolescents as well as that of parents, teachers and caregivers.

The COVID-19 CAMH intervention model developed out of desperate necessity. Although the current numbers reached are only a fraction of the total C&A population of Nepal, this has presented as a useful model that can be scaled up to reach more C&A nationwide. Collaboration with local NGOs, community organizations and mental health fraternities have been extremely important for the project, and have made it progress with more ease than anticipated. However, hiring of personnel for logistics is necessary to handle the paperwork, keep records of

sessions, provide renumerations and other managerial aspects of the project.

Reaching out to the mental health professionals was initially difficult; however, with time the number of required professionals were met. It is difficult to reach the population of remote places where internet connection is poor, and the availability of smart-devices is also variable. Minor issues with internet connectivity, break in voice and lag time to buffer have been experienced occasionally. Arranging a convenient time for all participants might be difficult, so number of participants in sessions may vary from those who have registered. Some of the participants were using zoom for the first time, so unfamiliarity with the online setting and application use may be an issue initially. The online experience may be different from in-person training. There are less opportunities for the participants to interact with each other besides during the training.

While many schools in the urban areas have started online platforms, these can be utilized for conducting the sessions, but online platforms are still not available in majority of the schools in the rural settings and also some schools in urban settings. So, for many, a physical setting has to be utilized after the school resumes.

Sometimes, these training sessions may present as extra burden on parents, teachers and caregivers due to their already busy schedules. Lack of awareness and stigma related to mental health problems, and disinterest in associating with mental health professionals may also be present.

## NEED FOR EVALUATION OF THE INTERVENTION MODEL

Although the COVID-19 intervention model has been applied to reach the target population, it is important to evaluate the impact of the model and intervention provided to understand its effectivity in the long run. In order to achieve this, after the end of the project at February, 2021, an evaluation will be undertaken.

## CONCLUSION

Incorporation of tele-consultation services and remote CAMH services can help to bridge the gap in needs and services, thus addressing the problems with availability, accessibility, as well as affordability of these CAMH services. With cooperation from schools, community, local authorities and coordination with other partner organizations working in mental health, this could be implemented in a larger scale.

If the evaluation of the intervention model shows good effectiveness, this model can be considered for a scale-up to be used in all schools in Nepal by coordinating with the health and education sectors at government levels. This can be continued even after the COVID-19 pandemic subsides, such as in situations of natural calamities like earthquake, landslides, floods as well as stressful situations in home, school and community; thus, promoting the overall child and adolescent mental health.

## DATA AVAILABILITY STATEMENT

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

## **ETHICS STATEMENT**

Since the intervention model described is a programme implementation model and not a study or a research, ethical approval from an Institutional Review Board (IRB) was not needed. However, practices of ethical conduct are advised to be followed by all mental health professionals facilitating the sessions, along with others in the team.

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## **AUTHOR CONTRIBUTIONS**

GD and AK contributed in conceptualization and design of the COVID-19 CAMH intervention model, development of the training manual, drafting and editing of this manuscript. UK contributed in development of the training manual, drafting and editing this manuscript. IB, ND, and RS contributed in development of the training manual discussed in the manuscript.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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## Impact of the COVID-19 Pandemic on Physical and Mental Health in Lower and Upper Middle-Income Asian Countries: A Comparison Between the Philippines and China

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**Objective:** The differences between the physical and mental health of people living in a lower-middle-income country (LMIC) and upper-middle-income country (UMIC) during the COVID-19 pandemic was unknown. This study aimed to compare the levels of psychological impact and mental health between people from the Philippines (LMIC) and China (UMIC) and correlate mental health parameters with variables relating to physical symptoms and knowledge about COVID-19.

**Methods:** The survey collected information on demographic data, physical symptoms, contact history, and knowledge about COVID-19. The psychological impact was assessed using the Impact of Event Scale-Revised (IES-R), and mental health status was assessed by the Depression, Anxiety, and Stress Scale (DASS-21).

**Findings:** The study population included 849 participants from 71 cities in the Philippines and 861 participants from 159 cities in China. Filipino (LMIC) respondents reported significantly higher levels of depression, anxiety, and stress than Chinese (UMIC) during the COVID-19 (p < 0.01) while only Chinese respondents' IES-R scores were above the cut-off for PTSD symptoms. Filipino respondents were more likely to report physical symptoms resembling COVID-19 infection (p < 0.05), recent use of but with lower confidence on medical services (p < 0.01), recent direct and indirect contact with COVID (p < 0.01), concerns about family members contracting COVID-19 (p < 0.001), dissatisfaction with health information (p < 0.001). In contrast, Chinese respondents requested more health information about COVID-19. For the Philippines, student status, low confidence in doctors, dissatisfaction with health information, long daily duration spent on health information, worries about family members contracting COVID-19, ostracization, and unnecessary worries about COVID-19 were associated with adverse mental health. Physical symptoms and poor self-rated health were associated with adverse mental health in both countries (p < 0.05).

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**Conclusion:** The findings of this study suggest the need for widely available COVID-19 testing in MIC to alleviate the adverse mental health in people who present with symptoms. A health education and literacy campaign is required in the Philippines to enhance the satisfaction of health information.

Keywords: anxiety, China, COVID-19, depression, middle-income, knowledge, precaution, Philippines

## INTRODUCTION

The World Health Organization (WHO) declared coronavirus disease 2019 (COVID-19) to be a Public Health Emergency of International Concern on January 30 (1) and a pandemic on March 11, 2020 (2). COVID-19 predominantly presents with respiratory symptoms (cough, sneezing, and sore throat), along with fever, fatigue and myalgia. It is thought to spread through droplets, contaminated surfaces, and asymptomatic individuals (3). By the end of April, over 3 million people have been infected globally (4).

The first country to identify the novel virus as the cause of the pandemic was China. The authorities responded with unprecedented restrictions on movement. The response included stopping public transport before Chinese New Year, an annual event that sees workers' mass emigration to their hometowns, and a lockdown of whole cities and regions (1). Two new hospitals specifically designed for COVID-19 patients were rapidly built in Wuhan. Such measures help slow the transmission of COVID-19 in China. As of May 2, there are 83,959 confirmed cases and 4,637 deaths from the virus in China (4). The Philippines was also affected early by the current crisis. The first case was suspected on January 22, and the country reported the first death from COVID-19 outside of mainland China (5). Similar to China, the Philippines implemented lockdowns in Manila. Other measures included the closure of schools and allowing arrests for non-compliance with measures (6). At the beginning of May, the Philippines recorded 8,772 cases and 579 deaths (4).

China was one of the more severely affected countries in Asia in the early stage of pandemic (7) while the Philippines is still experiencing an upward trend in the COVID-19 cases (6). The gross national income (GNI) per capita of the Philippines and China are USD 3,830 and 9,460, respectively, were classified with lower (LMIC) and upper-middle-income countries (UMIC) by the Worldbank (8). During the COVID-19 pandemic, five high-income countries (HIC), including the United States, Italy, the United Kingdom, Spain, and France, account for 70% of global deaths (9). The HIC faced the following challenges: (1) the lack of personal protection equipment (PPE) for healthcare workers; (2) the delay in response strategy; (3) an overstretched healthcare system with the shortage of hospital beds, and (4) a large number of death cases from nursing homes (10). The COVID-19 crisis threatens to hit lower and middle-income countries due to lockdown excessively and economic recession (11). A systematic review on mental health in LMIC in Asia and Africa found that LMIC: (1) do not have enough mental health professionals; (2) the negative economic impact led to an exacerbation of mental issues; (3) there was a scarcity of COVID-19 related mental health research in Asian LMIC (12). This systematic review could not compare participants from different middle-income countries because each study used different questionnaires. During the previous Severe Acute Respiratory Syndrome (SARS) epidemic, the promotion of protective personal health practices to reduce transmission of the SARS virus was found to reduce the anxiety levels in the community (13).

Before COVID-19, previous studies found that stress might be a modifiable risk factor for depression in LMICs (14) and UMICs (15-17). Another study involving thirty countries found that unmodifiable risk factors for depression included female gender, and depression became more common in 2004 to 2014 compared to previous periods (18). Further, there were cultural differences in terms of patient-doctor relationship and attitudes toward healthcare systems before the COVID-19 pandemic. In China, <20% of the general public and medical professionals view the doctor and patient relationship as harmonious (19). In contrast, Filipino seemed to have more trust and be compliant to doctors' recommendations (20). Patient satisfaction was more important than hospital quality improvement to maintain patient loyalty to the Chinese healthcare system (21). For Filipinos, improvement in the quality of healthcare service was found to improve patients' satisfaction (22).

Based on the above studies, we have the following research questions: (1) whether COVID-19 pandemic could be an important stressor and risk factor for depression for the people living in LMIC and UMIC (23), (2) Are physical symptoms that resemble COVID-19 infection and other concerns be risk factors for adverse mental health? (3) Are knowledge of COVID-19 and health information protective factors for mental health? (4) Would there be any cultural differences in attitudes toward doctors and healthcare systems during the pandemic between China and the Philippines? We hypothesized that UMIC (China) would have better physical and mental health than LMIC (the Philippines). The aims of this study were (a) to compare the physical and mental health between citizens from an LMIC (the Philippines) and UMIC (China); (b) to correlate psychological impact, depression, anxiety, and stress scores with variables relating to physical symptoms, knowledge, and concerns about COVID-19 in people living in the Philippines (LMIC) and China (UMIC).

## **METHODS**

## Study Design and Study Population

We conducted a cross-cultural and quantitative study to compare Filipinos' physical and mental health with Chinese during the COVID-19 pandemic. The study was conducted from February 28 to March 1 in China and March 28 to April 7, 2020 in the Philippines, when the number of COVID-19 daily reported cases increased in both countries. The Chinese participants were recruited from 159 cities and 27 provinces. The Filipino participants, on the other hand, were recruited from 71 cities and 40 provinces representing the Luzon, Visayas, and Mindanao archipelago. A respondent-driven recruitment strategy was utilized in both countries. The recruitment started with a set of initial respondents who were associated with the Huaibei Normal University of China and the University of the Philippines Manila; who referred other participants by email and social network; these in turn refer other participants across different cities in China and the Philippines.

## **Procedure**

As both Chinese and Filipino governments recommended that the public minimize face-to-face interaction and isolate themselves during the study period, new respondents were electronically invited by existing study respondents. The respondents completed the questionnaires through an online survey platform ("SurveyStar," Changsha Ranxing Science and Technology in China and Survey Monkey Online Survey in the Philippines). The Institutional Review Board of the University of Philippines Manila Research Ethics Board (UPMREB 2020-198-01) and Huaibei Normal University (China) approved the research proposal (HBU-IRB-2020-002). All respondents provided informed or implied consent. The collected data were anonymous and treated as confidential.

## **Outcomes**

This study used the National University of Singapore COVID-19 questionnaire, and its psychometric properties had been established in the initial phase of the COVID-19 epidemic (24). The National University of Singapore COVID-19 questionnaire consisted of questions that covered several areas: (1) demographic data; (2) physical symptoms related to COVID-19 in the past 14 days; (3) contact history with COVID-19 in the past 14 days; and (4) knowledge and concerns about COVID-19.

Demographic data about age, gender, education, household size, marital status, parental status, and residential city in the past 14 days were collected. Physical symptoms related to COVID-19 included breathing difficulty, chills, coryza, cough, dizziness, fever, headache, myalgia, sore throat, nausea, vomiting, and diarrhea. Respondents also rated their physical health status and stated their history of chronic medical illness. In the past 14 days, health service utilization variables included consultation with a doctor in the clinic, being quarantined by the health authority, recent testing for COVID-19 and medical insurance coverage. Knowledge and concerns related to COVID-19 included knowledge about the routes of transmission, level of

confidence in diagnosis, source, and level of satisfaction of health information about COVID-19, the likelihood of contracting and surviving COVID-19 and the number of hours spent on viewing information about COVID-19 per day.

The psychological impact of COVID-19 was measured using the Impact of Event Scale-Revised (IES-R). The IES-R is a self-administered questionnaire that has been well-validated in the European and Asian population for determining the extent of psychological impact after exposure to a traumatic event (i.e., the COVID-19 pandemic) within one week of exposure (25, 26). This 22-item questionnaire, composed of three subscales, aims to measure the mean avoidance, intrusion, and hyperarousal (27). The total IES-R score is divided into 0–23 (normal), 24–32 (mild psychological impact), 33–36 (moderate psychological impact) and >37 (severe psychological impact) (28). The total IES-R score > 24 suggests the presence of post-traumatic stress disorder (PTSD) symptoms (29).

The respondents' mental health status was measured using the Depression, Anxiety, and Stress Scale (DASS-21) and the calculation of scores was based on a previous Asian study (30). DASS has been demonstrated to be a reliable and valid measure in assessing mental health in Filipinos (31–33) and Chinese (34, 35). IES-R and DASS-21 were previously used in research related to the COVID-19 epidemic (26, 36–38).

## Statistical Analysis

Descriptive statistics were calculated for demographic characteristics, physical symptom, and health service utilization variables, contact history variables, knowledge and concern variables, precautionary measure variables, and additional health information variables. To analyze the differences in the levels of psychological impact, levels of depression, anxiety and stress, the independent sample t-test was used to compare the mean score between the Filipino (LMIC) and Chinese (UMIC) respondents. The chi-squared test was used to analyze the differences in categorical variables between the two samples. We used linear regressions to calculate the univariate associations between independent and dependent variables, including the IES-S score and DASS stress, anxiety, and depression subscale scores for the Filipino and Chinese respondents separately with adjustment for age, marital status, and education levels. All tests were two-tailed, with a significance level of p < 0.05. Statistical analysis was performed on SPSS Statistic 21.0.

## **Findings**

## Demographic Characteristics and Their Association With Psychological Impact and Adverse Mental Health Status

We received 849 responses from the Philippines and 861 responses from China for 1,710 individual respondents from both countries. The majority of Filipino respondents were women (71.0%), age between 22 and 30 years (26.6%), having a household size of 3–5 people (53.4%), high educational attainment (91.4% with a bachelor or higher degree), and married (68.9%). Similarly, the majority of Chinese respondents were women (75%), having a household size of 3–5 people (80.4%) and high educational attainment (91.4% with a bachelor or higher

degree). There was a significantly higher proportion of Chinese respondents who had children younger than 16 years (p < 0.001) and student status (p < 0.001; See **Table 1**).

For Filipino respondents, the male gender and having a child were protective factors significantly associated with the lower score of IES-R (p < 0.05) and depression (p < 0.001), respectively. Single status was significantly associated with depression (p < 0.05), and student status was associated with higher IES-R, stress and depression scores (p < 0.01) (see **Table 2**). For Chinese respondents, the male gender was significantly associated with a lower score of IES-R but higher DASS depression scores (p < 0.01). Notwithstanding, there were other differences between Filipino and China respondents. Chinese respondents who stayed in a household with 3–5 people (p < 0.05) and more than 6 people (p < 0.05) were significantly associated with a higher score of IES-R as compared to respondents who stayed alone.

## Comparison Between the Filipino (LMIC) and Chinese (UMIC) Respondents and Their Mental Health Status

**Figure 1** compares the mean scores of DASS-stress, anxiety, and depression subscales and IES-R scores between the Filipino and Chinese respondents. For the DASS-stress subscale, Filipino respondents reported significantly higher stress (p < 0.001), anxiety (p < 0.01), and depression (p < 0.01) than Chinese (UMIC). For IES-R, Filipino (LMIC) had significantly lower scores than Chinese (p < 0.001). The mean IES-R scores of Chinese were higher than 24 points, indicating the presence of PTSD symptoms in Chinese respondents only.

#### Physical Symptoms, Health Status, and Its Association With Psychological Impact and Adverse Mental Health Status

There were significant differences between Filipino (LMIC) and Chinese (UMIC) respondents regarding physical symptoms resembling COVID-19 and health status. There was a significantly higher proportion of Filipino respondents who reported headache (p < 0.001), myalgia (p < 0.001), cough (p < 0.001), breathing difficulty (p < 0.001), dizziness (p < 0.05), coryza (p < 0.001), sore throat (p < 0.001), nausea and vomiting (p < 0.001), recent consultation with a doctor (p < 0.001), recent hospitalization (p < 0.001), chronic illness (p < 0.001), direct (p < 0.001), and indirect (p < 0.001) contact with a confirmed diagnosis of COVID-19 as compared to Chinese (see **Supplementary Table 1**). Significantly more Chinese respondents were under quarantine (p < 0.001).

Linear regression showed that headache, myalgia, cough, dizziness, coryza as well as poor self-rated physical health were significantly associated with higher IES-R scores, DASS-21 stress, anxiety, and depression subscale scores in both countries after adjustment for confounding factors (p < 0.05; see **Table 3**). Furthermore, breathing difficulty, sore throat, and gastrointestinal symptoms were significantly associated with higher DASS-21 stress, anxiety and depression subscale scores in both countries (p < 0.05). Chills were significantly associated with higher DASS-21 stress and depression scores (p < 0.01) in both countries. Recent quarantine was associated with higher DASS-21 subscale scores in Chinese respondents only (p < 0.05).

#### Perception, Knowledge, and Concerns About COVID-19 and Its Association With Psychological Impact and Adverse Mental Health Status

Filipino (LMIC) and Chinese (UMIC) respondents held significantly different perceptions in terms of knowledge and concerns related to COVID-19 (see Supplementary Table 2). For the routes of transmission, there were significantly more Filipino respondents who agreed that droplets transmitted the COVID-19 (p < 0.001) and contact via contaminated objects (p < 0.001), but significantly more Chinese agreed with the airborne transmission (p < 0.001). For the detection and risk of contracting COVID-19, there were significantly more Filipino who were not confident about their doctor's ability to diagnose COVID-19 (p < 0.001). There were significantly more Filipino respondents who were worried about their family members contracting COVID-19 (p < 0.001). For health information, there were significantly more Filipino who were unsatisfied with the amount of health information (p < 0.001) and spent more than three hours per day on the news related to COVID-19 (p <0.001). There were significantly more Chinese respondents who felt ostracized by other countries (p < 0.001).

Linear regression analysis after adjustment of confounding factors showed that the Filipino and Chinese respondents showed different findings (see Table 4). Chinese respondents who reported a very low perceived likelihood of contracting COVID-19 were significantly associated with lower DASS depression scores (p < 0.05). There were similarities between the two countries. Filipino and Chinese respondents who perceived a very high likelihood of survival were significantly associated with lower DASS-21 depression scores (p < 0.05). Regarding the level of confidence in the doctor's ability to diagnose COVID-19, both Filipino and Chinese respondents who were very confident in their doctors were significantly associated with lower DASS-21 depression scores (p < 0.01). Filipino and Chinese respondents who were satisfied with health information were significantly associated with lower DASS-21 anxiety and depression scores (p < 0.01). Chinese and Filipino respondents who were worried about their family members contracting COVID-19 were associated with higher IES-R and DASS-21 subscale scores (p < 0.05). In contrast, only Filipino respondents who spent <1 h per day monitoring COVID-19 information was significantly associated with lower IES-R and DASS-21 stress and anxiety scores (p < 0.05). Filipino respondents who felt ostracized were associated with higher IES-R and stress scores (p

#### Health Information About COVID-19 and Its Association With Psychological Impact and Adverse Mental Health Status

Filipino (LMIC) and Chinese (UMIC) respondents held significantly different views on the information required about COVID-19. There were significantly more Chinese respondents who needed information on the symptoms related to COVID-19, prevention methods, management and treatment methods, regular information updates, more personalized information, the effectiveness of drugs and vaccines, number of infected by geographical locations, travel

**TABLE 1** Comparison of demographic characteristics between Filipino (LMIC) and Chinese (UMIC) respondents (N = 1,710).

Demographics	The Philippines (LMIC) $(N = 849)$	China (UMIC) $(N = 861)$	Chi-square (χ²)	p-value
	N(%)	N(%)		
Gender				
Male	246(29.0)	215(25.0)	3.481	p = 0.062
Female	603(71.0)	646(75.0)		
Age				
[12–21]	230(27.1)	358(41.6)	252.337	p < 0.001***
[22–30]	226(26.6)	400(46.5)		
[31–40]	178(21.0)	37(4.3)		
[41–49]	129(15.2)	51(5.9)		
≥50	86(10.1)	15(1.7)		
Parental Status				
With child(ren) 16 years or below	132(15.5)	151(17.5)	484.778	p < 0.001***
With child(ren) above 16 years	55(6.5)	440(51.1)		
With child(ren) above 16 years, with child(ren) below 16 years	54(6.4)	O(O)		
No children/not applicable	608(71.6)	270(31.4)		
Household Size				
6 people or more	276(32.5)	124(14.4)	155.953	p < 0.001***
3–5 people	453(53.4)	692(80.4)		
2 people	67(7.9)	41(4.7)		
1 person	53(6.2)	4(0.5)		
Educational Attainment				
Primary school or below	5(0.6)	61(7.1)	95.986	p < 0.001***
Secondary School	68(8.0)	46(5.3)		
Bachelor's degree	544(64.1)	636(73.9)		
Masters/PhD	232(27.3)	118(13.7)		
Employment Status				
Student	296(34.9)	541(62.8)	163.641	p < 0.001***
Unemployed	31(3.6)	51(5.9)		
Housewife	26(3.1)	26(3.0)		
Retired	10(1.2)	3(0.4)		
Employed	486(57.2)	240(27.9)		
Marital Status				
Single	585(68.9)	134(15.6)	NA	NA
Married	240(28.3)	719(83.5)		
Divorced/Separated	19(2.2)	5(0.6)		
Widowed	5(0.6)	3(0.3)		

 $<sup>^{***}</sup>p < 0.001$ , NA, due to too small number in one category and cannot perform Chi-square analysis.

advice and transmission methods as compared to Filipino (p < 0.01; See **Supplementary Table 3**). In contrast, there were significantly more Filipino respondents who needed information on other countries' strategies and responses than Chinese (p < 0.001).

Information on management methods and transmission methods were significantly associated with higher IES-R scores in Chinese respondents (p < 0.05; see **Table 5**). Travel advice, local transmission data, and other countries' responses were significantly associated with lower DASS-21 stress and depression scores in Chinese respondents only (p < 0.05). There was only one significant association observed in

Filipino respondents; information on transmission methods was significantly associated with lower DASS-21 depression scores (p < 0.05).

#### **DISCUSSION**

To our best knowledge, this is the first study that compared the physical and mental health as well as knowledge, attitude and belief about COVID-19 between citizens from an LMIC (The Philippines) and UMIC (China). Filipino respondents reported significantly higher levels of depression, anxiety and stress

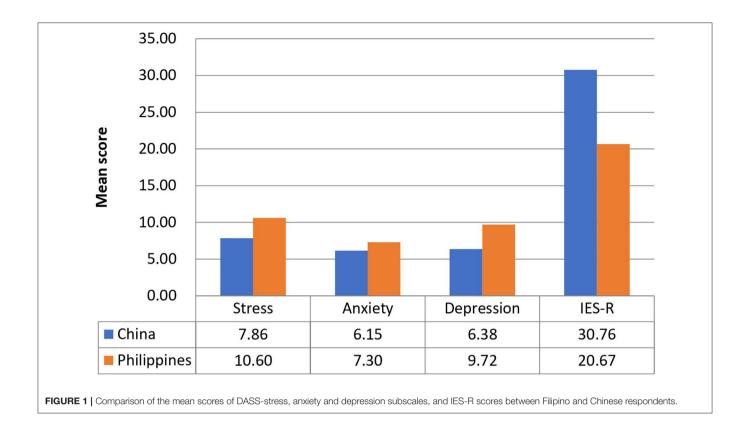
TABLE 2 | Comparison of the association between demographic variables and the psychological impact as well as adverse mental health status between Filipino (LMIC) and Chinese (UMIC) respondents (n = 1,710).

Tee et al.

Physical and Mental Health Impact of COVID-19

Demographics		The Philippines (LMIC)									China (UMIC)							
	Impact	of event	Str	ess	An	ciety	Depr	ession	Impact	of event	Str	ess	An	ciety	Depre	ssion		
	В	t	В	t	В	t	В	Т	В	t	В	t	В	t	В	t		
Gender																		
Male	-0.17	-2.14*	-0.09	-1.40	-0.11	-1.10	-0.08	-0.81	-0.26	-2.61**	0.08	1.38	0.18	1.90	0.22	2.89**		
Female	Refe	erence	Refe	rence	Refe	rence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refer	ence		
Age range (years)																		
(12–21)	0.39	2.91**	0.28	2.60*	0.48	2.96**	1.09	7.34***	0.77	2.28*	-0.03	-0.16	0.29	0.92	-0.02	-0.07		
(22–30)	0.33	2.48*	0.28	2.59*	0.45	2.80**	0.67	4.54***	0.59	1.75	0.02	0.08	0.36	1.17	0.09	0.36		
(31–40)	0.21	1.52	0.20	1.81	0.38	2.27*	0.18	1.16	0.63	1.62	-0.03	-0.15	0.29	0.80	0.03	0.12		
(41-49)	-0.07	-0.50	-0.11	-0.94	0.04	0.20	-0.02	-0.12	0.26	0.70	-0.15	-0.70	-0.02	-0.05	-0.18	-0.63		
>50	Refe	erence	Refe	rence	Refe	rence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refer	ence		
Marital Status																		
Single	-0.07	-0.15	0.08	0.21	0.23	0.39	1.08	1.97*	1.06	1.41	0.41	0.94	0.60	0.87	0.48	0.84		
Married	-0.25	-0.52	-0.08	-0.19	-0.03	-0.05	0.49	0.89	1.27	1.71	0.46	1.06	0.80	1.17	0.58	1.02		
Divorced or separated	-0.12	-0.22	-0.18	-0.41	0.10	0.15	0.53	0.86	1.27	1.35	0.60	1.10	1.00	1.16	0.60	0.84		
Widowed	Refe	erence	Refe	rence	Refe	rence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refer	ence		
Parental Status																		
With child(ren) 16 years or below	-0.13	-1.30	-0.13	-1.63	-0.22	-1.78	-0.51	-4.39***	0.12	0.94	0.03	0.34	0.11	0.87	0.09	0.88		
With child(ren) older than 16 years	-0.13	-0.84	-0.21	-1.73	-0.45	-2.50*	-0.65	-3.78***	0.10	0.96	0.003	0.06	-0.03	-0.34	-0.02	-0.29		
No children/not applicable	Refe	erence	Refe	rence	Refe	rence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refer	ence		
Household size																		
6 people or more	-0.13	-0.84	0.19	1.46	-0.09	-0.49	0.04	0.23	1.44	2.20*	0.50	1.32	0.84	1.40	0.12	0.24		
3–5 people	-0.15	-1.00	0.10	0.78	-0.16	-0.86	0.11	0.58	1.32	2.04*	0.45	1.19	0.77	1.29	0.06	0.13		
2 persons	-0.10	-0.49	0.09	0.55	-0.09	-0.57	0.13	0.56	1.19	1.76	0.44	1.12	0.61	0.99	-0.16	-0.31		
1 person	Refe	erence	Refe	rence	Refe	rence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refer	ence		
Employment status																		
Student	0.21	2.69**	0.19	3.01**	0.17	1.81	0.83	9.55***	-0.63	-0.85	-0.12	-0.27	-0.75	-1.10	-0.19	-0.34		
Unemployed	-0.22	-1.11	0.02	0.12	-0.03	-0.11	0.18	0.80	0.06	0.30	0.10	0.91	0.29	1.67	0.32	2.25*		
Housewife	0.24	1.13	0.05	0.31	-0.05	-0.20	-0.02	-0.09	-0.52	-1.99*	-0.03	-0.17	0.10	0.40	0.10	0.47		
Retired	0.10	0.28	-0.06	-0.22	-0.40	-0.97	-0.30	-0.79	-0.16	-1.64	-0.01	-0.20	-0.01	-0.10	0.06	0.74		
Employed	Refe	erence	Refe	rence	Refe	rence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refer	ence		
Education level																		
Secondary school	0.51	1.04	0.19	0.47	-0.39	-0.65	0.41	0.73	-0.06	-0.22	0.19	1.29	0.25	1.07	0.16	0.81		
university/college	0.56	1.18	0.28	0.72	-0.38	-0.66	-0.004	-0.01	0.33	1.93	0.06	0.62	0.04	0.26	-0.01	-0.09		
Masters/PhD	0.29	0.60	0.13	0.34	-0.65	-1.12	-0.51	-0.92	0.24	1.18	0.13	1.11	0.24	1.31	0.14	0.89		
Primary school or below	Refe	erence	Refe	rence	Refe	rence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refer	ence		

p < 0.05; p < 0.01; p < 0.001



than Chinese during the COVID-19, but only the mean IES-R scores of Chinese respondents were above the cut-off scores for PTSD symptoms. Filipino respondents were more likely to report physical symptoms resembling COVID-19 infection, recent use of medical services with lower confidence, recent direct, and indirect contact with COVID, concerns about family members contracting COVID-19 and dissatisfaction with health information. In contrast, Chinese respondents requested more health information about COVID-19 and were more likely to stay at home for more than 20–24h per day. For the Filipino, student status, low confidence in doctors, unsatisfaction of health information, long hours spent on health information, worries about family members contracting COVID-19, ostracization, unnecessary worries about COVID-19 were associated with adverse mental health.

The most important implication of the present study is to understand the challenges faced by a sample of people from an LMIC (The Philippines) compared to a sample of people from a UMIC (China) in Asia. As physical symptoms resembling COVID-19 infection (e.g., headache, myalgia, dizziness, and coryza) were associated with adverse mental health in both countries, this association could be due to lack of confidence in healthcare system and lack of testing for coronavirus. Previous research demonstrated that adverse mental health such as depression could affect the immune system and lead to physical symptoms such as malaise and other somatic symptoms (39, 40). Based on our findings, the strategic approach to safeguard physical and mental health for middle-income

countries would be cost-effective and widely available testing for people present with COVID-19 symptoms, providing a high quality of health information about COVID-19 by health authorities.

Students were afraid that confinement and learning online would hinder their progress in their studies (41). This may explain why students from the Philippines reported higher levels of IES-R and depression scores. Schools and colleges should evaluate the blended implementation of online and face-toface learning to optimize educational outcomes when local spread is under control. As a significantly higher proportion of Filipino respondents lack confidence in their doctors, health authorities should ensure adequate training and develop hospital facilities to isolate COVID-19 cases and prevent COVID-19 spread among healthcare workers and patients (42). Besides, our study found that Filipino respondents were dissatisfied with health information. In contrast, Chinese respondents demanded more health information related to COVID-19. The difference could be due to stronger public health campaign launched by the Chinese government including national health education campaigns, a health QR (Quick Response) code system and community engagement that effectively curtailed the spread of COVID-19 (43). The high expectation for health information could be explained by high education attainment of participants as about 91.4 and 87.6% of participants from China and the Philippines have a university education.

Furthermore, the governments must employ communication experts to craft information, education, and messaging materials

**TABLE 3** Association between physical health status and contact history and the perceived impact of COVID-19 outbreak as well as adverse mental health status during the epidemic after adjustment for age, gender, and marital status (n = 1,710).

Symptoms			The	Philippines	(LMIC) (n =	LMIC) (n = 849)						China (UMIC) (n = 861)							
	Impact	of Event	St	ress	An	xiety	Depr	ession	Impact	of Event	St	ress	An	xiety	Depression				
	В	t	В	t	В	t	В	t	В	t	В	Т	В	t	В	t			
Persistent/red	current feve	r																	
Yes	0.33	0.88	0.11	0.35	0.27	0.60	-0.04	-0.10	1.49	1.16	3.52	4.74***	3.11	2.64**	3.32	3.43**			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Chills																			
Yes	0.40	1.68	0.61	3.16**	0.52	1.79	0.76	2.88**	0.60	1.61	0.90	4.17***	0.84	2.44*	0.90	3.18**			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Headache																			
Yes	0.37	4.43***	0.38	5.64***	0.63	6.34***	0.35	3.76***	0.57	2.92**	0.48	4.21***	0.80	4.42***	0.55	3.71***			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Myalgia																			
Yes	0.54	4.91***	0.52	5.82***	0.82	6.17***	0.40	3.19**	0.48	2.75**	0.41	4.06***	0.58	3.59***	0.58	4.37***			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Cough																			
Yes	0.37	3.66***	0.22	2.68**	0.53	4.37***	0.13	1.13	0.54	2.17*	0.61	4.26***	0.67	2.95**	0.66	3.55***			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Breathing diffi	iculty																		
Yes	0.67	4.84***	0.69	6.17***	1.27	7.71***	0.64	4.12***	0.78	1.49	1.04	3.39**	1.01	2.10*	1.40	3.54***			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Dizziness																			
Yes	0.74	4.78***	0.64	5.06***	0.91	4.80***	0.67	3.83***	0.92	3.94***	0.82	6.07***	0.97	4.52***	0.69	3.91***			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Coryza																			
Yes	0.20	1.88	0.18	2.05*	0.31	2.40*	0.26	2.13*	0.59	3.02**	0.34	2.94**	0.52	2.91**	0.56	3.77***			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Sore throat																			
Yes	0.30	2.76**	0.43	4.85***	0.61	4.72***	0.26	2.16*	0.33	1.44	0.59	4.40***	0.77	3.63***	0.73	4.22***			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Persistent fev	er and cou	gh or breathi	ng difficul	ty															
Yes	-0.62	-0.59	-0.64	-0.74	1.08	0.85	-0.55	-0.47	1.49	1.16	3.52	4.74***	3.11	2.64**	3.32	3.43**			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			
Nausea, vomi	ting, or dia	rhea																	
Yes	0.83	3.91***	0.84	4.86***	1.32	5.14***	0.89	3.74***	0.74	1.51	1.26	4.47***	1.33	2.99**	1.26	3.42**			
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence			

(Continued)

Physical and Mental Health Impact of COVID-19

February 2021 | Volume 11 | Article 568929

Tee et al.

Symptoms			The	Philippines	(LMIC) (n =	= 849)			China (UMIC) (n = 861)								
	Impact	of Event	St	ress	An	xiety	Depr	ession	Impact	of Event	Str	ess	An	kiety	Depre	ession	
	В	t	В	t	В	t	В	t	В	t	В	Т	В	t	В	t	
Consultation v	with a docto	or															
Yes	0.05	0.28	0.06	0.42	0.38	1.74	0.11	0.52	0.47	1.29	0.22	1.06	0.32	0.95	0.22	0.80	
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	
Tested for CO	VID-19																
Yes	-0.66	-1.54	0.07	0.20	0.25	0.48	-0.31	-0.65	-0.40	-0.62	-0.20	-0.54	-0.03	-0.06	-0.06	-0.12	
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	
Recent quarar	ntine																
Yes	0.04	0.14	0.23	1.02	0.45	1.35	0.17	0.55	0.35	1.74	0.25	2.07*	0.53	2.84**	0.37	2.42*	
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	
Self-evaluatio	n of health																
Poor	1.47	3.54***	1.83	5.41***	1.89	3.73***	2.02	4.34***	0.78	2.15*	1.09	5.20***	1.51	4.58***	1.21	4.49***	
Fair	0.70	7.18***	0.55	6.93***	0.83	7.08***	0.76	7.02***	0.40	4.28***	0.23	4.31***	0.44	5.15***	0.40	5.77***	
Good	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	
Medical insura	ance																
Yes	0.02	0.29	0.04	0.59	-0.09	-0.97	0.01	0.08	-0.03	-0.16	-0.18	-2.01*	-0.37	-2.61**	-0.22	-1.88	
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	
Chronic illness	s																
Yes	0.02	0.17	0.14	1.74	0.07	0.57	0.14	1.28	0.43	2.14*	0.24	2.02*	0.24	1.32	0.27	1.79	
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	
Direct contact	t with a con	firmed case	of COVID-	-19													
Yes	-0.06	-0.25	0.17	0.86	0.04	0.13	0.26	0.98	-1.54	-1.69	0.16	0.29	0.47	0.56	0.64	0.93	
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	
Indirect conta	ct with a co	onfirmed cas	se of COVII	D-19													
Yes	-0.03	-0.18	0.11	0.81	0.02	0.11	-0.16	-0.84	-0.33	-0.63	0.10	0.31	0.19	0.39	0.23	0.58	
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	
Contact with (	(COVID-19)	contaminate	ed materia	ls													
Yes	0.34	1.05	0.58	2.20*	0.34	0.86	0.26	0.72	-1.10	-1.72	0.11	0.29	0.36	0.61	0.31	0.63	
No	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	

<sup>\*</sup>p < 0.05; \*\*p < 0.01; and \*\*\*p < 0.001.

**TABLE 4** | Comparison of association of knowledge and concerns related to COVID-19 with mental health status after adjustment for age, gender, and marital status (*N* = 1,710).

		Th	e Philippine (N = 84	` '							China (UI (N = 86	,				
Perception, knowledge and concerns related to COVID-19	Impact	of event	Str	ess	Anx	ciety	Depre	ession	Impact	of event	Str	ess	Anx	iety	Depre	ession
	В	t	В	t	В	t	В	t	В	t	В	t	В	t	В	t
Route of transi	mission															
Agree	-0.69	-1.59	0.10	0.28	0.08	0.15	0.05	0.11	0.003	0.02	-0.12	-1.44	-0.15	-1.14	-0.16	-1.39
Disagree	-0.56	-0.82	-0.001	-0.002	1.14	1.38	0.45	0.60	0.06	0.14	0.45	1.89	0.67	1.78	0.51	1.65
Do not know	Refe	rence	Refer	rence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refer	rence	Refe	rence
Contact via co	ntaminated	d objects														
Agree	-0.08	-0.30	-0.08	-0.38	0.15	0.46	-0.32	-1.10	-0.07	-0.64	-0.08	-1.21	-0.07	-0.63	-0.11	-1.34
Disagree	0.20	0.48	0.02	0.06	0.12	0.24	-0.34	-0.72	0.11	0.55	0.004	0.03	-0.18	-1.00	-0.15	-1.02
Do not know	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	rence
Airborne																
Agree	-0.08	-0.68	0.11	1.21	0.02	0.17	0.12	0.98	0.07	0.62	0.04	0.58	0.01	0.12	-0.04	-0.46
Disagree	-0.02	-0.15	0.10	1.09	0.03	0.24	0.20	1.70	-0.02	-0.13	-0.05	-0.61	-0.06	-0.51	-0.09	-0.83
Do not know	Refe	rence	Refer	rence	Refe	rence	Refe	rence	Refer	rence	Refe	rence	Refer	rence	Refe	rence
Level of confid	lence in a c	loctor's abil	ity to diagno	ose or reco	gnize COVII	D-19										
Very confident	-0.35	-2.33*	-0.16	-1.27	-0.29	-1.58	-0.35	-2.11*	0.02	0.06	-0.29	-1.44	-0.39	-1.25	-0.81	-3.14**
Fairly confident	-0.25	-1.74	-0.03	-0.23	-0.01	-0.03	-0.29	-1.80	0.32	0.92	-0.21	-1.04	-0.30	-0.94	-0.68	-2.60**
Not very confident	-0.01	-0.05	0.15	1.09	0.16	0.80	0.16	0.87	0.39	0.89	0.04	0.17	0.07	0.17	-0.45	-1.36
Not confident	0.07	0.24	0.12	0.49	-0.03	-0.09	0.08	0.25	-0.15	-0.15	-0.19	-0.32	0.63	0.70	-0.22	-0.30
Do not know	Refe	rence	Refer	rence	Refe	rence	Refe	rence	Refer	rence	Refe	rence	Refer	rence	Refe	rence
Likelihood of c	ontracting	COVID-19	during the	pandemic												
Very likely	0.17	0.91	0.14	0.90	0.19	0.85	0.13	0.61	-0.24	-1.24	-0.08	-0.70	0.04	0.25	-0.11	-0.75
Fairly likely	0.09	0.60	0.17	1.42	0.14	0.76	0.18	1.05	-0.02	-0.16	-0.14	-1.61	-0.05	-0.32	-0.16	-1.35
Not very likely	-0.08	-0.55	-0.10	-0.85	-0.19	-1.06	0.001	0.01	0.03	0.22	-0.16	-1.86	-0.10	-0.76	-0.16	-1.48
Not likely	-0.05	-0.30	-0.11	-0.87	-0.10	-0.49	0.01	0.04	-0.13	-0.74	-0.19	-1.86	-0.15	-0.95	-0.31	-2.29*
Do not know	Refe	rence	Refer	rence	Refe	rence	Refe	rence	Refer	rence	Refe	rence	Refe	rence	Refe	rence
Likelihood of s	urviving if i	infected wit	h COVID-19	)												
Very likely	-0.10	-0.70	-0.06	-0.50	-0.11	-0.61	-0.32	-1.98*	-0.27	-1.92	-0.14	-1.73	-0.18	-1.41	-0.24	-2.27*
Fairly likely	-0.13	-0.89	-0.10	-0.82	-0.12	-0.69	-0.28	-1.73	-0.01	-0.12	-0.08	-1.15	-0.10	-0.91	-0.19	-1.99*

(Continued)

Physical and Mental Health Impact of COVID-19

February 2021 | Volume 11 | Article 568929

Tee et al.

		The	e Philippine (N = 84	, ,							China (UI (N = 86	,				
Perception, knowledge and concerns related to COVID-19	Impact of event		Stress		Anz	xiety	Depre	ession	Impact	of event	Str	ress	Anz	ciety	Depr	ession
	В	t	В	t	В	t	В	t	В	t	В	t	В	t	В	t
Not very likely	0.27	1.44	0.23	1.52	0.33	1.45	0.29	1.37	0.02	0.12	0.05	0.47	0.39	2.17*	0.20	1.33
Not likely	0.55	1.93	0.31	1.33	0.34	0.98	0.55	1.72	-0.23	-0.65	0.07	0.36	0.52	1.62	0.16	0.62
Do not know	Refe	rence	Refer	ence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	erence
Satisfaction wi	th the amo	unt of healt	h informatio	n available	about CO\	/ID-19										
Very satisfied	-1.31	-3.46**	-0.50	-1.58	-1.33	-2.87**	-1.37	-3.24**	-0.07	-0.28	-0.60	-3.94***	-0.71	-2.95**	-0.73	-3.67**
Fairly satisfied	-1.18	-3.21**	-0.46	-1.50	-1.27	-2.83**	-1.18	-2.86**	0.31	1.21	-0.48	-3.21**	-0.62	-2.63**	-0.61	-3.11**
Not very satisfied	-0.94	-2.50*	-0.34	-1.10	-1.14	-2.49*	-0.93	-2.23*	0.11	0.34	-0.33	-1.81	-0.51	-1.74	-0.38	-1.57
Not satisfied	-0.62	-1.49	-0.06	-0.18	-0.48	-0.95	-0.29	-0.62	0.82	2.20*	0.06	0.25	0.13	0.37	-0.19	-0.69
Do not know	Refe	rence	Refer	ence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	erence
Degree of worr	y about fa	mily membe	rs being dia	gnosed wi	th COVID-1	9										
Very worried	0.60	2.13*	0.51	2.20*	0.66	1.95	0.77	2.43*	-0.004	-0.01	-0.53	-2.49*	-0.39	-1.15	-0.77	-2.79**
Fairly worried	0.21	0.73	0.26	1.12	0.12	0.34	0.47	1.46	0.08	0.22	-0.63	-2.97**	-0.39	-1.15	-0.79	-2.86**
Not very worried	0.05	0.15	0.32	1.15	0.25	0.61	0.47	1.24	-0.36	-0.97	-0.76	-3.50***	-0.66	-1.94	-0.94	-3.35**
Not worried	-0.17	-0.32	-0.17	-0.38	-0.45	-0.69	0.35	0.58	-0.43	-1.08	-0.70	-3.04**	-0.63	-1.73	-0.92	-3.04**
No other family members	Refe	rence	Refer	rence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	erence
Hours spent da	aily on the	news relatin	g to COVID	-19												
≦1	-0.42 to	-4.43***	-0.23 to	-2.91**	-0.34 to	o –2.91**	-0.23 to	o –2.13*	0.06 t	o 0.49	0.06 t	0.76	-0.03 t	o -0.28	-0.05	to -0.52
(1-3)	-0.04 t	to -0.46	0.04 to	0.54	-0.17 1	to -1.65	0.10 t	o 1.05	-0.03 t	o -0.25	-0.06 t	o -0.97	-0.09 t	o -0.97	-0.06	to -0.78
≦3	Refe	rence	Refer	ence	Refe	erence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	erence
Feeling ostraci	zed by oth	er countries	with the ou	tbreak of C	COVID-19											
Yes	0.38	4.04***	0.17	2.10*	0.16	3 1.38	0.15	1.44	0.16	1.69	0.10	1.80	0.05	0.63	0.08	3 1.18
No	Refe	rence	Refer	ence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	rence	Refe	erence

<sup>\*</sup>p < 0.05; \*\*p < 0.01; \*\*\*p < 0.001.

**TABLE 5** | Comparison of the association between information needs about COVID-19 and the psychological impact as well as adverse mental health status between Filipino (LMIC) and Chinese (UMIC) participants after adjustment for age, gender, and marital status (*N* = 1,710).

Tee et al.

Physical and Mental Health Impact of COVID-19

Health information required			The F	Philippines	(LMIC) (N=	= 849)			China (UMIC) (N = 861)							
	Impact	of event	Str	ess	Anx	iety	Depre	ession	Impac	t of event	Str	ess	Anx	riety	Depre	ession
	В	t	В	t	В	t	В	t	В	t	В	t	В	t	В	t
Symptoms related to COVID-1	9 infection	ı														
Yes	0.08	1.01	0.01	0.08	0.08	0.83	-0.10	-1.15	0.20	1.63	0.04	0.52	0.12	1.02	0.02	0.19
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	ence
Prevention methods																
Yes	0.01	0.08	-0.03	-0.52	-0.001	-0.01	-0.17	-1.92	0.25	1.71	-0.10	-1.14	-0.16	-1.14	-0.15	-1.33
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	ence
Management/Treatment meth	ods															
Yes	0.09	1.11	0.04	0.53	0.04	0.42	-0.08	-0.87	0.24	2.30*	0.09	1.45	0.20	2.10*	0.09	1.11
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	rence
Regular information update																
Yes	0.04	0.50	0.02	0.33	0.03	0.31	-0.09	-0.97	0.39	1.89	-0.14	-1.15	-0.13	-0.67	-0.20	-1.26
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	rence
Local transmission data																
Yes	0.01	0.11	-0.02	-0.27	-0.02	-0.19	-0.12	-1.35	0.04	0.19	-0.34	-2.60*	-0.31	-1.50	-0.36	-2.12*
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	rence
More personalized information	n, such as	those with	pre-existir	ng medica	conditions	6										
Yes	0.09	1.18	0.03	0.46	0.07	0.74	-0.08	-0.90	0.03	0.19	-0.13	-1.63	-0.17	-1.32	-0.19	-1.83
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	ence
Effectiveness of drugs and va	ccines															
Yes	0.08	0.94	0.02	0.33	0.04	0.36	-0.08	-0.84	0.10	0.61	-0.18	-1.80	-0.11	-0.69	-0.23	-1.81
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	rence
Infection statistics by geograp	hical locat	tion														
Yes	0.02	0.27	0.01	0.16	0.05	0.47	-0.13	-1.41	0.14	0.82	-0.09	-0.92	-0.16	-1.05	-0.19	-1.49
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	ence
Travel advice																
Yes	0.01	0.13	-0.01	-0.09	0.02	0.22	-0.10	-1.24	0.11	0.83	-0.17	-2.09*	-0.07	-0.56	-0.25	-2.46*
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	rence
Transmission methods																
Yes	-0.004	-0.05	-0.04	-0.62	0.02	0.21	-0.19	-2.19*	0.48	2.66**	-0.11	-1.03	-0.17	-1.01	-0.14	-1.03
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	rence
Strategies and responses from	n other cou	untries														
Yes	0.06	0.77	0.04	0.61	0.07	0.68	-0.08	-0.95	0.26	2.85**	-0.01	-0.22	-0.13	-1.47	-0.15	-2.07*
No	Refer	rence	Refer	rence	Refer	ence	Refe	rence	Ref	erence	Refe	rence	Refe	rence	Refer	ence

p < 0.05; p < 0.01.

that are target-appropriate to each level of understanding in the community. That the Chinese Government rapidly deployed medical personnel and treated COVID-19 patients at rapidly-built hospitals (44) is in itself a confidencebuilding measure. Nevertheless, recent quarantine was associated with higher DASS-21 subscale scores in Chinese respondents only. It could be due to stricter control and monitoring of movements imposed by the Chinese government during the lockdown (45). Chinese respondents who staved with more than three family members were associated with higher IES-R scores. The high IES-R scores could be due to worries of the spread of COVID-19 to family members and overcrowded home environment during the lockdown. The Philippines also converted sports arena into quarantine/isolation areas for COVID-19 patients with mild symptoms. These prompt actions helped restore public confidence in the healthcare system (46). A recent study reported that cultural factors, demand pressure for information, the ease of information dissemination via social networks, marketing incentives, and the poor legal regulation of online contents are the main reasons for misinformation dissemination during the COVID-19 pandemic (47). Bastani and Bahrami (47) recommended the engagement of health professionals and authorities on social media during the pandemic and the improvement of public health literacy to counteract misinformation.

Chinese respondents were more likely to feel ostracized and Filipino respondents associated ostracization with adverse mental health. Recently, the editor-in-chief of *The Lancet*, Richard Horton, expressed concern of discrimination of a country or particular ethnic group, saying that while it is important to understand the origin and inter-species transmission of the coronavirus, it was both unhelpful and unscientific to point to a country as the origin of the Covid-19 pandemic, as such accusation could be highly stigmatizing and discriminatory (48). The global co-operation involves an exchange of expertise, adopting effective prevention strategies, sharing resources, and technologies among UMIC and LIMC to form a united front on tackling the COVID-19 pandemic remains a work in progress.

#### **Strengths and Limitations**

The main strength of this study lay in the fact that we performed in-depth analysis and studied the relationship between physical and mental outcomes and other variables related to COVID-19 in the Philippines and China. However, there are several limitations to be considered when interpreting the results. Although the Philippines is a LMIC and China is a UMIC, the findings cannot be generalized to other LIMCs and UMICs. Another limitation was the potential risk of sampling bias. This bias could be due to the online administration of questionnaires, and the majority of respondents from both countries were respondents with good educational attainment and internet access. We could not reach out to potential respondents without internet access

(e.g., those who stayed in the countryside or remote areas). Further, our findings may not be generalizable to other middle-income countries.

#### CONCLUSION

During the COVID-19 pandemic, Filipinos (LMIC) respondents reported significantly higher levels of depression, anxiety and stress than Chinese (UMIC). Filipino respondents were more likely to report physical symptoms resembling COVID-19 infection, recent use of medical services with lower confidence, recent direct and indirect contact with COVID, concerns about family members contracting COVID-19 and dissatisfaction with health information than Chinese. For the current COVID-19 and future pandemic, Middle income countries need to adopt the strategic approach to safeguard physical and mental health by establishing cost-effective and widely available testing for people who present with COVID-19 symptoms; provision of high quality and accurate health information about COVID-19 by health authorities. Our findings urge middle income countries to prevent ostracization of a particular ethnic group, learn from each other, and unite to address the challenge of the COVID-19 pandemic and safeguard physical and mental health.

#### **DATA AVAILABILITY STATEMENT**

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

#### **ETHICS STATEMENT**

Ethical review and approval was required for the study on human participants in accordance with the local legislation and institutional requirements. Written informed consent to participate in this study was provided by the participants' legal guardian/next of kin. The Institutional Review Board of the University of Philippines Manila Research Ethics Board (UPMREB 2020- 198-01) and Huaibei Normal University (China) approved the research proposal (HBU-IRB-2020-002).

#### **AUTHOR CONTRIBUTIONS**

Concept and design: CW, MT, CT, RP, VK, and RH. Acquisition, analysis, and interpretation of data: CW, MT, CT, RP, LX, CHa, XW, YT, and VK. Drafting of the manuscript: CW, MT, CT, RH, and JA. Critical revision of the manuscript: MT, CT, CHo, and JA. Statistical analysis: CW, PR, RP, LX, XW, and YT. All authors contributed to the article and approved the submitted version.

#### SUPPLEMENTARY MATERIAL

The Supplementary Material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/fpsyt. 2020.568929/full#supplementary-material

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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## We Are All in This Together: COVID-19 and a Call to Action for Mental Health of Children and Adolescents

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The COVID-19 pandemic has exposed the urgent need to tackle the crisis of mental health among children and young people. We call for a multi-stakeholder Global Mental Health Alliance for Children, which would achieve the following objectives: to strengthen evidence and understanding of mental health and well-being, causes and risks for children and young people; to scale up investment in mental health programming for children and young people, and particularly expanding the global cadre of health workers, social workers and community workers, with a focus on prevention and promotion of mental health; to support youth-led, evidence- and rights-based initiatives; to expand advocacy and knowledge of mental health for children and young people among the wider public, and reduce stigma, marginalization and discrimination against those experiencing mental ill-health; and to enhance funding from both the public and private sectors for promotion of mental health, prevention of ill-health and treatment of mental health disorders.

For children already living with mental ill-health, the COVID-19 pandemic is exacerbating an already grave and growing challenge. Before the pandemic, between 10 and 20 per cent of all children and adolescents were estimated to suffer from some type of mental health disorder, and mental health conditions accounted for around 16 per cent of the global burden of disease and injury among adolescents (1). Worldwide, depression is estimated to be among the leading causes of disability among young people and suicides are the third leading cause of death among adolescents, and the second among 15–19-year-old adolescent girls. Fifty percent of mental health conditions arise before the age of 14, and 75 per cent by the mid-20s (1, 2).

Recent literature suggests elevated mental health impacts of COVID-19 on children and adolescents (3–5). A study of 8,079 students aged 12–18 years reported prevalence of depressive and anxiety symptoms (identified using Patient Health Questionnaire (PHQ-9) and the Generalized Anxiety Disorder (GAD-7) questionnaire at 43.7 and 37.4%, respectively, with female students at elevated risks (5). These staggeringly high figures become even more worrying given the formative nature of childhood and adolescence. Developmental science evidence has demonstrated the lifetime and intergenerational consequences of exposures to mental stressors early in life. Wemakor and Mensah (6) found that children of depressed mothers 15- 45 years old in northern Ghana were three times more likely to be stunted, noting that younger mothers were more likely to be depressed. Sherr (7) describes the consequences of adverse childhood impacts on mental health in later life, noting the well-documented consequences, including physical illness, death, divorce and unemployment. The risks to future human capital are significant and threaten economic growth and development particularly for nations seeking to reap demographic dividends.

Unfortunately, COVID-19 is not the first major global threat to impact mental well-being of children and adolescents. Various health, economic, societal, environmental and developmental risks have rocked the world and impacted the mental and psychosocial well-being of the youngest

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Idele P and Banati P (2021) We Are All in This Together: COVID-19 and a Call to Action for Mental Health of Children and Adolescents. Front. Psychiatry 11:589834. doi: 10.3389/fpsyt.2020.589834 generation. Evidence demonstrates the impacts of the global financial crisis on youth suicide rates, hitting men 15–24 hardest (8), the East Asian tsunami disaster resulted in chronic Post Traumatic Stress Disorders (PTSD) (9), exposure of children to armed conflict (10), and disease shocks such as HIV (11) have all seen impacts on increased anxiety and stress.

In an increasingly globalized world, the risks to children from such shocks are magnified. If the COVID-19 crisis has taught us anything, it is that global development partners, governments, communities, caretakers and young people themselves can no longer simply react to global shocks but must put in place measures to anticipate the most plausible risks and build resilience measures and contingency plans to protect the mental health of children and adolescents at the global, national, societal and individual levels.

To do so, the wide evidence gulf needs to be addressed, including assessing the burden in all contexts, understanding vulnerabilities and impacts, unpacking the social, environmental and health determinants of mental health and well-being, identifying solutions to fight stigma and discrimination, and looking critically at quality, durability, sustainability, and coverage of interventions, especially psychotherapy.

However, the absence of evidence is not evidence of absence. Some countries have taken on board mental health as a national issue. Significant political commitment by Sri Lanka after the 2004 Tsunami led to dedicated financing, efforts to decentralize mental health services and integration of mental health into primary health care across the island (12). The need for sustained political commitment and will, adequate national financing and development assistance, infrastructure and systems, and enduring inclusive governance mechanisms and concerted action by all partners is imperative. Vigo et al. (13) call for a partnership bringing together global and country level stakeholders including civil society, donors and development agencies.

Many lessons can be learnt from responses to the AIDS pandemic [see (14), this volume]. Notably, vocal

national leadership and the institutionalization of a national response through inclusive National AIDS councils and bold accountability frameworks helped to accelerate action and progress in reaching the most vulnerable.

To respond across the spectrum of promotion—prevention—treatment and care—a coordinated multisectoral approach is imperative. Mental health is not a health sector issue alone. The role of the education sector is central to delivering and sustaining interventions, with evidence that whole-school multicomponent interventions can improve psychosocial outcomes for children (15, 16). Social welfare workforce and child protection services are often at the frontline, mitigating and reporting abuse and adverse childhood experiences. The health sector is critical, through systems level responses (including augmentation of global mental health workforce) as well as at the community level (through peer and lay-counselors) and links to primary health care.

Over the last decades, the global community has invested heavily in global partnerships to tackle development crises through effective financing of solutions. Multi-stakeholder Global Health Partnerships such as the Global Fund to fight AIDS TB and Malaria and the GAVI Alliance for vaccines and immunizations are effective and sustainable models with many positive attributes to build on, including taking a whole-of-society approach, promoting national ownership, engaging with affected populations, and leveraging new partners including the private sector (17). We are all in this together which means rallying together for impact across UN agencies, national governments, private sector, community-based organizations, academia and centrally, with young people themselves.

#### **AUTHOR CONTRIBUTIONS**

All authors listed have made an equal, substantial, direct and intellectual contribution to the work, and approved it for publication.

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## Mental Health and Psychosocial **Support During COVID-19: A Review** of Health Guidelines in Sub-Saharan **Africa**

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The COVID-19 pandemic brought in its wake an unforeseen mental health crisis. The World Health Organization published a guideline as a way of supporting mental health and psychosocial well-being of different groups during this pandemic. The impact of the pandemic has pushed governments to put measures in place to curb not only the physical health of individuals but their mental health and psychosocial well-being as well. The aim of our paper was to review mental health quidelines of some Sub Saharan African (SSA) countries: (i) to assess their appropriateness for the immediate mental health needs at this time, (ii) to form as a basis for ongoing reflection as the current pandemic evolves. Guidelines were retrieved openly from internet search and some were requested from mental health practitioners in various SSA countries. The authors designed a semi structured questionnaire, as a self-interview guide to gain insight on the experience of COVID-19 from experts in the mental health sector in the various countries. While we used a document analysis approach to analyze the data, we made use of the Mental Health Preparedness and Action Framework to discuss our findings. We received health or mental health guidelines from 10 SSA countries. Cameroon, Kenya, South Africa, Tanzania, and Uganda all had mental health guidelines or mental health component in their health guidelines. Our experts highlight that the mental health needs of the people are of concern during this pandemic but have not been given priority. They go further to suggest that the mental health needs are slightly different during this time and requiring a different approach especially considering the measures taken to curb the spread of disease. We conclude that despite the provision of Mental Health and Psychosocial Support guidelines, gaps still exist making them inadequate to meet the mental health needs of their communities.

Keywords: Sub-Saharan Africa, mental health service, COVID-19, mental health guidelines, prevention policies

#### INTRODUCTION

The Severe Acute Respiratory Syndrome Coronavirus 2 (COVID-19) which emerged in December 2019 in the city of Wuhan, China has dominated headlines, spread globally, and resulted in a pandemic (1). To prevent transmission of the COVID-19 disease, countries responded by restricting movements. Lockdowns or quarantines have not only impacted the global economy and day-to-day lives, it has also caused a parallel pandemic of fear to the local and global community (2).

The entrance of COVID-19 into Sub-Saharan Africa (SSA) was later than most, with the first identified case in Nigeria in February 2020 (3). The effects of the disease have not been as severe as seen in western countries such as Italy and the United States of America (4). Africa is not a stranger to pandemics with Ebola, Yellow fever, Chikungunya virus and Zika virus among the recent culprits (5, 6), which has enabled countries to create or empower national public health institutes to focus on disease preparedness and responsiveness in the case of a pandemic (7). The mental health crisis which results from the multi-level impact of the pandemic has however gone on unattended (8). The contagion may, at biological level, directly affect the central nervous system thereby causing neuropsychiatric manifestations, at psychological level the impact of morbidity and mortality exceeds even the most resilient of societies (8, 9). At societal level, the opportunity cost of the pandemic is yet to be determined. There is a looming crisis on children's health where with the threat to noncommunicable diseases such as malnutrition, and the threat to sustained immunization exists (10). In addition, the economic costs of the pandemic are high, particularly for the vulnerable group of low-income urban informal settlement dwellers who live under conditions of economic constraints who are put under further pressure by lockdown rules (11). The mental health impact of the additional burden of social distancing requirements in situations of crowded living circumstances, and the difficult choice of risking infection or going hungry needs consideration.

Significant impact on the well-being of those affected, their family, community members as well as health care workers have been highlighted (2). Emerging research from across the globe demonstrates that fear may lead to anxiety and depression for example, research from China indicated that 8.4% of the general population reported severe to extremely severe anxiety while 4.3% reported severe to extremely severe depression (12). Extreme states of anxiety, stresses, social stigma, and discrimination are associated with COVID-19 hence there is need of enhancing mental and psychosocial well-being of people affected. To mitigate the risk of negative psychological outcomes caused by COVID-19, the World Health Organization (WHO) department of Mental Health and Substance Use published a document, "Mental health and psychosocial consideration during

Abbreviations: COVID-19, Severe Acute Respiratory Syndrome Coronavirus 2; MHPSS, Mental Health and Psychosocial Support; MHPAF, Mental Health Preparedness and Action Framework; MHSS, Mental Health Surveillance System; PFA, Psychological First Aid; PTSD, Post Traumatic Stress Disorder; SSA, Sub-Saharan Africa; WHO, World Health Organization.

COVID-19 outbreak." It was a way of supporting mental health and psychosocial well-being of different population groups during this pandemic (13). This document provides information to strengthen preparedness and response plans with regards to mental health and psychosocial consequences of COVID-19 outbreak.

Impacts of pandemics such as COVID-19 have highlighted the need for governments to put measures in place to curb not only the physical health of individuals but their mental and psychosocial well-being as well. In this paper, we review mental health guidelines of some Sub-Saharan African countries to achieve the following objectives:

- i. To assess the appropriateness of the guidelines in our context
- ii. To serve as information sharing to allow for ongoing dialogue across mental health sectors on the African continent
- iii. To form as a basis for ongoing reflection as this current pandemic evolves.

#### CONCEPTUAL FRAMEWORK

We made use of the *Mental Health Preparedness and Action Framework (MHPAF)* developed by Ransing et al. (14) which we adapted for our paper. They describe five interlinked components and suggest that inadequate preparation of one component has a ripple effect and can affect the success of mental health interventions before, during and after a pandemic.

- 1. Preparation and coordination: Ransing et al. (14) suggest that in the early phase of a pandemic, this component should be directed toward preparing infrastructure. These include for example Mental Health Surveillance System (MHSS) that enables systematic data collection, analysis, interpretation, and the timely dissemination of the data to those responsible for prevention and control of the epidemic; training of volunteers and health care workers in psychological first aid (PFA) materials, designation of special clinics for mental health (also a shift to telepsychiatry).
- 2. Monitoring and Assessment: The MHPAF recommends that the MHSS team should prepare a written pandemic mental health emergency plan with special attention to the population at risk. The use of alternative forms of technology such as telepsychiatry, digital platforms, dedicated hotlines and mental health applications can be used for assessment and monitoring of mental health and have the potential to reduce the treatment gap. MHSS should be equipped with such tools for monitoring and assessment in all phases of the pandemic.
- 3. Communication is a key component in the mental health response during the pandemic with previous reports highlighting the need for up-to-date information on an ongoing basis throughout the period. The presentation of information by trusted public health officials helps in minimizing fear and hysteria (14). Reducing the mental distress due to misinformation and "myths" is also important in the early phase of the pandemic. Media (both mainstream and social) are the most frequently used approaches by the government to address misinformation. It is suggested

that the MHSS team or public health system should be well-equipped for continuous monitoring and should address myths promptly.

4. Sustainability of mental health care services – In this we look at the availability of resources—human and financial—that are critical for strengthening the country's preparedness and response to a pandemic. Are funds being directed to MH response? Are the specialist services adequately trained to meet the needs of pandemic, availability? Coordination and collaboration has also been sighted as important because a lack of coordination and collaboration within the healthcare system can affect the delivery of mental health services during a pandemic.

#### **METHODOLOGY**

We searched online for health guidelines for the management of COVID-19. We also requested guidelines from mental health practitioners in various SSA countries. Emails were sent to a selected number of mental health practitioners in SSA countries and those who responded to a second reminder were included in the study. We received guidelines from Botswana, Cameroon, Ethiopia, Kenya, Republic of South Africa (South Africa), Sierra Leone, Tanzania, Uganda, Zambia, and Zimbabwe. Ethical approval was not sought for this study as research on publicly available data does not require an ethical review (15).

The authors developed a semi structured questionnaire which was used as a self-interview guide to gain an understanding of perceptions of mental health practitioners/clinicians in various SSA countries regarding their country's mental health status and response during the pandemic (16, 17). Examples of the questions include "How would you describe the situation the country with regards to mental health during this COVID-19 crisis?," "what are some of the mental health needs of the country at this time?," "In your opinion, what are some of the mental health needs of the country at this time?," "are issues of mental health a priority during this crisis? (availability of services, resources human, and financial)."

The study used a document analysis methodology to assess MHPSS guidelines and recommendations developed by the various countries in the wake of COVID-19 (18). Document analysis is often used with other qualitative methods to allow for triangulation information which attempts to provide a convergence of evidence. The authors believe this was necessary to serve as input into present management, future policy guidelines and strategic planning processes for future epidemics/pandemics in SSA. Authors KM, OM, and GNW reviewed the various guidelines and responses from the online qualitative survey. Content analysis was carried out and the data was coded into broad themes, guided by our objectives.

#### **RESULTS**

We received health and mental health policy guidelines from 10 countries, and we were able to interview 10 experts from these countries (3 clinical psychologists, 1 mental health clinician and researcher, 6 psychiatrists). We highlight country specific COVID-19 demographics as at 9th June 2020 in **Table 1** (19). *Five* countries: Cameroon, Kenya (20), South Africa (21), Tanzania (22), and Uganda (23) all had mental health guidelines or a mental health component in their health guidelines. In **Table 2** we summarize the mental health guidelines developed between March to April 2020 as a response to the COVID-19 pandemic outbreak in SSA. Other countries including, Botswana, Sierra Leone, Ethiopia, Zambia, and Zimbabwe have health guidelines or Standard Operating Procedures (SOPs) for the management of the COVID-19, but these guidelines did not include Mental Health or Psychosocial support.

Mental health experts suggest that mental health of the communities is of concern during this pandemic. Anxiety heightened by the fear of contracting the virus and uncertainties due to poor information coming from governments and media. Extended lockdowns, curfews, and loss of work opportunities are impacting the economic livelihoods of many thus influencing their mental health. The potential rise in persons needing mental health services was also an issue of worry as many countries lack the human resource to cater to increased need of persons needing care.

The situation is a combination of variety of issues ranging from anxiety due to the uncertainty of clear information about the virus itself and panic due to the unknown preparedness in containing the spread and fatalities should they happen. (Kenya)

Mostly anxiety brought about fear of the unknown and uncertainty regarding when this will be over, will people still have their jobs, how many people are we going to lose to this disease etc. Depression tends to co-exist hand in hand with anxiety and this situation is no different. Disruption of daily routines, confinement, fear of unemployment, stopping income generating activities for the informal sector all contributory. (Botswana)

Our numbers are raising we are yet to reach the peak of the pandemic. ... We are witnessing lots of fear worry and COVID induced anxiety among the population. The Lockdown and curfew are making many people restless due to loss of power to earn and creating lots of separation anxiety especially to family members locked away from their loved ones. (Kenya)

The health system has suddenly come under an additional strain of COVID with COVID patients taking priority over mental health conditions, patients who would benefit from inpatient care have to be treated as outpatients to make room for the more urgent COVID cases. That is protective measure from infection, but it means that optimizing and prioritizing mental health care is not always be possible. (South Africa)

The situation can be described as worrisome, and potentially perilous given the category of patients in question and the state of neglect attributable to this branch of medicine. (Sierra Leone)

The main need of the country is to allay anxiety of the masses by providing correct and legitimate information and involving public in the war against COVID. (Zambia)

TABLE 1 | COVID-19 Country demographics as at 9th June 2020 (19).

	First case	Confirmed cases	Dead	Recovered	Measures taken by country to curb spread of disease
Kenya	March 13th	2,862	85	849	Lockdown, curfew (7 P.M5 A.M.), travel ban between counties and abroad, mandatory quarantine for those coming in from abroad.
Republic of South Africa	March 5th	50,879	1,080	26,099	A travel ban between high risk countries 13 days after the first case. Followed by a total lockdown which began 26th March, for 5 weeks, followed by a phased easing of lockdown regulations.
Tanzania	March 16th	509	21	183	No restrictions.
Uganda	March 21st	657		118	Restricted movements except essential travel, closure of non-essential shopping outlets, curfew (7 P.M6:30 A.M.).
Cameroon	March 6th	8,312	212	4,794	Schools closure, mandatory masks, restricted external travel.
Sierra Leone	March 31st	1,001	49	611	Declared a 3-day nationwide lockdown covering the period Sunday, 3rd May to Tuesday, 5th of May 2020, afterwards inter-district travel restricted.
Botswana	March 30th	42	1	24	Lockdown declared on 02 April 2020 for 28 days followed by phased lifting of the lockdown restriction for 3 weeks. mandatory quarantine for those coming from high risk countries,
Zambia	March 18th	1,200	10	912	Partial lockdown form 20 March 2020: movement not restricted but the population encouraged to stay home, schools and alcohol selling outlets closed.
Zimbabwe	March 21st	287	4	46	National Lockdown and prohibition of gatherings was legislated for the 21 day period commending 30 March 2020, restricting movement of the public with the exception to those providing essential services. Mandatory 21-day quarantine for those returning from affected countries

People need support to deal with fears, stress, anxieties and distress of poverty, job/income loss as well as challenges of working at home in mostly inappropriate environments. (Zimbabwe)

Mental health experts cited that mental health during this pandemic was not a priority. The already taxed resources will be put under additional strain due to the rise in mental health needs of the countries during this crisis.

... no priority has been placed on issues of mental health during this crisis. It has never attracted much attention and chances are that the process of staff redistribution might affect the already understaffed solitary psychiatric Hospital (Sierra Leone)

Sadly mental health is an afterthought as the hierarchy in health limits the collaborative thinking for the good of all-every cadre feels and fronts their needs at the expense of self-care and aftercare management which is mental health-Within the mental health teams and across. (Kenya)

The already strained mental health care system will be under further strain, a general trail toward prioritizing COVID will come at a cost of mental health service provision. . . . . a large proportion of citizens, many of whom are in the informal labor market, now find themselves without an income which has a ripple effect on issues of compliance with medication as transport fees to health facilities may not be possible. The implications therefore are that the measures to protect society against COVID will invariably result in deterioration of other equally important health conditions including mental health conditions. (South Africa)

Mental health is a priority during this time, however given the limited number of mental health resources, people have been missing the opportunity to mental health information. (Tanzania) Mental health is not a priority. The government is focusing on controlling transmission of the virus, protecting the economy, which is understandable, however, mental health could be mentioned more than under the 1% of the time it has come up in press meetings. (Botswana)

At first when we just started responding to COVID-19 as a country of course little or even attention was given to mental health to the point that all the mental units in the general hospitals were turned onto treatment units for COVID but as time went by and the government took some preventive measure including closing off borders and introducing lockdown, the mental health need started to be recognized as a results of a number of antisocial behaviors of violence and emotional outbursts in communities and among people hence the Ministry of health instituted psychosocial support subcommittee from all the response taskforce to focus at addressing the psychosocial needs. (Uganda)

It was highlighted that some of the mental health needs required at this time are different from what is needed in a stable environment. Firstly, they felt that the mental well-being of individuals may be addressed by the clarity and consistent communication by governments, which may lead to some assurance that they are taking the necessary measures to deal with the pandemic in the various countries. They cited the need for improved access to avenues where individuals may seek mental health and psychosocial support, suggesting (1) there is need for more awareness on mental health needs that may arise because of the pandemic, (2) a need for clear and structured referral systems that will help in the management of mental health needs, and (3) a need for alternative methods of support such as the use of telemedicine or eMedicine to interact with persons in need of psychosocial support. Increased awareness and education for families of those already living with mental health disorders as

Molebatsi et al.

TABLE 2 | Summary of guidelines and SOP's of MH and PSS during the COVID-19 outbreak in South Africa, Kenya, Uganda, Tanzania, Cameroon between March and April 2020.

	Kenya	RSA	Cameroon	Uganda	Tanzania
Mental health guideline/standard operating procedures	April, 2020	April, 2020	April, 2020	April, 2020	April, 2020
Objective	Yes	Yes	No	Yes	Yes
	- To aid in provision of quality and effective screening, management and provision of mental health and psychosocial support to people suspected or diagnosed to have COVID-19.	<ul> <li>To provide information to promote and protect the mental well-being of the population and to raise awareness about MH problems that may arise due to the COVID-19 outbreak.</li> <li>To direct head of health establishments, health service providers and informal caregivers on actions to be taken to identify and manage MH problems that may arise during this time.</li> <li>To ensure that psychiatric facilities comply with measures that have already been prescribed to manage the COVID-19 outbreak.</li> </ul>		<ul> <li>To facilitate the contribution of a sense of normalcy, foster the healing process and enhances resilience of the affected populations through the support and management of stress, to prevent the negative psychological outcomes including anxiety, depression, panic attacks, and sleep disturbances.</li> </ul>	To provide guidance on implementation of psychosocial support activities during and after COVID outbreaks.
ocus populations	<ul> <li>To cover the needs of the population,</li> <li>People in treatment for COVID-19, those in quarantine and isolation,</li> <li>People with mental health conditions requiring continuing care in these settings,</li> <li>Health workers</li> </ul>	<ul> <li>All populations</li> <li>Provide support to affected individuals, families, and staff in need.</li> <li>Primary health care workers</li> </ul>	<ul> <li>People in isolation (patients) or in isolation (suspected of infection)</li> <li>Relatives of people in isolation and/or quarantine, including children</li> <li>The (para) medical staff in charge of people directly or indirectly infected with the infection</li> </ul>		- Individual, families, health workers and community - Patients confirmed of COVID-19 in treatment/isolation facilities/self-solation, - Contacts in self-isolation, - Individuals in mandatory self-isolation at home/quarantine facility, - Children affected by COVID-19
nterventions	<ul><li>Psychological first aid</li><li>Enhancing coping skills</li></ul>	- N/A (see note below)	<ul><li>Psychological first aid</li><li>Stress management</li><li>Enhancing coping skills</li></ul>	<ul><li>Psychological first aid</li><li>Enhancing coping skills</li></ul>	<ul><li>Psychological first aid</li><li>Enhancing coping skills</li></ul>
Who is assisting in provision of service	- Clinicians, health care workers, counselors, and psychologists	- Multi-disciplinary mental health specialists' team comprised of a psychiatrist, psychologist, nurse, occupational therapist and social worker	- Not identified	- Not identified	<ul> <li>Psychosocial team is composed of social workers, social welfand officers, clinical and community psychologists, risk communication and health promotion experts charity social care organization representatives, community development officers and psychiatric medic such as clinical officer and nurses.</li> <li>The guideline also outlines their role during and after the outbreak.</li> </ul>
Vas it developed ollaboratively?	- Yes	- Not mentioned	- Not mentioned	- Yes	- Not mentioned
line with WHO	- Yes	- No	- Yes (some and some)	- Yes	- Yes

these times may present adversity to the individuals possibly leading them to a worsened state.

The major mental health needs would be around calmness in understanding the nature of the virus, providing health workers with sufficient information regarding their safety while interacting with "unknown clients" and providing continuous mental health debriefing for improved resilience. Providing linkage to appropriate services identified based on the need. (Kenya)

While the medical urgency of the pandemic needs to take priority, this needs to be balanced against the mental health needs that will be accentuated by or arise because of the pandemic. Our country is in a position where re-traumatisation seems inevitable. COVID-19 comes at a time when we have not yet recovered from the psychological impact of the HIV pandemic. Some of the reactions to COVID-19, such as stigmatization of the infected are the same as happened with the HIV pandemic. (South Africa)

The COVID-19, without need for much emphasis, could leave traces of mental instabilities ranging from PTSD, Depression, anxiety disorders and other psychological problems. In the light of these, mental health needs in the country may include psychosocial support, psychotherapists, Psychotropic drugs, support for mental health education nationwide. (Sierra Leone)

Individuals with mental illness may have heightened emotional responses and may therefore show more vulnerability to the stress associated with COVID-19, increasing the risk of relapses or worsening of existing conditions. The fear and worry about the threatened lives and livelihoods may result in individuals developing anxiety and depressive symptoms. Patients with serious mental illness and those with cognitive deficits may find it hard to understand and institute behavioral changes required of them such as hand washing and additional hygiene practices, the now mandatory practice of wearing of masks in public may not be understood and masks may feel induce feelings of claustrophobia, social distancing and being forced to stay at home may be an additional stressor. These factors may negatively impact disease containment measures or have an added burden to the careers. (South Africa)

Coping with fear, which can be mitigated by receiving the right information on COVID-19 from reliable sources. (Tanzania)

The main need of the country is to allay anxiety of the masses by providing correct and legitimate information and involving public in the war against COVID. (Zambia)

People need support to handle COVID-19 and Lockdown-related mental health issues such as fear, uncertainty, anxiety, and depression. (Zimbabwe)

Capacity building in terms of providing mental health services. Information sharing and awareness about the different types of mental health illness. (Uganda)

Despite the lack of focus in mental health needs in the countries, some have placed a few measures in place to meet these needs. Some countries initiated training of mental health and lay providers in Psychological First Aid (PFA) to help manage

the needs of healthcare workers, identified COVID cases, their families as well as the public.

Community engagement (to a minimal extent) on the consequences of the pandemic on mental health. (Sierra Leone)

Trainings of the mental health providers in PFA and deployment to quarantine sites, hospital, and tele counseling. (Kenya)

While patients continue to receive treatment as usual, various support structures have been put in place to provide frontline workers with psychological support as the pandemic poses the risk of an added stressor to this group. (South Africa)

Establishment of the subcommittee of MHPSS in all the different taskforce teams responding to COVID. Social media engagement by different partner both from the NGO world and government. (Uganda)

Creation of a national psychosocial task force which has been tasked with developing mental health guidelines...establishment of a toll free number where individuals may call to get assistance on psychosocial matters...social support such as provision of food baskets during lockdown. (Botswana)

It was also identified that the provision of mental health care/services may be hindered during this period due to various reasons: inadequate policies, limited human resource trained in mental health care and where to access these services, movement restrictions. Fear of contracting the virus may also hinder help-seeking behavior as well as the general stigma associated with mental health. It was also noted that there was a lack of collaboration and coordination of potential stakeholders who would help mitigate mental health needs.

Lack of knowledge among the populace on mental health and where to access these services. Stigma and discrimination associated with mental health that still needs to be debunked (Kenya)

The financial and economic barriers already stated. Social distancing means that physical consultations with mental health care providers has to be limited as much as possible. Users who are stable are allowed to have digital/electronic consultations with their providers. This useful resource is available to a very small proportion of the population as a greater number of the population has no access to gadgets that would allow such use, and no access to affordable data. (South Africa)

Resources are mainly directed to frontline staff and the vulnerable groups are at risk of being forgotten. (Zimbabwe)

People are afraid to come to hospitals fearing contracting the virus. Lack of enough PPE to healthcare workers making them prone to contracting the virus as well. (Tanzania)

Lack of coordination and communication, people do not know where to go for help. (Botswana)

Lack of leadership, lack of collaboration between various health professionals, lack of Infrastructure. Lack of transparency in extending rightful information, lack of regulatory measures

in strengthening the basic safety measures across the country. (Zambia)

The processes of developing mental health support protocols and actual service delivery are very bureaucratic. There is a lot of going back and forth especially with NGOs such that the service takes forever to kick off. This has resulted in catastrophic incidences, including suicide, incest, and development of severe mental disorders. (Zimbabwe)

Resources in terms of information and finances. Attitude of people toward mental health services. Few numbers of mental health experts. Poor policies. (Uganda)

As mentioned above, some countries in SSA have released guidelines to help manage the mental health and psychosocial needs of its society. Interviewed practitioners varied in their view of the appropriateness of the guidelines, which some found to be appropriate while others found them lacking to meet the needs of the community during this pandemic.

The plan is lacking on the coordination mechanism being that we interpret distress and abnormal behavior differently in Africa due to the stigma therefore healthcare seeking habits are limited and biased to certain populations. Vulnerable populations such as children, people with disabilities, the elderly are not given much considered. Conversely the adolescents, youth and general population have a low risk perception for mental health and might therefore miss out on timely referrals. We might therefore need to address mental health preparedness with the same urgency and approach we do with gender based violence or emergency delivery-develop a clear referral pathway and coordination standard operation protocol and procedure, sensitize both community and frontline health workers on the cascade and chain of management and offer collaborative support to other peers who might not be brave enough to shout out for help. (Kenya)

Yes, they are adequate. The SOPs released by the national government specifically encourages the identification of the specific groups and guidelines on how to handle each of them. (Kenya)

The initiative of developing guidelines in response to COVID is a good one. An important main objective of the guide is the fact that mental health care standards need not be compromised because of the pandemic, and mental health care users should continue receiving good quality care and continued screening for common mental conditions at primary health care has to continue. However, it needs to be taken into cognizance that the guideline requires added resources, such as additional patient screening for COVID, isolation of patients with suspected COVID. Not all facilities will have resources for such necessary measures as the system is already operating at or above capacity. The guidelines correctly stipulate that mental care should be given where it is due and where patients are infected with COVID, support must be given to patient family. The only vulnerable populations addressed by the guide is children, there is not special guide toward dealing with other vulnerable population. (South Africa)

(they need) to strengthen mental health services and involve mental health professionals in the management of every patient with COVID. (Zambia)

Mental health was not initially part of the COVID-protocol from the onset. There was need to integrate it from the beginning e.g., at pre-test stage. (Zimbabwe)

#### DISCUSSION

The countries differed from each other in terms of the occurrence of the first case, number of confirmed cases, rates of mortality and measures adopted. Mental health guidelines for COVID-19 were identified in 5 countries. Most mental health guidelines were developed based on the World Health Organization considerations on how to protect your mental health released in March 2020 (13). Our findings showed that the countries with mental health guidelines for use during this pandemic, had clearly stated purposes and aims. In addition, South Africa clearly identified mental health services as essential during this time as indicated in section 27 (2) of the disaster management act 2002 (24). This is supported by Secretary-General António Guterres of the United Nations who stated, "Mental health services are an essential part of all government responses to COVID-19. They must be expanded and fully funded" (25). Kenya went beyond what was expected and developed standard operating procedures (SOPS) for counselors and psychologists providing MHPSS services in the midst of this crisis (20).

SSA countries have shown economic growth at varying rates since the 1990's, and some have alluded the growth rates to be related to the quality of policies and institutions in the countries (26). In our study, we found no link between countries of high rates of economic growth and the presence of mental health policies.

It is important to note that, mental health in SSA has been given less priority during this pandemic and received little attention from the governments. This finding is however, to be expected as mental health policies have generally not been priority in most SSA countries (27, 28). For example, by 2020, the Nigerian Mental Health Services Delivery Policy had yet to be effected into law (28); In Zimbabwe, the policy had been last reviewed in 1996 (27). The focus, therefore, is more on prevention of COVID-19 infection and physical symptoms. The blind spot on mental health in policy reforms is evidenced by lack of mental health guidelines in Botswana, Sierra Leone, Ethiopia, Zambia, and Zimbabwe which shows that mental health is not at the frontline of health regulations and agendas. Our results are comparable with literature which observed that mental health remains under prioritized in Africa (29, 30) with majority of African countries lacking mental health policies or having outdated mental health legislature (31). In addition, COVID-19 budgets focused less on mental health but more on securing protective clothing and testing kits. Jacob et al. (32) agree that 70% of countries in Africa spend < 1% of the total health budget on mental health. Given the context of low overall funding for mental health, there is an urgent need for governments to increase funding for mental health in Africa. Even without the influence of a pandemic such as COVID-19, the mental health system in SSA is already taxed and insufficient with challenges related to the economic and development inequalities as well as social and cultural contexts (30).

The guidelines reviewed underscore the need to put appropriate measures in place that guide the provision of mental health and psychosocial support during and after the outbreak. They highlight that it is not only individuals, families directly affected or health care workers who are prone to psychological deterioration during and after the COVID-19 outbreak, but the whole society. The Inter-Agency Standing Committee (33) uses MHPSS to unite a broad range of actors responding to emergencies such as this one, underscoring the need for diverse, complementary approaches in the provision of appropriate support. It goes further to suggest that there are overarching principles to MHPSS response. These suggestions are echoed by Monteiro (30) who says that there is a lack of priority on mental health, as evidence not only in a lack of mental health policy, but most recently guidelines for the management of mental health issues that arise due to the COVID-19 crisis. Limited resources (both human and financial) for mental health leave our societies vulnerable. At 1.4 per 100,000, Africa compares unfavorably to the 9.0 per 100,000 mental health care workers reported globally (34). The professionals cited the need for not only improved access to care, as well as a need for clearly defined referral systems that cater to MHPSS needs during this time. These are systems that already need to be in place and bolstered during a crisis such as COVID-19, but this is not the case in many SSA countries.

Both the Kenyan and the Cameroon guidelines promote Psychological First Aid (PFA). According to WHO, (35) PFA is a humane, supportive, and practical assistance to fellow human being who have recently suffered exposure to serious stressors. During COVID-19, PFA is a non-professional framework that works to provide comfort and practical support, focusing on mental and psychosocial response during and after a crisis. In situations such as these, literature has shown that the number of people whose mental health is affected tends to be greater than the number of people affected by the disease (36). The health implications of contracting COVID-19 compounded by the stringent measures taken by governments to curb the spread of disease heighten risk for mental health issues. A review by Brooks et al. (37) suggests that individuals quarantined or in isolation require attention as they are deprived of their freedom. For individuals already suffering mental health problems, da Silva et al. (38) highlights that the strict measures in place make them more vulnerable to environmental stressors. Such stressors include long/extended quarantine duration, fears of infection, frustration, boredom, inadequate supplies, inadequate information, financial loss, and stigma. They suggest that the negative psychological effects may lead to post-traumatic stress symptoms, confusion, and anger. During this period children are also exposed to large amounts of information and high levels of stress and anxiety from the adults around them (39); therefore, there is need for the developed guidelines to address different population groups and their needs.

Victor and Ahmed (40) suggest that epidemics of the developing world differ from epidemics of the developed countries, both in causing agents and in their proportions. With isolation, reduced opportunity for leisure activities, increased financial stress as a consequence of reduced economic activity; mental health consequences of the pandemic are inescapable

(41). Particularly in SSA as COVID-19 is an added burden in conditions where these factors are pre-existing. The Dohrenwend model describes how mental health relates to socio-economic stress and suggests two things. First, that social causationor the financial strain, the increased exposure to violence and the food insecurity linked to poverty, combined with reduced access to social safety nets such as food banks, income support or family or friends who can offer loans-all increase the likelihood of people developing mental-health problems. Second, that those with pre-existing mental health conditions are most at risk of "social drift" -in which mental illness increases a person's exposure to economic shocks and spurs their fall into poverty (42). The loss of employment opportunities, reduced pay, together with lockdowns and movement restrictions have influenced deterioration of the social and economic conditions of many. Many are at risk for a decline in their mental health thus highlighting the need to address the social and economic conditions that contribute to poor mental health during this time (43).

While the odds may be against SSA with regards to mental health and COVID-19, the emergence of telemedicine in countries such as Nigeria and South Africa show promise in for future clinical care with reduced physical contact and therefore COVID-19 risk reduction (44, 45).

#### Recommendations

From our findings we recommend that governments need to put the appropriate measures in place to mitigate the mental health effects related to COVID-19. There is also need for clearly defined referral pathways that cater to MHPSS needs during this time. The systems that already in place, need to be bolstered during this crisis. There is need for guidelines that address specific vulnerable populations (children, adolescents, geriatric, differently abled, etc.) and their needs. The needs of such populations vary from that of general population and require more specialized support.

#### **Strengths and Limitations**

A strength of our study is the availability of COVID related MHPSS guidelines from included countries to critique. The inclusion of mental health experts working within these countries to give their views on the effects of the pandemic on the mental health of the African population. The limitations of this study are that it was self-interview soliciting expert opinion, which is lower in the hierarchy of evidence. However, expert opinion has been found to be an acceptable means of providing evidence as it is based on factual information and brings new information particularly in new or emergent areas (46). SSA countries are not homogenous and have various factors driving the socioeconomic landscape and policy, this poses a limitation to having a blanket assessment of the situation but, similarities such as rapid urbanization (47) make it prudent to assess these countries together.

#### CONCLUSION

We note that a number of SSA countries overlooked the development of MHPSS guidelines at a critical time where the

already unmet mental healthcare needs were anticipated to be under further strain. The development of MHPSS guidelines in the wake of a pandemic cannot be overstated. The consequences of added pressure because of COVID-19 to the mental health care system and simultaneous the allocation of resources away from these services will have a lasting effect for years to come require careful consideration. We would like to propose that the pandemic may be an opportunity to strengthen and improve on mental healthcare policies, as a first step by governments toward improved mental health care provision, particularly for under resourced settings.

#### **AUTHOR CONTRIBUTIONS**

KM, OM, and GNW reviewed the various guidelines and responses from the online qualitative survey. GNW interpreted

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the data. KM, OM, GNW, and VN developed the manuscript, critically revised it, and approved the final manuscript for submission. All authors contributed to the development of the project.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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# Design of a Mobile Application and Evaluation of Its Effects on Psychological Parameters of Covid-19 Inpatients: A Protocol for a Randomized Controlled Trial

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Aalaei S, Khoshrounejad F, Saleh LA and Amini M (2021) Design of a Mobile Application and Evaluation of Its Effects on Psychological Parameters of Covid-19 Inpatients: A Protocol for a Randomized Controlled Trial. Front. Psychiatry 12:612384. doi: 10.3389/fpsyt.2021.612384 **Background:** Panic of the disease and the associated concerns can lower the quality of life and physical performance. As long as the COVID-19 pandemic is ever on the rise, the psychological pandemic of the disease is on the rise, too. The high prevalence of COVID-19 has further increased physicians' work pressure. Patients' needs are not met adequately by physicians. It seems essential to use aids to monitor patients' needs and serve them properly. Thus, in the present research, suggestions are made on how to evaluate patients' physical and psychological conditions during the treatment via a mobile application.

**Methods and Analysis:** The present research is a randomized, two parallel-group, controlled trial. One-hundred-twelve inpatients diagnosed with the coronavirus will be assigned randomly to the control and intervention groups. In the intervention group, a mobile application will be provided to educate patients, establish two-way interactions between patients and care providers and record patients' symptoms. Those in the control group will receive the usual care. The primary outcome is the change to the depression anxiety stress scales-21 (DASS-21) score from the baseline to 2 weeks after discharge from hospital. It will be measured at the baseline, at the time of discharge, and two weeks later.

**Ethics and Dissemination:** The Ethics committee of Mashhad University of Medical Sciences' approval date was 2020-04-19 with IR.MUMS.REC.1399.118 reference code. Thus far, participants' recruitment has not been completed and is scheduled to end in March 2021. The results will be disseminated in a peer-reviewed journal.

Trial Registration: IRCT20170922036314N4 (https://www.irct.ir/trial/47383).

Keywords: mobile health (mHealth), telemedicine, patient education and consulting, psychology, COVID-19, telemental health, telehealth, information technology

#### INTRODUCTION

Panic of the unknown can reduce perceived security in humans, and it has always been stressful. The prevalence of COVID-19 can be stressful too. The symptoms of the disease can range from mild to severe. The symptoms include fever, coughs, and shortness of breath (1). Anxiety is a common symptom in patients afflicted with a chronic respiratory disease and can lower the quality of life to a great extent. Clinical anxiety plagues about two-third of respiratory patients and also reduces the quality of life and physical performance. Anxiety induced by Covid-19 prevails and it seems to originate from the unknown nature of the disease and the ambiguity involved. Panic of the disease and the associated concerns might be so intense that it can provoke patients, adults and children. Often, people at a higher risk of the disease (those with diabetes, a transplant, hypertension, respiratory problems, etc.) react more severely to the disease (2).

Because COVID-19 pandemic is ever increasing, the psychological pandemic of the disease is also on the rise. New psychological problems have emerged due to the unreliability and instability of the coronavirus, bad news on the rapid transmission of the disease among people (3, 4), the unknown origin of the virus (5, 6), its high reproductivity (6) and the unpredictability of conditions. Besides the physical suffering, the increased mental pressure involved in confirmed cases of the disease or suspicious circumstances can exacerbate the condition (7, 8). Anxiety and panic can worsen the shortness of breath and reduce patients' adherence to physicians' advice and can even worry the medical staff. If so, patients may experience loneliness, denial, anxiety, depression, sleeplessness, and disappointment. This can reduce the rate of adherence to medical treatment. Some cases may even increase the chances of aggression and suicide (9). Besides inpatients, those discharged also experience different degrees of stress even after the end of the event.

On the other hand, at present, the high prevalence of COVID-19 has further increased physicians' work pressure. Patients' needs are not met adequately by physicians. It seems essential to use aids to monitor patients' conditions and serve them properly. As previously mentioned, COVID-19 patients are affected both physically and psychologically. They need support from both sides.

The current pandemic makes it essential to explore the different aspects of psychiatry, including social-psychological and medical interventions, to find effective evidence-based treatments. One way to reduce patients' stress is to run medical programs and report the health state to them, which can be provided in multiple ways (10).

The past decades have witnessed advanced digital technologies and, thus, the relevant revolutions are pretty promising. New technologies can cost-effectively improve health service provision. Today, many people can access such technologies at a low cost, especially technologies based on smartphones and mobile applications, which have attracted the global population. Thus, it seems that mobile-based interventions play a key role in providing medical services during the pandemic.

Mobile health solutions can potentially provide valuable services during the COVID-19 pandemic. These services can

be in the form of education, resource allocation, surveillance, screening, treatment, diagnosis, prevention, management, and control (11).

Applications for contact tracing, symptom monitoring and information provision are among the critical applications developed to manage COVID-19 pandemic (12). Though many applications have been developed for COVID-19, many do not have the right quality (11).

A significant body of research has dealt with the effectiveness of self-care applications and software from physical and psychological aspects in different patients (13–16).

A body of research explored the role of mobile applications in mental health (17, 18). The findings of these studies along with the results of a review in 2019 (19) show that applications play a key role in reducing the symptoms of depression. Besides the patients, physicians' attitude toward the use of mobile-based interventions is positive and promising. Physicians' and patients' acceptance of mobile applications in this field contributes to the use of mobile-based devices for self-management in mental diseases. Due to the notable limitations of the pandemic (e.g., the quarantine, less social contact, and consequently less face-to-face referral to care-providing centers), attention has been drawn to telehealth approaches to facilitate the mental health-related services (20-23). Due to the effectiveness of mobile-based interventions in mental health domain, during the pandemic, mobile-based interventions can be used as non-drug interventions with almost no adverse effect on the COVID-19 patients. These can help reduce depression and anxiety (24).

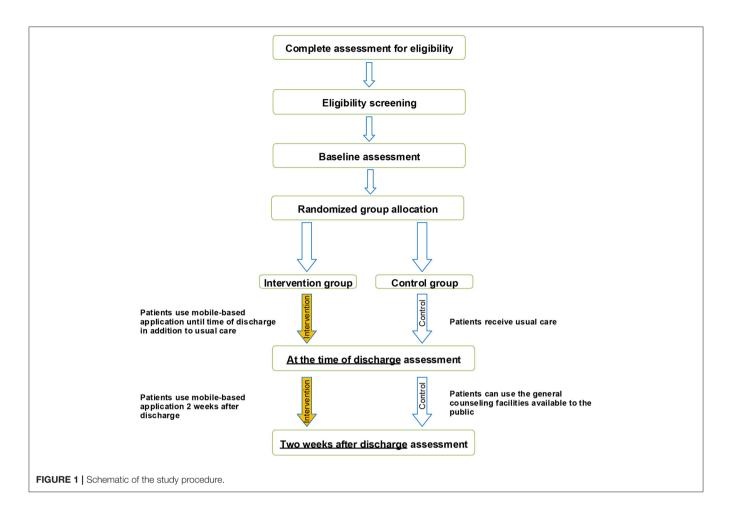
Thus, in the present research the aim is to evaluate patients' physical and psychological conditions during the treatment (both during hospitalization and recovery) via a mobile application. To this aim, the data stored in the application which represent the patients' condition during the disease will be analyzed by a team of experts consisting of physicians and psychologists. It is expected that removing patients' ambiguities by teaching medical and psychological content, monitoring patients during hospitalization and recovery, and sending them feedback by the physician help reduce mental pressures and improve the medical treatment.

#### **METHODS**

#### Study Design and Setting

A randomized, two parallel-group, controlled trial is designed following the Consolidated Standards of Reporting Trials guidelines (25) (**Figure 1**) to investigate whether the mobile application designed will make any difference in the emotional states of depression, anxiety, and stress in target patients and whether it will produce any better outcome in COVID-19 patients.

The study will be conducted in Imam Reza Hospital in Mashhad, Khorasan Razavi Province, Northeastern Iran. The center is affiliated with Mashhad University of Medical Sciences (MUMS). This hospital has been a referral center for COVID-19 patients since the start of the pandemic in Iran.



#### **Participants**

The target population consists of patients hospitalized with the coronavirus. The eligible patients, based on the inclusion criteria, will be informed about the purpose of study. Then an assistant researcher will collaborate to obtain the written informed consent. It will be ensured that participants can withdraw from the study any time they wish with no effect on their subsequent care. The informed consent has already been evaluated by the Ethics Committee of MUMS (Ethical code: IR.MUMS.REC.1399.118).

#### **Inclusion Criteria**

- baseline literacy
- using a smartphone
- ability to work with a smartphone.

#### **Exclusion Criteria**

- unwillingness to continue with research
- transference to the wards where it is not possible to use a mobile phone, such as the intensive care unit
- deterioration of the patient's physical condition.

#### **Objectives**

The primary purpose of the present trial is to investigate the effectiveness of a mobile application in improving hospitalized

Corona patients' psychological parameters such as depression, anxiety, and stress. The trial will also assess any change to respiratory/non-respiratory symptoms in the control and intervention groups.

#### **Control Group**

Participants in the usual care group will receive standard care as provided by their physicians at the time of hospitalization. After discharge, they will be recommended to use the general counseling facilities available to the public as soon as required.

#### **Intervention Group**

All patients participating in the intervention group will have to install a user-friendly mobile-based psychological counseling and health status monitoring application named "SarveDigital" on their mobile phones. They will also receive usual care the same as the control group.

Participants in the intervention group will be provided with oral and printed instructions for accessing and logging into the application. To access the application, it is necessary to fill in a personal form. Once this is adequately completed, the app services can be accessed.

Participants will be advised to have full access to the program until 2 weeks after discharge, and will be encouraged to use

the program regularly. They will be recommended to use the educational content of the application and ask their questions from a physician via the application.

#### Intervention

#### **Need Analysis**

In designing the application for COVID-19 patients, the first step was to extensively review the related literature on the preexisting applications in terms of effectiveness, appropriateness to the target group, specific features, and probable discussions in design. Then, in several meetings with internal specialists, psychologists, sports consultants, and medical informaticians (no. of experts = 5), the scientific aspects of the topic, patients' needs during hospitalization and after discharge and the necessity of offering complementary solutions were analyzed. Consequently, according to the present findings, experts' comments and patients' cultural and local tendencies, the main features of the application were specified for the design.

#### **Design Process**

In order to design the technical features of the application and apply the maximum capabilities of the mobile application production domain, a team of experts was consulted. The original idea of the application was discussed in meetings shared between the clinical and technical teams. The ambiguities were solved and the technical aspects were discussed.

Eventually, considering the fact that the main goal of developing the application is establishing interactive communication between patients and healthcare providers, a mobile application was designed to support patients physically and psychologically.

During the design procedure, a formative evaluation was used and the feedback received from the experts and sample patients helped to remove the existing defects. The major changes to the application were: change in content, content categorization, larger font size, and change from a native app approach (Android-based application) to a web-based approach (web-based application) due to its compatibility with all smartphones regardless of the operating system. It will be possible to use the application for more patients.

#### **Application Features**

The mobile application has been designed with a simple, intuitive user interface.

The application consists of 4 main parts (**Figure 2**):

- Education: This part consists of a broad range of educational content during hospitalization and after discharge including psychological, general exercise, medical and health videos and texts about COVID-19 patients. The educational material required for COVID-19 patients will be provided using valid educational resources and experts' consensus.
  - To improve the content in later versions of the software, at the end of each educational medium, the patient will be asked to rate the content and help us increase the quality of services.
- Contacting Care Providers: This part serves the following functions:

- Support by other medical staff besides the attending physicians such as psychologists who cannot be physically present in the clinic for safety matters.
- Patient-physician communication via software in hours later than daily visits. Besides filling out an improvement checklist, the patient can write a text about personal queries and concerns.
- 3. Physician's (or any other therapist's) feedback for patient. Upon seeing the patient's text, the therapist can send a text-based or audio message as the response (to relieve the patient).
  - Contacting care providers will be disabled at the end of the study (2 weeks after discharge).
- Symptoms Self-report: SarveDigital will help COVID-19 patients record their symptoms and, thus, their physician will be able to monitor and control their condition from a distance. Patients will be asked to enter their health symptoms such as fever, sore throat, dry cough, difficulty breathing or the shortness of breath, and loss of taste or smell at least three times a week into the application. Each symptom will be rated on a 4-point scale (e.g., "no fever," "mild fever," "moderate fever," and "high fever").
  - These data will automatically be sent to the physicians' portal so that the physician will be aware of the patient's health status. It should be noted that the attending physician and the psychologist assigned will be able to access physicians' portal via their mobile phone with a username and password. This will ensure the privacy and security of the patient's information and the relevant classified information (26).
- Care Providers' Biography: This part introduces the key information about the attending physician and psychologist who will communicate with the patient. The aim is to increase the trust the patient places in them to easily share concerns, queries and else.

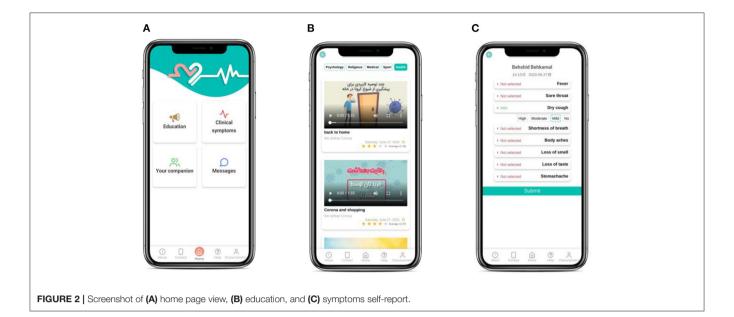
#### **Outcome Measures**

#### **Primary Outcomes**

The primary outcome will be a change to the patient's depression anxiety stress scales-21 (DASS-21) score from baseline to 2 weeks after discharge from hospital. It will be measured at the baseline, upon discharge and 2 weeks afterward. It should be noted that baseline measurements will be collected as soon as the patient is admitted to the hospital. This will ensure that almost all patients are included under the same conditions.

#### **Secondary Outcomes**

- Changes to the respiratory symptoms including the respiratory rate will be determined through physician assessment; oxygen saturation will be measured through pulse oximetry; lung involvement will be checked by imaging at the time of discharge.
- Changes to the non-respiratory symptoms including multiorgan failure will be determined through kidney and liver function tests; fever will be measured with a thermometer; secondary infection will be measured by physician assessment at the time of discharge.



#### **Data Collection Instruments**

Psychological assessment will be conducted using the DASS-21 questionnaire, as the primary outcome. This questionnaire (21 items) is primarily designed to test emotional states such as depression, anxiety, and stress with three respective subscales each with 7 items. The instrument is known for appropriate psychometric properties and is widely employed. A validated version of the questionnaire in Persian language (27) will be used in the present study with three subscales as the main indicators of the negative emotional and psychological responses. A 4point Likert scale will be used to test the emotional state of each subscale in the questionnaire. The scale ranges from 0 (does not apply to me at all) to 3 (applied to me very much, or most of the time). As for the total score of each subscale, it ranges from 0 to 21, and a higher score represents a higher level of depression, anxiety, and stress. According to Asghari et al. (27), Cronbach's Alpha test of internal consistency was estimated at 0.94 for the whole scale and 0.85, 0.85, and 0.87, respectively, for depression, anxiety, and stress subscales. Moreover, the intraclass correlation with an absolute agreement between Time 1 and Time 2 assessment occasions for depression, anxiety and stress scales were found to be 0.77 (95% CI: 0.56-0.88), 0.89 (95% CI: 0.81-0.94), and 0.85 (95% CI: 051-0.94), respectively. Intra-class correlation values above 0.74 represent a good reliability (28).

The secondary outcomes (i.e., respiratory/non-respiratory symptoms) will be determined by physician assessment, pulse oximetry, radiology images, kidney and liver function tests, and a thermometer.

• In the intervention group, the degree to which the software is used (e.g., seeing the educational content, completing symptoms) and the quantity of questions from care providers will be extracted from the recorded logs of every user and will be reported accordingly.

• At the end of the research, the survey on the quality of application will be submitted to patients in the intervention group. The information will help to improve the later versions of the application. The questionnaire, derived from the related literature in telemedicine (29, 30), will enquire about users' comments on content domains, presentation design, ease of use, usability and satisfaction. Translation, modification and usage of the questionnaires were based on the opinion of three experts in the field of medical informatics familiar with telemedicine research. After an initial review of the content (of the questionnaires) by the experts, a limited sample of the patients (n = 5) also evaluated the instrument to further revise it.

All study content, screening and questionnaire data will be collected through online survey software (Google Form).

#### Sample Size

The similar research was used to estimate the sample size. The most similar study to the present work was conducted by Proudfoot et al. (31), who explored the effect of a mobile application on stress, anxiety and depression. In the abovementioned research, after the intervention, the effect size between the control and intervention group (the one provided with the application) was reported to be 0.41. The sample size is estimated 190 in total (95 for the intervention group and 95 for the control group) which is calculated in G\*Power software with an effect size of 0.41, error probability of 0.05, power of 0.8, and allocation ratio of 1:1. Regarding the 10 % attrition rate within the study, the goal is to include 105 patients in each group (210 participants overall).

#### Randomization

www.randomization.com will be used to create a randomization sequence. The sequence of the generated random number will be inserted into envelopes sealed by an independent researcher (SA), not participating in the main data collection phase or in the intervention. These envelopes will be opened only after the participants sign the informed consent and complete all baseline assessments (FK). Then, the eligible participants will be randomly divided into two groups, a usual care group and an intervention group, which uses the application.

#### **Blinding**

The nature of the intervention is in a way that does not allow for patient blinding. Similarly, the outcome assessor is not blinded either. That is because s/he is constantly in touch with patients in the intervention group to answer the application questions. The data manager (who generates the randomization sequence, prepares envelopes and maintains a list of the participants who already enrolled) and the data analyzer will be completely blinded to the control and intervention group assignment and specifications.

#### **Data Management**

A management committee (MA, SA, and LAS) is formed to monitor data quality and to approve any decision in the present trial. Data entry and coding will be conducted by people other than the main research team and will be checked by the management committee through range-checks for data values.

#### **Statistical Analysis**

The normal quantitative variables (checked via the Kolmogorov-Smirnov normality test) will be described using mean and standard deviation. The rest of data will be described using median and interquartile range. To compare the two research groups in terms of the mean difference of quantitative variables, if the normality assumption is met, an independent-sample *T*-test will be run. Otherwise, Mann–Whitney *U*-test will be employed. To test the homogeneity of qualitative variables in the two groups, the Chi-squared test and Fisher's exact test will be run at the *p*-value of 0.05. Repeated-measures or equivalent non-parametric tests will be employed for the continuous outcomes measured repeatedly. All these tests will be two-tailed at a 5 % significance level. Statistical analyses will be done in SPSS22. The analysis will be conducted on an intention to treat. No interim analyses are planned.

#### **RESULTS**

So far, the design procedure has been fulfilled. The recruitment of participants has not been completed and is scheduled not later than March 2021.

#### **DISCUSSION**

The present research, a randomized clinical trial in type, aims to evaluate a mobile application designed to monitor COVID-19 patients and provide them with clinical and psychological feedback compared to usual care. It seems that such an intervention can provide proper support for the peak time of the disease occurrence. The prospective findings will

provide evidence for the effect of mobile health on COVID-19 patients. This research, which will be conducted by an interdisciplinary team, makes it possible to evaluate the effect of this intervention precisely.

Mobile-based interventions can be effective in all stages of prevention, treatment, and follow-up. Instances are checking symptoms, educating patients, communicating with patients and adhering to treatment. Different studies have dealt with the effect of mobile applications on stress and anxiety management and managed to control them (14–16). Thus, it seems that providing psychological support for COVID-19 patients can reduce mental pressure, signs of depression and anxiety (32).

Providing mental healthcare services is not only essential for patients with COVID-19 but also for all individuals who are at a higher risk of the disease. Preliminary reports show that, during the pandemic, people are actively searching for online services to meet their mental health needs. It proves public interest in and acceptance of the medium (33). China, as the first country faced with the coronavirus, has been actively involved in providing different telemental health services during the pandemic. These services have been provided by academic and governmental organizations and include online counseling, supervision, training, and psychoeducation. Research findings proved the effectiveness of online telemental health services and social networks in improving patients' tolerance and stress (34).

Among the benefits of telehealth services are enabling individuals to welcome treatments, cooperate in diagnostic and therapeutic measures, and giving them personal feedback, and supporting or motivating them (35).

The three factors of physician, patient and disease play a key role in the therapeutic process of a disease. If the first two are united, they can pass through the third (i.e., the disease). To unite the physician and patient, it is essential to create connections and interactions between them, possibly facilitated by mobile-assisted technologies (36). We set this issue as a main goal in SarveDigital development. Thus, the instrument developed will enable patients to report their clinical and psychological problems to the medical staff at almost any time. Moreover, this two-way communication will help patients to be actively involved in the treatment procedure, as advised by the physician. There is no harm in using a mobile phone by COVID-19 patients and this is a right preserved for them.

The majority of patients are only examined once a day by the attending physician. Therefore, reporting the respiratory, physical, and mental conditions to the attending physician can create a sense of trust in the medical system and can reduce anxiety. It is in line with the results of a study by Noee et al. (37) which investigated the potential applications of mobile apps in the Iranian health system based on physician opinions. In the light of the present findings, to further develop mobile-assisted healthcare services in Iran, the priorities are: recording and tracking vital signs, supporting electronic decision-making in health-related issues, providing healthcare for remote areas, improving service quality, selecting the best health behavioral patterns, raising social awareness and improving health-related behavior, and increasing patients' knowledge of the disease (37).

It seems that, within the complications of COVID-19 pandemic, most of the above-mentioned priorities should be considered in the applications designed so that we can hope to manage the disease.

An investigation of the existing healthcare applications in Iran shows that the design and development of mobile health applications have grown at least quantitatively in recent years. Considering the fact that Iran is among the top-ranking Middleeastern countries using mobile phones, it is not far from expectation to warmly embrace the health-related applications (36). A review of published literature on mobile health in Iran proves that the mobile health-related body of research is ever increasing in Iran (38). Although Iranian researchers joined this line of research later, the effectiveness of the interventions in this field in Iran further attests to the potential value of the interventions in disease management. COVID-19 pandemic drew further attention to the significance of using telemedicine tools. During the COVID-19 pandemic, Iranian people have been as psychologically pressed as all around the globe (39). More cases of mental health problems have been reported among COVID-19 patients than others (20) which shows the need for systematic and goal-oriented interventions for COVID-19 patients to support them both psychologically and physically.

If SarveDigital proves effective in telemonitoring COVID-19 patients, we can hope such instruments can reduce the medical staff's work pressure, especially those in the front line of battling the disease. It can also help to reduce COVID-19 patients' anxiety and stress.

# STRENGTHS AND LIMITATIONS OF THIS STUDY

- The self-care mobile application in the present research was designed in a structured way with the help of a multi-disciplinary team.
- The application addresses specific, well-defined characteristics, including care-providers' education, contact, self-reported symptoms and care-providers' biography. These all can increase the chances of success.
- The design of this study (randomized controlled trial) tends to meet the highest level of evidence.
- We cannot blind patients to the nature of the intervention, and this is an alleged limitation in the present research.
- Some limitations of the present research are the low literacy of using mobile health in the target population and some patients' unwillingness to continue using the application.

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#### ETHICS AND DISSEMINATION

The approval was obtained from the Ethics committee of Mashhad University of Medical Sciences on 2020-04-19 (# IR.MUMS.REC.1399.118). This trial was registered in Iran Trial Registrar under IRCT20170922036314N4 registration number and 22 June 2020 registration date. The results will be disseminated in a peer-reviewed journal.

The dataset supporting the present results can be made available by the corresponding author upon reasonable request. Personal information about the potential and enrolled participants will be saved on a secure file server research drive at MUMS to ensure confidentiality before, during and after the research.

#### DATA AVAILABILITY STATEMENT

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author/s.

#### **ETHICS STATEMENT**

This study was approved by the Ethics Committee of Mashhad University of Medical Sciences and Medical School (Ethical code: IR.MUMS.REC.1399.118).

#### **AUTHOR CONTRIBUTIONS**

MA and LS conceived the study idea and design. SA and MA designed the plan of RCT implementation. FK conducts the RCT. SA and FK drafted the manuscript. All authors have been involved in critically revising the manuscript. All authors read and approved the final manuscript.

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## Lessons Learned From a Low-Income Country to Address Mental Health Needs During COVID-19

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#### INTRODUCTION

As of April 2021, more than 130 million Coronavirus-2019 (COVID-19) confirmed cases and 2 million deaths were reported in 223 countries, territories or regions (1). The devastation caused by the global health crisis surpassed that which was caused by the severe acute respiratory syndrome (SARS) epidemic and the Ebola outbreak. Evidence shows COVID-19 is associated with high mortality, transmission rate, and strict biosecurity restriction. COVID-19 has affected many segments of society such as neighborhood quarantines, nighttime curfews, and states of emergency imposed worldwide. World economies have declined, borders and markets closed, trade and agricultural production have faltered, creating cascades of human and material losses. Psychological stress above and beyond the fear-provoking consequences of the disease itself.

A systematic review of cross-sectional studies published during the first 5 months of 2020 revealed an alarming rate of symptoms of anxiety (6.33 to 50.9%), depression (14.6 to 48.3%), posttraumatic stress disorder (7 to 53.8%), psychological distress (34.43 to 38%), and stress (8.1 to 81.9%) in the global population including in high and low- and middle-income countries such as the US, Denmark, Italy, Spain, China, Iran, Turkey, and Nepal. These studies also showed that the female gender, being\$\$ less than  $\leq$ 40 years, a diagnostic of chronic/psychiatric ailments, unemployment, student status, and frequent exposure to social media/COVID-19 related news were risk factors for adverse mental health outcomes (2).

In light of these current and unimaginable realities of a global panic and trauma, it is thus incumbent on all of us to protect against, manage, and rebound from COVID-19. However, since the world has not dealt with the scope and magnitude of such a global disaster in a century (Spanish Flu being the last major pandemic), we were unprepared administratively and psychologically. We remain ill-equipped to handle the demands of COVID-19. To deal with this pandemic, some countries, such as the United States, have invoked the spirit of war to cope administratively and psychologically with the COVID pandemic (3). A war mentality may have psychological benefits in some instances, such as the appropriate lauding of healthcare and frontline workers as heroes and the sense of being part of a community fighting against a common enemy—COVID-19. Although a war mentality may positively affect the administrative

response to fighting COVID-19 by providing a more robust supply chain management of personal protective equipment (PPE), it presents some drawbacks. A war mentality may not be the best approach to address and cope with COVID-19 pandemic as it will likely induce a constant state of fear, alarm, victimhood syndrome, and xenophobia. A war mentality may not be the best approach to cope with a pandemic, as it may induce victimhood syndrome where individuals protest against harsh public health policies such as shelter-in-place and physical distancing. The war mentality has to lead to higher levels of xenophobia against people of Asian descent, as seen in the horrific spate of recent attacks against Asian Americans in the United States. The use of "othering" caused by COVID-19 is a maladaptive coping strategy where foreigners are seen as scary and used as the scapegoats (e.g., the constant prejudicial undertones of COVID-19 being a Chinese virus) (4). All of these approaches are antithetical to the appropriate prescription and remedy of surviving a disaster.

#### THE CASE FOR PSYCHOLOGICAL FIRST AID AND RELATED APPROACHES DURING COVID-19

We argue that instead of a war mentality, a global natural disaster mentality, one rooted in psychological first aid framework and other related approaches such as psychoeducation, and psychosocial support is needed (5, 6). It will help us address the administrative and psychological needs to survive COVID-19. According to the Inter-Agency Standing Committee, common reactions during an outbreak may include avoidance of health facilities, fear of being infected, feeling powerless to protect oneself and others, anxiety, worry, loneliness with self-isolation, depression, triggers of previous stressors. One such stressor that could be particular for this outbreak is the risk of getting infected or infecting others since many guidelines are not being followed, mistaking other health problems with symptoms of COVID-19, and uncertainty about the outcomes of the pandemic (7). Given the prolonged uncertainty of the COVID-19 pandemic, one psychological model, psychological first aid could be helpful to recognize the potential mental health distress and stress that affected populations are facing (8).

The PFA is a novel intervention that respects the dignity, culture and capacities of others (9). According to Shultz and Forbes (2014). PFA is characterized by five key elements which are: safety, calming, connectedness, self-efficacy, and hope. In other terms, PFA is a human-centered and culturally-tailored early intervention that includes a provision of information, comfort, emotional care, and instrumental support to individuals exposed to acute stress. As a frontline intervention, PFA is not meant to be delivered by mental health professionals. The goal is to habilitate an array of lay workers, ranging from professional disaster responders (emergency services personnel, medical emergency teams) to teachers and clergy to administer it. PFA frameworks are currently largely accessible and available in multiple languages. Education on PFA is offered through a variety of live, online, mobile, and mediated training modalities (6).

In the following section, we will summarize our observation of how PFA and other related psychological frameworks were disseminated and integrated with the reinforcement of the Haitian mental health system; and into non-governmental organizations (NGO's) interventions in the aftermath of one of the most devastating disaster in Haitian history (8, 9), to address administrative and psychological needs of the country, and argue for the adoption of PFA for COVID-19.

# LEARNING FROM HAITI'S PSYCHOLOGICAL FIRST AID AND MENTAL HEALTH STRATEGY 2010 EARTHQUAKE

Haiti's response post-2010 earthquake paradigmatically changed how the country deals with natural disasters, specifically its public health response. Prior to the 2010 earthquake, there was no cogent mental health policy by the Ministere de la Santé Publique et de la population (Ministry of Health) (MSPP), despite several attempts to create one by Bijoux (10). The undervalued priority of mental health issues in Haiti may explain the delayed creation and implementation of a mental health policy. Prior to the disaster, there was no systematic planning for services. The number of mental health professionals was very limited. In 2003, a joint Pan American Health Organization (PAHO) and WHO report identified ten psychiatrists and nine psychiatric nurses working in the public and private sectors in Haiti. In addition, these professionals work mostly in Port-au-Prince, where individuals have to travel from the countryside to receive mental health services. There is a psychiatric hospital in Port-au-Prince and another one about 22 miles from the capital of Portau-Prince. In the second largest public hospital in the country, Hospital of Justinien in Cap-Haitien (northern side), with limited monthly psychiatric services (10). In 2011, in the field of mental healthcare services the WHO report identified:

- 27 psychiatrists (0.28 psychiatrist per 100.000 inhabitants)
- 14 physicians with no specialization in psychiatry (0.14 per 100.000 inhabitants)
- 36 nurses per 100.000 inhabitants
- 194 psychologists, i-e two per 100.000 inhabitants
- 82 social workers, i-e 0.86 per 100.000 inhabitants
- 1 occupational therapist
- 1 neurologist
- 2 speech therapists.

# MENTAL HEALTH IN THE AFTERMATH OF THE HAITI 2010 EARTHQUAKE

Weeks after the earthquake, there was a mobilization of Haitian psychologists toward the implementation of a national mental health policy in the country. Several meetings were held from March 2010 to December 2010 to plan and implement the formation of l'Association Haitienne de Psychologie (AHPsy) (Haitian Psychological Association). The newly formed association aimed to partner with other stakeholders

TABLE 1 | A roadmap toward the dissemination of culturally tailored psychological first aid frameworks during Covid-19 pandemic.

- 1. Dissemination of Psychological First Aid Guide for lay providers, ranging from professional disaster responders (emergency services personnel, medical emergency teams) to teachers and clergy.
- 2. Require that all schools and institutions of higher education include a mandatory psychological first aid module for all staff members and develop a mechanism to refer at-risk youth to mental health programs.
- 3. Implement free mental health programs for the most vulnerable groups such as essential workers (health-care and hospital personnel, public transportation, delivery and grocery workers); COVID-19 survivors (particularly those who presented with severe forms of the disease); the elderly, families who lost loved ones and those who lost their jobs due to the pandemic.
- 4. Provide tax incentives for the implementation of employer-sponsored wellness programs that promote mental health in at-risk communities.
- 5. Establish helplines with a diverse staff that mirrors that of the community and that require staff in the helpline to practice cultural humility.
- 6. Allocate funding to advance studies on mental health, psychological resilience to the COVID-19 pandemic.

in defining a national plan for mental health. As a result, AHPsy held its first conference in June 2011. A plethora of local and international psychologists, psychiatrists, social workers, nurses, spiritual healers, instructors, and educators participated in that conference and shared their data, findings and knowledge on psychological trauma and other related issues (11). Three years later in 2014, a 60-pages document entitled "Mental Health Component" was published by the MSPP (12).

# TRAINING OF HUMAN RESOURCES IN PSYCHOLOGICAL FIRST AID AND OTHER RELATED APPROACHES

In the aftermath of the earthquake, Haiti became the new El Dorado as non-governmental organizations and international organizations (IOs) entered the country to provide emergency care and "psychological first aid" to amputees in a state of posttraumatic shock, and those with other physical injuries (9). Multiple training sessions, workshops and conferences between Haitian and foreign psychiatrists, psychologists and social workers were organized in Haiti and abroad.

# IMPLEMENTATION OF IDEO AND URAMEL AND FIRST PSYCHOLOGICAL TRAUMA CENTER IN HAITI

L'Institut de Development Personnel et Organisationnel- (IDEO) (Institute for Personal and Institutional Development) and the Unite de Recherche et d'Action Medico-Legale-URAMEL (Unit of Research and Medico-Legal Action) partnered to offer psychological first aid training and trauma-focused care before the 2010 earthquake. In the aftermath of the earthquake, they received international funding from "Terre des Hommes and Trauma Aid Germany" to launch Haiti's first comprehensive Psychological Trauma Center (Center de Psychotrauma) in Port-au-Prince. According to an interview with the Haitian online press agency Alterpresse in January 2014, URAMEL's head reported having conducted more than 17,000 therapy sessions for 3,869 people (13). The Report published in 2016 by IDEO (14) indicated that from December 2011 to April 2015, children's mental health and development were largely taken into account in their overall program.

#### INTEGRATIVE APPROACHES OF PFA

#### Plas Timoun (Children's Corner)

The First Lady of the Republic of Haiti, Elizabeth Préval, initiated a project called *Plas Timoun*, to help children cope with stressful events such as grievance, loss of homes, and relocation to temporary shelters, etc. A group of six buses were parked in the courtyard of the Haitian Art Museum in "Champ de Mars," the largest public square in the capital at that time transformed into a vast temporary accommodation camp. In Champs de Mars, children benefited from eight workshops: painting, theater, reading, games, music, pottery, sport and socioeducational activities<sup>1</sup>.

# The Response of the Haitian Church With Catholic Relief Support

As a result of the support provided by Secours Catholique (Catholic Relief), a non-profit catholic association that indicated having provided psychological assistance to more than 15,000 children since 2012, the "Cellule D'Aide Psychologique" (Psychological Assistance Unit) (CAP-CHR) was implemented. In an attempt to respond adequately to the numerous requests for psychological services from the community, following January 2010, the Haitian Conference of Religious (CHR), through this structure, the CAP was initially created in support of religious structures. The CAP is a group of Christians with skills in psychology but also laypersons sharing the same Christian values. In May 2011, the association CAP-CHR was recognized by the Ministry of Social Affairs of Haiti. The purpose of the CAP-CHR was to mobilize and train teams of undergraduates in psychology to work with families, throughout schools and provide them with tools for their psychological reconstruction.

Eleven years after the most devastating natural catastrophe in Haiti's history, the memories and the scars of the earthquake are alive in the Haitian collective psyche. And Haitian mental health professionals unanimously acknowledged that the disaster shed light on the importance of mental health for disaster-preparedness initiatives in this disaster-prone island. From this psychological standpoint, what lessons could high-income countries learn from the Haitian experience with the 2010 earthquake? We recommend avoiding the spirit of war which was adopted by some world leaders as a coping strategy to

 $<sup>^{1}</sup>https://africa.si.edu/exhibits/haiti/plas.html.\\$ 

COVID-19, rather in **Table 1**, we propose a roadmap toward the dissemination of culturally-tailored psychological first aid and other related approaches to address mental health outcomes of the pandemic.

#### CONCLUSION

In summary, 10 years after the Haiti 2010 earthquake, great progress has been made in public policies, programs and the provision of services in the field of mental health. As a result of such progress, in April 2020, to ensure that psychological care became more accessible, AHPsy launched a helpline. For nearly 3 weeks, as COVID-19 made waves in the country, attendants received calls from dozens of Haitians in need of professional psychological support. According to the head of this service, the former President of AHPsy, "Although the service was not created specifically for COVID-19, it was set up in the midst of a coronavirus pandemic. Surprisingly, we are receiving very few cases of psychological distress in connection to the COVID-19 pandemic," says Ronald Jean Jacques (15). Could Haiti's long history of coping with historical traumas and natural disaster a buffer against adverse mental health outcomes during COVID-19? One year since the first case of COVID-19 has been reported in Haiti, at the end of March 2021, Haiti was among the countries with the least COVID-19 confirmed cases (<13,000) and death (<300) (16). Certainly, some could argue that, this is due to a lack of testing, limited tourist activities and commercial relationships with the outside world. For historical and socioeconomic reasons, global health authorities were anxious about the impact of COVID-19 on the first Black republic along with other low and middle-income countries (LMICs). As of April 2021, surprisingly, according to the Haitian Ministry of Health, Haiti is coping well with the COVID-19 pandemic.

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All authors listed have made a substantial, direct and intellectual contribution to the work, and approved it for publication.

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### **COVID-19-Related Stressors and Mental Health Among Chinese College Students: A Moderated Mediation Model**

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This study aims to examine the relation between COVID-19-related stressors and mental health among Chinese college students during the pandemic outbreaks, and the possible mediator or moderator between them. Five hundred and fifty Chinese college students were invited to complete an anonymous survey, and the data were analyzed with SPSS 16.0 software. The results shows that the number of stressors has a negative direct and indirect (through risk perception of being infected with COVID-19 disease) impacts on college students' mental health. Adaptive coping is a protective factor of students' mental health, and could be regarded as a buffer that attenuates the negative effect of the COVID-19-related stressors on risk perception of being infected with COVID-19 disease (or mental health). With regard to demographic variables, females, junior and senior students, or students whose family residence was worst hit by the pandemic tend to report poorer mental health during the pandemic outbreak. These findings enrich our understanding about the impact of the COVID-19 pandemic on college population and have implications for university counseling services during times of acute, large-scale infective disease outbreaks.

Keywords: COVID-19-related stressors, coping, mental health, perceived risk of being infected with COVID-19, online learning satisfaction

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#### INTRODUCTION

COVID-19 pandemic not only caused damage to individual physical heath, but also have a negative impact on individual mental health (1, 2). Recently, a study of 1120 respondents from 194 cities in China showed that 53% respondents reported a moderate or severe psychological impact, and approximately 30.3% (36.4%) respondents reported the symptoms of depression (anxiety) during early COVID-19 outbreak (3). Although psychological symptoms are common phenomenon for people lived in infectious areas, the significant individual differences in susceptibility to mental health problems was also found during the pandemic outbreak (4, 5). The student population (including college students) became susceptible to the pandemic and may easily develop mental health problem due to their immaturity of psychological development, and the fluctuation of the mood (6). In addition, taking online course was often seemed as one of challenge issues for college students during the pandemic, and student suicide related to online schooling was reported in

many countries or areas (7, 8). However, recent researches related to the pandemic mainly focused on patients, front-line health care workers, or abnormal response to the pandemic among general population, we know little about the effect of pandemic on college student population and how these influences occur. Therefore, studying the impact of COVID-19 pandemic on college student population can enrich our understanding about the impact of pandemic on general population and holds the promise of information for counselors to prevent negative psychological effect of pandemics on the general college student population.

Stress-health theory believes that stressful events might cause individual physical or mental health problems (6). As a new infectious disease, highly contagious and harmful, rapid development, and no effective drugs for preventive or treatment are main characteristics of the COVID-19 pandemic (1). During the pandemic outbreak, students' mental health was influenced by some stressful issues related to the pandemic, including individual physical health under the threaten of the COVID-19 disease, individual daily routine disrupted, and so on. Those issues above are regarded as the COVID-related stressors in the present study. Previous research has shown that the large number of stressors related to infectious disease is a risk factor in predicting individual psychological symptoms during SARS (9). In addition, the risk perception of being infected with COVID-19 disease is the common response by general population during the pandemic (10, 11). The risk perception model of health suggests that stressful events related with infectious disease have indirect negative effects on individual mental health by increasing individuals' perceived risk of being infected with diseases (12). Thus, the first hypothesis was proposed as follows:

Hypothesis 1: Individuals who experience more COVID-19-related stressors might have a higher perceived risk of being infected with COVID-19, leading to worse mental health.

Coping refers to an individual's constantly changing cognitive and behavioral efforts when dealing with environmental or physiological challenges (13). It is often regarded as a moderator to explain individual differences in susceptibility to mental health problems during the pandemic. On one hand, individuals who use adaptive coping strategy frequently tend to engage in problem solving and take positive measures (e.g., wearing masks for outdoor activities) to protect them from harm in a dangerous world (2, 12), which may reduce the impact of stressors on the risk perception of being infected with COVID-19 disease. On the other hand, individuals who use adaptive coping strategy frequently tend to make great effort (e.g., taking medical treatment; receive psychological intervention) in dealing with the potential adverse consequence of being infected with disease (e.g., physical harm) (2), which might reduce the negative effect of the risk perception of being infected with disease on mental health. Previous research has shown that adaptive coping (e.g., problem-based coping) could be regarded as a buffer in the stresspsychological symptoms relationship (9). Thus, we proposed the second hypothesis as follows:

Hypothesis 2: Adaptive coping could serve as a buffer by attenuating the negative effect of stressor on perceived risk of being infected with COVID-19, and the negative effect of

risk perception of being infected with COVID19 on individual mental health.

#### **METHOD**

#### **Participants**

During the pandemic outbreak, all college students in mainland China were asked to stay at home to take online course instead of offline course. A total of 550 students from the College of Life Sciences at Jiangxi Normal University took part in our health survey in April 15-19, 2020. With the help of university counselor, the survey was sent to students by email, and participants were asked to complete an anonymous, selfreported questionnaire and to return it by the deadline. In the process of data collecting, all researchers including university counselors received the online training, including the standard procedure of data collection, data confidentiality, and so on. Questionnaires with more than 15% of the items unanswered were excluded from the later analysis. Finally, the data of 522 students was used in the following analysis. The response rate was 95%. This study was approved by the ethics committees of the School of Psychology, Jiangxi Normal University, and written informed consent was obtained by all participants.

#### Measurement

#### Mental Health

Mental Health Inventory (MH-5) (14) were used to measure the mental health of Chinese college students. The participants were asked to respond on a six-point Likert scale (1 = none of the time, 6 = all of the time). Higher scores indicate better health. The MH-5 has been proven to be adequate as a screener for depression symptoms or generalized anxiety disorder, and as a valid scale in predicting individual mental health among Chinese samples (15). In the current study, the Cronbach's alpha of the scale was 0.81.

#### **COVID-19-Related Stressors**

According to Main, the stressors related to infectious disease could be divided as following six groups: self-related events, family-related events, friend-related events, acquaintance-related events, information-related events, and other infectious disease related events (9). Main's view on stressor categorization of infectious disease was supported in our interview survey during COVID-19 pandemic. Therefore, we developed a checklist to assess participants' experience with COVID-19-related stressors based on the Main's categories of stressors related to infectious disease. The COVID-19-related stressors were grouped into six categories: (a) self-related events (three items, e.g., You have the experience of contacting with a confirmed COVID-19 case); (b) family-related events (three items, e.g., A member of your family was a confirmed COVID-19 case"); (c) friend-related events (three items, e.g., A close friend of yours was diagnosed with COVID-19); (d) acquaintance-related events [three items, e.g., Someone you know (not including your family members or close friends) had COVID-19-like symptoms (fever, coughing)]; (e) information-related events (two items, e.g., You heard others talking about the severity and contagiousness of COVID-19); and (f) other COVID-19-related events (two items, e.g., Your family members had to be in contact with others because of work). A score of 1 indicates that the participants has experienced the stressor related to COVID-19 during the pandemic, while a score of 0 indicates that they have not. With total score of all items computed, the high scores indicate that students experienced more COVID-19-related stressors.

#### Risk Perception of Being Infected With COVID-19

Based on risk perception with SARS (16), we developed two items to assess college students' perceived risk of being infected with COVID-19. The participants were asked to report their potential exposure to infected patients or their perceived chance of being infected with COVID-19 (very low, low, medium, high, or very high). A high mean score of these two items indicates that the respondent has a higher perceived risk of being infected with COVID-19.

#### **Adaptive Coping**

The Brief Coping Strategy Scale (17) was used to assess how frequently participants used coping strategies during the COVID-19 pandemic. The questionnaire includes problem-based coping (e.g., active coping) and emotion-based coping (e.g., denying). Participants responded to each item on a four-point scale (1 = I have never used it, 4 = I always used it). The difference between problem-based coping and emotion-based coping was used to measure individual coping during the pandemic. A higher score indicates that individuals tend to use adaptive coping (e.g., focus on problem solving) rather than maladaptive coping (e.g., escape). The Brief Coping Strategy Scale has been proven to have high reliability and validity for Chinese samples, and the Cronbach's  $\alpha$  values of problem-based coping and emotion-based coping were 0.86 and 0.87 in the present study, respectively.

#### Social Demographic Variables

In the present study, social demographic characteristics include gender (male, female), grade, and family residence. For variable of family residence, Hubei province was regarded as a worst-hit area during the pandemic, while other areas were regarded as low risk zones.

#### **Data Analysis**

Data analysis was conducted via SPSS statistical software version 16.0. First, the demographic characteristics of the college students was calculated for all variables of interest. Second, multivariate tests were applied to compare mental health among college students by groups. Third, multiple regressions were used to analysis the influencing factors of MH5 among college students during the pandemic. In regression model, mental health was regarded as an outcome variable, COVID-19-related stressors as a predictor, risk perception of being infected with COVID-19 disease as a mediator, coping as a moderator, and sex, grade, family residence as control variables. The moderator was mean-centered, as suggested by Aiken and West (18). There was no interaction term for the demographic variables (e.g., gender) in the final regression because there was no effect of the interaction of demographic variables and the predictor (or moderator or mediator) on mental health in the preliminary analysis. Multicollinearity was not considered a problem because the variance inflation factors for all terms in the models did not exceed the cutoff value of 7 (19).

#### **RESULTS**

#### **Descriptive Statistics**

The demographic and characteristics of the study population are shown in **Table 1**. Among the 522 responding participants, 115 (22%) were male, 355 (68%) were middle grade (includes freshmen and sophomore), 167(32%) high grade students (include juniors and seniors), 47(17.8%) students whose family residence lived in Hubei province (The worst-hit area during the pandemic).

#### Status of Mental Health by Subgroups

**Table 1** shows that female, high grade, or students whose family residence was worse hit by the pandemic reported poorer mental health than male, middle grade, or students whose family residence was slightly hit by the pandemic (ps. < 0.05). The results also shows that female students report higher risk perceptions of being infected with disease than male students (p < 0.05), and junior and senior students report more COVID-related stressors than freshman and sophomore (p < 0.05).

# Regression Analysis on the Impact of the Pandemic on Mental Health Among College Students

Regression analyses shows (see Table 2) that the number of COVID-19-related stressors negatively predicts mental health ( $\beta$ = -0.21, p < 0.001), while adaptive coping positively predict mental health ( $\beta = 0.59$ , p < 0.001) after controlling participants' gender, grade, and family residence. The number of stressors had an indirect negative effect on mental health through risk perception of being infected with COVID-19 disease [indirect effect: -0.03, CI (-0.05, -0.01)]. Hypothesis 1 was supported. The two-way interaction effect of coping and stressor on risk perception ( $\beta = -0.17$ , p < 0.05) and mental health ( $\beta = 0.25$ , p < 0.001) is significant. The result of a simple slope analysis (16) shows that the number of stressors has a large impact on risk perception of being infected with COVID-19 disease at low level of adaptive coping (below -1 SD from mean) than that at high level (above 1 SD from mean) ( $B_{low} = 0.1$ , p < 0.001;  $B_{high} =$ 0.08, p < 0.05, Z = 6.8, p < 0.001). The number of stressors has an indirect negative effect (through risk perception of being infected with COVID-19 disease) on mental health [indirect effect: -0.08, CI(-0.14, -0.01)] at a low level of adaptive coping, instead of a high level. Hypothesis 2 was partially supported.

#### DISCUSSION

COVI-19 caused suffering for people who lived in infected areas. Recent researches related to the pandemic mainly focused on the epidemiology, clinical characteristics of infected patients, the genomic characterization of the virus, and psychological research of medical staff or patients (3–5), less attention was paid to the impact of the pandemic on college student population,

**TABLE 1** Demographic characteristics of the college students by psychological symptoms.

		MH-5		Stressor		Risk perception		Adaptive	
Characteristic	N (percent)	M ± SD	P	M ± SD	P	M ± SD	P	M ± SD	P
Observations	522(100)	$4.76 \pm 0.68$		$2.01 \pm 1.44$		$1.43 \pm 0.63$		$18.8 \pm 6.27$	
Gender			< 0.05		0.28		< 0.001		0.739
Female	407(77.9)	$4.73 \pm 0.64$		$2.04 \pm 1.42$		$1.48 \pm 0.62$		$18.80 \pm 6.16$	
Male	115(22.1)	$4.87 \pm 0.79$		$1.88 \pm 1.53$		$1.23 \pm 0.51$		$19.02 \pm 6.68$	
Grade			< 0.05		< 0.01		0.252		0.087
Middle	355(68)	$4.81 \pm 0.67$		$1.86 \pm 1.45$		$1.39 \pm 0.58$		$19.20 \pm 6.34$	
High	167(32)	$4.64 \pm 0.68$		$2.33 \pm 1.37$		$1.48 \pm 0.64$		$18.10 \pm 6.07$	
Family residence			< 0.01		< 0.01		0.112		<.05
Low hit	426(82.2)	$4.79 \pm 0.65$		$1.96 \pm 1.40$		$1.39 \pm 0.57$		$19.06 \pm 6.26$	
High hit	47(17.8)	$4.51 \pm 0.71$		$2.55 \pm 1.67$		$1.54 \pm 0.74$		$17.02 \pm 5.95$	

**TABLE 2** | Multiple regressions predicting psychological mental health from stressors, risk perception of being infected with disease and coping strategy (N = 522).

	Mental I	nealth	Risk per	ception	Mental health	
	β	ΔR <sup>2</sup>	β	$\Delta R^2$	β	ΔR <sup>2</sup>
Grade	-0.10*	0.03	0.05	0.04	0.01	0.44
Gender	-0.08		0.18***		-0.06	
Family residence	-0.12**		0.08		-0.03	
The number of stressors	-0.21***	0.39	0.28***	0.12	-0.19**	
Adaptive coping	0.59***		-0.20***		0.39***	
Adaptive coping× stressors	0.25***	0.02	-0.17*	0.01	0.25***	
Risk perception					-0.12**	0.01
Risk perception × coping					0.06	0.003

Moderators were mean-centered before being entered into the equation. In all regression equations, participants' grade, gender, and family residence were regarded as control variables,  $\beta=$  standardized regression coefficient; stressors = COVID-19-related stressors; Risk perception = Risk perception of being infected with COVID-19 disease. For gender: 0= male, 1= female; grade: 0= middle grade, 0= high grade; family residence: 0= the place was under low hit by the pandemic, 1= the place was under high hit by the pandemic;  $\Delta$   $R^2=$  The added amount of total variance in the dependent variable captured by added predictors in the model.

and how these impacts occur. The present study contributes existed literature by investigating the relation between the COVID-19-related stressors and mental health among Chinese college students, and the possible mediator (risk perception of being infected with COVID-19 disease) and moderator (coping strategy) between them. It could enrich our understanding about the impact of the COVID-19 pandemic on college student population, and have implications for university counseling services during the pandemic.

Being similar to the result of previous study about the impact of SARS-related stressors on psychological symptoms (9), the COVID-19-related stressors had a positive relation with psychological symptoms. It indicates that students who

experience a large number of COVID-19-related stressors tend to report more psychological symptoms. The possible reason might be that, when students experienced a large number of COVID-19-related stressors, students themselves or some important persons of them (e.g., friends) tend to expose to the COVID-19, and have high possibility to be infected with disease. For the awe of life, they tend to report more mental or physical problem (20). Besides, people who have experienced a larger number of COVID-19-related stressors might suffer more social influence of the pandemic, such as quarantine, social distancing, economic distress, changed daily life, and misunderstanding (e.g., illness stigma), which might be another reason for individual poor mental health during the pandemic (21-23). The mediated role of risk perception of being infected with COVID-19 disease provide an evidence for risk theory of health during the infectious disease outbreak (12). It highlights the important role of cognition in stress-health relationship during the COVID-19 pandemic, and provides an interpretation about the stress-health relation from risk perspective. That is, the large number of COVID-19related stressors has indirect negative effects on college students' mental health through increasing individual (unreasonable) risk perception of being infected with disease. In addition, the result shows that adaptive coping can be a buffer in stress-mental health relationship or the relation of stress and risk perception of being infected with disease. It is consistent with previous study about the protecting role of problem-based coping in stresspsychological adjustment relationship during other infectious disease pandemics (e.g., SARS) (9). The possible reason might be that individuals who frequently use adaptive coping might take positive measure (e.g., wear mask for outdoor activities; receive psychological intervention) to change the unfavorable situation, which could protect them from being infected with disease or minimizing the negative impact of COVID-19-related stressor on their mental health.

For demographic variables, women tended to report a higher perceived risk of being infected with COVID-19 and poorer mental health. It could be explained by the white-male effect (24), which posits that males not only express less concerns about large scale of public health emergency (e.g., radiation from Fukushima) than women, but also interpret the emergency issue

p < 0.001, \*\* p < 0.01, \*p < 0.05.

as a threat to financial stability rather than to physical wellbeing. For grade, junior and senior students reported worse mental health than students in other grades. The possible reason might be that, compared with freshmen and sophomores, junior and senior students are faced with the issues of graduation and job searching, and may experience more stressors and more psychological symptoms in the process of preparing for graduation or looking for a job (or internship). Students whose family residence was severely hit tended to report poorer mental health than those whose family residence was slightly hit by the pandemic. It was consistent with the previous research about the impact of family residence on psychological symptoms during other infectious disease pandemics (9). The possible reason might be that the physical health of students themselves (or some important persons around them) were more likely under threat of being infected with COVID-19 disease, if students' home was located in high risk areas.

The study has several limitations. First, the cross-sectional design does not allow the investigation of changes in individuals' mental health at different periods of the COVID-19 pandemic, which would provide a fuller picture of the psychological impact of the epidemic outbreak. Future research should consider a longitudinal design to examine the relationships among those variables above during the pandemic. Second, beside of the variables of coping and risk perception, the stress-adjustment relation might be influenced by other variables such as socioeconomic status, family influence and so on. More attention should be paid to those factors when discussing the stress-adjustment relation during the pandemic. Third, the study population might be biased due to convenient sampling, especially for its tendency toward female participants, which cannot estimate the representativeness.

#### CONCLUSION

In this study, COVID-19-related stressor is a risk factor of mental health among college students. COVID-19-related stressors have a negative impact on college student's mental health through increasing the risk perception of being infected with disease, and adaptive coping can be regarded as a buffer in reducing the negative impact of COVID-19-related stressors on mental health

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(or risk perception of being infected with disease). Government should provide more approaches in reducing the negative impact of the COVID-19-related stressors on individual mental health (e.g., transmitting the knowledge of how to prevent and control COVID-19), and increase their confidence in fighting against the pandemic. And school manager should also pay more attention to the female, junior and senior students, or students whose family residence was severely hit by the pandemic.

#### **DATA AVAILABILITY STATEMENT**

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

#### **ETHICS STATEMENT**

The studies involving human participants were reviewed and approved by the ethics committees of the School of Psychology, Jiangxi Normal University. The participants provided their written informed consent to participate in this study.

#### **AUTHOR CONTRIBUTIONS**

ZaH, XT, XL, YS, LL, JW, XC, and ZhH participated in the design of this study, carried out the concepts, design, data acquisition, analysis, manuscript editing, revising the manuscript critically for important intellectual contents, final approval of the version to be published, and agreement to be accountable for all aspects of the work. ZaH, XT, and XL have largest contribution for this manuscript. All authors contributed to the article and approved the submitted version.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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# Addressing the Mental and Emotional Health Impacts of COVID-19 on Children and Adolescents: Lessons From HIV/AIDS

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The COVID-19 pandemic has led to lasting mental health and psychosocial consequences just as were experienced with the HIV epidemic. A rapid review of published systematic reviews on HIV/AIDS and mental health outcomes and responses among children and adolescents was used to identify lessons for the COVID-19 pandemic response. The review found that HIV/AIDS responses to promote mental health, prevent ill-health and treat mental health conditions included diverse interventions at the structural or national, community, household and individual levels. Some of these responses can be easily replicated, others require substantial adaptation, and some can inform development of new innovative offline and online responses to mitigate impact of COVID-19 on mental health of children and adolescents. Programs that mitigate economic impacts including child grants, income generating activities for caregivers, food distribution, health care vouchers, and other economic empowerment interventions can be replicated with minor adjustments. Helplines for vulnerable or abused children and shelters for victims of gender-based violence can be scaled up to respond to the COVID pandemic, with minimal adaptation to adhere to prevention of contagion. Mass media campaigns to combat stigma and discrimination were successfully employed in the HIV response, and similar interventions could be developed and applied in the COVID context. Some programs will need more substantial adjustments. In health facilities, mainstreaming child-sensitive mental health training of frontline workers and task sharing/shifting to community volunteers and social workers as was done for HIV with community health workers, could advance mental illness detection, particularly among abuse victims, but requires adaptation of protocols. At the community and household levels, expansion of parenting programs can help caregivers navigate negative mental health effects on children, however, these are not often operating at scale, nor well-linked to services. Programs requiring innovation include converting adolescent and youth safe physical spaces into virtual spaces particularly for at-risk girls and young women; organizing virtual community support groups, conversations, and developing online resources. Re-opening of schools and introduction of health and hygiene policies, provides another opportunity for innovation - to provide mental health and psychosocial support to all children as a standard package of care and practice.

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#### INTRODUCTION

Evidence of COVID-19 impacts on children and adolescent mental health has been lagging (1). Yet attention to the mental health of children is crucial. The majority of mental health and psychosocial disorders begin during adolescence (10-19 years) and continue into adulthood if not appropriately treated (2), with 10-20% of children and adolescents experiencing diagnosable mental health illnesses (3). Suicide rates are increasing, with young people now being the group at highest risk of suicide in a third of countries, in both developed and developing contexts (2, 4, 5). Depression is the third leading cause of illness and disability among adolescents, and suicide is the third leading cause of death in older adolescents (15-19 years) (2). Apart from mortality and morbidity, mental health and psychosocial illness have other negative consequences for young people, such as lower educational achievements, substance abuse, violence, and poor reproductive and sexual health. If left untreated, it is estimated that mental health disorders which emerge before adulthood can impose a health cost 10 times higher than those that emerge later in life (6).

As the literature of the COVID 19 pandemic grows, we see increasing reports of its mental health consequences on children and adolescents (7–9). However, the literature has been sparse on effective and appropriate responses to mitigate and manage these consequences to protect children and adolescents. This paper seeks to use the expansive evidence generated from the HIV/AIDS pandemic and the impacts on mental and psychosocial well-being of children and adolescents to guide potential responses to COVID-19 impact on children and adolescent mental health. The paper takes a social determinants of health perspective, which recognizes both the direct and indirect impacts of COVID-19 on child mental health. As a result, the analysis covers the direct impact of the disease on the infected person and family; as well as the impact of the pandemic more broadly.

HIV came on the scene about 40 years ago, first considered as a disease of homosexuals, foreigners and sex workers, and shortly after became a generalized epidemic especially in countries across Africa, where the disease has had a disproportionate impact. WHO (10) reports that since the beginning of the HIV epidemic, 75 million people have been infected with the HIV virus and about 32 million people have died of HIV. Globally, 38 million (32.7-44.0 million) people were living with HIV at the end of 2019 (11). Significant mental health and substance use problems have been observed at higher rates among people living with HIV and people who are vulnerable to HIV infection than the general population (12). People with risk factors for HIV and who are vulnerable to mental health conditions often face other significant challenges to accessing and adhering to HIV prevention and treatment modalities. Social stigmas, and criminalization of intersecting risk factors in some contexts (such as sex work, drug use or same-gender sex) present challenges to key populations. These groups experience stigma and discrimination, including incarceration that negatively affect mental health, and this relationship is further compounded by the unfortunate stigma of mental illness in society (13).

The social and behavioral nature of HIV transmission has necessitated investigation beyond the biomedical, to address the social determinants of mental health in HIV affected populations, including addressing risk factors across the human social ecology - from individual, in families and at home, in communities and schools, and in the macro-structural environment. There is growing global evidence that mental disorders in populations – including HIV affected populations - are strongly socially determined, for example, poverty, income inequality, interpersonal violence and forced migration, are key determinants of mental disorders (14).

Evidence from the HIV epidemic successfully shed light on the situation, risk factors and experiences of vulnerable and marginalized individuals who were at heightened risk of comorbidities. UNAIDS (11) notes the clear positive relationship between HIV prevalence and income disparity; unequal gender norms limiting agency and reduced access to education and economic resources all contribute to HIV risk. The report also notes that young women are at particular risk. In sub-Saharan Africa (SSA) today, women and girls account for 6 out of 10 new infections. Adolescent girls and young women in SSA aged 15-24 account for approximately one quarter of all 2019 infections: disproportionally high given this group constitutes only 10% of the population. Marginalized populations such as commercial sex workers, injecting drug users and people who identify as LGBTI are also at increased risk - and although a small proportion of the population, key populations and their sexual partners carry a disproportionate burden of HIV/AIDS illness.

As we interrogate learnings from HIV on future responses to mental health impacts of COVID-19, it is important to note here that there are both similarities and differences between these two pandemics (15). Similarities include the fact thatin both cases, treatment can significantly increase life expectancy and reduce adverse effects of disease progression. Group dynamics and population behaviors play a central role in the spread of both diseases. Stigma and discrimination are prevalent for both diseases, and misinformation is common, with fear driving responses and behaviors. The HIV pandemic has had wideranging social and economic consequences, similar to the case of COVID. Commercial sex workers have recently been reported negotiating mask use with their sex partners, with similarities to the HIV experience around condom use (16). Differences include the doubling time: early HIV cases doubled over 6-12 months, for SARS-CoV-2 the interval is a matter of days. If left untreated, HIV is mainly life-threatening to all ages while COVID 19 kills a minority of infected individuals, largely older populations and those with existing co-morbidities and vulnerabilities. While a path to ending the COVID-19 pandemic appears closer with the introduction of vaccines, and steep declines in countries with high vaccine rates show this to be possible, an end to the HIV pandemic is much less clear. With treatment, HIV infection is chronic and irreversible while COVID-19 infection is treatable, and an infected person could recover in a short period of time. HIV affects people of reproductive age and can be transmitted from mother to child. Mother to child transmission dynamics of SARS-COV-2 virus are not yet well-understood. Behaviors driving the spread of infection are different - risky sexual behavior and injecting drug use for HIV, while poor hygiene, social and physical proximity are risk factors for COVID-19. Both diseases have re-shaped intergenerational dynamics, however the impacts are manifested differently, with the HIV epidemic leaving behind many orphans to be taken care of by grandparents, while the COVID-19 pandemic has so far had a disproportionate impact on the elderly, although this may vary by country context and demographic structure (17).

#### **METHODOLOGY**

We undertook a rapid review of published peer reviewed literature on the impacts of the HIV epidemic on the mental health of children in PubMed, Google Scholar, Cochrane and 3IE databases from June 16 to July 5 2020. We focused solely on published systematic reviews available since 2000. Meta analyses were not included as robust meta analyses are largely statistical procedures that draw from, or are conducted in the context of, a systematic review.

The following search string was used (adapted depending on the search engine employed):

Search string 1: (HIV or AIDS) and (depression or mental or anxiety or suicide or psych\*) and "systematic review" and (child\* or adolescen\*).

The inclusion criteria are defined in **Figure 1**. Given the rapid nature of the review, each article was screened and reviewed by only one author. Systematic reviews were analyzed and coded for whether they reviewed determinants, prevalence or mental health disease impact, interventions, pathways or mechanisms of action for mental health outcomes, or mental health diagnostic tools or measures. We coded for geographic setting: low- or middle-income and resource constrained or not. In addition, key evidence gaps identified from each review were summarized.

The authors noted key limitations to the methodology described here. Firstly, the absence of non-English language materials may mean findings are disproportionately focused in anglophone settings. Secondly, publication bias was also noted with the vast majority of articles reporting positive findings, and a small minority reporting negative or inconclusive findings. Due to the nature of the rapid review, only systematic reviews were accessed and only one author summarized. This could bias the evidence accessed and summarized. Finally, the authors noted that systematic reviews are not well-suited to capturing macro-level policy or political shifts or outcomes.

#### **DATA ANALYSIS**

The analysis and presentation of data complies with well-accepted methodologies applied in rapid reviews (18). Results from the included publications were synthesized using tables which have provided descriptive details of the publications used in the analysis. The findings provide an overview of the evidence identified, organized thematically. The themes are derived with the goal of providing a sense of the "volume and direction of available evidence" (18).

#### **RESULTS**

Figure 2 provides a flow chart summary of the studies accessed, reviewed and analyzed. Over 2,000 potentially relevant titles resulted in the abstract review of 94 records. 63 systematic reviews were ultimately analyzed. The 63 systematic reviews draw analyses from 2,498 studies. Of the 63 studies reviewed, 38 reviewed determinants, prevalence or mental health disease impact; 32 reviewed interventions with direct or indirect mental health implications; 13 reviewed pathways or mechanisms of action for mental health outcomes, and 7 reviewed mental health or diagnostic tools or measures. Forty-one studies were focused exclusively on HIV affected populations, while the remaining included HIV as one outcome area of interest. Twenty-five studies were geographically focused on low- or middle-income settings. While studies were all used to inform the findings and discussion sections of this paper, 30 focused exclusively on children and adolescents and are summarized in Table 1.

#### **FINDINGS**

Recognizing the complex etiology of child and adolescent mental health and also HIV, we identified six summary findings.

# Poverty and Other Vulnerabilities and Stressors Intersect and Compound Children's Mental Health Risks

Similar to COVID-19, during the HIV pandemic, affected households experienced major shocks to earnings and disruptions to employment resulting in loss of income and precarious financial situations, driving families into hardship and poverty. Parental death left orphans either in the care of other relatives, grandmothers, single parents, or child headed households. Such changing dynamics add stress to already vulnerable households, leading to an increased burden of mental ill health. The vulnerabilities experienced by HIV-infected or affected children are multiple and intersecting and have an impact on their psychological well-being. Findings tended to show that AIDS orphans and vulnerable children had poorer psychological well-being in comparison with children from HIV-free families or children orphaned by other causes (23). HIV-related stressful life events, stigma, and poverty were identified as risk factors, as was pre-existing disability (23).

The vulnerabilities captured are multi-faceted. Sociodemographic variables such as older adolescent girls (29), disability (49) and victims of trafficking were at heightened risk of mental illness (50). Food insecurity was found to drive poor mental health outcomes among HIV affected adolescents and youth (21). Finally, adverse events, such as exposure to abuse and violence, experiences of stigma or discrimination, or taking care of an unwell adult were also detrimental to children's mental health (51, 52). Some evidence is provided that infants, adolescents, children with infected or ill mothers, and children living with severely ill adults are particularly vulnerable (35). A number of factors were found to be protective such as

#### Study Design

\* Systematic Reviews following PRISMA or PRISMA-P protocols were included. Other studies were also included if a systematic process was presented, such as source of studies and exclusion/inclusion criteria

#### Population

- \* Studies were included if they focused on children and adolescents aged, 0-19 years as defined by the UN
- \* All genders were included
- \* All HIV serostatus were included
- \* Some studies on parent and caregiver mental health outcomes were included if they had at least a child-related mental health measure

#### Language

\* English language studies were included

#### **Timing**

\* Only studies published between 2000 and 2020 were included

FIGURE 1 | Inclusion criteria for rapid review.

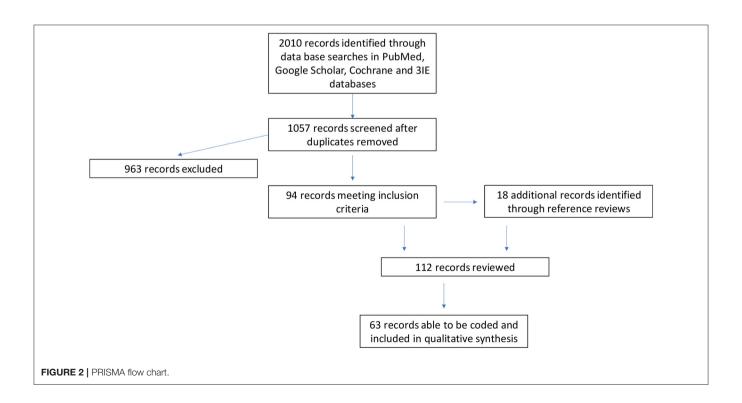


TABLE 1 | Summary of systematic reviews focused on children's mental health and HIV.

Author	References	Title	Number of studies in review
Govindasamy et al.	(19)	Informing the measurement of well-being among young people living with HIV in sub-Saharan Africa for policy evaluations: a mixed-methods systematic review.	40
Hartog et al.	(20)	Stigma reduction interventions for children and adolescents in low- and middle-income countries: Systematic review of intervention strategies.	61
Toska et al.	(21)	Sex in the shadow of HIV: A systematic review of prevalence, risk factors, and interventions to reduce sexual risk-taking among HIV-positive adolescents and youth in sub-Saharan Africa.	35
Han et al.	(22)	Intergenerational Interventions for People Living with HIV and Their Families: A Systematic Review.	13
Chi and Li	(23)	Impact of Parental HIV/AIDS on Children's Psychological Well-Being: A Systematic Review of Global Literature	30
Qiao et al.	(24)	Disclosure of Parental HIV Infection to Children: A Systematic Review of Global Literature	38
Gourlay et al.	(25)	Barriers and facilitating factors to the uptake of antiretroviral drugs for prevention of mother-to-child transmission of HIV in sub-Saharan Africa: a systematic review.	44
Sherr et al.	(26)	A systematic review examining whether interventions are effective in reducing cognitive delay in children infected and affected with HIV.	17
Sherr et al.	(27)	A Systematic Review of Psychological Functioning of Children Exposed to HIV: Using Evidence to Plan for Tomorrow's HIV Needs.	11
Sherr et al.	(28)	Evidence-based gender findings for children affected by HIV and AIDS - a systematic overview.	11
Haines et al.	(29)	Which HIV-infected youth are at risk of developing depression and what treatments help? A systematic review focusing on Southern Africa.	12
Sherr et al.	(30)	A systematic review of cognitive development and child human immunodeficiency virus infection.	54
Sherr et al.	(31)	Developmental challenges in HIV infected children—An updated systematic review.	21
Rachel et al.	(32)	Disclosure of HIV status to children in resource-limited settings: a systematic review.	32
Spies et al.	(33)	Mental health outcomes in HIV and childhood maltreatment: a systematic review.	34
Kimera et al.	(34)	Challenges and support for quality of life of youths living with HIV/AIDS in schools and larger community in East Africa: a systematic review.	16
Goldberg and Short	(35)	What do we know about children living with HIV-infected or AIDS-ill adults in Sub-Saharan Africa? A systematic review of the literature	47
Skeen et al.	(36)	Interventions to improve psychosocial well-being for children affected by HIV and AIDS: a systematic review.	16
King et al.	(37)	Interventions for improving the psychosocial well-being of children affected by HIV and AIDS.	0
Barry et al.	(38)	A systematic review of the effectiveness of mental health promotion interventions for young people in low- and middle-income countries.	22
Klasen and Crombag	(39)	What works where? A systematic review of child and adolescent mental health interventions for low- and middle-income countries.	134
Sherr and Mueller	(40)	Where is the evidence base? Mental health issues surrounding bereavement and HIV in children.	14
Kuo and Operario	(41)	Caring for AIDS-orphaned children: A systematic review of studies on caregivers.	29
Britto et al.	(42)	Prevalence and correlates of HIV disclosure among children and adolescents in low-and middle-income countries: A systematic review.	22
van Wyhe et al.	(43)	Cross-cultural assessment of HIV-associated cognitive impairment using the Kaufman assessment battery for children: a systematic review.	9
Lloyd and Operario	(44)	HIV Risk among Men Who Have Sex With Men Who Have Experienced Childhood Sexual Abuse: Systematic Review and Meta-Analysis.	12

(Continued)

TABLE 1 | Continued

Author	References	Title	Number of studies in review
Medley et al.	(45)	Effectiveness of Peer Education Interventions for HIV Prevention in Developing Countries: A Systematic Review and Meta-Analysis.	31
Krauss et al.	(46)	Disclosure of HIV status to HIV-positive children 12 and under: A systematic cross-national review of implications for health and well-being.	14
Hudelson and Cluver	(47)	Factors associated with adherence to antiretroviral therapy among adolescents living with HIV/AIDS in low- and middle-income countries: a systematic review.	15
McAteer et al.	(48)	A systematic review of measures of HIV/AIDS stigma in paediatric HIV-infected and HIV-affected populations	22

disclosure of HIV status, satisfaction with relationships and social support (29).

We see similar impacts during the COVID pandemic, where extreme financial stress on households is likely to impact families and individuals. Programs that mitigate the economic impacts among the most vulnerable were central to the HIV response and are increasingly being applied to support the COVID-19 response. For HIV, these included child grants, income generating activities for caregivers, cash transfers, food distribution, health care vouchers, community support groups and other economic empowerment interventions. Examples from South Africa, Kenya and Malawi have all shown promising results (53-55). While these responses are being rolled out, the operational mechanisms will need to be adapted to adhere to prevention of contagion (social distancing, wearing masks) which were not needed in the case of HIV. In addition to the individual and household level effects, for COVID-19, we see serious implications in the macro economic and fiscal space. Greater attention to the indirect impacts of shifting patterns of remittances, trade and global financial flows on children's well-being will need further investigation.

#### Living Arrangements, Child Abuse and Maltreatment Experienced by AIDS Affected and Infected Children Increase Mental III-Health

Similar to COVID-19, the HIV pandemic had a significant impact on social and community fabric, through disruptions in social networks and relationships. During the HIV pandemic, these disruptions were implicated in spikes of child abuse and violence and increases in alternative care arrangements, including at institutions and orphanages and with relatives (56). In our review, risk factors for ill-mental health, particularly depression, include sexual abuse (57), child maltreatment (29) and exposure to violence (58). Spies et al. (33) note that substance abuse, major depressive disorder, and post-traumatic stress disorder were most commonly reported among HIV positive individuals reporting childhood maltreatment. They also noted an association between childhood maltreatment and poor adherence to antiretroviral therapy.

Kuo et al. (41) reviewed the caregiving arrangements for AIDS-orphaned children, identifying findings relevant for

COVID-19. Their evidence suggests that caregiving demands are often added to over-burdened and weakened extended family systems particularly in low resource contexts, due to pre-existing financial hardships and reduced social support networks. Their paper also sheds light on the increased psychological and economic stress on caregivers (41).

During the COVID pandemic, undeniably the burden of care is falling on the household, and on women in particular. As women and adolescent girls are largely left responsible for preparation of meals, financial stress in low income settings may mean they could be blamed for insufficient food and subjected to domestic violence. We are currently observing increased reports of levels of abuse, maltreatment and violence, largely documented among women and girls, and often occurring in their own households under conditions of lockdown (59, 60).

During the HIV pandemic, helplines, cash grants for caregivers, accreditation for orphanages, foster care, and adoptions were put in place. For adolescents, safe spaces were created which allowed girls to engage safely with their peers. Expanding the reach of helplines to address child sensitive issues of violence or abuse, shelters, online counseling as well as expansion of virtual safe spaces for example, could offer an opportunity for the COVID-19 response. Mainstreaming mental health training of frontline COVID-19 health and community workers to detect mental distress, particularly among victims of violence, can be an effective approach.

#### The Functioning and Quality of Health Systems Have Impacts on Mental Health Outcomes of Children

Many have expressed frustration with long-standing capacity gaps, poor service accessibility and inadequate mental health policy provisions in low- and middle-income countries, critical components required to ensure an adequate health system that delivers good mental health for all (61). However, few studies in our review sought innovations to address the shortfalls. Example approaches identified include: task sharing of mental health care which was observed to improve the reach and effectiveness of services in rural and other low-resource settings; lay health workers to deliver care and community-based packages across outcomes and social support services to pregnant women at risk was seen to be effective, home based care; and non-specialist

providers in mental health and neurology and physician-nurse substitution were also identified as possible approaches.

A number of studies noted the need to embed mental health services within the primary health care response, yet this approach was not assessed in any study we reviewed. Integrated models, such as adding a service to an existing service, and those that work both at community and in facilities have been tried successfully (38) but more research is needed on how to make this work effectively. Community workers and volunteers have played a key role in supporting HIV infected patients. They have also assisted in task shifting and task sharing in roles that could easily be done by a lay person such as rapid testing, supply of medicine, follow up for adherence and referrals. In Zambia - adherence support extension workers were recruited, in Malawi they took the shape of community volunteers and patients receiving ART, and South Africa has had very successful community workers models (62, 63). Of relevance to COVID-19, in a systematic review by Mwai et al. community health workers expanded the HIV response by successfully providing patient support (such as counseling, home-based care, education and livelihood support), and health service support (such as screening, referrals and surveillance). Potentially, detection and referrals to mental health services could be layered onto existing community health worker models, though this would require adaptation for the COVID-19 context, including revised protocols and additional protective equipment.

#### School-Based Platforms Can Provide Effective Mental Health and Psychosocial Support at Scale

While there were differential effects for gender and age, classroom-based interventions - particularly for adolescents have reduced symptoms of common mental disorders (38). In the review by (38) thirteen mental health promotion and universal prevention interventions implemented schools were explored for their potential to improve mental health outcomes. The authors noted the interventions spanned across the development of social, emotional, problem solving and coping skills, to mental health promotion combined with physical fitness programs, stress reduction, sexuality education programs, and including art interventions and peer support interventions led by teachers. Two interventions were designed specifically to support AIDS orphaned children. After-school recreational activities had a significant positive impact on children and adolescents' externalizing and internalizing problem scores and also improved parental support as a result of parental involvement in the structured activities. Classroom based interventions were reported to have a significant positive effect on both children and adolescents in terms of improved social and emotional well-being, communication skills and reduced conduct and peer problems and hyperactivity levels. Specific gender effects were reported in one classroom based intervention where significant reductions in psychological difficulties and aggression were seen in males only and improved prosocial behavior among females only. All the universal life skills and resilience school-based interventions identified reported significant positive effects on students' mental health and well-being in terms of improved self-esteem, motivation, and self-efficacy (38) and these interventions, if delivered online, would also be relevant for children experiencing COVID-19 lockdowns. Evidence was mixed for peer education programs in developing countries. Some studies suggested these are moderately effective at improving knowledge and some selected behavioral outcomes but show no significant impact on biological outcomes (45).

There were also promising findings among multicomponent interventions in school and community settings (38). There is evidence that school-based health centers are popular with young people and provide important mental and reproductive health services. Gaps in school-based programming was also evident, as the preponderance of such programs addressed older children, and younger children in LMIC primary schools were often not subject of study. The authors report greater effectiveness of multicomponent interventions, which they identify as "interventions that adopt a social competence approach and develop supportive environments," in comparison to interventions that narrow in on specific problem behaviors. The review notes the efficacy of whole school approaches, which have recently been evaluated by RCTs in Bihar and the UK and shown to be effective in reducing externalizing behaviors and bullying (64).

By early March, COVID-19 had resulted in the closure of schools in over 108 countries (65). As schools begin to slowly reopen, teachers and administrators will be at the frontlines, and play an important role in detecting and mitigating mental health impacts of adverse experiences of lockdown, stigma, social isolation and experience and exposure to disease and deaths. However, they cannot do this alone. As schools introduce new health and hygiene policies, they need to be mindful of mental health implications and include these as a standard part of their health and hygiene protocols.

# Positive Coping, Relationships With Caregivers, Family and Social Support Can Improve Child Mental Health Outcomes

The evidence confirms that individual coping skills, trusting relationship with caregivers and social support protected HIV-affected children against negative mental health effects, with some evidence that these were most impactful among those most stressed (23). Adaptive coping and social support were considered critical to overcome the structural and economic barriers associated with poverty that led to mental ill-health (19) and would be relevant for children experiencing poverty and economic stress as a result of financial crises borne of the COVID-19 pandemic.

There was little reflection of the quality and content of caregiving provided nor information on the challenges of caring for children orphaned by AIDS or effects on caregivers' health and well-being (41). However, a few of the reviews engaged with parenting – noting parent training is a highly promising intervention for behavioral disorders and can bring down rates of conduct problems significantly (39). Evidence suggests that parenting interventions appear to be at least as effective when implemented in countries that are culturally different than

those in which they were developed. Gardner et al. (66) report that extensive adaptation was not necessary for the successful transportation of these types of interventions (66).

Applying these lessons today, expanded parenting programs which help caregivers navigate the negative mental health effects on children, may help to mitigate the long-term impacts of COVID-19 (67, 68). An open-access hub of online resources on parenting during COVID-19 has been launched by a consortium of agencies and academics (69). Wide use of such resources – which focus on building positive relationships, diverting and managing bad behavior, and managing parenting stress – can help reduce caregiver and parental stress and strengthen childparent bonds and build stronger relationships between children and their caregivers.

Our review shows that unintentional or forced HIV disclosures were common (24). In LMIC settings, full disclosure of HIV status among children and adolescents living with HIV was uncommon (42). Findings regarding the impacts of disclosure were mixed but disclosure tended to have long-term positive impacts on the well-being of children, parents and family in general (24). Within the COVID-19 context, disclosure to family has not been as structured as seen during the HIV experience, which has well-established protocols for counseling and testing, complemented with guidelines for disclosure. For example, WHO provides evidence-based guidelines to health workers providing disclosure counseling for children under the age of 12, in recognition of their "emotional and aptitudinal ability to understand and cope with the nature of the illness, stigma, family relations and concerns about social support" (70). Increasing concerns can be seen around privacy of COVID19 testing, with documented instances of people being shunned and stigmatized emerging (71). Lessons from HIV suggest that COVID-19 disclosure should be sensitive to the child's age and perceived ability to understand the meaning of infection (32). Caregivers may need support from health care providers during the disclosure process. Evidence-based guidelines incorporating the developmental status of the child and adapted to cultural context, taking account of caregiver perceptions are prerequisite to enhancing disclosure in local contexts (42). Development and dissemination of such guidelines for COVID-19 disclosure, accompanied by health-worker training and counseling, would be a useful contribution.

Family support should form part of mental health prevention strategies (72). Such support needs to embrace a number of sectors such as housing, education, and employment which need to work together with support from voluntary and mental health sectors. Mobilization of local communities – such as was done for HIV – needs to be undertaken, and may include community outreach and working with community leaders to ensure inclusion of mental and physical health concerns in COVID-19 programs. In response to COVID-19, community groups have been successful at organizing virtual support groups, community conversations (72), developing online resources and even joint singing events (73). Sustainable financial and capacity development support to community ventures can help foster resiliency and build back better in anticipation of future outbreaks.

#### Stigma and Discrimination Can Have Significant Impacts on Children's Emotional Lives

As seen during the COVID-19 pandemic and the HIV epidemic, experiences of stigma have had a wide range of negative outcomes for children (34, 74). In a study focusing on HIV treatment adherence, the authors note that interventions to reduce stigma should target multiple levels of influence - intrapersonal, interpersonal and structural - in order to have maximum effectiveness (75). Findings suggest that children and adolescents are under-represented in stigma reduction interventions in low- and middle-income settings (20), suggesting more stigma reduction interventions are needed that address a wider variety of stigmas, with children as direct and indirect target group.

Increasingly, we see emerging stigmatization of COVID-19 patients or their families, creating situations that are not mentally or psychologically healthy and are likely to cause much stress, anxiety or depression in the long run. Such experiences can instill a sense of fear and degenerate into loneliness, social and emotional isolation. Community, religious and faith-based organizations have had a positive role in combatting HIV stigma and discrimination in sub-Saharan African (76). While not many were well-measured, mass media campaigns were developed to respond to the HIV pandemic that proved to be effective at reducing stigma (77), and similar interventions could be developed and applied in the COVID-19 context.

#### DISCUSSION

Policymakers and practitioners seeking actionable results to manage the mental health consequences of COVID-19 can benefit from the experiences of HIV. The analysis presented in this paper can be categorized into three types of responses: those that can be easily replicated, those require substantial adaptation, and those that require development of new innovative offline and online responses to mitigate negative consequences of COVID-19 on mental health of children. A summary is presented in Table 2. Many of the programs that mitigate economic impacts including child grants, income generating activities for caregivers, cash transfers, food distribution, health care vouchers, community support groups and other economic empowerment interventions can be replicated with minor adjustments. Given multiple vulnerabilities compound risk of poor mental health in children, cash programs, for example, should expand to include multi-dimensionally poor children and their families. Evidence shows that cash programs have some success in reducing mental ill health (51). Ideally, these programs include "plus" components that link households receiving cash to mental health services.

Helplines for psychosocial support to vulnerable or abused children and counseling services and shelters for victims of gender-based violence can be scaled up to respond to the COVID-19 pandemic, with some minimal adaptation to adhere to prevention of contagion. Mass media campaigns to combat stigma and discrimination were successfully employed in the

TABLE 2 | Summary of COVID-relevant responses for children's mental health derived from HIV/AIDS rapid review.

Ease of application to COVID	Easily replicated	Requires adaptation	Requires innovation
Platform			
Individual	<ul> <li>Helplines for psychosocial support.</li> <li>Counseling services.</li> <li>Shelters for victims of gender-based violence.</li> </ul>	<ul> <li>Peer programs linked to provision of services.</li> </ul>	Converting adolescent and youth safe physical spaces into virtual spaces.
Household	<ul> <li>Child grants.</li> <li>Income generating activities for caregivers.</li> <li>Cash transfers and cash-plus programs.</li> <li>Food distribution.</li> <li>Health care vouchers.</li> <li>Economic empowerment interventions.</li> </ul>	Expansion of parenting programs.	
Community	<ul> <li>Community support groups.</li> <li>Mass media campaigns to combat stigma and discrimination were successfully.</li> </ul>	<ul> <li>Community mobilization initiatives.</li> <li>Community outreach workers and programs with community leaders.</li> <li>Mental health clinics in every school that re-opens, and equipping them with trained service providers, robust protocols and referral pathways.</li> </ul>	<ul> <li>Virtual community support groups and social entertainment programs.</li> <li>Online resources including modules devoted to positive mental health for students as part of on-line curricula.</li> <li>Introduction of stringent health and hygiene policies during and after reopening of schools.</li> <li>Standard package of care and practice in all schools upon their reopening.</li> </ul>
Health System		Mainstreaming child-sensitive mental health training of frontline health workers.     Task shifting and task sharing with Community Health Workers.	

Examine drivers of risk
Cultural and contextual adaptation of interventions
Effectiveness of intergenerational interventions
Long term consequences and sequelae
Interventions for early childhood mental health
Age sensitive and gender responsive psychosocial interventions
Use of technology to expand reach
Causal pathways to guide interventions

FIGURE 3 | Children's mental health evidence gaps identified from Rapid Review of HIV/AIDS literature.

HIV response, and similar interventions could be developed and applied in the COVID-19 context.

Some programs will need more substantial adjustments. At the health facility level, mainstreaming child-sensitive mental health training of frontline health workers and task sharing and task shifting to community volunteers and social workers as was done for HIV with community health workers, could advance detection of mental illnesses, particularly among victims of abuse, but would require adaptation of protocols. At the community and household levels, expansion of parenting programs can help caregivers navigate the negative mental health effects on children, however, these are not often operating at scale, nor with adequate linkages to community-level services. Community mobilization initiatives were commonly seen during the HIV pandemic, as were community outreach workers and

programs with community leaders. However, such community-based initiatives will need substantial adaptation and re-orientation given the closure of many community spaces and schools, as well as the dissolution of community ties as a result of home-isolation and lockdown. The school platform can also be harnessed for mental health service delivery particularly in low income contexts, where schools have not been exploited for child mental health delivery. Adding mental health clinics into every school that re-opens, and equipping them with trained service providers, robust protocols and referral pathways can ensure every child can benefit. With the reopening of community venues and schools, new community groups can also be created to advance community mobilization for children's mental health, but this will require adaptation and planning.

Programs requiring innovation include converting adolescent and youth safe physical spaces into virtual spaces particularly for at-risk girls and young women. There have been some successful pilots for violence prevention during COVID-19 (78). Innovating similar models for mental health among young people could be advanced. Expanding virtual community support groups, social entertainment, and developing online resources including modules devoted to positive mental health for students as part of on-line curricula could be an effective approach. Re-opening of schools and introduction of stringent health and hygiene policies, provides another opportunity for innovation - to provide mental health and psychosocial support to all children as a standard package of care and practice.

The review also provided an opportunity to assess evidence gaps. The majority of reviews acknowledged the need for better measurement, research and data on HIV and children's mental health, identifying important gaps that are worthwhile to mention here and important to keep in mind as the evidence base for COVID-19 evolves.

One of the largest gaps noted was the need for specific data on vulnerable populations such as women, children and young people, heterosexual men, drug users and trafficked individuals. During the early parts of the HIV pandemic, age and sex disaggregated data were not available, excluding information on children. Compared to adults, this resulted in delays in the prevention, detection and treatment of affected and infected children. Once age and sex-disaggregated data were made available, children were understood to be directly affected by HIV. Work by Idele et al. reminds us that we should not make this same mistake for COVID-19 (17).

Our review of evidence from HIV exposed the absence of gendered data and analysis. One systematic review noted that of the 15 studies on bereavement they included, seven analyzed data by gender with mixed findings (28). The review noted that major policies fail to provide gender data for young children, despite scientifically established gendered mental health impacts manifesting in adulthood.

Another gap commonly cited was the need for more quality research empirically examining causal pathways or mechanisms of action (33, 35). The absence of such evidence has hampered detection of entry points for action and limited the

development of effective interventions. Future COVID research would benefit from more attention to causal inference and further characterization of processes and circumstances, as well as variation, related to vulnerability and resilience.

Long term consequences will also need to be monitored and longitudinal designs and rigorous developmentally-sensitive measurement is needed to inform the design of large-scale policies and programming for children, adolescents and youth (35). Importantly, a number of studies reported the need for intergenerational evidence, both on experiences and interventions on the mental health of children and their families (22).

Importantly, the methodology prevented us from unpacking the role of national leadership and effective public policy in the promotion, prevention, detection and care of mental health conditions in children. Our experience of HIV responses in sub-Saharan Africa suggests that effective national leadership made a significant difference by shifting discourses, combatting stigma and expanding prevention, treatment and care through decentralized approaches, including in Kenya, Uganda and Tanzania. To systematize these, robust policy analysis, which is not often seen in the peer reviewed literature, is needed.

**Figure 3** describes other research gaps that were identified as a result of our review. It is possible that the absence of mental health data, analysis and research reflects the low priority it has in many countries. With the growing momentum to institutionalize and embed mental health into our public health and social systems, we hope these trends will soon reverse.

#### DATA AVAILABILITY STATEMENT

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author.

#### **AUTHOR CONTRIBUTIONS**

PB and PI conceptualized paper and shared writing. PB undertook analysis for rapid reviews. All authors contributed to the article and approved the submitted version.

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### COVID-19 Preparedness and Response: Validation of a Rapid Assessment Tool to Evaluate Priorities of Health Workers at the Grassroots Level

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Since the initial phases of the COVID-19 outbreak, international recommendations for disease control have been readily available. However, blind implementation of these recommendations without grassroot-level support could result in public distrust and low adherence. This study evaluated the use of a public health priorities survey to rapidly assess perceptions of local health workers. A cross-sectional study using a web-based survey was conducted among 5,847 health workers and medical students from January to February 2020 to evaluate the level of prioritization of various public health measures. Measures with the highest levels of prioritization were "Early prevention, environmental sanitation, and improvement of population health" and "Mobilization of community participation in disease control," which were concordant with policies implemented by the Vietnamese government. This study also demonstrated a high level of internal validity among survey items and shared ranking of priorities among all occupational groups. The use of this public health priorities survey was found to be effective in identifying priorities as identified by grassroots health workers to provide real-time feedback to the national government. However, future iterations of this survey should consider limiting the use of each prioritization score to ensure that responses represent the reality of source limitations and consider focusing on medical professionals and community workers due medical students' limited experience with Vietnam's healthcare infrastructure.

Keywords: COVID-19, setting priority, medical student, health workers, Vietnam

#### INTRODUCTION

On 31 December 2019, the World Health Organization (WHO) China detected a cluster of pneumonia cases of unknown etiology at Wuhan Jinyintan Hospital in Hubei province, China (1). One week later, on 7 January 2020, the virus now called SARS-CoV-2 was isolated (1). On 11 February 2020, the WHO officially named the disease associated with SARS-CoV-2 infection as COVID-19 (2). Though COVID-19 is associated with lower case-fatality rates, it has proven to be more infectious (3) than both SARS-CoV and MERS-CoV, which caused the severe acute respiratory syndrome (SARS) outbreak in 2003 (4) and of Middle East respiratory syndrome (MERS) in 2012, respectively (5, 6). These differences are likely due to variations in viral reproduction rates along with a large number of asymptomatic SARS-CoV-2 cases contributing to high rates of transmission (5, 7). By 7 April 2020, there were 1,279,722 confirmed cases globally, with over 72,600 deaths in 203 countries across the world (8).

Previous studies have argued that the rapid acceleration of the COVID-19 pandemic was a consequence of inadequate preventative measures (9, 10). This pandemic has demonstrated that no matter how robust a country's health system may be, preparedness is crucial to preventing disease spread (11). Indeed, even some of the most developed health systems in the world have faltered due to a lack of early preventative measures (12–14). For middle-income countries such as Vietnam, unpreparedness could result in even worse consequences given the constrained healthcare infrastructure and resource limitations (15). As such, mechanisms for early and efficient public health planning and priority setting are critical to ensure appropriate disease prevention and control (16–19).

Since the initial phases of the COVID-19 outbreak in Hubei province, there has been widespread guidance from health authorities globally regarding disease prevention and control measures. Standard public health interventions, including isolation and quarantine, physical distancing, and community containment measures, were recommended to control disease transmission (20). The WHO also issued guidelines regarding the importance of establishing research priorities, facilitation of clinical trials, and coordination of efforts to contain SARS-CoV-2 spread (21).

Yet, though international recommendations were readily available, blind implementation of these recommendations without grassroots-level support could result in public distrust and low adherence (22). As such, input from local health workers would be helpful in ensuring that public health interventions reflect the specific needs of each community and increase local support. To supplement data-driven disease control measures, this study evaluated the priorities of Vietnamese health workers and medical students regarding public health interventions to prevent SARS-CoV-2 spread in Vietnam. Health workers and medical students were chosen because they are more likely to be knowledgeable about COVID-19 and Vietnam's healthcare infrastructure. Beyond identifying public health priorities by grassroots health workers during the initial phase of COVID-19 in Vietnam, this study aims to validate the use of a public

health priorities survey to rapidly assess local needs during times of pandemic.

#### **METHODS**

#### **Study Setting and Participants**

Due to its shared border with China, ground zero of the COVID-19 epidemic, Vietnam was at a higher risk of importing positive cases from Hubei province when the pandemic began in January 2020. As such, from January to February 2020, a web-based survey was conducted among 5,847 health workers and medical students in Vietnam to study the perceptions of COVID-19 in the country. Participants were asked to take part in this survey if they met the following criteria: (1) involvement in Vietnam's COVID-19 response either as a medical student, medical professional, or community worker, (2) age 18 years or older, (3) living in Vietnam for at least 6 months, (4) agreement to participate in the study through online informed consent, and (5) ability to read and respond to the questionnaire.

The recruitment process was initially focused on several core groups consisting of individuals from the Vietnam Young Physician Association and medical universities in Hanoi, Da Nang, and Ho Chi Minh City. These groups were selected to reflect diversity in demographics, including age, gender, and occupation. Individuals in these groups were more likely to be well-connected to peers whom they recruited to participate in the study. Using snowball sampling, a total of 5,847 people were recruited through online invitations to take part in this study.

#### **Measurements and Instruments**

General characteristics collected included gender, age, marital status, level of education, and work-related characteristics, which included the administration level, occupation, and workplace location. Participant occupation was designated as either a medical student, medical professional, or community worker—with community workers defined as those working to prevent spread COVID-19 at the local level. Given that Vietnam's health system is divided into the central, provincial, and district/communal level clinics along with academic health centers associated with universities, participants were also asked to report the administration level in which they are employed. Not all participants answered all questions in the survey, so we only include questions with response rates >95%.

The questionnaire was designed based on the rapid response of Vietnamese government on COVID-19. The content not only covers considerable efforts of public health measures, such as quarantine, wearing masks, isolation, enforcing border closure, but also efforts to strengthen the healthcare system, scientific research capacity. Therefore, it can assess the measure of disease control with a multiple perspective. Participants were assessed for their level of prioritization of various public interventions to contain COVID-19 with questions relating to 12 public health measures including environmental sanitation, knowledge enhancement, development of epidemic forecast systems to provide early warning, and coordination of local actors. For the level of prioritization, scores ranged from 0 beings "not important" to 10 being "extremely important."

COVID-19 Setting Priority in Vietnam

These items were categorized into two domains: "Intersectoral approaches to disease prevention" and "Systemic approaches to preventative medicine." Intersectoral approaches were defined as interventions that rely on coordination of various community-level actors, a bottom-up approach, whereas systemic approaches were defined as interventions that rely on governmental-level organization, or top-down. These domains were constructed using the mean score of all items in each domain.

#### **Statistical Analysis**

The collected data were analyzed by using STATA 15.0 (Stata Corp. LP, College Station, TX, USA). Exploratory factor analysis (EFA) was utilized to evaluate the construct validity of the questionnaire. The Horn's parallel analysis was used to define number of factors. An orthogonal varimax rotation with Kaiser normalization was applied for exploring the scale of items to increase the interpretability of study results. The cut-off point for factor loading was defined at a value of 0.46. Confirmatory Factor Analysis (CFA) was applied to calculate some model fit indices (Model chi-square, RMSEA: Root Mean Square Error of Approximation, CFI: Confirmatory factor index, NFI: Normed Fit Index, SRMR: Standardized Root Mean Square Residual). We measured the internal consistency of each factor using Cronbach's alpha.

Descriptive statistics were used to characterize data frequency, percent, mean, and standard deviation. Inferential statistics were applied to compare the three occupational groups by T-test or Mann Whitney test for quantitative variables and by the Fisher-exact test or Chi-square test for qualitative variables. A Tobit multivariable regression model was applied to identify factors associated with each type of channel. Poisson regression models were used to examine factors related to information content. To obtain reduced models, the stepwise forward selection was utilized. Only predictors which have log-likelihood ratio test with a p-value less than of 0.2 were included in the final model. Statistical significance was defined at a p-value of less than 0.05.

#### **RESULTS**

**Table 1** shows the basic information of the respondents, including occupation, gender, age, marital status, and area of residence. Participants were classified by occupation as either a medical professional, medical student, or community worker. The majority of the respondents were medical students (89.7%), female (71.9%), living in urban areas (86.6%), and single (92.3%). The mean ages of medical professionals, medical students, and community workers were  $M=31.9~(\mathrm{SD}=7.8),~M=20.5~(\mathrm{SD}=1.7),$  and  $M=32.1~(\mathrm{SD}=4.6),$  respectively. There were significant differences in the level of participation in community activities with medical students demonstrating the lowest levels of participation at 41.5%.

As demonstrated in **Table 2**, the two domains, "Intersectoral approaches to disease prevention" and "Systemic approaches in preventive medicine," were evaluated by EFA. The Cronbach alpha of the intersectoral approaches and systemic approaches were 0.97 and 0.94, respectively. "Early prevention, environmental sanitation, and population health improvement"

had the highest percentage of participants (42.4%) rating it as "extremely important," whereas "Increasing coordination among local actors" had the lowest percentage of participants (27.2%) rate it as extremely important. The intersectoral and systemic domains had similar mean scores [M=8.0 (SD=1.8) and M=8.0 (SD=1.9), respectively]. According to CFA, the model had some acceptable fit indices (CFI = 0.966, NFI = 0.965, SRMR: 0.021).

**Table 3** reports the assessment of medical professionals, medical students, and community workers on the importance of various measures in disease control. Overall, the mean score of all measures was 8.0. The highest-scoring measures were "Mobilization of community participation in disease control"  $M=8.2~(\mathrm{SD}=2.0)$  in the intersectoral domain and "Early prevention, environmental sanitation, and population health improvement"  $M=8.2~(\mathrm{SD}=2.1)$  in the systemic domain. In contrast, lowest-scoring measures were "Improvement of interdisciplinary scientific research capacity"  $M=7.9~(\mathrm{SD}=2.0)$  and "Developing systems of epidemic forecasts and early warning"  $M=7.9~(\mathrm{SD}=2.1)$  in the intersectoral and systemic domains, respectively.

Table 3 also demonstrates significant differences between occupation and level of prioritization across both domains and 10/12 measures, with the exception of "Raising awareness of the impacts of climate change" and "Improvement of interdisciplinary scientific research capacity." Medical students consistently gave lower prioritization scores in comparison to other occupations on all measures. Nonetheless, despite differences within each measure, when measures are ranked by mean prioritization scores within each occupational group, all three occupations share the same order prioritization for measures within each domain.

**Table 4** demonstrates the results of multivariate regression to identify demographic factors associated with disease prevention priorities across intersectoral and systemic domains. Females in this study appeared to give significant higher scores in both domains compared to males (B=0.27; SE = 0.07 and B=0.37; SE = 0.07). Residence in rural areas tend to have lower score (B=-0.20; SE = 0.09 and B=-0.18; SE = 0.09). Living with a spouse were also positively associated with higher scores in both domains (B=0.81; SE = 0.19 and B=0.97; SE = 0.19). Those 25 years or older gave higher scores in the systemic approach domain in comparison to their counterparts (B=0.50; SE = 0.17; P<0.01). No significant differences between scores were found between the medical professional and community workers vs. medical students.

#### DISCUSSION

This study implemented a newly developed tool to rapidly assess local disease control priorities of grassroots healthcare workers and medical students. We found a high level of priority across both intersectoral and systemic approach domains. The measures with the highest levels of prioritization were "Early prevention, environmental sanitation, and population health improvement" in the systemic domain and "Mobilization of community

TABLE 1 | Demographics of participants by occupation.

	Medical professionals		Medical	Medical students		Community workers		Total	
	n	%	n	%	n	%	n	%	
Total	510	8.7	5,247	89.7	90	1.5	5,847	100.0	
Gender									
Male	275	54.4	1,306	25.1	52	59.1	1,633	28.1	< 0.01
Female	231	45.7	3,903	74.9	36	40.9	4,170	71.9	
Living area									
Urban	358	71.2	4,551	88.0	77	87.5	4,986	86.6	< 0.01
Rural	145	28.8	619	12.0	11	12.5	775	13.5	
Marital status									
Single	190	37.9	5,125	98.6	26	29.2	5,341	92.3	< 0.01
Living with spouse	301	60.1	11	0.2	60	67.4	372	6.4	
Others	10	2.0	64	1.2	3	3.4	77	1.3	
Administration level									
Central	67	13.3	518	10.1	22	26.2	607	10.6	< 0.01
Province	235	46.6	601	11.7	40	47.6	876	15.4	
Below province level	155	30.8	88	1.7	22	26.2	265	4.6	
College/University	47	9.3	3,911	76.4	0	0.0	3,958	69.4	
Participation in comm	nunity activities								
Yes	407	80.6	2,160	41.5	89	100.0	2,656	45.8	< 0.01
No	98	19.4	3,041	58.5	0	0.0	3,139	54.2	
Age group									
Under 25	62	13.0	4,844	98.7	3	3.5	4,909	89.7	< 0.01
25 and above	415	87.0	64	1.3	83	96.5	562	10.3	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD	p-value
Age	31.9	7.8	20.5	1.7	32.1	4.6	21.7	4.5	<0.01

participation in disease control" in the intersectoral domain. There was a high level of internal validity of the questionnaire in addition to the shared ranking of public health measures between all three occupational groups despite significant differences in scores within each measure between groups. These significant differences in prioritization scores across both domains and most measures with medical students consistently giving lower scores than other occupations. Important predictors of higher prioritization among participants included a rural residence, age, and participation in community activities.

Given Vietnam's status as a middle-income country and overall scarcity of healthcare resources, preventative health strategies have been critical to contain COVID-19 spread within the country since the outbreak began in Hubei province, China, in early January 2020. Particularly in resource-scarce countries, experts have recommended the early implementation of social distancing and quarantine to ensure that newly diagnosed infections are adequately contained (23). The high levels of prioritization of "Early prevention, environmental sanitation, and population health improvement" echo these recommendations and highlight the healthcare sector's overall support of aggressive early preventative measures to prevent more severe downstream consequences. Moreover, given the limited capacity of

Vietnam's healthcare system, participants in this study also demonstrated a high level of prioritization of community mobilization to support disease control measures. Indeed, in previous outbreaks in resource-constrained settings, community-based surveillance and implementation of preventative strategies were crucial in preventing disease spread (24).

In Vietnam, the first COVID-19 case was identified in Ho Chi Minh City on 22 January 2020 (25), and we see the national government's response coinciding with priorities of grassroots health workers, as identified by our study. Shortly after the initial case, the national government implemented measures to restrict SARS-CoV-2 spread through social distancing, quarantine, health status declarations, and improved sanitation (26). At the same time, there was also increasing mobilization of resources to improve local surveillance (26), which allowed for the rapid quarantining and tracing of tens of thousands of individuals (27). Whereas, other countries, such as Korea, initiated mass production of test kits for early detection (28), Vietnam did not have the infrastructure in place to implement widespread testing and as such, relied on social isolation and rapid quarantining of identified cases to reduce dependence on testing. Indeed, through the early collaborative efforts of the government and Vietnamese citizens, the country was able to effectively control the COVID-19

TABLE 2 | Participant satisfaction with and exploratory factor analysis of measures for disease control.

Items	Extremely	important priority	Intersectoral	Systemic
	n	%	approaches to disease prevention	approaches in preventive medicine
Early prevention, environmental sanitation, and population health improvement	2,480	42.4		0.77
Mobilization of community participation in disease control	2,223	38.4	0.67	
Training on up to date scientific knowledge	2,190	37.7	0.72	
Raising awareness of the impacts of climate change	2,052	35.3	0.65	
Ensuring adequate budget for disease prevention	1,978	34.1		0.67
Periodic surveillance for infectious diseases	1,958	33.6		0.79
Strengthening health communication and education programs	1,853	31.9		0.66
Development of epidemic forecasts systems to provide early warning	1,779	30.6		0.74
Improvement of interdisciplinary scientific research capacity	1,693	29.2	0.77	
Workforce support for preventive medicine sectors	1,688	29.1	0.70	
Development of guidelines for disease prevention	1,662	28.7	0.78	
Increasing coordination among local actors	1,572	27.2	0.80	
Cronbach's alpha			0.97	0.94
Mean			8.0	8.0
SD			1.8	1.9

Fits for model: Chi-square (p-value) = 3,198.03 (<0.05), RMSEA = 0.102; CFI = 0.966, NFI = 0.965, SRMR: 0.021.

pandemic. For instance, in response to the first case of COVID-19 on January 23, the public have warned to be on the alert for the new infectious disease through reliable channels (i.e., Daily news and up-to-date messages from Ministry of Health) (29). Besides, the journalists also picked up selective terms in order to improve the attitude and the awareness of individuals in fighting the spread of COVID-19 (30). As of 13 April 2020, there were only 266 confirmed cases and zero deaths in the entire country (31).

Beyond highlighting the overall concordance between grassroots health worker and governmental priorities in Vietnam, this study also demonstrates the efficacy of using a public health priorities evaluation to rapidly assess priorities of grassroots health workers across the country, provide the national government with real-time feedback, and ensure health worker participation in national public health planning. In resource-constrained settings, having such a tool allows the central government to allocate resources according to regional needs, as dictated by those directly involved with local public health interventions. This study found a high level of internal validity of the questionnaire within both intersectoral and systemic domains. Further, our data illustrate the shared ranking of public health measures between all three occupational groups, as determined by each group's mean prioritization scores, further highlighting the high level of agreement on public health priorities in this study.

Despite similarities in the ranking of public health measures, when scores within each measure were examined, there were significant differences in mean scores between occupational groups for both domains and most public health measures with medical students consistently giving lower scores than other occupations. This may be due to less experience among medical students with Vietnam's healthcare infrastructure and

lower awareness of its limitations—a factor that may also explain why older age was associated with higher prioritization scores. This finding may also be mediated by lower rates of contact with COVID-19 patients among medical students in comparison to medical professionals and community workers. In the first wave of COVID-19, while the public have put on high alert about new infectious disease, this outbreak also accompanied sensemaking (32). Sensemaking is a term that refers to uncertainty surrounding a sudden event and the attempt to find the explanation, and it might decrease the trust on public health measures by ancient phenomenon or cultural deficiency (33). Previous documents had reported related cases regarding infectious disease, for example, AIDS, SARS, avian flu and Ebola (34-37). Thus, our paper suggests further studies to continuously validate the rapid tool in order to evaluate the awareness of public in the later waves of COVID-19. In addition, we see a similar trend when urban vs. rural location was considered in which participants living in urban areas had significantly higher prioritization scores. This is likely related to the higher numbers of confirmed COVID-19 cases in Hanoi and Ho Chi Minh City, resulting in greater levels of interaction with infected patients and/or awareness of nearby infection (31). Though previous reports have indicated that COVID-19 could pose a greater risk to rural areas due to inadequate healthcare facilities (38), it appears from our data that the concrete threat of confirmed COVID-19 cases nearby is associated with higher prioritization of public health measures than the theoretical risk of inadequate healthcare infrastructure in areas low infection rates.

Given these findings, future attempts to use this tool to rapidly assess public health priorities among grassroots health workers could implement some modifications to improve the interpretability of results. First, because healthcare resources are limited, future iterations should

COVID-19 Setting Priority in Vietnam

TABLE 3 | Assessing the importance of local disease control measures of health workers and medical students in Vietnam, 2020.

Assess the importance	Medical p	orofessional	Medical students		Community workers		Total		p-value
(range: 0-10)	Mean	SD	Mean	SD	Mean	SD	Mean	SD	
Intersectoral approaches to disease prevention	8.3	1.7	8.0	1.8	8.2	1.5	8.0	1.8	<0.01**
Mobilization of community participation in disease control	8.6	1.9	8.2	2.0	8.6	1.8	8.2	2.0	<0.01**
Training to up to date scientific developments	8.5	1.9	8.2	2.0	8.5	1.8	8.2	2.0	<0.01**
Raising awareness of the impacts of climate change	8.3	1.9	8.1	2.0	8.4	1.9	8.1	2.0	0.66
Improvement of interdisciplinary scientific research capacity	8.0	2.0	7.9	2.0	8.0	1.7	7.9	2.0	0.06
Workforce support for preventive medicine sectors	8.1	2.0	7.9	2.0	8.0	1.9	7.9	2.0	<0.01**
Development of guidelines for disease prevention	8.3	1.9	7.9	2.0	8.1	2.1	7.9	2.0	0.02*
Increasing coordination among local actors	8.1	1.9	7.8	2.0	8.0	1.8	7.9	2.0	<0.01**
Systemic approaches in preventive medicine	8.4	1.7	8.0	1.9	8.6	1.3	8.0	1.9	<0.01**
Early prevention, environmental sanitation, and population health improvement	8.6	1.9	8.2	2.1	9.3	1.2	8.2	2.1	<0.01**
Ensuring adequate budget for disease prevention	8.3	2.0	8.0	2.0	8.4	2.0	8.0	2.0	<0.01**
Periodic surveillance for infectious diseases	8.3	1.9	7.9	2.1	8.6	1.5	8.0	2.1	<0.01**
Strengthening health communication and education programs	8.4	1.9	7.9	2.0	8.5	1.6	8.0	2.0	<0.01**
Development of epidemic forecast systems to provide early warning	8.2	2.0	7.8	2.1	8.3	1.9	7.9	2.1	<0.01**

<sup>\*</sup>p < 0.05, \*\*p < 0.01.

limit the number of times in which participants could use each prioritization score—for instance, participants might only be able to assign 10 ("extremely important") to one public health measure—to ensure that responses represent the reality of source limitations. Second, given medical students' limited experience working within Vietnam's healthcare infrastructure, along with the observed differences in prioritization among medical students vs. medical professionals/community workers, future iterations should consider focusing on medical professionals and community workers.

Limitations of this study included its cross-sectional design, which limits our ability to infer causal relationships. Further, due to the implementation of snowball sampling, the results of this study are not generalizable to the health worker population in Vietnam, though we have attempted to increase external validity with high sample size. In addition, this study implemented self-reporting, which may have introduced recall bias and social desirability bias. We have attempted to avert this by ensuring the confidentiality of all responses.

#### CONCLUSION

This study evaluated the use of a public health priorities survey to rapidly assess priorities of grassroots healthcare workers and medical students during the initial phases of the COVID-19 pandemic in Vietnam. This study highlights a high level of concordance between priorities identified by health workers and those implemented by the government—those measures being "Early prevention, environmental sanitation, and improvement of population health" and "Mobilization of community participation in disease control." This study also validated the use of our public health priorities survey and found its efficacy in identifying priorities as identified by grassroots health workers to provide real-time feedback to the national government. Future iterations of this survey should consider limiting the use of each prioritization score to ensure that responses represent the reality of source limitations and consider focusing on medical professionals and community workers due to medical students' limited experience with Vietnam's healthcare infrastructure.

TABLE 4 | Demographic factors associated with disease control priorities among health workers and medical students in Vietnam, 2020.

	Intersecto	oral approaches to d	isease prevention	Systemic approaches in preventive medicine			
	В	95% CI	SE	В	95% CI	SE	
Gender (Female vs. male)	0.27***	0.14; 0.41	0.07	0.37***	0.23; 0.50	0.07	
Occupation (Community workers vs. medical professional)	-0.39	-0.90; 0.12	0.26				
Participated in community activities (Yes vs. no)	0.13**	0.01; 0.25	0.06	0.12*	-0.00; 0.25	0.06	
Living area (Rural vs. urban)	-0.20**	-0.37; -0.02	0.09	-0.18**	-0.36; -0.00	0.09	
Marital status (Living with spouse vs. single)	0.81***	0.44; 1.18	0.19	0.97***	0.59; 1.35	0.19	
Age group (> 25 years vs. < 25)	0.31*	-0.01; 0.64	0.16	0.50***	0.18; 0.83	0.17	
Level of health system management							
College/University (vs. central)	0.28***	0.13; 0.43	0.07	0.34***	0.19; 0.49	0.08	
Below province level (vs. central)	-0.48***	-0.80; -0.16	0.16	-0.50***	-0.83; -0.17	0.17	

<sup>\*\*\*</sup>p < 0.01, \*\*p < 0.05, \*p < 0.1.

#### DATA AVAILABILITY STATEMENT

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

#### **ETHICS STATEMENT**

The studies involving human participants were reviewed and approved by the Scientific and Ethical Research Committee by Vietnam Youth Research Institute code (DT.KXDTN.19-13).

#### **AUTHOR CONTRIBUTIONS**

BT, CLH, HP, and NN: conceptualization. BT, CLH, HL, and MH: methodology. BT, CLH, and HP: formal analysis and

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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# **Emergent Crisis of COVID-19 Pandemic: Mental Health Challenges and Opportunities**

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Mental health is a fundamental human right and is part of the well-being of society. The public health burden of mental health disorders affects people's social and economic status around the world. Coronavirus's (COVID-19) negative impact on the economy and mental health worldwide is concerning. This is a worldwide emergency, and there is an urgent need for research about this topic to prevent long-lasting adverse effects on the population. Unpreparedness and inconsistencies in guidelines, lockdowns, containment strategies, unemployment, financial losses, physical distancing, isolation, chaos, and uncertainty are among factors that lead to a rise in emotional distress, anxiety, and depression. Governments' decisions affect the socioeconomic status of a country and the psychological well-being of the people. COVID-19 pandemic exposed disparities in multiple mental health care systems by having adverse mental health effects in people with pre-existing mental health disorders and previously healthy individuals. Aggregation of concurrent or cumulative comorbid risk factors for COVID-19 disease and its psychosocial sequelae could provide invaluable information for the public health stakeholders. This review aims to address the burden and the psychosocial impact of the COVID-19 pandemic, the challenges and opportunities facing mental health systems, and proposes new strategies to improve the mental health outcomes in the post-COVID era.

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#### INTRODUCTION

#### The Burden of Mental Disorders

Public Health is a fundamental human right, and governments are responsible for providing a healthy environment for the population. Mental health is part of public health and is defined by the World Health Organization (WHO) as a "state of wellbeing in which the individual realizes his or her own abilities can cope with the normal stresses of life, can work productively and fruitfully and is able to make a contribution to his or her community" (1). Public health systems are influential in providing, maintaining, shaping mental health services, and designing policies for the mentally ill and the population at risk.

The mental and addictive disorders' point prevalence worldwide in 2016 was 1,110,075,000 (16% of the world's population) (2). Mental and addictive disorders caused the loss of 162.5 million Disability-Adjusted Life Years (DALYs) and comprised 7% of all global burden of disease as measured in DALYs and 19% of all global Years Lived with Disability (YLD) in 2016 (2).

Based on the Global Burden of Disease study's findings, poor mental health and substance use disorders increased by 11% in the U.S. between 1990 and 2016 (3). Mental health issues are among the top 10 causes of premature death and disability in males and females in 2016 (3).

Additionally, it is currently one of the most expensive health care issues, affecting the health care industry, lowering productivity, and increasing costs in the U.S. economy (4). United States indicators estimate that 47.6 million adults aged 18 or older (19.1 %) had any mental illness, 11.4 million adults (23.9%) had a severe mental illness (SMI) and 3.5 million adolescents (14.4%) had a major depressive episode in 2018 (5).

There is also a geographical variation and socio-demographic status in the U.S.'s prevalence of mental health problems (6). East South-Central U.S. had the highest prevalence rate, with 14.88%, and West North-Central had the lowest rate, with 9.42% (6).

Mental disorders also affect social stability and reduce the quality of life. This leads to low educational attainment, decreases motivation and performance, impairment in personal and family functioning, discrimination, low income, increased poverty, violence, and higher mortality and suicide rates (7). The consequences of non-treatment increase the likelihood of violent and aggressive behaviors. Individuals with untreated or partially treated schizophrenia and bipolar disorder commit about 10% of all homicides in the U.S. and 33% of mass killings (8). Those with severe mental illness have 11 times increased likelihood of being victims of violence, assault, rape, or robbery (9). Onethird of the homeless population is made up of individuals with an untreated mental illness (10). About 20% of jail inmates and 15% in state prisons have a severe mental illness (11). Failure to provide adequate care to patients with mental illness can turn into a social disaster.

Although the understanding of mental problems has evolved in the past decades, America's mental health system crisis has been a problem for many years. Despite all efforts made to deliver high-quality mental care, there are still gaps that need to be addressed. A 2018 survey from the National Council on Behavioral Health (NCBH) showed that 56% of patients want to access a mental healthcare provider, but many face barriers to care (12). Delivery of mental health care is determined by the financial resources available and has been a responsibility of the states, government insurances (Medicare and Medicaid), private providers (private insurance and out-of-pocket), and NGOs.

This review tries to shed light on the status of the mental health post-COVID-19 era, underscores the U.S. mental health care system's shortages, and proposes strategies and opportunities to improve mental health outcomes.

#### DISCUSSION

# **COVID-19 Pandemic and Mental Health Issues**

Past tragedies have shown long-lasting consequences on mental health and could contribute to a greater prevalence of mental disorders than the pandemic itself (13). It has been reported that the rates of suicide may momentarily decrease immediately after the initial disaster period, and inversely followed by a consequent increase in suicidal behaviors (14). Vulnerable populations such as people with mental health problems incarcerated population, victims of sexual and physical violence, the bereaved, minorities such as lesbian, gay, bisexual, transgender, and queer (LGBTQ) community are especially at risk.

COVID-19 pandemic can lead to a secondary mental illness paradigm. The pandemic's burden on mental health triggered an economic crisis by posing an increased risk of suicide and long-standing emotional distress. The economic decline due to unemployment, financial worries, increased isolation and lack of support, increased strain and violence in relationships due to confinement at home, decreased contact with people from outside the home who can provide support, decreased access to mental health services are among factors contributing to the increased risk of psychological distress and suicide and highlights the need and necessities of mental health programs such as suicide prevention programs (15). A web-based survey conducted post-COVID-19 outbreak in China shows that young individuals are more prone to developing depressive and generalized anxiety disorders and lower sleep quality than older people. The study found that younger people with a higher time spent on social media and healthcare workers overthinking about the outbreak were at high risk of mental illness (16). Fear of infection, anxiety, anger, post-traumatic stress disorder, stigma, avoidant behaviors, boredom, and frustration could contribute to individuals' mental health post COVID. The hypochondriac concerns add to other psychosocial and economic stressors, limited socialization, and isolation problems (17).

As the COVID-19 pandemic brings gaps in mental health services back to attention, it raises additional concerns. Prior studies conducted during the HIN1 and SARS outbreaks emphasize the mental health burden on health professionals. Feelings of uncertainty, vulnerability, fear of death, irritability, psychological distress, restriction of social contacts, and intentional absenteeism were seen in quarantined medical staff and are anticipated to be seen during the COVID-19 pandemic (18, 19).

Mental health care gaps between the need for treatment and the available services always existed but were amplified by the COVID-19 pandemic and became a worldwide emergency.

Recent findings reveal substantial neuropsychiatric morbidities in the 6 months after COVID-19 infection. These risks were higher in, but not limited to, patients who had severe COVID-19 (20).

Some of these challenges include limited access to care, limited availability and affordability of mental health care services, lack of funding, high priced drugs, lack of psychiatric beds, insurance and policies gaps, physician shortage, unintegrated

system, treatment gaps, insufficient mental health care policies, stigma, post-COVID-19 syndrome, and lack of education on mental illness (21).

# MENTAL HEALTH CARE IN UNITED STATES AND ITS CHALENGES

In the United States, based on the U.S. Constitution and the U.S. federalist system, the federal and state governments are responsible for their citizens' mental health. They are responsible for developing mental health policies and setting standards that effectively allow the public and private sectors to deliver mental health care, which can influence shaping services and policies for mentally ill patients.

The federal government participates in developing laws and regulations of mental health systems and providers; they also play a role in protecting individuals' rights with mental health disorders and supporting and funding services, research, and innovation (35). On the other hand, the states' mental health system must meet specific federal government standards since they have significant power in making decisions to expand beyond what exists at the federal level and improve services, access, and protections for consumers (36).

#### **Mental Health Financial Budget Shortages**

The financing of mental health services changed dramatically over the years. The U.S. government allocated about \$723 million for mental health services, \$150 million for community behavioral health centers, \$125 million for children's mental health services, and \$133 million for school violence prevention in 2020 (37). The U.S. government's Fiscal Year 2020 budget revealed critical shortages and cutbacks for Medicaid, Medicare, and mental health research, putting at risk the quality of mental health care (22). This fund reduction created more gaps in the mental health system.

Public mental health services significantly deteriorated over the past three decades, suggesting that a fair amount of mental health care funds is lost to fraud, excess profits, or are wasted, rather than being used toward mental health care (38). With Medicare (national health insurance programs in the United States) being the largest source of funds for institutionalized patients and lacking incentives to finance a more extended inpatient stay, patients continue to be discharged from hospitals to live on the streets ending up being homeless or in jails. In addition, for the fiscal year 2021, National Tobacco Control Program, Pediatric Mental Healthcare Access grants, children's hospitals graduate medical education (CHGME) budgets either eliminated or flat-funded from previous year levels (22).

#### Physicians, Mental Health Care Providers Shortage and Treatment Gaps

The gaps in treatment, diagnosis, and knowledge of mental disorders are a worldwide and public health problem and priority. Common treatment barriers of the psychiatric population are lack or difficulty in accessing mental health

care, physician shortage, increasing prevalence and incidence of mental disorders, lack of infrastructure and psychiatric beds, financial gaps, rising drug pricing, lack of insurance, and more.

The federal and states governments provide many supportive programs to assist individuals with mental illnesses, and it connects them with job placement services, housing, behavioral health, and housing to divert them from the criminal justice system. However, these agencies do not specifically focus on assisting individuals with serious mental illness, which has led to fragmentation among these programs due to a lack of coordination among agencies (23).

According to The Substance Abuse and Mental Health Services Administration (SAMHSA), nearly 91 million Americans live in regions with severe shortages in available mental health professionals and estimates that a minimum of 1,846 psychiatrists and 5,931 other practitioners would be necessary to fill these gaps (24). The Association of American Medical Colleges projects that the United States will see a shortage of up to 122,000 physicians by 2032, with demands exceeding supply not only in primary care but also among specialist physicians (25).

In addition, there is an increase in severe mental illnesses among young adults (18–25 years old) and adults (26–49 years old) in 2018 (39). About 46.5% of young adults and 36.3% of adults were untreated in 2018 (39).

The Government Accountability Office reported 112 federal programs supporting individuals with serious mental illness and found a lack of interagency coordination and a lack of completed program evaluations (23). The uncoordinated agencies and care delivery, the lack of monitoring and assessment of the efficacy of programs, stigma, and the failure to detect and treat mental health conditions create gaps in the mental health care system leading to failure to meet the needs of this vulnerable population. Furthermore, new policies seeking the repealing and replacement of the Patient Protection and Affordable Care Act (ACA), which were developed since creating the American Health Care Act (AHCA) in 2017, lead to new disparities and limitations in mental health care and substance abuse disorders, affecting the quality and access to mental health services.

Moreover, even though more interventions and drugs are available every year, not everyone will have access to them due to the rising costs. The drug pricing system is a highly complex process that involves manufacturers, states, wholesalers, and pharmacies. The more significant limitation of this system is that there is no direct transaction between manufacturers and patients. Instead, there are at least three transaction systems in between (manufacturer to wholesaler, wholesaler to the pharmacy, and pharmacy to the patient), leading to variations of drug pricing in the U.S.

COVID-19 pandemic has highlighted the treatment gaps in the mental health care system. Among these gaps, one can name insurance barriers, financial resources, shortages in mental and behavioral health providers, emergency rooms overload, insufficient beds to hospitalize severely mentally ill patients, uncoordinated mental health providers networks, tele-mental health implementation barriers, as well as disparities to access to care in low-income population and communities of color.

A recent report by the Center for the Study of Latino Health and Culture (CESLAC) shows Latinos and Native and black Americans are disproportionately affected by a higher rate of Covid 19 infection, hospitalization, and death (21, 40).

## **Emergence of New Neuropsichiatric Disorders**

It has been reported that 4 weeks from the onset of COVID-19 viral illness, some post-acute residual effects, complications, or persistent symptoms affect different organs and systems of the body (26). The post-acute COVID-19 syndrome involves the neuropsychiatric system by immune dysregulation, inflammation, accumulation of memory T cells, neuronal injury, dysfunctional lymphatic drainage, microvascular thrombosis, iatrogenic effects of medications, or psychosocial impacts of COVID-19 (26).

Studies have reported that 30–40% of COVID-19 survivors presented anxiety, fatigue, psychological distress, depression, sleep abnormalities, and PTSD after the acute phase of COVID-19 (26). It is recommended that survivors of COVID-19 at high risk for post-acute COVID-19, including those with severe illness during COVID-19 acute phase, admission to ICU, advanced age, or presence of comorbidities, be given integrated outpatient care including screening for neuropsychiatric impairments, neuropsychological evaluation, and imaging studies (26).

# OPPORTUNITIES TO IMPROVE MENTAL HEALTH CARE

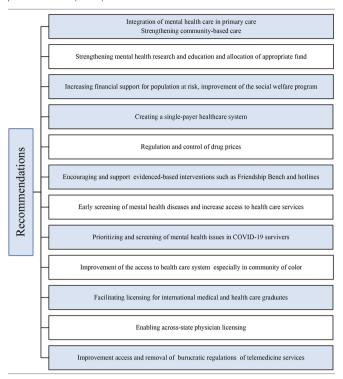
Mental health care should concern government and public health advocates to assess and develop better policies and response programs to overcome these gaps and challenges. Policy decisions should focus on strengthening community-based care, support, building local public mental health research capacity, and easy access to treatment and health care services.

Integrating mental health care into the primary care setting could provide a more comprehensive approach to health care following the bio-psycho-social model, enabling early detection, treatment, and accessibility to psychiatric care, minimizing the stigma associated with seeking psychiatric care. The integration process needs adequate financial resources and specialized education and training for primary health care providers (27).

As an approach to address the funding shortages in different mental health sectors, a transfer of funds between different departments could provide a feasible solution (23). The federal government could efficiently address this gap and step forward in fixing the mental health system by removing the Medicaid restriction of funding the patients with mental health issues only in hospitals (28).

Strengthening acts such as the ACA can fill some gaps in the quality and coverage policies by improving access to mental health coverage and addiction treatment. ACA improved preventive care coverage, including screening for depression and alcohol misuse, autism, and behavioral assessments for children. Similarly, ACA expanded the coverage of the essential

**TABLE 1** Recommendations to improve the burden of mental illnesses in the post-COVID era (22–34).



health benefits involving mental health, substance abuse, and prescription drugs.

Another important action is to increase mental care access and affordability by creating a single-payer healthcare system rather than multiple competing health insurance companies. Due to the lack of transparency and cost control, it is necessary to establish control measures to address this problem. Government and the states should address the cost control of interventions and prescription drugs available to the population (29, 30).

To address mental health during this pandemic, other resources should develop to provide responses and support. Many hotlines such as the National Suicide prevention lifeline, disaster distress helpline, crisis text line, national domestic violence hotline, and the partnership for drugfree kids' helpline can be used as immediate responses. Additionally, financial support resources should be available to relieve financial stress and address its adverse outcomes over mental health.

Evidence-based interventions, such as the Friendship Bench, consisting of a task-sharing approach and implementing a validated assessment tool delivered by trained personnel for early detection and early therapy of mental health problems, are a great way to bridge the mental health treatment gaps (31, 32). Furthermore, implementing early screening and detection of mental illness plays an essential role in improving the mental health system (26). Some actions, such

as increasing access to suicide hotlines, are essential to decrease the burden of mental health problems, especially in the Post Covid 19 era.

Continuous evaluation and inter-agency coordination of social welfare programs, such as those addressing homelessness, are deemed to improve mental health and are instrumental in accomplishing the government's strategic planning goals and standards. Coordination of severe mental illness programs requires specific legislation and an appropriate leadership level to achieve successful management (23).

COVID-19 pandemic raises the concerns of a health system with a growing shortage of trained personnel. It is difficult to incentivize mental health professionals to work in areas with limited resources and state licensure regulations.

The U.S. medical graduates are not enough to face the weaknesses of a challenged mental health system. This shortage could be quickly addressed by facilitating licensing for international medical graduates, enabling across-state licensing, and increasing access to trained international medical graduates to areas of need (24, 25). Telemedicine and other digital tools can tackle the barriers in mental health care delivery, improve access, affordability, and shortages of services, especially in the post-COVID 19 era (33). Recommendations to improve the burden of mental illnesses in the post-COVID era are mention on **Table 1**.

#### CONCLUSION

Mental illness has been a public health problem for a long time due to its high prevalence. Public mental health services significantly deteriorated over the past three decades, suggesting that a fair amount of mental health care funds is lost to fraud, excess profits, or are wasted, rather than being used toward mental health care (38).

Delivering high-quality mental care to the U.S. population has been challenged due to the numerous gaps in the mental health care system such as treatment disparities, high drug pricing, uncoordinated systems, failure of effective policies, structural issues, workforce shortages, lack of funding, inaccessibility, and financial barriers. Addressing these gaps and challenges is more

alarming nowadays due to increasing mental health issues caused by the COVID-19 pandemic.

The mental health care system needs to evolve and be integrated with primary care. By strengthening the leadership and governance for mental health, reducing mental health stigma, assuring the provision of adequate integrated mental health and social community-based services, implementing strategies for promotion, prevention, and early detection, implementing e-health, increasing trained personnel, and strengthening the information systems, the U.S. federal government could overcome current challenges, assist the delivery of adequate mental health and social well-being to its citizens and eliminate disparities. It is important to educate health care workers to monitor and support mental health needs. Also, there is an increased need for research to assess psychological factors, understand causal mechanisms, and propose interventions to improve mental health. The findings of this manuscript could help in service planning and identification of research priorities.

#### **AUTHOR CONTRIBUTIONS**

AR made contributions to conception, design of the work, acquisition, and interpretation of the findings, has drafted the work, and substantially revised it. MF and JS contributed to data acquisition, interpretation of findings, drafted the work, and substantially revised the manuscript. IF supervised the acquisition, interpretation of findings and drafted the work, and substantially revised the manuscript. All authors approved the final submitted version, agreed to be personally accountable for its own contributions and ensures that questions related to the accuracy or integrity of any part of the work, even ones in which the author was not personally involved, are appropriately investigated, resolved, and the resolution documented in the literature, and agreed with the order of authors.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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### Public Policy Responses to Address the Mental Health Consequences of the COVID-19 Pandemic: Evidence From Chile

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<sup>1</sup> Department of Mental Health, Ministry of Health, Santiago, Chile, <sup>2</sup> Millenium Institute for Research in Depression and Personality, Santiago, Chile, <sup>3</sup> School of Public Health, Faculty of Medicine, Universidad de Chile, Santiago, Chile, <sup>4</sup> Wellcome Centre for Cultures and Environments of Health, University of Exeter, Exeter, United Kingdom, <sup>5</sup> Instituto de Alta Investigación, Universidad de Tarapacá, Arica, Chile

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Irarrazaval M, Norambuena P, Montenegro C, Toro-Devia O, Vargas B and Caqueo-Urízar A (2021) Public Policy Responses to Address the Mental Health Consequences of the COVID-19 Pandemic: Evidence From Chile. Front. Public Health 9:590335. doi: 10.3389/fpubh.2021.590335 **Objectives:** This paper reviews the mental health policies that have been implemented in Chile in response to the COVID-19 pandemic and the international context of countries' responses. Even before the start of the pandemic, there were significant barriers to access mental health services in Chile, coupled with a scenario of nationwide social unrest and protests that questioned the legitimacy of public institutions; now the rapidly worsening outbreaks of COVID-19 are exacerbating the pre-existing mental health crisis.

**Methods:** We conducted a bibliometric and content analysis of the Chilean mental health public policies implemented during the COVID-19 pandemic and then compared these policies with international experiences and emerging scientific evidence on the mental health impact of pandemics.

**Results:** Our analysis of the policies identifies five crucial points of action developed in Chile: (i) an established framework to address mental health in emergency and disaster situations; (ii) a timely COVID-19 Mental Health Action Plan; (iii) inclusion of mental health in the public health agenda; (iv) development of a presidential strategy during the pandemic for comprehensive mental health and well-being; and (v) emerging research assessing the mental health implications of COVID-19.

**Conclusions:** In Chile, the public policy responses to address the mental health consequences of the COVID-19 pandemic has been characterized by the coordinated implementation of mental health plans, ranging from a health sectoral initiative to inter-agency and intersectoral efforts. However, it is imperative that increased funding is allocated to mental health, and efforts should be made to promote the participation of people with lived experiences and communities in the design and implementation of the proposed actions. This aspect could be of key importance to social peace and community recovery after the pandemic.

Keywords: mental health, health policies, COVID-19, pandemic, Latin America

#### INTRODUCTION

The coronavirus pandemic, an unprecedented global sociosanitary crisis, has impacted the mental health of the general population worldwide, and particularly that of individuals with prior mental illness, those infected with SARS-CoV-2, and health workers (1). The exact extent of this impact has varied by country, as it is strongly shaped by local mental health policies that were implemented as part of the initial response to the pandemic (2, 3). The pre-pandemic development of each country's mental health system, and its unique social and economic context, largely define its ability to implement the proposed policies, especially in light of the economic recession that could deepen inequalities in access to and quality of mental health care (4). Under these circumstances, mental disorders co-occur with other chronic diseases that are rooted in social and economic inequities (5, 6). International technical organizations recommend emergency policies that can create safe and dignified conditions for the entire population, by strengthening communities and families, expanding the reach of primary mental health care services, and preserving access to specialized services (2, 7-9). Policies can play a relevant role in mitigating the impact of crises on mental health, either through new initiatives or by deepening health systems reforms, aimed at uplifting communities and increasing user participation (7, 10). Health systems across the Americas often lack resources to develop mental health services in response to crises, which results in an imbalance between the burden of mental disorders and the allocated mental health budget. There is also a wide variation between countries: before the pandemic, it was estimated that this imbalance ranged from 1.8 to 72.1 times the burden of mental illness in relation to spending, with a median of 6.1 in the region (11).

In May 2020, the Americas concentrated the largest number of COVID-19 cases in the world. The first confirmed case in Latin America was registered in Brazil (February 2020), and the first case in Chile was confirmed on March 3rd (12). Chile has a decades-long trajectory of promoting community-based mental health, with mental health services integrated into primary health care centers and general hospitals, in a consistent and sustained way, as outlined in three national mental health plans (from 1993, 2000, and 2017). Before the pandemic, these plans had achieved greater access to community care for people with mental illness, trained mental health workers in the community model, and developed evidence-based, technical guidelines that have improved the quality of care and contributed to a progressive construction of an information system on mental health services. Nevertheless, strategies to encourage user involvement in mental health services have been insufficient (13, 14). Although the public budget is growing, there is a significant gap between what is laid out in the country's mental health plans and the reality

The proportion of the total burden of disease attributable to mental disorders is 9.6 times the proportion of the health budget allocated to mental health (11). The current national mental health plan (2017–2025) includes cross-cutting principles and approaches, such as the respect and promotion of human rights, people-centered health services and equity, evidence-based

practices, life-course and multisectoral interventions, and empowerment of persons with mental disorders and psychosocial disabilities. The plan prioritizes seven pillars of action: (i) policy, law, and human rights; (ii) mental health services; (iii) financing the mental health system; (iv) quality, information, and research systems; (v) human resource development; (vi) social participation, and (vii) intersectoral coordination (15).

Chile faced the start of the pandemic in the midst of a profound social and political crisis. In October 2019, a popular uprising emerged, demanding social justice and equity in numerous areas, including health (16). This "Social Outburst," triggered by secondary students in the face of a rise in the price of the metro ticket, paralyzed the country. Demonstrations in the streets turned violent and questioned the legitimacy of institutions, such as the police, military, and political system. The political crisis gave rise to a referendum for a new constitution, which was postponed because of the pandemic by ultimately passed with overwhelming public support on October 25th, 2020.

Calls for greater equity in access to health services, in particular for mental health, foreshadowed that the impact of the COVID-19 pandemic on mental health; the sanitary crisis has deepened social unrest and increased demands on the health system. For the first time, traditional political opinion polls incorporated questions about mental health (17), and 49.3% of the respondents said that their mood worsened during the pandemic (feelings of rage, sadness, and fear), although 15% perceived that it improved. Toward the beginning of the pandemic, a presidential commission known as the "National Social Committee," made up of national and local government representatives, health specialists, and academics was formed to "strengthen the country's strategy and organize a single voice in the fight against the coronavirus," and the Committee incorporated mental health into the national plan to confront the pandemic (18). Given the aforementioned context in Chile, recently implemented mental health policies may play a relevant role in mitigating the pandemic's impact on the population's mental health; however, to do so, these new policies should be coherent with international recommendations and Chile's previously defined plans and policies, while also considering the ongoing scenario of protests and broad social demands.

The international literature has addressed the consequences of the pandemic on mental health, and recommendations or policy papers can be found (19, 20), as well as documents that report the impacts of the pandemic on mental health services (21). One article describes experiences of mental health service response, based on an evaluation of lessons learned by a panel of experts in 16 locations in Australia, Denmark, Italy, Spain, Taiwan, Great Britain, and the United States (22). There is also literature presenting developments in specific countries, such as Rwanda (23), China (24), and Great Britain (25). Similarly, a recent scoping review of how governments, agencies, and organizations responded to the mental health challenges of the pandemic found information on country-specific responses in New Zealand, Australia, China, Finland, India, Iran, Italy, Lebanon, Spain, United States (26). However, there is no literature on government policy and health service responses in Latin American countries that would improve the global learning of other countries and

how to drive better local decision-making in mental health care. A "global" approach—can enhance the understanding of how countries are coping with the mental health consequences of the pandemic, taking into account the specific characteristics of the Region and the detrimental effects that the COVID pandemic has caused over other regions of the world. Finally, the experience of Chile, examining how system-level interventions, prevention strategies, mitigation policies, and social responses during the COVID-19 epidemic can improve the knowledge and provision of mental health services in other countries.

This paper aims to critically examine and gather a set of knowledge and lessons learned on public policy in Chile, which can provide evidence and support to vulnerable populations at risk of developing mental health problems in other parts of the world, and heighten the health services demand at this critical period of a global pandemic.

#### MATERIALS AND METHODS

The primary aim of this paper is to describe the public policy responses that have been implemented in Chile to address the mental health consequences of the pandemic during its early stages and compare it with the available experiences of other countries. Two further objectives were (i) to analyze the continuity and discontinuity of this response within the trajectory of mental health policies established before the pandemic, and (ii) to analyze the articulation of this response with international experiences and emerging scientific evidence on aspects of the pandemic that impacts mental health.

The study is based on a general literature review of policies addressing the mental health implications of the COVID-19 pandemic in Chile, including health system interventions to adapt procedures to the context of the pandemic and policies to mitigate the consequences of the pandemic on mental health. We reviewed government-originated responses, as well as those led by civil society organizations that targeted the general population.

#### Search Strategy and Selection Criteria

The search strategy was aimed at documents that are publicly available, including scientific literature, official documents and archives, working documents, scientific presentations, press archives, official web pages, and audiovisual archives. The search period ranged from the date of the first COVID-19 case in Chile (March 3, 2020) to the announcement of the "step-by-step" gradual deconfinement plan (July 20, 2020) (27).

Documents were eligible for inclusion if: (i) the population was any population living in Chile; (ii) the intervention was any policy intervention from March 3 to July 20, 2020, that was enacted or implemented by any national government agency, ministry, or government department; and (iii) the outcome measured the consequences of COVID-19 on mental health.

#### **Data Analysis**

Content analysis was used to determine the presence of certain categories within the given qualitative data. Information was organized into four predefined categories and one emerging category. The predefined categories were key actions of the public response (in chronological order): A first response strategy based on a Mental Health and Disaster Risk Management Model; the COVID-19 Mental Health Action Plan; the "National Social Committee;" and, finally, the presidential initiative is known as "SaludableMente." An emergent category covered research initiatives that directly addressed COVID-19 and mental health. To interpret the results, pre-pandemic mental health policy developments in Chile (objective 2) and international experiences that address the mental health consequences of the pandemic and the scientific evidence published to date (objective 3) was used as a general framework.

All the authors participated in the data extraction and analysis, and the coding process was always verified by at least two authors. Disagreements were resolved by a third author and discussed among the other co-authors.

#### **RESULTS**

# Mental Health and Disaster Risk Management Model

Chile began developing a Mental Health Care and Disaster Risk Management (MHCDRM) Model in 2018, in collaboration with Japan. The evidence-based Model highlights national experience gleaned through major natural disasters that have affected Chile, and it complies with international humanitarian standards. Essential elements of the Model include reducing vulnerability through strengthening community resilience and capacities and focusing on preventive, rather than reactive, interventions. It proposes the implementation of mental health and psychosocial support (MHPSS) actions throughout the risk management cycle and effective disaster risk reduction, adopting the integration of interventions at different levels, according to the Inter-Agency Standing Committee's (IASC) recommendations (2). The MHCDRM Model is organized in eight strategic pillars— (i) intersectoral coordination; (ii) information management; (iii) social communication; (iv) community empowerment; (v) education; (vi) focus on vulnerable groups; (vii) technical guidelines; and (viii) care for frontline workers-and has led to the implementation of intersectoral mental health and psychosocial support committees and the development of a psychological first aid (PFA) training plan, which has a network of over 900 trainers and has produced more than 10,000 people qualified to provide PFA throughout the country.

Though the Quintero-Puchuncaví socio-environmental conflict and the social uprisings that recently affected the country were very different types of crises, they both effectively used the MHCDRM Model. In both emergencies, mental health was included in the first line of response, for the very first time, and the Model was relevant to define and organize pertinent actions. This Model has also been used as a referential framework to implement strategies to protect mental health during the COVID-19 pandemic, including strategies, focused on providing mental health support and responding to the psychosocial needs of specific groups that are in greater biopsychosocial vulnerability (28).

# **COVID-19 Mental Health Action Plan,** Headed by the Ministry of Health

To articulate and organize multiple interventions to protect mental health during the COVID-19 pandemic, an Action Plan on Mental Health was developed by the Ministry of Health. The Plan includes seven areas of action (**Table 1**): (i) Continuity of care and strengthening of mental health services; (ii) Intersectoral coordination; (iii) Specific populations; (iv) Care of the healthcare workforce; (v) Community strengthening and social communication; (vi) Information management; and (vii) Training and technical guidelines for the intervention.

As part of the implementation process of the Plan, mental health care in primary health centers and outpatient specialty services were improved (29), and mental health services were incorporated into the rural and remote health care facilities. Additionally, inpatient psychiatric services were adapted to meet COVID-19 protocols, registration systems were updated, and an online monitoring system for the mental health network was developed.

Another achievement was the organization of a Mental Health Personnel Commission in the Ministry of Health, which recommended the implementation of a nationwide institutional care program with psychological support strategies for healthcare workers (30). To support this process, technical recommendations were distributed (31).

Furthermore, online and telephone support services were made available for health workers and the general population. With over 100 helplines from academic and civil society initiatives, a national registry was built, to strengthen technical capacities and coordinate actions, establishing referral flowcharts, and management protocols. These developments are detailed in two bulletins that provide information on remote mental health helplines and psychosocial support in the context of COVID-19 (32, 33).

Another relevant initiative within the framework of the Plan was the organization of webinars and teleconferences, as an education and training strategy, targeting the workforce of health and social programs, to improve their preparation to provide psychosocial support for COVID-19 patients and their families. To date, 13 webinars have been developed, in partnership with the School of Public Health of Universidad de Chile and the Department of Mental Health of the Ministry of Health, covering topics such as outpatient and inpatient mental health care, mental health for the elderly, mental health for children and adolescents, alcohol and other drugs prevention, and the mental health of health care workers (34). Presenters and trainers included advisors from the Ministry of Health and researchers and mental health teams working in Chile, Peru (Huánco), and Spain (Madrid and Valencia). In addition, a series of online training resources, including remote help and psychological first aid tools and open teleconferences on mental health topics, have been implemented (35, 36).

The framework set forth by the Mental Health Action Plan during COVID-19 continues to support the organization, implementation, and monitoring of public policy responses to the pandemic.

# National Social Committee: Mental Health Strategy on the Political Agenda

The National Social Committee worked on a national strategy for mental health, formulated by researchers and academics from the Universidad de Chile. Their proposal was subsequently enriched with the contributions of other committee members and academics from other universities. The final Strategy included mental health guidelines from the Ministry of Health and recommended adopting an intervention pyramid to provide mental health and psychosocial support during emergencies (2). As such, mental health became a part of the national pandemic response. The Strategy called for the protection of individuals who were most vulnerable to experiencing mental health crises during and after the pandemic, and it declared that efforts should not be limited to simply providing intensive care in hospitals. The main message was that "mental health is one of the keys to surviving this pandemic and all that it entails in the short, medium, and long term, from preventing a potential crisis in the provision of health services, to preserving and rebuilding a post-pandemic society" (37).

The Strategy includes three goals: (i) to reduce population risk by strengthening psychosocial protective factors for mental health; (ii) to facilitate access to comprehensive, equitable, and quality mental health services; and (iii) to develop knowledge, practices. and mental health competencies among mental health workers. The document states that mental health policy must meet four criteria: (i) territorial articulation; (ii) intersectoral action; (iii) user involvement and participation; and (iv) economic, social, and human development. This statement emphasizes the need to conduct community-based interventions, and work with social institutions, to avoid reducing mental health problems to an individual level. The mental health policy thus conceived a "comprehensive perspective, without prioritizing economic factors over social and human ones," to respond to the pandemic.

# SaludableMente<sup>1</sup> Initiative: the Presidential Strategy on Mental Health

On May 17, 2020, during a nationwide television broadcast, President Sebastián Piñera announced the creation of the Healthy Mind Initiative (Iniciativa SaludableMente) whose goal was "to improve the public and private mental health services in [Chile]." SaludableMente is defined as a "comprehensive pandemic response plan for mental health and well-being," which includes two pillars: (i) a digital mental health platform and (ii) an experts committee.

The digital platform (38), created to immediately strengthen mental health services, houses all the current programs that promote the mental health and the emotional well-being of different priority groups, including children and adolescents, older adults, parents and caregivers, women who are victims of violence, and individuals with COVID-19, as well as the general population. The platform provides direct access to remote psychological support, which has been integrated into the

<sup>&</sup>lt;sup>1</sup> "SaludableMente" in Spanish means Both "Healthy Mind" and "Healthily".

#### TABLE 1 | COVID-19 Mental Health Action Plan: areas of action, objectives, and strategies.

#### General objective

Strengthen capacities to mitigate the impact on the population's mental health in the context of the COVID-19 pandemic, through the adaptation of mental health services, intersectoral coordination, and targeting of groups with the greatest biopsychosocial vulnerabilities.

#### Area 1: Continuity of care and strengthening of mental health services

Objective: Strengthen contingency strategies in the public health network to address mental health and safeguard access, opportunity, and continuity of mental health care in primary care centers, an outpatient services, hospitals, and residential facilities.

#### Strategies:

- · Adaptation of the health network for the care of people with mental health needs.
- · Support for the continuity of mental health actions at the regional level (SEREMI).
- · Delivery of mental health recommendations in the context of the COVID-19 pandemic.
- · Optimization of resources to maintain essential functions and the management of complementary resources in the mental health network.
- · Protection of the management of the mental health network for addressing mental health problems and ensuring continuity of care for people at high risk of suicidal behavior, decompensated psychosis, and behavioral disorders.

#### Area 2: Intersectoral coordination

Objective: To facilitate the articulated and synergistic action of multiple public actors and civil society in the approach to mental health and psychosocial support in the context of COVID-19.

#### Strategies

- · Constitution of a network of remote helplines.
- · Cooperation between intersectoral agencies and organized civil society.
- · Installation and operation of a National Intersectoral Technical Coordination Table.

#### Area 3: Specific populations

Objective: Reduce the mental health risk of specific groups that are in conditions of greater biopsychosocial vulnerability during the pandemic, through timely and pertinent actions relevant to their particular characteristics and needs.

#### Strategies:

- · Delivery of recommendations for the implementation of preventive actions, early detection, and treatment of mental health problems and/or diseases in populations directly affected by COVID-19.
- · Implementation of actions that promote access to mental health and psychosocial support services in the context of COVID-19, which are pertinent and timely for people at greater risk of discrimination, violence, and social exclusion.
- · Development of technical guidelines aimed at caregivers of people in situations of disability and/or dependency, aimed at reducing risk factors and promoting protective factors for mental health, for themselves and the people under their care.
- · Technical support for the implementation of actions in the context of COVID-19 for the promotion of the psychosocial well-being of people living in residential facilities and in contexts of institutionalization.

#### Area 4: Care of the healthcare workforce

Objective: To mitigate the impact on mental health of the health workforce in the context of COVID-19, through the promotion of self-care, mutual care, and institutional care.

#### Strategies:

- · Remote psychological support systems for health personnel from the Digital Health Department.
- Institutional Care of Health Personnel through the development of local action plans and support resources.

#### Area 5: Community strengthening and social communication

Objective: To promote social support and mobilization of the communities' own resources for the mitigation and reduction of psychosocial risk factors resulting from the pandemic through mechanisms of community participation, interaction, and social organization, and through strategies for social communication and education for the protection of mental health.

#### Strategies:

- · Preparation and dissemination of communication materials for the population.
- · Guidelines for the design and implementation of education and social communication strategies aimed at the population.
- · Support for collaborative work with community-based organizations, community leaders, and stakeholders, to facilitate actions of social support and mutual care.
- · Promote community participation in detecting mental health needs and proposing territorial actions.

#### Area 6: Information management

Objective: To establish mechanisms to have valid and timely information for informed decision-making, including diagnosis, systematization, analysis of information, and monitoring, that allow efficient actions to be taken to protect mental health during COVID-19, in both sectoral and intersectoral networks.

#### Strategies:

- · Development of systems that allow monitoring of the actions carried out by the health network.
- $\cdot$  Implementation of a system for registering user follow-up actions.
- · Systematic monitoring of the situation of the Mental Health Network.
- · Support the dissemination of experiences and practices of the network and other sectors.
- · Generation of information exchange mechanisms at the sectoral and intersectoral levels.

#### Area 7: Training and technical guidelines for the intervention

Objective: To develop technical guidelines for mental health protection and psychosocial support actions during COVID-19, based on available evidence and national and international standards, as well as instances for their technical transfer to healthcare workers and teams.

(Continued)

#### TABLE 1 | Continued

#### Strategies:

- · Preparation of a technical reference framework for the protection of mental health and psychosocial support in the context of COVID-19.
- · Preparation of thematic guidelines for the work of health teams and psychosocial teams in the context of COVID-19.
- · Preparation of guidelines for remote mental health care strategies for the health network.
- · Adaptation of the First Psychological Aid model to the context of COVID-19.
- · Development of dissemination strategies, technical transfer, and training of technical guidelines during COVID-19.
- · Collaboration in technical transfer and training processes developed by other sectors and civil society organizations.

Based on Ministry of Health data.

geographical network of services to improve the continuity of care for patients with mental disorders.

At the same time, the initiative convened a panel of experts to develop proposals and guidelines to respond to the mental health needs of the population during the pandemic (39). The Healthy Mind Committee was officially established and convened its first meeting on June 1, with a period of 90 days to fulfill its mandate. Over thirty representatives were invited to form part of the Committee, including academic experts, representatives of scientific societies and other civil society organizations, members of Congress, and representatives of different ministries. The Committee's first task was to review and expand the Ministry of Health's diagnosis of the mental health situation in the context of COVID-19. From there, working groups were formed on specific topics. Each group developed a roadmap that includes a summary of the current situation, actions, expected results, monitoring activities, and a timeframe, to create an integrated strategy with clear deadlines.

SaludableMente generated a broad, intra-sectoral dialogue that guided government actions around the well-being and mental health of the population, beyond health services. This strategy is still ongoing but has already managed to give greater visibility to mental health, secure new resources, and facilitate the articulation of different perspectives and capacities.

# Emerging Research in Mental Health and COVID-19

The academic community has also reacted quickly to the pandemic, and several research projects related to its mental health effects are underway. Initially, in light of the urgency of the situation, these projects began functioning without public funds, and most of them were based out of academic institutions or programs. Later on, however, the National Research and Development Agency (ANID, for its acronym in Spanish) developed a funding scheme called "Competition for the Rapid Allocation of Resources for Research Projects on Coronavirus (COVID-19)," that financed year-long projects, for a maximum of 90 million Chilean pesos (~USD 118,000), in the broad spectrum of COVID-19 diagnosis, control, prevention, treatment, monitoring, and other aspects related to the pandemic and its consequences, across scientific, technological, health, social, economic, cultural, and humanistic fields (40).

From a total of 1,056 submitted project proposals, 63 projects (6.6%) were awarded funding. Although several projects touched on psychosocial aspects—such as intra-family violence or research on behaviors or attitudes—only three of the awarded

projects directly addressed mental health. Although ANID's funding source (the Ministry of Science and Technology) is not considered as part of the health budget (overseen by the Ministry of Health), the small proportion of projects awarded projects to mental health topics is an expression of the same phenomenon of imbalance between health and mental health, that is seen in the small proportion of the Ministry of Health budget dedicated to mental health.

The three financed projects deal with the impact of physical distancing measures on subjective well-being, the impact of the pandemic on the psychosocial well-being of older people, and the evaluation of anxiety and depressive symptoms and risk behaviors during this crisis (40).

Within the 147 projects that were included in the waiting list for the ANID grant, there are 8 projects related to mental health or subjective and psychosocial well-being. There is no information about whether these projects will be carried out or not, but their focuses cover research areas of local interest, including the mental health of the adolescent population, the evaluation of depressive symptoms related to severe COVID-19, the mental health of survivors of intensive care, the psychosocial well-being of migrant children, the mental health of health workers, the use of technologies for psychoeducation, suicide prevention, and post-COVID-19 mental health (40).

In terms of pandemic-focused research that has been developed in Chile, apart from the ANID financing system, one project that is notable for its magnitude and international scope is the COVID-19 HEalth caRe wOrkErS (HEROES) study, aimed at understanding the impact of the pandemic on the mental health of health care workers. This is a prospective cohort study that considers an initial evaluation and three follow-up evaluations (3, 6, and 12 months), led by the School of Public Health of the Universidad de Chile, and which is being implemented in over 30 countries, including The United States, Mexico, Spain, Italy, South Africa, China, and Australia (41).

According to its mid-June progress report, 1,177 health workers had been included in Spain, and 1,213 in Italy. Preliminary results show that 57.3% of workers report sleeping problems, 65.6% have frequently felt emotionally overwhelmed, 51.5% have depressive symptoms, and 35.3% have acute stress symptoms. In most of the sample (71.6%), the participants' scores indicate a "possible case" of anxiety or depressive disorder, while 7.2% have had suicidal thoughts, and 1.7% have had suicidal attempts (within the last few weeks) (42). The study is under development, and these initial trends have yet to be validated.

#### DISCUSSION

In Chile, five lines of action in mental health policy were included in the pandemic response. First, a pre-existing Mental Health Care and Disaster Risk Management Model that acknowledged the importance of preparedness to reduce vulnerability and negative outcomes at both the individual and community levels. Second, a COVID-19 Mental Health Response Plan, led by the Ministry of Health, that seeks to meet the population's mental health and wellbeing needs to reduce the negative impacts of the pandemic in the short and long term. Third, the establishment of the National Social Committee, to ensure effective governance, intersectoral coordination, and implementation of mental health policies as part of the response to the pandemic. Fourth, partnerships and collaborations across health services, universities, and other sectors through SaludableMente enabled the optimum use of resources to deliver cohesive and coordinated care and support, although the participation of people with lived experiences and caregivers was very limited. Fifth, research support generates a local body of evidence around the impact of the pandemic on mental health.

These policies are characterized by a coordinated implementation of the mental health plan, from health system initiatives to inter-agency and inter-sectoral work, that included mental health in the national pandemic agenda. Decades of dedicated intersectoral collaborative work, and the trajectory of past mental health policies, has paved the way for mental health to be accepted into the mainstream political dialogue and included in the pandemic response, a recognition that has not been achieved since the first national mental health plan in 1993. However, the pandemic has also revealed areas that need to be urgently addressed and exposed cracks in our already fragile mental health system.

Starting in the early 1990s, after the end of civic-military dictatorship, Chile has set a clear path toward a community-based mental health system, with the following national mental health plans, in 2000 and 2,917, consolidating this transition (15, 43, 44). The gradual deinstitutionalization of former psychiatric inmates, the development of territorialized mental health care services, and the integration of these services in the larger health system are key achievements in the implementation of a community-based model in mental health in the country (13).

This groundwork, and its achievements, have proved useful to the adequate deployment of emergency response strategies. On the one hand, the existence of a coherent network of services at primary, secondary, and tertiary care levels facilitates the provision of mental health services that are more connected to local contexts and needs. At the same time, this prior set of aims—expressed and organized in the latest mental health plan—has provided a strong and practical foundation: The Mental Health Strategy of the National Social Committee, the Mental Health Action Plan, and the SaludableMente Initiative follows the basic principles and structure of the National Mental Health Plan 2017–2021 which, in turn, follows the foundational community-based model. The model provides a shared language across the mental health field.

Nonetheless, two key weaknesses in the transformation of services in the country have also expressed themselves in the mental health response toward the pandemic. The first weakness is the low budget allocated to mental health (45) in the country, a decades-long "debt." This impacts the ability to increase direct mental health services in the face of the growing demands of the population due to the pandemic. It also narrows the margin of actions that can be carried out beyond clinical care, such as community strengthening and directly supporting grassroots, bottom-up forms of services that have nonetheless emerged during the crisis.

Directly related to this, Chile's second historical debt is the lack of participation of local communities and especially of mental health service users (14, 46). COVID-19 related mental health policy has been developed without the participation of user groups. The SaludableMente initiative, while giving a place for experts and other civil society groups, did not incorporate user organizations in its original design, despite the existence of such groups in the country. On the other hand, the current mechanisms of participation set in place in the healthcare sector have no binding power and are therefore limited in their ability to effectively influence policy (47).

Despite having a community-based model, over the last 30 years, mental health policymaking in Chile has largely considered communities to be passive settings where clinical services are provided. The socio-political agitations of 2020, with the "social outburst" and the current sanitary crisis have, nonetheless, turned mental health into a public concern, and the political system is only just reacting to this. Chile faces the coming challenge of deepening its original, democratic vocation and establishing solid forms of participation for users and communities. This will be especially critical to regain the health system's full capacity to address the population's mental health needs.

The mental health policies that were implemented in Chile during the pandemic are concordant with international recommendations and the available scientific evidence in various aspects, from the adoption of a humanitarian response model for socio-health emergencies to the identification of numerous target populations, including: (i) the general population, due to the risk associated with quarantine measures and confinement; (ii) those with pre-existing mental illnesses, due to the risk of exacerbation of symptoms, obstacles to treatment continuity, and discrimination in care due to COVID-19; (iii) the survivors and the families of victims, due to the trauma of contagion and the experience of mourning; and (iv) health workers, due to the risk of burnout and stress. The Chilean policies are also in line with leading recommendations that mental health services should be organized according to a community model, with priority given to strengthening primary care; that efforts should be made to ensure the continuity of care for mental health services users, by incorporating remote care and providing personal protection elements to community-based teams; and that intersectoral policies should be formulated. The previous experience in the country and the development of such an approach explain the rapid organization in Chile of mental health planning to address the pandemic, incorporating various health policy governance strategies, including the priority assigned by the presidency and the intersectoral participation. This appears to be a differentiating element, compared to the initial response described for other countries, which is more focused on service management.

Nevertheless, certain aspects of international recommendations and scientific evidence have not been sufficiently developed in Chile: (i) the focus on health rights (although this principle is included in the 2017-2025 National Mental Health Plan); (ii) the participation of users and their families; (iii) the neuropsychiatric effects of COVID-19 survivors; (iv) the impact of the pandemicrelated economic recession on mental health; and (v) the amount of funding required or allocated to mental health. The lack of resources and preparedness are common in many countries dealing with the consequences of an unprecedented scenario (22). The mental health approach to emergencies and disasters, well developed in Chile due to long exposure to natural disasters-including trained technical and human resources—could have compensated for the lack of mental health funding and specific technical preparedness for the COVID-19 pandemic.

It is also possible to observe in other countries and regions the primordial need to develop rapid response strategies to mental health crises as a consequence of the pandemic, adapting services to ensure continuity of care and access to care for the new demand that has arisen (22). Of particular relevance during the pandemic seems to be the development of online and telephone support strategies, such as those compiled by McCartan et al. (26) for Afghanistan, Egypt, Iran, Iraq and Palestine, as well as, the establishment of an online portal to address mental health issues, such as the one described by the same authors in The Netherlands. The Chilean experience can well be placed within these frameworks.

The emerging idea—from a review of pandemic coping in several countries—that the crisis offers some opportunities, such as intersectoral collaboration and increased investment (26), is consistent with what has been experienced in Chile. However, we also agree that even greater changes are required to address the social inequalities that are at the heart of the mental health consequences of the pandemic.

#### Limitations

The authors are policy stakeholders, either from the Ministry of Health or from the School of Public Health of Universidad de Chile, and they acknowledge that the risk of bias could be a limitation in the execution of the study. To address this potential bias, only publicly available documents were selected, so that they could be analyzed, evaluated, and interpreted by readers of this manuscript and other interested parties.

#### CONCLUSION

In this paper, we have described the main aspects of the policy responses to the mental health challenges derived from the COVID-19 pandemic in Chile, analyzing their integration within the pre-pandemic mental health policy framework and service trajectory, and comparing the policies with available evidence and experiences from other countries and international agencies, such as the World Health Organization. Using available local materials developed during the pandemic, we have identified five key elements, consisting of four broad policy initiatives and research efforts based out of local universities and institutions.

In light of the multiple strengths of the Chilean response to mental health challenges during the pandemic, it is surprising that a community participation approach was not observed. This discrepancy reflects a tension, between a response focused on intensive hospital beds vs. initiatives that strengthen communities and non-specialized mental health services. This tension was noted in the mental health strategy document that was provided to the National Social Committee, and it is a priority policy area that Chile has worked on developing in recent national mental health plans. To face the predicted post-pandemic increase in demand for mental health services, priority resource allocation must consider community settings.

The pandemic, however, is far from over, and its impact upon the population's mental health will continue to be revealed over time. As such, the effects of these mental health policy responses in the real world have yet to be estimated. What is clear is that these initiatives need to be documented, evaluated, and shared to create a pool of experiences that can guide other countries in this process. In Chile, the pandemic has created opportunities to increase policy action in mental health, and this can also be the case for our regional neighbors. Positioning the community mental health model as a framework for pandemic policymaking, the government-led mental health response could contribute to social peace and play a key role in building a post-pandemic Chilean society. For this reason, citizen participation will be of key importance. The pandemic could be considered the greatest current challenge of mental health policy in Chilean modern history, and the principles and visions outlined in the National Mental Health Plan 2017-2025 should be urgently implemented in the actual practice of health services.

#### **AUTHOR CONTRIBUTIONS**

MI, PN, CM, OT-D, BV, and AC-U contributed to the design and implementation of the research, to the analysis of the results, and to the writing of the manuscript. All authors contributed to the article and approved the submitted version.

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## Anxiety, Anger and Depression Amongst Low-Income Earners in Southwestern Uganda During the COVID-19 Total Lockdown

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**Background:** Low-income earners are particularly vulnerable to mental health, consequence of the coronavirus disease 2019 (COVID-19) lockdown restrictions, due to a temporary or permanent loss of income and livelihood, coupled with government-enforced measures of social distancing. This study evaluates the mental health status among low-income earners in southwestern Uganda during the first total COVID-19 lockdown in Uganda.

**Methods:** A cross-sectional descriptive study was undertaken amongst earners whose income falls below the poverty threshold. Two hundred and fifty-three (n=253) male and female low-income earners between the ages of 18 and 60 years of age were recruited to the study. Modified generalized anxiety disorder (GAD-7), Spielberger's State-Trait Anger Expression Inventory-2 (STAXI-2), and Beck Depression Inventory (BDI) tools as appropriate were used to assess anxiety, anger, and depression respectively among our respondents.

**Results:** Severe anxiety (68.8%) followed by moderate depression (60.5%) and moderate anger (56.9%) were the most common mental health challenges experienced by low-income earners in Bushenyi district. Awareness of mental healthcare increased

with the age of respondents in both males and females. A linear relationship was observed with age and depression (r = 0.154, P = 0.014) while positive correlations were observed between anxiety and anger (r = 0.254, P < 0.001); anxiety and depression (r = 0.153, P = 0.015) and anger and depression (r = 0.153, P = 0.015).

**Conclusion:** The study shows the importance of mental health awareness in low resource settings during the current COVID-19 pandemic. Females were identified as persons at risk to mental depression, while anger was highest amongst young males.

Keywords: COVID-19 response in Africa, socio-economic impacts of COVID-19, COVID-19 outcomes, psychosocial impacts of COVID-19, hunger and COVID-19, COVID-19 hits poor harder, women dangers in COVID-19

#### INTRODUCTION

COVID-19 emerged in Africa on February 14th, 2020 with the first case reported in Egypt. To date 54 countries on the African sub-continent have now reported cases of COVID-19 (1). Uganda reported its first confirmed case on 22 March 2020, from a 36year-old male who had traveled from Dubai (2, 3). On 18th March 2020, the President of Uganda announced the first total national lockdown which included the international border closures; the closing of schools, private offices and banned public gatherings at places of worships/social events, initially for a period of 32 days (4). Efforts to prevent the spread of COVID-19, effectively closed off most sources of income for the majority of low-income earners, who were forced to stay at home. The resulting decrease in household income impacted on food security and hunger and boredom have impacted on mental health and well-being, complicating adjustment to existence under the COVID-19 lockdown (5). Social distancing measures proposed by health experts and adopted by government lead to social isolation, especially in low-income settings where resources are limited and social networks are cut off by a lack of disposable income. Incidence of domestic violence has increased under conditions of social lockdown, exacerbated by economic uncertainty and stress; reports of domestic violence have been reported as tripling in some countries following previously reported increased rates of child abuse, neglect, and exploitation during previous public health emergencies, for example during the 2014-2016 Ebola outbreak in West Africa (5).

Mental health illnesses and drug abuse are common consequences observed during infectious disease outbreaks because of psychological distress, frustration, and unemployment (6, 49). There are concerns that the COVID-19 pandemic will lead to a mental health crisis, especially in countries with high disease burden (7). Unpredictability, uncertainty, disease severity, misinformation, and social isolation all contribute to stress and mental morbidity (8). Asmundson and Taylor (9, 10) and Xiao et al. (11) reported anxiety to be the most common of individual mental health symptoms, associated with impaired sleep. Mitsuishi and Ries (12) reported that stigmatization from an infectious disease such as COVID-19 could lead to depression in those afflicted.

Elevated levels of stress or anxiety as a function of disruption of livelihoods that lead to an increase in levels of depression, loneliness, harmful alcohol use, self-harm, or suicidal behavior which interferes with how people adjust in difficult situations in this era of the pandemic (1). Studies assessing the mental health status of respondents in developing countries are however, scarce. Common stressors include the risk of being infected and infecting others, health anxiety manifesting in form of mistaking common symptoms of other health problems such as fever for COVID-19, leading to fear of infection (13, 14).

Constant fear, worry and uncertainty combined with individual stressors within the population is likely to have long-term consequences within communities, families and vulnerable individuals. This manifests in the form of possible higher emotional state, anger and aggression against government, frontline workers, partners, and children (13, 14) and sometimes, fear and behaviors are modeled by ignorance, and misinformation (13, 14).

Low-income earners are defined as individuals in work whose income falls below the poverty line and an average Ugandan survives on <\$1 US per day (15). Economic pressure associated with the pandemic has not been explored in low resource settings, thus undermining the mental health status of most Africans. This is important since persons in these communities work longer hours, earn less, and have a high dependent-income ratio (16). This study aimed to assess the mental health status among low income earners in Bushenyi district of southwestern Uganda during the first total COVID-19 lockdown.

#### **METHODOLOGY**

#### Study Site and Design

This was a cross-sectional study conducted amongst low-income earners i.e., boda-boda riders, taxi drivers, taxi turn-boys in the taxi-park, market sellers, barbers, hairdressers, photocopier attendants, and street food sellers in Bushenyi district (**Figure 1**).

# **Inclusion and Exclusion Criteria** Inclusion Criteria

The study population consisted of males and females (n=253) above 18 years of age, who have resided in the region for the past 12 months. This was important since these had permanent businesses and were residents in the area, thus able to assess how the pandemic has changed their work routine.

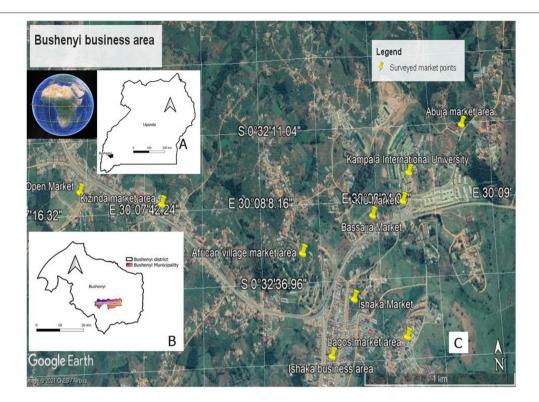


FIGURE 1 | Description of the study area. The study was conducted in Uganda (A) which is an East African country. In particular, the surveyed participants where located in Bushenyi Municipality (B), covering a total of 10 market areas (C). Market areas visited included: Kizinda market area, Kizinda open market, African village market area, Ishaka business area, Ishaka open market, Bassajja market, Kampala International University (KIU), KIU open market, Lagos market area, and Abuja market areas (C).

#### **Exclusion Criteria**

Individuals who refused to participate in the study or casual laborers and those not involved in the financial management of the business. In addition, individuals who owned other businesses outside the study area, although residents in the area were excluded from the survey.

## **Data Collection and Management**Data Collection Method

An electronic questionnaire was shared with participants to assess their mental health, anger, anxiety, and depression status. Awareness of mental health care was assessed using simple questions and each of the options provided were assigned scores. Anxiety was assessed using a modified generalized anxiety disorder (GAD-7) item tool (17). Each of the responses attracted scores. Anger was assessed using a modified Spielberger's State-Trait Anger Expression Inventory-2 (STAXI-2) (18). Responses for each question were assigned scores. Depression was assessed using a modified Beck Depression Inventory (BDI) (19). Responses for each of the questions were assigned scores. The questionnaire consisted of multiple-choice unambiguous questions, and respondents who could not understand the questions had the questions interpreted in the local language for them by team members who could communicate effectively in

the local vernacular. A Google format of the questionnaire was used to minimize physical contact and maintain social distancing according to the guidelines by WHO and the Ministry of Health in Uganda (**Supplementary Material 1**).

#### **Data Management and Organization**

Data from the survey was entered into Microsoft Excel (2016) and scores were assigned to each option as follows: Mental Health Care Awareness (Q5 – Q10): Numerical values – Mental Health Awareness [Correct response = 1, Incorrect response = 0]. Modified GAD Assessment of Anxiety (Q11 – Q16): Numerical values – Multiple response [For each option selected = 1, indifferent = 0].Modified STAXI-2 Assessment for Anger (Q17 – Q23): Numerical values – Multiple response [For each option selected = 1, indifferent = 0].Modified BDI Assessment for Depression (Q24 – Q30): Numerical values – Single graded response [Highest grade of 3, indifferent = 0].

Anxiety, Anger, and Depression were the mental health concerns of interest, while awareness was an influence variable of significant interest. These variables were obtained using interviewer-based questionnaires. The data were assessed for completeness and responses failing to meet the 75% cut-off (on all valid questions) were excluded. Scores of the multiple

options for the modified GAD, and STAXI-2 were obtained by assigning one (1) mark per response, and the averages were obtained by summing all scores (qt) and dividing the number of questions (n). While BDI had four (4) options graded as 3, 2, 1, and 0 (for indifferent). For specific graded questions (yes, sometimes, or no), scores; 2, 1, 0 were assigned and all questions in this form were cumulated (per row), added, then divided by the maximum assigned weight (w) and the distribution (n). This provided the score (Level-score), which is then rated (name of condition; awareness, anxiety, depression, or anger) using cut-offs. To determine the level of awareness and mental state, the composite scores were grade; awareness (no; <0.3, low; 0.30-0.69, high;  $\ge 70$ ) and mental state (no/mild; <0.20, moderate; 20-0.49 or severe; >50). This scoring and grading system allows for both linear and uni/multivariate logistic regression analysis.

#### Statistical Analysis

Data was transferred to Minitab<sup>®</sup> 18.1 (Minitab, Inc. 2017, Pennsylvania, USA) and all relevant analysis was carried out. The data was not uniformly distributed and principal component analysis (PCA) was used to observe the uncorrelatedness of the dependent variables and determine how they account for differences and separated the sociodemographic variables into components. Spearman Rho correlation was used to observe the relationship between age, awareness, anxiety, anger, and depression, then all significant correlates were regressed using a system-assisted regression model. All analyses were performed at a 95% confidence level and p-values < 0.05 were taken to be significant.

#### **RESULTS**

# Sociodemographic Characteristics (Sex and Age-Group), Anxiety, Anger, and Depression

The study comprised of 150 males (59.3%) and 103 females (40.7%), with more middle-aged adults (170/253; 67.2%) compared to younger (65/253; 25.7%) and older (18/253; 7.1%) adults. The proportion of low-income earners in western Uganda with awareness of mental health care was 126/253 (49.8%). A high proportion of low-income earners reported to have experienced severe anxiety 174/253 (68.8%), moderate depression 144/253 (56.9) and moderate anger 153/253 (60.5) (**Table 1**).

The mean percentage score for awareness in male and female respondents were 63.8 and 63.2%, respectively. Female respondents reported anxiety, anger, and depression of 43.6, 56.5, and 27.5%, respectively, while male respondents reported anxiety, anger, and depression of 43.4, 54.5, and 25.4%, respectively (**Figure 2**).

The study also showed that older adults had higher awareness of mental health, lower anxiety, anger, and depression than middle-aged and younger adults (**Figure 3**); however, the difference in the scores was only significant for depression (P=0.03).

**TABLE 1** | Response and factor information.

Variables	Value/level	Frequency (%)	Median (95% CI)
Sex	Male	150 (59.3)	
	Female	103 (40.7)	
Age (adults)	Young (18-24 years)	65 (25.7)	23 (22.0–23.9)
	Middle-aged (25-40 years)	170 (67.2)	30 (29.0–31.0)
	Older (>40 years)	18 (7.1)	47 (43.3-57.7)
Awareness	High	126 (49.8)	43.7-66.0
	Low	62 (24.5)	19.5–30.1
	No	65 (25.7)	20.6-31.3
Anxiety	Severe	174 (68.8)	62.9-74.3
	Moderate	74 (29.2)	23.9-35.1
	No/Mild	5 (2.0)	0.7-4.3
Anger	Severe	85 (33.9)	28.0-39.6
	Moderate	144 (56.9)	50.8-62.9
	No/Mild	24 (9.5)	6.3-13.6
Depression	Severe	12 (4.7)	2.6-7.9
	Moderate	153 (60.5)	54.4-66.4
	No/Mild	88 (34.8)	29.1–40.8
Total		253	

#### Interactions Between COVID-19 Related Anxiety, Anger, and Depression Amongst Low-Income Earners in Uganda

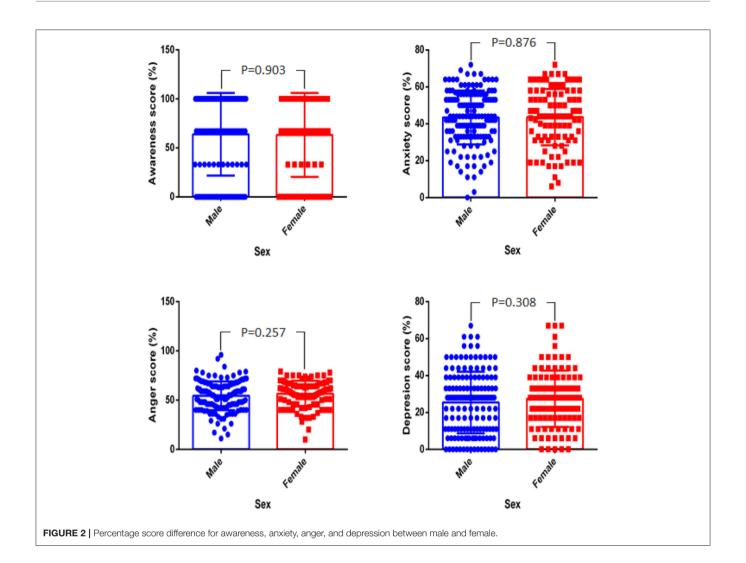
The correlation analysis of the study variables was presented in **Table 2**. There was a negative relationship between age and depression (r = -0.154, P = 0.014), while a positive relationship was observed between anxiety and anger (r = 0.254, P < 0.001), anxiety and depression (r = 0.153, P = 0.015) and anger and depression (r = 0.153, P = 0.015).

The study also showed that there were relationships in participants anger score however all other variables were not related in both sexes (**Figure 4**).

#### DISCUSSION

Survivors of natural disasters as exemplified by the current COVID-19 pandemic often suffer from traumatic experiences, anxiety disorders (GAD), depression, panic disorders and substance abuse (20–22). The study provided evidence that generally the Ugandan population was aware of mental health issues and this was in agreement with previous studies amongst healthcare workers (23) and market workers (24).

Females who demonstrated severe anxiety, moderate anger and depression probably due to their relatively low knowledge as compared to males on COVID-19. Social-economic barriers in several developing countries have continued to predispose women to apathy, segregation and mistreatment at the hands of their men counterparts in several rural communities in Africa, thus accounting for the severe discrepancies in knowledge



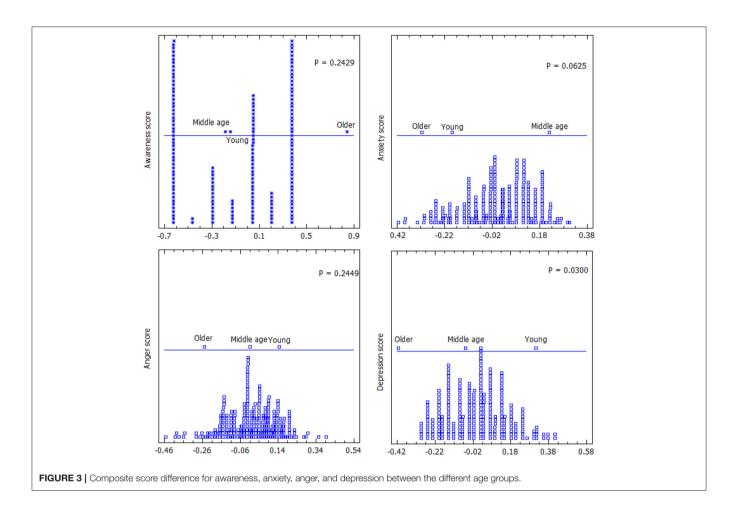
between the two sexes. The WHO has identified women as vulnerable persons in Africa who should be supported in response programs against COVID-19 (25) and this is reemphasized by the current study. Findings in the study were elderly persons showed a keen awareness and interest on mental healthcare demonstrated their keen interest to improve on their lifestyle, contrary to young adults in this population.

Anxiety also increased with age amongst females due to the inherent responsibilities associated with women in African communities. A majority of homes in Africa are managed by single mothers, and elderly women taking care of orphaned grandchildren, thus social pressures associated with COVID-19 were amplified in this population group than in their male counterparts who generally live more reckless lifestyles (i.e., alcoholism, polygamy, and crime, vices not common with African women).

Anger and depression decreased with an increase in age in the study population. These findings though perplexing, help to demonstrate the fluidity associated with community health response projects, and the need for flexibility while dealing with different age populations. Generally, Africa has a young vibrant

population and these findings may not be applicable in the global context. Females were found to be more depressed probably due to the associated pressures of lost time due to the total lockdown which led to a closure of all academic centers of learning, forcing many young girls into early marriage and teenage pregnancies, thus derailing their academic goals (25). In addition, the study identifies Ugandan females as vulnerable persons to depression and in great need of guidance and counseling services for the promotion of better public health policies (26, 48). Generally, females experience more stress than males on a monthly basis as a result of physiological processes associated with their gender, thus offering a foundation for the increased anxiety attacks common in the gender (27, 28). Furthermore, neurophysiology studies have revealed that there are structural and functional differences in the brain relevant to anxiety in males and females (29-31) and blood pressure and pulse have been reported to be more reactive to anxiety in females compared to males (32), although these were not investigated in the current study.

A strong relationship between anxiety and anger was found amongst the young study participants probably due to frustrations associated with the lockdown and the fact that



a majority of the youth in Uganda are under/unemployed. Our findings are in agreement with Walsh et al. (47) who reported a similar relationship between anxiety and anger in younger people. Poverty amongst the young and the on-going presidential elections were COVID-19 guidelines are enforced by the police against the opposition parties could have played a role in saturating a hateful atmosphere (personal communication). Amongst the youth, anger is a psychological and physical health predictor (33), demonstrating a need for policymakers to work closely with this age group.

Anger refers to a basic and universal emotional state brought forth by a perception of threat and it is associated with cognitions centered on others' transgressions (34). In contrast, irritability is a physiological state which is characterized by a lowered threshold for responding with negative affect to stimuli, often with anger and aggression (35, 44). Anger has not been included as a feature or symptom associated with anxiety disorders during the diagnostic process, however, irritability has been included as part of generalized anxiety disorders (GAD) diagnosis. Evidence has emerged in samples of adults with anxiety disorders that the rate and intensity of anger are elevated when compared to healthy individuals and this is common during severe anxiety (36). Anger may be expressed differently depending on anxiety diagnosis. For instance, it was observed

that individuals with GAD may experience angry feelings but suppress them more than healthy controls, leading to higher levels of anxiety severity in adulthood (37, 46). This simply means that younger people express anger more than adults because they cannot suppress it, while adults tend to suppress anger and this increases anxiety. In addition, the initial increase in anger-score may be due to the inability or difficulty for younger persons to rate anger and anxiety as distinct constructs. This supports the study done by Walsh et al. (47) which reported that younger people confused physical symptoms of anxiety which mimic some physical symptoms of anger for anger and this led to difficulty in rating anger and anxiety as separate constructs.

A positive relationship was found between anxiety and depression in the study showing that younger persons (20 years of age) experienced depression as anxiety score increased more than adults (40–60 years of age) in the study. This supports the statistics from the Substance Abuse and Mental Health Services Administration (SAMHSA) of 2017 which estimated depressive disorder to be 7.1% for adults and 13.3% for adolescents/teens (45). Anxiety disorders and major depression occur during development with anxiety disorders beginning during preadolescence and early adolescence, while major depression tends to emerge during adolescence and early to mid-adulthood

(38-40). Further studies have shown that anxiety disorders generally precede the presentation of major depressive disorder (39). Previous studies done in the USA revealed that depression is on the rise amongst teenagers and that females were three times more likely to experience depression compared to males. A 10-year study between 2007 and 2017 in the US revealed that the number of teenagers who experienced depression had increased by 59% and the rate was faster for females (66%) than males (44%) (41); the number of adults who experienced depression increased by 7% within the same period. Academic and social pressures were cited by experts as the reasons behind the increase in depression among the teens recruited in that study. About six out of 10 (61%) of the teens reported they felt a lot of pressure to get good grades while 29% of the teens reported they felt a lot of pressure to look good and 28% of the teens reported they felt pressured to fit socially (41). The results from our study showed that people at 20 years of age (this age

**TABLE 2** | Spearman Rho correlation of age, awareness, anxiety, and anger on COVID-19 amongst low-income Ugandans.

Correlations	Age	Awareness	Anxiety	Anger
Awareness	0.049			
P-value	0.440			
Anxiety	0.081	-0.091		
P-value	0.199	0.151		
Anger	-0.024	0.033	0.245	
P-value	0.707	0.602	< 0.001	
Depression	-0.154	-0.076	0.153	0.153
P-value	0.014	0.227	0.015	0.015

bracket captures teens), had a depression score which increased as anxiety score increased. In Bushenyi district (Uganda), some of the students within the 20 years of age group do engage in low-income jobs after school hours and this may affect their academic performances or social life resulting in depression if not monitored and this observation is in agreement with postulations by Geiger and Leslie (41).

There was a positive relationship between anger score and depression score in our study. It was observed that as anger score increased depression score tends to increase. Anger is one of the ways that depression manifests and there is an association between the level of anger that people experience and the severity of depression (50). According to the Anxiety and Depression Association of America (ADAA), depression is expressed in different ways by different people. Females with depression tend to feel sad or guilty while males with depression are more likely to feel irritable and angry (ADAA). However, there is limited research available to support or show that anger can cause depression.

A general observation from our study showed that awareness of mental health care was high (49.8%) across the sample population (n=253) and an increase in age-related to high awareness. 24.5% of the respondents had low awareness and 25.7% had no awareness of mental health care. 68.8% of the respondents experienced severe anxiety due to the COVID-19 lockdown and 29.2% experienced moderate anxiety while 2.0% experience no/mild anxiety based on anxiety score scale using a modified GAD-7 item tool. Also, 33.9% of the respondents experienced severe anger due to the COVID-19 lockdown, and 56.9% experienced moderate anger while 9.5% experienced no/mild anger based on the anger-score grading scale using a modified STAXI-2 item tool. About 4.7% of the

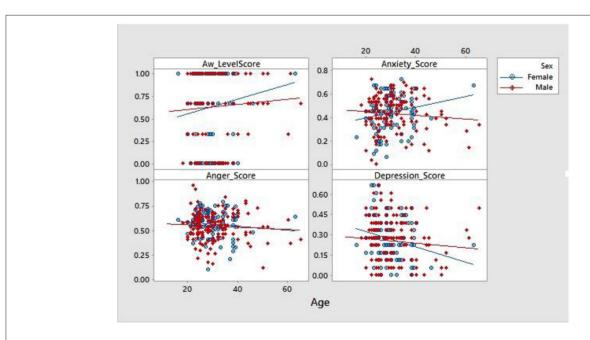


FIGURE 4 | Scatter plot of Sex influence on age associated changes in awareness, anxiety, anger, and depression.

respondents experienced severe depression due to the COVID-19 lockdown and 60.5% experienced moderate depression while 34.8% experienced no depression based on the depression score grading scale using a modified BDI. Other studies done elsewhere have reported different figures due to the variations in the study population and sample size. Wang et al. (42), in their study of mental health status related to COVID-19 among the general population (n = 1,210) in China reported that 16.5% experienced moderate to severe depression symptoms, 28.8% experienced moderate to severe anxiety symptoms and 8.1% experienced moderate to severe stress. The variation in statistics from our study in Uganda and Wang et al. (42) in China maybe because we targeted low-income earners which are persons who depend on day-to-day-business to make ends meet, tools used for assessment, and sample size. However, our study indicates that anxiety was the most common mental health challenge and this supports the study by Wang et al. (42), which also identified anxiety as the most common mental health challenge in their study. Other studies have reported increased traumatization related to COVID-19 among the public and non-front-line nurses in China (43). Xiao et al. (11), targeted individuals (n =170) observing COVID-19 self-isolation for 14 days in China, and they reported that anxiety positively correlated with stress and negatively with sleep quality and social capital and social capital positively correlated with sleep quality. This indicates that COVID-19 lockdown, without doubt, affects the mental health status of individuals.

#### CONCLUSION

The study showed that pandemic mental health is a realistic public health concern which needs to be addressed. Poor and low knowledge on the pandemic precipitates anxiety which leads to a depressed population. In particular, females and the elderly were identified as vulnerable persons who should be prioritized in any community extension activities. The authors could not include the COVID-19 status of the respondents due to absence of clinical data at the time of the study (early COVID-19 period and no community testing was in place). We also did not have access to population data to access clinical mental status of study participants prior to the pandemic. Further studies to generate information on the impact of the pandemic in the general population could help guide policymakers draft community-practical policies which address mental health amongst the vulnerable communities of Uganda.

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#### **DATA AVAILABILITY STATEMENT**

Data files can be accessed at https://figshare.com/s/88a0cf974d67f2654816.

#### **ETHICS STATEMENT**

studies involving human participants approved International reviewed and by Kampala Ethical Review Board Kampala International University, Uganda. The patients/participants provided their written informed consent to participate this study.

#### **AUTHOR CONTRIBUTIONS**

VA and IU conceptualized the study. IU, KK, FS, and SW designed the study. VA, IU, RS, AM, ETA, VN, JTA, and FS collected the data. VA, IU, and EOA conducted statistical analysis. VA, IU, KK, EOA, IJ, SH, EM, HN, and SW conducted data interpretation. VA, IU, and KK drafted the initial manuscript while EOA, IJ, AM, RS, GC, ST, OO, NM, AA, JOA, AMA, SO, FS, ETA, JTA, VN, HY, CO, SH, EM, HN, and SW reviewed it for intellectual content. All authors approved the final version for publication and remain in agreement to ensure that questions related to the integrity of any part of the work are resolved.

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#### SUPPLEMENTARY MATERIAL

The Supplementary Material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/fpubh. 2021.590458/full#supplementary-material

Supplementary Material 1 | The questionnaire.

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# Rwanda's Resiliency During the Coronavirus Disease Pandemic

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The coronavirus disease (COVID-19) pandemic has illustrated the wide range of preventative measures and responsive strategies of low- and middle-income countries (LMICs). LMICs have implemented lessons learned from previous periods of epidemics and uncertainties. Rwanda's pre-existing decentralized healthcare and mental health system which are in response to the mental health distress from the 1994 genocide, continues to be a formidable system that collaborate and combine efforts to address people's mental health needs. COVID-19 has heightened or exacerbated people's mental health within the country. Rwandans have been exposed to and endured adversities, yet their cultural forms of resilience serve as a mental health protective factor to also overcome COVID-19. Nonetheless, Rwanda has engaged in interventions targeting public safety, social and economic protection that specifically address vulnerable communitie's mental health needs. Lessons from preparedness for the Ebola virus disease (EVD) epidemic has contributed to Rwanda's organization and approach to combating COVID-19. Policies and best practices that were enacted during the EVD outbreak have guided Rwanda's response within the healthcare and mental health system. Coincidentally, this outbreak emerged during the 26th commemoration of the 1994 genocide against the Tutsi. Although for the first-time post genocide, Rwanda was not able to engage in public traditional forms of collective mourning and community healing, evidence of Rwandan's resilient spirit is demonstrated. Community resilience has been defined by Magis [401] as the "existence, development and engagement of community resources by community members to thrive in an environment characterized by change, uncertainty, unpredictability and surprise.". Referring to this definition, community resilience has been an interwoven into the cultural framework that guided Rwandans in past challenges and continues to be evident now. Rwanda's resilience throughout this pandemic remains through ongoing psychoeducation, community awareness of mental health concerns, collective messages of highlighting mental health support, and solidarity. The global community can gain knowledge from Rwanda's learned lessons of their past which has positioned itself to stand on its resilient values in times of uncertainty such as COVID-19 and endeavor to overcome through national cohesion.

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#### **BACKGROUND OF RWANDA**

Known as the "land of a thousand hills," Rwanda is a lowincome mountainous country located in East Central Africa. It is surrounded by the Democratic Republic of Congo, Tanzania, Burundi, and Uganda. Rwanda's population is estimated at approximately 12,374,397 people (1). Thomson (2) notes that tourists find modern Rwanda to be an attractive, peaceful travel destination. Nevertheless, modern day Rwanda was not always the ideal place to visit. Prior to 1994, nearly half a million Rwandans (particularly the Tutsi group and some Hutus) were decimated. In the late 1980's, Rwanda's health quality and longevity had the lowest life expectancy amongst all countries (3). By mid-1990's, the genocide contributed to the increase of infectious disease and unsafe births (3). As the country attempted to rebuild its health infrastructure in the 2000's, the country became plagued with human immunodeficiency virus (HIV) and acquired immunodeficiency syndrome (AIDS) (3). Thus, in this article, we attempt to dissect the historical and psychosocial manufacture behind Rwanda's spectacular transformation in 25 years, and how lessons learned from past disasters and health crises are leveraged during this current coronavirus disease 2019 (COVID-19) pandemic period. We posit that there are some cultural values specific to the Rwandan people that serve as anchors for such transformation, that we perceive as the Rwandan resilience.

# PUBLIC HEALTH SYSTEM AND MENTAL HEALTH INTEGRATION

The history of Rwanda's psychiatric system can be divided in four major periods: 1.) The pre-colonial period, when the only mental healthcare available was based on traditional practices. 2) The colonial period, marked by the inputs of Western medicine 3) The post-independence period, that started from 1962, characterized by the construction of the first psychiatric hospital of the country; Neuro-Psychiatric Hospital Caraes Ndera, and the fourth stage which is the post-genocide period, which begun following the 1994 events (4).

During the pre-colonial period, traditional practices were the earliest forms of treatment for mental health. Traditional practices were a form of healing that originated from early Rwandan culture to address the "ancestral spirit of a deceased family member who was unhappy or angry" (5). Mental health treatment involved a diviner or traditional healer who intervened to address the unhappy or angry spirit which could be an ancestor from family lineage (5). Within the Rwandan context, there are different treatment options such as the "ritual of Kubandwa and Guterekera, which paid homage to certain spirits" (p.4). For example, one of these rituals paid their respects to Ryangombe, a divinity, representing the source of love, peace, and fertility (6). These indigenous healing practices were widespread throughout Africa and efforts were made to realign broken ancestral harmony that caused mental illness (5). Moreover, protection was a common belief that centered around God and ancestral spirits to protect individuals and their families. This protection extended to physical and mental health, which Rwandans believed if compliance with the "ritual obligations to honor the perceived protector, or from the ill will of an enemy who is jealous or who wants revenge" then reconciliation between God/ancestral spirits (the protector) and the person experiencing mental health issues was necessary [(5), p. 4].

Unfortunately, during colonial rule, traditional practices to treat mental health were considered pagan and denounced by Western religions. Under Belgian colonization, starting in 1922, Western approaches of medical care entered Rwanda through missionaries. Since there were no mental health facilities available to treat Rwandans, they were sent to Bujumbura, Burundi for care (5). When Rwanda gained its independence in 1963, these psychiatric patients were sent back to Rwanda and were either welcomed by family or sent to the Central Prison of Kigali. Before the 1994 genocide, there was only one hospital for mental health disorders, Caraes Ndera Neuropsychiatric Hospital. The hospital was founded in 1968 by the "Brothers of Charity," which is a pontifical religious organization, in response to the government's request to receive mental health patients held in prisons across the country (7). As written by Brother Dr. Rene Stockman (8), the patients who were once chained like animals received proper care and treatment upon admission to Caraes Ndera, which improved their conditions (8).

The healthcare system was one of the sectors most affected by the 1994 genocide in Rwanda (9). Some health care providers were killed while others fled the country (9). During this period, infectious diseases such HIV and tuberculosis were on the rise; the life expectancy was the lowest in the world, and the country had no budget to respond immediately (9). The rate of post-traumatic stress disorder (PTSD) in the general population was 28, and 54% of those with PTSD suffered from major depression as a comorbidity (10).

Currently, the Ministry of Health (MOH) recognizes traditional medicine and is aware of the continuous practices of traditional forms of health alone or combined with modern medicine. MOH engages in ongoing efforts to involve indigenous practices in concert with the public health system (5). One of the government goals is to increase mental healthcare at the community level by the year 2024 (11).

The World Health Organization (WHO) defines integrated health services as "the management and delivery of health services so that clients receive a continuum of preventive and curative services, according to their needs over time and across different levels of the health system" (12). Dr. Brock Chisholm, who was the first Director-General of the WHO, said that "without mental health there could be no true physical health" (13). Today, evidence shows that patients with non-communicable diseases experience mental health problems and that having mental health problems increase the risks of developing non-communicable diseases such as heart disease as compared to normal population (13). The clear link between health and mental health is a fundamental concept when it comes to the integration of public health services to address overall wellness.

The Government of Rwanda's (GoR) 2018-2024 strategic plan for its health sector encompasses its decentralized healthcare

(14). At the national level, there is the MOH, Rwanda Biomedical Center (RBC), and the National referral and University teaching hospitals (NRH/UTH). The MOH sets policies that mobilize resources, and ensure capacity of the healthcare personnel while RBC ensures the implementation of the health policies in an innovative way (14). There are provincial and referral hospitals that provide treatment of complex cases such as advanced life and trauma support, emergencies, intensive care, and psychiatric services. The lower levels are district hospitals, health centers, health posts, and community health workers as the entry point. The health centers provide promotional, preventive, and curative care and supervise health posts. Health centers provide services including psychosocial support, normal deliveries, minor surgeries, lab testing, and outreach activities such as vaccinations. Health centers refer to the district hospitals (14). Health posts at the cell level provide services including health education, child immunization, antenatal care, family planning, outpatient services and refer to the health centers (14). Both health centers and health posts constitute the primary healthcare which is usually the first contact patients have to address their mental health needs.

Despite the constraints of resources in terms of trained staff, proper equipment, and infrastructure, the GoR's decision to integrate mental healthcare in the decentralized public healthcare system is evidence across all levels from health posts to hospital settings (11). For example, each district hospital has a mental health department with psychiatric nurses and a clinical psychologist who provide outpatient and inpatient care including diagnosis, treatment, and counseling services. The mental health departments refer complicated cases to Ndera, the only national referral hospital for neuropsychiatric services in the country. Some documented examples of the utility of this integrated model depict an interdisciplinary approach. According to MOH, in 2009, there were 83,633 people who consulted mental health facilities including hospitals and psychosocial consultation services while 5,518 people were hospitalized for mental health disorders (11).

#### RWANDA'S CULTURAL RESILIENCE

According to the former Rwandan Prime Minister, Dr. Pierre-Damien Habumuremyi (15), Rwandans are unique in the way they think, feel and act. It was these characteristics that were salient among Rwandans after the 1994 genocide. These Rwandan cultural values generate a community capable of adapting to disasters and finding common local solutions before resorting to outside support. Habumuremyi (15) describes four local cultural values that have contributed to Rwanda's achievements over the past two decades, namely: 1) a high level of patriotism and attachment to the homeland; 2) a permanent quest for success and self-sacrifice; 3) a high level of discipline and integrity and; 4) a sense of cooperation and mutual aid.

Habumuremyi (15) indicated that these four Rwandan cultural values have been leveraged by post-genocide leaders such as President Paul Kagame to involve the population in the process of socio-political and economic transformation of

the country. These cultural values are representative during COVID-19 through the efforts of the government and the local people to support one another; it is evident in the promotion of resilient mental health and reliance on preexisting mental health and healthcare resources while adapting to unprecedented circumstances (16). These virtues that originate from the Rwandan culture can be seen through concerted efforts of mobilization of the people to engage in their community development (e.g., umuganda), maintain solidarity, and embrace the spirit of volunteerism (e.g., CHWs) (15, 16). For example, umuganda is a dedicated monthly Saturday where Rwandans from all over the country come together to serve their communities by working on a project to resolve a community issue or bolster efforts to increase environmental sustainability. The maintenance of solidarity is depicted through ongoing community led initiatives to make collective decisions about ways to govern local and national entities and using their nationality to rally around coming together to play a role in combatting national concerns such as COVID-19. In terms of the spirit of volunteerism, community health workers have contributed as the voice of the people to connect Rwandans to health and mental health services all within a volunteer model.

The Rwandan spirit encompasses one in which they believe that their country "belongs to all Rwandans irrespective of their differences in identity and ideology" (15). This form of national unity and social equity is displayed during the pandemic and illustrates how this way of living manifests throughout government and community levels with critical consciousness and modifications of practices to serve vulnerable populations while accompanying others during this difficult time. Through learned lessons of the past, Rwanda has positioned itself to stand on its resilient values in times of uncertainty such as COVID-19 and overcome through national cohesion.

# LESSONS LEARNED FROM EBOLA WHILE MANAGING COVID-19

Rwanda is no stranger to devastating events that have occurred in the country. Rwanda lived through an important period of uncertainty between 2012 and 2014 and from 2018 to present when the Ebola virus disease (EVD) threatened to spill over from the neighboring Democratic Republic of the Congo and Uganda. EVD is a rare but severe, often fatal disease that has human-to-human transmission, with an average fatality rate of 50% (17–20). The Ebola epidemic exposed the level of inadequacies that existed amongst institutions that were set up to protect the public such as human resource shortages and inadequate financing (18).

In the United States, Rwandans became the target of rampant discrimination which consisted of school officials banning students from attending classes; suspension of travels to and from the country; travel visas being denied; and imposing 21 days of quarantine despite the long distance of 1,700 miles between Rwanda and the affected regions (21). The EVD epidemic raised questions about the fragility of the global system's ability to respond to those types of outbreaks and how confidence needed to be rebuilt in order to prevent future crises (18, 21).

The Ebola crisis drew attention to the importance of reducing infectious diseases that pose threats across national borders, especially individual health security (17). Rwanda had to implement precautionary measures to prevent the emergence of this virus. They equipped EVD prone border areas with emergency holding rooms, installed hand washing stations, and utilized EVD camera detections (22) to bolster safety. The Rwandan government trained doctors to handle EVD cases, provided vaccinations in communities as well as ensured that healthcare workers were safe by having designated specialized ambulances for transporting patients (22). With these strategies in place, Rwanda demonstrated its readiness to respond to any type of outbreaks, including COVID-19.

Experts working for the WHO in Rwanda witnessed how the country was able to use its skills and expertise from tackling EVD to manage the COVID-19 outbreak (23). Techniques used in preventing EVD in 2018 have been found to be useful now with this pandemic (23). Designated COVID-19 centers and screening mechanisms have been set up around borders to limit the spread of COVID-19. Measures that were implemented from the Ebola epidemic resurfaced to raise COVID-19 awareness (e.g., communication through radio, television, community leaders, community health workers (CHWs), health facilities, and social media) (23). The Rwandan government expanded its COVID-19 surveillance and testing facilities, a testament of the country's success with reducing community transmission; while healthcare personnel have been active in tracing potential sources of transmission (23). Rwanda also utilized rapid screening and isolation of people who tested positive for COVID-19 with the "RT-PCR (reverse transcription polymerase chain reaction) tests which are accurate" [26, p. 1]. Mutesa et al. (24) developed "an algorithm for pooling subsamples based on geometry that, at low prevalence, uniquely identifies infected individuals in a small number of tests." By using their methods, the costs of mass testing are reduced while being able to quickly identify and quarantine individuals which in turn decrease the prevalence of COVID-19.

The MOH utilized pre-emptive measures during the Ebola crisis to respond to the coronavirus by quickly implementing contact tracing protocols (23). Rwandans and donors (e.g., C & D Pink Mange and the Jack Ma Foundation) from various companies mobilized to provide donations of over 25,000 test kits, 100,000 masks, 1,000 medical protective suits and face shields during the early stage of the pandemic (22). Rwanda has the capacity to test over 200 cases in approximately 4 hours for suspected cases to know their results (25). To date, Rwanda has the capacity to conduct a little over 5,534 tests a day and have tested over 255,959 people as of July 30, 2020 (16). Rwanda turned to digitized contact tracing by "using mobile phone data profiles to trace people who had contact with COVID-19 patients," which has been effective (22). There are designated facilities where COVID-19 cases go to receive services with follow-up by emergency workers, often through home visits (16). Additionally, the Butaro Cancer Center for Excellence, provides additional support for patients who need cancer treatment by providing transportation to areas around the country (23). Healthcare providers work with CHWs to identify community members with health and mental health needs and share messages of COVID-19 (16).

In 2013, Rwanda pioneered the deployment of disease-specific funding to build its primary health care system, and it has maximized synergies between U.S. President's Emergency Plan for AIDS Relief (PEPFAR) and other bilateral, multilateral, and country health initiatives (3). Since then, Rwanda has improved the country's health services. Rwanda has come a long way in its ability to effectively care for its citizens.

# THE IMPACT OF COVID-19 AND RWANDA'S RESPONSE

The novel coronavirus outbreak was first declared a pandemic on March 11, 2020, by the World Health Organization. In Rwanda, the first case of COVID-19 was declared by the MOH on March 14, 2020. Similarly, to many other countries, the GoR took robust mitigation strategies that initially included the countrywide lockdown, which was later substituted by wearing of masks outside and a 9 pm to 5 am curfew (26). From the Gelfand et al. (27), the strict measures that Rwanda took can be characterized as a country of "cultural tightness," a theory which refers to the level of "strict norms and punishments for deviance" (p. 2). Rwanda's efforts in combating COVID-19 included police patrol of neighborhoods after curfew and giving fines, reprimanding people who did not follow COVID-19 rules such as wearing a mask and having them stay in a stadium for further questioning and punishment. From Gelfand et al. (27), study, nations with higher levels of cultural tightness had lesser COVID-19 cases and deaths due to these nations prompt and proactive response to this pandemic and contributed to collective cooperation as an advantage to higher survival rates during a "collective threat" (p. 2). Globally, the COVID-19 pandemic has been far more than a health crisis: it has negatively impacted societies and economies in many spheres. In Rwanda, COVID-19 has caused many disruptions related to socio-economic factors including but not limited to unemployment, limited physical contact with family members, isolation of contacts and cases of COVID-19, social distancing, non-participation in care of sick loved ones, non-participation in the burial of loved ones who die, loss of productive livelihood, and stigma and discrimination of survivors (12).

There were many social aspects that were affected by the pandemic as people tried to adhere to policies to remain safe. Yet, people found it difficult, especially those from low-income settings who had limited access to personal protective gear and faced compounded challenges. For example, people lost their jobs and had reduced work hours. Due to the demand for goods and services, prices increased, there was a scarcity of familiar items, and people had to contend with the restrictions of movement (16). For others, the elimination of public transportation further created a strain on vulnerable populations. To address some of these challenges, the GoR, applied alternatives such as providing medical officials the ability to transfer patients to health facilities in different provinces (16). Also, a social support plan was developed to alleviate food insecurity in which food

was delivered to some poor households in cities and rural areas (19). The Rwandan government's reliance on emergency food shortage reserves and loans from the World Bank and local Rwandan's collaboration in donating food while farmers continued to prepare for the agricultural season demonstrated the commitment to serve those in need and the country.

COVID-19 imposed a lockdown, which in turn imposed new ways of living. Most people shared a feeling of uncertainty about the future, as a result some people responded with fear and anxiety (26). Through different technological means of communication such as cell phones, radio and television, and social media platforms, people have adopted the coping strategies most applicable to them including talking to their relatives and friends, praying or attending their online church services (26). During the COVID-19 pandemic, through its national health implementation agency, RBC, and in collaboration with mental health patients, community health workers, healthcare providers, and partner organizations put in place guidelines to ensure continuous provision of mental healthcare at all levels including at the community and health facility levels (26). There are guidelines for specific groups including education for the general public; debriefing meetings for healthcare providers; recommendations on how to validate and support children and adolescents; support, inform, and prepare for elderly people; and engage, prevent, and address the barriers for people with disabilities; psychoeducation and mental health resources (26). Rwanda's response to the needs of its people intersected across existing multilateral systems with the involvement of stakeholders to alleviate the impact of this pandemic.

# COVID-19 COINCIDE WITH THE 26TH COMMEMORATION

Rwanda's integrated mental and healthcare system was tested not only by COVID-19 but also by the 26th commemoration of the 1994 genocide against the Tutsi group. Historically, three ethnic groups: Twa, Tutsi, and Hutu comprised Rwanda's culture with a shared language. The Twa, who are the minorities, had no political voice in creating the country's infrastructure. During April 1994, Rwanda experienced genocide in which approximately one million people from the Tutsi ethnic and moderate Hutu were killed; 250,000 women were raped; and millions of Rwandans were displaced, or fled to other East African countries including Uganda, Congo, Kenya, and Tanzania (28). Studies conducted in the years following the genocide demonstrated that genocide survivors suffered from high rates of PTSD from witnessing violence and the killings of people with a machete (11, 29). In a study in 2012, it found that more than 26.1% Rwandan adults were diagnosed with PTSD and the majority of them had comorbid psychiatric disorders such as major depression (68.4%), substance dependence (7.6%), or somatic symptoms such as back pain (74.1%), and headache (71.2%)" (10). It is also important to note that epilepsy has been reported to increase as a consequence of the genocide, representing about 4.9% of the Rwandan population which further creates stigma (30).

The prevalence of PTSD, depression, trauma, and anxiety remains for both genocide survivors and perpetrators, with recurrent flare ups during the yearly genocide commemoration period. The commemoration is usually a seven-day period in April during which Rwandans gather to mourn the victims of the genocide. During this commemoration period, people living with chronic PTSD experience acute PTSD exacerbations characterized by flashbacks, agitation, self-mutilation, and anger, among other symptoms (29). Additotnally, substance abuse has increased in the aftermath of the genocide, widows and orphans are left to endure poverty and have limited access to education, while women were also victims of sexual violence (5). However, the country's choice to stay together, to be one Rwanda, was a difficult choice that was felt by Rwandans and its leadership. Through pain and sacrifice, the government asked its people to be resilient in their collective journey of living beyond survival (31). From this tragedy, many initiatives spearheaded by the government and the people garnered spaces for Rwandans to heal, share their stories of survival, and imprint the spirit of resiliency and hope (32). Post genocide research have "characterized three culturally specific Rwandan concepts that related to resilience: kwihangana, an intrapsychic creative process of drawing strength from within the self in order to withstand suffering; kwongera kubaho, affirmation of the reestablishment of the existential conditions for being; and gukomeza ubuzima, the moving forward in life by accepting ongoing struggles and fighting for survival" [33, p. 413; 34]. These cultural forms of resilience are embedded in Rwandans and have fostered reconciliation and restorative justice (33). Kwihangana stands for someone to be patient and strong while her or she endure challenges and know that his or her suffering will not last forever. This was a salient resilient process that post-genocide survivors held onto and continue to use to guide them with current and future challenges. Kwongera kubaho refers to the individual and community process that embedded in cultural affirmation and reestablishing community and relational conditions of healing, forgiveness and trust post-genocide to recenter and value the Rwandans as individuals and as a people. As or gukomeza ubuzima, this particular attitude provides a framing of life that guides Rwandans to continue to move forward despite the ongoing circumstances and hardships that one may face in order to survive.

In Rwanda, as the outbreak of COVID-19 coincided with the annual commemoration, Rwandans were forced to pay their respects in their homes and cope with their trauma and reminders of the genocide. There were no night vigils, village level discussions, and the annual Walk to Remember that have traditionally marked Rwanda's genocide commemorations (32). Genocide commemoration related talks were streamed on local media channels and social media. There were also special messages related to commemoration by some key personalities on TV, radios, and other media outlets. Special government notices were shared throughout healthcare systems and with mental health professionals to be vigilant of the mental health needs of the population during this sensitive and challenging period. During this period, kwihangana, kwongera kubaho, and gukomeza ubuzima will continue to be cultural

anchors of resilience as Rwandans come together to overcome another adversity.

# MENTAL HEALTH DISTRESS AND RESPONSE

Consequently, the lockdown has tested people's mental health coping strategies with being alone or with family members who also have their own forms of distress (34). Whether through social media platforms, to conversations with family and friends, and the concerns of healthcare workers, people are anxious, stressed, fearful, and uncertain about their future (26). Concerns related to financial support, maintaining social connections, the risk of turning to substance use to cope remains salient risk factors have also been present during this time (26). Some have turned to religion/spirituality to cope either through prayer or listening to sermons (35). With being restricted to the confines of one's home, there has been a rise of domestic violence and family conflict during this pandemic. For example, in some cases child support has ceased because jobs have been halted or men are no longer helping teen mothers and children financially (36). Couples who were on the verge of finalizing their divorce have had to stay with each other while teen mothers have had to stay in the same home of men who abused them or impregnated them (36). This creates conflict and further puts these women and children at risk for additional physical, emotional, and verbal abuse. The Rwanda Investigation Bureau and local authorities have received hundreds of calls a day around concerns of gender-based violence and interpersonal conflict during the lockdown period of this pandemic (36). Women and children in abusive situations are further at risk when the context of poverty and substance abuse is present in the home which can increase perpetrator's aggressive behaviors (26). Efforts to use local authorities to monitor cases and use digital services have been implemented along with raising awareness through media outlets (19).

During this pandemic, as mental health professionals, we have been working with various colleagues to create a hotline dedicated to mental health concerns (34). From our perspectives, patients with mental health disorders, healthcare providers, organizations, and CHWs have been working together diligently to make sure there are limited interruptions in psychiatric support for patients. The national healthcare insurance, Mutelle remains operable and its continuation during this challenging time ensured Rwandans had access to mental health services. Dr. Louis contributed to the mental health guidelines of MOH to demonstrate the importance of validating people's emotions and experiences while offering strategies to cope with COVID-19 (26, 34). Through our experiences in this setting, we have witnessed our family members, friends, and colleagues engage in regular check-ins by phone as a means of bolstering morale.

According to Zraly et al. (33) "human resilience, the capacity to function or adapt during or following exposure to adversity, can function to protect mental health among violence-affected populations (p. 411). Rwandans have been exposed to and endured adversities, their cultural forms of resilience serve as a mental health protective factor to also overcome COVID-19.

Additional forms of mental health support include patient access to discounted psychotropic medications, general and psychiatric nurses are trained to administer psychiatric medications, at each healthcare facility there is at least one mental health professional, and patients can engage in individual and group therapy. Contextual factors such as socio-economic status are taken into consideration (community-based health insurance known as "Mitiweri" Mutuelle de sante, whereby people pay for enrollment according to their social category; most poor being covered by the government); for more severe patient cases psychiatric inpatient care is available, and mental health professionals and CHWs collaborate to assist community members manage their mental distress (16).

While these are great initiatives, some challenges that still remain include stock out of psychiatric medications such as valproic acid for seizures and haloperidol for schizophrenia, reliance on CHWs to identify community members who need support, limited resources to address socio-economic issues, stigma of having a mental illness, limited mental health providers to address patient's needs in rural areas, high turnover of general and mental health nurses who make up a large portion of the health system, and limited resources to provide mental healthcare to children and persons with disabilities (16).

Recommendations of mental health strategies such as exercise, relaxation techniques, limiting intake of news on COVID-19, and speaking to a mental health provider appears to be helpful for some Rwandans (26). The reality for other Rwandans is that this unfortunate time causes additional stress, making it difficult for them to implement the aforementioned. In order to address these various levels of distress and reduce maladaptive coping, continued affirmation and validation of people's feelings, self-compassion, empathy, reinforcing resilient values, and normalizing experiences during this unprecedented time is vital to overcome this pandemic (34). The incorporation of cultural and community oriented mechanisms such as religion and spirituality and attending services, community meetings led by elders, youth led involvement in healing practices and conflict resolution, and umuganda (day of service) that already exist to address positive mental health is also needed especially since during the period of the pandemic, there can be some anxiety and fears of accessing care within a medical system. Rwandans are currently using their past experiences of coping with adversities to deal with the changes of normality due to COVID-19. The resilient principles of the Rwandan people can and will continue to provide them with guidance on how to overcome and rely on each other.

# COMMUNITY RESILIENCE WITHIN THE RWANDAN CONTEXT

When it comes to the definition of community resilience, experts in disaster preparedness and response argued that a required paradigm shift and a new national culture of disaster resilience needs to occur. However, Patel et al. (37)'s review on the community resilience definition found no consensus on what such a culture would look like within our communities. Rather

they noted that there is a wide range of components that have been proposed within the general notion of community resilience that are worthwhile to explore in the Rwandan context, namely they are: Local knowledge: factual knowledge acquired by the community as it relates to a disaster; community networks and relationships: community connectedness and cohesion; health: The pre-existing physical and mental health of a community and "delivery of health services after a disaster;" resources: tangible and intangible resources that are available and fairly distributed in the community; economic investment: post-disaster direct and indirect economic costs, assessment of community needs and potential for economic growth; preparedness: the active involvement at the individual, family, community and government levels to engage in planning, risk management and preparedness initiatives; mental outlook: meaning making, attitudes, feelings, and points of views after a disaster that affect a community's outlook through "hope, adaptability, "and "acceptance of uncertainty and change" (p. 15).

For instance, through government and communitybased approaches, factual knowledge, collective efficacy was emphasized to ensure that Rwandans had access to correct information and fostered the importance of discipline and integrity to combat COVID-19. Additionally, appropriate hand washing and other preventative mechanisms were provided through different outlets to promote education, empower Rwandans to care for their health and others, and the government in collaboration with national and international organizations collaborated with staff to train them on appropriate procedures during this pandemic. The use of many languages such as Kinyarwanda, French and English is useful in combination with the component of local knowledge and culture are also examples of community resilience in order to reduce negative outcomes and help the community understand its risks. While effective communication, including risk or crisis communication, have been found to be crucial tools for a community in addressing disaster outcomes.

Similarly, the positive impact of connectedness and cohesion within the element of community networks and relationships which aligns with Rwanda's patriotism and attachment to the homeland are believed to help people cope with uncertainty after a disaster. The decentralized health system that encompasses mental health services is undoubtedly important for communities to recover from disasters such as COVID-19. Understanding and addressing health and mental health vulnerabilities can build resilience before a disaster and mitigate long-term issues after a disaster which is evidenced throughout Rwanda's precolonial, colonial, post-independence and post-genocide periods. Moreover, within the framework of governance and leadership, ensuring the engagement of front-line leadership during crises such as Ebola and COVID-19 are clear at the local level and also represents community resilience.

An equitable distribution of resources is essential in the short term. From tangible supplies, such as food, psychosocial support, distribution of masks, the use of drones to deliver medicine to underserved communities, and providing free ongoing COVID-19 testing to the population are valuable resources that are associated with stronger resilience factors.

Assessing a community's current economy and developing its ability to sustain economic growth were also noted as important areas of concentration after a disaster. The importance of preparedness across a number of levels, including the individual, family and government have often been acknowledged.

Last but not least, mental outlook which is different from mental health refers to attitudes, feelings and views when facing the uncertainty that usually occurs in the aftermath of a disaster. Thus, mental outlook is considered as the greatest resilience-promoting factor within a community through a focus on sub-components such as hope and adaptability. The mental outlook of a community is consequently determinant in the preparedness of affected individuals to continue on in the face of uncertainty (37). The mental health outlook for Rwandans as with previous periods of trauma, uncertainty and disasters have been to engage in collective cooperation and mutual aid, knowing that the journey for better days and success is achieved through unity and self-sacrifice with the hope of a better tomorrow for all Rwandans.

#### CONCLUSION

Rwanda has continuously demonstrated its cultural forms of resilience to address periods of uncertainty that are interwoven by values that guide its beliefs and actions. COVID-19 is not an exception to this country's management of its preventative and responsive measures that have been applied in previous health emergencies such as Ebola. The decentralized healthcare system with the incorporation of a community based mental health approach provides essential services that further support Rwandans during a pandemic and through another commemoration that elicited mental health distress. Community resilience thrives in Rwanda and its principles are embedded at all levels and enrich the lives of its citizens to overcome challenges that are present and will arise in the future. This LMIC can teach the world about its evolving journey for progress, sustained collective unity, mental health priority, culturally informed resources, and community-oriented mechanisms that all contribute to Rwandan resilience.

#### DATA AVAILABILITY STATEMENT

The original contributions presented in the study are included in the article/supplementary material, further inquiries can be directed to the corresponding author/s.

#### **AUTHOR CONTRIBUTIONS**

EL, DE, WI, SI, and JB provided their contributions throughout this article and are in agreement to be accountable for the content of the work. All authors contributed to the article and approved the submitted version.

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